

FORM **BC-1294(D)**
(4-4-2006)

U.S. DEPARTMENT OF COMMERCE
Economics and Statistics Administration
U.S. CENSUS BUREAU

**2006 Census Test
FIELD STAFF
EXIT QUESTIONNAIRE**

A. Lister/Enumerator Information

- 1. Regional Office/LCO

- 2. Lister/Enumerator Name

- 3. Lister/Enumerator Employee ID

- 4. Lister/Enumerator Home Telephone Number

- 5. Effective Date of Termination

- 6. Reason for Termination

B. Record of Contact

Date/Time of Contact (1)			Interviewer (2)	Result of Contact (3)	Interview Type (4)	Comments (5)
Date	Start Time	Stop Time				

C. Result of Contact – Use to fill in column 3 above.

- | | |
|---|--|
| 1 <input type="checkbox"/> Ring, no answer | 7 <input type="checkbox"/> Spoke with respondent, hung up telephone |
| 2 <input type="checkbox"/> Got answering machine, left message | 8 <input type="checkbox"/> Spoke with respondent, refused the interview |
| 3 <input type="checkbox"/> Spoke with someone other than respondent, left message | 9 <input type="checkbox"/> Spoke with someone other than respondent, respondent no longer at that number |
| 4 <input type="checkbox"/> Spoke with respondent | 10 <input type="checkbox"/> Other – Specify _____ |
| 5 <input type="checkbox"/> Telephone disconnected | |
| 6 <input type="checkbox"/> Telephone temporarily disconnected | |

D. Interview type – Use to fill in Column 4 above.

- 1 Completed interview
- 2 Partial/Incomplete Interview
- 3 Non-Interview, Refusal
- 4 Non-Interview, Other

E. If final interview type is Non-interview, Other – please explain reason for noninterview.

F. Reason for Termination
Use to fill item A.6 above.

- 1 = Resignation
- 2 = Lack of work
- 3 = Term Expired
- 4 = Unsatisfactory Performance
- 5 = Misconduct
- 6 = Other

Script for Answering Machines/Nonrespondent: Hello, I'm [Your name] from the U.S. Census Bureau in Washington, D.C. I'm calling to talk to [Lister's/enumerator's first and last name] to ask a few questions about employment with the Census Bureau. Please call me back at the following toll free number: 1-877-560-7370. Thank you. I look forward to hearing from you.

[Telephone introduction]: Hello, I would like to speak with [Lister's/Enumerator's first and last name]. Hello, I'm _____ from the U.S. Census Bureau in Washington, D.C. We're concerned with the job satisfaction among our 2006 Census Test field staff and are interviewing a sample of [listers/enumerators] who have recently left the Bureau. I would like to ask you a few questions. What you tell me will help us improve field staff jobs and will be protected from disclosure under the Freedom of Information Act (5 U.S.C. section 552) and the Privacy Act (5 U.S.C. section 552a) to the extent provided by law. This survey is voluntary and will only take about ten minutes. The OMB control number, 0607-0404 expires on 05/31/2008. The Census Bureau may not conduct or sponsor, and a person is not required to respond to, the information collection unless it displays a currently valid OMB control number.

Section 1 – REASONS FOR TURNOVER

1. Which of the following jobs were assigned to you? Please answer "Yes" or "No" after I read each one. Did you work as an : (If calling during address canvassing read response categories a through f. If calling during update eenumerate, read response categories a through i. If calling during NRFU read categories a through g and j through q. Mark (X) one box for each item.)

- | | Yes | No |
|--|----------------------------|----------------------------|
| a. Address Canvassing Lister | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| b. Quality Control Lister | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| c. Address Canvassing Crew Leader | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| d. Quality Control Crew Leader | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| e. Address Canvassing Crew Leader Assistant | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| f. Quality Control Crew Leader Assistant | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| g. Group Quarters Validation or Enumeration | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| h. Update/Enumerate Field Enumerator | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| i. Update/Enumerate Field Crew Leader | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| j. Nonresponse Followup (NRFU) Field Enumerator | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| k. Nonresponse Followup (NRFU) Office Staff | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| l. Nonresponse Followup (NRFU) Crew Leader | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| m. Nonresponse Followup (NRFU) Crew Leader Assistant | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| n. Nonresponse followup (NRFU) Reinterview Enumerator | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| o. Nonresponse Followup (NRFU) Reinterview Office Staff | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| p. Nonresponse Followup (NRFU) Reinterview Crew Leader | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| q. Nonresponse Followup (NRFU) Reinterview Crew Leader Assistant | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| r. Not sure/don't know (Do not read) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |

If only item a, b, c, d, e, or f is yes, go to question 2.
 If item h or i is yes, go to question 22. If item j, k, l, m, n, o, p, or q is yes, go to question 36. If only item r is yes and respondent worked address canvassing, go to question 2.
 If only item r is yes and respondent worked update/enumerate go to question 22. If only item r is yes and respondent worked NRFU, go to question 36.

2. For approximately how many households did you conduct address canvassing using the hand-held computer? Enter a whole number. (Probe if necessary.)

_____ Number of housing units canvassed using the hand-held computer

888 Don't remember

3. Which of the following statements most closely describes your employment situation with Census? (Read each response category. Mark (X) only one.)

- 1 You completed your assignment and were not asked to perform additional work or were told there was no additional work available – Go to question 4.
- 2 You completed your assignment and turned down an offer to perform other Census tasks – Go to question 7.
- 3 You quit before your assignment was completed – Go to question 8
- 4 You were asked to leave before your assignment was completed – Go to question 12
- 5 You left during training – Go to question 16a
- 6 You completed training, but quit before doing any additional work – Go to question 16a

4. If you had been asked, would you have continued with similar work at your same location? (Mark (X) only one.)

- 1 Yes
- 2 No
- 3 Not sure

5. If you had been asked, would you have worked at other tasks for Census? (Mark (X) only one.)

- 1 Yes
- 2 No
- 3 Not sure

If both question 4 and question 5 are "No", continue to question 6. If only question 4 is yes and question 5 is no, go to question 7. Otherwise, go to question 12.

Section 1 - REASONS FOR TURNOVER - Continued

6. Which of the following reasons describe why you would have turned down an offer to continue working for the Census Bureau had you been asked? Please answer "Yes or "No." Was it because . . . (Read each item. Mark (X) one box for each item.)?

- | | Yes | No |
|--|----------------------------|----------------------------|
| a. You had earned enough money | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| b. You had another job and it was too burdensome to work the Census job, in addition to another job | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| c. You did not like or had difficulty using the maps on the hand-held computers to locate addresses | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| d. You wanted to spend more time at non-work related activities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| e. You did not like or had difficulty using the hand-held computer to update address records | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| f. You did not like the working conditions | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| g. You thought the pay was too low to continue | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| h. You did not like the overtime policy | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| i. You needed time for family/personal responsibilities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| j. You did not like or had difficulty collecting GPS coordinates at each housing unit | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| k. You did not like or had difficulty trying to transmit from home | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| l. You had transportation problems | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| m. You were concerned about the effect this job would have on your benefits (such as TANF, retirement) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| n. You did not like your supervisor | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| o. You did not like interacting with respondents | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| p. Work was finished in your immediate area and you did not wish to work in another area | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| q. You were frustrated by the technical problems with the hand-held computer | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |

Go to question 9.

