# System User Manual (SUM) for:

# Synchronized Predeployment & Operational Tracker - Enterprise Suite (SPOT-ES): Contractor Company User

# Release 8.10



Version 40.1

January 2019

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# **AMENDMENT HISTORY**

Document Version	Date	Revision Description
1.0	August 2007	Initial Draft
2.0	November 2007	Revised version per the system's dot releases and overall edits
3.0	March 2008	Incorporated functionality changes for SPOT 6.1 Release
4.0	June 2008	Incorporated Contractor Release and Company Change
5.0	January 2009	Incorporated functionality changes for SPOT 6.1.11 and 6.1.15 Releases
6.0	March 2009	Incorporated functionality changes for SPOT 6.1.16 Release
7.0	August 2009	Incorporated functionality changes for SPOT 6.1.20 Release
8.0	September 2009	Incorporated functionality changes for SPOT 6.1.21 Release
9.0	October 2009	Incorporated functionality changes for SPOT 6.1.22 Release
10.0	November 2009	CENTCOM FRAGO 09-1451 MOD 2 Contractor Theater
		Entrance Requirements 31 Oct 09 – clarifies requirements for SPOT use and Letters of Authorizations (LOAs)
11.0	March 2010	Incorporated functionality changes for SPOT 6.1.23 Release
12.0	September 2010	Incorporated functionality changes for SPOT 7.0 Release
13.0	November 2010	Incorporated functionality changes for SPOT 7.1 Release
14.0	February 2011	Incorporated functionality changes for SPOT 7.1.1 Release
15.0	August 2011	Incorporated functionality changes for SPOT 7.2 Release
16.0	November 2011	Incorporated functionality changes for SPOT 7.3 Release
17.0	March 2012	Incorporated functionality changes for SPOT 7.3.1 Release
18.0	April 2012	Incorporated functionality changes for SPOT 7.3.2 Release
19.0	August 2012	Incorporated functionality changes for SPOT 8.0 Release
20.0	October 2014	Incorporated functionality changes for SPOT 8.1 Release
21.0	November 2014	Incorporated functionality changes for SPOT 8.2 Release
22.0	March 2015	Incorporated functionality changes for SPOT 8.3 Release
23.0	August 2015	Incorporated functionality changes for SPOT 8.3.1, 8.3.3, and 8.3.4 Release
24.0	September 2015	Incorporated functionality changes for SPOT 8.3.5 Release
25.0	November 2015	Incorporated functionality changes for SPOT 8.4 Release
26.0	February 2016	Incorporated functionality changes for SPOT 8.5 Release
27.0	May 2016	Incorporated changes for SPOT 8.6 Release; removed Help Desk DSN in text and Contact Us screen print
27.1	August 2016	Added Self-help video link and button to Table 2, Section 1.4
28.0	August 2016	Removed Help Desk DSN in Login screen print
29.0	September 2016	Incorporated changes for SPOT 8.7.0 Release; added Selfhelp video button to screen prints
30.0	November 2016	Incorporated additional changes for SPOT 8.7.0 Release; added Steps 2-4 Self-help video buttons to screen prints
31.0	November 2016	Incorporated changes for SPOT 8.7.2 Release
32.0	March 2017	Updated SIPRNet URL

Document Version	Date	Revision Description
32.1	May 2017	Updated DoD task order number format help for SPOT 8.7.3.1.5 Release
33.0	November 2017	Updated for SPOT 8.8 Release, including updated JAMMS population of ITAD
34.0	December 2017	Updated for PACOM SOFA
35.0	February 2018	Updated to remove +/-14 day limit and add SOFA Step 2 auto refresh
36.0	April 2018	Updated for additional SPOT Release 8.8 changes: TBC warning message, contract/task order number Help and DOS format, verification checkbox, company name approval, CAC expiration date, and SPOT last login.
37.0	July 2018	Updated for SPOT Release 8.9: Help Desk phone number, blank ITAD email, person status, Operations Visibility Report, and SOFA page/LOA.
38.0	August 2018	Added "Employee Gender" column to SPOT Operations Visibility Report and updated LOA remarks note. Updated company name on title page.
39.0	September 2018	Updated for SPOT Release 8.10 changes for multi-TBC country support.
40.0	December 2018	Updated for SPOT Release 8.10 changes for SOFA dependents, DMDC verification, SOFA OVR Report, and OCSIC Affirmation Report. Updated Help Desk phone number.
40.1	January 2019	Updated to gray security clearance fields.

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## 1 Introduction

# 1.1 Purpose

This document provides Company Administrators with the information required to enter and maintain contract and deployment data for contractor personnel, as well as to create reports pertaining to deployments of company personnel in the Synchronized Predeployment and Operational Tracker (SPOT) application.

#### 1.2 Background

The Synchronized Predeployment and Operational Tracker – Enterprise Suite (SPOT-ES) is the joint enterprise suite of systems employed for the management, tracking, and visibility of contracted capabilities and contractors authorized to accompany U.S. forces overseas. SPOT-ES captures data relating to logistics, operations, planning, and reporting of contractor status, and makes it available to government agency stakeholders.

SPOT-ES consists of three applications: Synchronized Predeployment and Operational Tracker (SPOT), Total Operational Picture Support System (TOPSS), and Joint Asset Movement Management System (JAMMS). JAMMS systems are standalone systems placed in military installations that are currently non-networked. SPOT and TOPSS are hosted on both Non-secure Internet Protocol Router Network (NIPRNet) and Secure Internet Protocol Route Network (SIPRNet) environments.

#### **Notes:**

- For information about supported browsers, click the Which browsers can I use with SPOT? link on the SPOT "Login" page.
- Contract and task order number formats that display depend on the contracting agency selected for the contract. Note that some examples in this document for Department of Defense (DoD) agencies may use 4-character task order numbers, but the 13-character format is preferred.

#### **SPOT**

SPOT was designated by the Office of the Secretary of Defense (OSD) as the system of record, in accordance with Department of Defense Instructions (DoDI) 3020.41. It is a single, joint enterprise system employed for the management, tracking, and visibility of contractors accompanying U.S. armed forces overseas. It has a standardized front-end user interface for use by defense contractors, government agencies, and the military. SPOT tracks information about contracts and task orders, persons supporting those contracts and task orders, and deployments of those persons. SPOT also produces the Letter of Authorization (LOA) for deployed contractor personnel.

#### **JAMMS**

JAMMS is an information technology application developed to capture movement and location information about operating forces, government civil servants, and government contractors in specified operational theaters.

#### **TOPSS**

TOPSS is the reporting and analysis component of SPOT-ES for use by Government employees. As an ad hoc business intelligence reporting system, TOPSS puts information in the hands of analysts so they can make immediate and effective decisions.

A key benefit of SPOT is its technology integration. SPOT integrates with existing system-of-record applications to provide up-to-date information related to contracts and contractors. For example, SPOT tracks contractor movements through its interface with JAMMS, and validates contractor identity (for U.S. citizens) by interfacing with the Defense Manpower Data Center (DMDC) Defense Enrollment Eligibility Reporting System (DEERS). SPOT also features a graphical user interface (GUI) with intuitive business flows based on user roles.

The following sections provide basic information about SPOT and how it works.

#### 1.3 User Roles

Because SPOT limits access to certain data and functions based on your role, an important part of obtaining a SPOT account is getting the proper role for the work you have to perform. Table 1 lists all user roles available in SPOT and their key distinctions. An asterisk identifies those roles available for assignment to contactor company personnel (\*).

**Note:** Many of the roles identified by an asterisk (\*) are limited to being assigned to those support contractor personnel in government offices/agencies.

The focus of this user manual is for the Company Administrator role. Therefore, throughout this document, screenshots are from the perspective of that role, even though contractor personnel may have other roles besides Company Administrator assigned to them.

**Note**: Available data and functions are based on user roles and the user's affiliated organizations.

Table 1. SPOT User Roles and Descriptions

Role Name	Role Description
Basic Report User *	Generates SPOT standard reports for the company or organization with which the user is registered.
Company Administrator *	<ul> <li>Manages information (such as personnel and deployment) for contractor company employees.</li> <li>Able to create and maintain deployments for persons associated with the company and subcontractor companies through contract or task order relationships.</li> <li>Able to request and recall (to a limited extent) LOAs for persons associated with the company and subcontractor companies through contract or task order relationships.</li> <li>Able to add and edit Private Security Contractor (PSC) and Contractor-Owned Contractor-Operated (COCO) equipment.</li> </ul>
Company Employee (Self Tracker) *	Contractor company employee with the privilege to enter and view the individual's own basic personal information in SPOT.

Role Name	Role Description
Contracting Administrator *	<ul> <li>Government or military employee who creates and manages contract and task order information in SPOT.</li> <li>Able to search, add, and update contracts and task orders within the Contracting Offices with which this user is registered or associated.</li> </ul>
Contracting Officer (KO)	<ul> <li>Government or military employee who creates and manages contract and task order information in SPOT.</li> <li>Only role that can assign Authorized Government Services (AGS) and Company billing information to contracts, task orders, and LOAs.</li> <li>Able to search, add, and update all contracts and task orders related to this user's Contracting Office.</li> <li>Able to search, review, deny, revoke, recall, and approve LOAs.</li> <li>Able to add and update contractor counts</li> </ul>
Contractor Accountability	Government or military administrator who monitors and provides oversight for deployed contractors.
Equipment Manager	Able to search, view, and update equipment for any company or contract.
Global Report User	Able to create custom reports within SPOT for the organization with which the user is registered.
Government Administrator *	<ul> <li>Government or military employee who manages deployment and LOA information in SPOT.</li> <li>Able to search, add, and update any person by full Social Security Number (SSN) or Foreign Identification Number (FIN).</li> <li>Able to search, add, and update all contracts and task orders with which the user is registered or associated.</li> <li>Able to create and maintain deployments for any persons related to the organization(s) with which the user is registered or associated.</li> <li>Able to request LOAs.</li> </ul>
Government Administrator with Global Report User	Same permissions as Government Administrator, as well as the ability to create custom reports within SPOT for the organization with which this user is registered or associated.
Government Authority (GA)	<ul> <li>Government or military employee who manages deployment and LOA information in SPOT.</li> <li>Able to search, request, review, deny, recall, and authorize LOAs.</li> <li>Able to search, update, and edit any person by full SSN or FIN.</li> <li>Able to search, update, and edit all contracts and task orders related to the organization(s) with which the role is associated.</li> </ul>

Role Name	Role Description	
	Able to create and maintain deployments.	
Government Authority with Global Report User	Same permissions as Government Authority, as well as ability to create custom reports within SPOT for the organization with which this user is associated.	
JAMMS Administrator *	Responsible for uploading JAMMS files into SPOT.	
JAMMS Report User *	Accesses JAMMS reports in SPOT only.	
Sponsor **	<ul> <li>DoD policy requires a Sponsor to approve and validate the need for users to access the SPOT-ES applications.</li> <li>For Contractor Company users, the users should enter their supervisor or someone from their Human Resources (HR) department when registering to access SPOT.</li> <li>For the Government and Military user community, the users must enter their Government or Military Supervisor information when registering to access SPOT.</li> <li>For individuals requesting a SPOT User Name and Password account, the user must have a Government or Military Sponsor with an active SPOT account to submit the User Name Password Account form and request a SPOT proxy account. All User Name and Password accounts must be approved by the SPOT Program Management Office (PMO).</li> <li>Sponsors for SPOT Secure Internet Protocol Router (SIPR) and Total Operational Picture Support System (TOPSS) users must be either U.S. Government or U.S. Military personnel.</li> </ul>	

<sup>\*\*</sup>A Sponsor plays an important role in the SPOT registration process; however, Sponsor is not an actual role in SPOT.

# 1.4 Icons, Symbols, and Controls in SPOT

The SPOT GUI uses several standard symbols, icons, buttons, and field types. The following table lists the icons and symbols in SPOT, as well as a description of what each icon or symbol means.

Table 2. Icons and Symbols in SPOT

Icon/Symbol	Name and Description
0	<b>Add</b> : Indicates that an "Add" function is available.
*	Asterisk (Red): Indicates that a field is required.
<b>*</b>	<b>Bookmark:</b> Indicates that the person list or deployment template is bookmarked.
	Calendar: Opens a calendar for selecting a date.

Icon/Symbol	Name and Description
	Checkbox: Click to select the checkbox; a check mark appears. Click again to clear the checkbox.
	Collapse: Use to collapse an expanded section.
Select Contract Action  Select Contract Action  Manage Contractor Companies  Add Task Order  Update Contract Details	<b>Drop-Down List:</b> A pre-set list of data entries. Click the down arrow on the right side of a drop-down list field to open the drop-down list.
8	<b>Expand:</b> Use to expand a collapsed section.
€ 60	Go: A button next to a data field that adds value(s) from the field to the data table or brings up a page to execute selected functions.
	Green Circle: Indicates you can proceed to the next step of the deployment/LOA process because the required person(s) and batch information have been provided.
<b>9</b>	Green Circle with Tools: Indicates deployment contract/task order does not match the contract/task order assigned when the prime company added the person to SPOT. Continuing will modify the previous prime company and contract/task order relationship when this deployment is created.
•	<b>Help (?):</b> Opens a pop-up window with additional information specific to the adjacent field.
l⊲ <⊲ Page 1 of 8 ⊳> ⊳ı	<b>Number Links:</b> At the bottom of a data table, number links indicate there is more data than is displayed on the page at one time. Clicking a number will change the view to that page of the data.
* <u>a</u>	Organization Hierarchy: Opens a pop-up window that displays an organization hierarchy from which you can find and select the desired data.
	<b>Pencil:</b> Opens a search window or a list of values from which you can find and select the desired data.
What would you like to do next?  Complete this person's profile?  Add another person?  Exit to profile summary?	Radio Buttons: Indicates a Yes/No or Either/Or-type question where you may select only one of the options.

Icon/Symbol	Name and Description
	Ready for Deployment: The deployment
<b>D</b>	template, person list, or person is ready for
	deployment.
OL OL	Ready for Deployment/LOA: The
	deployment template, person list, or person is
	ready for deployment and LOA.
•	<b>Ready for LOA:</b> The deployment template,
•	person list, or person is ready for LOA.
	<b>Red Octagon</b> : Indicates you cannot proceed to
	the next step of the deployment/LOA process.
€.	<b>Refresh</b> or <b>Reload:</b> Refreshes the data on the
-	page.
<b>*</b>	<b>Remove:</b> Indicates a "Remove" function is
_~_	available.
+	Required field for deployment
++	Required field for LOA request
	Search: Indicates a "Search" function is
4	available. Opens a search window from which
	you can find and select the desired data.
	<b>Self-help video:</b> Launches a how-to video for
	the workflow where the link/button is located.
<b>A</b>	SPOT-ES Logo: Takes you to the "Home"
SPOT-ES	page.
Synchronized Predeployment and Operations Tracker — Enterp	
	<b>Text Field</b> : A data entry field that allows you
	to enter data as free text.
	Text Field Mask: A set of underlines, dashes,
	or other special characters appearing in a text
	field. Indicates you must enter data in the field
	in a specific format.
Leading places wait	<b>Please wait</b> : Indicates the system is busy processing data and no inputs can be accepted
Loading, please wait	during this time.
	Yellow Triangle: Indicates you need to
<u> </u>	complete required information to proceed to
	the next step of the deployment/LOA process.
	and next step of the deployment LOA process.

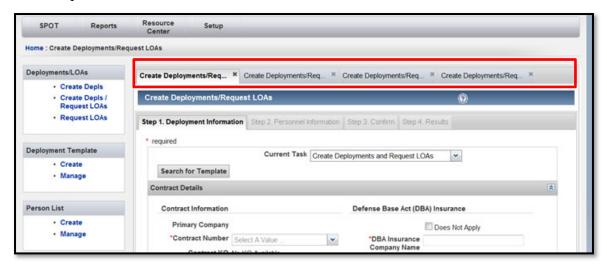
#### 1.5 Tabs

Throughout SPOT, tabs appear in workflows that require multiple steps, such as Add Person and Eligibility Requirements.

In addition, the "Tab" feature lets you open another occurrence of a workflow or task. The "Tab" feature is available in areas such as Deployment/LOA, Deployment Template, Person List, and Resource Center.

The "Tab" feature has the following characteristics:

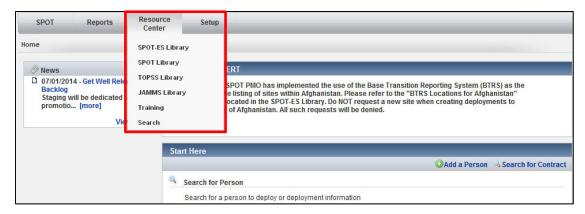
- Currently, SPOT is configured so you can open a maximum of five tabs at one time.
- If you try to open more than five tabs, a message will appear and no additional tabs will open.
- The tab width is fixed and displays the first 25 characters of the tab title. Tabs are left justified. If a tab's title is more than 25 characters, the first 22 characters of the tab title followed by "..." will be displayed. If you hover over the title, the system will display the complete tab title.



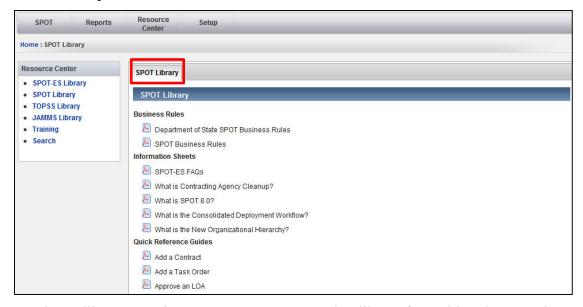
# 1.6 Getting Help with SPOT

If you need assistance in accessing or using SPOT, there are several resources available. These resources include:

• SPOT-ES Resource Center – The Resource Center option in the menu bar links to several libraries and information regarding the SPOT application and the SPOT Enterprise Suite. Each library contains user manuals, quick reference guides, information sheets, and other reference documentation. You can search for and view documents based on keyword searches. The search will take into account document title, filename, and document content.



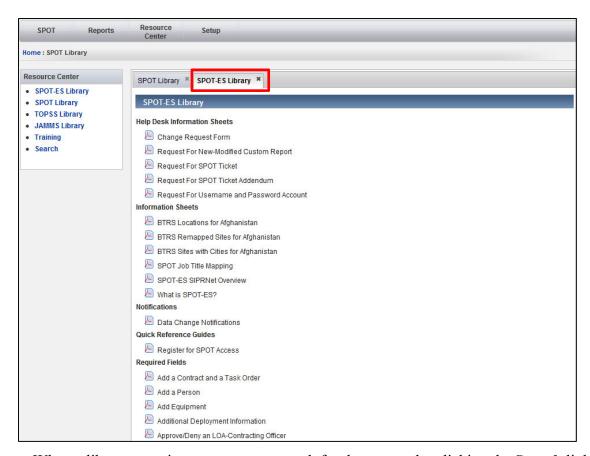
Each library displays the relevant documents for user reference. For example, to access documentation related to the SPOT application, hover the mouse over the **Resource**Center option in the menu bar and click the SPOT Library link. The "SPOT Library" page will display, listing documents specific to SPOT. The left navigation menu contains the same options as the menu bar.



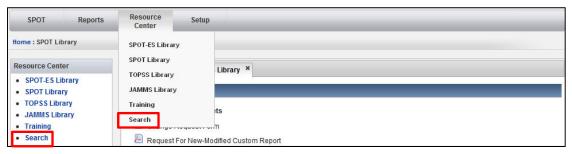
When a library page is open, you can open another library from either the menu bar or the left navigation menu. For example, click the **SPOT-ES Library** link to access documentation related to the SPOT Enterprise Suite.



The "SPOT-ES Library" page will display, listing documents for the SPOT Enterprise Suite.



When a library page is open, you can search for documents by clicking the **Search** link from the **Resource Center** option in the menu bar or from the left navigation menu. The "Search Resource Center" page will display.



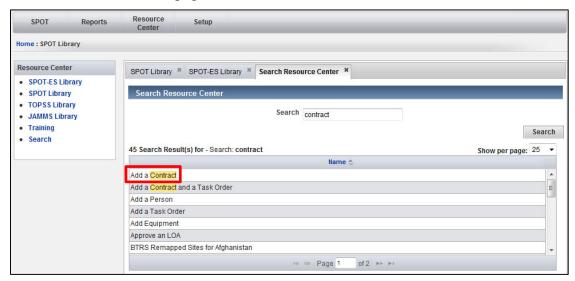
Enter a keyword in the search field and click **Search**. The search takes into account document title, filename, and document content. The search results will display.

**Note:** The search returns whole word matches and not partial matches.



From the search results, select a document to view or save to your local machine.

**Note:** By default, the "Search Resource Center" returns results in pages containing 25 documents. You can use the drop-down list above the search results to change the maximum number of documents per page to display 10, 25, 50, 100, 250, or 500 documents. The pagination feature at the bottom of the page allows you to scroll forward and backward between pages.



• A Contact Us link is located in the upper-right hand corner and is available on every screen in the application. When you click the link, the "Contact Us" pop-up window opens and displays the SPOT-ES Help Desk information. This allows you to easily describe your issue to the help desk and quickly obtain a solution. To move the "Contact Us" pop-up window, hold down the left mouse button and move the mouse to drag the window.



- SPOT-ES Help Desk is staffed 24x7 by technical support specialists:
  - o **Phone:** (703) 578-5407
  - o Email: dodhra.beau-alex.dmdc.mbx.spot-helpdesk@mail.mil
  - o Chat: <a href="https://conference.apps.mil/webconf/5285">https://conference.apps.mil/webconf/5285</a>

#### 1.7 Managing Connection Timeouts

For security purposes, SPOT is configured to terminate user sessions after 15 minutes of inactivity. Prior to terminating a session, SPOT displays a warning message indicating your session is going to expire.



If you do not click **Continue** to extend your session, the session will terminate. When this occurs, the system will require you to log in again. You may also need to reenter your Certificate PIN to access the system.

#### 2 Common Features

This section describes search features that are common to the entire SPOT system, including search for duty station, job title, company, and organization. In addition, this section also includes how to submit a new site request, request a new company, and view and explore an organization hierarchy.

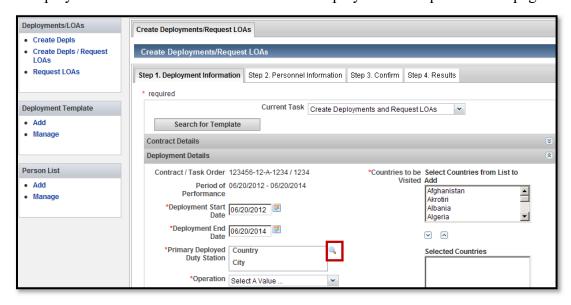
**Note:** Search features that belong to a specific module, such as search for LOA, person, or contract/task order, are described with their specific module.

# 2.1 Searching for a Duty Station

The "Search for Duty Station" capability is available when you need to perform a task such as creating a deployment, updating a duty station, creating a deployment template, completing a person's next of kin information, or entering a person's duty station check-in date.

1. On any page that displays the "Search for Duty Station" capability, click the **Search** icon ( ). A "Duty Station" window will display.

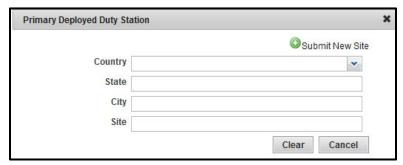
The following example displays the "Search for Duty Station" capability on the "Step 1. Deployment Information" tab of the "Create Deployment s/Request LOAs" page.



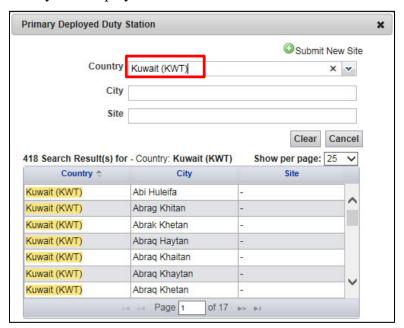
2. Enter the search criteria. If you know the name of the site, enter the name in the **Site** field. If you do not know the name of the site, enter/select **Country** and then **City** and **Site**.

#### **Notes:**

- A duty station location in SPOT is the combination of country, state (if USA), city, and site. A duty station location contains at least a country and a city, and a specific site if base access is required. For city only deployments, choose a location where the site is a dash "-". This applies to contractors who do not need base access or contractors deployed to a city where there is no nearby base, station, fort, or airport.
- The **State** field is displayed only when the country selected is the United States.
- As you type, the window automatically displays values that match the search criteria and begins filtering the result set to match the entered data. Click the desired value from the drop-down list and the subsequent data fields will populate.



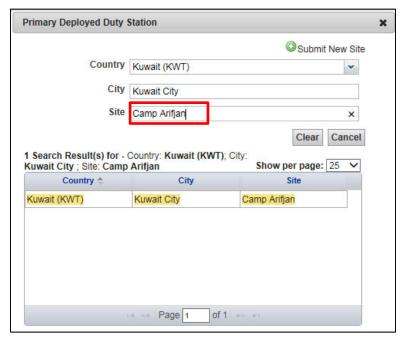
Example 1 – Use if you are unsure of the site name or the site is not available.
 Begin to type and then select a Country name and a list of available sites within the county will display.



**Primary Deployed Duty Station** × Submit New Site Country Kuwait (KWT) v City Kuwait City × Site Clear Cancel 16 Search Result(s) for - Country: Kuwait (KWT); City: Show per page: 25 **Kuwait City** Country \* City Site Kuwait (KWT) Kuwait City Kuwait (KWT) Kuwait City Al Mubarak Al Udeid Air Base Kuwait (KWT) Kuwait City AL WAZZAN Kuwait (KWT) Kuwait City Kuwait (KWT) Kuwait City Camp Arifjan Camp Doha Kuwait (KWT) Kuwait City Kuwait (KWT) Camp New Jersey Kuwait City < ⊲ Page 1 of 1

Begin to type and then select a **City** name and a list of available sites within the city will display.

Begin to type and then select a **Site** name and a list of sites that match your entry will display.



Select the site from the populated list. If the site you need is not available, see Section 2.2, Submitting a New Site.

#### **Notes:**

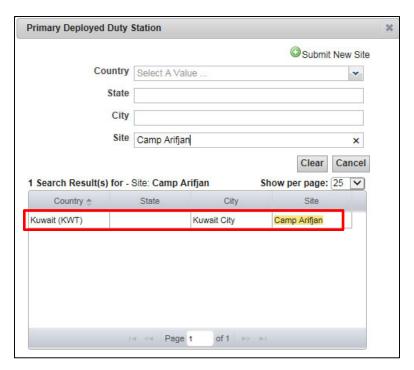
- Although you can scroll down, sort, or page through the list of available sites within a county until the desired site is located, it is better to continue to enter **City** and **Site** search criteria until you find the correct location.
- By default, the search returns results in pages containing 25 records. You can use the drop-down list above the search results to change the maximum number of records per page to display 10, 50, 100, 250, or 500 records. The pagination feature at the bottom of the page allows you to scroll forward and backward between pages.
- The search results are listed in alphabetical order by state (if USA) or by city. To sort by a different column, click in the column heading. Click again to toggle between ascending and descending order.
- Example 2 Use to search directly for a site or city.

Enter either the **Site** name or the **City** name. For example, the easiest way to search for **Camp Arifjan** is to begin typing **Arifjan** directly in the **Site** field. After you type the first three characters, SPOT displays options that match your entry. As you continue to type, SPOT refines the available options. For example, **Camp Arifjan** becomes available as a selection.

If the desired site or city does not populate, verify the correct spelling of the name. Click **Clear** to clear your entries or click **Cancel** or the **Close** icon (**X**) to close the search window; then conduct the search again.



Select the site or city from the populated list. For example, select Camp Arifjan, which is located in the city of Kuwait City, Kuwait, as the deployment site. SPOT will populate the Primary Deployed Duty Station field with your selection, such as Camp Arifjan, Kuwait City, Kuwait.



3. When the desired duty station location is displayed, click it to select the location. The window closes and fields for the selected duty station are populated on the original page.

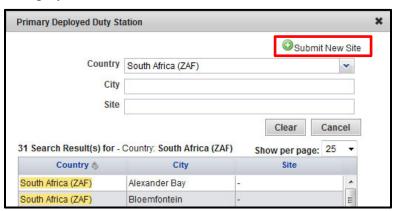


## 2.2 Submitting a New Site Request

If you cannot find the required site through a search, you can request that a new site be added.

**Note:** Submitting a new site for Afghanistan is no longer available.

1. Click the **Add** icon (<sup>♠</sup>) for the "Submit New Site" option. The "Submit New Site" window will display.



2. If you previously attempted to search for a duty station, the information will be populated with the previous selections. If the city was not selected before, enter the city name. A table will automatically display the list of cities that match the data entered. When the desired city is displayed, click the city to populate the **City** field.



3. Enter the name for the new site in the **Site** field and click **Submit**.

A pop-up window opens with a message stating the new site will be reviewed and approved before use.



4. Click **OK** to return to the "Primary Deployed Duty Station" search window. Until the newly added site is approved, you will need to select the desired duty station location with only the city selected.

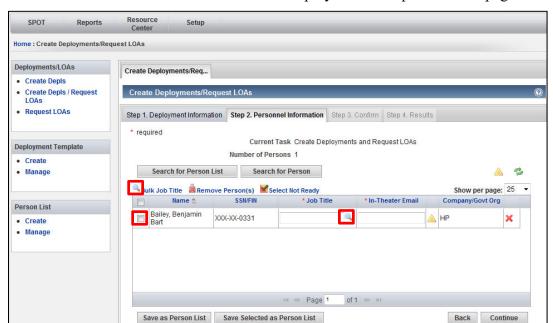
If the new site is approved, you will need to update the duty station for all deployments created when requesting the new site because all those deployments are <u>only</u> at the city level.

# 2.3 Searching for a Job Title/Entering a Job Title

The "Search for Job Title" capability is available when you need to perform tasks such as creating a deployment, updating deployment information, or creating a person list.

- 1. On a page that displays the "Search for Job Title" capability, do one of the following:
  - To enter the job title for a person, click the **Search** icon ( ) associated with the person.
  - To enter the job title for multiple persons in the person list, click one or more checkboxes to select the person(s) and click the **Bulk Job Title** link.

A "Job Title" window will display.

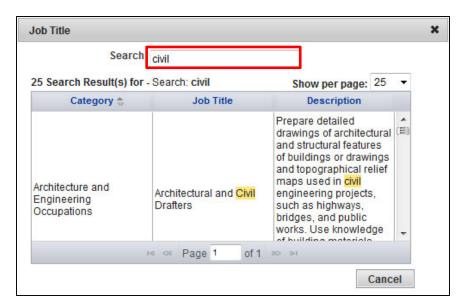


The following example displays the "Search for Job Title" capability on the "Step 2. Personnel Information" tab of the "Create Deployment s/Request LOAs" page.

2. Enter the name of the job title in the **Search** field. The table will automatically display job titles that match the entered data.

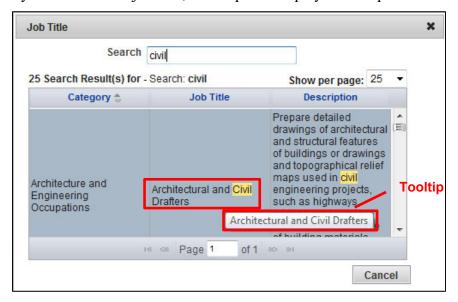
#### Notes:

- SPOT uses Department of Labor standardized job titles, as defined in O\*NET data.
- For **Private Security Contractors**, you *must* select one of the following three job titles:
  - First-Line Supervisors of Police and Detectives
  - Police Patrol Officers
  - Security Guards
- By default, the search returns results in pages containing 25 records. You can use the drop-down list above the search results to change the maximum number of records per page to display 10, 50, 100, 250, or 500 records. The pagination feature at the bottom of the page allows you to scroll forward and backward between pages.
- The search results are listed in alphabetical order by category. To sort by a different column, click in the column heading. Click again to toggle between ascending and descending order.



3. When the desired job title is displayed, click the desired row to select it. The window closes and the selected job title is populated on the original page.

**Note:** If you hover over a job title, a tooltip will display the complete text of the job title.



# 2.4 Searching for a Company

The "Search for Company" capability is available when you need to perform tasks such as adding a task order or managing contractor companies.

**Note:** You can also search for a company from the SPOT menu bar (see Section 3.1).

1. On any page that displays the "Search for Company" capability, depending on the page, click the **Search** icon ( or the **Add** icon ( for the "Add Contractor Company" option. The "Search for Company" window will display.

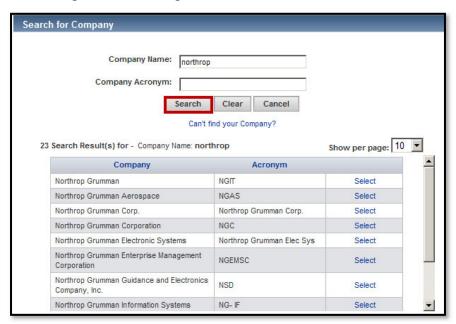
The following example displays the "Search for Company" capability with the **Add** icon ( on the "Add Task Order Details" page.



2. Enter search criteria for at least one field. For the **Company Name** field, enter at least three characters in order to search. Click **Search**. The search results display companies that match the entered search criteria.

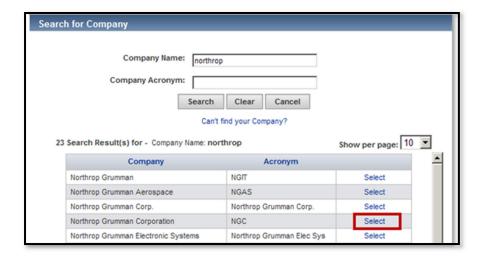
#### **Notes:**

- O By default, the search returns results in pages containing 10 records. You can use the drop-down list above the search results to change the maximum number of records per page to display 10, 50, 100, 250, or 500 records. The pagination feature at the bottom of the page allows you to scroll forward and backward between pages.
- o The search results are listed in alphabetical order by company name. To sort by a different column, click in the column heading. Click again to toggle between ascending and descending order.



3. Click **Select** next to the company you wish to select. The window closes and the selected company is populated on the original page.

**Note:** The search results section displays both the **Company Name** and **Company Acronym** fields, regardless of whether you enter search criteria in one or both fields.

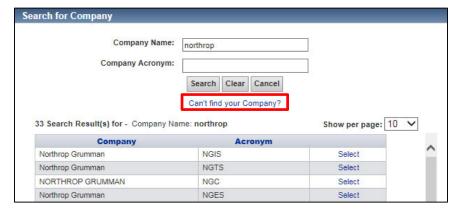


# 2.5 Requesting a New Company

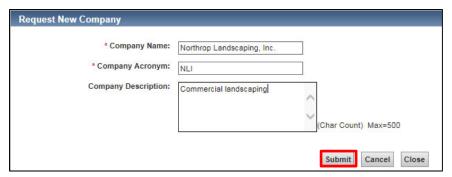
If the required company is not found through a search during a task, you have the ability to request that a new company be added to SPOT's list of selectable companies.

**Note:** The ability to request a new company is not available when company contractor personnel try to register for SPOT. If persons trying to register cannot find their company name in SPOT, they must contact the SPOT-ES Help Desk at <u>dodhra.beau-alex.dmdc.mbx.spot-helpdesk@mail.mil</u> or (703) 578-5407.

1. Click the **Can't find your Company?** link. The "Request New Company" window will display.



2. Enter the company information and click **Submit**.

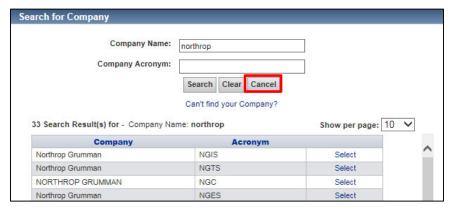


A pop-up window will display a message to indicate the company name has been submitted for approval.

3. Click **OK** to return to the "Search for Company" window.

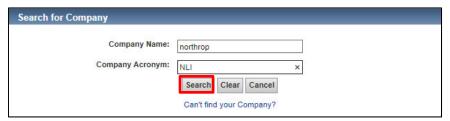


4. Click Cancel to close the "Search for Company" window and return to the original page.



You will receive an email to notify you if the requested company name is approved, approved with comments, approved with changes and comments, or denied with comments.

5. If the company name is approved (or approved with comments/changes), perform the search again for the newly created company. The company will display in the search results. If necessary, click the page number button at the bottom of the window until you locate the new company name.



6. Click **Select** next to the company you wish to select. The window closes and the selected company is populated on the original page.

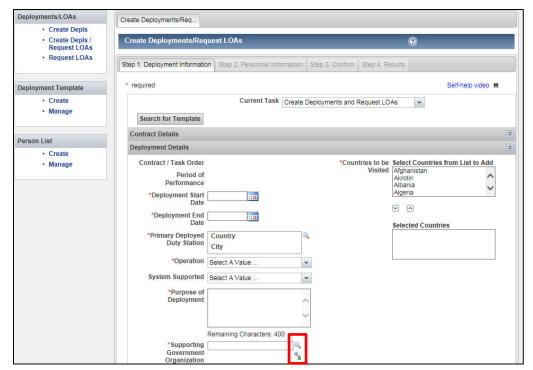


# 2.6 Searching for a Government Organization

The "Search for Government Organization" capability is available when you need to perform tasks such as creating a deployment, requesting an LOA, or creating a deployment template. The search provides an option for you to select an organization by viewing the organizational hierarchy first. This will allow you to browse and drill down through organizations in the application to ensure you select the appropriate organization.

1. On any page that displays the "Search for Organization" capability, click the **Search** icon (South in the "Supporting Government Organization" window will display.

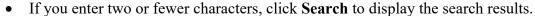
The following example displays the "Search for Organization" capability on the "Step 1. Deployment Information" tab of the "Create Deployments/Request LOAs" page.

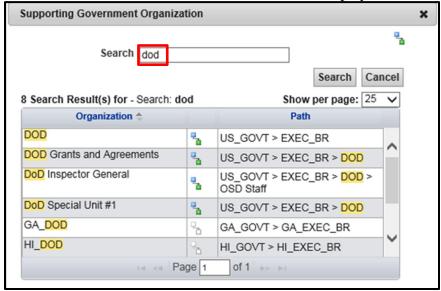


2. Enter the name of the organization in the **Search** field. When the desired organization is displayed, click the appropriate row to select the organization. The window closes and the selected organization is populated on the original page.

#### **Notes:**

• If you enter three or more characters, the matching search results will be displayed automatically.





