### **Universal Enrollment Services**

#### **Privacy Act and Paperwork Reduction Act Statements**

#### PRIVACY ACT STATEMENT:

Authority: The authority for collecting this information is 49 U.S.C.114, 40113, and 5103a.

Principal Purpose(s): This information is needed to verify your identity and to conduct a security threat assessment to evaluate your eligibility for a TWIC. Furnishing this information, including your SSN or alien registration number, is voluntary; however, all information provided during the enrollment process assists in the timely processing of your application. Failure to provide it will delay and may prevent completion of your security threat assessment. For individuals who are mariners or applying to be one, the SSN is mandatory or they will be required to visit a Coast Guard Regional Exam Center to this information before an application is complete.

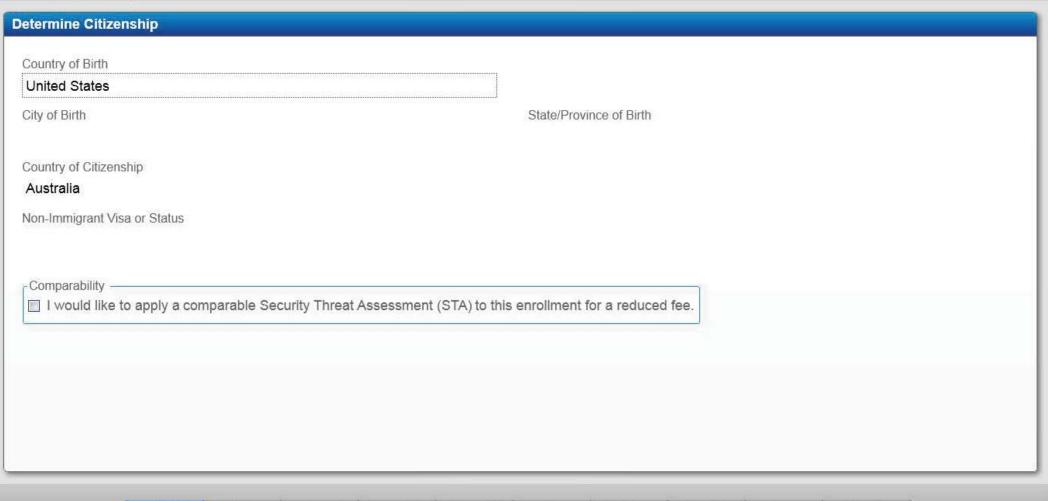
Routine Use(s): Routine uses of this information include disclosure to the FBI to retrieve your criminal history record; to TSA contractors or other agents who are providing services relating to the security threat assessments; to appropriate governmental agencies for licensing, law enforcement, or security purposes; or in the interests of national security; and to foreign and international governmental authorities in accordance with law and international agreement.

#### PAPERWORK REDUCTION ACT STATEMENT:

Statement of Public Burden: TSA is collecting this information to determine your eligibility for a TWIC. This is a voluntary collection of information but failure to provide the information may result in an inability to approve your eligibility for a TWIC. TSA estimates that the total average burden per response associated with this collection for enrollment is approximately sixty six (66) minutes. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a valid OMB control number. The control number assigned to this collection is OMB 1652-0047, which expires 09/30/2013.