7. Which of the following reasons describe why you turned down an offer to perform other tasks for the Census Bureau? Please answer "Yes or "No." Was it because . . . (Read each item. Mark (X) one box for each item.)?

- | | Yes | No |
|--|----------------------------|----------------------------|
| a. You had earned enough money | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| b. You had another job and it was too burdensome to work the Census job, in addition to another job | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| c. You did not like or had difficulty using the maps on the hand-held computers to locate addresses | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| d. You wanted to spend more time at non-work related activities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| e. You did not like or had difficulty using the hand-held computer to update address records | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| f. You did not like the working conditions | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| g. You thought the pay was too low to continue | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| h. You did not like the overtime policy | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| i. You needed time for family/personal responsibilities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| j. You did not like or had difficulty collecting GPS coordinates at each housing unit | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| k. You did not like or had difficulty trying to transmit from home | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| l. You had transportation problems | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| m. You were concerned about the effect this job would have on your benefits (such as TANF, retirement) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| n. You did not like your supervisor | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| o. You did not like interacting with respondents | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| p. Work was finished in your immediate area and you did not wish to work in another area | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| q. You were frustrated by the technical problems with the hand-held computer | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |

Go to question 9.

Section 1 – REASONS FOR TURNOVER – Continued

8. Which of the following reasons describe why you quit working for the Census Bureau before your assignment was completed? Please answer "Yes or "No." Was it because . . . (Read each item. Mark (X) one box for each item.)?

- | | Yes | No |
|--|----------------------------|----------------------------|
| a. You had earned enough money | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| b. You had another job and it was too burdensome to work the Census job, in addition to another job | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| c. You did not like or had difficulty using the maps on the hand-held computers to locate addresses | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| d. You wanted to spend more time at non-work related activities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| e. You did not like or had difficulty using the hand-held computer to update address records | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| f. You did not like the working conditions | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| g. You thought the pay was too low to continue | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| h. You did not like the overtime policy | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| i. You needed time for family/personal responsibilities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| j. You did not like or had difficulty collecting GPS coordinates at each housing unit | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| k. You did not like or had difficulty trying to transmit from home | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| l. You had transportation problems | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| m. You were concerned about the effect this job would have on your benefits (such as TANF, retirement) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| n. You did not like your supervisor | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| o. You did not like interacting with respondents | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| p. Work was finished in your immediate area and you did not wish to work in another area | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| q. You were frustrated by the technical problems with the hand-held computer | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |

9. Out of the reasons you just mentioned, Which reason is the most important to you? (Read each response category. Mark (X) one box only.)

- 1 You had earned enough money
- 2 You had another job and it was too burdensome to work the Census job, in addition to another job
- 3 You did not like or had difficulty using the maps on the hand-held computers to locate addresses
- 4 You wanted to spend more time at non-work related activities
- 5 You did not like or had difficulty using the hand-held computer to update address records
- 6 You did not like the working conditions
- 7 You thought the pay was too low to continue
- 8 You did not like the overtime policy
- 9 You needed time for family/personal responsibilities
- 10 You did not like or had difficulty collecting GPS coordinates at each housing unit
- 11 You did not like or had difficulty trying to transmit from home
- 12 You had transportation problems
- 13 You were concerned about the effect this job would have on your benefits (such as TANF, retirement)
- 14 You did not like your supervisor
- 15 You did not like interacting with respondents
- 16 Work was finished in your immediate area and you did not wish to work in another area
- 17 You were frustrated by the technical problems with the hand-held computer

If item f is marked in questions 6, 7, 8 or item 6 is marked in question 9, continue with question 10. Otherwise, go to question 12.

Section 1 - REASONS FOR TURNOVER - Continued

10. Which of the following working conditions did you dislike? Please answer Yes or No. Was it . . .
(Read each item. Mark (X) one box for each item.)

- | | Yes | No |
|---|----------------------------|----------------------------|
| a. Working on the weekends | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| b. Working in the evenings | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| c. Working on holidays | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| d. Performing the job's physical requirements (i.e., walking, climbing stairs, carrying the hand-held computer and other interviewing materials.) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| e. Using the hand-held computer | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| f. Working in an unsafe environment (e.g., high crime areas, loose dogs) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| g. Trying to find respondents when they are at home | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| h. Reading and using Census maps on the hand-held computer | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| i. Working in all types of weather | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| j. Filling out your time sheets | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| k. Too much pressure to perform the amount of work expected | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| l. Your crew leader/crew leader assistant | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| m. Trying to transmit from home | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| n. Changes in performance expectations | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| o. The overtime policy | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| p. Other - Explain _____ | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |

If item e is marked, continue with question 11.
Otherwise, go to question 12.

11. Which of the following did you dislike about using the hand-held computer? Please answer Yes or No. Was it . . . (Read each response category. Mark (X) one box for each item.)

- | | Yes | No |
|--|----------------------------|----------------------------|
| a. Using the hand-held computer to conduct address canvassing | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| b. Using the hand-held computer to collect GPS coordinates | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| c. Using the maps on the hand-held computer to locate addresses | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| d. Trying to juggle the hand-held computer and the other materials needed for address canvassing (e.g., privacy notices) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| e. Having to transmit from home | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| f. The technical problems with the hand-held computer | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |

12. I'm now going to read you a list of address canvassing job tasks. As I read each task, tell me how satisfied you were with the guidance and training you received to perform that job task. Were you very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied with the guidance and training you received to help you use the hand-held computers to . . . (Read each item. Circle one response for each item. If necessary, re-read the answer categories - very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied)

	VERY SATISFIED	SOMEWHAT SATISFIED	NEITHER SATISFIED NOR DISSATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED
a. Locate a household	1	2	3	4	5
b. Make transmissions from home	1	2	3	4	5
c. Collect GPS coordinates	1	2	3	4	5
d. Update living quarters information	1	2	3	4	5
e. Add streets to the maps on the hand-held computers	1	2	3	4	5

Section 1 - REASONS FOR TURNOVER - Continued

13. The following questions are about your supervisor. Were you very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied with . . . (Please read each item. Circle one response for each item. If necessary, re-read the response categories - very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied)

	VERY SATISFIED	SOME-WHAT SATISFIED	NEITHER SATISFIED NOR DIS-SATISFIED	SOME-WHAT DIS-SATISFIED	VERY DIS-SATISFIED
a. The availability of your supervisor	1	2	3	4	5
b. Your supervisor's ability to help you resolve work-related problems	1	2	3	4	5
c. Communication between you and your supervisor	1	2	3	4	5
d. Your supervisor's knowledge of conducting address canvassing using the hand-held computer	1	2	3	4	5
e. Your supervisor's knowledge of how to use the maps on the hand-held computer	1	2	3	4	5
f. Your supervisor's monitoring of the accuracy of the information you entered into the hand-held computer	1	2	3	4	5
g. Your supervisor's monitoring of the total number of hours you worked	1	2	3	4	5
h. Your supervisor's monitoring of your progress in completing your work	1	2	3	4	5
i. Your daily meetings with your supervisor	1	2	3	4	5
j. Your supervisor's granting of approval for overtime work	1	2	3	4	5