# 2.7 Viewing and Exploring an Organization Hierarchy

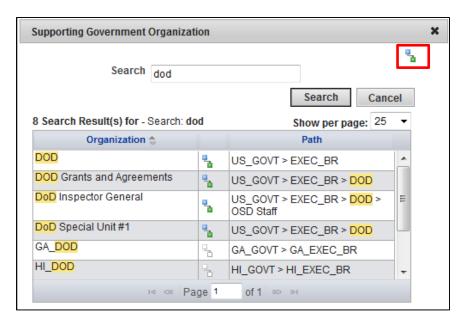
At any time during the organization search, click an **Organization Hierarchy** icon to view the organization hierarchy. The "Organization Tree View" provides a high-level view or you can drill down to view a specific organization's hierarchy. Within a specific organization's hierarchy, you can select subordinate organizations.

**Note:** Organizations that have a blue and green colored hierarchy icon ( ) are selectable as supporting organizations. Organizations that have a white colored hierarchy icon ( ) are <u>not</u> selectable as supporting organizations

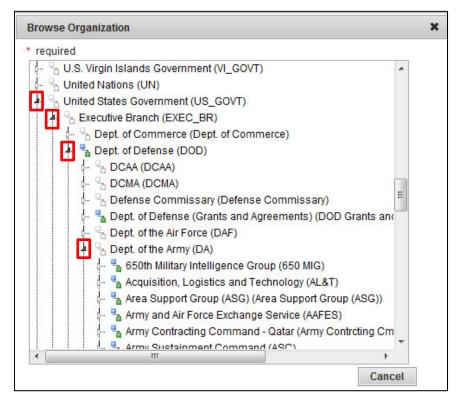
# 2.7.1 Viewing an Organization Tree

To view an organization tree:

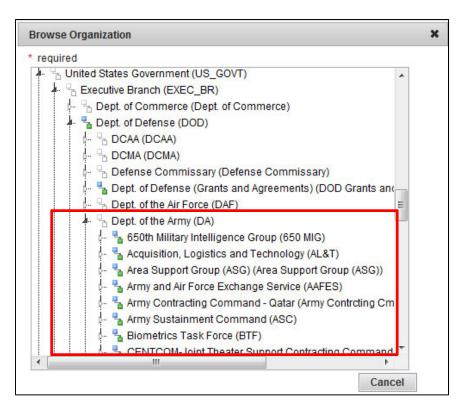
1. Click the **Organization Hierarchy** icon in the upper right hand corner. The "Organization Tree View" window will display. This is a high-level view, showing the tier 1 organizations. None of these tier 1 organizations can be selected as a supporting organization.



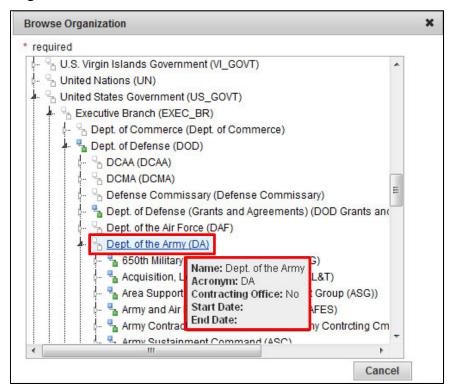
2. To view the children of an organization, click the triangle icon associated with the organization.



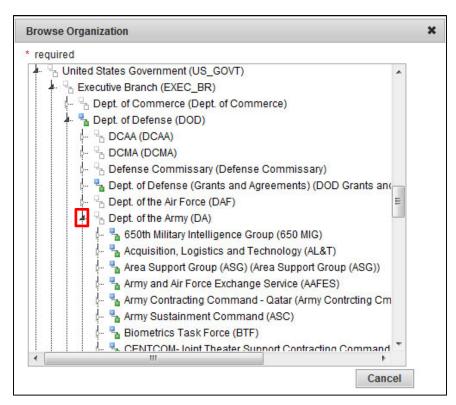
The selected organization will display its children.



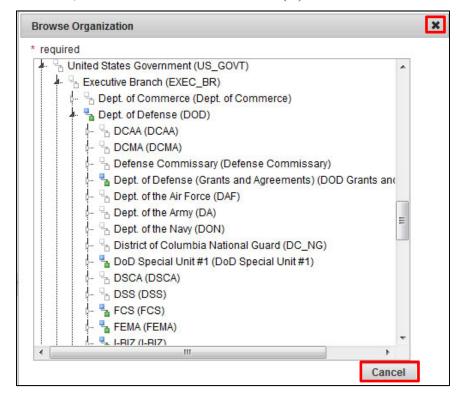
3. To view more information, hover over an organization and a small pop-up window displays details, including the long name, acronym, whether the organization is also a contracting office in SPOT.



4. To hide the children of an expanded organization, click the highlighted triangle.



5. To exit the view, click Cancel or the Close icon (X).



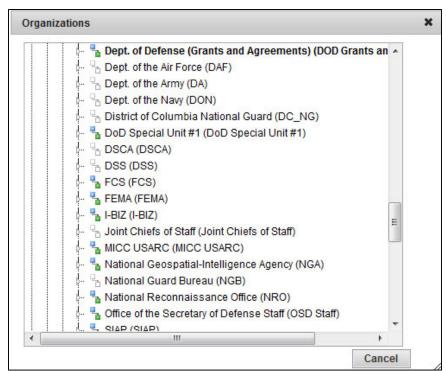
# 2.7.2 Viewing a Specific Organization Hierarchy

To view an organization hierarchy:

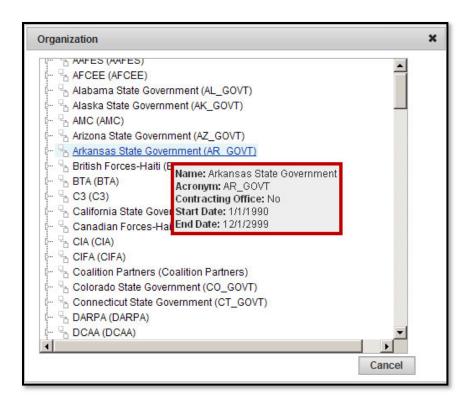
1. Click the **Organization Hierarchy** icon associated with an organization in the search results.



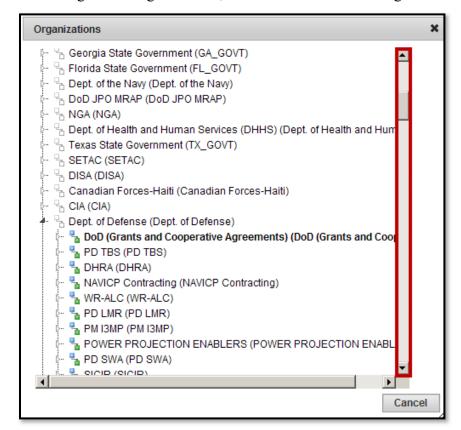
From this view, you can perform different actions. See the following steps for options.



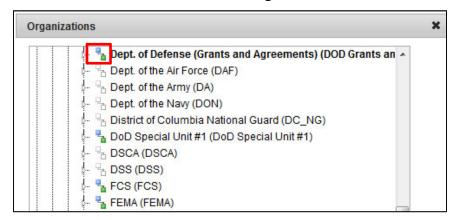
2. To view more information, hover over an organization and a small pop-up window will display details.



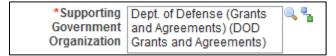
3. To view other high-level organizations, use the scroll bar on the right.



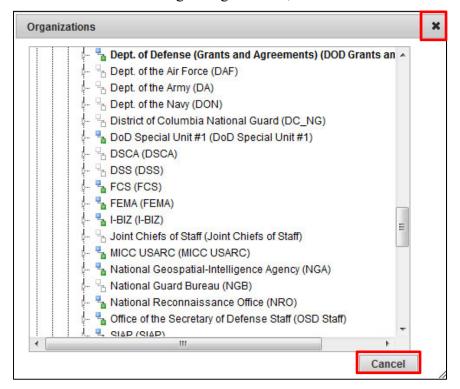
4. To select an organization at a specific level, click an active, selectable **Organization Hierarchy** icon; the icon must be green and blue, not white. For organizations with white icons, drill down to a selectable subordinate organization.



You will return to the original page where you launched the organization search. The selected organization will be populated in the **Supporting Government Organization** field.



5. To exit the view without selecting an organization, click Cancel or the Close icon (X).



# 3 Companies

The "Company Administration" feature is available to the Company Contractor and Government user communities. This section provides instructions on searching for a company and requesting a new company.

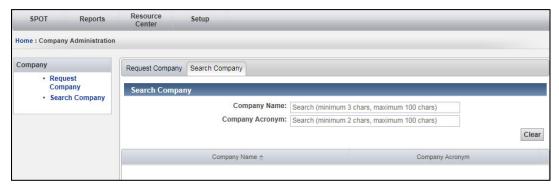
## 3.1 Searching for a Company

Before attempting a task that requires you to select a company, search to see if the company is in SPOT's list of selectable companies.

1. From the SPOT menu bar, hover the cursor over **SPOT** and a drop-down menu will display. Under "Company", click the **Search** link.



The "Search Company" tab will display on the "Company Administration" page.

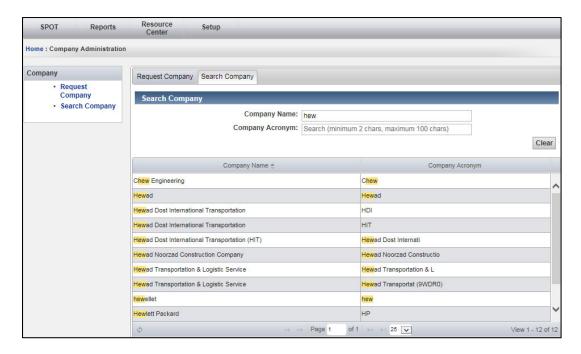


- 2. Enter search criteria for at least one field. To clear entries and search again, click Clear.
  - o For the **Search Company Name** field, enter at least three characters.
  - o For the **Search Company Acronym** field, enter at least two characters.

As you enter the minimum required search criteria, search results display companies that match your entries.

### **Notes:**

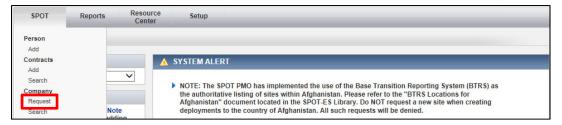
- The search results displays both the **Company Name** and **Company Acronym** fields regardless of whether you enter search criteria in one or both fields.
- By default, the search returns results in pages containing 25 records. The pagination feature at the bottom of the page allows you to scroll forward and backward between pages.
- The search results are listed in alphabetical order by company name. To sort by a different column, click in the column heading. Click again to toggle between ascending and descending order.



## 3.2 Requesting a New Company

If the required company is not found through a search, you have the ability to request that a new company be added to SPOT's list of selectable companies.

1. From the SPOT menu bar, hover the cursor over **SPOT** and a drop-down menu will display. Under "Company", click the **Request** link.



The "Request Company" tab will display on the "Company Administration" page.



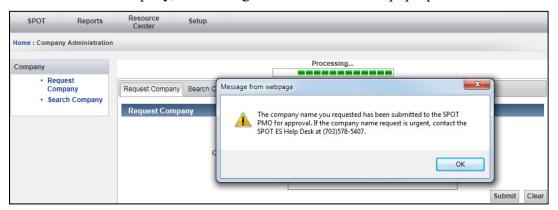
2. Enter the company information. Company Name and Company Acronym are required. Click Submit.



A pop-up window will display a message to indicate the company name has been submitted for approval.

#### **Notes:**

- o If the request is urgent, contact the SPOT-ES Help Desk to expedite the approval process.
- o If the requested company already exists or you have already submitted a request for this company, the message indicates this in the pop-up window.



3. Click **OK** to return to the "Request Company" tab.



You will receive an email to notify you if the requested company name is approved, approved with comments, approved with changes and comments, or denied with comments.

After the company name is approved (or approved with comments/changes), you can perform a task that requires you to select this company.

## 4 Contracts and Task Orders

The "Manage Contracts and Task Orders" feature is available to the Company Contractor and Government user communities. SPOT allows these users to enter basic contract data and information about related task orders. Users will also establish the relationship between a contractor company serving as the prime contractor and those serving as subcontractors for the contract and task order.

This section provides instructions on searching for a contract or task order, adding a new contract or task order, and managing the details of a contract or task order.

**Note:** These functions are normally performed by government personnel or contractor personnel, although SPOT currently permits Company Administrators to enter pertinent contract information.

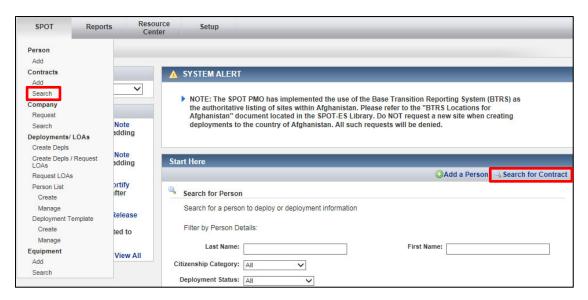
## 4.1 Searching for a Contract

Before attempting to add a new contract into the SPOT system, perform a search to ensure that the contract does not exist in the system. This will maintain data integrity in the system. You should also perform a search for a contract if you need to update an existing contract.

- 1. Use one of two ways to search for a contract:
  - From the SPOT menu bar, hover the cursor over **SPOT** and a drop-down menu will display. Under "Contracts", click the **Search** link.
  - From the "Start Here" section of the "Home" page, click the **Search for Contract** link

The "Search for Contract" page will display.

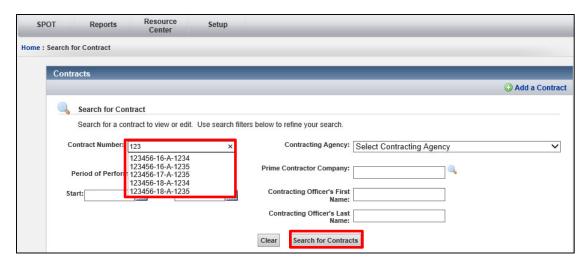
**Note:** The drop down menu displayed under the **SPOT** menu will be determined by the role in which you are currently using. As previously mentioned, the screenshots apply to the role of Company Administrator. If you are using other roles such as Contracting Administrator, you will not see the **Add a Person** or **Search for Person** options on the "Home" page and the menu bar drop-down menu.



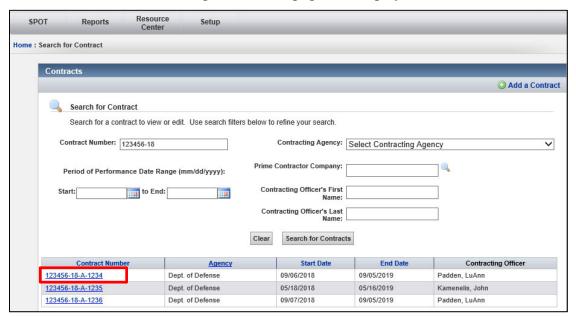
2. Enter the search criteria and click **Search for Contracts**. The "Search for Contract" page will display a list of contracts that match the search criteria. The search disregards non-alphanumeric characters and embedded spaces, and is not case-sensitive. This means you do not need to know the exact format of the contract number in order to search for it.

#### Notes:

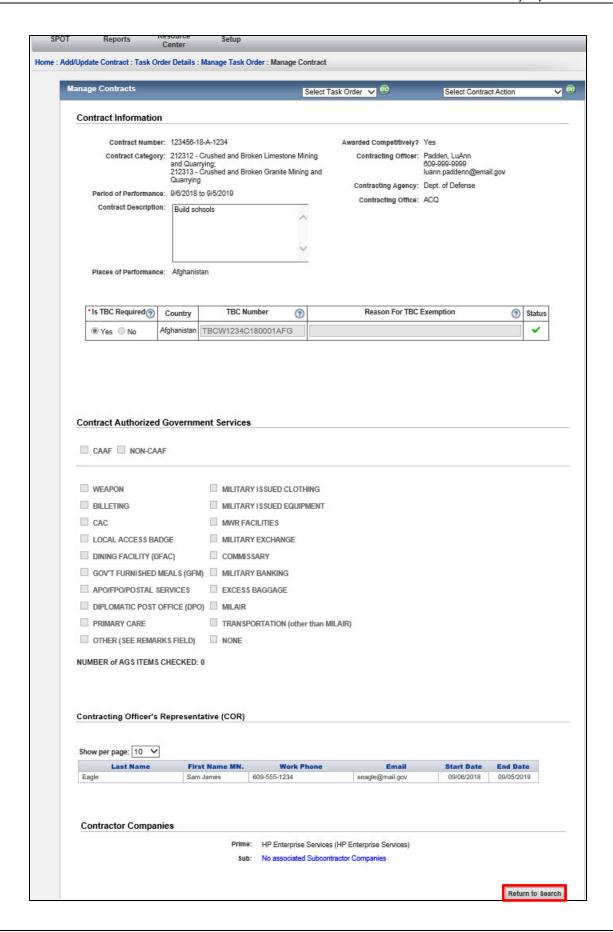
- Your role and company will determine which contracts are available to view. Your company must be the prime on the contract/task order in order for you to see it as a Company Administrator.
- If you click **Search for Contracts** without entering search criteria, all accessible contracts will display.
- The search results include all contract numbers containing the characters in the **Contract Number** field, whether the alphanumeric characters appear at the beginning, in the middle, or at the end of the contract number. For example, if you enter *abc* in the **Contract Number** field, one of the results can be *poh12abcre*.
- When you enter at least three alphanumeric characters in the **Contract Number** field, a drop-down list automatically lists the top five matching contract numbers that begin with the alphanumeric characters entered in the field. If you click to select a contract in the drop-down list, the contract number populates in the **Contract Number** field.



3. In the **Contract Number** column of the search results, click the desired contract to view contract details. The "Manage Contracts" page will display.



4. To return to the "Search for Contract" page, click **Return to Search**. The "Search for Contract" page will display; however, the contract search fields will not display the previously entered search criteria or generated search results.



## 4.2 Searching for a Task Order

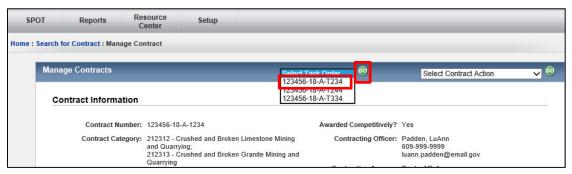
From the "Manage Contracts" page, you can select and view the details of a task order associated with a contract.

Not all contracts have task orders. The "Manage Contracts" page displays a drop-down list allowing you to select a task order if one is associated with the contract. When there are no associated task orders, the **Select Task Order** drop-down list is not displayed and the "No associated Task Order(s)" message indicates that there are no associated task orders.

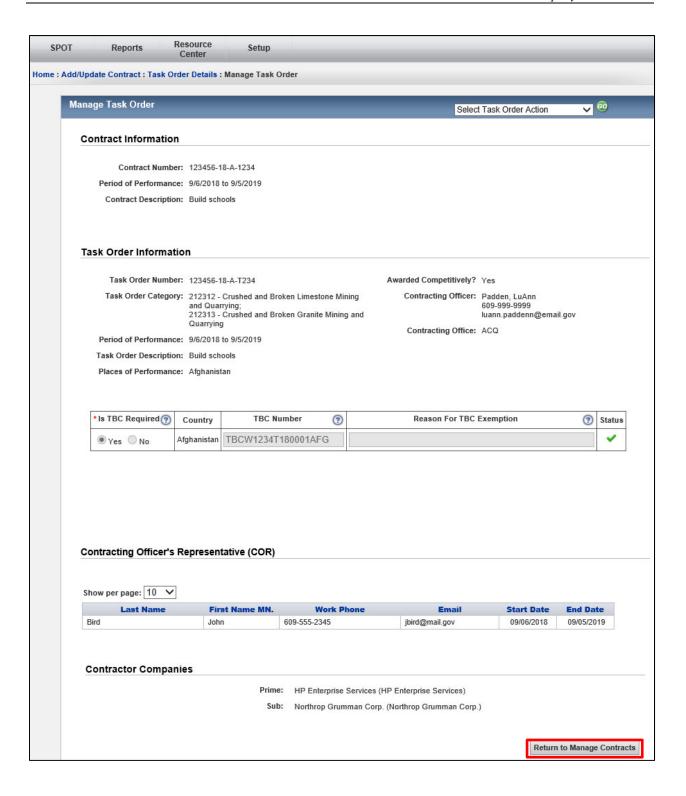


To search for a task order, complete the following steps:

- 1. Search for and select a contract. The "Manage Contracts" page will display.
- 2. On the "Manage Contracts" page, select the desired task order from the **Select Task Order** drop-down list and click **Go** ( ). The "Manage Task Order" page will display.

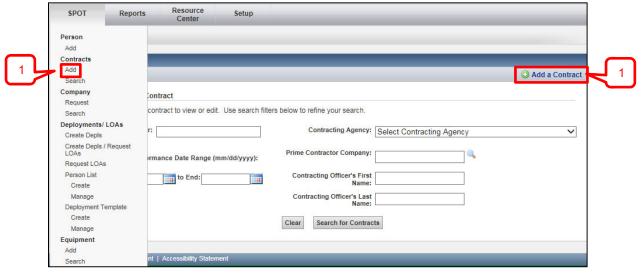


- 3. To perform an action on a task order, select a task order action from the **Select Task Order Action** drop-down list. Click **Go** ( ).
- 4. To return to the "Manage Contracts" page, click **Return to Manage Contracts**.

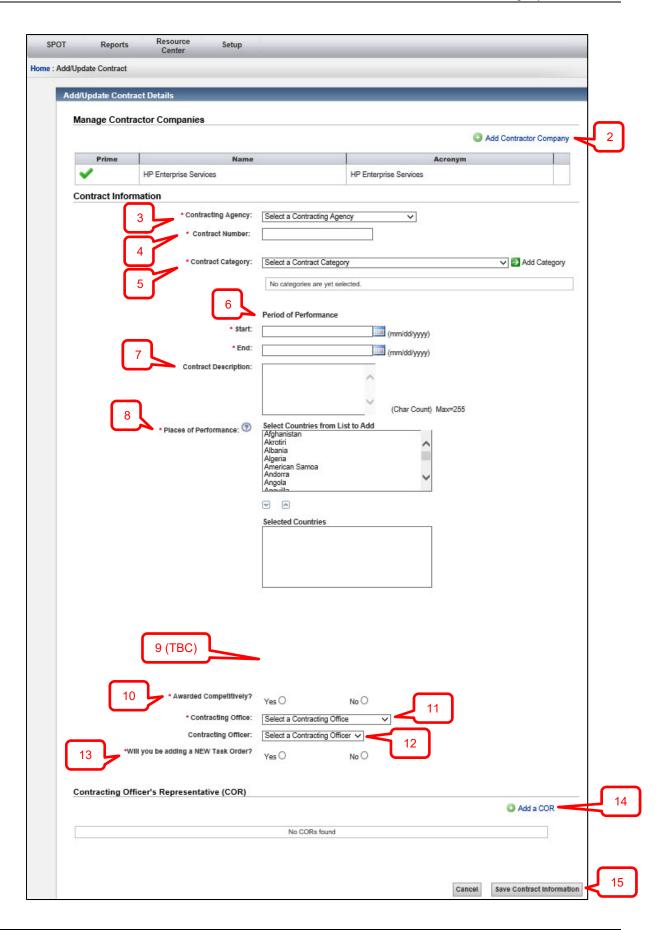


## 4.3 Adding a Contract

- 1. Use one of two ways to add a contract:
  - From the SPOT menu bar, hover the cursor over **SPOT** and a drop-down menu will display. Under "Contracts", click the **Add** link.
  - From the "Search for Contract" page, click the **Add a Contract** link.



The "Add/Update Contract Details" page will display.



2. In the "Manage Contractor Companies" section, select subcontractor companies, if applicable. The prime contractor company is automatically populated for the Company Administrator and can only be changed by a Contracting Officer.

#### Notes:

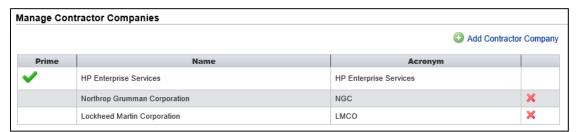
- Only one prime contractor company is assigned to a contract.
- The prime contractor company defaults to the company associated with your account that is registered in SPOT.
- If you select **Yes** in step 13 for adding a new task order, adding subcontractor companies is not allowed at the contract level.
- If you select **No** in step 13, adding subcontractor companies is allowed at the contract level; however, if one or more task orders are added later, functionalities (such as deployments and LOAs) must be performed at the task order level. Therefore, subcontractor companies should be entered at the contract level only if the contract has no associated task orders.

To add a subcontractor company at the contract level, complete the following steps:

a. In the "Manage Contractor Companies" section, click the **Add Contractor Company** link. The "Search for Company" window will display.



- b. Perform a search and select the company. For instructions on searching for a company or requesting that a new company name be added to SPOT, see Sections 2.4, 2.5, and/or Section 3, Companies. The selected company will be added to the list of subcontractor companies.
- c. To add multiple subcontractor companies, repeat step 2a and 2b.
- d. To remove a subcontractor company, click the **Remove** icon (♣). The company will be removed from the list.



3. In the "Contract Information" section, select the appropriate contracting agency from the **Contracting Agency** drop-down list.

**Note:** The contracting agency is the agency that provides the ultimate warranting authority to the contracting office. In most cases, it will be the service, such as **Dept. of the Army**, **Dept. of the Air Force**, or **Dept. of the Navy**. Only if the Contracting Officer works for a contracting office that reports directly under the DoD, should **Dept. of** 

**Defense** be selected as the contracting agency. For a grant or agreement, select **Dept. of Defense** (**Grants and Agreements**) as the contracting agency.



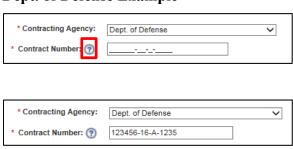
### 4. Enter the Contract Number.

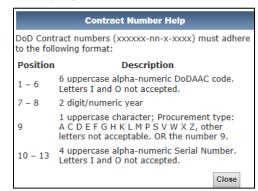
Notes: The selected Contracting Agency determines the Contract Number format and field length. After you select the Contracting Agency, a Help button (②) will appear next to the Contract Number label. For information about the contract number format, click the Help button (②). A "Help" pop-up window displays. The "Help" window will be specific to the agency selected. Click Close when you are finished.

• For DoD agency contracts, a text field input mask will display on the **Contract Number** field to indicate the proper input format. For information on the format of

DoD agency contract numbers, click the **Help** button ( ).

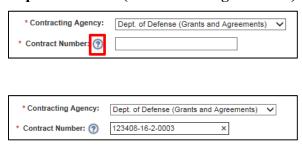
## **Dept. of Defense Example**

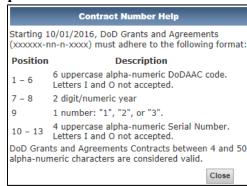




• For DoD (Grants and Agreements) contracts, no input mask will display on the **Contract Number** field to indicate the input format. For information on the format of DoD (Grants and Agreements) contract numbers, click the **Help** button ( ).

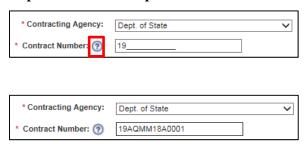
### Dept. of Defense (Grants and Agreements) Example

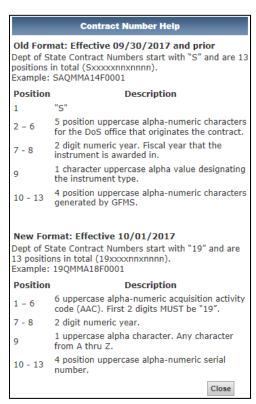




• For Dept. of State (DoS) contracts, the Contract Number field will be prepopulated with a contract number beginning with the digits 19. The Contract Number field will require you to input a proper contract or grant/agreement number. For information on the format of DoS contract numbers, click the Help button (②).

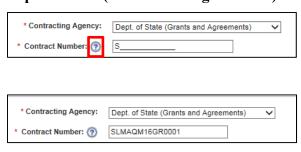
### **Dept. of State Example**

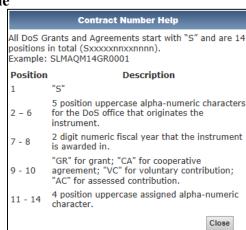




• For Dept. of State (Grants and Agreements) contracts, the **Contract Number** field will be prepopulated with a contract number beginning with the letter **S**. The **Contract Number** field will require you to input a proper contract or grant/agreement number. For information on the format of DoS (Grants and Agreements) contract numbers, click the **Help** button ( ).

Dept. of State (Grants and Agreements) Example

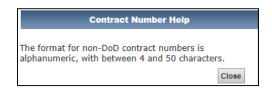




• For contracts for agencies other than DoD, DoD (Grants and Agreements), DoS, and DoS (Grants and Agreements), no text field input mask will display on the **Contract Number** field to indicate the input format. For information on the format of these contract numbers, click the **Help** button ( ).

### **Other Agencies Example**





5. Select at least one contract category (selection of multiple categories allowed) from the Contract Category drop-down list. To add a contract category, click Go (▶) or click the Add Category link. The contract category is the North American Industry Classification System (NAICS) code.

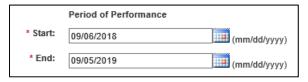
#### Notes:

- Contract categories are required for DoD contracting and are used for reporting
  purposes. If the contract has task orders, the task order categories should be selected
  at this time as well. Only categories selected for the contract will be available for
  selection on related task orders. Later, if a task order with new categories needs to be
  added, the contract must be updated with the new categories before the task order is
  added.
- Every added Contract Category is appended to the **Category Name** list. If you add a Contract Category in error, click the **Remove** link and the **Category Name** list will be updated accordingly.
- If the contractor will be performing any **private security requirements**, the contracting officer must also enter the NAICS code of either 561621, 561612, or 922120, regardless of whether it is the primary NAICS code for the contract, or not.

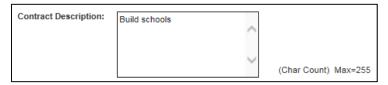


6. Enter the **Start** and **End** dates for the contract-funded period of performance (PoP). Enter the dates using MM/DD/YYYY format, including forward slashes, or select the dates using the calendar controls.

**Note:** Enter only the dates for the currently funded and approved contract PoP. Do not enter dates covering possible contract extensions or option years until they are funded. If the contract's PoP is greater than one year in the future, a warning message will appear when you save. Ensure dates are in compliance with SPOT business rules and reflect only the funded PoP. Click **OK** to continue adding the contract.



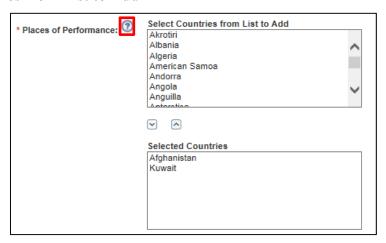
7. If desired, enter a description of the contract in the **Contract Description** field. **Note:** SPOT provides a count of the maximum characters available.



8. Places of Performance should reflect all countries that contractor personnel will be performing work, as stipulated in the contract. If it is a worldwide contract, select from the entire list, as applicable. From Select Countries from List to Add, select each country where contractors deployed in support of this contract will perform work, including the primary duty station country.

#### **Notes:**

- Single country To select a single country, click the country's name and click the down arrow button (♥) to move your selection to the Selected Countries list. To undo a selection, click the country in the Selected Countries list and click the up arrow button (♠).
- Multiple countries Use the Shift (consecutive choices) or CTRL (non-consecutive choices) keys to select multiple countries and click the down arrow button ( ) to move them to the Selected Countries list. To undo multiple selections, use the Shift (consecutive choices) or CTRL (non-consecutive choices) keys to select multiple countries and click the up arrow button ( ) to move the countries back to the Select Countries from List to Add list.



For more information, click the **Help** button ( ) at the right of the **Places of Performance** field label. A pop-up window will display and provide information on how to populate the **Places of Performance** field, as well as how to avoid possible errors. To move this window on the screen, hold down the left mouse button and move the mouse to drag the window. Click **Close** when finished.



9. If any Theater Business Clearance (TBC) countries are selected for **Places of Performance**, a table displays a row for each TBC country (currently only Afghanistan). For each TBC country, click **Yes** or **No** to indicate whether a TBC is required and enter the **TBC Number** or **Reason for TBC Exemption**.



If you need help, click the **Is TBC Required Help** button ( ). Click **Close** when finished.

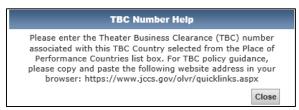


### **Notes:**

If you select Yes, you must enter the TBC Number for this contract.



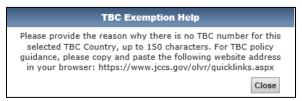
If you do not know the TBC number, click the **TBC Number Help** button ( ) for additional guidance. Click **Close** when finished.



• If you select No, you must enter a Reason for TBC Exemption. If you select No, and a TBC is normally required for the country(ies) selected for Places of Performance, a warning message will appear when you click the Save Contract Information button. Click OK to acknowledge the message and continue.



If you have questions about TBC exemptions, click the **Reason for TBC Exemption Help** button ( ). Click **Close** when finished.



- TBC information can also be received from the Joint Contracting and Expeditionary Services (JCXS) via Web Service. As JCXS information is provided to SPOT, an automated process updates or adds the TBC information for contracts and task orders, as required.
- 10. Click **Yes** or **No** to indicate whether the contract was awarded competitively, as reflected in the Federal Procurement Data System Next Generation (FPDS-NG).



11. Select the **Contracting Office** from the drop-down list. The Contracting Office selection determines the list of Contracting Officers that display in the **Contracting Officer** drop-down list.



12. Select the assigned Contracting Officer from the **Contracting Officer** drop-down list. The contact information for the Contracting Officer is populated once you select the Contracting Officer.

**Note:** When you initially enter contract information, the **Contracting Officer** field is not required. However, to issue an LOA against the contract, the Contracting Officer must be specified so that SPOT can send the LOA request to the correct Contracting Officer for approval and a digital signature. If multiple Contracting Officers are set up in SPOT for the same office, any of them can approve LOAs under contracts that are associated with that Contracting Office.



13. Click **Yes** or **No** to indicate whether to add a new task order at this time. You may add task orders at a later time.

**Note:** You cannot add a task order to a contract with subcontractor companies. Either remove any subcontractor companies from the contract (see step 2d) or select **No** for the **Will you be adding a NEW Task Order?** field.



14. Enter one or more Contracting Officer's Representatives (CORs).

a. In the "Contracting Officer's Representative (COR)" section, click the **Add a COR** link.



The "Contracting Officer's Representative" window will display.

b. Enter data in the COR fields and click Add.

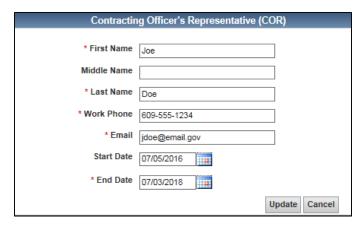


The window closes and the COR is added to the COR list.



**Note:** Sort the COR list by clicking the active links in the column header. Click once to sort the data in ascending order; click a second time to sort the data in descending order. By default, the list is sorted by the **Last Name** column.

- c. If necessary, repeat steps 13a and 13b to add another COR.
- d. To edit the details of a COR, select the COR's **Last Name** link. The "Contracting Officer's Representative" detail window will display.
- e. Make any necessary updates and click **Update**. The window closes and the COR list will update accordingly.



15. Click Save Contract Information.

Cancel	Save Contract Information

The next page displayed depends on your answer to "Will you be adding a NEW task order?" (see step 13). If **Yes** was selected, the "Add/Update Task Order Details" page displays. For more information, see Section 4.4, Adding a Task Order. If **No** was selected, the "Manage Contracts" page will display.

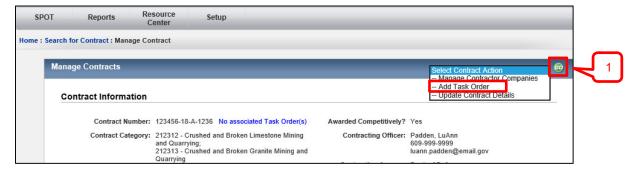
## 4.4 Adding a Task Order

To add a task order for an existing contract:

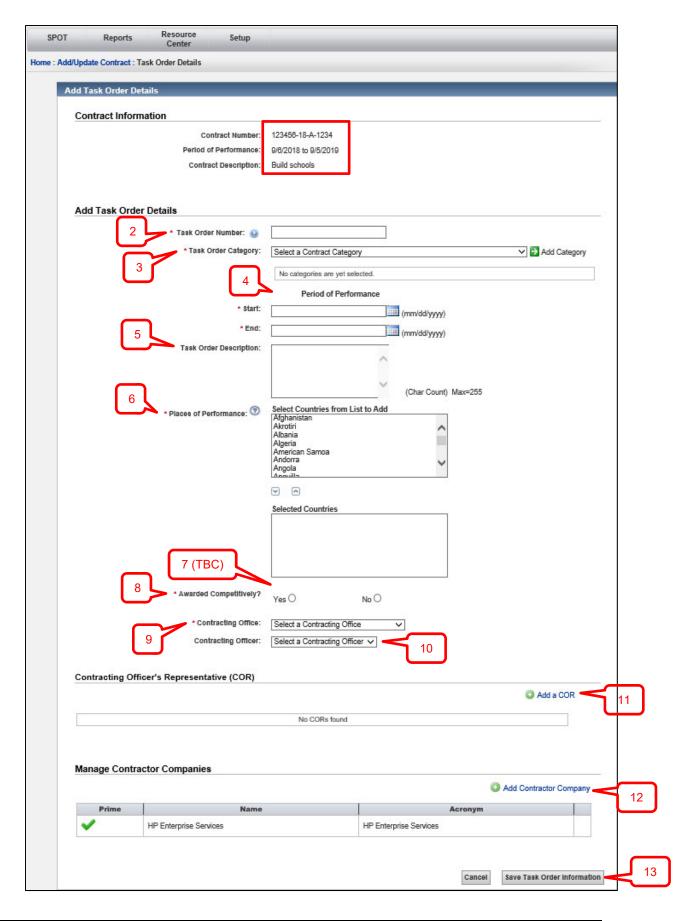
1. On the "Manage Contracts" page, select **Add Task Order** from the **Select Contract Action** drop-down list and click **Go** ( ).

#### **Notes:**

- A task order can also be added during the process of adding a contract.
- A Contract Category must be assigned to this contract to add a task order.
- A Prime Contractor Company must be selected on the contract to add a task order.



