



December 2011

Thank you for informing us that you are electing the private-accredited IRO process for external review.

For instructions on how to participate in this external review process, please refer to the Technical Release 2010-01 issued by the Department of Labor on August 23, 2010 (available at <http://www.dol.gov/ebsa/pdf/ACATechnicalRelease2010-01.pdf>), and modified by Technical Release 2011-02 on June 22, 2011 (available at <http://www.dol.gov/ebsa/pdf/tr11-02.pdf>).

You should consult these technical releases, as well as any amendments that the Department of Labor makes to Technical Release 2010-01 (as modified by Technical Release 2011-02) in the future. These releases will be available at www.dol.gov/ebsa/healthreform.

For any questions regarding the private-accredited IRO process, please contact the Employee Benefits Security Administration's Office of Health Plan Standards and Compliance Assistance at 202-693-8335.

Thank you very much,

Ellen Kuhn
Director, Appeals Division
Consumer Support Group
Center for Consumer Information and Insurance Oversight
Centers for Medicare and Medicaid Services
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