14. Now I'm going to ask you about how often you had trouble using the hand-held computer while working. Did you always, often, sometimes, rarely, or never have problems with . . .? (Read each item. Circle one response for each item. If necessary re-read the answer categories always, often, sometimes, rarely, or never)

	ALWAYS	OFTEN	SOME-TIMES	RARELY	NEVER
a. Reading the information on the screen due to lighting	1	2	3	4	5
b. Reading the information on the screen due to font size	1	2	3	4	5
c. Reading the information on the screen due to font style	1	2	3	4	5
d. Reading the information on the screen due to the color of the print	1	2	3	4	5
e. The screen going blank too frequently	1	2	3	4	5
f. Using the maps on the computer to locate housing units	1	2	3	4	5
g. Collecting the GPS coordinates	1	2	3	4	5
h. Using the map features (zoom, etc.) on the computer	1	2	3	4	5
i. Using the stylus to input information into the computer	1	2	3	4	5
j. Using the pop up keyboard	1	2	3	4	5
k. Hooking up the modem at home	1	2	3	4	5
l. Transmitting from home	1	2	3	4	5
m. Changing the computer battery	1	2	3	4	5
n. Getting locked out of the computer	1	2	3	4	5
o. Computer freezing up	1	2	3	4	5
p. Using the "you-are-here" feature on the maps	1	2	3	4	5

Section 1 - REASONS FOR TURNOVER - Continued

15a. I'm now going to read you a list of address canvassing job tasks. Please tell me how often you used the computer to perform each task when you were either planning your day and/or listing addresses. Did you always, often sometimes, rarely or never . . . (Read each item.)

Circle one response for each item. If necessary re-read the answer categories; always, often, sometimes, rarely, or never)

	ALWAYS	OFTEN	SOME-TIMES	RARELY	NEVER
1. While planning your day, use the maps on the computer to find the blocks in your assignment	1	2	3	4	5
2. While planning your day, use the computer map to review assigned addresses	1	2	3	4	5
3. While planning your day, use the computer map to determine a travel route	1	2	3	4	5
4. Use the computer map to travel to the block	1	2	3	4	5
5. Use the GPS "you-are-here" indicator on the computer map to travel to the block	1	2	3	4	5
6. Use the computer map to locate housing units in the field	1	2	3	4	5
7. Use the GPS "you-are-here" indicator on the computer map to locate housing units in the field	1	2	3	4	5
8. Use the computer when conducting interviews to verify address information	1	2	3	4	5
9. Use the computer maps and GPS to add streets to your map	1	2	3	4	5

15b. I'm now going to ask you how helpful the computer was to you when you were conducting address canvassing. As I read the list of job tasks, please tell me if you thought the computer was very helpful, somewhat helpful, neither helpful nor unhelpful, somewhat unhelpful, or very unhelpful when completing the task. How helpful was . . . (Read each item. Circle one response for each item.)

If necessary re-read the answer categories; very helpful, somewhat helpful, neither helpful or unhelpful, somewhat unhelpful, very unhelpful)

	VERY HELPFUL	SOMEWHAT HELPFUL	NEITHER HELPFUL NOR UNHELPFUL	SOMEWHAT UNHELPFUL	VERY UNHELPFUL
1. The map on your computer to find the blocks in your assignment when you were planning your day	1	2	3	4	5
2. The computer map to review assigned addresses when you were planning your day	1	2	3	4	5
3. The computer map to determine a travel route when you were planning your day	1	2	3	4	5
4. The computer map to travel to the block	1	2	3	4	5
5. The GPS "you-are-here" indicator on the computer map to travel to the block	1	2	3	4	5
6. The computer map to locate housing units in the field	1	2	3	4	5
7. The GPS "you-are-here" indicator on the computer map to locate housing units in the field	1	2	3	4	5
8. The computer when conducting interviews to verify address information	1	2	3	4	5
9. The computer map and GPS to add streets to your map	1	2	3	4	5

Section 1 - REASONS FOR TURNOVER - Continued

15c. I'm now going to ask you how difficult or easy it was for you to perform specific address canvassing job tasks. As I read each job task, please tell me if you think it was very difficult, somewhat difficult, neither difficult nor easy, somewhat easy, or very easy for you to . . . (Read each item. Circle one response for each item. If necessary re-read the answer categories; very difficult, somewhat difficult, neither difficult nor easy, somewhat easy, very easy.)

	VERY DIFFICULT	SOMEWHAT DIFFICULT	NEITHER DIFFICULT NOR EASY	SOMEWHAT EASY	VERY EASY
1. Use the map on the computer to travel to the block	1	2	3	4	5
2. Use the GPS "you-are-here" indicator on the computer map to travel to the block	1	2	3	4	5
3. Use the computer map to locate housing units in the field	1	2	3	4	5
4. Use the GPS "you-are-here" indicator on the computer map to locate housing units in the field	1	2	3	4	5
5. Use the computer when conducting interviews to verify address information	1	2	3	4	5
6. Use the computer map and GPS to add streets to your map	1	2	3	4	5
7. Get respondents to cooperate	1	2	3	4	5
8. Get respondents to provide accurate information	1	2	3	4	5
9. Enter information into the computer using the pop-up keyboard	1	2	3	4	5
10. Fill out your time sheet	1	2	3	4	5
11. Perform tasks such as, answering respondents' questions, and remembering census definitions.	1	2	3	4	5

15c. Continued

	VERY DIFFICULT	SOMEWHAT DIFFICULT	NEITHER DIFFICULT NOR EASY	SOME- WHAT EASY	VERY EASY
12. Perform the social task required such as meeting strangers, getting cooperation and dealing with refusals	1	2	3	4	5
13. Meet your supervisor's goals for the number of cases completed	1	2	3	4	5
14. Enter data in the computer using the stylus	1	2	3	4	5
15. Transmit from home	1	2	3	4	5

16a. Now I'm going to ask your opinion about the address canvassing training you received. Do you think the amount of time allocated for training was too short, too long or about right? (Mark (X) one only.)

- 1 Too short
- 2 Too long
- 3 Right length

16b. About how many hours of classroom training did you receive? (Enter a whole number.)
_____ hours of training

16c. Was your training PRIMARILY during regular business hours or during the evening? (Mark (X) one only.)

- 1 Regular business hours
- 2 Evening

16d. Was it very easy, somewhat easy, neither easy nor difficult, somewhat difficult or very difficult for you to schedule your time so that you could attend the classroom training? (Mark (X) one only.)

- 1 Very easy
- 2 Somewhat easy
- 3 Neither easy nor difficult
- 4 Somewhat difficult
- 5 Very difficult

Section 1 - REASONS FOR TURNOVER - Continued

17a. How useful were the in-class practice address canvassing exercises in helping you to prepare for address canvassing using the hand-held computers? Were they very useful, somewhat useful, neither useful or useless, somewhat useless, or very useless? (Mark (X) one only.)