# Prove Identity



Payment

Biographics

Fingerprints

Face

Disclosure

Location

Survey

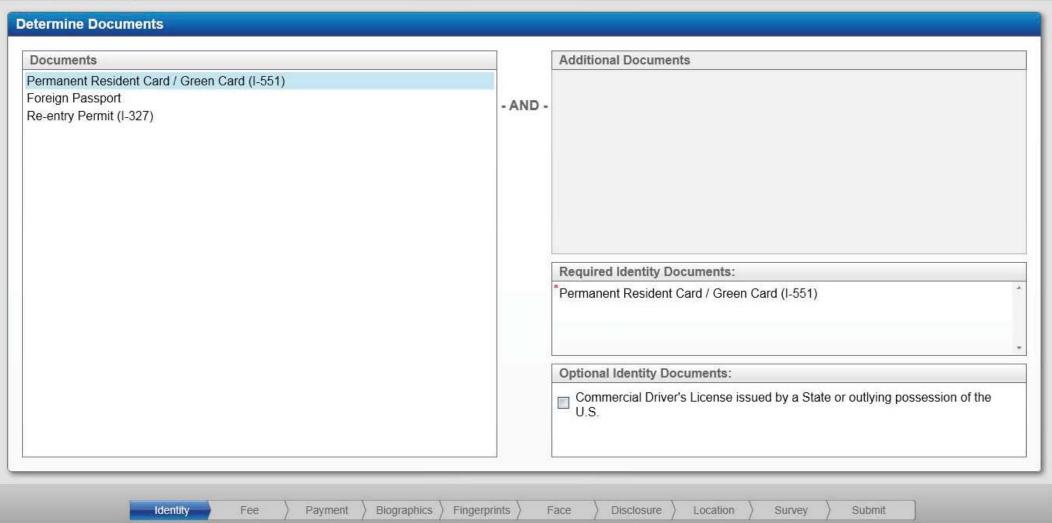
Submit



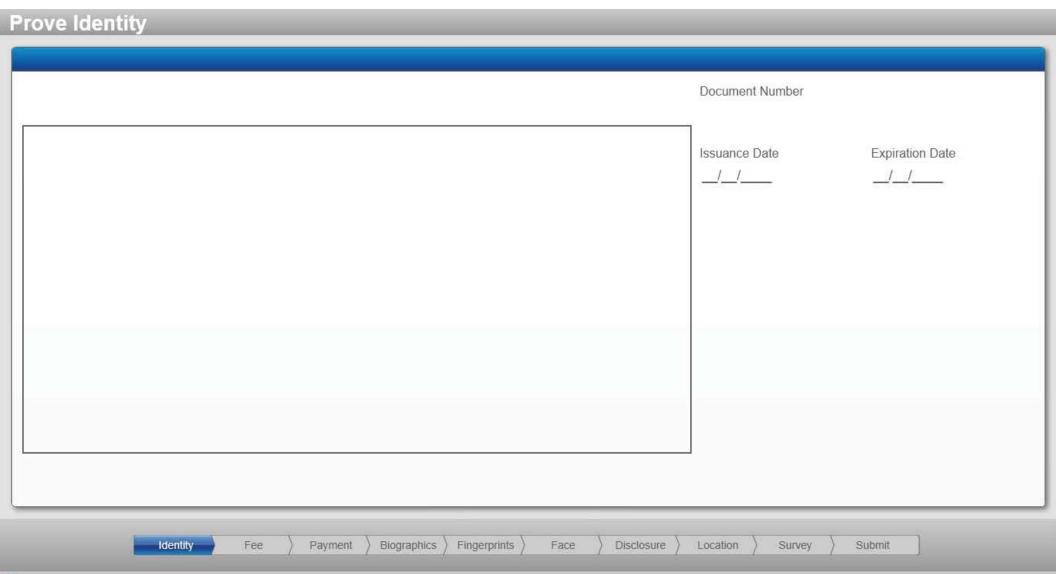
Identity

Fee

# Prove Identity

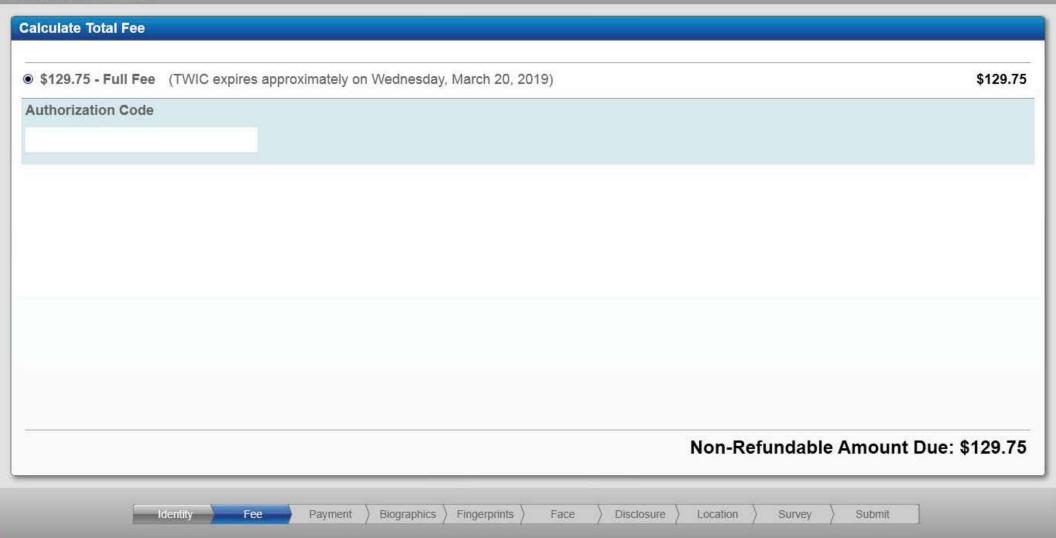




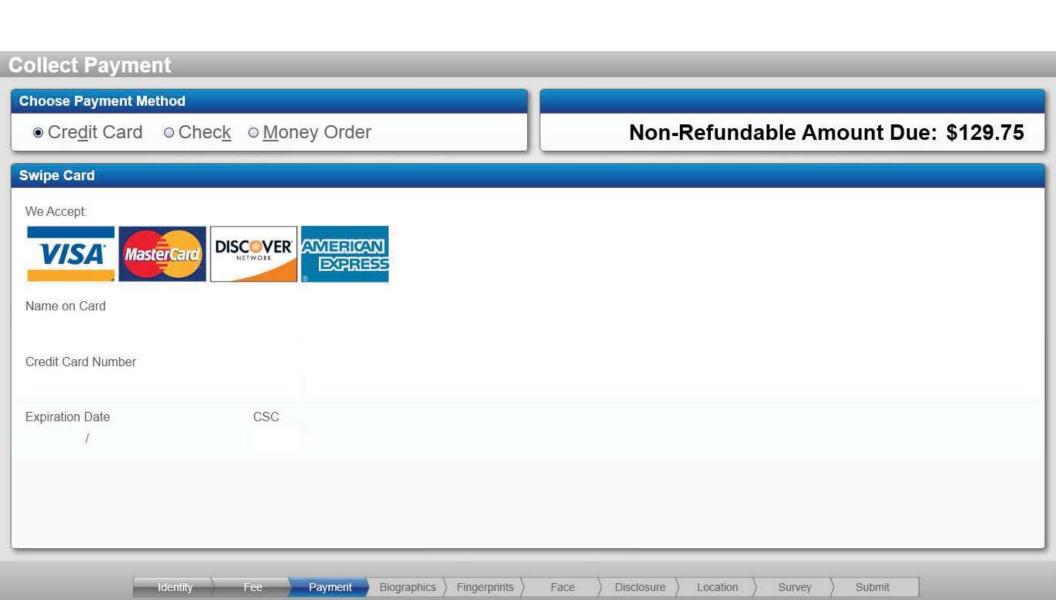




## Determine Fee









# **Answer Personal Questions** 1. Have you ever used a maiden/previous name? O Yes O No 2. Have you ever used an alias? O Yes O No 3. Is your mailing address the same as your residential address? O Yes O No 4. Have you lived at your current residential address for more than five (5) years? ○ Yes ○ No 5. Are you, or will you become, a Merchant Mariner within the next five (5) years? O Yes O No 6. Are you currently serving, or have you ever served, in the Armed Forces of the United States? O Yes O No Key Pad Functions 1 = Yes 2 = No 7 = Move back to previous question