The "Add Task Order Details" page will display. The basic contract information appears at the top of the page.



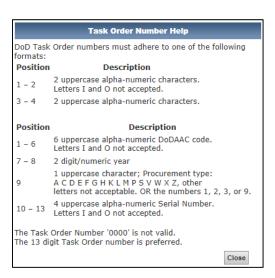
2. Enter the **Task Order Number**. Each task order for the same contract must have a unique task order number.

Notes: The agency selected for the associated contract determines the Task Order Number format and field length. A Help button ( ) will appear next to the Task Order Number label. For information about the task order number format, click the Help button ( ). A "Help" pop-up window displays. The "Help" window will be specific to the agency associated with the contract. Click Close when you are finished.

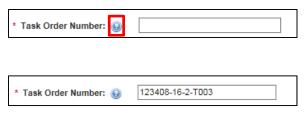
o For DoD agency contracts, no text field input mask will display on the **Task Order Number** field to indicate the input format. For information on the format of DoD agency task order numbers, click the **Help** button ( ). The 13-character task order numbers are preferred. Note that some examples in this document may use 4-character task order numbers.

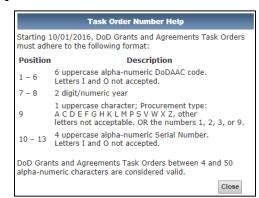
### **Dept. of Defense Example**





• For DoD (Grants and Agreements) contracts, no text field input mask will display on the **Task Order Number** field. For information on the format of DoD (Grants and Agreements) task order numbers, click the **Help** button (②).**Dept. of Defense (Grants and Agreements) Example** 

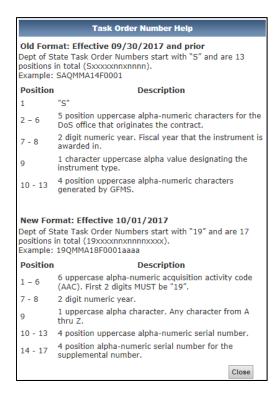




o For Dept. of State (DoS) contracts, the **Task Order Number** field will be prepopulated with a task order number beginning with the l digits **19**. The **Task Order Number** field will require you to input a proper task order number. For information on the format of DoS task order numbers, click the **Help** button ( ).

## **Dept. of State Example**

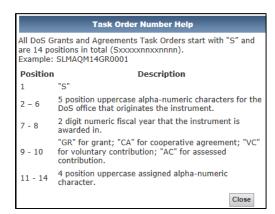




o For Dept. of State (Grants and Agreements) contracts, the **Task Order Number** field will be prepopulated with a task order number beginning with the letter **S**. The **Task Order Number** field will require you to input a proper task order number. For information on the format of DoS (Grants and Agreements) task order numbers, click the **Help** button ( ).

### Dept. of State (Grants and Agreements) Example

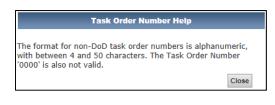




• For contracts for agencies other than DoD, DoD (Grants and Agreements), DoS, and DoS (Grants and Agreements), no text field input mask will display on the **Task Order Number** field. For information on the format of these task order numbers, click the **Help** button (②).

## **Other Agencies Example**





3. Select at least one **Task Order Category** from the drop-down list. This list is restricted to those categories established at the contract level. Click **Go** (▶) or the **Add Category** link.

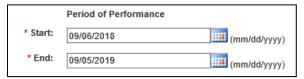
To select additional categories, click the drop-down list, select a category, and click **Go** ( **▶**) or the **Add Category** link.



4. Enter the **Start** and **End** dates for the task order's period of performance (PoP). Enter the dates (in MM/DD/YYYY format, including forward slashes), or select the dates using the calendar controls.

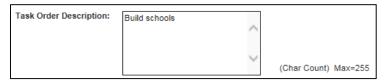
#### **Notes:**

- SPOT requires that the task order start date fall within the contract's POP, which is identified at the top of the "Add/Update Task Order Details" page. However, the task order end date can extend up to one year beyond the end date of the contract. If the task order end date is beyond the contract end date, a warning message will appear when you save. Click **OK** to continue adding the task order.
- If the task order's PoP is greater than one year in the future, a warning message will appear when you save. Ensure dates are in compliance with SPOT business rules and reflect only the funded PoP. Click **OK** to continue adding the task order.



5. Optionally, enter a Task Order Description.

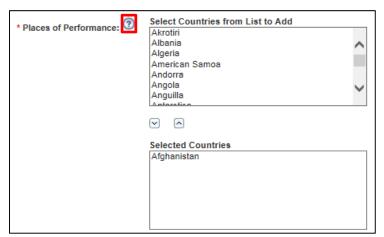
**Note:** SPOT provides a count of the maximum characters available.



6. Places of Performance should reflect all countries that contractor personnel will be performing work to satisfy the task order, as stipulated in the contract. From Select Countries from List to Add, select each country where contractors deployed in support of this task order will perform work, including the primary duty station country.

### **Notes:**

- Single country To select a single country, click the country's name and click the down arrow (♥) to move your selection to the Selected Countries list. To undo a selection, click the country in the Selected Countries list, and click the up arrow (♠).
- Multiple countries Use the SHIFT (consecutive choices) or CTRL (non-consecutive choices) keys to select multiple countries and click the down arrow (♥) to move them to the Selected Countries list. To undo multiple selections, use the SHIFT (consecutive choices) or CTRL (non-consecutive choices) keys to select multiple countries and click the up arrow (♠) to move the countries back to the Select Countries from List to Add list.
- For contracts that have worldwide execution, select all the countries in the list.



For more information, click the **Help** button ( ) at the right of the **Places of Performance** field label. A pop-up window displays and provides information on how to populate the **Places of Performance** field, as well as how to avoid possible errors. To move the window on the screen, hold down the left mouse button and move the mouse to drag the window. Click **Close** when finished.



7. If any Theater Business Clearance (TBC) countries are selected for **Places of Performance**, a table displays a row for each TBC country (currently only Afghanistan).
For each TBC country, click **Yes** or **No** to indicate whether a TBC is required and enter the **TBC Number** or **Reason for TBC Exemption**.



If you need help, click the **Is TBC Required Help** button ( ). Click **Close** when finished.



#### **Notes:**

• If you select **Yes**, you must enter the **TBC Number** for this task order.



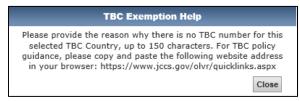
If you do not know the TBC number, click the **TBC Number Help** button ( ) for additional guidance. Click **Close** when finished.



• If you select **No**, you must enter a **Reason for TBC Exemption**. If you select **No** and a TBC is normally required for the country(ies) selected for **Places of Performance**, a warning message will appear when you click the **Save Task Order Information** button. Click **OK** to acknowledge the message and continue.



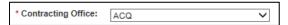
If you have questions about TBC exemptions, click the **Reason for TBC Exemption Help** button ( ). Click **Close** when finished.



- TBC information can also be received from the Joint Contracting and Expeditionary Services (JCXS) via Web Service. As JCXS information is provided to SPOT, an automated process updates or adds the TBC information for contracts and task orders, as required.
- 8. Click **Yes** or **No** to indicate whether the task order was awarded competitively, as reflected in FPDS-NG.



9. Select the Contracting Office from the **Contracting Office** drop-down list. The Contracting Office selection determines the list of Contracting Officers that display in the **Contracting Officer** drop-down list.



10. Select the assigned Contracting Officer from the **Contracting Officer** drop-down list. The contact information for the Contracting Officer is populated once you select the Contracting Officer.

**Note:** When you initially enter task order information, the **Contracting Officer** field is not required. However, to issue an LOA against the task order, the Contracting Officer must be specified so that SPOT can send the LOA request to the correct Contracting Officer for approval and a digital signature. If multiple Contracting Officers are set up in SPOT for the same office, any of them can approve LOAs under contracts and task orders that are associated with that Contracting Office.



- 11. Enter one or more Contracting Officer's Representatives (CORs).
  - a. In the "Contracting Officer's Representative (COR)" section, click the **Add a COR** link.



The "Contracting Officer's Representative" detail window will display.

b. Enter data in the COR fields and click Add.



The window closes and the COR is added to the COR list.



**Note:** Sort the COR list by clicking the active links in the column headings. Click once to sort the data in ascending order; click a second time to sort the data in descending order. By default, the list is sorted by the **Last Name** column.

- c. If necessary, repeat steps 11a and 11b to add another COR.
- d. To edit the details of a COR, click the COR's **Last Name** link. The "Contracting Officer's Representative" detail window will display.
- e. Make any necessary updates and click **Update**. The window closes and the COR list will update accordingly.



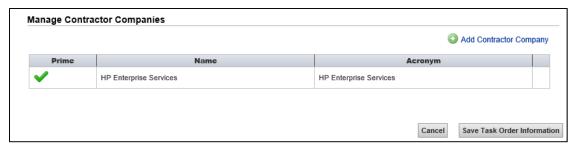
12. In the "Manage Contractor Companies" section, select subcontractor companies. The prime contractor company information is populated for the task order because task orders inherit prime contractor company information from their associated contract.

**Note:** Only one prime contractor company is associated with each contract and task order and is indicated by a green check mark ( ) in the **Prime** column. The prime contractor company cannot be changed at the task order level. However, you can add subcontractor

companies for a task order. Only the Contracting Officer can change the prime contractor company at the contract level.

To add a subcontractor company, complete the following steps:

a. In the "Manage Contractor Companies" section, click the **Add Contractor Company** link. The "Search for Company" window will display.

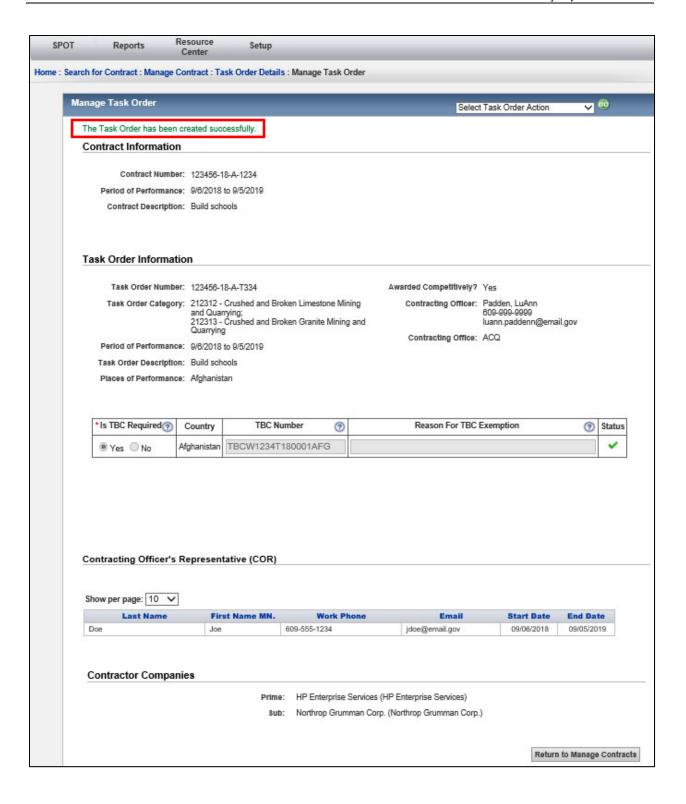


- b. Perform a search and select the subcontractor company. For instructions on searching for company or requesting that a new company name be added to SPOT, see Sections 2.4, 2.5 and Section 3, Companies. The selected company will be added to the list of subcontractor companies.
- c. To add multiple subcontractor companies, repeat steps 12a and 12b.



### 13. Click Save Task Order Information.

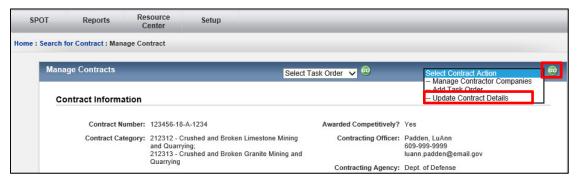
The "Manage Task Order" page will display with the confirmation message "The Task Order has been created successfully".



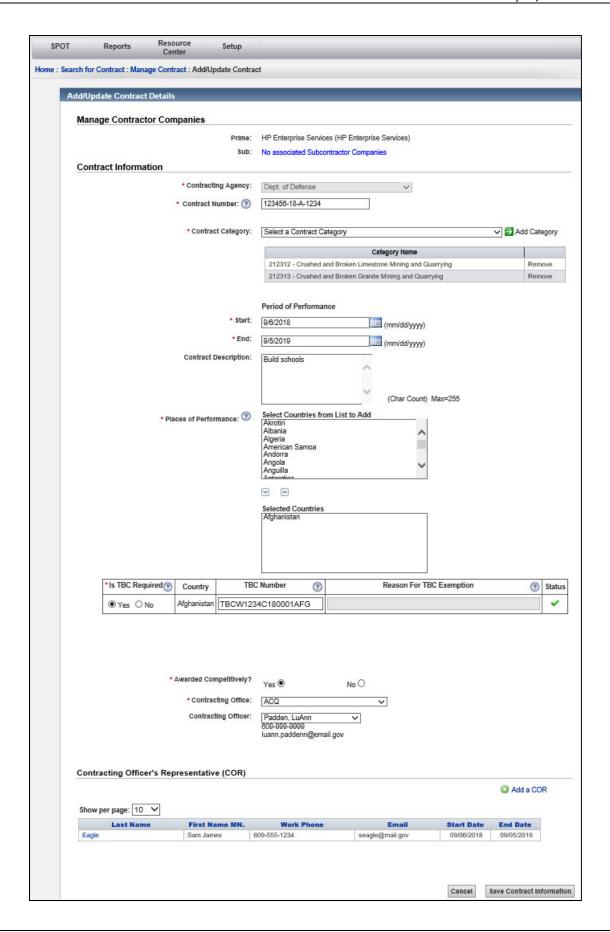
### 4.5 Updating Contract Details

From the "Manage Contracts" page, you can update the contract information, including PoP and other contract details. Only the Contracting Officer appointed to manage a contract can enter and manage Authorized Government Services (AGS) for persons deploying against the contract. In addition, the **Contract Category** field must have a value in it before you can save the contract details. (Some contracts were created in SPOT before this field became required).

- 1. Search for and select a contract. The "Manage Contracts" page will display.
- 2. On the "Manage Contracts" page, from the **Select Contract Action** drop-down list, select **Update Contract Details** and click **Go** ( ).



The "Add/Update Contract Details" page will display.



3. Update the contract details as required.

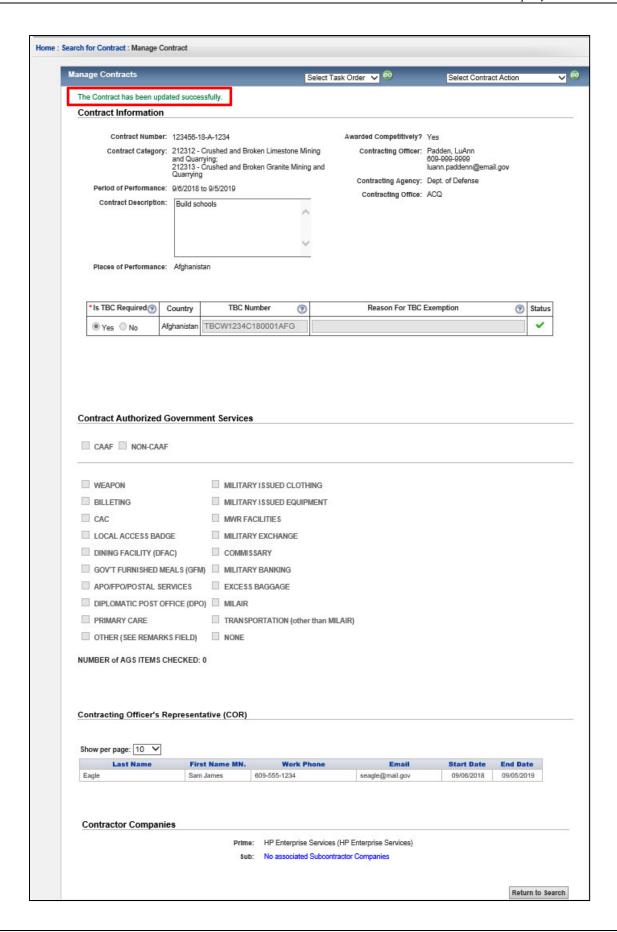
#### **Notes:**

- You cannot update the **Contract Number** or the **Contracting Agency** after the contract is initially saved. If you need to change either of these fields, contact the SPOT-ES Help Desk.
- Updating the contract's PoP does not automatically update the task order's PoP. For instructions on updating task order details, including the task order's PoP, see Section 4.6, Updating Task Order Details.
- All required fields, which are indicated by a red asterisk (\*), must be completed before you can save the contract information.
- If the contract's PoP is greater than one year in the future, a warning message will appear when you save. Ensure dates are in compliance with SPOT business rules and reflect only the funded PoP. Click **OK** to continue updating the contract.
- If any Theater Business Clearance (TBC) countries are selected for **Places of Performance**, a table displays a row for each TBC country (currently only Afghanistan). In the **Status** column, a green check mark ( ✓ ) displays if required TBC fields are complete and a red "X" ( ✗ ) displays for legacy data if required TBC fields are incomplete. Hover over the status icons and a tooltip message displays. To update TBC information, click **Yes** or **No** to indicate whether a TBC is required and enter the **TBC Number** or **Reason for TBC Exemption**.



3. Once the updates are complete, click **Save Contract Information**. If you selected **No** for **Is TBC Required**, and a TBC is normally required for the country(ies) selected for **Places of Performance**, a warning message will appear. Click **OK** to acknowledge the message and continue.

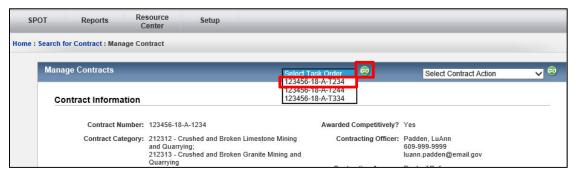
The "Manage Contracts" page will display with a message that the contract has been updated successfully.



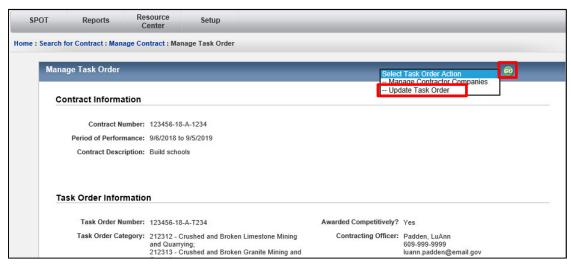
## 4.6 Updating Task Order Details

From the "Task Order Details" page, you can update information about the task order and the list of associated subcontractors.

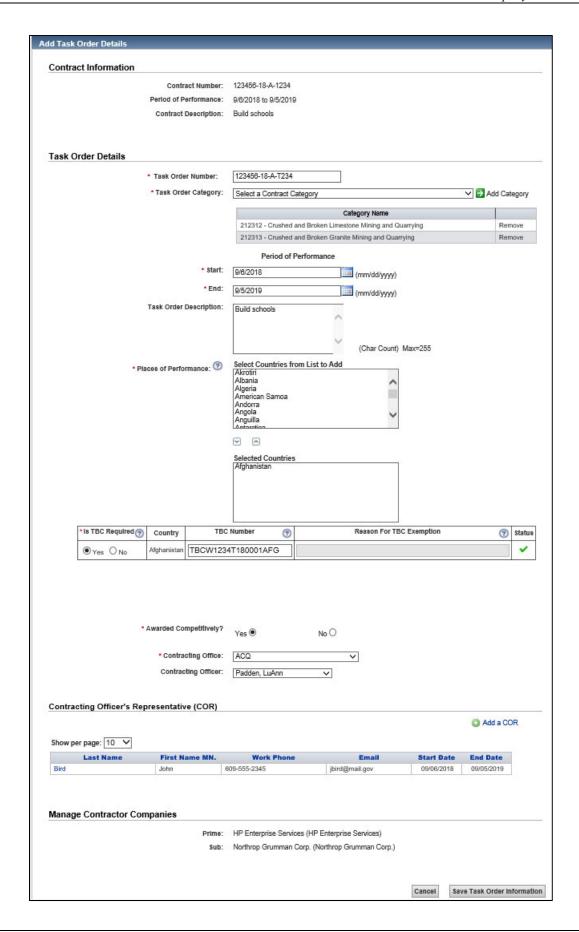
- 1. Search for and select a contract. The "Manage Contracts" page will display.
- 2. On the "Manage Contracts" page, select the desired task order from the **Select Task Order** drop-down list and click **Go** (2). The "Manage Task Order" page displays.



3. On the "Manage Task Order" page, select **Update Task Order** from the **Select Task Order Action** drop-down list and click **Go** ( ).



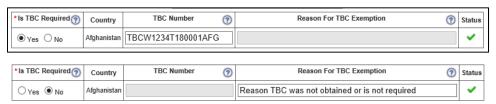
The "Add Task Order Details" page displays.



4. Update the task order details, as required.

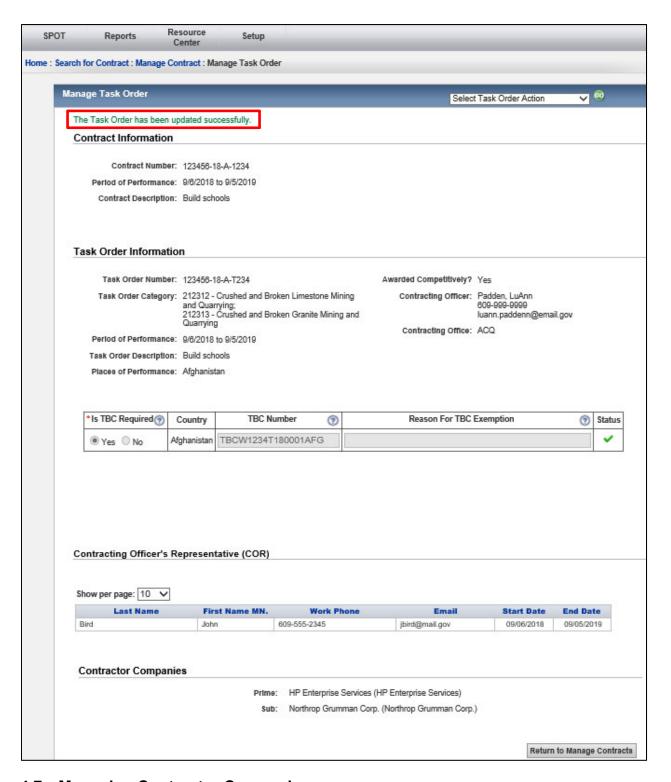
### **Notes:**

- You cannot change the **Task Order Number** or **Contracting Agency** for the task order after the contract and task order are initially saved.
- Updating the task order's PoP does not automatically update the contract's PoP. SPOT requires that the task order start date fall within the contract's PoP, but the task order end date can exceed the contract's PoP end date by 365 days (1 year). If the task order end date is beyond the contract end date, a warning message will appear when you save. Click **OK** to continue updating the task order.
- If the task order's PoP is greater than one year in the future, a warning message will appear when you save. Ensure dates are in compliance with SPOT business rules and reflect only the funded PoP. Click **OK** to continue updating the task order.
- If any Theater Business Clearance (TBC) countries are selected for **Places of Performance**, a table displays a row for each TBC country (currently only Afghanistan). In the **Status** column, a green check mark (✓) displays if required TBC fields are complete and a red "X" (✗) displays for legacy data if required TBC fields are incomplete. Hover over the status icons and a tooltip message displays. To update TBC information, click **Yes** or **No** to indicate whether a TBC is required and enter the **TBC Number** or **Reason for TBC Exemption**.



5. Once the updates are complete, click **Save Task Order Information**. If you selected **No** for **Is TBC Required**, and a TBC is normally required for the country(ies) selected for **Places of Performance**, a warning message will appear. Click **OK** to acknowledge the message and continue.

The "Manage Task Order" page will display with a message that the task order has been updated successfully.



# 4.7 Managing Contractor Companies

You can manage Contractor Companies for your contracts and task orders from the "Manage Contractor Companies" page. For contracts with one or more task orders, you must perform functions such as deployments and LOAs at the task order level. As a result, subcontractor companies added at the contract level will not be used for these cases. Therefore, you should

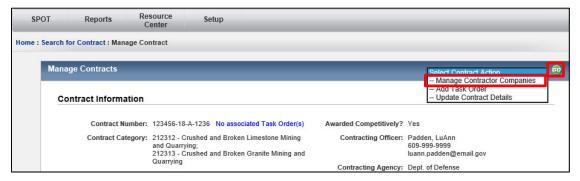
enter contractor companies at the contract level *only* when the contract has *no* associated task orders.

The following limitations apply to managing contractor companies:

- Only a Contracting Officer can change the prime contractor company, but only if there are no open or active deployments associated with a contract.
- If there are open or active deployments for contracts/task orders, all roles (Company Administrator, Government Authority/Administrator and Contracting Officer/Administrator) can add additional subcontractor companies, but *not* remove subcontractor companies.
- If a contract is associated with open or active deployments, Letters of Authorization (LOAs), deployment templates, subcontractor persons, or equipment, and the Contracting Officer needs to change the prime contractor company, *contact the SPOT-ES Help Desk to request changes*.

To manage contractor companies:

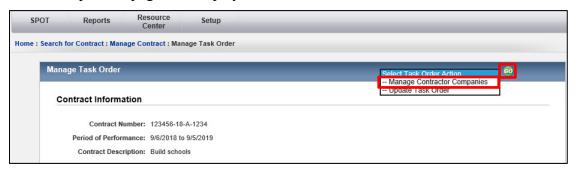
- 1. Search for a contract. For instructions, see Section 4.1, Searching for a Contract. The "Manage Contracts" page will display
- 2. Depending on whether you are managing companies for contracts or task orders, complete one of the following steps:
  - o To manage contractor companies for a contract with no task orders, select **Manage Contractor Companies** from the **Select Contract Action** drop-down list. Click **Go** ( ). The "Manage Contractor Companies" page will display.



 To manage contractor companies for a task order, select the task order from the Select Task Order drop-down list. Click Go ( ). The "Manage Task Order" page will display.

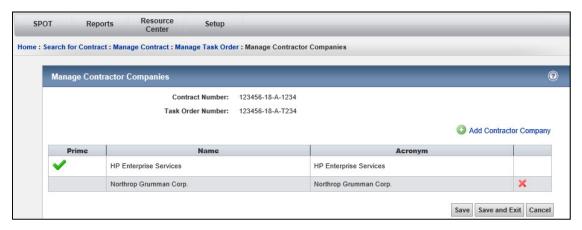


On the "Manage Task Order" page, select **Manage Contractor Companies** from the **Select Task Order Action** drop-down list. Click **Go** ( ). The "Manage Contractor Companies" page will display.

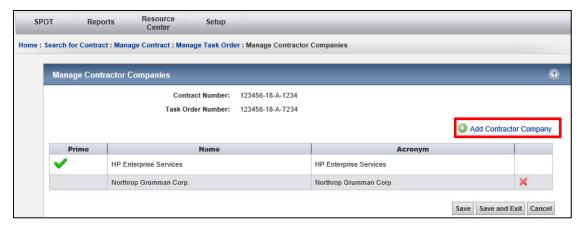


From the "Manage Contractor Companies" page, you can add subcontractor companies. If the contract/task order is *not* associated with open or active deployments, a **Remove** icon (\*) appears and you can remove subcontractor companies. For add and remove instructions, see steps 3 and 4.

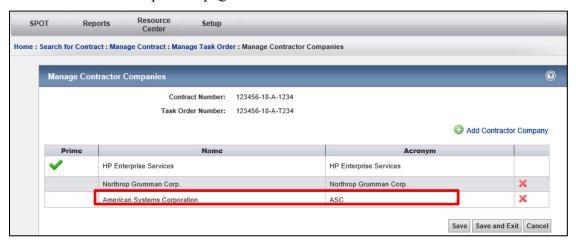
**Note:** Only Contracting Officers can change the prime contractor company at the contract level.



- 3. To add a subcontractor company to the selected contract or task order, complete the following steps:
  - a. Click the **Add Contractor Company** link. The "Search for Company" window will display.

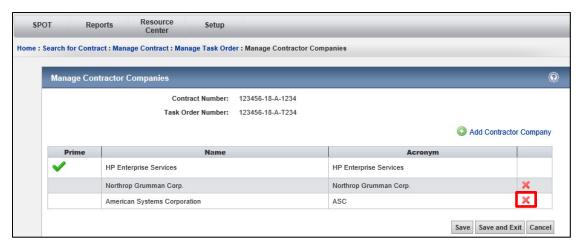


b. Search for and select the company. For instructions on searching for a company or requesting that a new company name be added to SPOT, see Sections 2.4, 2.5, and Section 3, Companies. The selected company will be added to the "Manage Contractor Companies" page.

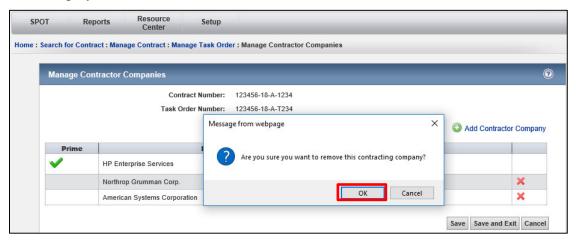


- c. To add another subcontractor company, repeat steps 3a and 3b.
- 4. To remove a current subcontractor from the list, complete the following steps:
  - a. Click the **Remove** icon (♣) associated with the selected subcontractor. A confirmation message window will display.

**Note:** You can remove a subcontractor company only if the contract or task order has no associated open or active deployments.



b. Click **OK** to confirm the removal. The "Manage Contractor Companies" page will display and the selected subcontractor will be removed from the list.



5. Click **Save and Exit** when finished. The page from which you started (in step 1) will display.



### 5 Persons

Currently, SPOT identifies a person as being either a U.S. Citizen or Foreign National. Identification of a Third Country National (TCN) or Local National (LN) can be derived by leveraging the Foreign National, duty station, and citizenship values.

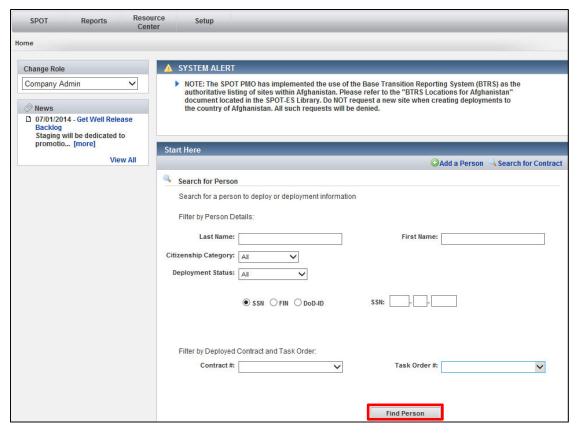
- U.S. Citizens A U.S. Citizen is identified as a person born in the United States, naturalized, or a person who has been issued a Certificate of U.S. Citizenship.
- Foreign Nationals Within SPOT, a Foreign National is anyone who is not a U.S. Citizen. Green Card holders are also identified as Foreign Nationals. A Foreign National is categorized as either a TCN or an LN, based on the person's citizenship and duty station location.
  - o Third Country Nationals (TCNs) TCNs are Foreign Nationals who are not citizens of the country where their duty station is located. For example, a German citizen deployed to a duty station in Korea is a TCN.
  - Local Nationals (LNs) LNs are Foreign Nationals who are citizens of the country where their duty station is located. For example, a German citizen with a duty station located in Germany is an LN.

The "Manage Persons" functionality in SPOT is restricted to Contractor Company and Government Organization user roles. This section provides instructions on how to search for a person, add a person, edit a person's profile, release a person, and change a person's company affiliation via the SPOT GUI interface.

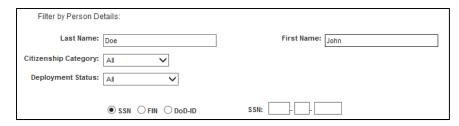
## 5.1 Searching for a Person

To search for a person:

1. From the "Start Here" section of the "Home" page, enter the search criteria in one or more fields. Click **Find Person**. The "Person Search Results" page will display. The person(s) found must match all the search criteria entered.



- To search for a person added by your company, use the fields under the "Filter by Person Details" heading. This could be a person who works for your company or who works for a subcontractor company and was added by your Company Administrator.
  - O To search for a specific person, enter the full Social Security Number (SSN), Foreign Identification Number (FIN), or 10-digit Department of Defense Identification Number (DoD ID) associated with the person's Common Access Card (CAC), either alone or in conjunction with the person's name. The DoD ID was formerly referred to as the Electronic Data Interchange Personal Identifier (EDIPI).
  - o If you do not enter any search criteria and click **Find Person**, a message displays that indicates the search will return all persons. If you click **OK**, the search results will list records for all employees who are currently employed by the company that the Company Administrator is associated with in SPOT or who are employed by a subcontractor company and were added to SPOT by the Company Administrator's company.



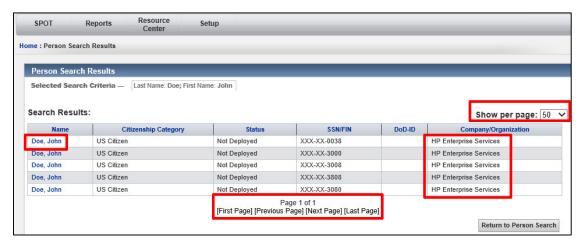
- To search for a person with a deployment associated with your company, use the Contract # and/or Task Order # fields under the "Filter by Deployed Contract and Task Order" heading. The search results will display all contractor and subcontractor persons with an open or active deployment against the selected contract/task order, regardless of who added the persons to the SPOT system.
  - Only search by **Contract** # and/or **Task Order** # if the persons you wish to find are associated with a deployment/LOA request.
  - o "(Prime)" is displayed next to the number in the **Contract** # and **Task Order** # drop-down list if the Company Administrator's company is the prime on a contract/task order.
  - If a selected Contract # does not have an associated task order, the Task Order #, drop-down list displays "No associated Task Order" and is not selectable.
  - If you do *not* select Contract # and/or Task Order # as search criteria, the search results display only those persons who work for the Company Administrator's company or work for a subcontractor company and were added to SPOT by the Company Administrator's company.



- To search for a person added by your company that is also associated with a deployment, the person must match all the search criteria that you enter. If you add a subcontractor employee but have not requested a deployment/LOA for that person, you will *not* find that person if your search criteria includes a **Contract** # and/or **Task Order** #.
- 2. Click a link in the **Name** column to select the person. The "View Person" page will display.

- o The **Company/Organization** column indicates the person's employer. This could be your own company or a subcontractor company if your company added the subcontractor personnel to SPOT.
- o By default, the person search returns results in pages containing 50 records. You can use the drop-down list above the search results to change the maximum number of records per page to display 50, 100, 250, or 500 records. The

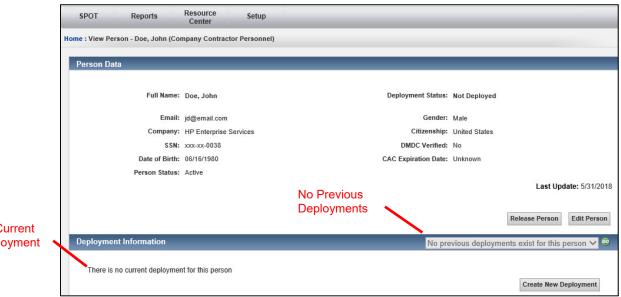
- pagination feature at the bottom of the page allows you to scroll forward and backward between pages.
- You can sort the search results by clicking the active links in the column headings. Click once to sort the data in ascending order; click a second time to sort the data in descending order. By default, the list is sorted by the Last Name column.



The "View Person" page displays information for the selected person. The information displayed and the options available depend on whether the person has a current deployment, the deployment status, and the LOA status (if requested).

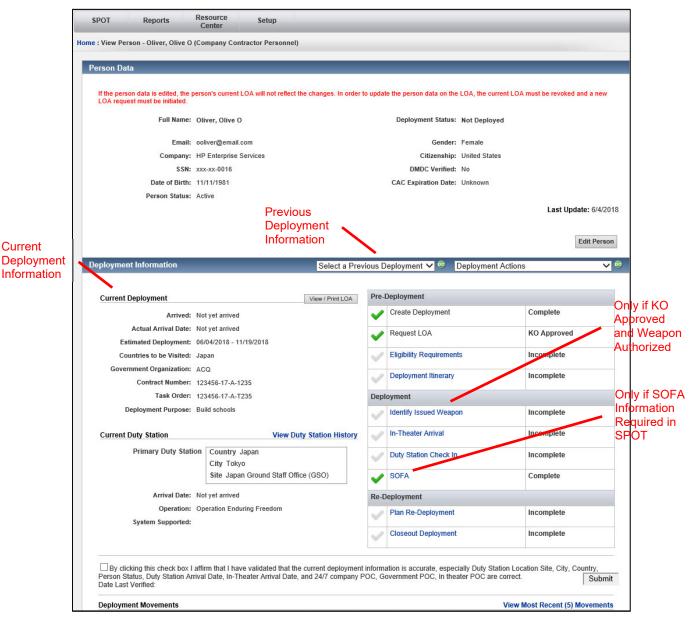
Note: In the "Person Data" section, the "Person Status" field indicates the person's latest status, such as Active, R & R, Injured, or Deceased. When a new person is added to SPOT, the "Person Status" is Active.

## "View Person" Page – No Deployment Example



No Current Deployment

# "View Person" Page - Current Deployment Example (KO Approved with Weapon and **SOFA Requirements in SPOT)**



# 5.2 Adding a Person (U.S. Citizen)

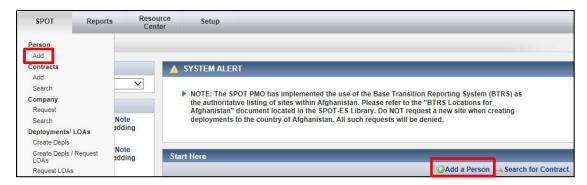
Current

Information

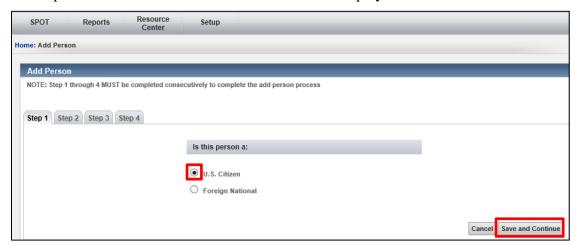
To add a person as a U.S. citizen in SPOT:

- 1. Use one of the following ways to navigate to the "Add Person" page:
  - From the SPOT menu bar, hover the cursor over SPOT and a drop down menu will display. Under "Person", select the Add link.
  - From the Start Here" section of the "Home" page, click the Add a Person link.

