

Not Ready for Calls

Line 1 Open

ShoreTel™

Search

Search All

Go!

Limit to items I own

Advanced Search...

Create New...

Recent Items

- test
- S20070510-1420
- test
- test
- Eric Yost
- Dan Schmidt
- Hutchinson Technology Inc.

Recycle Bin

Account Edit | New Account | Help for this Page

Account Edit | Save | Save & New | Cancel

Account Information | = Required Information

Account Owner	Beth Perry	Phone	
Account Name		Fax	
Parent Account		Website	
Registration Number			

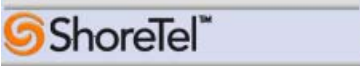
Additional Information

Type	--None--	Employees	
Industry	--None--	Annual Revenue	
Description			
Billing Street		Shipping Street	
Billing City		Shipping City	
Billing State/Province		Shipping State/Province	
Billing Zip/Postal Code		Shipping Zip/Postal Code	
Billing Country		Shipping Country	

Save | Save & New | Cancel

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Contact test Printable View | Customize Page | Help for this Page ?

[Open Activities \[0\]](#) | [Activity History \[0\]](#) | [Opportunities \[0\]](#) | [Cases \[0\]](#) | [Notes & Attachments \[0\]](#) | [HTML Email Status \[0\]](#)

Contact Detail Edit | Delete | Clone | Request Update

Contact Owner	Beth Perry [Change]	Phone	
Name	test	Mobile	
Account	test	Email	
Title		Reports To	View Org Chart
contact counter	1		

Address Information

Mailing Address	Other Address
------------------------	----------------------

Additional Information

Fax	Lead Source
Home Phone	Last Stay-in-Touch Request Date
Other Phone	Last Stay-in-Touch Save Date
Assistant	Birthdate
Asst. Phone	Department
Description	

System Information

Created By	Beth Perry, 5/10/2007 1:02 PM	Last Modified By	Beth Perry, 5/10/2007 1:02 PM
Custom Links	Google Search	Google Maps	Send Gmail
	Yahoo! Weather		

Edit Delete Clone Request Update

Open Activities New Task New Event Open Activities Help ?

No records to display

Activity History Log A Call Mail Merge Send An Email Request Update View All Activity History Help ?

No records to display

Opportunities New Opportunities Help ?

No records to display

Cases New Cases Help ?

No records to display

Notes & Attachments New Note Attach File View All Notes & Attachments Help ?

No records to display

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Close Case Help for this Page

Case Edit Save Cancel

Case Information = Required Information

Status: Closed

Case Reason: FAQ Assist

Internal Comments: test

User Category: Preparer, Submitter, and Authorizer

Tier Level Closed: Tier I

Case Counter: 1

Solution Information

Submit to knowledge base:

Solution Title: test

Solution Details: test

Save Cancel

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Case Detail

Case Owner	Beth Perry [Change]	Contact Phone	
Case Number	S20070510-1420	Contact Email	
Contact Name	test		
Account Name	test		
User Category	Preparer, Submitter, and Authorizer		

Additional Information

Status	Closed	Type	Question
Case Origin	Phone	Case Reason	FAQ Assist
Priority	Medium	Case Counter	1
Subject	test		
Description	test		
Date/Time Opened	5/10/2007 1:05 PM	Date/Time Closed	5/10/2007 1:07 PM

System Information

Created By	Beth Perry, 5/10/2007 1:05 PM	Last Modified By	Beth Perry, 5/10/2007 1:07 PM
Tier Level Closed	Tier I		

Solutions or [Solutions Help](#)

Action	Solution Title	Solution Number	Status	Author Alias
Del	test	00000290	Draft	BPerr

Open Activities [Open Activities Help](#)

No records to display

Activity History [Activity History Help](#)

No records to display

Case Comments [Case Comments Help](#)

Action	Public	Comment
Edit Del Make Public	<input type="checkbox"/>	Created By: Beth Perry (5/10/2007 1:07 PM) test
Edit Del Make Public	<input type="checkbox"/>	Created By: Beth Perry (5/10/2007 1:05 PM) test

Case History [Case History Help](#)

Date	User	Action
5/10/2007 1:07 PM	Beth Perry	Changed Status from Open to Closed .
		Closed.
5/10/2007 1:05 PM	Beth Perry	Created.