Biographics

Fingerprints

Face

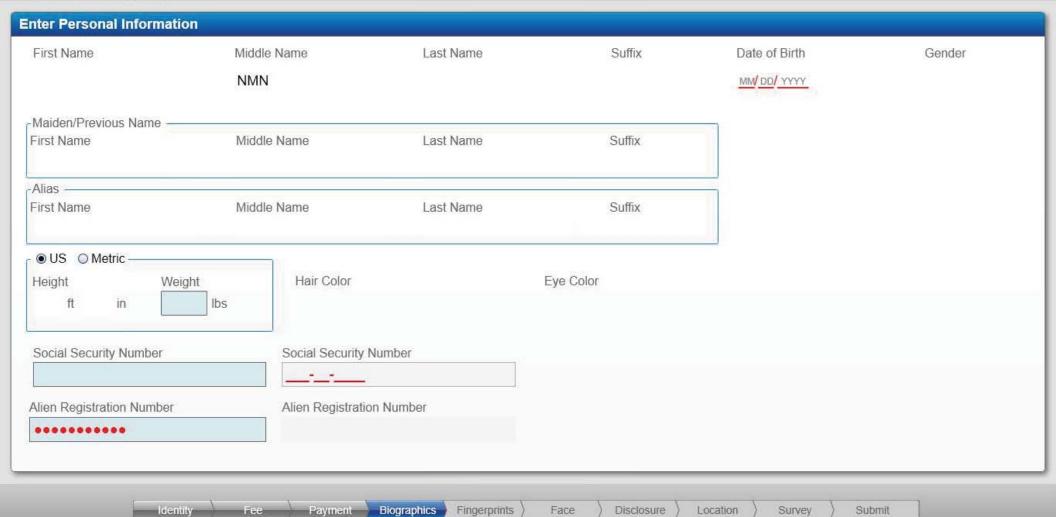
Disclosure

Location

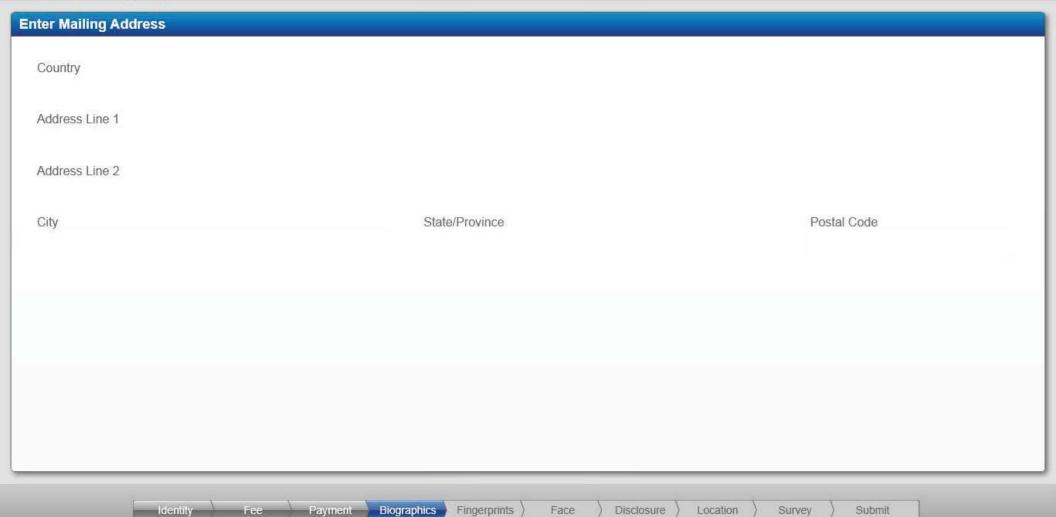
Survey

Submit

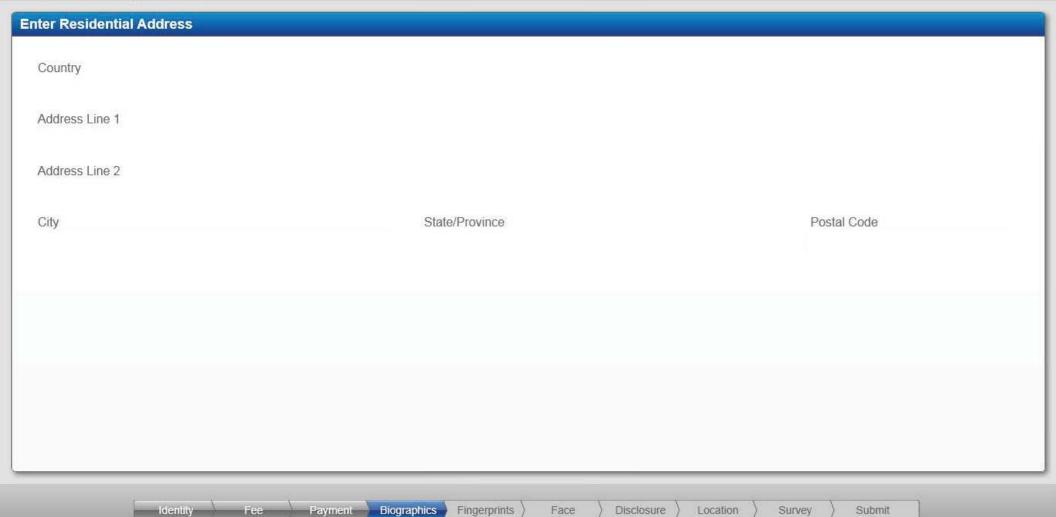




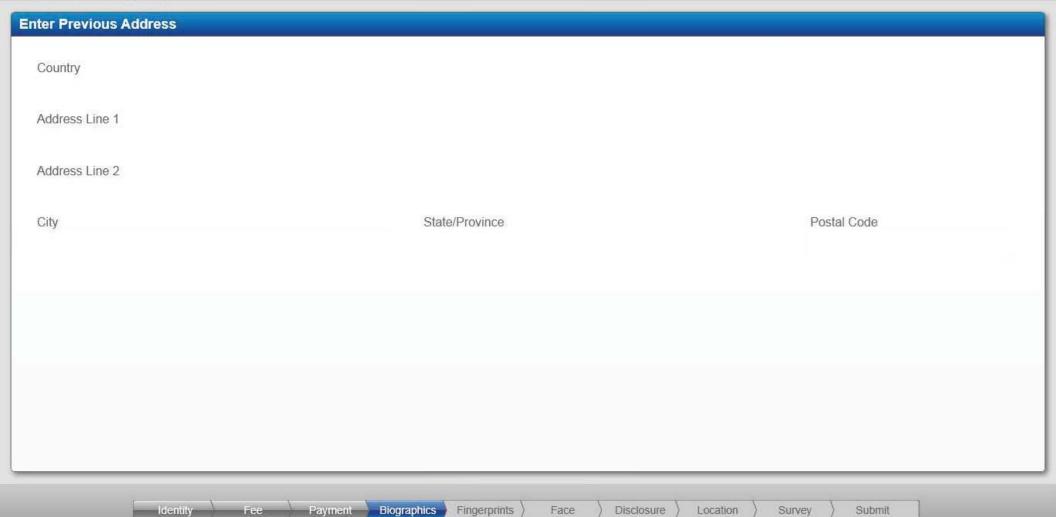
















Fingerprints

Face

Disclosure

Location

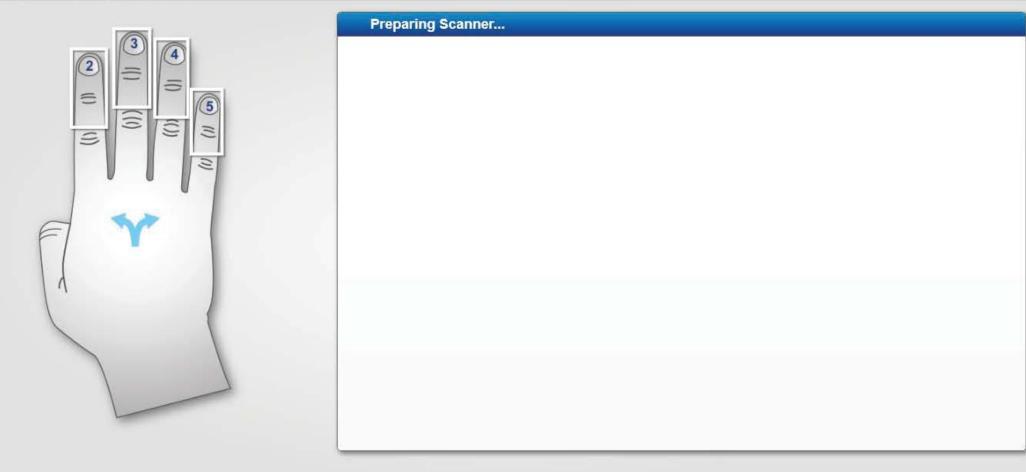
Survey

Submit

Fee Payment Biographics



# Capture Fingerprints



Face

Disclosure

Location

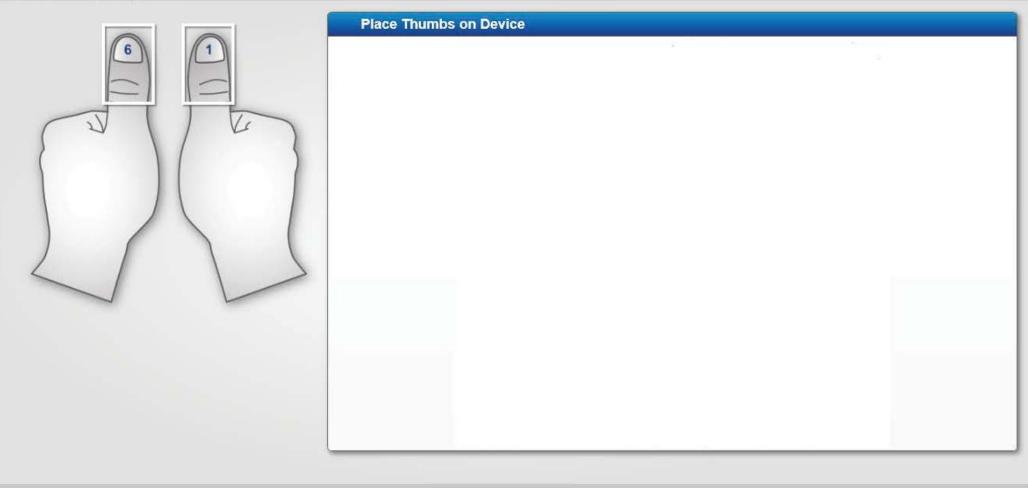
Survey

Submit

Fee Payment Biographics Fingerprints



# Capture Fingerprints



Face

Disclosure

Location

Survey

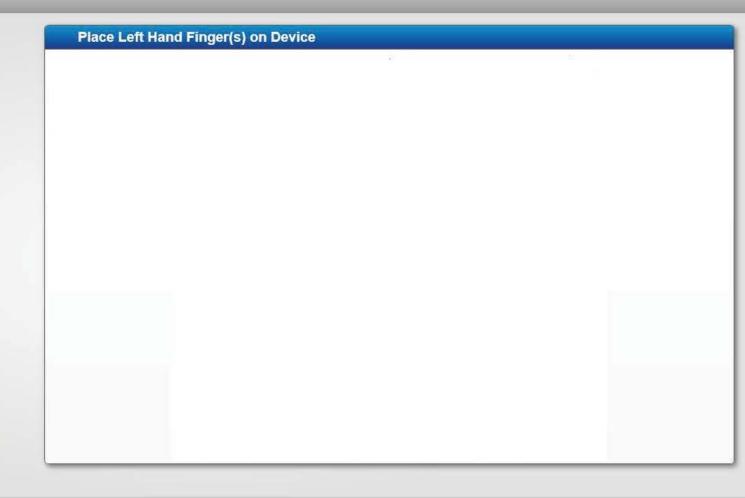
Submit

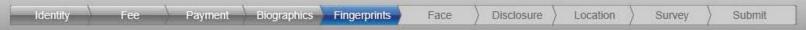
Fee Payment Biographics Fingerprints



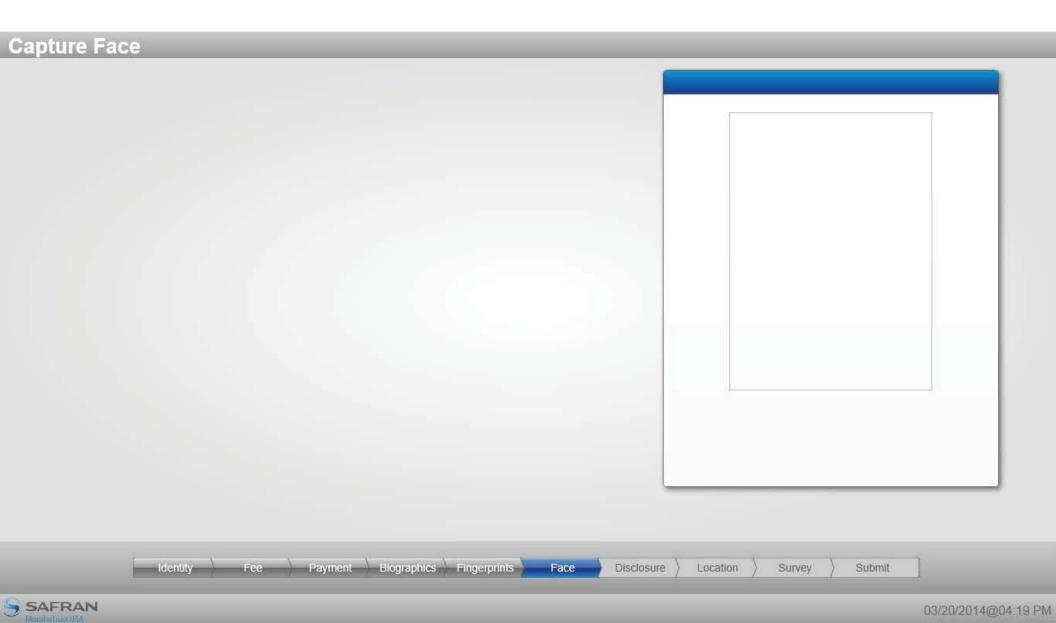
# Capture Fingerprints

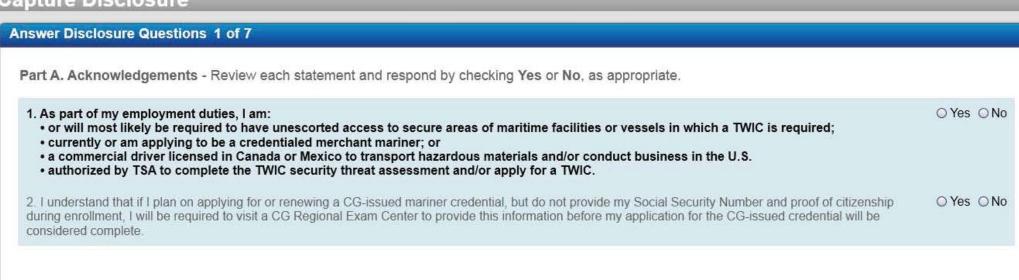






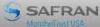












### Answer Disclosure Questions 2 of 7 Part A. Acknowledgements - Review each statement and respond by checking Yes or No, as appropriate. 3. I understand that if TSA or other law enforcement agencies determine that I pose an imminent threat to nation security or transportation security, my O Yes O No employer may be notified. TSA may provide limited information to the facility or vessel. Note: FBI rap sheets will not be shared with employers. 