The "Step 1" tab of the "Add Person" page will display.



2. On the "Step 1" tab, keep the **U.S. Citizen** selection and click **Save and Continue**. The "Step 2" tab of the "Add Person" workflow will display.



3. Enter the requested personal information. Click **Validate and Continue**. The "Step 3" tab of the "Add Person" workflow will display.

- Initial Verification
  - For U.S. citizens, SPOT validates contractor identity by interfacing with the Defense Manpower Data Center (DMDC) Defense Enrollment Eligibility Reporting System (DEERS). SPOT sends the following data elements to DEERS (the authoritative source) for verification: Last Name, SSN, and Date of Birth.
  - o If a match is found in DMDC DEERS, validation occurs and the person's data is synchronized with DEERS. On successful verification, the following data elements are updated in SPOT if they do not match DEERS based on the person's SSN: First Name, Middle Name, Gender, DoD ID (EDIPI), and Common Access Card (CAC) Expiration Date. A message indicates what fields were updated in SPOT to match DEERs. You can continue to add the person.
  - Upon successful validation, validated data fields are locked and are not editable in SPOT. If changes are needed, the contractor or government/military personnel must contact DMDC to make the changes in DEERs.
  - o If a match is not found in DMDC DEERS, the person's record is unverified and a message will display. If a partial data match with conflicting information is found in DMDC DEERS during the validation process, a message will display. The

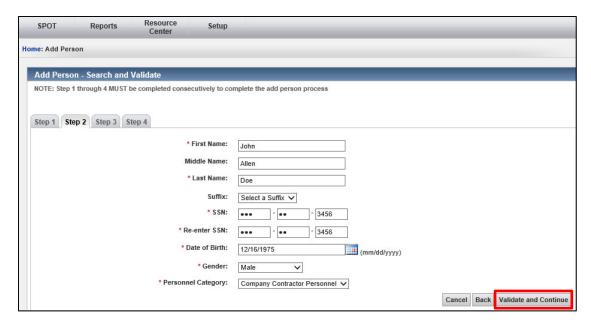
following table summarizes no match and conflicting information conditions. Ensure that all the data entries are accurate. If that does not resolve the problem, contact the nearest RAPIDS/DEERS office.

Verification Conditions	Result	DMDC Verified?	Continue to Add Person?
No match in DEERS.	Message indicates person could not be verified. Continue to add the person.	No	Yes
Match in DEERS but Gender in DEERS is unknown or other than Male or Female.	Message indicates record was verified and no updates were made. SPOT maintains the Gender that was entered in SPOT. Continue to add the person.	Yes	Yes
Match in DEERS but no valid Date of Birth or Last Name in DEERS.	Message indicates data that could not be verified. Continue to add the person.	No	Yes
Mismatch between SPOT and DEERS (such as Last Name, SSN, and Date of Birth).	Message indicates there is a discrepancy and what fields to correct. Cannot continue to add the person in SPOT until the corrected data is entered in SPOT and verified with DMDC DEERS.	No	No

- Only U.S. citizens are validated against DMDC DEERS. Foreign Nationals are not validated.
- Verification After Unsuccessful Initial Verification
  - o SPOT continues to run a nightly job to try to verify unverified records or records with expired CACs for up to 45 days from the date the record was added.
  - After 45 days have elapsed without a successful match, the person record remains in SPOT as unverified. This has no impact on deployments. If you update the person's record (see Section 5.4), the verification date changes and the 45-day period continues from the update date.

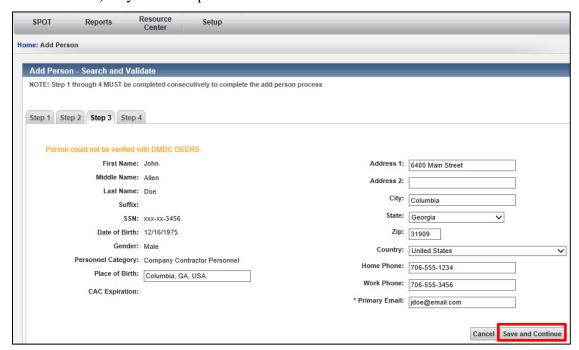
### • Re-verification

- Once a person's record had been verified (see the previous Initial Verification item), SPOT prevents updates of the verified data. Data changes to these fields must be made through DMDC. In previous releases, First Name and Middle Name could be changed after verification, but this is no longer possible.
- o To retrieve changes made in DMDC DEERS and update this information in SPOT, a **Re-verify** button is available in SPOT for those with verified records.
- When you click the Re-verify button, the DoD ID is sent to DMDC DEERS and synchronizes the following data elements with SPOT: First Name, Middle Name, Last Name, SSN, Date of Birth, Gender (if Male or Female and if different from the SPOT data record), and Common Access Card (CAC) Expiration Date. A message indicates if fields were updated in SPOT to match DEERs.



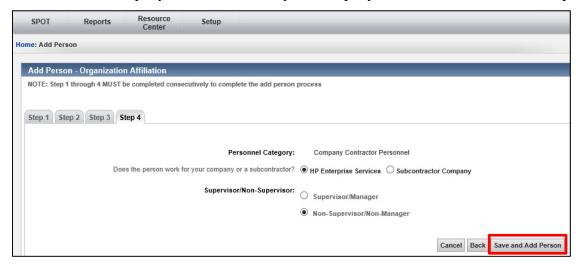
4. Enter the requested personal information. Click **Save and Continue**. The "Step 4" tab of the "Add Person" workflow will display.

**Note:** Although the **Place of Birth** and **Home Phone** fields are not required on this page to add the person record, they are required to request an LOA. Complete these fields now if this information is available. Otherwise, you will have to edit the person's record (see Section 5.4) so you can request the LOA.

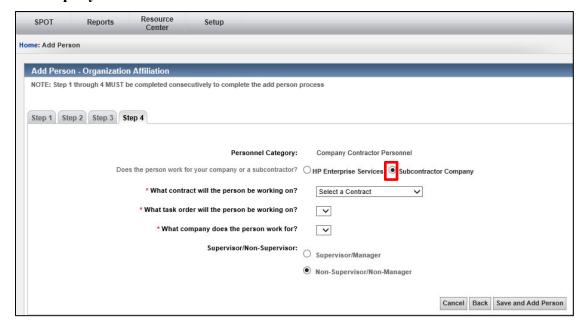


5. If the person works for your company, select your company's radio button and continue to step 10. If the person works for a subcontractor company, continue to step 6.

In step 4 of the Add Person workflow, the relationship between a contractor and a company is established. Depending on your role, the system will prompt you to select the contractor's company to be the same as your company or a valid subcontractor company.



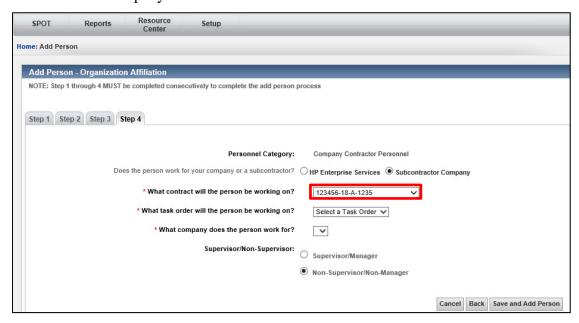
6. To add a person who works for a subcontractor company, select the **Subcontractor Company** radio button.



7. Select the contract from the **Select a Contract** drop-down list.

- O To add a person who works for a subcontractor company, the Company Administrator for the prime contractor company must affiliate the subcontractor person with the contract/task order to which the subcontractor company is associated. To release a subcontractor employee from a contract/task order, see Section 5.6, Releasing a Person from a Contract/Task Order.
- o If the prime Company Administrator adds a person who works for a subcontractor company, the prime Company Administrator can only deploy the person for the

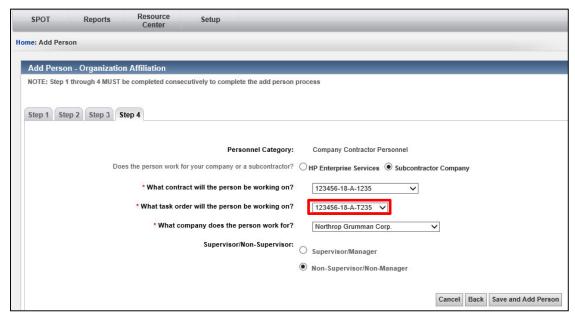
contract/task order specified when the person is added. This restriction does not apply when Company Administrators add and deploy persons who work for their own company.



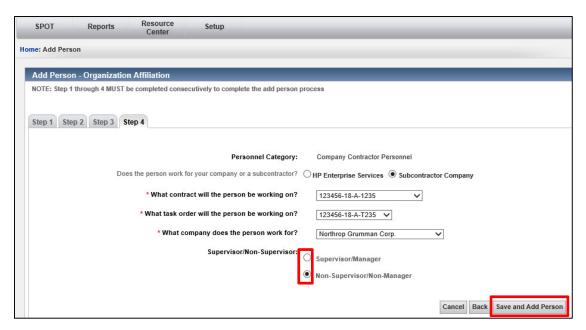
8. If applicable, select the associated task order from the **Select a Task Order** drop-down list.

**Note:** A subcontractor person can be added to a contract instead of a task order if subcontractor companies exist on the contract level and there are no task orders.

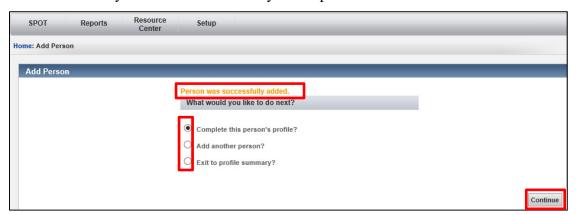
9. Select the company that the subcontractor works for from the **Select a Subcontractor** drop-down list.



10. Select whether the person is a supervisor or a non-supervisor. Click **Save and Add Person**. A message will display, stating that the person has been added successfully.



- 11. Select the next action you would like to perform. Click Continue.
  - o If you select **Complete this person's profile?**, the "Edit -Personal Information" page will display where you can update and add more information for the person, such as Passport, and Next of Kin.
  - o If you select **Add another person?**, the "Add Person" page will display where you can add another person.
  - o If you select **Exit to profile summary?**, the "View Person" page will display where you can view a summary of the person's details.

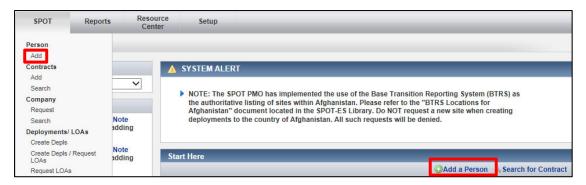


# 5.3 Adding a Person (Foreign National)

To add a person as a Foreign National in SPOT:

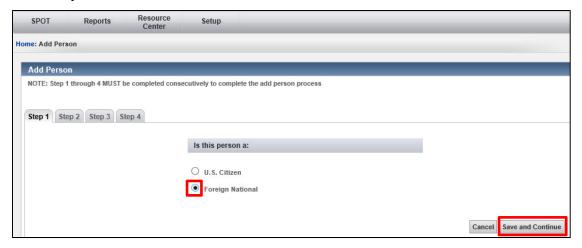
- 1. Use one of the following ways to navigate to the "Add Person" page:
  - From the SPOT menu bar, hover the cursor over **SPOT** and a drop down menu will display. Under "Person", click the **Add** link.
  - From the "Start Here" section of the "Home" page, click the Add a Person link.

The "Step 1" tab of the "Add Person" page will display.



2. On the "Step 1" tab, select **Foreign National**. Click **Save and Continue**. The "Step 2" tab of the "Add Person" workflow will display.

**Note:** You must add a contractor in SPOT as a Foreign National if the person is <u>not</u> a citizen of the U.S. Green Card Holders, even with those with Social Security Numbers, are only residents of the U.S. and are not considered citizens.

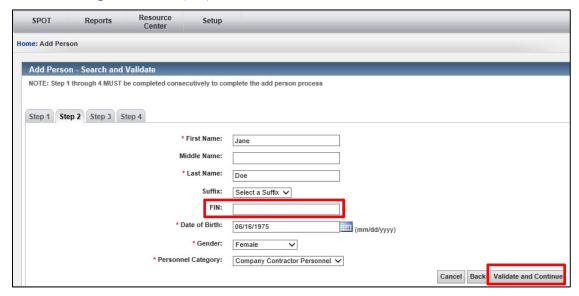


3. Enter the requested personal information. Click **Validate and Continue**. The "Step 3" tab of the "Add Person" workflow will display.

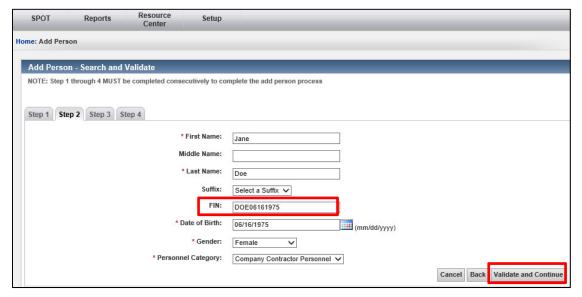
- Once data is saved by clicking **Validate and Continue**, the **Personnel Category** field is read only. The other fields are editable if they have not been validated by the DMDC verification process.
- Foreign Nationals are not DMDC validated. Therefore, for Foreign Nationals, the value of the **DMDC Validated** field on the "View Person" page will always be **No**.
- When the letters in the name of an individual do not exist in the English alphabet, use what the translated letter to English would be, or use the closest English letter.
- If the Foreign National has only one name, enter the one name in both the **First**Name and Last Name fields, on the condition the Foreign National has a unique Foreign Identification Number (FIN) and/or birthdate.
- When adding a Foreign National, if the person has a DMDC DEERS issued FIN, enter this FIN in the **FIN** field. Otherwise, follow these guidelines:

- For privacy reasons, if a Foreign National has an SSN, do *not* enter this number in the FIN field, because unlike SSN, a FIN is not masked when it is displayed.
- O If the Foreign National will be getting a CAC, the FIN will be issued by DMDC. A Foreign National can obtain a DMDC FIN by visiting a DMDC Real-Time Automated Personnel Identification System (RAPIDS) location. The nearest RAPIDS location may be found at <a href="http://www.dmdc.osd.mil/rsl/">http://www.dmdc.osd.mil/rsl/</a> or contacting the Defense Manpower Data Center Support Office (DSO) at 1-800-538-9552. At least two (2) original proof of identity documents that include document/identity numbers, issue/expiration dates and country/state/province/county/city of issuance are required. In addition, the Foreign National will need to provide the sponsoring Service Branch/Agency, home/mailing address, work address, email address, phone numbers, gender, marital status, date of birth, organ donor status, and blood type. The Foreign National's photo and fingerprint will be captured during the DMDC FIN issuance process.
- o If a DMDC FIN is not available:
  - Use the FN's National Issued ID Card number preceded by the threedigit ISO country code (e.g., AFG1234 for a foreign national from Afghanistan).
  - If a National ID Card is not available, use the Passport Number preceded by the three digit ISO country code.
  - If none of the above is available, create a FIN that is up to 18 characters long. (Record the FIN for future deployment management and informational purposes.):
    - Enter the first five letters of the last name. If the last name is less than five letters, enter the entire last name. If the last name is not known, enter the first name.
    - Enter the eight-character date of birth (MMDDYYYY). If the date of birth is unknown, use today's date.
    - If SPOT says that the FIN is already in use, contact the SPOT-ES Help Desk to determine if the contractor has already been added to SPOT and ensure that the contractor is not added to SPOT multiple times. If the FIN that you are creating is already associated with a different person, append the above with up to five random alphanumeric characters until a unique FIN is created.

## Add Foreign National (FN) - No FIN Entered



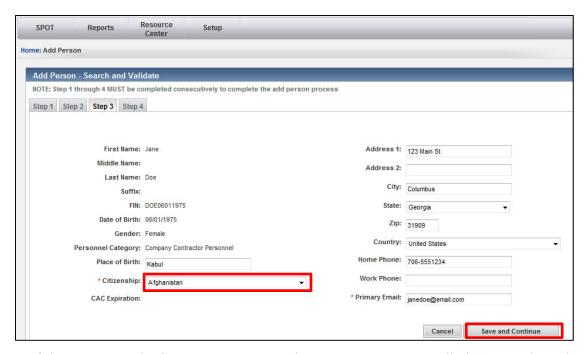
## Add Foreign National (FN) - FIN Entered



4. Enter personal information. Select the person's country from the Citizenship field.

**Note:** If the person's citizenship is unknown or should not be disclosed for security reasons, select **Unknown**. This should be done *only* on very *rare* occasions, as it will result in those individuals being identified as TCNs regardless of the country to which they are deployed.

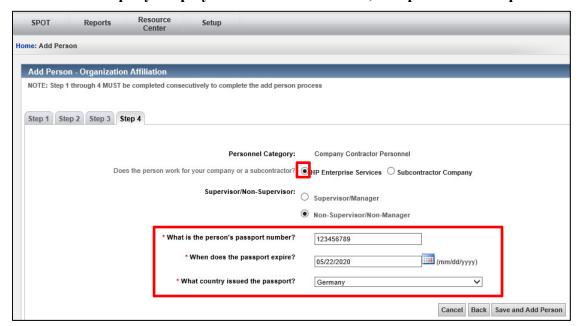
5. Click Save and Continue. The "Step 4" tab of the "Add Person" workflow will display.

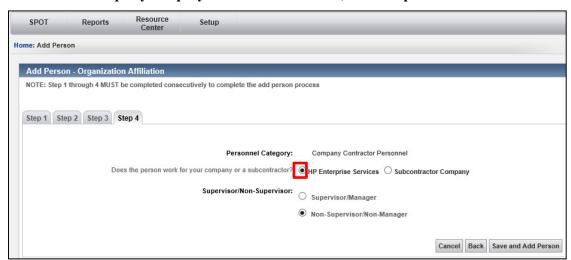


6. If the person works for your company, select your company's radio button and continue to step 11. If the person works for a subcontractor company, continue to step 7.

In the "Step 4" tab of the Add Person workflow, the relationship between a contractor and a company is established. Depending on your role, the system will prompt you to select the contractor's company to be the same as your company or an applicable subcontractor company.

## Add FN Company Employee and No FIN Entered; Passport Fields Required

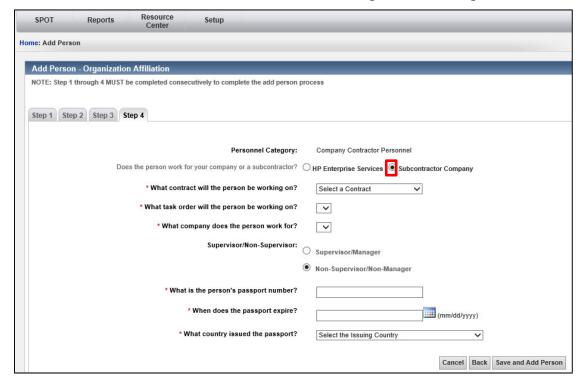




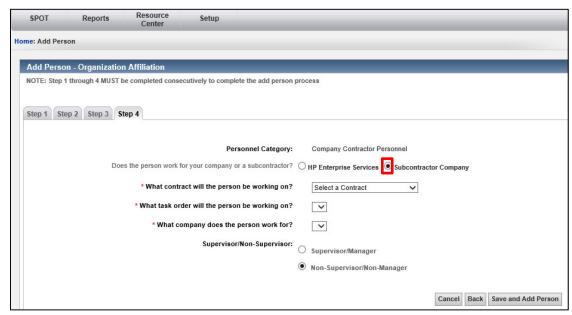
### Add FN Company Employee and FIN Entered; No Passport Fields

7. To add a person who works for a subcontractor company, select the **Subcontractor Company** radio button.

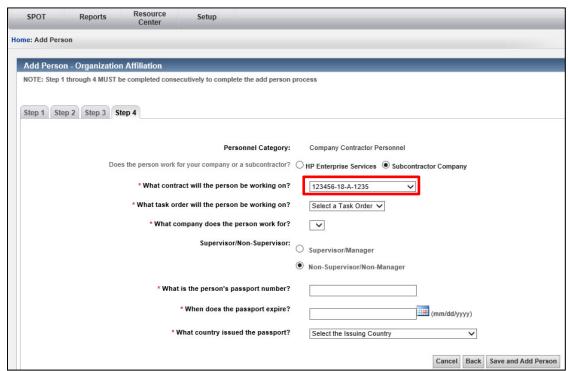
- O To add a person who works for a subcontractor company, the Company Administrator for the prime contractor company must affiliate the subcontractor person with the contract/task order to which the subcontractor company is associated. To release a subcontractor employee from a contract/task order, see Section 5.6, Releasing a Person from a Contract/Task Order.
- O If the prime Company Administrator adds a person who works for a subcontractor company, the prime Company Administrator can only deploy the person for the contract/task order specified when the person is added. This restriction does not apply when Company Administrators add and deploy persons who work for their own company.



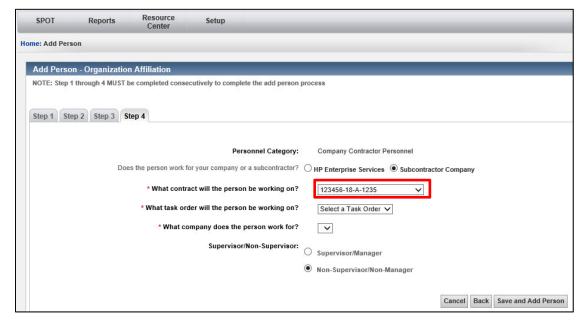
## Add FN Subcontractor and FIN Entered; No Passport Fields



8. Select the contract from the **Select a Contract** drop-down list.

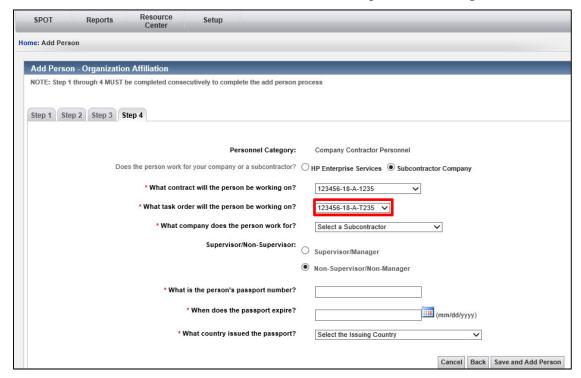


### Add FN Subcontractor and FIN Entered; No Passport Fields

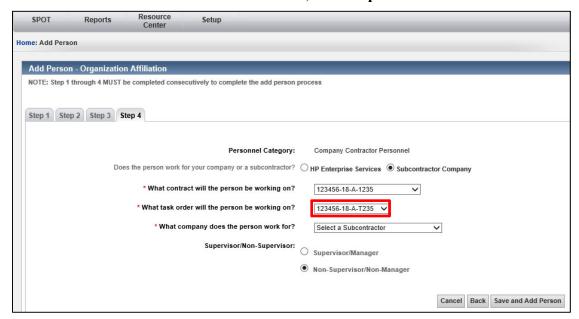


9. If applicable, select the associated task order from the **Select a Task Order** drop-down list.

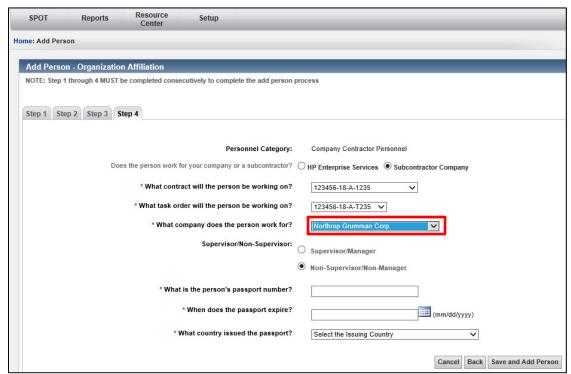
**Note:** A subcontractor person can be added to a contract instead of a task order if subcontractor companies exist on the contract level and there are no task orders.



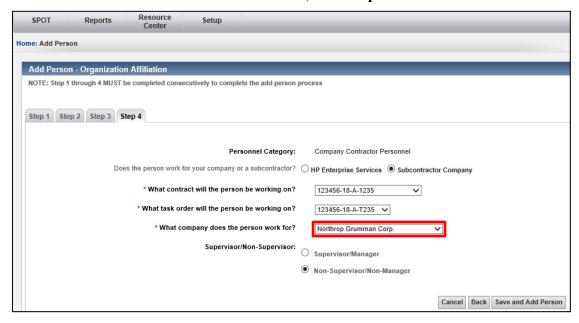
## Add FN Subcontractor and FIN Entered; No Passport Fields



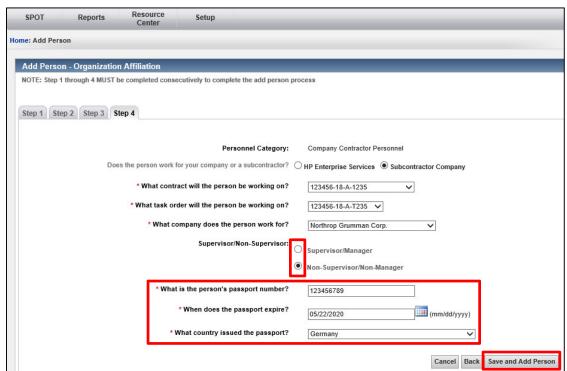
10. Select the company that the subcontractor works for from the **Select a Subcontractor** drop-down list.



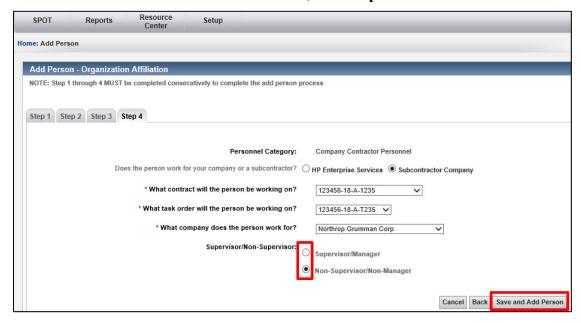
### Add FN Subcontractor and FIN Entered; No Passport Fields



- 11. Select whether the person is a supervisor or a non-supervisor.
- 12. **Note:** If the FIN was not documented on the "Step 2" tab of the "Add Person" workflow, complete the passport information to complete "Step 4".
- 13. Click **Save and Add Person**. An on-screen notification will display, stating that the person has been added successfully.

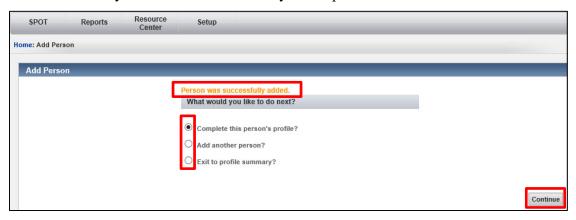


# Add FN Subcontractor and FIN Entered; No Passport Fields



- 14. Select the next action you would like to perform. Click **Continue**.
  - o If you select **Complete this person's profile?**, the "Edit -Personal Information" page will display where you can update and add more information for the person, such as Passport, and Next of Kin.
  - o If you select **Add another person?**, the "Add Person" page will display where you can add another person.

o If you select **Exit to profile summary?**, the "View Person" page will display where you can view the summary of the person details.



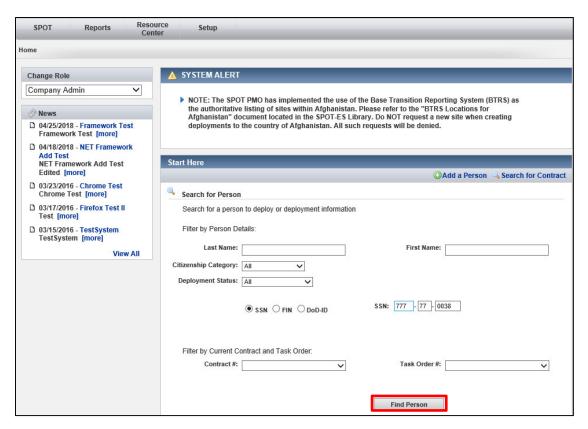
## 5.4 Editing a Person's Profile

In the "Edit Person" workflow, you can add or edit personal information about a person who already exists in SPOT. SPOT will present groupings of related personal information across four tabs. You can select one of the following actions on each tab:

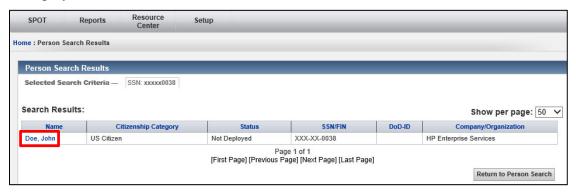
- **Re-verify** Retrieves person data from DMDC DEERS and updates this information in SPOT. This button is available only for a verified person's record.
- Cancel Discards all changes and takes you to the "View Person" page.
- Skip to Next Step Allows you to bypass entering information in fields that are marked as required. You can view the information and skip to the next tab.
- Save Saves the data and refreshes the current page.
- Save and Continue Saves the data and takes you to the next step in the "Edit Person" workflow.

To edit a person's profile:

1. From the "Start Here" section of the "Home" page, enter search criteria in one or more fields. Click **Find Person**. The "Person Search Results" page will display.

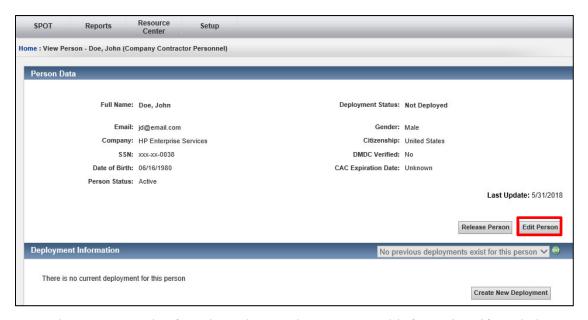


2. Click a link in the **Name** column to select the person. The "View Person" page will display.



3. Click **Edit Person**. The "1. Personal Info" tab of the "Edit-Personal Information" page will display.

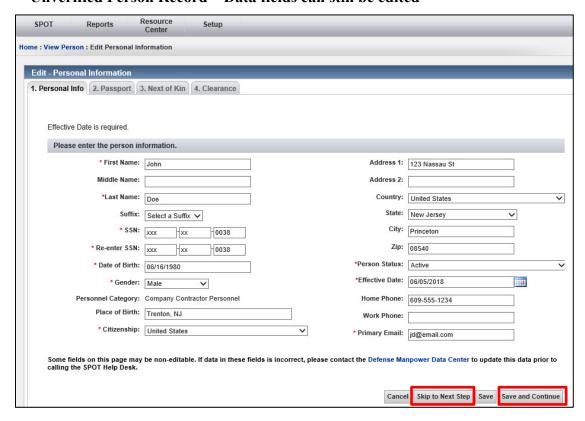
**Note:** SPOT will allow you to edit data if the person has a current LOA, regardless of the LOA status. However, the modified data will *not* appear on the LOA. A message will display on the "View Person" page indicating that modified data will not appear on the LOA.



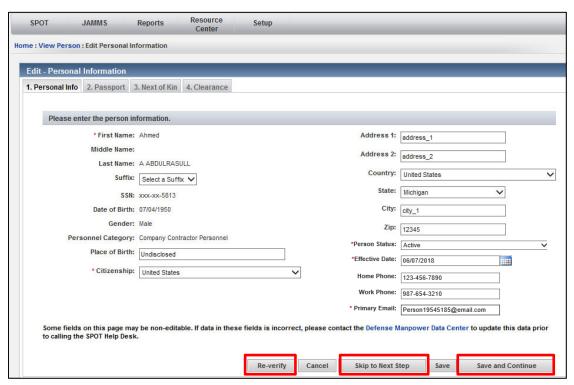
4. On the "1. Personal Info" tab, update or change personal information, if needed.

- Once data is saved, the Personnel Category field is read only. The other fields are editable if they have not been validated by the DMDC verification process.
   Foreign nationals are not validated, so all other fields are editable for foreign nationals.
- DMDC DEERS is the authoritative source of identity for U.S. citizen contractor personnel. SPOT sends the following data elements to DEERS (the authoritative source) for initial verification: Last Name, SSN, and Date of Birth. On successful verification, the following data elements are updated in SPOT if they do not match DEERS based on the person's SSN: First Name, Middle Name, Gender, DoD ID (EDIPI), and Common Access Card (CAC) Expiration Date. A message indicates what fields were updated in SPOT to match DEERs.
- Upon successful validation, validated data fields are locked and are not editable in SPOT. If changes are needed, the contractor or government/military personnel must contact DMDC to make the changes in DEERs.
- A Re-verify button is available for those with verified records. If changes are
  made in DMDC DEERS, when you click the Re-verify button, the DoD ID is sent
  to DMDC DEERS and synchronizes the following data elements with SPOT:
  First Name, Middle Name, Last Name, SSN, Date of Birth, Gender (if Male or
  Female and if different from the SPOT data record), and Common Access Card
  (CAC) Expiration Date. A message indicates if fields were updated in SPOT to
  match DEERs.
- If the person's nationality is unknown, or should not be disclosed for security reasons, the value **Unknown** is an option on the **Citizenship** drop-down list.
- If a FIN was entered when the foreign national was added, the **FIN** field is required instead of the **SSN** and **Re-enter SSN** fields. However, if a FIN was not entered (passport information was entered instead), then the **FIN** field is optional.

### Unverified Person Record – Data fields can still be edited



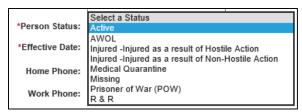
### Verified Person Record - Some data fields are locked



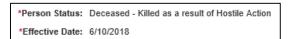
5. If the person's status is not correct or has changed, select the **Person Status** from the drop-down list.

#### **Notes:**

- When the page displays, the person's latest status appears in the **Person Status** field. When you add a person to SPOT, the **Person Status** is **Active**.
- o If you change the status, this will be the status used for the person's next deployment. This change does not alter the **Person Status** on previous deployments.
- See the SPOT Business Rules if you have questions about the terms in the **Person** Status drop-down list.



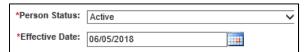
**Note:** If the person is deceased, the **Person Status** field is read only and cannot be changed.



6. If the **Effective Date** is blank or you update the **Person Status**, enter the date of the status change in the **Effective Date** field. The date must be the current date or a prior date. Type the date (in MM/DD/YYYY format, including forward slashes) or use the calendar control to select the date.

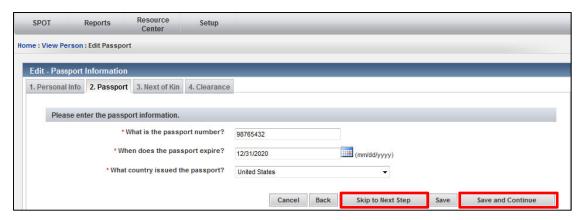
#### **Notes:**

- When you add a person to SPOT, the **Effective Date** is blank. If there is no status change, enter the current date.
- o If you create a deployment and this date field is blank, the date the deployment was created will be populated as the **Effective Date**.

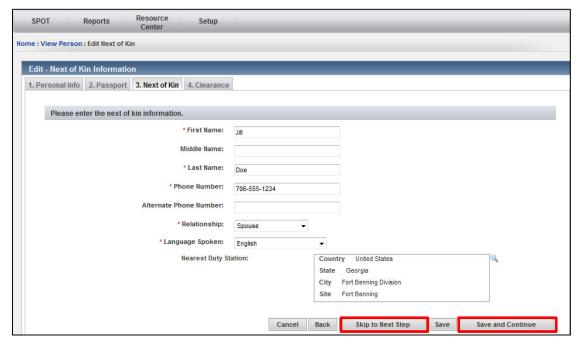


- 7. Click **Save and Continue**. If you do not update or edit data, click **Skip to Next Step**. The "2. Passport" tab will display.
- 8. Update passport information, if needed. Click **Save and Continue**. If you do not update or edit data, click **Skip to Next Step**. The "3. Next of Kin" tab will display.

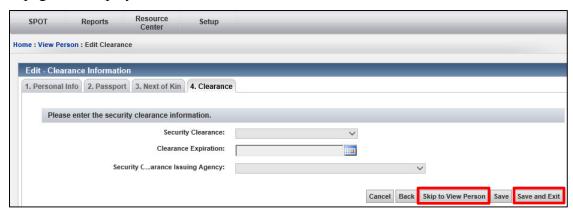
**Note:** If a FIN was entered for a foreign national, passport information is not required. However, if passport information was entered instead of a FIN when the foreign national was added, then passport information is prepopulated on this screen and these fields are required.



9. Update next-of-kin information, if needed. Click **Save and Continue**. If you do not update or edit data, click **Skip to Next Step**. The "4. Clearance" tab will display.



10. Security clearance information is no longer required in SPOT, so the fields on this tab are gray and disabled. Click **Skip to View Person** or **Save and Exit**. The "View Person" page will display.



## 5.5 Releasing a Person from a Company

Contractor company personnel in SPOT work for exactly one employer company. A person can be added to SPOT in one of two ways (see Sections 5.2 and 5.3):

- The employer adds a person, or
- The prime company adds a person who works for a subcontractor company and assigns the person to a contract/task order

Either the employer or prime Company Administrator can then view and manage person information. If a subcontractor employee is added by the prime company, the "View Person" page displays information for the employer and the prime company and assigned contract/task order.

When a person no longer works for the employer company, either the employer or prime Company Administrator must release the person so a Company Administrator from a new employer can assign the person to a new company.

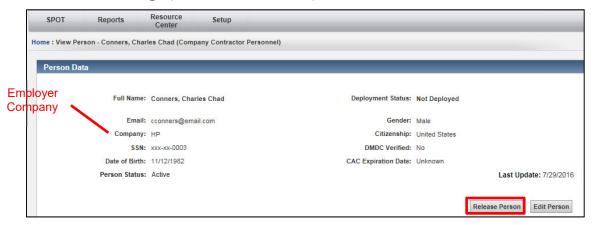
This section provides instructions on how to release a person from a company. A person can only be released from a company if that person does *not* have a current open or active deployment. If there is an open or active deployment, that deployment must be cancelled or closed before the person can be released (see Sections 9.9 and 10.2). To release a subcontractor employee from a contract/task order, see Section 5.6, Releasing a Person from a Contract/Task Order.