- 1 Very useful
- 2 Somewhat useful
- 3 Neither useful nor useless
- 4 Somewhat useless
- 5 Very useless
- 6 Not applicable, did not complete any classroom practice exercise.

17b. How useful was the in-class practice address canvassing exercises in helping you to prepare to use the maps on the hand-held computers to locate addresses needing verification? Were they very useful, somewhat useful, neither useful or useless, somewhat useless, or very useless? (Mark (X) one only.)

- 1 Very useful
- 2 Somewhat useful
- 3 Neither useful nor useless
- 4 Somewhat useless
- 5 Very useless
- 6 Not applicable, did not complete any classroom practice exercise.

17c. How useful were the homework exercises in helping to prepare you to do your job during the address canvassing operation? Were they very useful, somewhat useful, neither useful or useless, somewhat useless, or very useless? (Mark (X) one only.)

- 1 Very useful
- 2 Somewhat useful
- 3 Neither useful nor useless
- 4 Somewhat useless
- 5 Very useless

18. Do you think there were too few, too many, or about the right number of opportunities to participate in address canvassing practice exercises before address canvassing production work began? (Mark (X) one only.)

- 1 Too few
- 2 Too many
- 3 About the right number
- 4 Not applicable, did not complete any classroom practice exercise.

19a. Was practice FIELD WORK part of your training? (Mark (X) one only.)

- 1 Yes
- 2 No - Go to question 20
- 3 Don't know/Don't Remember - Go to question 20

19b. Do you think the amount of time allocated for the practice FIELD WORK portion of training was too short, too long, or about right? (Mark (X) one only.)

- 1 Too short
- 2 Too long
- 3 Right length

19c. How useful was the practice FIELD WORK portion of training? Was it very useful, somewhat useful, neither useful nor useless, somewhat useless, or very useless? (Mark (X) one only.)

- 1 Very useful
- 2 Somewhat useful
- 3 Neither useful nor useless
- 4 Somewhat useless
- 5 Very useless

Section 1 - REASONS FOR TURNOVER - Continued

20. Now I'm going to read you a list of job tasks covered in address canvassing training. For each job task I read, please tell me if the training you received to help you perform the task was outstanding, very good, good, fair, or poor. (Circle one response for each item.)

	OUTSTANDING	VERY GOOD	GOOD	FAIR	POOR
a. While planning your day, using the maps on the computer to find the blocks in your assignment	1	2	3	4	5
b. While planning your day, using the computer map to review assigned addresses	1	2	3	4	5
c. While planning your day, using the computer map to determine a travel route	1	2	3	4	5
d. Using the computer map to travel to the block	1	2	3	4	5
e. Using the GPS "you-are-here" indicator on the computer map to travel to the block	1	2	3	4	5
f. Using the computer map to locate housing units in the field	1	2	3	4	5
g. Using the GPS "you-are-here" indicator on the computer map to locate housing units in the field	1	2	3	4	5
h. Using the computer when conducting interviews to verify address information	1	2	3	4	5
i. Using the computer maps and GPS to add streets to your map	1	2	3	4	5
j. Getting respondents to cooperate	1	2	3	4	5
k. Getting respondents to provide accurate information	1	2	3	4	5
l. Entering information into the computer using the pop-up keyboard.	1	2	3	4	5

20. Continued

	OUTSTANDING	VERY GOOD	GOOD	FAIR	POOR
m. Filling out your time sheet	1	2	3	4	5
n. Performing tasks such as answering respondents' questions, etc.	1	2	3	4	5
o. Performing the social tasks required such as meeting strangers, getting cooperation	1	2	3	4	5
p. Meeting your supervisor's goals for the number of cases completed	1	2	3	4	5
q. Entering data in the computer using the stylus	1	2	3	4	5
r. Transmitting from home	1	2	3	4	5

If respondent left during or immediately after completing training go to question 56a on page 21. Otherwise continue with question 21.

21. How well prepared did you feel you were to use the hand-held computer to conduct address canvassing when training ended and production work began? Did you feel very prepared, somewhat prepared, unsure of whether you were prepared or unprepared, somewhat unprepared, very unprepared? (Mark (X) one only.)

- 1 Very prepared
- 2 Somewhat prepared
- 3 Unsure of whether you were prepared or unprepared
- 4 Somewhat unprepared
- 5 Very unprepared

Go to the "Thank you" paragraph on page 21.

22. Approximately how many households did you interview? (Enter a whole number. Probe if necessary.)

_____ Number of housing units interviewed

888 Don't Remember

Section 1 - REASONS FOR TURNOVER - Continued

23. Which of the following statements most closely describes your employment situation with Census? (Read each response category. Mark (X) only one.)

- 1 You completed your assignment and were not asked to perform additional work or were told there was no additional work available - Go to question 24.
- 2 You completed your assignment and turned down an offer to perform other Census tasks - Go to question 27.
- 3 You quit before your assignment was completed - Go to question 28
- 4 You were asked to leave before your assignment was completed - Go to question 31
- 5 You quit during training - Go to question 32a
- 6 You completed training, but quit before doing any additional work - Go to question 32a

24. If you had been asked, would you have continued with similar work at your same location? (Mark (X) only one.)

- 1 Yes
- 2 No
- 3 Not sure

25. If you had been asked, would you have worked at other tasks for Census? (Mark (X) only one.)

- 1 Yes
- 2 No
- 3 Not sure

If both question 24 and question 25 are "no", continue to question 26. If only question 24 is yes and question 25 is no, go to question 27. Otherwise, go to question 31.

26. Which of the following reasons describe why you would have turned down an offer to continue working for the Census Bureau had you been asked? Please answer "Yes or "No." Was it because . . . (Read each item. Mark (X) one box for each item.)?

- | | Yes | No |
|--|----------------------------|----------------------------|
| a. You had transportation problems | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| b. You needed time for family/personal responsibilities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| c. You needed to spend more time at non-work related activities (such as Pow Wow or Ceremonial activities) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| d. You had another job and it was too burdensome to work the Census job in addition to another job | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| e. You did not like the working conditions | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| f. You were concerned about the effect this job would have on your benefits (such as TANF, retirement) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| g. You did not like your supervisor | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| h. You did not like interacting with respondents | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| i. The work was finished in your immediate area and you did not wish to work in another area | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| j. You did not like the overtime policy | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |

Go to question 29.

27. Which of the following reasons describe why you turned down (would have turned down) an offer to perform other tasks for the Census Bureau? Please answer "Yes or "No." Was it because . . . (Read each item. Mark (X) one box for each item.)?

- | | Yes | No |
|--|----------------------------|----------------------------|
| a. You had transportation problems | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| b. You needed time for family/personal responsibilities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| c. You needed to spend more time at non-work related activities (such as Pow Wow or Ceremonial activities) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| d. You had another job and it was too burdensome to work the Census job in addition to another job | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| e. You did not like the working conditions | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| f. You were concerned about the effect this job would have on your benefits (such as TANF, retirement) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| g. You did not like your supervisor | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| h. You did not like interacting with respondents | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| i. The work was finished in your immediate area and you did not wish to work in another area | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| j. You did not like the overtime policy | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |

Go to question 29.