4. I understand that since the TWIC will serve as a visual identification badge, items or attire should not obscure any part of my face when my photograph is taken. O Yes O No As a result. I acknowledge that: • I will remove a hat or headgear unless worn daily for religious reasons. · I will remove dark or non-prescription glasses with tinted lenses, unless they are required to be worn at all times for medical reasons. If so, a medical certificate may be required. 5. I am: O Yes O No · a U.S. citizen or U.S. National. O Yes O No not a U.S. citizen or U.S. national, but fall into a category listed on page 3 that permits me to hold a TWIC. O Yes O No 6. I am currently not a TWIC holder. Key Pad Functions = Yes 2 = No 7 = Move back to previous question

Disclosure

Location

Survey

Submit

Payment Biographics Fingerprints



#### Answer Disclosure Questions 3 of 7

Part B. Criminal History - Review each statement and respond by checking Yes or No, as appropriate.

- 1. At any time in my life (excluding juvenile cases unless convicted as an adult), I was convicted or pled guilty (including "no contest"/nolo contendere) O Yes O No or found not guilty by reason of insanity in a civilian or military court of one or more of the following felonies:
  - Espionage or conspiracy to commit espionage;
  - · Sedition or conspiracy to commit sedition;
  - . Treason or conspiracy to commit treason; or
  - A federal crime of terrorism as defined in 18 U.S.C. 2332b(g), or a comparable State law.

Note: If you answer "Yes," you are not eligible to receive a TWIC and/or a waiver.

Key Pad Functions

1 = Yes 2 = No 7 = Move back to previous question