To release a person from a company:

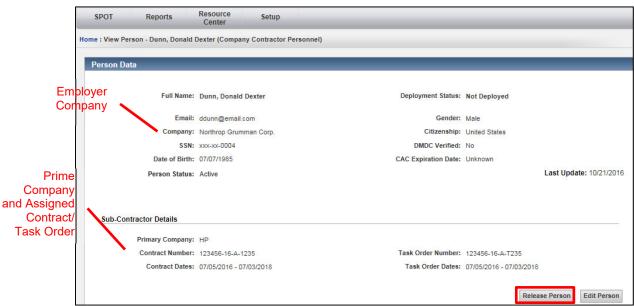
1. From the "Home" page, search for the person. From the search results, click on the contractor's name. The "View Person" page displays. Click **Release Person**. The "Release Confirmation" page will display.

**Note:** The **Release Person** button is only available if no open or active deployment exists.





# **View Person Page (Subcontractor Employee Added by Prime)**



- 2. Leave the **Company** radio button selected.
- 3. Enter the person's release date.
- 4. Click Confirm.

## Release from Company (Not a Subcontractor)



## Release from Company (Subcontractor Employee Added by Prime)

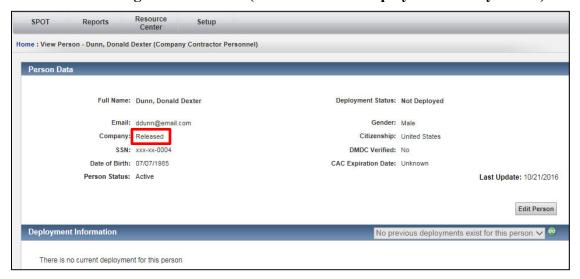


The "View Person" page appears and displays "Released" instead of the employer company (or any prime company information if applicable). After leaving the "View Person" page, Company Administrator(s) will no longer be able to search for and view information about the released employee.

## Home: View Person - Conners, Charles Chad (Company Contractor Personnel) Full Name: Conners, Charles Chad Deployment Status: Not Deployed Email: cconners@email.com Gender: Male Company: Released Citizenship: United States SSN: xxx-xx-0003 DMDC Verified: No Date of Birth: 11/12/1982 CAC Expiration Date: Unknown Person Status: Active Last Update: 10/19/2016 Edit Person **Deployment Information** Select a Previous Deployment 🗸 🐵 There is no current deployment for this person

# **View Person Page After Release (Not a Subcontractor)**

View Person Page After Release (Subcontractor Employee Added by Prime)



# 5.6 Releasing a Person from a Contract/Task Order

When the prime company's Company Administrator adds subcontractor company personnel in SPOT, these persons are assigned to a contract/task order. When a person no longer works on the assigned contract/task order, either the employer or the prime Company Administrator can release the person from the assigned contract/task order and the prime company.

- **Release Only** Release the person from the assigned contract/task order and the prime company. The person is still assigned to the employer. The employer can then deploy the person on another contract/task order that is not associated with the prime company.
- Release and Reassign Release the person from the assigned contract/task order and reassign the person to another contract/task order that is associated with the prime company or the employer subcontractor company. Release and reassign maintains the person's realtionship as a subcontractor company employee.

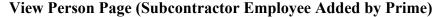
This section provides instructions on how to release a person from a contract/task order. A person can only be released from a company if that person does *not* have a current open or active deployment. If there is an open or active deployment, that deployment must be cancelled or closed before the person can be released. To release a subcontractor employee from a company, see Section 5.5, Releasing a Person from a Company.

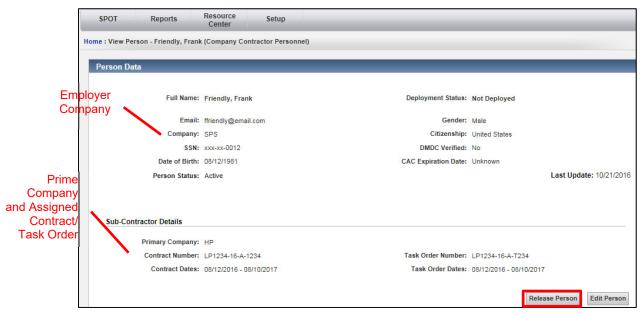
# 5.6.1 Release Only

To release a person from a contract/task order:

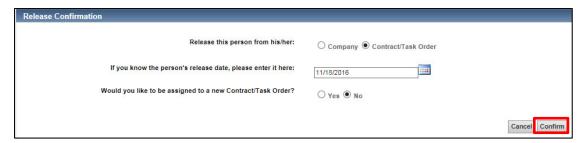
1. From the "Home" page, search for the person. From the search results, click on the contractor's name. The "View Person" page displays. Click **Release Person**. The "Release Confirmation" page will display.

**Note:** The **Release Person** button is only available if no open or active deployment exists.





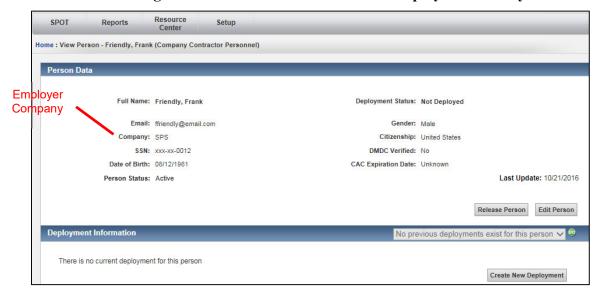
- 2. Click to select the **Contract/Task Order** radio button.
- 3. Enter the person's release date.
- 4. For the question **Would you like to be assigned to a new Contract/Task Order?**, leave the **No** radio button selected to release from a contract/task order without reassigning to another contract/task order.
- 5. Click Confirm.



The "View Person" page displays. Only the employer company information now displays on the "View Person" page. No prime company information displays. After leaving the "View Person" page, the prime Company Administrator will no longer be able to search for and view information about the released employee.

**Notes:** Once released from the contract/task order, the prime Company Administrator will *not* see the previous deployments listed in the **Select a Previous Deployment** dropdown list because the prime/subcontractor relationship no longer exists with the person whose record is being viewed.

## View Person Page After Release of Subcontractor Employee Added by Prime

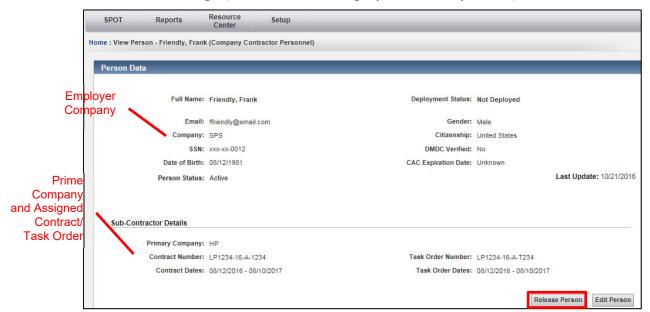


#### 5.6.2 Release and Reassign

To release a person from a contract/task order and reassign to another contract/task order:

1. From the "Home" page, search for the person. From the search results, click on the contractor's name. The "View Person" page displays. Click **Release Person**. The "Release Confirmation" page will display.

**Note:** The **Release Person** button is only available if no open or active deployment exists.



# View Person Page (Subcontractor Employee Added by Prime)

- 2. Click to select the **Contract/Task Order** radio button.
- 3. Enter the person's release date.
- 4. For the question **Would you like to be assigned to a new Contract/Task Order?**, click the **Yes** radio button to release from a contract/task order and reassign to another contract/task order that is associated with the prime company or the employer subcontractor company. The **Contract** and **Task Order** fields will display.



5. Select the **Contract** and **Task Order** (if applicable).

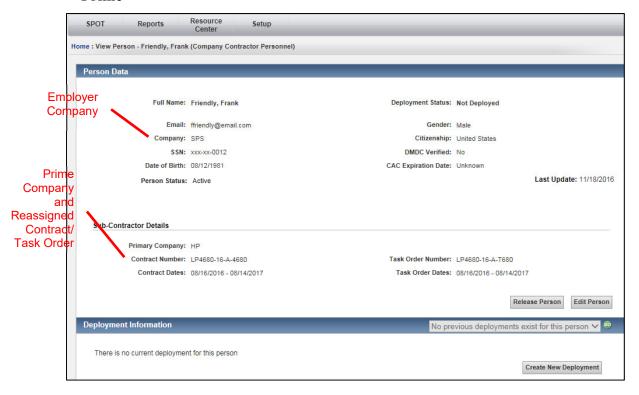
**Note:** The **Contract** and **Task Order** drop-down lists display only contracts and task orders that are valid for the logged in Company Administrator. Prime Company Administrators are limited to contracts/task orders where their company is prime and the person's employer is the subcontractor. Subcontractor Company Administrators are able to select from contracts/task orders where the person's employer is the subcontractor, no matter which company is the prime.

6. Click Confirm.



The "View Person" page displays. The person's realtionship as a subcontractor company employee is maintained and the new contract/task order numbers appear in the "Sub-Contractor Details" section.

# View Person Page After Release and Reassign of Subcontractor Employee Added by Prime



# 5.7 Affiliating a Person

Contractor company personnel in SPOT work for exactly one employer company. A person can be added to SPOT in one of two ways (see Sections 5.2 and 5.3):

- The employer adds a person, or
- The prime company adds a person who works for a subcontractor company and assigns the person to a contract/task order

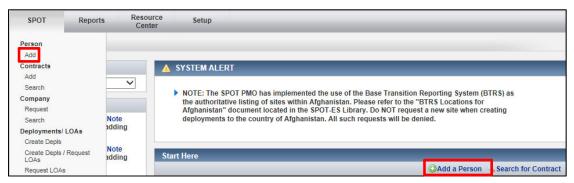
When a person no longer works for the employer company, either the employer or prime Company Administrator must release the person so a Company Administrator from a new employer can affiliate the person with a new company. If a person is not released from a previous employer, the Company Administrator of a new company can still affiliate them with the new company, as long as the person does not have an open or active deployment. If the person has an open or active deployment, the new Company Administrator must contact the SPOT-ES Help Desk.

This section provides instructions on how to affiliate a person who does not have an open or active deployment, regardless of whether the person has been released from the previous company.

**Note:** Once a person is affiliated with a new company, the old company will no longer be able to find the person when doing a person search (see Section 5.1).

- 1. To affiliate a person, the first step is to add the person. Use one of the following ways to navigate to the "Add Person" page:
  - From the SPOT menu bar, hover the cursor over **SPOT** and a drop-down menu will display. Under "Person", click the **Add** link.
  - From the "Start Here" section of the "Home" page, click the Add a Person link.

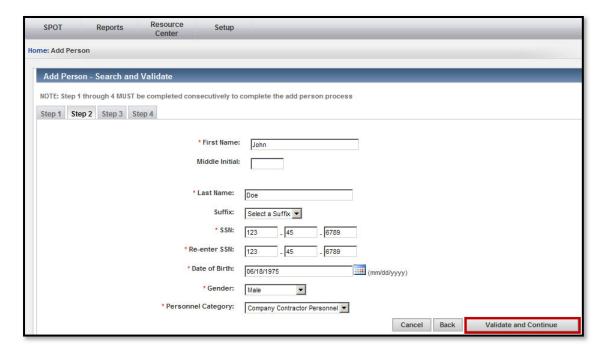
The "Step 1" tab of the "Add Person "page will display.



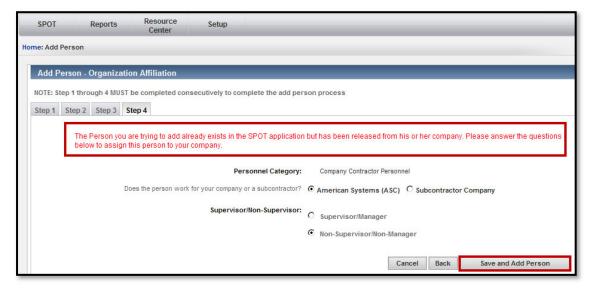
2. On the "Step 1" tab, select the person's citizenship. Click **Save and Continue**. The "Step 2" tab of the "Add Person" workflow will display.



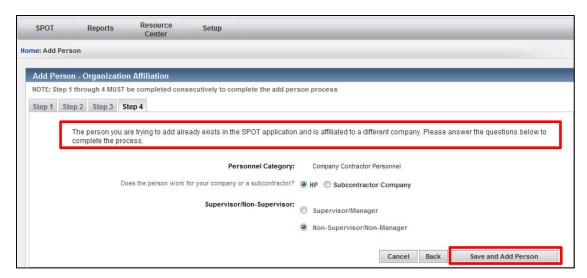
3. Enter the required personal information. Click **Validate and Continue**. The "Step 3" tab of the "Add Person" workflow will display.



- 4. A message displays to indicate the person's status. Select the person's current employer and role (Supervisor/Non-Supervisor). Click **Save and Add Person**. A message will display stating the person has been added.
  - If the person has been released from the previous employer, the message states that the person has been released by the former company.



• If the person has not been released from the previous employer, the message states that the person already exists in SPOT and is affiliated with a different company. The message is the same whether or not the person has an active or open deployment.



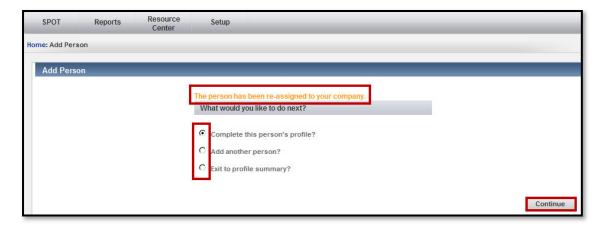
**Note**: To affiliate the person to a subcontractor company, select the **Subcontractor Company** radio button. Identify the contract and task order, if applicable, to which the person will be assigned and the person's current employer.



5. Select the next action you would like to perform. Click **Continue**.

#### Notes:

- If you select **Complete this person's profile?**, the "Edit -Personal Information" page will display where you can update and add more information for the person such as Passport, and Next of Kin.
- If you select **Add another person?**, the "Add Person" page will display where you can add another person.
- If you select **Exit to profile summary?**, the "View Person" page will display where you can view a summary of the person's details.



**Note:** If a person has an active or pending deployment, a message appears and the only action available is to add another person. The person you attempted to add was <u>not</u> added to your company because that person has an open or active deployment with another company. The open or active deployment must be cancelled or closed and any associated LOAs must be revoked or cancelled before the person can be reassigned.



# 6 Predeployments

This section provides instructions on how to create deployments, request LOAs, document deployment eligibility requirements, and identify a deployment itinerary. Before a person deploys, you must enter in SPOT information about the deployment and evidence of completion of all predeployment criteria. The deployment creation workflow is a multi-step process in which you provide contract and logistical information. Tasks on the predeployment checklist include request an LOA, provide evidence of eligibility requirements, and identify the deployment itinerary. As a final step, you confirm the accuracy of essential information.

# 6.1 SPOT System-Generated LOA

You can request a SPOT system-generated LOA as an integral step in the create deployment process. It is also an optional action that you can complete separately at any time during the predeployment phase of the deployment workflow.

The built-in SPOT workflow enables authorized users to select and process one or more LOA requests at a time. The actions that you can perform on LOAs depend on your role and the current state of the LOAs. Generation of an LOA through SPOT follows this workflow:

- 1. An authorized SPOT user submits an LOA request. Typically, a Company Administrator will perform this task, but other roles such as a Government Administrator or a Government Authority can also submit an LOA request.
- 2. A Government Authority user reviews and authorizes the LOA request.
- 3. A Contracting Officer user reviews and approves the LOA.
- 4. A Contracting Officer user digitally signs the approved LOA through SPOT.

After the LOA is approved and signed by the Contracting Officer, you can view, save, and print the LOA as a read-only portable document format (PDF).

**Note:** Throughout the LOA workflow, SPOT sends automated emails to associated users to inform them of LOA statuses and/or ask them to take actions.

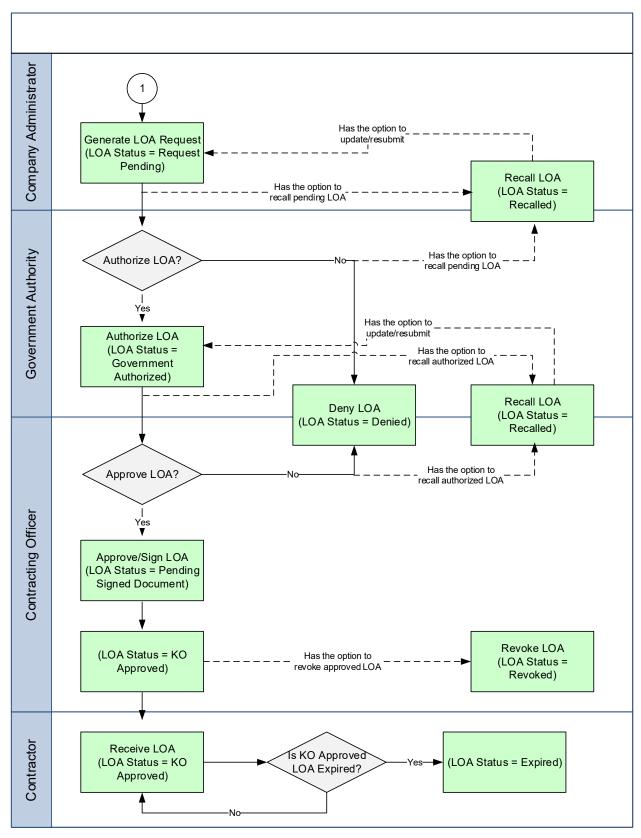


Figure 1: LOA Workflow

The two-page, read-only PDF version of the LOA is embedded in the deployment record of the deployable person in SPOT. The PDF remains active and accessible in SPOT (unless revoked) until the deployment is closed or cancelled.

#### Notes:

- On page 1 of the LOA, the **ASSIGNED KO** section displays information about the person who is listed on the contract as the Contracting Officer.
- On page 2 of the LOA, the **Contracting Officer** section displays the information about the actual Contracting Officer who signed the LOA.
- The assigned Contracting Officer and the actual Contracting Officer can be the same person or different, as long as they belong to the same organization.
- The actual LOAs have watermarks based on the identified Supporting Government Organization for the deployment (such as Department of Defense, Department of State, or U.S. Agency for International Development).
- At the bottom of both pages of the LOA, a QR code appears on the right and an LOA barcode appears on the left. These codes contain information about the LOA and can be scanned and read by an imaging device.
- For deployments that require SOFA information in SPOT, the SOFA questions and responses will be printed at the top of the "LOA REMARKS" section on the second page of the LOA. If remarks are also added by the Government Authority (during authorization) and the Contracting Officer (during approval) so that the total of all SOFA questions/responses and remarks exceed the maximum field length (currently 2,000 characters), the remarks printed in the "LOA REMARKS" section of the LOA will be truncated.
- The number of qualified dependents prints on the LOA, not the dependent information that was entered in SPOT. To see SOFA information and dependent details:
  - O Display the SPOT "View Person" page for the contractor employee. In the "Deployment" section, click the **SOFA** link (see Section 9.3) or click the **Eligibility Requirements** link and continue to the "7. SOFA" tab (see Section 6.6.7).
  - o Run the Status of Forces Agreement (SOFA) Report (see Section 13.6).

#### LOA REMARKS

1. The contractor employee is essential to the mission of the United States armed forces and has a high degree of skill or knowledge for the accomplishment of mission requirements by fulfilling one of the following: (Must select only one from the following) \*1.2 Possessing a security clearance recognized by the United States to perform his or her duties; or; 2. Employee affirmed to Contracting Officer's satisfaction that he/she does not have a residency permit/visa for Japan. \*yes; 3. Qualified dependents as defined in SOFA Art. I.c., accompanying employee. \*no; Number of qualifying dependents \*0; 4. SOFA Expiration Date \*05/14/2019; 5. Japan Specific Authorized Government Service (AGS):Laundry and dry cleaning; Open mess(club) membership, as determined by each respective club; Casualty assistance (mortuary services) on a reimbursable basis; Routine medical care on a reimbursable basis for U.S. citizens and emergency medical care on a reimbursable basis; Department of Defense Dependent Schools on a space-available and tuition paying basis; Issuance of U.S. Forces, Japan Operator's Permit; Issuance of vehicle license plates \*yes;

LETTER OF AUTHORIZATION					DATE OF REQUEST
NOT VALID WITHOUT PHOTO ID					2/15/2018
REQUIRING ACTIVITY GOVT AUTHORITY P		ос	GOVT AUTHORITY POC PHON	E GOVT AUTHORITY POC EMAIL	
DoD Special Unit #1		Peter H Piper		609-123-5678	peter.h.piper@mail.mil
NAME (Last, First, Middle)		SSN/DODID		FIN/UID	DATE OF BIRTH
Doe, John D		xxx-xx-0053			11/11/1981
EMAIL				CITIZENSHIP	PASSPORT # / EXPIRATION
john.d.doe@mail.mil				United States	987654321 / 11/11/2025
THEATER EMAIL				DEPLOYMENT PERIOD STAR	
john.d.doe@mail.mil				2/15/2018	2/16/2018
COMPANY (full name)/Prime or Subco	ntractor				
77 Construction Company / Prime COMPANY POC	00140	ANY POC TELEPHO	NIE		COMPANY POC EMAIL
		55-1235	NE		jane.roe@email.com
Roe, Jane CONTRACT NUMBER/ TASK ORDER		00-1230		CONTRACT START/END DATE	
PADN02-18-D-0001/None				2/1/2018 - 1/31/2019	Dept. of Defense
ASSIGNED KO ASSIGNED KO TELEPHONE			2112010 - 113112010	ASSIGNED KO EMAIL	
Kris H Kringle		55-5655			kris kringle@mail.mil
IN-THEATER CONTACT	CONT	ACT'S PHONE	15.3	535.	CONTACT'S EMAIL
Public, John	202-5	55-3458	1	124276 N	john q public@mail.mil
COUNTRIES TO BE VISITED	7/	W/2/ /	Т	CONTRAC	TOR STATUS
Afghanistan	$\sim$ $\times$	1///2		/ / S ☑ CAA	NON-CAAF
// 0\\	- Ji	./ / / /		AUTHORIZED GO	VERNMENT SERVICES*
PURPOSE	-		40	WEAPON"	MILITARY ISSUED CLOTHING
Sample LOA for SPOT Business Rules	65	/ / /		BILLETING	MILITARY ISSUED EQUIPMENT
cample cox for or or business routes				CAC	MWR FACILITIES
	420	- 1 m	1 1	LOCAL ACCESS BADGE	MILITARY EXCHANGE
	1	TO A		DINING FACILITY (DFAC)	COMMISSARY
	}			GOVT FURNISHED MEALS (GFM)	☑ MILITARY BANKING ☑ EXCESS BAGGAGE
COMPANY BILLING ADDRESS	N.	E27/4/IT	ПП	APO/FPO/POSTAL SERVICES DIPLOMATIC POST OFFICE (DPO)	
		~/////		PRIMARY CARE***	TRANSPORTATION (other than MILAIR)
123 State Street,	16.			OTHER (SEE REMARKS FIELD)	NONE
Trenton, New Jersey - 08601 United States		MIN	NUMBER OF AGS ITEMS CHECKED: 15		
Officed States	N.P	- Table	INUN	IDEN OF AUSTIEMS CHECKE	U. 10
1	OND a				/

\*Authorized Government Services does not necessarily mean that the Government provides these services to contractors on a nonreimbursable basis. For certain categories of authorized services, the contractor may be required to reimburse the government IAW applicable Federal, DOD or COCOM regulations/policies and/or the contract terms and conditions. The indicated Authorized Government Services on this LOA are only applicable for the designated countries to be visited during the deployment; however, if the services vary between countries, the contracting officer shall specify which services may be authorized in each country. If the country to be visited has a Status of Forces Agreement (SOFA) in place that governs the categories of services to be authorized, then the terms of the SOFA take precedence over the terms of this LOA.

\*\*Combatant Commander (CCDR) authorization is required IAW FAR Clause 52.225-28 in order for a contractor to be authorized to carry a weapon.

\*\*\*Resuscitative/Emergency Care is the default level of care. Unless specifically negotiated in the contract, ALL medical care is reimbursable to the U.S. Government.

The government organization specified above, in its mission support capacity under the contract, authorizes the individual employee identified herein, to proceed to the location(s) listed for the designated deployment period set forth above. Upon completion of the mission, the employee will return to the point of origin.





Figure 2: Page 1 of Sample LOA

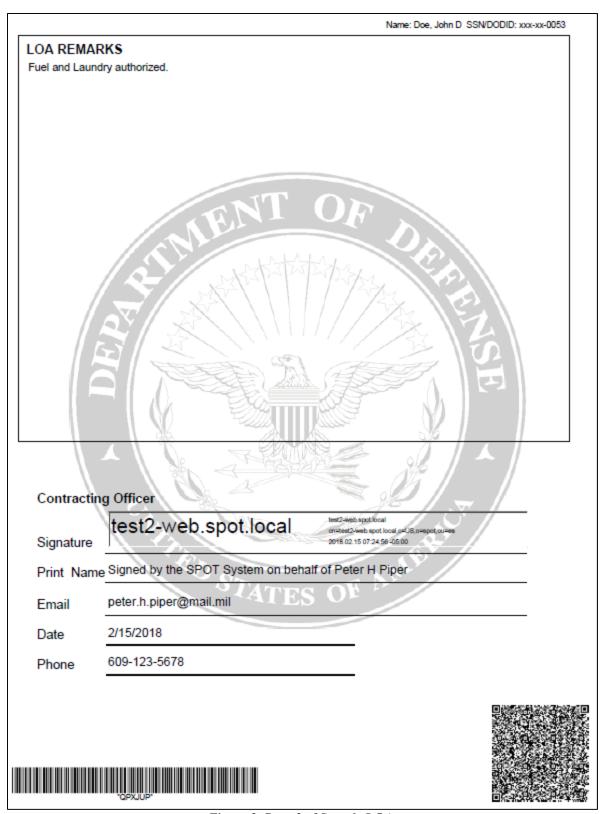


Figure 3: Page 2 of Sample LOA

# 6.2 Creating Deployments and Requesting LOAs

The following table indicates whether a field is required, optional, or not applicable (N/A) for each situation. Fields marked as N/A do not appear on the screen for that situation.

Field	Deployment	Deployment /LOA	LOA Only
Contract Number	Required	Required	N/A
Task Order Number	Required	Optional – Select if	N/A
		contract has task order(s)	
Defense Base Act (DBA)			
Insurance			
Does Not Apply	Optional	Optional	N/A
DBA Insurance Company Name	Required <sup>1</sup>	Required <sup>1</sup>	N/A
DBA Insurance Policy Number	Required <sup>1</sup>	Required <sup>1</sup>	N/A
DBA Insurance Phone Number	Required <sup>1</sup>	Required <sup>1</sup>	N/A
Additionally Supported Contracts	Optional	Optional	N/A
Deployment Start Date	Required	Required	N/A
Deployment End Date	Required	Required	N/A
Countries to be Visited	Required	Required	N/A
Primary Deployed Duty Station	Required	Required	N/A
Operation	Required	Required	N/A
System Supported	Optional	Optional	N/A
Purpose of Deployment	Required	Required	N/A
Supporting Government	Required	Required	Required
Organization	•	1	1
Government Authority	N/A	Required	Required
24/7 Company Point of Contact			
First Name	Optional <sup>2</sup>	Required	Required <sup>3</sup>
Middle Name	Optional	Optional	Optional
Last Name	Optional <sup>2</sup>	Required	Required <sup>3</sup>
Home Phone	Optional	Optional	Optional
Office Phone	Optional <sup>2</sup>	Required	Required <sup>3</sup>
Mobile Phone	Optional	Optional	Optional
Email	Optional <sup>2</sup>	Required	Required <sup>3</sup>
Government Point of Contact	•		
First Name	Optional	Optional	Optional
Middle Name	Optional	Optional	Optional
Last Name	Optional	Optional	Optional
Home Phone	Optional	Optional	Optional
Office Phone	Optional	Optional	Optional
Mobile Phone	Optional	Optional	Optional
Email	Optional	Optional	Optional
In-Theater Point of Contact			
First Name	Optional <sup>2</sup>	Required	Required <sup>3</sup>
Middle Name	Optional	Optional	Optional
Last Name	Optional <sup>2</sup>	Required	Required <sup>3</sup>
Home Phone	Optional	Optional	Optional

Field	Deployment	Deployment /LOA	LOA Only
Office Phone	Optional <sup>2</sup>	Required	Required <sup>3</sup>
Mobile Phone	Optional	Optional	Optional
Email	Optional <sup>2</sup>	Required	Required <sup>3</sup>

Required unless Does Not Apply is selected for DBA Insurance

# 6.2.1 Creating Deployments and Requesting LOAs

This section explains how to create deployments and request LOAs for contractors.

#### 6.2.1.1 Start Deployment/LOA Workflow

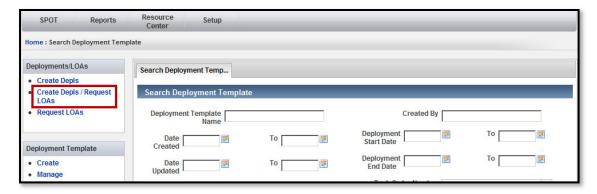
- 1. Use one of the following four ways to start the workflow for creating a deployment and requesting an LOA:
  - Search for a person and select the person from the search results. For instructions, see Section 5.1. Searching for a Person. From the "View Person" page, click Create New Deployment.



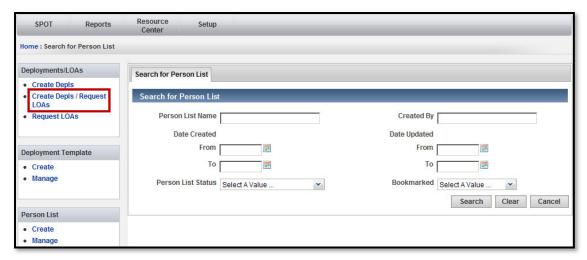
• From the left navigation menu on a "Deployment Template" page, click the Create Depls/Request LOAs link. For more information, see Section 8, Deployment Templates.

<sup>&</sup>lt;sup>2</sup> Must enter Point of Contact information if will need to request an LOA for this deployment in the future

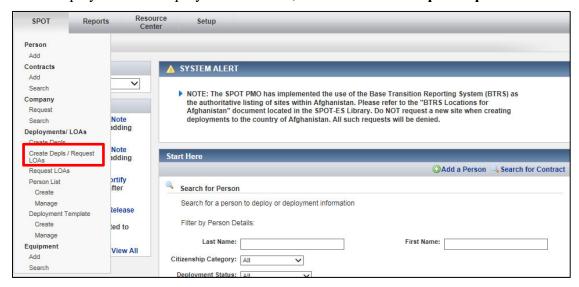
<sup>&</sup>lt;sup>3</sup> Required field on this screen, but system will use Point of Contact information previously entered when the deployment was created



• From the left navigation menu on a "Person List" page, click the **Create Depls/Request LOAs** link. For more information, see Section 7, Person Lists.



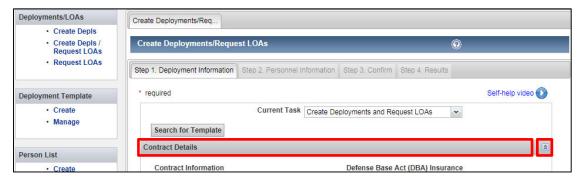
• From the SPOT menu bar, hover the cursor over **SPOT** and a drop-down menu will display. Under "Deployments/LOAs", click the **Create Depls/Request LOAs** link.



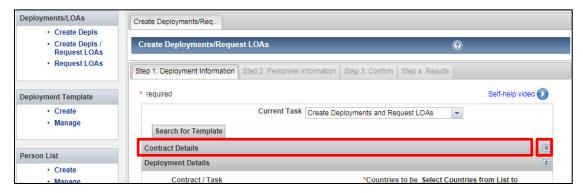
After you start the deployment and LOA workflow, the "Create Deployments/Request LOAs" page will display, with the first tab, "Step 1. Deployment Information" displayed.

#### **Notes:**

• To collapse an expanded section, click the **Collapse** button ( ) or click anywhere in the section header bar.



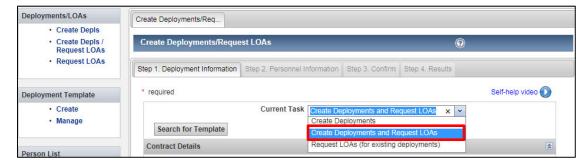
• To expand a collapsed section, click on the **Expand** button ( ) or click anywhere in the section header bar.



2. From the Current Task drop-down list, select the task you wish to perform.

#### **Notes:**

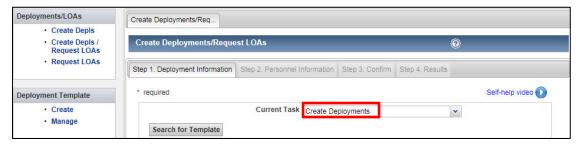
- For "Create Deployments and Request LOAs" tasks, make sure the selected Current Task is Create Deployments and Request LOAs.
- O Status of Forces Agreement (SOFA) country deployments must have LOAs.
- o If you want to select a different task, see Sections 6.2.2 through 6.2.3 for details.



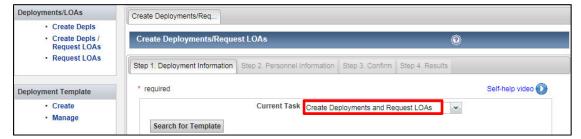
#### **Notes:**

• The Current Task information displays on every page in the workflow. However, you can change the Current Task only on the "Step 1. Deployment Information" tab.

• If you launched the process by searching for and selecting a person and then clicking Create New Deployment on the "View Person" page, the selected Current Task is Create Deployments. If you want to create a deployment and LOA, make sure you select Create Deployments and Request LOAs.

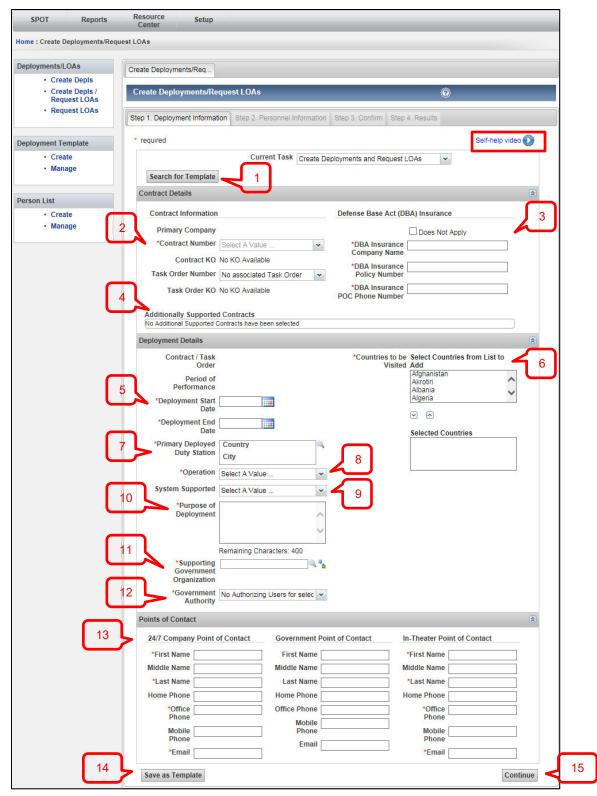


• If you launched the process by clicking Create Depls/Request LOA from the left navigation menu on a "Deployment Template" page, the selected Current Task is Create Deployments and Request LOAs.



# 6.2.1.2 Step 1 – Deployment Information

Complete the steps in this section to enter personnel on the "Step 1. Deployment Information" tab. For help, click the **Self-help video** link or button  $( \bigcirc )$ .



1. To use a previously created deployment template, click **Search for Template**.

The "Search for Template" feature allows you to populate deployment information from an existing deployment template. For more information, see Section 8, Deployment Templates.

**Note:** This section assumes you do not have an existing deployment template, so that you must complete all steps to enter data for the deployment.

2. Click in the **Contract Number** field and enter the contract number. If the contract has task orders, select a task order from the **Task Order Number** drop down menu.

#### Notes:

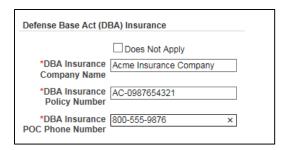
- After you enter at least three characters in the Contract Number field, SPOT displays contract numbers that match your entry and are available to select. As you continue to type, SPOT narrows down the options displayed. Scroll through the results as necessary to find the correct contract number. Click to select the contract number.
- You may create deployments for only active or pending contracts and tasks
  orders. Contracts and task orders that have passed their period of performance
  (PoP) are not available for selection. However, expired contracts with active task
  orders will still be available. This pertains to the selection of the deployment
  contract and task order, not additionally supported contracts or task orders.
- If you select a template associated with an expired contract/task order, an error message appears when you click **Continue**.
- When you select a contract and a task order, if applicable, SPOT populates the applicable names in the **Primary Company**, **Contract KO**, and **Task Order KO** fields.

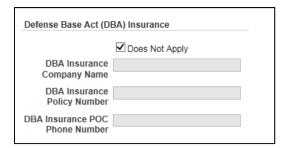


3. Enter the **Defense Base Act (DBA) Insurance** information in the appropriate fields, if applicable. Deployments for contractors overseas require DBA insurance information.

#### Notes:

- O DBA insurance information displays on the "LOA Details" page and prints on the LOA. This allows contingency contracting authorities to contact a specific contractor's insurance policy holder to clarify insurance coverage information or submit a claim while the contractor is in-theater. Each deployment entered for a contractor requires re-entry of DBA insurance information.
- o If the contractor does not have **DBA insurance**, select the **Does Not Apply** checkbox.

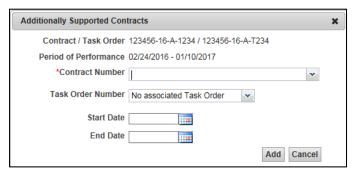




4. To reference additional contracts or task orders contracts or task orders that the contractor is supporting in-theater, click the **Add** icon (\*\*) in the "Additional Supported Contracts" section.



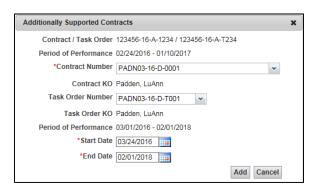
The "Additionally Supported Contracts" window will display.

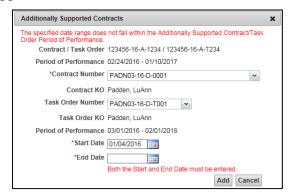


a. Enter the information in the "Additionally Supported Contracts" window. Click Add.