28. Which of the following reasons describe why you quit working for the Census Bureau before your assignment was completed? Please answer "Yes or "No." Was it because . . . (Read each item. Mark (X) one box for each item.)?

- | | Yes | No |
|--|----------------------------|----------------------------|
| a. You had transportation problems | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| b. You needed time for family/personal responsibilities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| c. You needed to spend more time at non-work related activities (such as Pow Wow or Ceremonial activities) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| d. You had another job and it was too burdensome to work the Census job in addition to another job | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| e. You did not like the working conditions | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| f. You were concerned about the effect this job would have on your benefits (such as TANF, retirement) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| g. You did not like your supervisor | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| h. You did not like interacting with respondents | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| i. The work was finished in your immediate area and you did not wish to work in another area | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| j. You did not like the overtime policy | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |

Section 1 - REASONS FOR TURNOVER - Continued

29. Out of the reasons you just mentioned, which reason is the most important to you? (Read each response category. Mark (X) one box only.)

- 1 You had transportation problems
- 2 You needed time for family/personal responsibilities
- 3 You needed to spend more time at non-work related activities (such as Pow Wow or Ceremonial activities)
- 4 You had another job and it was too burdensome to work the Census job, in addition to another job
- 5 You did not like the working conditions
- 6 You were concerned about the effect this job would have on your benefits (such as TANF, retirement)
- 7 You did not like your supervisor
- 8 You did not like interacting with respondents
- 9 Work was finished in your immediate area and you did not wish to work in another area
- 10 You did not like the overtime policy

If item e is marked in questions 26, 27, 28 or item 5 is marked in question 29, continue with question 30. Otherwise, go to question 31.

30. Which of the following working conditions did you dislike? Please answer Yes or No. Was it ... (Read each item. Mark (X) one box for each item.)

- | | Yes | No |
|--|----------------------------|----------------------------|
| a. Working on the weekends | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| b. Working in the evenings | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| c. Working on holidays | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| d. Performing the job's physical requirements (i.e., walking, climbing stairs, carrying interviewing materials.) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| e. Working in an unsafe environment (e.g., high crime areas, loose dogs) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| f. Trying to find respondents when they are at home | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| g. Reading and using Census maps | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| h. Working in all types of weather | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| i. Filling out your time sheets | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| j. Too much pressure to perform the amount of work expected | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| k. Your crew leader/crew leader assistant | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| l. Changes in performance expectations | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| m. The overtime policy | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| n. Other - Explain _____ | | |

31. The following questions are about your crew leader. Were you very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied with ... (Please read each item. Circle one response for each item. If necessary, re-read the response categories - very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied)

	VERY SATISFIED	SOME-WHAT SATISFIED	NEITHER SATISFIED NOR DISSATISFIED	SOME-WHAT DISSATISFIED	VERY DISSATISFIED
a. The availability of your crew leader	1	2	3	4	5
b. Your crew leader's ability to help you resolve work-related problems	1	2	3	4	5
c. Communication between you and your crew leader	1	2	3	4	5
d. Your crew leader's knowledge of conducting update enumerate	1	2	3	4	5
e. Your crew leader's monitoring of the accuracy of the information you entered	1	2	3	4	5
f. Your crew leader's monitoring of the total number of hours you worked	1	2	3	4	5
g. Your crew leader's monitoring of your progress in completing your work	1	2	3	4	5
h. Your daily meetings with your crew leader/crew leader assistant	1	2	3	4	5
i. Your crew leader's granting of approval of overtime work	1	2	3	4	5

Section 1 – REASONS FOR TURNOVER – Continued

32a. Now I'm going to ask your opinion about the update/enumerate training you received. Do you think the amount of time allocated for training was too short, too long or about right?

- 1 Too short
- 2 Too long
- 3 Right length

32b. About how many hours of classroom training did you receive? (Enter a whole number.)

_____ hours of training

32c. Was your training PRIMARILY during regular business hours or during the evening? (Mark (X) one only.)

- 1 Regular business hours
- 2 Evening

32d. Was it very easy, somewhat easy, neither easy nor difficult, somewhat difficult or very difficult for you to schedule your time so that you could attend the classroom training? (Mark (X) one only.)

- 1 Very easy
- 2 Somewhat easy
- 3 Neither easy nor difficult
- 4 Somewhat difficult
- 5 Very difficult

33a. Do you think there were too few, too many, or about the right number of opportunities to participate in practice interviews before going out to begin production on Update/Enumerate? (Mark (X) one only.)

- 1 Too few
- 2 Too many
- 3 About the right number
- 4 Not applicable, did not complete any classroom practice interviews

33b. Were the in-class Update/Enumerate practice interviews very useful, somewhat useful, neither useful or useless, somewhat useless, very useless in helping to prepare you to conduct interviews in the field? (Mark (X) one only.)

- 1 Very useful
- 2 Somewhat useful
- 3 Neither useful nor useless
- 4 Somewhat useless
- 5 Very useless
- 6 Not applicable, did not complete any classroom practice interviews

33c. How useful were the homework exercises in helping to prepare you to do your job during the Update/Enumerate operation? Were they very useful, somewhat useful, neither useful or useless, somewhat useless or very useless? (Mark (X) one only.)

- 1 Very useful
- 2 Somewhat useful
- 3 Neither useful nor useless
- 4 Somewhat useless
- 5 Very useless

34a. Was practice FIELD WORK part of your training? (Mark (X) one only.)

- 1 Yes
- 2 No – Go to question 35
- 3 Don't know/Don't remember – Go to question 35

34b. Do you think the amount of time allocated for the practice FIELD WORK portion of training was too short, too long, or about right? (Mark (X) one only.)

- 1 Too short
- 2 Too long
- 3 Right length

34c. How useful was the practice FIELD WORK portion of training? Was it very useful, somewhat useful, neither useful nor useless, somewhat useless or very useless? (Mark (X) one only.)

- 1 Very useful
- 2 Somewhat useful
- 3 Neither useful nor useless
- 4 Somewhat useless
- 5 Very useless

If respondent left during or immediately after completing training go to question 56b on page 21. Otherwise continue with question 35.

35. How well prepared did you feel you were to conduct Update/Enumerate interviews when training ended and update/enumerate production began? Did you feel very prepared, somewhat prepared, unsure of whether you were prepared or unprepared, somewhat unprepared, very unprepared? (Mark (X) one only.)

- 1 Very prepared
- 2 Somewhat prepared
- 3 Unsure of whether you were prepared or unprepared
- 4 Somewhat unprepared
- 5 Very unprepared

Go to the "Thank You" paragraph on page 21.

Section 1 - REASONS FOR TURNOVER - Continued

36. For approximately how many households did you complete an NRFU interview using the hand-held computer? (Enter a whole number. Probe if necessary.)