Payment Biographics Fingerprints Disclosure Location Survey Submit

#### Answer Disclosure Questions 4 of 7

Part B. Criminal History - Review each statement and respond by checking Yes or No, as appropriate.

- 2. At any time in my life (excluding juvenile cases unless convicted as an adult), I was convicted, pled guilty (including "no contest"/nolo contendere), or  $\bigcirc$  Yes  $\bigcirc$  No found not guilty by reason of insanity in a civilian or military court of any of the following felonies:
  - A crime involving a transportation security incident:
  - Improper transportation of a hazardous material;
- Unlawful possession, use, sale, distribution, manufacture, purchase, receipt, transfer, shipping, transporting, import, export, storage of, or dealing in an explosive or explosive device. An explosive or explosive device includes, but is not limited to, an explosive or explosive material as defined in 18 U.S.C. 232(5), 841(c) through 841(f), and 844(j); and a destructive device, as defined in 18 U.S.C. 921(a)(4) and 26 U.S.C. 5845(f);
  - · Murder:
- Making a threat or maliciously conveying false information known to be false, concerning delivery, placement, or detonation of an explosive or other lethal device in a public, government, public transportation, or infrastructure facility;
  - RICO Act violations where a predicate act is a crime listed in Parts B1 and B2;
  - Attempt to commit a crime listed in Parts B1; or