#### **Notes:**

- The **Start Date** and **End Date** fields are not required. However, if you enter a date in one field, both fields are required and have a red asterisk (\*).
- o The **Start Date** and **End Date** field entries must fall within the additionally supported contract/task order period of performance. If it does not or if one of the dates is not entered, error messages appear.





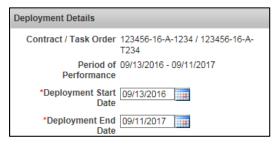
After you click **Add**, the window closes and additional contract information populates in the "Additionally Supported Contracts" section.



- b. To remove an entry from the list in the "Additionally Supported Contract and Task Order" section, click the **Remove** icon (✗). The list will be updated.
- 5. In the "Deployment Details" section, enter the **Deployment Start Date** and the **Deployment End Date**. Enter the dates (in MM/DD/YYYY format, including forward slashes), or select the dates using the calendar controls.

#### Notes:

- o For convenience, SPOT displays the period of performance details for the contract, and if applicable, the task order.
- Deployment start dates must fall within the referenced contract or task order's period of performance. Deployment end dates may extend up to 30 days beyond the contract or task order's end date to allow for close out.
- The deployment start date cannot be earlier than the current date. If a deployment start date is in the past, an error message will appear and you cannot proceed until you enter a valid date. You cannot enter an estimated deployment date in the past. If a person is staying in theater on back-to-back deployments and remains in theater when a contract is extended or an option period is exercised, you must create a new deployment with an estimated start date that must be the day after the previous deployment is closed out.
- o For deployments that do not require SOFA information in SPOT, if the deployment period is greater than one year, a warning message will appear when you click Continue. Ensure dates are in compliance with SPOT business rules and reflect only the funded portion of the contract/task order PoP. Click OK to continue creating the deployment.
- For deployments that require SOFA information in SPOT, if the deployment period is greater than one year, an error message will appear when you click Continue. You cannot proceed until the deployment period is one year or less.



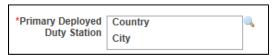
6. For Countries to be Visited, select one or more countries from the list and click the Down Arrow button (☑) to move the selection(s) to the Selected Countries list.

**Note:** If you need to remove a country from the **Selected Countries** list, select one or more countries and click the **Up Arrow** button  $(\triangle)$ .



**Note:** If you select a country to be visited that requires SOFA information in SPOT, a warning message about additional SOFA requirements will appear when you click **Continue**. Click **OK** to continue creating the deployment.

7. To select the **Primary Deployed Duty Station**, click the **Search** icon ( ). A "Duty Station" window will display. For more instructions, see Section 2.1, Searching for a Duty Station.



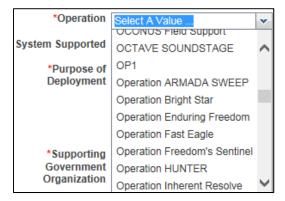
When you select the duty station, the "Duty Station" window closes and the selected primary deployed duty station will display on the original page.



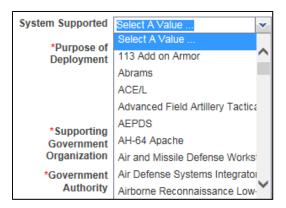
**Note:** If you select a duty station in a country that requires SOFA information in SPOT, a warning message about additional SOFA requirements will appear when you click **Continue**. Click **OK** to continue creating the deployment.

8. Select the **Operation** from the drop-down list.

**Note**: Only unexpired operations are available for selection.

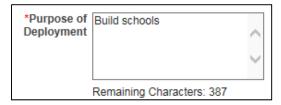


9. Select the **System Supported** from the drop-down list, if applicable.



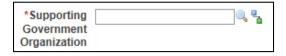
10. Enter the **Purpose of Deployment**.

**Note:** As you type, SPOT provides a count of the remaining characters available. The maximum available is 400 characters.

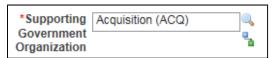


11. To select the **Supporting Government Organization**, click either the **Search** icon ( or the **Browse** icon ( ). A "Supporting Government Organization" window will display. For more instructions, see Section 2.6, Searching for a Government Organization for more details.

**Note:** This is the organization that has the contract requirement and where the Government Authority who will authorize an LOA is assigned.

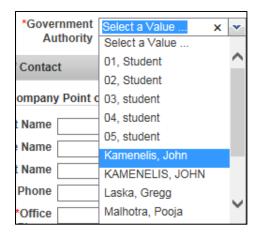


When you select the organization, the "Supporting Government Organization" window closes and the selected organization will display on the original page.



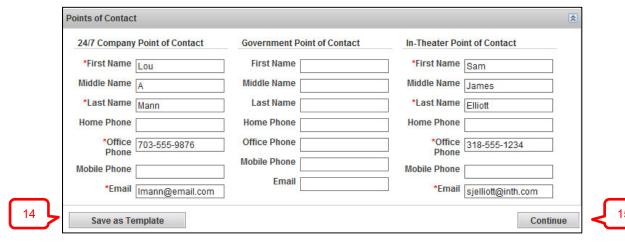
12. Select the **Government Authority** from the drop-down list.

**Note**: The list of Government Authority persons available for selection depends on the selected **Supporting Government Organization**. If the **Current Task** does not include requesting an LOA, the option to select a **Government Authority** is not available.



13. In the "Points of Contact" section, enter the enter the **24/7 Company** and **In-Theater** points of contact if requesting LOAs for contractors.

**Note:** If requesting LOAs for contractors, the 24/7 company and in-theater points of contact are required, but you can leave the government point of contact fields blank. The assigned Government Authority will populate on the "LOA Details" page and print on the LOA. If you are creating deployments only, you have the option to enter **Government Point of Contact** information.



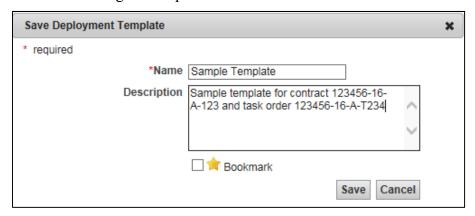
14. Optional: Click **Save as Template** to save the entered data as a template for later use. The "Save Deployment Template" window will display.

Enter a **Name** and **Description**. You can overwrite an existing template. If desired, select the **Bookmark** checkbox. Click **Save**.

#### **Notes:**

- Deployment start dates must fall within the referenced contract or task order's period of performance. Deployment end dates may extend up to 30 days beyond the contract or task order's end date to allow for close out.
- The deployment start date cannot be earlier than the current date. If a deployment start date is in the past, an error message will appear when you try to save the template and you cannot proceed until you enter a valid date. You cannot enter an estimated deployment date in the past. If a person is staying in theater on back-to-

- back deployments and remains in theater when a contract is extended or an option period is exercised, you must create a new deployment with an estimated start date that must be the day *after* the previous deployment is closed out.
- If the deployment period is greater than one year, a warning message will appear when you save. Ensure dates are in compliance with SPOT business rules and reflect only the funded portion of the contract/task order PoP. Click **OK** to continue saving the template.



When you click **Save**, the deployment and LOA information will be saved as a template. If the **Bookmark** checkbox is checked, the template will also display a check mark in the **Bookmark** column. For more information on bookmarks, see Section 8.5, Managing Bookmarks for Deployment Templates.

15. Click **Continue**. The "Step 2. Personnel Information" tab will display.

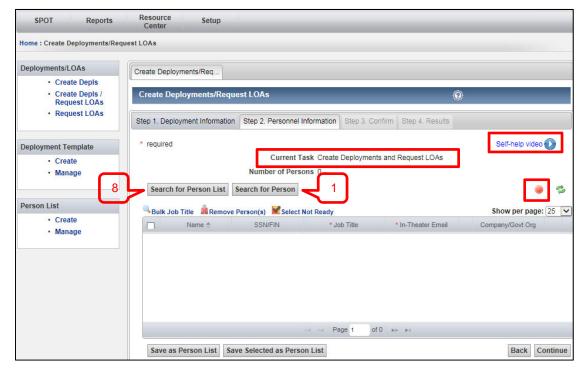
# 6.2.1.3 Step 2 – Personnel Information

Complete the steps in this section to enter deployment information on the "Step 2. Personnel Information" tab. If necessary, search for a person or a previously created person list to add to the batch. Company Administrators can see only persons who work for their company or are subcontractors for contracts to which their company is the prime. SPOT allows you to deploy a maximum of 500 persons for a batch. For help, click the **Self-help video** link or button (①). For additional help for deployments that require SOFA information in SPOT, click the **SOFA Self-help video** link or button (①).

## **Notes:**

- If you started the deployment and LOA workflow by searching for and selecting a person and then clicking **Create New Deployment** on the person's "View Person" page, that person is included in the batch when the "Step 2" tab appears. Otherwise, no persons are in the batch when the tab appears and the batch status is a Red Octagon ( ).
- From the "Step 2. Personnel Information" tab through the end of the workflow, the Current Task information displays as read-only. If you need to change the Current Task, click the Back button until you return to the "Step 1" tab.
- Company Administrators can create a person list from the SPOT menu bar (see Section 7) or by clicking either the **Save as Person List** button or the **Save Selected as Person List** button on the "Step 2" tab (see Section 6.2.1.3, step 21).

• For deployments that require SOFA information in SPOT, a **SOFA** column will display to indicate the status of SOFA requirements.



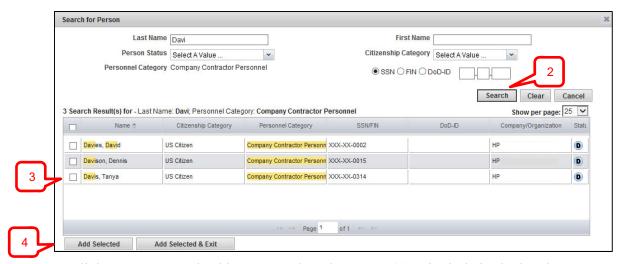
# **SOFA Country SPOT Requirements Example**



1. To search for a person to add to the batch, click **Search for Person**. The "Search for Person" window will display.

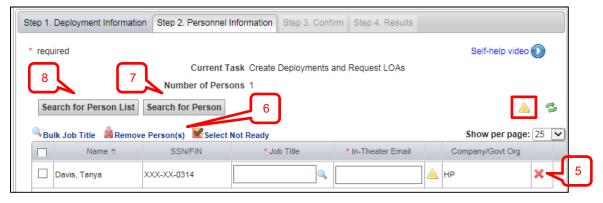


2. Enter search criteria and click **Search**. The search results, if any, will display.



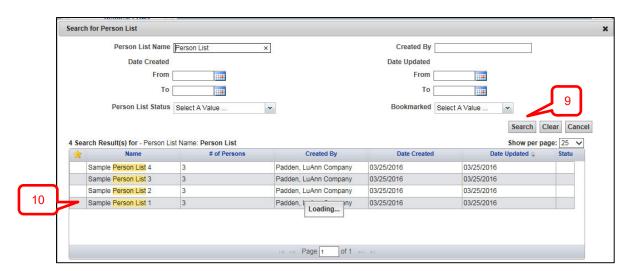
- 3. Click one or more checkboxes to select the person(s) to include in the batch.
- 4. Click **Add Selected**. When done with adding persons, click **Add Selected & Exit** to add the persons and exit the search page.

The selected person(s) are populated in the batch. The batch status updates based on the person(s) added (see step 11 for details). In the following example, the batch status changes to a Yellow Triangle ( ).



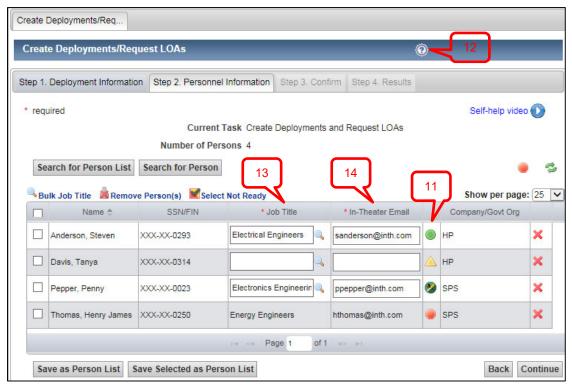
- 5. To remove a single person from the batch, select the **Remove** icon (✗) for the selected person.
- 6. To remove multiple persons from the batch, click one or more checkboxes to select the person(s) to remove and click **Remove Person(s)**.
- 7. To add more persons, click **Search for Person** and repeat the steps.
- 8. To search for a person list to add to the batch, click **Search for Person List**. The "Search for Person List" window will display.

**Note:** If you previously created a person list (see Section 7 or step 21), you can this list instead of searching for an individual person.



- 9. Enter the search criteria and click **Search**. The search results will display.
- 10. Click a person list name to select the person list to include in the batch.

The selected person list is populated in the batch. The batch status updates based on the person(s) added (see step 11 for details). In the following example, the batch status changes to a Red Octagon ( ).



11. Verify the status for each person in the batch, as well as the overall batch status.

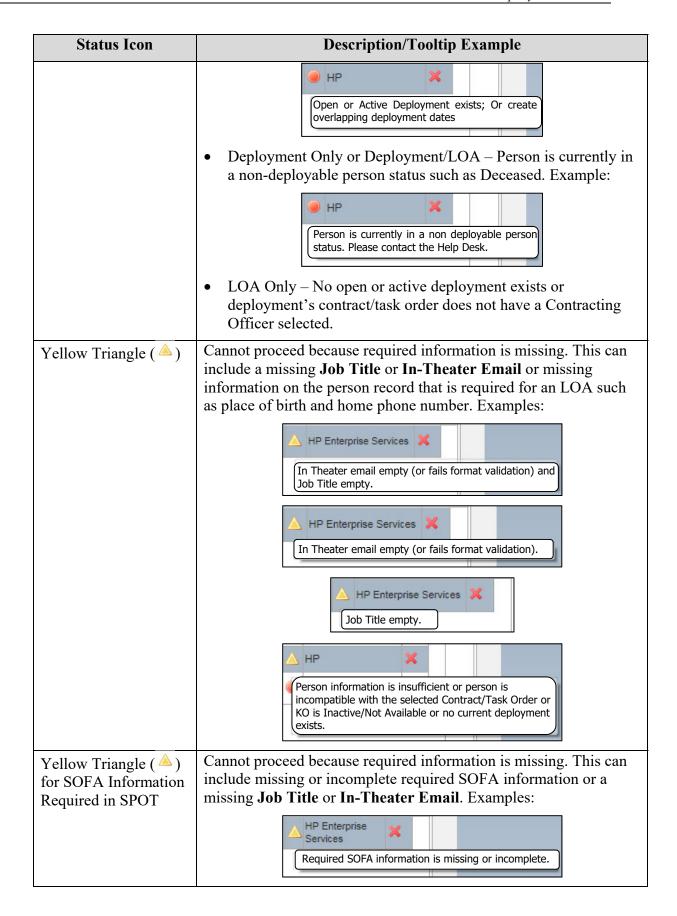
#### Notes:

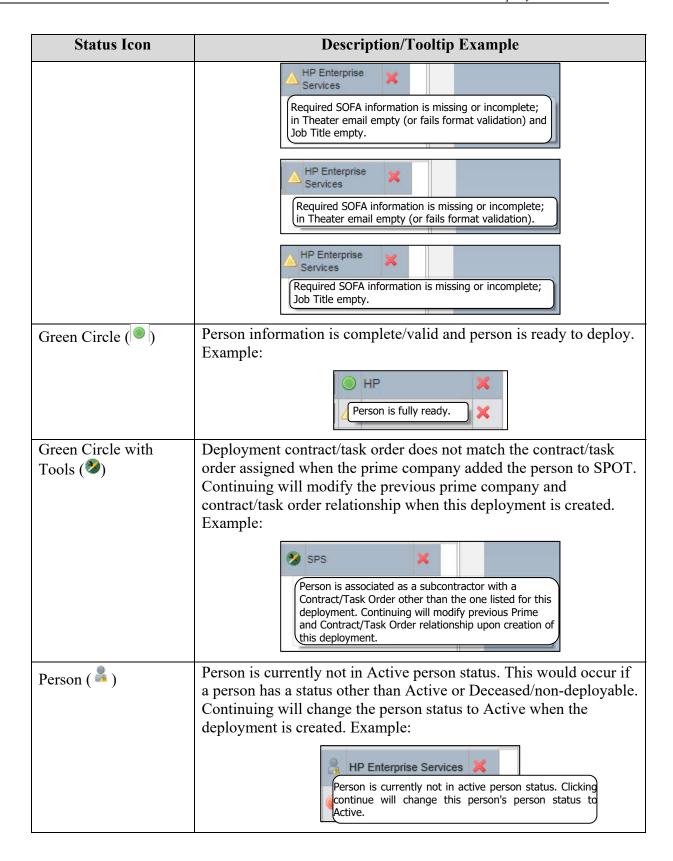
- O To see the reason(s) why a person has a certain status, hover over the status icon and the tooltip displays the reason(s). See Table 3 for tooltip examples and status icon descriptions.
- The overall batch status is determined by the least complete individual status in the batch. For example, the batch status is a Red Octagon (●) if at least one person in the batch has the Red Octagon (●) status. A Green Circle (●) or Green Circle with Tools (●) batch status indicates you can proceed with the batch.
- o For deployments that require SOFA information in SPOT, if SOFA requirements are complete for a person, a green check mark (✓) appears in the SOFA column. If SOFA requirements are not complete for a person, a red "X" (Հ) appears in the SOFA column and the person's status is a Yellow Triangle (△) (see Table 3) to indicate missing information. Hover over the red "X" (Հ) and the tooltip displays the message "Incomplete SOFA". To enter or update SOFA requirements, see step 19.



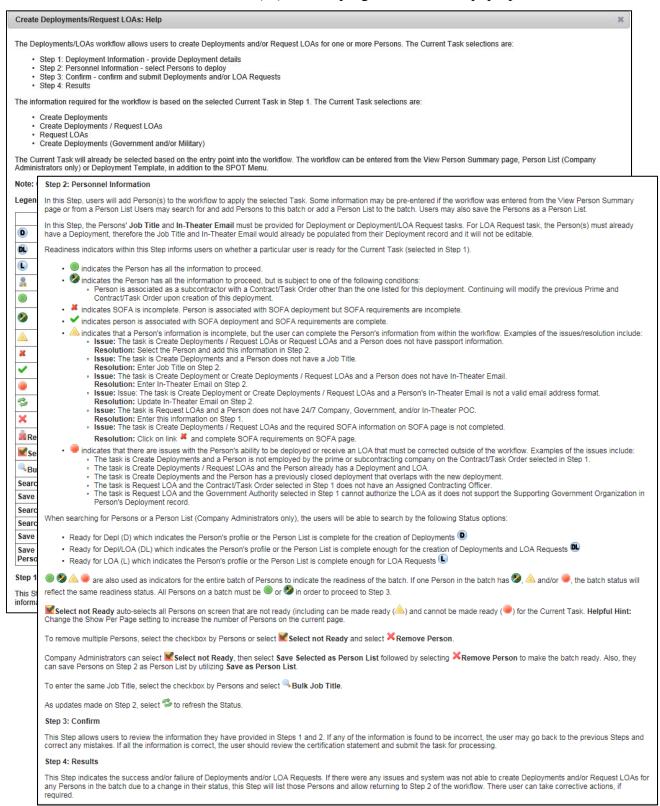
**Table 3: Deployment Status Icons** 

Status Icon	Description/Tooltip Example
Red Octagon ( )	Cannot proceed due to one or more reasons such as the following:
	Deployment Only or Deployment/LOA – Open or active deployment exists or this new deployment overlaps with a previously closed deployment.
	To request a new deployment, all previous deployments must be closed out, and the actual end date of all previously closed deployments must be prior to the estimated start date of this new deployment. You cannot enter an estimated deployment date in the past. If a person is staying in theater on back-to-back deployments and remains in theater when a contract is extended or an option period is exercised, you must create a new deployment with an estimated start date that must be the day after the previous deployment is closed out. This change was implemented to prevent overlapping deployments. Example:





12. To get information about the status icons, click the **Help** button (<sup>②</sup>) in the blue bar. A "Create Deployments/Request LOAs: Help" pop-up window displays. When you are finished, click the **Close** button (**★**) in the top right corner of the pop-up window.



- 13. Enter or update the **Job Title** for each person in the batch.
  - To enter or update the **Job Title** for a person, click the **Search** icon (**S**) associated with that person.
  - o To enter or update the **Job Title** multiple persons in the batch, click one or more checkboxes to select the person(s) and click the **Bulk Job Title** link.

For more information, see Section 2.3, Searching for a Job Title.

**Note:** For Private Security Contractors, you *must* select one of the following three job titles:

- o First-Line Supervisors of Police and Detectives
- Police Patrol Officers
- Security Guards
- 14. Enter or update the **In-Theater Email** for each person.

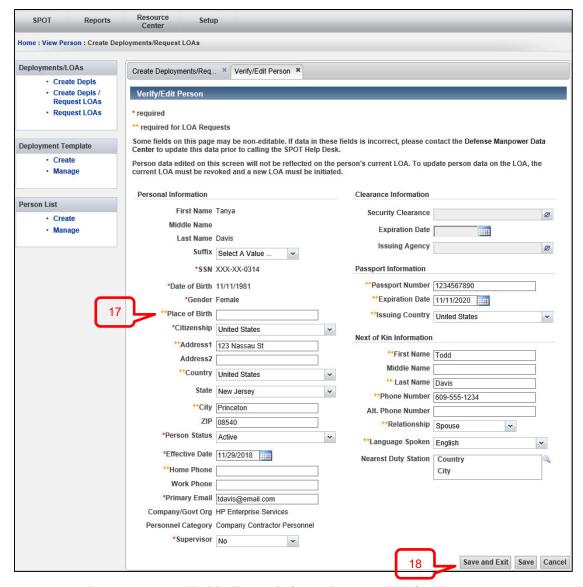


15. After adding job titles and in-theater email addresses for all persons in the batch, click the **Refresh** button ( ) to refresh the data on the page.

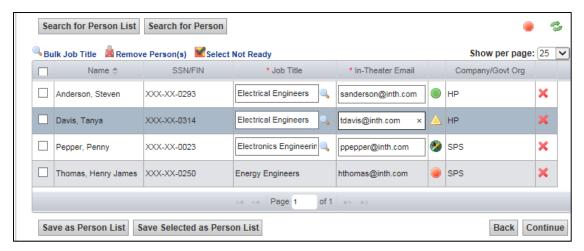
**Note:** If a person still has a Yellow Triangle ( $\triangle$ ) status, that person is missing information that is required for an LOA.

16. To update or enter missing required person information, click the person's name in the **Name** column. The "Verify/Edit Person" page will display.

**Note:** Security clearance information is no longer required in SPOT, so these fields are gray and disabled.



- 17. Enter updates. A ++ symbol indicates information required for an LOA.
- 18. Click **Save and Exit**. The information for this person will be updated and you return to the "Step 2. Personnel Information" tab.



19. To enter or update SOFA requirements for a SOFA deployment, click the green check mark (✓) or the red "X" (✗) in the SOFA column.



The "SOFA Page" will display. Answer all questions on the "SOFA Page".

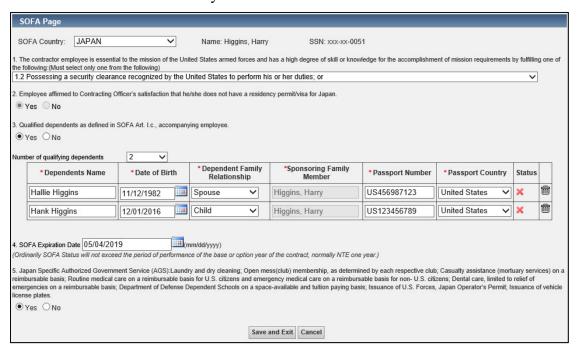
#### **Notes:**

- If necessary, select the **SOFA Country** from the drop-down list.
- Question 1 Select one response for fulfilling the mission requirements.
- Question 2 Indicates if deployed person does not have a residency permit or visa. Radio buttons are gray and disabled. Defaults to Yes if Question 1 is 1.1 through 1.5. Defaults to No if Question 1 is 1.6 No SOFA Status.
- Question 3 Indicate if qualified dependents will accompany the deployed person. If you select Yes, you must select the number of qualifying dependents and enter required information for those dependents in the table that appears on the screen. If you select No, the Number of qualifying dependents field is gray and disabled. When adding dependents:
  - The table displays a row for each of the number of qualified dependents.
  - o In the "Status" column, a red "X" (♣) appears until the row is complete and the data is saved. A green check mark (✔) appears after the row is complete and saved.
  - O Click the trash can ( to remove a dependent's row from the table and update the number of qualified dependents.
  - You must enter dependent information for each qualified dependent quantity indicated.
- Question 4 Enter or select the SOFA expiration date. If Question 1 is **1.6 No SOFA Status**, then this date field is gray and disabled and you cannot enter a

date. If you enter a date outside the contract/task order PoP, a warning message will appear when you click the **Save and Exit** button. Click **OK** to continue or **Cancel** to remain on the "SOFA Page". Ensure dates are in compliance with SOFA requirements, normally not to exceed one year.

- Questions 5 Indicate if the SOFA-specific AGS apply. Defaults to **No** and is gray and disabled if Question 1 is **1.6 No SOFA Status**.
- If all required fields are not complete when you click **Save and Exit**, an error message appears and you remain on the "SOFA Page".

Click Save and Exit to save your entries and exit.



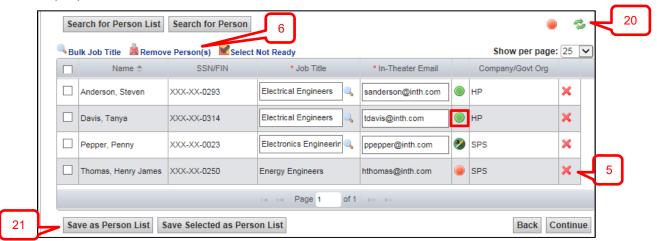
Click **Yes** in the pop-up window to close the tab and return to the "Step 2. Personnel Information" tab.

When SOFA requirements are complete, the **SOFA** column refreshes automatically and the red "X" ( $\stackrel{>}{>}$ ) changes to a green check mark ( $\stackrel{\checkmark}{>}$ ). If all required information for the deployment and LOA are entered, the person status also refreshes automatically to a Green Circle ( $\stackrel{\bigcirc}{>}$ ), Green Circle with Tools ( $\stackrel{\triangleright}{>}$ ), or Person ( $\stackrel{\triangleright}{>}$ ).



20. Click the **Refresh** button ( b) to display recent updates.

When all required information for a person's deployment and LOA is entered, the person's status changes to a Green Circle ( ), Green Circle with Tools ( ), or Person ( ).



- 21. Make necessary updates until the batch's status changes to a Green Circle ( ) or Green Circle with Tools ( ). This might include any of the following options:
  - Update information for any person with a Yellow Triangle (△) status and click the Refresh button (⑤) (see steps 13 through 20).
  - Click Save as Person List to save all persons in the batch to a person list for reuse later.
  - Click the checkbox next to a name to select a person who does not have a Green Circle ( ), Green Circle with Tools ( ), or Person ( ) status (or click the Select Not Ready link). Then click Save Selected as Person List to save the selected persons to a person list for reuse later.
  - Remove any person with a Red Octagon ( ) status from the batch (see steps 5 and 6).

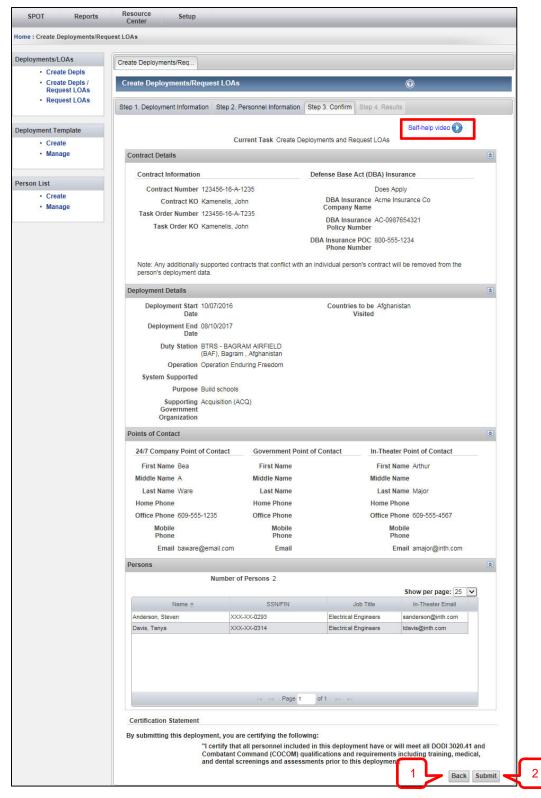
**Note**: To continue with the workflow, the batch's status must be a Green Circle ( ) or Green Circle with Tools ( ), and that requires that every person in the batch have the Green Circle ( ), Green Circle with Tools ( ), or Person ( ) status.



- 22. If necessary, click **Back** to go back to the "Step 1. Deployment Information" tab to review and edit or change the **Current Task**.
- 23. When the batch's status is a Green Circle ( ) or Green Circle with Tools ( ) and all the necessary actions are done, click **Continue**. The "Step 3. Confirm" tab will display.

### 6.2.1.4 Step 3 - Confirm

When the "Step 3. Confirm" tab appears, review all information to ensure it is correct. For help, click the **Self-help video** link or button (①).

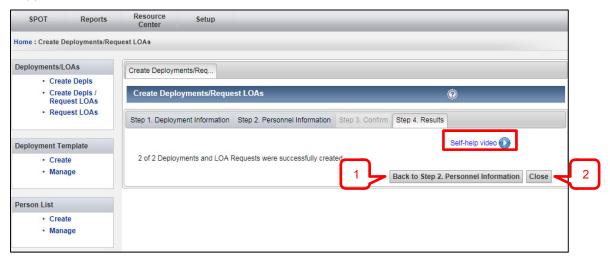


- 1. If necessary, click **Back** to go back to a previous tab to review and edit or change the **Current Task**
- 2. After verifying all information, click **Submit**. The "Step 4. Results" tab will display.

#### 6.2.1.5 Step 4 – Results

The "Step 4. Results" tab will display a message to indicate the deployments and LOA requests were successful created.

SPOT sends an email to notify the assigned Government Authority that there are pending LOA request(s).



1. If necessary, click **Back to Step 2. Personnel Information** to go back to the "Step 2. Personnel Information" tab and add more persons for deployments and LOAs. For help, click the **Self-help video** link or button (①).

#### **Notes:**

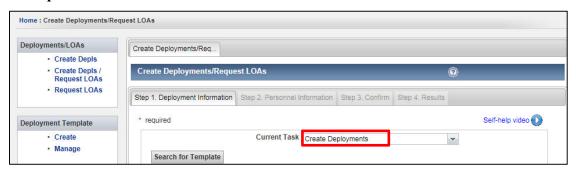
- o If a submission is unsuccessful for any reason, you see a list of the persons who were not successfully submitted. You have the option to go back to the "Step 2" tab to reprocess these persons or save them to a person list.
- O If you click Back to Step 2. Personnel Information, the "Step 2. Personnel Information" tab will display. For example, in the first batch you might process employees for the prime company, and then go back to "Step 2" to process employees for a subcontractor company. Click Search for Person List or Search for Person to add more persons for deployments and LOAs and then process these persons.
- For successful submissions, SPOT sends an automated email to the Government Authority selected on the "Step 1" tab.
- 2. Click **Close** to end the workflow and return to the "Home" page.

## 6.2.2 Creating Deployments Only

Some deployed personnel do not require SPOT-generated LOAs. This is because the contractor does not require Authorized Government Services or is based on the DFARS and COCOM requirements. SPOT lets you create a deployment without an LOA. The steps are similar to those in Section 6.2.1, Creating Deployments and Requesting LOAs. However, in this case, only deployments are created. Later, if LOAs are needed for these persons, you can request LOAs for them.

#### Notes:

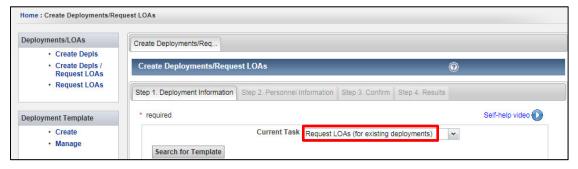
- The Current Task will display Create Deployments.
- SOFA country deployments must have LOAs. If the country to be visited or deployment duty station is a country that requires SOFA information in SPOT and the Current Task is Create Deployments, when you click Continue at the bottom of the page, an error message will appear and you cannot proceed until you select Create Deployments and Request LOAs for Contractors as the Current Task.



## 6.2.3 Requesting LOAs Only

To request only LOAs, the deployments for the persons must already exist. The steps are similar to those in Section 6.2.1, Creating Deployments and Requesting LOAs.

Note: The Current Task field will display Request LOAs (for existing deployments).



# 6.3 Searching for LOAs

You may search for LOAs in the Company Administrator's "LOA Inbox" using several different criteria, which are displayed in the following "LOA Inbox" example. The LOA status search criteria are described in the following table. If no criteria are entered in the "LOA Search" section, then all LOA records (not the LOA PDFs) that the Company Administrator has access to see will be returned.

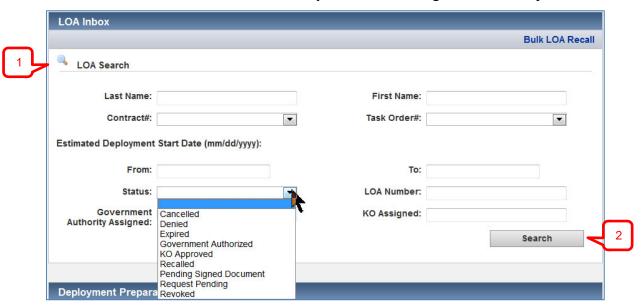
Note: Only LOAs with a "KO Approved" status are available to view in their final PDF form.

**Table 4: LOA Status and Definitions** 

Status	Definition
Cancelled	LOAs that have been cancelled.
Denied	LOAs that were denied by the Government Authority or the
	Contracting Officer.
Expired	LOAs that have a deployment end date that precedes the current
	date.
Government	LOAs that have been authorized by the Government Authority
Authorized	and are waiting for the Contracting Officer to review and submit
	action.
KO Approved	LOAs that have been approved by the Contracting Officer.
	Requests with a "KO Approved" status remain in the "LOA
	Inbox" while they are considered active, that is, until the actual
	departure date from the Area of Responsibility (AOR) is entered.
Pending Signed	LOAs that have been signed by the Contracting Officer and are
Document	waiting for Adobe Acrobat to generate the final approved LOA.
Recalled	LOAs that have been recalled after submission in one of the
	following instances:
	A requested LOA has been recalled by a Company
	Administrator or authorized government user prior to
	Government Authority authorization.
	An authorized LOA has been recalled by a Government
	Authority or a Contracting Officer prior to approval by a
	Contracting Officer.
Request Pending	LOAs that are in the Government Authority "LOA Inbox" but
1	have not been processed.
Revoked	LOAs that were approved and later revoked.

### To search for LOAs:

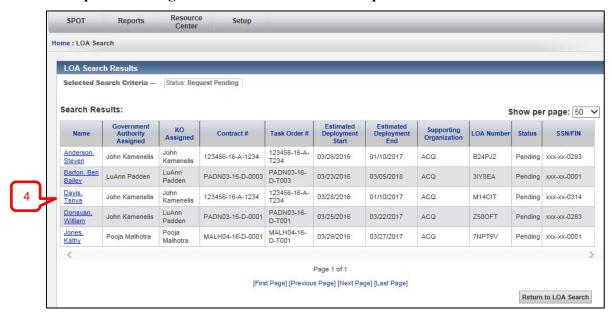
1. From the "LOA Inbox" section of the "Home" page, enter search criteria in one or more of the data fields. You can also search by LOA status using the **Status** drop-down list.



2. Click **Search**. The "LOA Search Results" page will display.

## **KO Approved Status Search Results Example:**





## **Request Pending Status Search Results Example:**

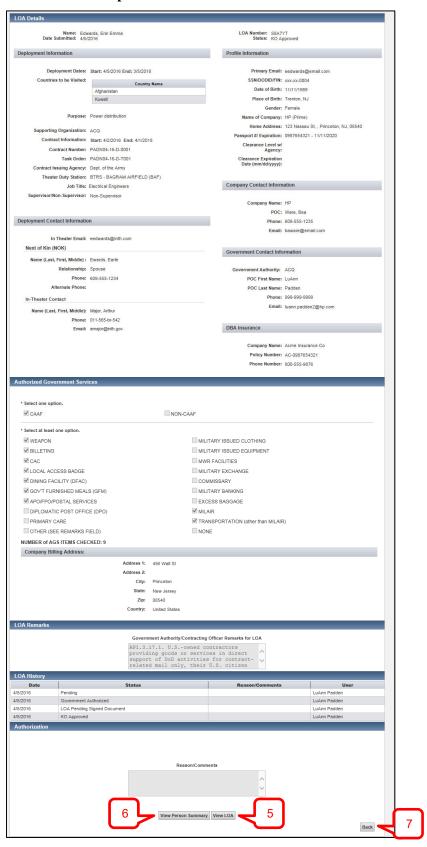
3. If you searched for an LOA with a "KO Approved" status, click **View LOA** to view the LOA. Open the read-only PDF document. Optionally, print or save the LOA. When finished, close Adobe® Reader<sup>TM</sup> to return to the "LOA Search Results" page.

**Note:** The **View LOA** button is available for only LOAs with a "KO Approved" status.

4. To view LOA details for a person, click the person's name in the **Name** column. The "LOA Details" page will display.

**Note:** The status of the LOA determines the buttons that are displayed on the "LOA Details" page. For more information, see Section 6.4, Recalling an LOA.

## **KO Approved LOA Example:**



5. If you searched for an LOA with a "KO Approved" status, click **View LOA** to view the LOA. Open the read-only PDF document. Optionally, print or save the LOA. When finished, close Adobe® Reader<sup>TM</sup> to return to the "LOA Details" page.

**Note:** The **View LOA** button is available for only LOAs with a "KO Approved" status.

- 6. To go to the "View Person" page, click View Person Summary.
- 7. Click **Back** to return to the "LOA Search Results" page, or select **Home** in the navigation breadcrumbs (under the menu bar) to return to the "Home" page.

**Note:** To view and print an LOA, you can also search for and select a person (see Section 5.1). On the "View Person" page, click the **View/Print LOA** button.