_____ Number of NRFU interviews completed using the hand-held computer

888 Don't remember

37. Which of the following statements most closely describes your employment situation with Census? (Read each response category. Mark (X) only one.)

- a. You completed your assignment and were not asked to perform additional work or were told there was no additional work available – Go to question 38.
- b. You completed your assignment and turned down an offer to perform other Census tasks – Go to question 40.
- c. You quit before your assignment was completed – Go to question 42
- d. You were asked to leave before your assignment was completed – Go to question 46
- e. You quit during training – Go to question 50a
- f. You completed training, but quit before doing any additional work – Go to question 50a

38. If you had been asked, would you have continued with similar work at your same location? (Mark (X) only one.)

- 1 Yes
- 2 No
- 3 Not sure

39. If you had been asked, would you have worked at other tasks for Census? (Mark (X) only one.)

- 1 Yes
- 2 No
- 3 Not sure

If both question 38 and question 39 are "no", continue to question 40. If only question 38 is yes and question 39 is "no", go to question 41. Otherwise, go to question 46.

40. Which of the following reasons describe why you would have turned down an offer to continue working for the Census Bureau had you been asked? Please answer "Yes or "No." Was it because . . . (Read each item. Mark (X) one box for each item.)?

- | | Yes | No |
|--|----------------------------|----------------------------|
| a. You had earned enough money | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| b. You had another job and it was too burdensome to work the Census job, in addition to another job | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| c. You did not like or had difficulty using the maps on the hand-held computers to locate addresses | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| d. You wanted to spend more time at non-work related activities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| e. You did not like or had difficulty using the hand-held computer to conduct interviews | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| f. You did not like the working conditions | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| g. You thought the pay was too low to continue | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| h. You did not like the overtime policy | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| i. You needed time for family/personal responsibilities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| j. You did not like or had difficulty collecting GPS coordinates at each housing unit | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| k. You did not like or had difficulty trying to transmit from home | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| l. You had transportation problems | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| m. You were concerned about the effect this job would have on your benefits (such as TANF, retirement) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| n. You did not like your supervisor | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| o. You did not like interacting with respondents | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| p. The work was finished in your immediate area and you did not wish to work in another area | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| q. You were frustrated by the technical problems with the handheld computer | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |

Go to question 43.

Section 1 - REASONS FOR TURNOVER - Continued

41. Which of the following reasons describe why you turned down (would have turned down) an offer to perform other tasks for the Census Bureau? Please answer "Yes or "No." Was it because . . .
(Read each item. Mark (X) one box for each item.)?

- | | Yes | No |
|--|----------------------------|----------------------------|
| a. You had earned enough money | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| b. You had another job and it was too burdensome to work the Census job, in addition to another job | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| c. You did not like or had difficulty using the maps on the hand-held computers to locate addresses | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| d. You wanted to spend more time at non-work related activities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| e. You did not like or had difficulty using the hand-held computer to conduct interviews | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| f. You did not like the working conditions | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| g. You thought the pay was too low to continue | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| h. You did not like the overtime policy | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| i. You needed time for family/personal responsibilities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| j. You did not like or had difficulty collecting GPS coordinates at each housing unit | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| k. You did not like or had difficulty trying to transmit from home | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| l. You had transportation problems | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| m. You were concerned about the effect this job would have on your benefits (such as TANF, retirement) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| n. You did not like your supervisor | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| o. You did not like interacting with respondents | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| p. The work was finished in your immediate area and you did not wish to work in another area | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| q. You were frustrated by the technical problems with the handheld computer | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |

Go to question 43.

42. Which of the following reasons describe why you quit working for the Census Bureau before your assignment was completed? Please answer "Yes or "No." Was it because . . .
(Read each item. Mark (X) one box for each item.)?

- | | Yes | No |
|--|----------------------------|----------------------------|
| a. You had earned enough money | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| b. You had another job and it was too burdensome to work the Census job, in addition to another job | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| c. You did not like or had difficulty using the maps on the hand-held computers to locate addresses | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| d. You wanted to spend more time at non-work related activities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| e. You did not like or had difficulty using the hand-held computer to conduct interviews | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| f. You did not like the working conditions | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| g. You thought the pay was too low to continue | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| h. You did not like the overtime policy | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| i. You needed time for family/personal responsibilities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| j. You did not like or had difficulty collecting GPS coordinates at each housing unit | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| k. You did not like or had difficulty trying to transmit from home | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| l. You had transportation problems | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| m. You were concerned about the effect this job would have on your benefits (such as TANF, retirement) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| n. You did not like your supervisor | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| o. You did not like interacting with respondents | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| p. The work was finished in your immediate area and you did not wish to work in another area | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| q. You were frustrated by the technical problems with the handheld computer | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |

Section 1 - REASONS FOR TURNOVER - Continued

43. Out of the reasons you just mentioned, which reason is the most important to you? (Read each response category. Mark (X) only one.)

- 1 You had earned enough money
- 2 You had another job and it was too burdensome to work the Census job, in addition to another job
- 3 You did not like or had difficulty using the maps on the hand-held computers to locate addresses
- 4 You wanted to spend more time at non-work related activities
- 5 You did not like or had difficulty using the hand-held computer to conduct interviews
- 6 You did not like the working conditions
- 7 You thought the pay was too low to continue
- 8 You did not like the overtime policy
- 9 You needed time for family/personal responsibilities
- 10 You did not like or had difficulty collecting GPS coordinates at each housing unit
- 11 You did not like or had difficulty trying to transmit from home
- 12 You had transportation problems
- 13 You were concerned about the effect this job would have on your benefits (such as TANF, retirement)
- 14 You did not like your supervisor
- 15 You did not like interacting with respondents
- 16 The work was finished in your immediate area and you did not wish to work in another area
- 17 You were frustrated by the technical problems with the handheld computer

If item f is marked in questions 40, 41, 42, or item 6 is marked in question 43, continue with question 44. Otherwise go to question 46.

44. Which of the following working conditions did you dislike? Please answer Yes or No. Was it ... (Read each item. Mark (X) one box for each item.)

- | | | Yes | No |
|--|----------------------------|----------------------------|----|
| a. Working on the weekends | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | |
| b. Working in the evenings | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | |
| c. Working on holidays | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | |
| d. Performing the job's physical requirements (i.e., walking, climbing stairs, carrying the hand-held computer and other interviewing materials.) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | |
| e. Using the hand-held computer | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | |
| f. Working in an unsafe environment (e.g., high crime areas, loose dogs) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | |
| g. Trying to find respondents when they are at home | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | |
| h. Reading and using Census maps on the hand-held computer | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | |
| i. Working in all types of weather | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | |
| j. Filling out your time sheets on the computer | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | |
| k. Too much pressure to perform the amount of work expected | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | |
| l. Meeting accuracy standards | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | |
| m. Interacting with respondents | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | |
| n. Trying to collect GPS coordinates | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | |
| o. Daily meetings with crew leaders/crew leaders assistants | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | |
| p. Working for too many different crew leaders/crew leaders assistants | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | |
| q. Your crew leader/crew leader assistant | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | |
| r. Trying to transmit from home | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | |
| s. Changes in performance expectations | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | |
| t. The overtime policy | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | |
| u. Other – Explain _____ | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | |

If item e is marked, continue with question 45. Otherwise, go to question 46.