  - Conspiracy or attempt to commit a crime listed in Part B2.

Key Pad Functions

= Yes 2 = No 7 = Move back to previous question

Payment Biographics Fingerprints Disclosure Location Submit Survey

#### Answer Disclosure Questions 5 of 7

Part B. Criminal History - Review each statement and respond by checking Yes or No, as appropriate.

- 3. Within the last 7 years, I was convicted, pled guilty (including "no contest"/nolo contendere), or found not guilty by reason of insanity in a civilian or O Yes O No military court of any of the following felonies:
- Unlawful possession, use, sale, manufacture, purchase, distribution, receipt, transfer, shipping, transporting, delivery, import, export of, or dealing in a firearm or other weapon. A firearm or other weapon includes, but is not limited to, firearms as defined in 18 U.S.C. 921(a)(3) or 26 U.S.C. 5 845(a), or items contained on the U.S. Munitions Import List at 27 CFR 447.21;
  - · Extortion;
  - Dishonesty, fraud, or misrepresentation, including identity fraud and money laundering (except welfare fraud and passing bad checks);
  - · Bribery:
  - · Smuggling;
  - Immigration violations;
  - Distribution of, possession with intent to distribute, or importation of a controlled substance;
  - · Arson:
  - · Kidnapping or hostage taking;
  - Rape or aggravated sexual abuse;
  - Assault with intent to kill;
  - Robbery:
  - · Fraudulent entry into secure seaport areas;
  - · RICO: or
  - Conspiracy or attempt to commit the crimes listed in Part B3.