# 6.4 Recalling an LOA

An authorized user can recall LOAs. The workflow is as follows:

- After an LOA is requested and its status is "Request Pending", a Company Administrator
  or authorized Government user can recall the LOA before it is authorized by a
  Government Authority. The LOA status changes to "Recalled". A Company
  Administrator can then update the recalled LOA and resubmit it. Once a Government
  Authority authorizes an LOA, the Company Administrator can no longer recall the LOA.
- After a Government Authority authorizes an LOA and its status is "Government Authorized", a Government Authority or a Contracting Officer can recall the LOA prior to approval by a Contracting Officer. The LOA status changes to "Recalled". A Company Administrator cannot update a recalled LOA. Once the Contracting Officer approves an LOA, the LOA can no longer be recalled.

# 6.4.1 Recalling a Single LOA

To recall a single LOA:

- 1. Search for an LOA (see Section 6.3) with a status of "Request Pending".
- 2. In the search results, click the person's name. The "LOA Details" page will display.

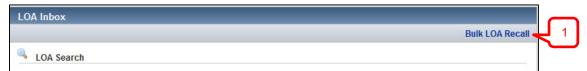


- 3. Enter a reason for recalling the LOA in the **Reason/Comments** field. A comment is required when recalling an LOA.
- 4. Click Recall LOA.

# 6.4.2 Bulk Recalling LOAs

To recall multiple LOAs:

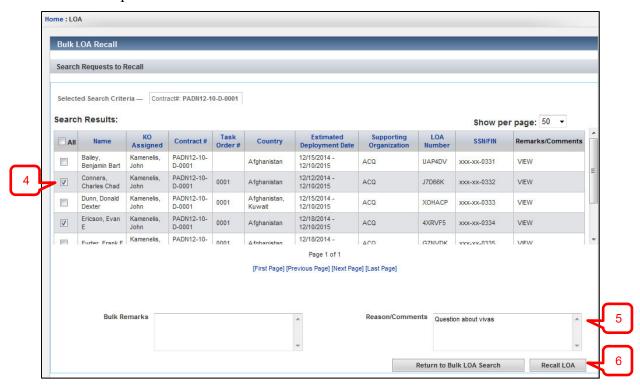
1. From the "LOA Inbox" section of the "Home" page, click the **Bulk LOA Recall** link.



The "Bulk LOA Recall" page will display.



- 2. Enter search criteria in one or more of the data fields. Contract Number is required.
- 3. Click **Search**. The "Search Requests to Recall" page will display with the LOAs that meet the specified criteria.



- 4. Click the checkbox next to each name to select the individuals whose LOAs will be recalled, or click the **All** checkbox to select all names on the page.
- 5. Enter the reason for the recall in the **Reasons/Comments** field.
- 6. Click **Recall LOA**. A confirmation message will display.



7. Click **OK** to return to the "Home" page.

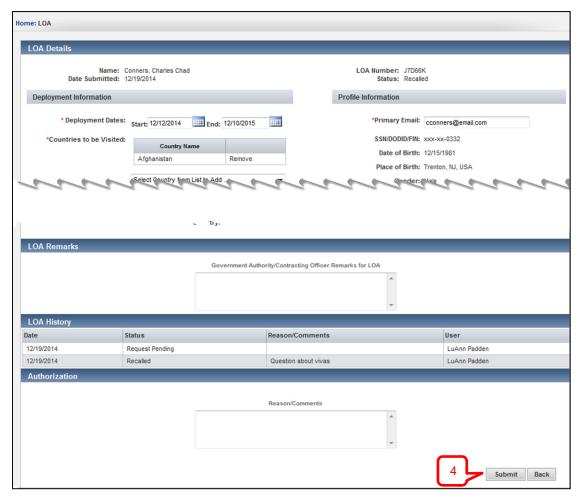
## 6.4.3 Resubmitting a Recalled LOA

To resubmit a recalled LOA:

- 1. Search for an LOA (see Section 6.3) with a status of "Recalled".
- 2. In the search results, click the person's name. The "LOA Details" page will display.
- 3. On the "LOA Details" page, edit the available fields as necessary. For more information, see Section 6.2.1, Creating Deployments and Requesting LOAs.

#### **Notes:**

- Deployment start dates must fall within the referenced contract or task order's period of performance. Deployment end dates may extend up to 30 days beyond the contract or task order's end date to allow for close out.
- O The deployment start date cannot be earlier than the current date. If a deployment start date is in the past, an error message will appear and you cannot proceed until you enter a valid date. You cannot enter an estimated deployment date in the past. If a person is staying in theater on back-to-back deployments and remains in theater when a contract is extended or an option period is exercised, you must create a new deployment with an estimated start date that must be the day *after* the previous deployment is closed out.
- o If a new deployment overlaps with a previously closed deployment, an error message appears and you cannot proceed until you enter a valid date. The estimated start date of a new deployment must be after the actual end date of all previously closed deployments. This change was implemented to prevent overlapping deployments.



4. Click **Submit**. The "LOA Search Results" will display." The resubmitted LOA is removed from the list of LOAs with a "Recalled" status.

### 6.5 LOAs with Revoked Status

SPOT system-generated LOAs may be revoked, and declared null and void, after they have been approved by a Contracting Officer. Only a Contracting Officer can revoke an LOA. An LOA may be revoked for different reasons. The following are examples of reasons for revoking an LOA:

- The deployable contractor's employer changes
- The deployable contractor's name changes
- The deployable contractor's deployment has been terminated involuntarily (removed for cause)

When an LOA is revoked, email notifications are automatically sent to the following individuals:

- The user who initiated the LOA request
- The assigned Government Authority (regardless of the person who actually authorized the LOA)

Once an LOA is flagged as "Revoked", the PDF version is no longer valid and can no longer be viewed or retrieved from SPOT by the Company Administrator. It will be stored in the archive records of the system, along with other historical documents for deployable persons.

## 6.6 Updating Eligibility Requirements

The Company Administrator (or other authorized user) must document deployment eligibility information as a prerequisite to the person's departure for the AOR. To enter eligibility information in SPOT, use the "Eligibility Requirements" workflow. The "Eligibility Requirements" workflow consists of the following six steps: Training, Health, Visa, Personal Equipment, Clearance, and Forms. If a contractor's country to be visited or deployment duty station country requires SOFA information in SPOT, a seventh tab is include in the eligibility requirements so you can update the SOFA requirements entered when the deployment was requested.

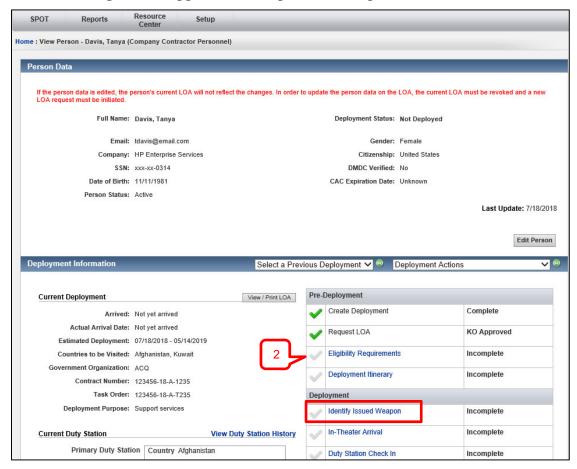
Once the eligibility information has been entered and submitted, the "View Person" page will be updated and the "Pre-Deployment" section of the page will indicate that the **Eligibility Requirements** have a status of "Complete".

To update eligibility requirements:

- 1. Search for and select a person (see Section 5.1). The "View Person" page will display.

  Note: The information displayed and the options available on the "View Person" page depend on the deployment status and the LOA status (if requested). In the "Deployment" section of the table:
  - An **Identify Issued Weapon** link appears only if the Contracting Officer has authorized a weapon and approved the contractor's LOA in SPOT.
  - A **SOFA** link appears only if the contractor's country to be visited or deployment duty station country requires SOFA information in SPOT. The **SOFA** task has a green check mark (✓) and the status "Complete" if SOFA requirements were completed when the deployment and LOA were requested. If SOFA requirements are not complete, the **SOFA** task has a red "X" (✗) and the status "Incomplete".

## "View Person" Page - KO Approved Example with Weapon



# "View Person" Page - Request Pending Example with SOFA Requirements in SPOT



2. From the "Pre-Deployment" section of the "View Person" page, click the **Eligibility Requirements** link. The "1. Training" tab will display.

**Note:** If the contractor's country to be visited or deployment duty station country requires SOFA information in SPOT, the **Skip to Next Tab** button is active on tabs 1 through 6. For non-SOFA country deployments, this button is gray and disabled on tabs 1 through 5.

## 6.6.1 Training Information

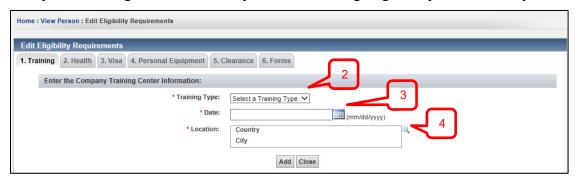
On the "1. Training" tab:

- 1. Click the appropriate radio button to answer question 1.
  - If you do not need to add training, select Yes for question 1 and go to step 8.
  - If you need to add training, keep the default answer **No** for question 1 and click **Add Training** to enter information about the required training received.

Note: If you answer Yes to question 1, you cannot click Add Training.



The "Training Details" page will display. Complete steps 2 through 7 to enter all the required training information for question 1 before going to step 8 to answer question 2.



- 2. Select the type of training from the **Training Type** drop-down list. The following are examples of types of training:
  - o CRC Conus Replacement Center
  - o FDC Federal Deployment Center
  - o NDC National Deployment Center
  - o SRP Soldier Readiness Processing
- 3. Enter the training date. Enter the date (in MM/DD/YYYY format, including forward slashes) or select the date using the calendar control.
- 4. Click the **Search** icon ( ) to search for and select the training location. The training location search is similar to the duty station search. For more information, see Section 2.1, Searching for a Duty Station.

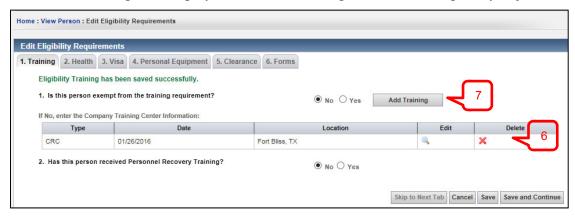
The selected training location will display.



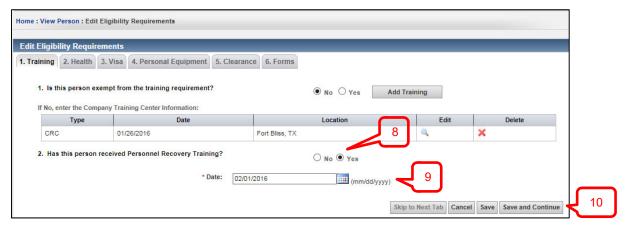
5. Click **Add** to add the training.

**Note:** If you click **Close**, your training information entries are not saved.

The "1. Training" tab displays the success message and the training that you just entered.



- 6. If necessary, click the magnifying glass icon (♣) to edit or the **Delete** icon (♣) to delete the training.
- 7. To add more training, click **Add Training** and repeat the steps to document the person's training.



8. Click the appropriate radio button to answer question 2.

- 9. If you select **Yes** for question 2, enter the date the training was completed.
- 10. Click **Save and Continue**. The "2. Health" tab will display.

#### 6.6.2 Health Information

On the "2. Health" tab:

1. Select the person's blood type from the drop-down list.

**Note:** Blood type is required. However, if you do not have this information, select **Not Provided**. Then return to this screen later and enter the correct blood type.



2. Click the appropriate radio button to answer questions 2 and 3.

**Note:** A panograph is a type of dental x-ray that provides a complete view of the mouth.

3. Click **Save and Continue**. The "3. Visa" tab will display.

### 6.6.3 Visa Information

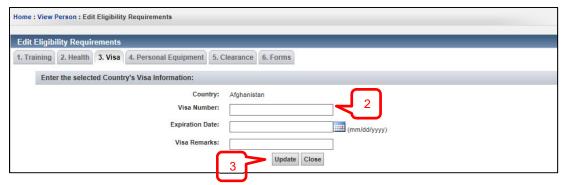
On the "3. Visa" tab:

1. Click the **Edit** icon ( $\nearrow$ ) to edit the visa information.

**Note:** SPOT creates a set of visa information rows for each of the countries listed as countries to be visited in the deployment.



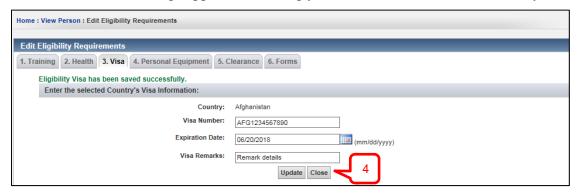
The "Visa Details" page will display.



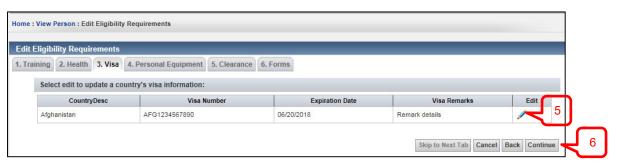
- 2. Enter the visa number, expiration date, and any optional visa remarks.
- 3. Click **Update** to save your entries.

Note: If you click Close without first clicking Update, your entries are not saved.

A confirmation message appears indicating your entries were saved successfully.



4. Click **Close**. The "3. Visa" tab will display with the visa information that you just entered.



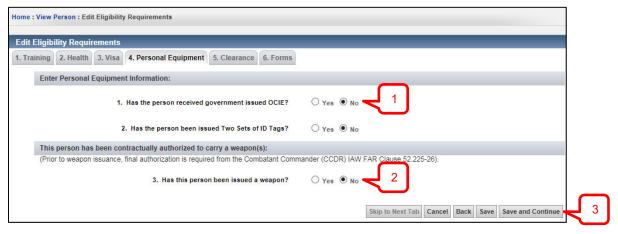
- 5. To add or update visa information for any other countries, click the **Edit** icon and repeat the steps to document visa information.
- 6. Click **Continue**. The "4. Personal Equipment" tab will display.

### 6.6.4 Personal Equipment/Weapons

On the "4. Personal Equipment" tab:

1. Click the appropriate radio button to answer questions 1 and 2. If question 3 is disabled, go to step 3.

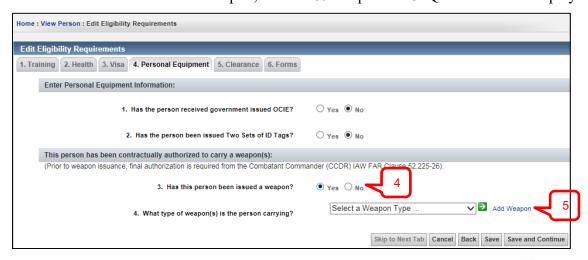
**Note:** Question 3 becomes unlocked if the Contracting Officer has authorized a weapon and approved the contractor's LOA in SPOT.



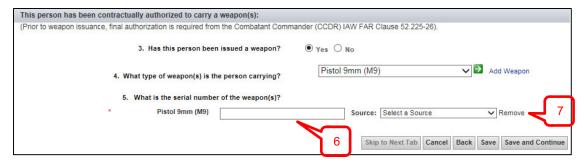
2. If the contractor is not issued a weapon, click **No**. If the contractor is issued a weapon, go to step 3.

**Note:** When the "WEAPON" checkbox is selected in the "AUTHORIZED GOVERNMENT SERVICES" section of a Contracting Officer approved LOA, this only indicates the employee is contractually able to carry a weapon. Other training and certification requirements imposed by the contract or COCOM also need to be satisfied prior to the contractor being issued a weapon. It is possible that a contractor is authorized to carry weapons, but the contractor is never actually issued a weapon.

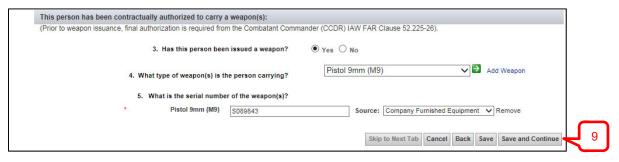
- 3. Click **Save and Continue** to display the "5. Clearance" tab (see Section 6.6.5).
- 4. If the contractor is issued a weapon, select **Yes** for question 3. Question 4 will display.



5. For question 4, select the **Weapon Type** from the drop-down list. Click **Go** (▶) or the **Add Weapon** link. Question 5 will display.



- 6. Enter the **Serial Number** in the text field. A serial number is required. This field cannot be empty/blank or contain invalid characters, all spaces, or the value **Unknown** (in uppercase, lowercase, or mixed case). Valid characters are letters (a-z or A-Z), numbers (0-9), and a dash (-).
- 7. Select the source of the weapon from the **Source** drop-down list.
- 8. Repeat the steps to add all weapons associated with this person, up to a maximum of ten.



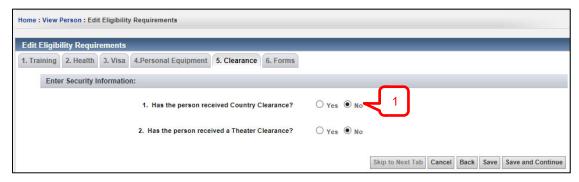
9. Click **Save and Continue**. The "5. Clearance" tab will display.

**Note**: You can add or update issued weapon information during the deployment phase by clicking the **Identify Issued Weapon** link in the "Deployment" section of the "View Person" page (see Section 9.2). This link is available after an LOA with **Weapon** selected as an Authorized Government Service is approved by a Contracting Officer.

### 6.6.5 Clearance Information

On the "5. Clearance" tab:

1. Click the appropriate radio button to answer questions 1 and 2.



If you answer **Yes**, date fields will display.

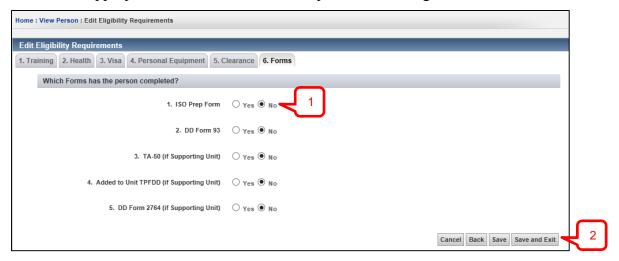


- 2. Enter the dates the clearances were received.
- 3. Click **Save and Continue**. The "6. Forms" tab will display.

#### 6.6.6 Forms

On the "6. Forms" tab:

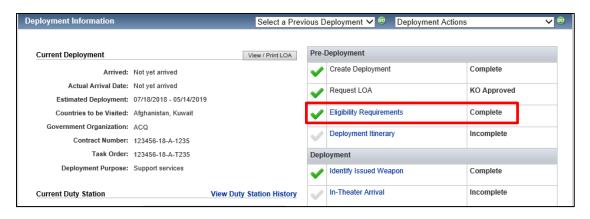
1. Click the appropriate radio button to answer questions 1 through 5.



2. Click **Save and Exit** when complete. For non-SOFA country deployments, the "View Person" page will display. For deployments that require SOFA information in SPOT, see Section 6.6.7.

On the "View Person" page, the "Pre-Deployment" section is updated. The **Eligibility Requirements** task will have a green check mark and the status "Complete".

**Note:** If weapon information was entered, the **Identify Issued Weapon** task in the "Deployment" section will also have a green check mark and the status "Complete".



#### 6.6.7 SOFA

If a contractor's country to be visited or deployment duty station country requires SOFA information in SPOT, a "7. SOFA" tab is included in the eligibility requirements. From this tab you can update the SOFA requirements entered when the deployment and LOA was requested.

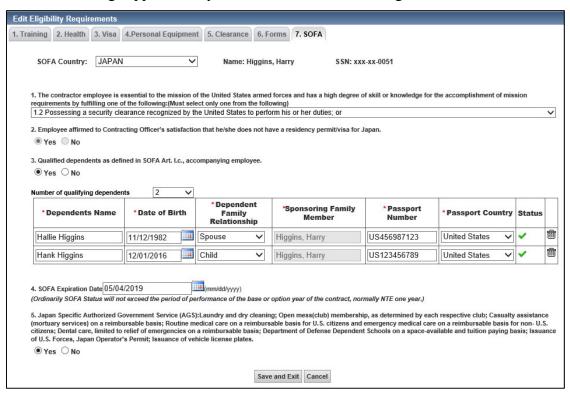
To update a contractor's SOFA requirements:

- 1. From the "6. Forms" tab, click **Save and Continue**, or from any eligibility requirements tab, click **Skip to Next Tab** as many times as necessary to skip to the seventh tab without saving. The "7. SOFA" tab will display." It is prepopulated with the SOFA requirements that were previously entered for this deployment.
- 2. Update the selections on the "7. SOFA" tab.

#### **Notes:**

- If necessary, select the **SOFA Country** from the drop-down list.
- Question 1 Select one response for fulfilling the mission requirements.
- Question 2 Indicates if deployed person does not have a residency permit or visa. Radio buttons are gray and disabled. Defaults to **Yes** if Question 1 is **1.1** through **1.5**. Defaults to **No** if Question 1 is **1.6** No **SOFA Status**.
- Question 3 Indicate if qualified dependents will accompany the deployed person. If you select Yes, you must select the number of qualifying dependents and enter required information for those dependents in the table that appears on the screen. If you select No, the Number of qualifying dependents field is gray and disabled. When adding dependents:
  - o The table displays a row for each of the number of qualified dependents.
  - o In the "Status" column, a red "X" (※) appears until the row is complete and the data is saved. A green check mark (✓) appears after the row is complete and saved.
  - Click the trash can ( ) to remove a dependent's row from the table and update the number of qualified dependents.
  - You must enter dependent information for each qualified dependent quantity indicated.
- Question 4 Enter or select the SOFA expiration date. If Question 1 is **1.6 No SOFA Status**, then this date field is gray and disabled and you cannot enter a date. If you enter a date outside the contract/task order PoP, a warning message

- will appear when you click the **Save and Exit** button. Click **OK** to continue or **Cancel** to remain on the "SOFA Page". Ensure dates are in compliance with SOFA requirements, normally not to exceed one year.
- Questions 5 Indicate if the SOFA-specific AGS apply. Defaults to **No** and is gray and disabled if Question 1 is **1.6 No SOFA Status**.
- If all required fields are not complete when you click **Save and Exit**, an error message appears and you remain on the "SOFA Page".

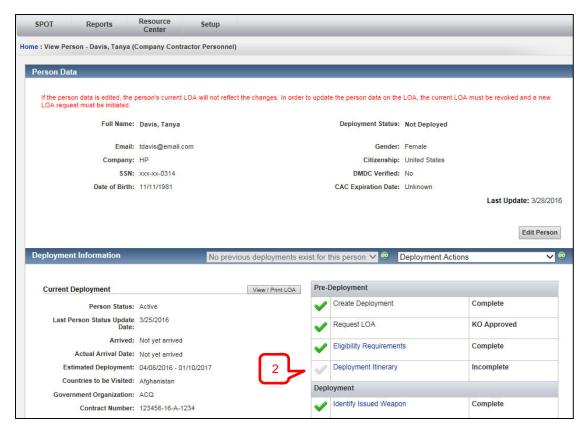


3. Click **Save and Exit** to save your changes and return to the "View Person" page.

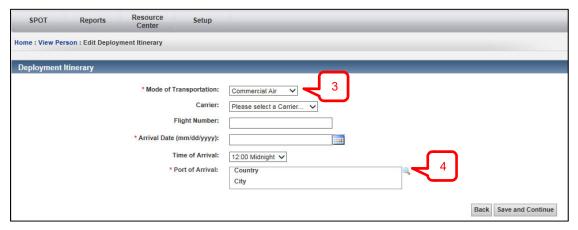
# 6.7 Adding a Deployment Itinerary

To add a deployment itinerary:

1. Search for and select a person (see Section 5.1). The "View Person" page will display.



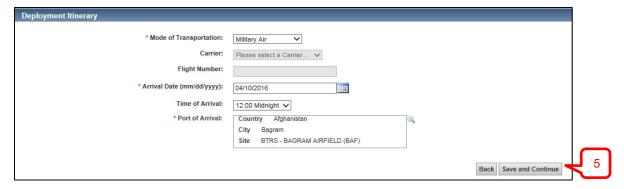
2. From the "Pre-Deployment" section of the "View Person" page, click the **Deployment Itinerary** link. The "Deployment Itinerary" page will display.



3. Enter the requested information in the itinerary fields.

### **Notes:**

- If you select an option other than Commercial Air, the Carrier and Flight Number fields are disabled.
- o If the contractor was in theater on a previous deployment, select **Remain in Theater** from the **Mode of Transportation** drop-down list.
- 4. Click the **Search** icon ( ) to search for and select the **Port of Arrival**. For more information, see Section 2.1, Searching for a Duty Station.



5. Click **Save and Continue**. The "View Person" page will display.

On the "View Person" page, the "Pre-Deployment" section is updated. The **Deployment Itinerary** task will have a green check mark and the status "Complete".



## 7 Person Lists

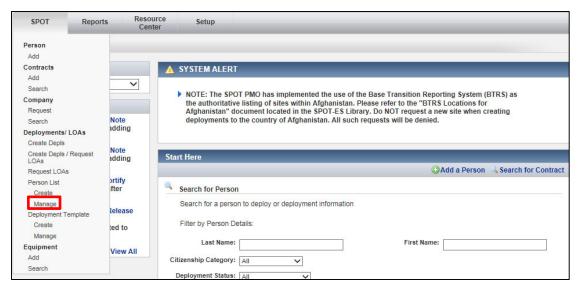
A person list consists of persons that are intended to be deployed to the same contract, and if applicable, task order.

SPOT streamlines the task of creating deployments and LOAs (see Section 6.2, Creating Deployments and Requesting LOAs) by providing one consolidated deployment/LOA workflow, regardless of whether the deployment/LOA task is for one or several persons deploying to the same location at the same time. You can use one or more person lists while performing the deployment/LOA task.

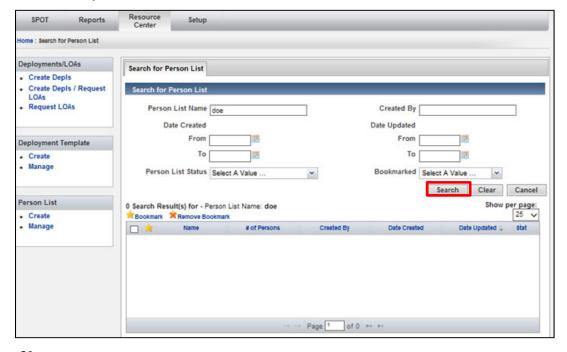
# 7.1 Searching for a Person List

To search for a person list:

1. From the SPOT menu bar, hover the cursor over **SPOT** and a drop-down menu will appear. Under "Person List", click the **Manage** link. The "Search for Person List" page will display.

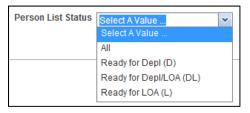


2. Enter the search criteria and click **Search**. The search results will display the person lists that match your search criteria.

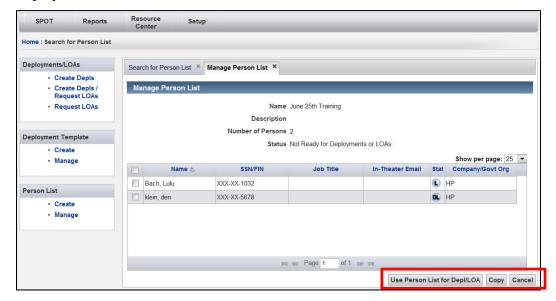


### **Notes:**

• The **Person List Status** field lets you search by the person list status, which is essentially an aggregated value derived from all the statuses of the individual persons in the person list.

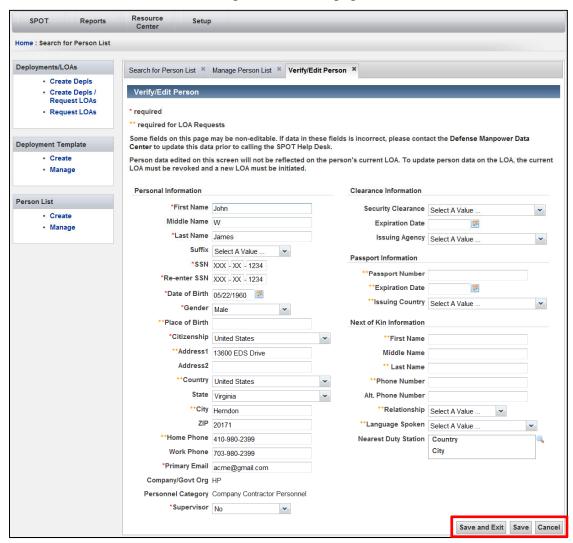


- The **Person List Status** drop-down list contains the following values:
  - Ready for Depl (D) All persons in the list have values in the fields required for creating a new deployment.
  - Ready for Depl/LOA (DL) All contractors in the list have values in the fields required for creating a new deployment with an associated LOA request.
  - Ready for LOA (L) All contractors in the list have values in the fields required for creating a LOA Request for an existing deployment.
  - All All person lists, including those that do not have one of the previous three statuses.
- For a person list to have a "Ready for LOA (L)" status, all persons on the person list must be "Ready for LOA" and the contract or contract/task order combination selection must have an Assigned Contracting Officer.
- If a person list is not ready for deployments or LOAs, it might be due to one of the following reasons:
  - o Not all persons in the list have the required fields populated.
  - o The persons are assigned to different task orders/contracts.
- 3. Click on a person list name to view its details. The "Manage Person List" page will display.



- 4. On the "Manage Person List" page, perform any necessary actions. You have the option to click one of the following buttons:
  - Use Person List for Depl/LOA The "Deployment/LOA" page will display and you can create deployments and request LOAs.
  - Copy The person list will be copied.
  - Cancel Cancel the action and the person list will not be updated and you will be returned to the "Search for Person List" page.
- 5. To view or edit a person's data, click on the name in the **Name** column. The "Verify/Edit Person" page will display. On the "Verify/Edit Person" page, perform any necessary actions. You have the option to click one of the following buttons:

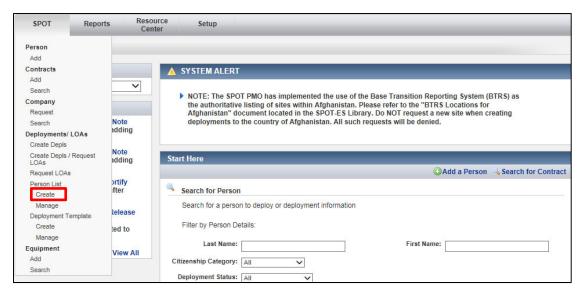
- Save and Exit The changes will be saved and you will be returned to the "Manage Person List" page.
- Save The changes will be saved and you will remain on the "Verify/Edit Person" page.
- Cancel Cancel the action and the person's data will not be updated and you will be returned to the "Manage Person List" page.



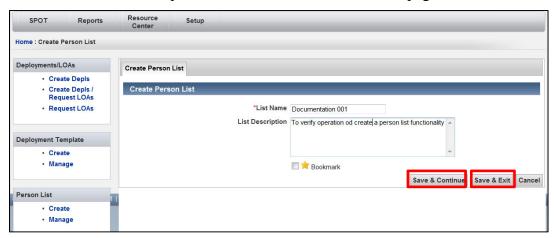
# 7.2 Creating a Person List

To create a person list:

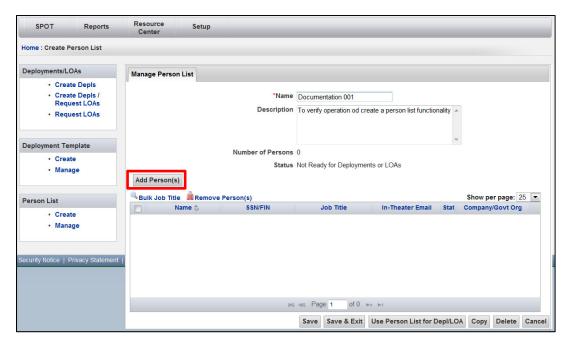
1. From the SPOT menu bar, hover the cursor over **SPOT** and a drop-down menu will display. Under "Person List", click the **Create** link. The "Create Person List" page will display.



- 2. Enter the **List Name** and an optional **List Description**. A **List Name** must be unique for the user's company.
- 3. If desired, select the **Bookmark** checkbox to bookmark the person list.
- 4. Click **Save & Continue** to add persons to the person list (see the following steps) or click **Save & Exit** to create a person list and return to the "Home" page.



5. If you clicked **Save & Continue** to add persons to the list, the "Manage Person List" page will display. Click **Add Person(s)**. The "Search for Person" page will display.

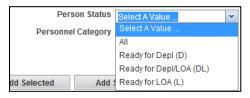


6. On the "Search for Person" page, enter the search criteria. Click **Search**. The search results, if any, will display.



#### **Notes:**

• When searching for a person to add to a new or existing person list, the **Person Status** field on the "Search for Person" page lets you search for persons by status.

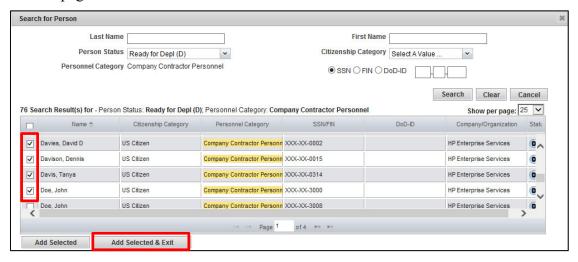


- The person status applies to a specific person. This status is based on the person's information that has been entered and stored in SPOT. A person's information is divided into the following three categories:
  - 1. **Personal Information** Includes personal identifiable information data, such as the person's name, SSN for US citizens, FIN for foreign nationals (if available), 10-digit DoD ID associated with the person's CAC, and date of birth. To be ready for deployments, passport information is required for both US citizens and foreign nationals who do not have a FIN.
  - 2. **Security Information** Includes clearance information, address, passport, place of birth, phone numbers, and next of kin.
  - 3. **Deployment Information** Includes contract, task order, and LOA.

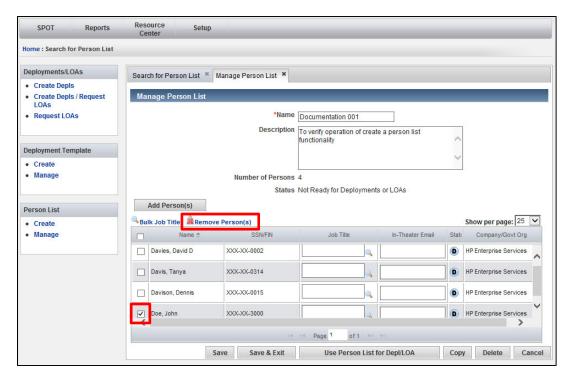
• The following table lists the person status values and the corresponding definitions:

Status	Definition
Ready for	Person does not have a current deployment, and
Depl (D)	All person data required for creating a deployment (+) is populated
Ready for Depl/LOA (DL)	<ul> <li>Person does not have a current deployment, and</li> <li>All person data required for creating a deployment (+) and requesting an LOA (++) is populated</li> </ul>
Ready for LOA (L)	<ul> <li>Person has a current deployment in which contract and task order (when applicable) have an assigned Contracting Officer, and</li> <li>Person does not have a current LOA, and</li> <li>All person data required for requesting an LOA (++) is populated</li> </ul>
All	<ul> <li>Person is not ready for either a deployment or LOA, or</li> <li>Person has one of the previous three statuses</li> </ul>

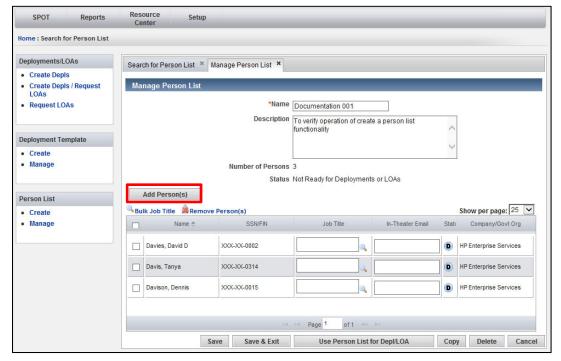
7. Select the desired names by clicking the checkbox to the left of each person's name. Click **Add Selected & Exit**. The selected persons will populate in the "Manage Person List" page.



8. If you need to remove persons from the person list, click one or more checkboxes to select the person(s) and click the **Remove Person(s)** link.



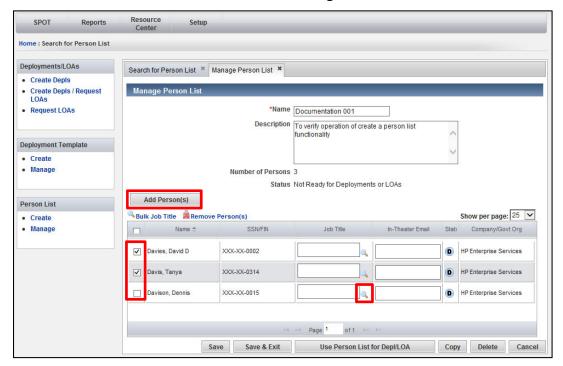
The selected persons are removed from the person list. To add more persons, select **Add Person(s)** and repeat steps 6 and 7.



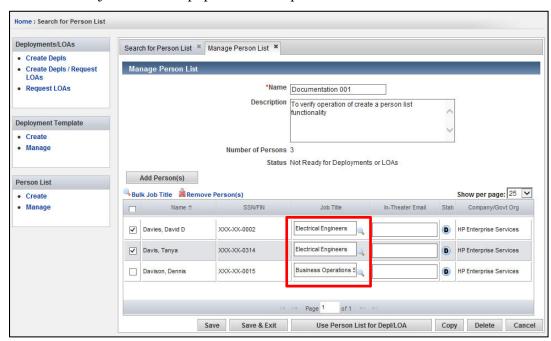
- 9. Enter a **Job Title** for each person on the person list. Although **Job Title** is not required for a person list, it is required for requesting an LOA.
  - To enter a **Job Title** for a person, click the **Search** icon (**\]**) associated with the person.

• To enter a **Job Title** for multiple persons in the person list, click one or more checkboxes to select the person(s) and click the **Bulk Job Title** link.

