MMDL: Balancing Incentive Program

Report Date This report provides information regarding the Balancing Incentive Program as of the following date: 09/30/2012 **Contacts** Please enter contact information for key individuals responsible for the State's Balancing Incentive Program. **State Medicaid Director** Name: John Doe Title: **Organization:** Address 1: Address 2: City: State: Zip: Phone: Fax: **Email: Balancing Incentive Program Project Director** Name: Title: **Organization:** Address 1: Address 2: City: State:

Zip:

Phone:

Fax:	
Email:	
Lead Staff for No Wrong Door / Single E	entry Point System (if different from project director)
Name:	
Title:	
Organization:	
Address 1:	
Address 2:	
City:	
State:	
Zip:	
Phone:	
Fax:	
Email:	
Lead Staff for Core Standardized Assess	ment (if different from project director)
Name:	
Title:	
Organization:	
Address 1:	
Address 2:	
City:	
State:	
Zip:	
Phone:	
Fax:	
Email:	

Lead Staff for Conflict-Free Case Management (if different from project director)

	Name:	
	Title:	
	Organization:	
	Address 1:	
	Address 2:	
	City:	
	State:	
	Zip:	
	Phone:	
	Fax:	
	Email:	
	 Lead Staff for Core Standard 	or / Single Entry Point System (if different from project director) lized Assessment (if different from project director) Case Management (if different from project director)
	Email:	
Struc	ctural Changes	

The Structural Changes section collects the State's progress toward implementing the State's previously submitted Work Plan. This section is organized according to the Work Plan Template, Appendix E of The Balancing Incentive Program: Implementation Manual.

General No Wrong Door/Single Entry Point (NWD/SEP) Structure (page 1 of 2)

		en does the State anticipate deliverables for this task will be submitted? (mm/dd/yyyy)
•	Deli	verables:
ı		This task was completed by the time the Program application was submitted. Supporting information be found in the application and/or Work Plan.
ı		This task was completed after the Program application was submitted, and its status remains current.
İ		This task is not yet complete.
		Estimated percentage complete:
		Describe progress for this task during the reporting period:
		Describe experienced or anticipated challenges to completing this task:
		Describe the State's plan to address the challenges described above:
		rticipating staff on eligibility determination and enrollment processes: en does the State anticipate deliverables for this task will be submitted?
		(mm/dd/yyyy)
-	Deli	verables: (Please note any variance from Deliverables in the Work Plan)
ı		This task was completed by the time the Program application was submitted. Supporting information be found in the application and/or Work Plan.
ı		This task was completed after the Program application was submitted, and its status remains current.
		This task is not yet complete.

	Estimated percentage complete: %
	Describe progress for this task during the reporting period:
	Describe experienced or anticipated challenges to completing this task:
	Describe the State's plan to address the challenges described above:
	ailed system design for the process to guide a person through assessment and eligibility determination (i.e., single ibility coordinator, case management system, or otherwise coordinated process): When does the State anticipate deliverables for this task will be submitted?
	(mm/dd/yyyy)
	■ Deliverables: (Please note any variance from Deliverables in the Work Plan)
•	This task was completed by the time the Program application was submitted. Supporting information can be found in the application and/or Work Plan.
•	This task was completed after the Program application was submitted, and its status remains current.
•	This task is not yet complete.
	Estimated percentage complete:
	Describe progress for this task during the reporting period:
	Describe experienced or anticipated challenges to completing this task:
	Describe the State's plan to address the challenges described above:
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Structural Changes

General No Wrong Door/Single Entry Point (NWD/SEP) Structure (page 2 of 2)