Section 1 - REASONS FOR TURNOVER - Continued

45. Which of the following did you dislike about using the hand-held computer? Please answer Yes or No. Was it . . . (Read each response category. Mark (X) one box for each item.)

	Yes	No
a. Using the hand-held computer to conduct interviews	1 <input type="checkbox"/>	2 <input type="checkbox"/>
b. Using the hand-held computer to collect GPS coordinates	1 <input type="checkbox"/>	2 <input type="checkbox"/>
c. Using the maps on the hand-held computer to locate addresses	1 <input type="checkbox"/>	2 <input type="checkbox"/>
d. Trying to juggle the hand-held computer and the other materials needed for interviewing (e.g., privacy notices)	1 <input type="checkbox"/>	2 <input type="checkbox"/>
e. Having to transmit from home	1 <input type="checkbox"/>	2 <input type="checkbox"/>
f. The technical problems with the hand-held computer	1 <input type="checkbox"/>	2 <input type="checkbox"/>

46. I'm now going to read you a list of NRFU job tasks. As I read each job task, tell me how satisfied you were with the guidance and training you received to perform that job task. Were you very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied with the guidance and training you received to help you use the hand-held computers to . . . (Read each item. circle one response for each item. If necessary, re-read the answer categories - very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied)

	VERY SATISFIED	SOME- WHAT SATISFIED	NEITHER SATISFIED NOR DIS- SATISFIED	SOME- WHAT DIS- SATISFIED	VERY DIS- SATISFIED
a. Locate a household	1	2	3	4	5
b. Make transmissions from home	1	2	3	4	5
c. Collect GPS coordinates	1	2	3	4	5
d. Conduct an NRFU interview	1	2	3	4	5
e. Complete the electronic E-308's	1	2	3	4	5

47. The following questions are about your supervisor. Were you very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied with . . . (Please read each item. circle one response for each item. If necessary, re-read the response categories - very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied)

	VERY SATISFIED	SOME- WHAT SATISFIED	NEITHER SATISFIED NOR DIS- SATISFIED	SOME- WHAT DIS- SATISFIED	VERY DIS- SATISFIED
a. The availability of your supervisor	1	2	3	4	5
b. Your supervisor's ability to help you resolve work-related problems	1	2	3	4	5
c. Communication between you and your supervisor	1	2	3	4	5
d. Your supervisor's knowledge of conducting NRFU interviews using the hand-held computer	1	2	3	4	5
e. Your supervisor's knowledge of how to use the maps on the hand-held computer	1	2	3	4	5
f. Your supervisor's monitoring of the accuracy of the information you entered into the hand-held computer	1	2	3	4	5
g. Your supervisor's monitoring of the total number of hours you worked	1	2	3	4	5
h. Your supervisor's monitoring of your progress in completing your work	1	2	3	4	5
i. Your daily meeting with your supervisor	1	2	3	4	5
j. Your supervisor's granting of approval for overtime work	1	2	3	4	5

Section 1 - REASONS FOR TURNOVER - Continued

48. Now I'm going to ask you about how often you had trouble using the hand-held computer while working. Did you always, often, sometimes, rarely, or never have problems with . . . ? (Read each item. Mark (X) one box for each item. If necessary re-read the answer categories always, often, sometimes, rarely, or never.)

	ALWAYS	OFTEN	SOME-TIMES	RARELY	NEVER
a. <input type="checkbox"/> Reading the information on the screen due to lighting	1	2	3	4	5
b. <input type="checkbox"/> Reading the information on the screen due to font size	1	2	3	4	5
c. <input type="checkbox"/> Reading the information on the screen due to font style	1	2	3	4	5
d. <input type="checkbox"/> Reading the information on the screen due to the color of the print	1	2	3	4	5
e. <input type="checkbox"/> The screen going blank too frequently	1	2	3	4	5
f. <input type="checkbox"/> Using the maps on the computer to locate housing units	1	2	3	4	5

48. Continued.

	ALWAYS	OFTEN	SOME-TIMES	RARELY	NEVER
g. <input type="checkbox"/> Collecting the GPS coordinates	1	2	3	4	5
h. <input type="checkbox"/> Using the map features (zoom, etc.) on the computer	1	2	3	4	5
i. <input type="checkbox"/> Using the stylus to input information into the computer	1	2	3	4	5
j. <input type="checkbox"/> Using the pop up keyboard	1	2	3	4	5
k. <input type="checkbox"/> Hooking up the modem at home	1	2	3	4	5
l. <input type="checkbox"/> Transmitting from home	1	2	3	4	5
m. <input type="checkbox"/> Changing the computer battery	1	2	3	4	5
n. <input type="checkbox"/> Getting locked out of the computer	1	2	3	4	5
o. <input type="checkbox"/> Computer freezing up	1	2	3	4	5
p. <input type="checkbox"/> Using the "you-are-here" feature on the maps	1	2	3	4	5

Section 1 – REASONS FOR TURNOVER – Continued

49. I'm now going to read you another list of NFRU job tasks. As I read each job task, please tell me how easy or difficult the task was for you? Was it very easy, somewhat easy, neither easy nor difficult, somewhat difficult, or very difficult for you to . . .
(Read each item. Circle one response for each item. If necessary re-read the answer categories – very difficult, somewhat difficult, neither easy nor difficult, somewhat easy, very easy)

	VERY DIFFICULT	SOMEWHAT DIFFICULT	NEITHER DIFFICULT NOR EASY	SOMEWHAT EASY	VERY EASY
a. Use the maps on the computer to locate addresses	1	2	3	4	5
b. Get respondents to cooperate	1	2	3	4	5
c. Find proxy respondents	1	2	3	4	5
d. Get respondents to provide accurate information	1	2	3	4	5
e. Enter information into the hand-held computer using the pop-up keyboard	1	2	3	4	5
f. Fill out your time sheet on the computer	1	2	3	4	5
g. Perform the physical tasks such as: walking, climbing stairs, carrying the hand-held computer and other interviewing materials, etc.	1	2	3	4	5
h. Perform tasks such as answering respondents' questions and remembering census definitions)	1	2	3	4	5
i. Perform the social tasks such as meeting strangers, getting cooperation and dealing with refusals	1	2	3	4	5
j. Meet your supervisor's goals for the number of cases completed	1	2	3	4	5

49. Continued

	VERY DIFFICULT	SOMEWHAT DIFFICULT	NEITHER DIFFICULT NOR EASY	SOMEWHAT EASY	VERY EASY
k. Meet your supervisor's goals for the accuracy of cases completed	1	2	3	4	5
l. Conduct interviews using the computer	1	2	3	4	5
m. Enter data in the computer using the stylus	1	2	3	4	5
n. Transmit from home using the computer	1	2	3	4	5
o. Use the computer map and GPS to add streets to your map	1	2	3	4	5

50a. Now I'm going to ask your opinion about the NRFU training you received. Do you think the amount of time allocated for training was too short, too long or about right? (Mark (X) one only.)

