

## **Exhibit 1. Delaware's Food First Electronic Benefits Transfer (EBT) Card**

Food Benefits are issued on an EBT card. Once your benefits are approved, your EBT card will be mailed to you. You must call Conduent Customer Service at 1-800-526-9099 to select your Personal Identification Number (PIN). You must keep your PIN private. Do not write down your PIN on your card or in an unsafe place, and do not give anyone your PIN. Do not use a PIN that can easily be guessed by family members, like your birth date. If someone takes your EBT card and uses your PIN to get your benefits without permission, your benefits will not be replaced.

If your EBT card is lost or stolen, YOU MUST IMMEDIATELY CALL Conduent's toll-free Customer Service number at 1-800-526-9099. If you fail to call this number immediately to freeze your account so that no one can use your benefits, any missing benefits will not be replaced. The Customer Service number is available 24 hours a day, 7 days a week.