⊦ .	eligibility determination (i.e., single eligibility coordinator, case management system, or otherwise coordinated process):		
	■ When does the State anticipate deliverables for this task will be submitted?		
	(mm/dd/yyyy)		
	■ Deliverables: (Please note any variance from Deliverables in the Work Plan)		
	■ The task is not applicable because the system will not be automated or state staff will develop the system.		
 This task was completed by the time the Program application was submitted. Supporting information be found in the application and/or Work Plan. This task was completed after the Program application was submitted, and its status remains current to the task is not yet complete. 			
	Describe progress for this task during the reporting period:		
	Describe experienced or anticipated challenges to completing this task:		
	Describe the State's plan to address the challenges described above:		
5.	Pilot implementation and testing of the process to guide a person through assessment and eligibility determination (i.e., single eligibility coordinator, case management system, or otherwise coordinated process): • When does the State anticipate deliverables for this task will be submitted?		
	(mm/dd/yyyy)		
	■ Deliverables: (Please note any variance from Deliverables in the Work Plan)		
	 This task was completed by the time the Program application was submitted. Supporting information can be found in the application and/or Work Plan. This task was completed after the Program application was submitted, and its status remains current. This task is not yet complete. 		
	Estimated percentage complete: %		

	Describe progress for this task during the reporting period:
	Describe experienced or anticipated challenges to completing this task:
	Describe the State's plan to address the challenges described above:
6.	Process to guide a person through assessment and eligibility determination (i.e., single eligibility coordinator, case management system, or otherwise coordinated process) is implemented statewide: When does the State anticipate deliverables for this task will be submitted?
	(mm/dd/yyyy)
	■ Deliverables: (Please note any variance from Deliverables in the Work Plan)
	 This task was completed by the time the Program application was submitted. Supporting information can be found in the application and/or Work Plan. This task was completed after the Program application was submitted, and its status remains current.
	This task is not yet complete.
	Estimated percentage complete: %
	Describe progress for this task during the reporting period:
	Describe experienced or anticipated challenges to completing this task:
	Describe the State's plan to address the challenges described above:
7.	System updates for the process to guide a person through assessment and eligibility determination (i.e., single eligibility coordinator, case management system, or otherwise coordinated process). The State intends to seek CMS approval to amend what will be submitted as deliverables for this task.

■ Deliverables: (Please note any variance from Deliverables in the Work Plan)

■ Describe changes to the system that were implemented:
■ Describe experienced or anticipated challenges:
■ Describe the State's plan to address the challenges described above:
Structural Changes
General No Wrong Door/Single Entry Point (NWD/SEP) Agencies
 Develop and implement a Memorandum of Understanding (MOU) across the Medicaid Agency, Operating agencies, and the NWD/SEPs: When does the State anticipate deliverables for this task will be submitted? (mm/dd/yyyy) Deliverables: (Please note any variance from Deliverables in the Work Plan)
 This task was completed by the time the Program application was submitted. Supporting information can be found in the application and/or Work Plan. This task was completed after the Program application was submitted, and its status remains current. This task is not yet complete.
Estimated percentage complete: %
Describe progress for this task during the reporting period:
Describe experienced or anticipated challenges to completing this task:
Describe the State's plan to address the challenges described above:

2.	Identify service shed coverage of all NWD/SEPs: When does the State anticipate deliverables for this task will be submitted?
	(mm/dd/yyyy)
	■ Deliverables: (Please note any variance from Deliverables in the Work Plan)
	 This task was completed by the time the Program application was submitted. Supporting information can be found in the application and/or Work Plan. This task was completed after the Program application was submitted, and its status remains current. This task is not yet complete.
	Estimated percentage complete: %
	Describe progress for this task during the reporting period:
	Describe experienced or anticipated challenges to completing this task:
	Describe the State's plan to address the challenges described above:
3.	Ensure NWD/SEPs are accessible to older adults and individuals with disabilities: When does the State anticipate deliverables for this task will be submitted? (mm/dd/yyyy)
	■ Deliverables: (Please note any variance from Deliverables in the Work Plan)
	 This task was completed by the time the Program application was submitted. Supporting information can be found in the application and/or Work Plan. This task was completed after the Program application was submitted, and its status remains current. This task is not yet complete.
	Estimated percentage complete: %
	Describe progress for this task during the reporting period:

Describe experienced or anticipated challenges to completing this task:
Describe the State's plan to address the challenges described above:
Structural Changes
WD/SEP System Website
 1. Register a domain name, which provides the right to link content to a Uniform Resource Locator (URL): When does the State anticipate deliverables for this task will be submitted?
(mm/dd/yyyy)
 Deliverables: (Please note any variance from Deliverables in the Work Plan)
 This task was completed by the time the Program application was submitted. Supporting information can be found in the application and/or Work Plan. This task was completed after the Program application was submitted, and its status remains current. This task is not yet complete.
Estimated percentage complete: %
Describe progress for this task during the reporting period:
Describe experienced or anticipated challenges to completing this task:
Describe the State's plan to address the challenges described above:
 2. Develop and incorporate content: When does the State anticipate deliverables for this task will be submitted?
(mm/dd/yyyy)
 Deliverables: (Please note any variance from Deliverables in the Work Plan)

	This task was completed by the time the Program application was submitted. Supporting information c be found in the application and/or Work Plan.
	This task was completed after the Program application was submitted, and its status remains current.
	This task is not yet complete.
	Estimated percentage complete: %
	Describe progress for this task during the reporting period:
	Describe experienced or anticipated challenges to completing this task:
	Describe the State's plan to address the challenges described above:
orate	e the Level I screen (recommended, not required): The task is in the Work Plan.
Wh	The task is in the Work Plan. nen does the State anticipate deliverables for this task will be submitted?
Wh	The task is in the Work Plan. The task is in the Work Plan. The task is in the Work Plan. This task will be submitted? (mm/dd/yyyy) This task was completed by the time the Program application was submitted. Supporting information of
Wh	The task is in the Work Plan. nen does the State anticipate deliverables for this task will be submitted? (mm/dd/yyyy) liverables: (Please note any variance from Deliverables in the Work Plan)
Wh	The task is in the Work Plan. ten does the State anticipate deliverables for this task will be submitted? (mm/dd/yyyy) diverables: (Please note any variance from Deliverables in the Work Plan) This task was completed by the time the Program application was submitted. Supporting information of be found in the application and/or Work Plan.
Wh	The task is in the Work Plan. ten does the State anticipate deliverables for this task will be submitted? (mm/dd/yyyy) liverables: (Please note any variance from Deliverables in the Work Plan) This task was completed by the time the Program application was submitted. Supporting information of be found in the application and/or Work Plan. This task was completed after the Program application was submitted, and its status remains current.

Descri	be the State's plan to address the cha	allenges described above:	
-	• 		
Structural Changes			
NWD/SEP System 1-800 Nu	mber		
1. Contract 1-800 numb ■ When does the	er service: ne State anticipate deliverables for	this task will be submitted?	
		(mm/dd/yyyy)	
Deliverables:	(Please note any variance from Deli	verables in the Work Plan)	
■ Enter the 1-8			
This task be foundThis task	t was completed by the time the Program in the application and/or Work Plan	gram application was submitted. Supporting information con. pplication was submitted, and its status remains current.	an
Estim	ated percentage complete:	%	
Descri	be progress for this task during the I	reporting period:	
Descri	be experienced or anticipated challe	enges to completing this task:	
Descri	be the State's plan to address the cha	allenges described above:	
	ing phones, providing information, and state anticipate deliverables for		
Deliverables:	(Please note any variance from Deli	verables in the Work Plan)	

be found in the application and/or Work Pla	ogram application was submitted. Supporting information can in.
	application was submitted, and its status remains current.
■ This task is not yet complete.	
Estimated percentage complete:	%
Describe progress for this task during the	reporting period:
Describe experienced or anticipated chall	enges to completing this task:
Describe the State's plan to address the ch	nallenges described above:
Structural Changes	
NWD/SEP System Advertising	
 Develop advertising plan: When does the State anticipate deliverables for 	or this task will be submitted?
, , , , , , , , , , , , , , , , , , ,	(mm/dd/yyyy)
■ Deliverables: (Please note any variance from Deliverables)	liverables in the Work Plan)
■ This task was completed by the time the Probe found in the application and/or Work Pla	ogram application was submitted. Supporting information can in.
This task was completed after the Program at the This task is not yet complete.	application was submitted, and its status remains current.
Estimated percentage complete:	%
Describe progress for this task during the	reporting period:
Describe experienced or anticipated chall	enges to completing this task:

Describe the State's plan to address the challenges described	above:
 Implement advertising plan: When does the State anticipate deliverables for this task will be 	submitted?
(mm/dd/yyyy)	
■ Deliverables: (Please note any variance from Deliverables in the We	ork Plan)
 This task was completed by the time the Program application was be found in the application and/or Work Plan. This task was completed after the Program application was sub. This task is not yet complete. 	
Estimated percentage complete:	%
Describe progress for this task during the reporting period:	
Describe experienced or anticipated challenges to completin	g this task:
Describe the State's plan to address the challenges described	above:
Structural Changes	
Core Standardized Assessment	
 Develop questions for the Level I screen: ■ When does the State anticipate deliverables for this task will be (mm/dd/yyyy) 	submitted?
■ Deliverables: (Please note any variance from Deliverables in the We	ork Plan)
 This task was completed by the time the Program application was be found in the application and/or Work Plan. This task was completed after the Program application was substituted by the time the Program application was substituted by the Program appli	

	■ This task is not yet complete.
	Estimated percentage complete: %
	Describe progress for this task during the reporting period:
	Describe experienced or anticipated challenges to completing this task:
	Describe the State's plan to address the challenges described above:
2.	Incorporate additional domains and topics into assessments if necessary: When does the State anticipate deliverables for this task will be submitted? (mm/dd/yyyy)
	 Deliverables: (Please note any variance from Deliverables in the Work Plan)
	 This task was completed by the time the Program application was submitted. Supporting information can be found in the application and/or Work Plan. This task was completed after the Program application was submitted, and its status remains current. This task is not yet complete.
	Estimated percentage complete:
	Describe progress for this task during the reporting period:
	Describe experienced or anticipated challenges to completing this task:
	Describe the State's plan to address the challenges described above:
3.	Train staff members at NWD/SEPs to coordinate the CSA: When does the State anticipate deliverables for this task will be submitted?

(mm/dd/yyyy)

•	Deliverables: (Please note any variance from Deliverables in the Work Plan)
:	 This task was completed by the time the Program application was submitted. Supporting information can be found in the application and/or Work Plan. This task was completed after the Program application was submitted, and its status remains current. This task is not yet complete.
	Estimated percentage complete: \%
	Describe progress for this task during the reporting period:
	Describe experienced or anticipated challenges to completing this task:
	Describe the State's plan to address the challenges described above:
	fy qualified personnel to conduct the CSA: When does the State anticipate deliverables for this task will be submitted?
•	(mm/dd/yyyy)
	(**************************************
	Deliverables: (Please note any variance from Deliverables in the Work Plan)
•	This task was completed by the time the Program application was submitted. Supporting information can be found in the application and/or Work Plan.
•	This task was completed after the Program application was submitted, and its status remains current.
•	○ This task is not yet complete.
	Estimated percentage complete: %
	Describe progress for this task during the reporting period:
	Describe progress for this task during the reporting period.
	Describe experienced or anticipated challenges to completing this task:

	Describe the State's plan to address the challenges described above:
5.	
	Deliverables: (Please note any variance from Deliverables in the Work Plan)
ı	 Describe changes to the Core Standardized Assessment that were implemented:
	Describe changes to the este standardized rissessment that were impromented.
ı	Describe experienced or anticipated challenges:
1	■ Describe the State's plan to address the challenges described above:
Structura	al Changes
	e Case Management plish protocol for removing conflict of interest:
	n does the State anticipate deliverables for this task will be submitted?
	(mm/dd/yyyy)
■ Deliv	verables: (Please note any variance from Deliverables in the Work Plan)
	This task was completed by the time the Program application was submitted. Supporting information can be four in the application and/or Work Plan.
	This task was completed after the Program application was submitted, and its status remains current.
	This task is not yet complete.
	Estimated percentage complete: %
	Describe progress for this task during the reporting period:

Describe experienced or anticipated challenges to completing this task:
Describe the State's plan to address the challenges described above:
Structural Changes
Sustainability
Develop sustainability plan:
■ When does the State anticipate deliverables for this task will be submitted? (mm/dd/yyyy)
■ Deliverables: (Please note any variance from Deliverables in the Work Plan)
 This task was completed by the time the Program application was submitted. Supporting information can be found in the application and/or Work Plan. This task was completed after the Program application was submitted, and its status remains current. This task is not yet complete.
Estimated percentage complete: %
Describe progress for this task during the reporting period:
Describe experienced or anticipated challenges to completing this task:
Describe the State's plan to address the challenges described above:

Structural Changes

Coordination with Health Information Exchange Information Technology (IT) System

1. Describe plans to coordinate the NWD/SEP system with the Health Information Exchange IT system:

	(mm/dd/yyyy)
•	Deliverables: (Please note any variance from Deliverables in the Work Plan)
	This task was completed by the time the Program application was submitted. Supporting information can be found in the application and/or Work Plan.
	This task was completed after the Program application was submitted, and its status remains current.
	This task is not yet complete.
	Estimated percentage complete: %
	Describe progress for this task during the reporting period:
	Describe experienced or anticipated challenges to completing this task:
	Describe the State's plan to address the challenges described above:
2.	Updates on coordination with the Health Information Exchange IT system, including the technological infrastructure.
•	
•	Deliverables: (Please note any variance from Deliverables in the Work Plan)
•	Describe changes to coordination between the NWD/SEP system and the HIE IT system that occurred:
•	Describe experienced or anticipated challenges:
•	Describe the State's plan to address the challenges described above:

Data Collection - List of Measures

The Data Collection section documents the State's progress toward collecting the Service, Quality, and Outcome data the State agreed to collect as part of the State's Balancing Incentive Program application.

Service Measures:

	Measure Name	Start of Measure Description	Implementation
Qual	ity Measures:		
_	·		
	Measure Name	Start of Measure Description	Implementation
Outc	ome Measures:		
	Measure Name	Start of Measure Description	Implementation

Expenditures Reporting, Current Reporting Period

The State used Attachment C of the Balancing Incentive Program Application Announcement to indicate eligibility for the Balancing Incentive Program and the percentage of payments (i.e., 2% or 5%):

Enter the following information based on data the state will enter in the CMS 64 report for this reporting period. If this is a State's first report, the reporting period for purposes of the following fields includes all completed quarters for which the State has received Balancing Incentive Program payments.

Non-institutional L155 on the CMS 64:	\$	
Institutional LTSS on the CMS 64:	\$	
Total qualified HCBS expenditures, demonstration services, and supplemental services funded by the Money Follows the Person demonstration:	\$	
Total LTSS:	\$0.00	
Percentage of LTSS for non-institutional services and supports:	0%	
Change in percentage of LTSS for non-institutional services and supports from previous quarter (assuming no prior period adjustments):	N/A (first report)	

Expenditures Reporting, Adjustments to Prior Reporting Periods

The state reports prior period adjustments to previously submitted reports for the following reporting periods:

Reporting Period End Date	
09/30/2012	

Expenditures Reporting, Adjustments to Prior Rep	orting Periods Detail
This prior period adjustment applies to expenditures durin following date: 09/30/2012	g the reporting period ending on the
Enter the following information based on prior period adjustment for this reporting period. Enter only the expenditures not previous	
Non-institutional LTSS on the CMS 64:	\$
Institutional LTSS on the CMS 64:	\$
Total qualified HCBS expenditures, demonstration services, and supplemental services funded by the Money Follows the Person demonstration:	\$

Assurances

Explain how the State used the additional Federal funds paid to the State under the Balancing Incentive Program during the reporting period for purposes of providing new or expanded offerings of non-institutionally-based LTSS, as equired in Section 10202(c)(4) of the Affordable Care Act.
The state attests it has not restricted eligibility standards, methodologies, or procedures for LTSS during
the reporting period.
Explain the restriction to eligibility implemented during the reporting period and, if applicable, how the State remains in compliance with the Maintenance of Eligibility requirements in Section 10202(c)(3) of the Affordable
Care Act.