- 1 Too short
- 2 Too long
- 3 Right length

50b. About how many hours of classroom training did you receive? (Enter a whole number. Probe if necessary.)

_____ hours of training

50c. Was your training PRIMARILY during regular business hours or during the evening? (Mark (X) one only.)

- 1 Regular business hours
- 2 Evening

50d. Was it very easy, somewhat easy, neither easy nor difficult, somewhat difficult or very difficult for you to schedule your time so that you could attend the classroom training? (Mark (X) one only.)

- 1 Very easy
- 2 Somewhat easy
- 3 Neither easy nor difficult
- 4 Somewhat difficult
- 5 Very difficult

Section 1 - REASONS FOR TURNOVER - Continued

51a. How useful were the in-class practice interviews in helping to prepare you to conduct NRFU interviews using the hand-held computers? Were they very useful, somewhat useful, neither useful or useless, somewhat useless, or very useless? (Mark (X) one only.)

- 1 Very useful
- 2 Somewhat useful
- 3 Neither useful nor useless
- 4 Somewhat useless
- 5 Very useless
- 6 Not applicable, did not complete any classroom practice exercises

51b. How useful were the in-class practice interviews in helping you to prepare to use the maps on the hand-held computers to locate addresses needing followup? Were they very useful, somewhat useful, neither useful or useless, somewhat useless, or very useless? (Mark (X) one only.)

- 1 Very useful
- 2 Somewhat useful
- 3 Neither useful nor useless
- 4 Somewhat useless
- 5 Very useless
- 6 Not applicable, did not complete any classroom practice exercises

52. Do you think there were too few, too many, or about the right number of opportunities to participate in in-class practice interviews before going out to begin your work on the NRFU operation? (Mark (X) one only.)

- 1 Too few
- 2 Too many
- 3 About the right number
- 6 Not applicable, did not complete any classroom practice exercises

53a. Was practice FIELD WORK part of your training? (Mark (X) one only.)

- 1 Yes
- 2 No - Go to question 54
- 3 Don't know/Don't remember - Go to question 54

53b. Do you think the amount of time allocated for the practice FIELD WORK portion of training was too short, too long, or about right? (Mark (X) one only.)

- 1 Too short
- 2 Too long
- 3 Right length

53c. How useful was the practice FIELD WORK portion of training? Was it very useful, somewhat useful, neither useful nor useless, somewhat useless, or very useless? (Mark (X) one only.)

- 1 Very useful
- 2 Somewhat useful
- 3 Neither useful nor useless
- 4 Somewhat useless
- 5 Very useless

54. Now I'm going to read you a list of NRFU job tasks covered in training. For each task I read, please tell me if the training you received to help you perform the task was outstanding, very good, good, fair, or poor. (Circle one response for each item.)

	OUTSTANDING	VERY GOOD	GOOD	FAIR	POOR
a. Determining which households needed follow-up	1	2	3	4	5
b. Reading and using Census maps on the computer	1	2	3	4	5
c. Determining unit status on Census Day	1	2	3	4	5
d. Getting respondents to cooperate	1	2	3	4	5
e. Completing an interview for an occupied unit using the computer	1	2	3	4	5
f. Completing an interview for a vacant or nonexistent unit using the computer	1	2	3	4	5
g. Completing an interview with proxy respondent using the computer	1	2	3	4	5
h. Making transmissions from your home	1	2	3	4	5
i. Collecting GPS coordinates using the computer	1	2	3	4	5
j. Determining when to take a proxy	1	2	3	4	5
k. Explaining the purpose of the Census	1	2	3	4	5
l. Filling out your time sheet on the computer	1	2	3	4	5

If respondent left during or immediately after completing training, go to question 56c on page 21. Otherwise, continue with question 55.

55. How well prepared did you feel you were to use the hand-held computer to conduct NRFU interviews when NRFU training ended and production work began? Did you feel very prepared, somewhat prepared, unsure of whether you were prepared or unprepared, somewhat unprepared, very unprepared? (Mark (X) one only.)

- 1 Very prepared
- 2 Somewhat prepared
- 3 unsure of whether you were prepared or unprepared
- 4 Somewhat unprepared
- 5 Very unprepared

Go to the "Thank You" paragraph on page 21.

Section 1 – REASONS FOR TURNOVER – Continued

56. Which of the following most closely describes the main reason why you quit before or right after completing training? (Read the answer categories under Q56a if interviewing during address canvassing. Read the answer categories under Q56b if interviewing during update/enumerate. Read the answer categories under Q56c if interviewing during NRFU.)

Q56a – Address Canvassing (Mark (X) one only.)

- a. You disliked using or had difficulty using the hand-held computers to update address records
- b. You disliked using or had difficulty using the maps on the hand-held computer to locate addresses
- c. You had another job offer/you took another job
- d. You couldn't make it to training during the times when training was scheduled
- e. You couldn't work the required number of hours
- f. You didn't have access to a land-based telephone for transmissions
- g. You had transportation problems
- h. You had family/personal responsibilities
- i. You didn't feel prepared to do the job or were afraid you couldn't do it
- j. You didn't realize what the job would entail
- k. You didn't like the area you were going to be assigned
- l. You were concerned about the effect on your benefits (e.g., TANF, retirement)

m. Other – Specify _____

56. Continued.

Q56b – Update/Enumerate (Mark (X) one only.)

- a. You had transportation problems
- b. You had family/personal responsibilities
- c. You didn't feel prepared to do the job or were afraid you couldn't do it
- d. You didn't realize what the job would entail
- e. You had another job offer/You took another job
- f. You couldn't work the required number of hours
- g. You didn't like the area you were going to be assigned
- h. You were concerned about the effect on your benefits (e.g., TANF)
- i. You did not like the idea of having to be fingerprinted for the job

j. Other – Specify _____

Q56c – NRFU (Mark (X) one only.)

- a. You disliked using or had difficulty using the hand-held computer to interview
- b. You disliked using or had difficulty using the maps on the hand-held computer to locate addresses
- c. You had another job offer/You took another job
- d. You couldn't make it to training during the times when training was scheduled
- e. You couldn't work the required number of hours
- f. You didn't have access to a land-based telephone for transmissions
- g. You had transportation problems
- h. You had family/personal responsibilities
- i. You didn't feel prepared to do the job or were afraid you couldn't do it
- j. You didn't realize what the job would entail
- k. You didn't like the area you were going to be assigned
- l. You were concerned about the effect on your benefits (e.g., TANF)
- m. You did not like the idea of having to be fingerprinted for the job

n. Other – Specify _____

Thank You Paragraph

Read the following "Thank You paragraph".

Thank you very much for your time. As I said at the beginning of this interview, we estimated that this interview would take about ten minutes. Send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to the:

Paperwork Project 0607-0404, Room 3110, Federal Building 3, U.S. Census Bureau, Washington, DC 20233-1500. You may e-mail comments to; Paperwork@census.gov; use "Paperwork Project 0607-0404" as the subject.

Interviewer: Remember to specify on the front whether or not this was a completed interview.