Key Pad Functions





= Yes 2 = No 7 = Move back to previous question

Payment Biographics Fingerprints Disclosure Location Survey Submit



#### Answer Disclosure Questions 6 of 7

Part B. Criminal History - Review each statement and respond by checking Yes or No, as appropriate.

4. Within the last 5 years, I was released from prison following conviction for a felony listed in Part B3.

O Yes O No

5. I am wanted, under indictment or have an open criminal complaint/criminal information in a civilian or military court for a felony listed in Parts B1 through B3.

O Yes O No

6. A civilian or military court has found me to lack mental capacity or I have been involuntarily committed to a mental health facility.

O Yes O No

Note: If you answered "Yes" to any of the crimes/felonies listed in Parts B2 through B6, you are eligible for a waiver and may still be issued a TWIC. If initially denied for a TWIC, do you plan to apply for a waiver?

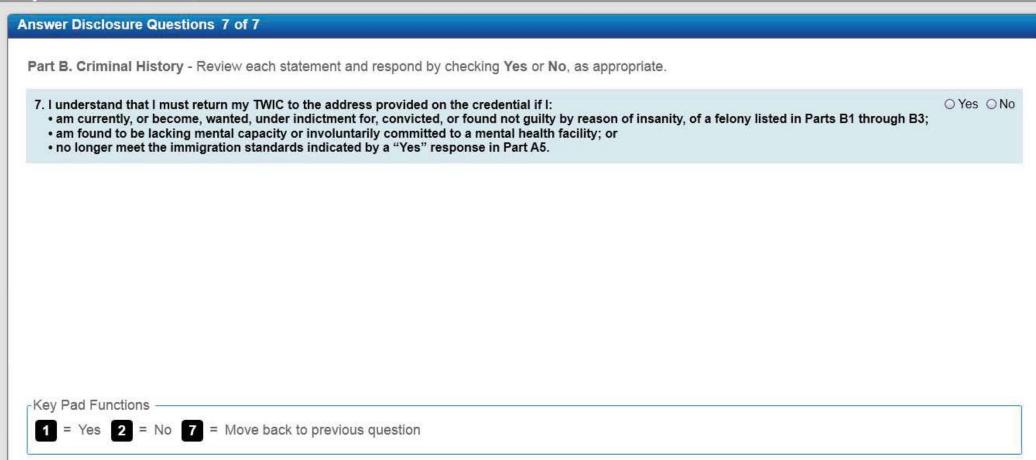
O Yes O No

Key Pad Functions

= Yes 2 = No 7 = Move back to previous question

Payment Biographics Fingerprints Disclosure Location Survey Submit





Disclosure

Location

Survey

Submit

Payment Biographics Fingerprints



#### Disclosure

I understand my continuing obligation to disclose to TSA within 24 hours if I am convicted or found not guilty by reason of insanity of any disqualifying crime, or adjudicated as a mental defective or committed to a mental institution, while I am enrolled in the TWIC program.

The information I have provided is true, complete, and correct to the best of my knowledge and belief and is provided in good faith. I understand that a knowing and willful false statement, or an omission of a material fact, can be punished by fine or imprisonment or both (see section 1001 of Title 18 United States Code), and may be grounds for denial of my application for the TWIC program.

Translator used to interpret disclosure		

Disclosure

Location

Survey

Submit

Fee Payment Biographics Fingerprints





Payment Biographics Fingerprints

Disclosure

Location Survey Submit

Movth

## **Voluntary Customer Survey**





#### **Answer Survey Questions**

- 1. Are you satisfied with your overall experience at the enrollment center today?
- 2. If you experienced an issue that required a resolution, are you satisfied with the resolution?
- 3. Did the enrollment center representative(s) conduct themselves in a professional and courteous manner?
- 4. Are you satisfied with the enrollment center location and appearance?









= Yes 2 = No 7 = Move back to previous question



9 = Exit Questions



Biographics Fingerprints



Survey



Submit





# Submit Enrollment

Customer	JOSH SCHLESSMAN	Credentials will be available for pick-up at	
UE ID	U1TB-2Y6NH5	12 Me Street	
Service	TWIC® ENROLL	Nashville, Tennessee 37214	
Fee	\$129.75		
Paid	\$129.75		
Method	CREDIT (1111)	Customer Support:	
Auth #	ET109243	http://universalenroll.dhs.gov	
Date/Time: 03/20/20	014@03:43 PM		
Enrollment Location: UES En	rollment Center (1701)		
Notification Method: jschless	sman@morphotrust.com		
	- ,		

Identity Fee Payment Biographics Fingerprints Face Disclosure Location Survey



Submit