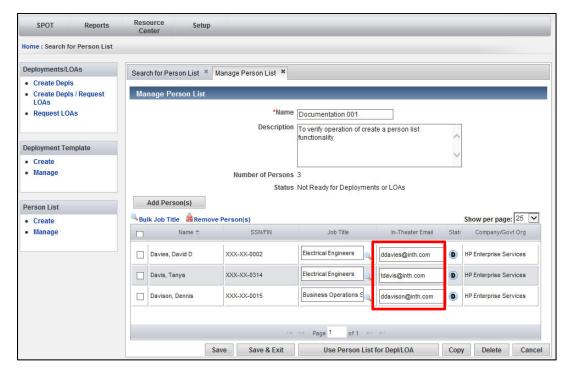
For more information, see Section 2.3, Searching for a Job Title.



The selected job titles will populate on the person list.

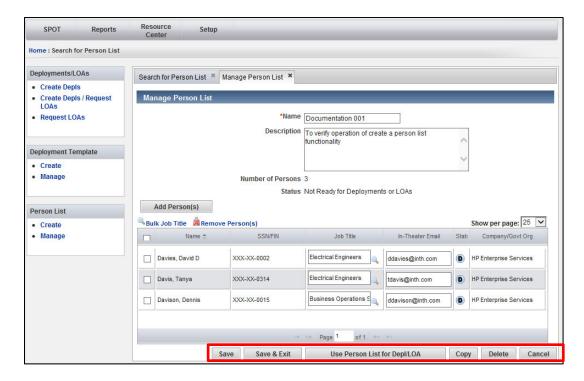


10. Enter the **In-Theater Email** for each person on the person list. Although **In-Theater Email** is not required for a person list, it is required for requesting an LOA.



## 11. Click one of the following buttons:

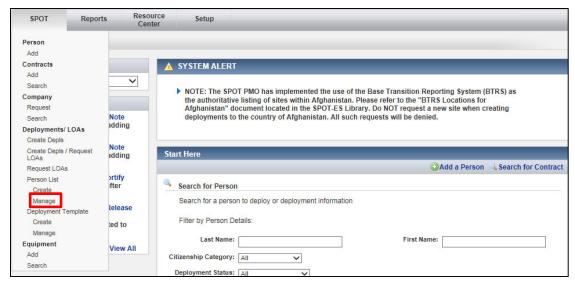
- Save Saves the person list and you remain on the current page.
- Save & Exit Saves the person list and the "Home" page will display, or if multiple tabs are open, the adjacent tab will display.
- Use Person List for Depl/LOA Displays the "Create Deployments/Request LOAs" page. For more information, see Section 6.2, Creating Deployments and Requesting LOAs.
- Copy Copies the person list.
- **Delete** Deletes the person list.
- Cancel Does not save the person list and the "Home" page will display, or if multiple tabs are open, the adjacent tab will display.



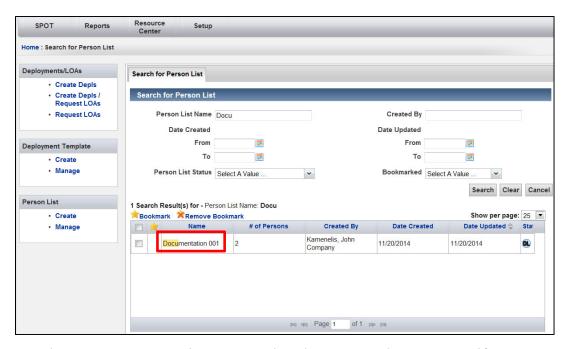
## 7.3 Managing a Person List

To manage a person list:

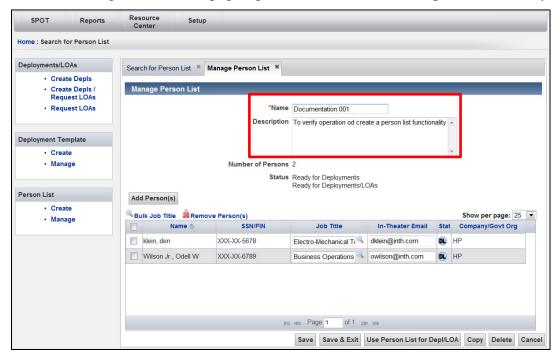
1. From the SPOT menu bar, hover the cursor over **SPOT** and a drop-down menu will display. Under "Person List", click the **Manage** link. The "Search for Person List" page will display.



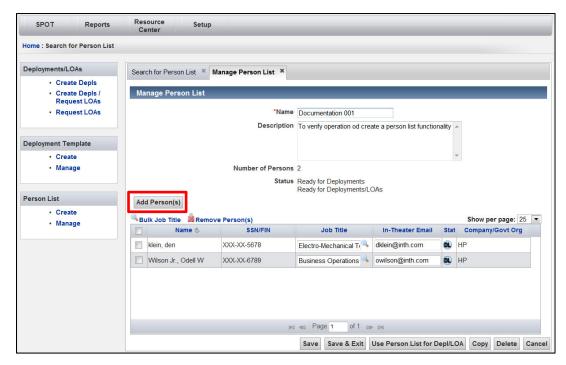
- 2. Enter the search criteria and click **Search**. The search results will display the person lists that match your search criteria.
- 3. Click on a person list name to view its details. The "Manage Person List" page will display.



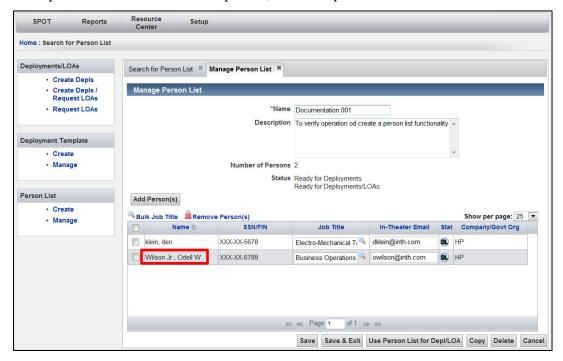
4. On the "Manage Person List" page, update the Name and Description if necessary.



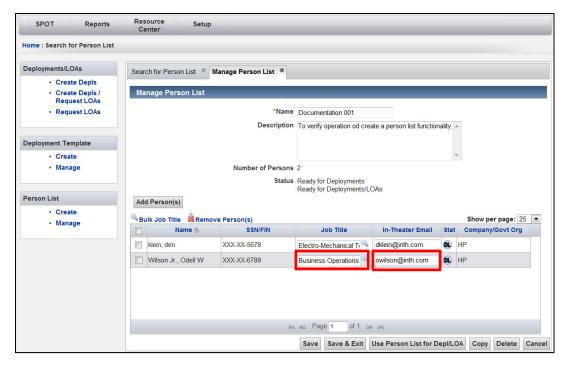
5. To add more persons into the person list, click **Add Person(s)**. The "Search for Person" window will display. Perform a search and select and add one or more persons from the search results. For more information, see Section 7.2, Creating a Person List. The list will be updated with the selected person(s).



6. To update the information for a person, click the person's name.



7. If necessary, update the person's **Job Title** or **In-Theater Email**. Although **Job Title** and **In-Theater Email** are not required to create a person list, they are required for requesting an LOA.



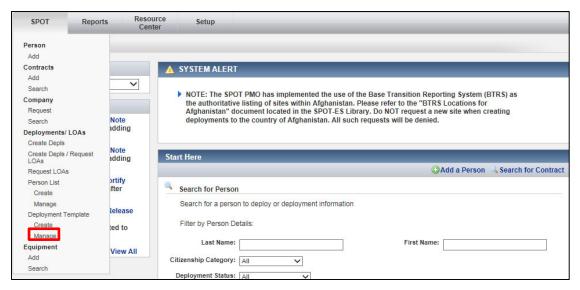
An icon indicates each person's status for deployment and LOA.

- 8. Click one of the following buttons:
  - Save The person list will be saved.
  - Save & Exit The list will be saved and the "Home page" will display, or if multiple tabs are open, the adjacent tab will display.
  - Use Person List for Depl/LOA The "Create Deployments/Request LOAs" page will display and to let you create deployments and request LOAs. For more information, see Section 6.2, Creating Deployments and Requesting LOAs.
  - Copy The person list will be copied.
  - **Delete** The person list will be deleted.
  - Cancel The person list will not be saved and the "Home" page will display, or if multiple tabs are open, the adjacent tab will display.

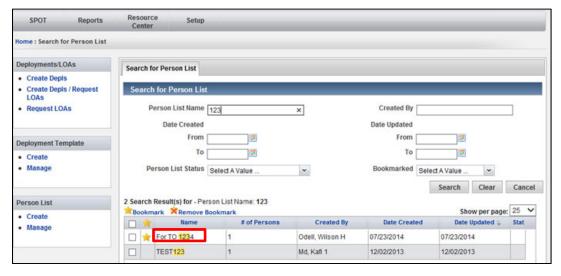
### 7.4 Copying and Reusing a Person List

To copy and reuse a person list:

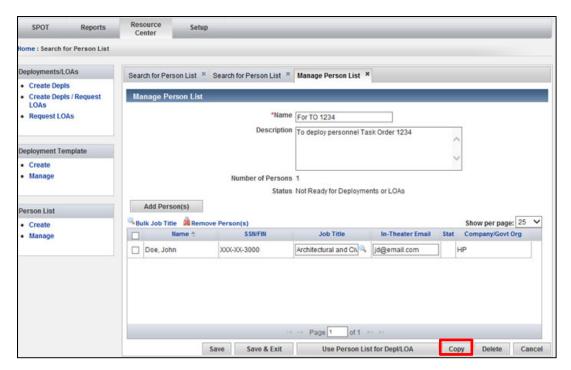
1. From the SPOT menu bar, hover the cursor over **SPOT** and a drop-down menu will display. Under "Person List", click the **Manage** link. The "Search for Person List" page will display.



- 2. Enter the search criteria and click **Search**. The search results will display the person lists that match your search criteria.
- 3. Click on a person list name to view its details. The "Manage Person List" page will display.



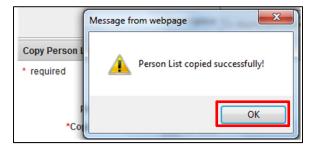
4. Click **Copy**. The "Copy Person List" window will display.



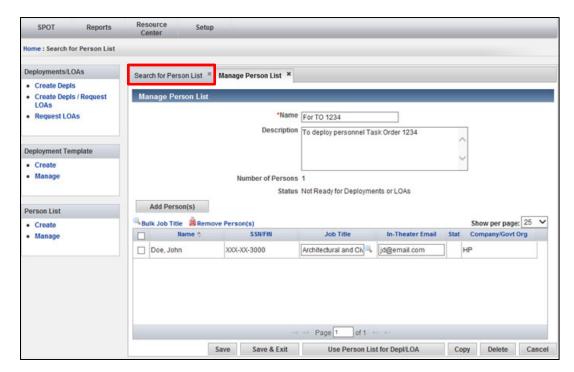
5. Enter the requested information and click **Save**. The pop-up window will display a success message.



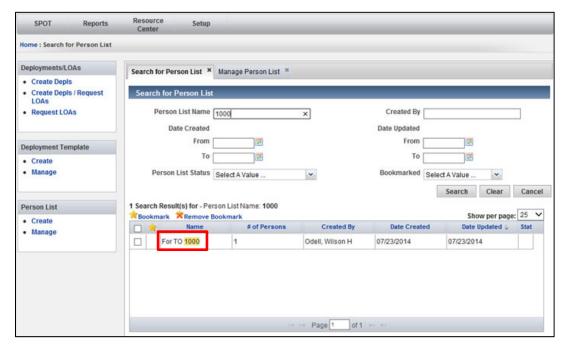
6. Click **OK**. The "Manage Person List" page will display.



7. If necessary, click the **Search for Person List** tab to verify the list was copied.



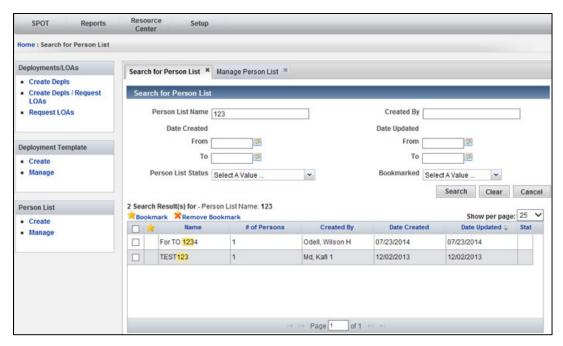
8. If necessary, search for the person list that was copied. The person list displays in the search results.



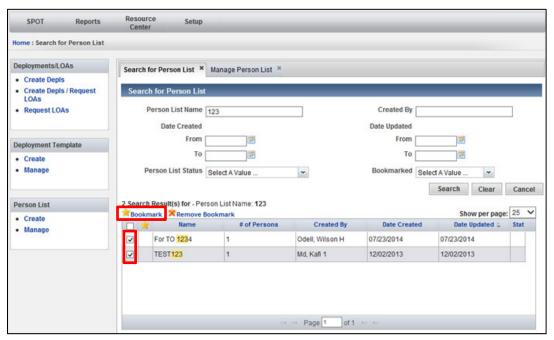
## 7.5 Managing Bookmarks for Person Lists

To manage bookmarks for person lists:

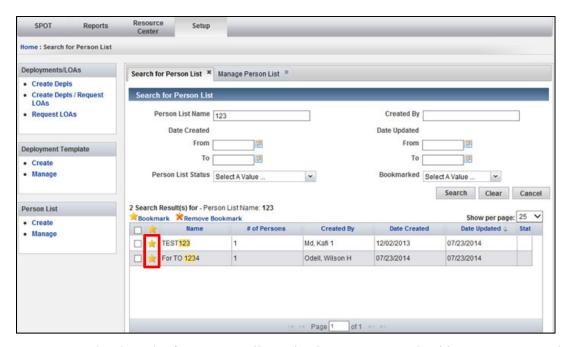
1. Search for person lists. The search results will display the person lists that match the entered search criteria.



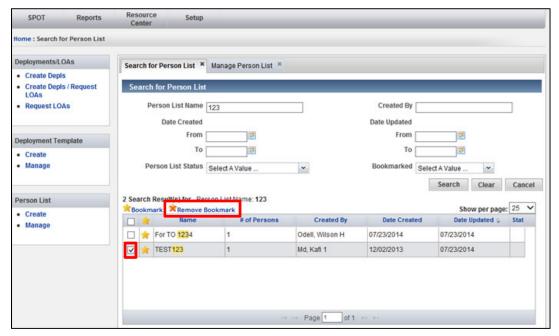
2. Click one or more checkboxes next to each person list. Click the **Bookmark** link. The selected person lists will be bookmarked.



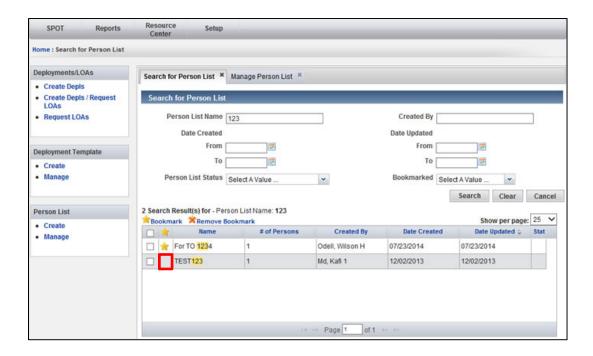
A Yellow Star ( ) displays next to each bookmarked person list.



3. To remove bookmarks from person lists, check one or more checkboxes next to each bookmarked person list and click the **Remove Bookmark** link. The bookmarks will be removed from the selected person lists.



The Yellow Star () is removed for each of the selected person lists and the person lists are no longer bookmarked.



# 8 Deployment Templates

A deployment template contains the data that is common among all contractors being deployed against the same contract/task order.

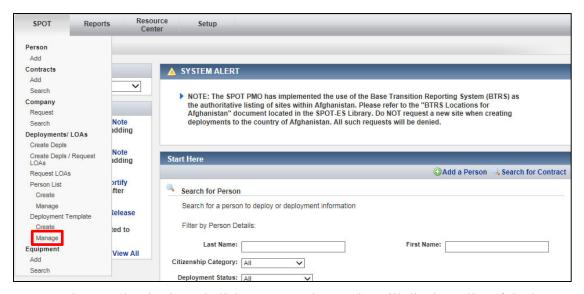
Deployment templates collect deployment-specific data to streamline the process of creating deployments and LOAs (see Section 6.2, Creating Deployments and Requesting LOAs) for multiple personnel being deployed to the same area. However, if personnel have different deployment sites or contract/task order combinations, you will need to create a different deployment template for each deployment site.

**Note:** If a template's country to be visited or deployment duty station country requires SOFA information in SPOT, additional SOFA requirements must be completed if the template is selected to request a deployment and LOA (see Section 6.2.1).

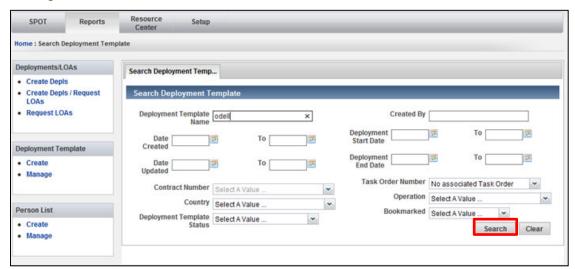
## 8.1 Searching for a Deployment Template

To search for a deployment template:

1. From the SPOT menu bar, hover the cursor over **SPOT** and a drop-down menu will display. Under "Deployment Template", click the **Manage** link. The "Search Deployment Template" page will display.

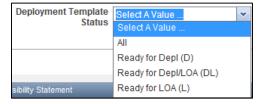


2. Enter the search criteria and click **Search**. The results will display a list of deployment templates.



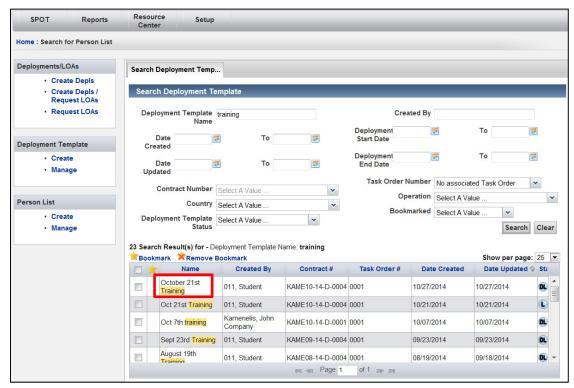
#### **Notes:**

o The **Deployment Template Status** field lets you search for a template by status.

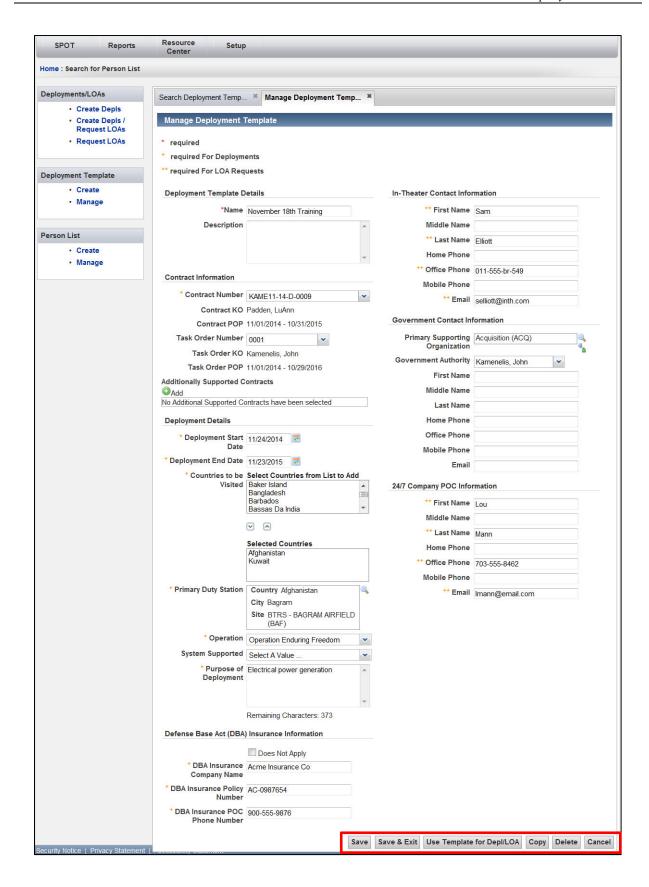


- The following template status values are based on the deployment template information that has been entered and stored in SPOT:
  - Ready for Depl (D) All fields necessary for creating deployments are populated.
  - Ready for Depl/LOA (DL) All fields necessary for creating deployments and LOA requests are populated.

- Ready for LOA (L) All fields necessary for creating LOA requests for existing deployments are populated.
- **All** All deployment templates, including those that do not have one of the three statuses above.
- o If a deployment template is not ready for deployments or LOAs, it might be because the fields necessary for creating deployments and/or LOA requests have not been populated.
- 3. Click on a deployment template to view its details. The "Manage Deployment Template" page will display.



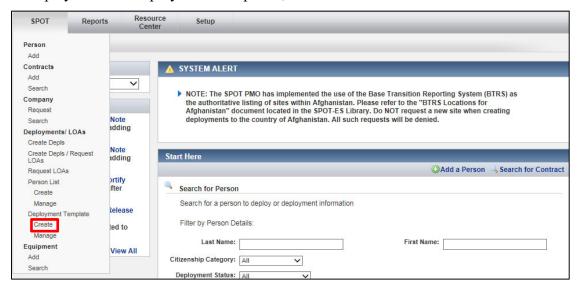
- 4. On the "Manage Deployment Template" page, perform any necessary actions. Click one of the following buttons:
  - Save The deployment template will be saved and you remain on the current page.
  - Save & Exit The template will be saved and the "Home page" will display, or if multiple tabs are open, the adjacent tab will display.
  - Use Template for Depl/LOA The "Create Deployment/Request LOAs" page will display and you can create deployments and request LOAs.
  - Copy The deployment template will be copied.
  - **Delete** The deployment template will be deleted.
  - Cancel The deployment template will not be saved and the "Home" page will display, or if multiple tabs are open, the adjacent tab will display.



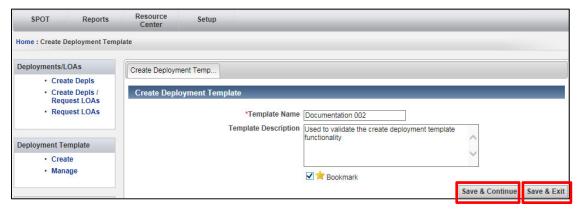
## 8.2 Creating a Deployment Template

To create a deployment template:

1. From the SPOT menu bar, hover the cursor over **SPOT** and a drop-down menu will display. Under "Deployment Template", and click **Create**.



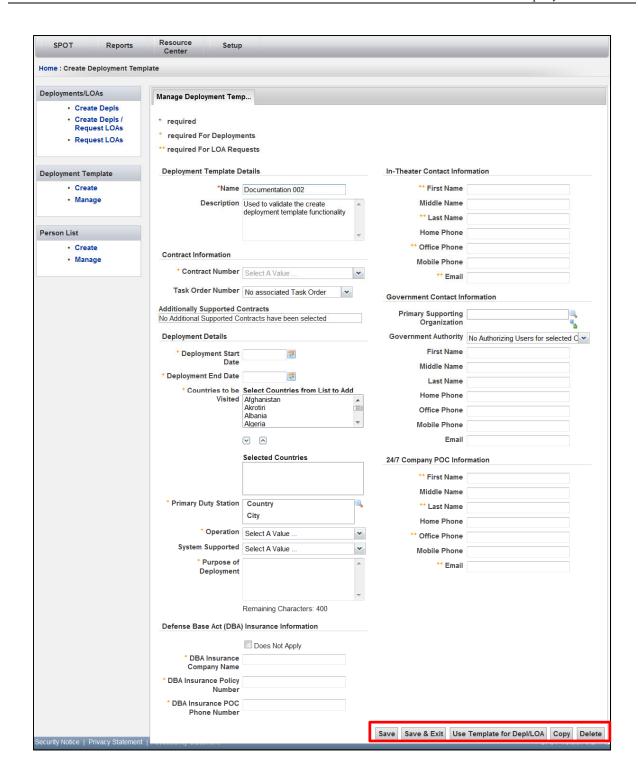
- 2. Enter the **Template Name** and optional **Template Description**.
- 3. If desired, select the **Bookmark** checkbox to bookmark the template.
- 4. Click **Save & Continue** to go to the "Manage Deployment Template" page (see the following steps), or click **Save & Exit** to create the template and display the "Home" page, or if multiple tabs are open, the adjacent tab will display.



5. If you clicked **Save & Continue**, the "Manage Deployment Template" page will display. Populate the deployment fields on the deployment template. Click **Save & Exit**. The template is saved and the "Home" page will display, or if multiple tabs are open, the adjacent tab will display.

#### Notes:

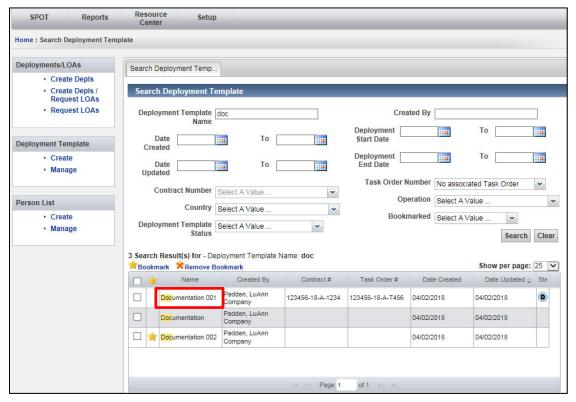
- To manage additional supported contracts or task orders, select the Add icon ( next to the Additionally Supported Contracts field.
- You may create deployments for only active or pending contracts and tasks orders. Contracts and task orders that have passed their period of performance (PoP) are not available for selection when you create a template. However, expired contracts with active task orders are still available. This pertains to the selection of the deployment contract and task order, not additionally supported contracts or task orders.
- Deployment start dates must fall within the referenced contract or task order's period of performance. Deployment end dates may extend up to 30 days beyond the contract or task order's end date to allow for close out.
- The deployment start date cannot be earlier than the current date. If a deployment start date is in the past, an error message will appear and you cannot proceed until you enter a valid date. You cannot enter an estimated deployment date in the past. If a person is staying in theater on back-to-back deployments and remains in theater when a contract is extended or an option period is exercised, you must create a new deployment with an estimated start date that must be the day *after* the previous deployment is closed out.
- If the deployment period is greater than one year, a warning message will appear when you save. Ensure dates are in compliance with SPOT business rules and reflect only the funded portion of the contract/task order PoP. Click **OK** to continue creating the deployment template.
- Only operations that are not expired are available for selection.
- The following buttons are also available to select:
  - Save The deployment template will be saved and you remain on the current page.
  - Save & Exit The template will be saved and the "Home page" will display, or if multiple tabs are open, the adjacent tab will display.
  - Use Template for Depl/LOA The "Create Deployment/Request LOAs" page will display and you can create deployments and request LOAs.
  - o Copy The deployment template will be copied.
  - O Delete The deployment template will be deleted.



## 8.3 Modifying a Deployment Template

To modify a deployment template:

- 1. Search for a template. For instructions, see Section 8.1, Searching for a Deployment Template.
- 2. From the search results, click in the **Name** column to select a template to modify. The "Manage Deployment Template" page will display.

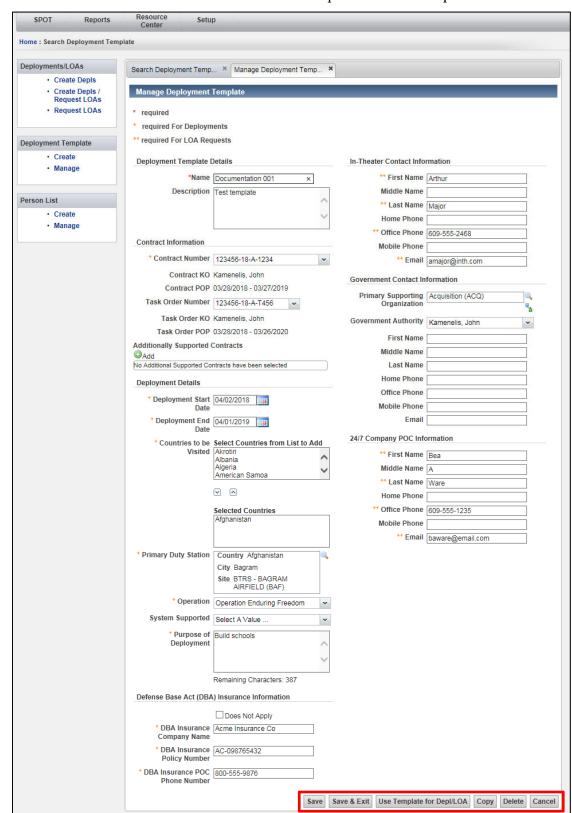


**Note**: SPOT allows you to search for, view, and use all deployment templates that are created by a member of your company. You can only modify or delete deployment templates that you have created.

3. Edit the necessary data. Click **Save & Exit.** The "Search Deployment Template" page will display.

**Note**: For notes on entering deployment data, see Section 8.2, Creating a Deployment Template. The following buttons are also available to select:

- Save The deployment template will be saved and you remain on the current page.
- Save & Exit The template will be saved and the "Home page" will display, or if multiple tabs are open, the adjacent tab will display.
- Use Template for Depl/LOA The "Create Deployment/Request LOAs" page will display and you can use the template to create deployments and request LOAs.
- Copy The deployment template will be copied.
- **Delete** The deployment template will be deleted.

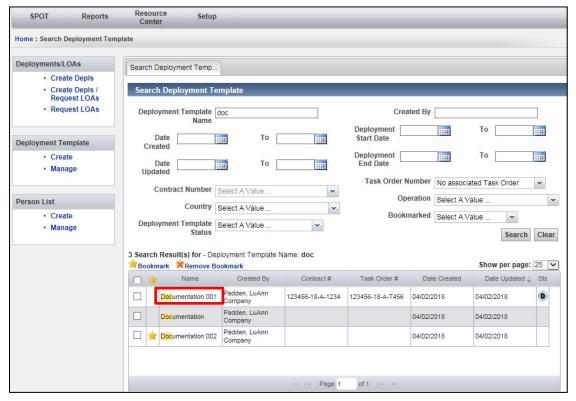


• Cancel – Cancel the action and the template will not be updated.

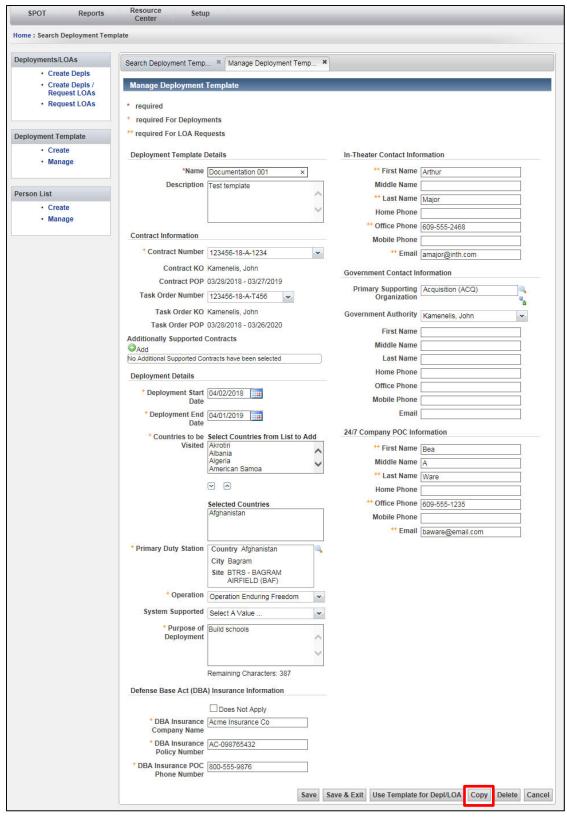
## 8.4 Copying and Reusing an Existing Deployment Template

To copy and reuse a deployment template:

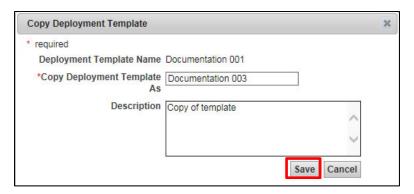
- 1. Search for a template. For instructions, see Section 8.1, Searching for a Deployment Template.
- 2. From the search results, click in the **Name** column to select a template to copy. The "Manage Deployment Template" page will display.



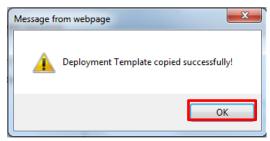
3. Edit the necessary data. Select **Copy**. The "Copy Deployment Template" will display. **Note**: For notes on entering deployment data, see Section 8.2, Creating a Deployment Template.



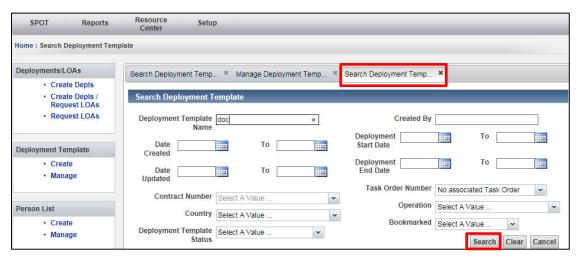
4. Enter the information in the **Copy Deployment Template As** and **Description** fields. Click **Save**. A pop-up window will display a success message.



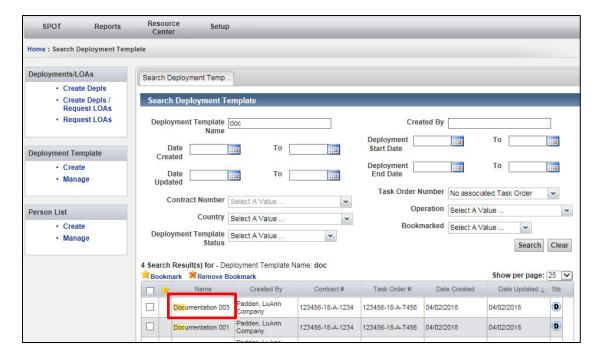
5. Click **OK**. The "Manage Deployment Template" page will display.



6. To view the copied template, click the **Search Deployment Template** tab. Enter the template name and click **Search**. The new deployment template will display in the search results.



7. Click the link in the **Name** column. The template will display.

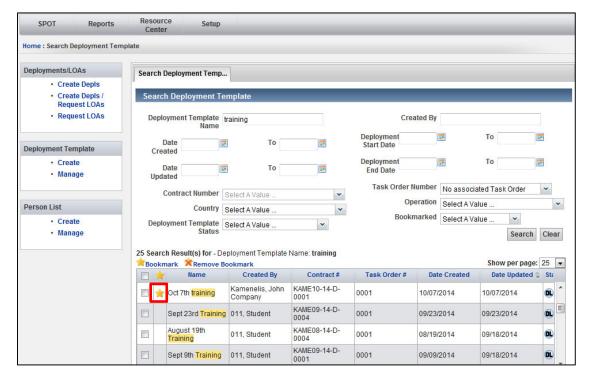


## 8.5 Managing Bookmarks for Deployment Templates

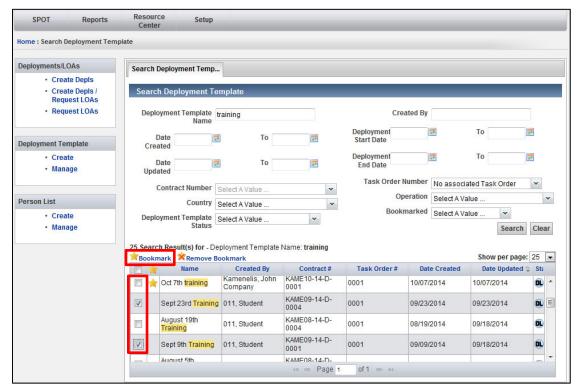
To manage bookmarks for deployment templates:

1. Search for deployment templates. For instructions, see Section 8.1, Searching for a Deployment Template.

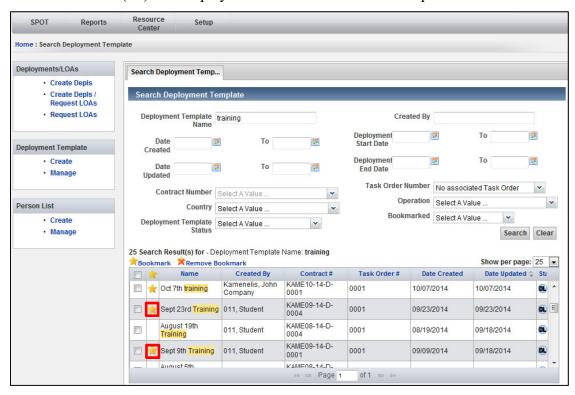
In the search results, a Yellow Star () next to a template indicates the template is bookmarked.



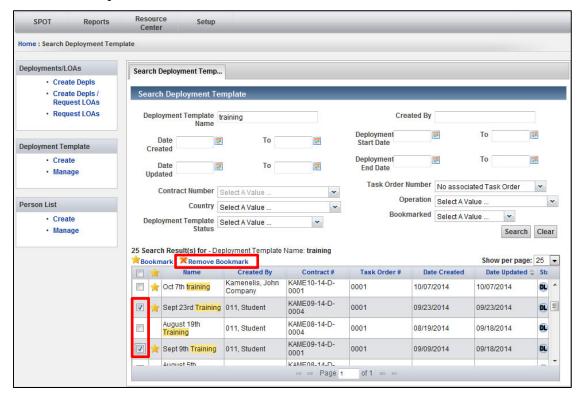
2. To bookmark templates, click one or more checkboxes next to each template and click the **Bookmark** link. The selected templates will be bookmarked.



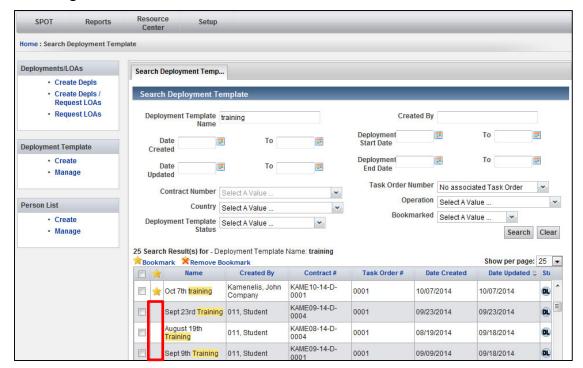
A Yellow Star () will display next to each bookmarked template.



3. To remove bookmarks, click one or more checkboxes next to the bookmarked templates and click the **Remove Bookmark** link. The bookmarks will be removed from the selected templates.



The Yellow Star ( ) is removed for each of the selected templates and the templates are no longer bookmarked.



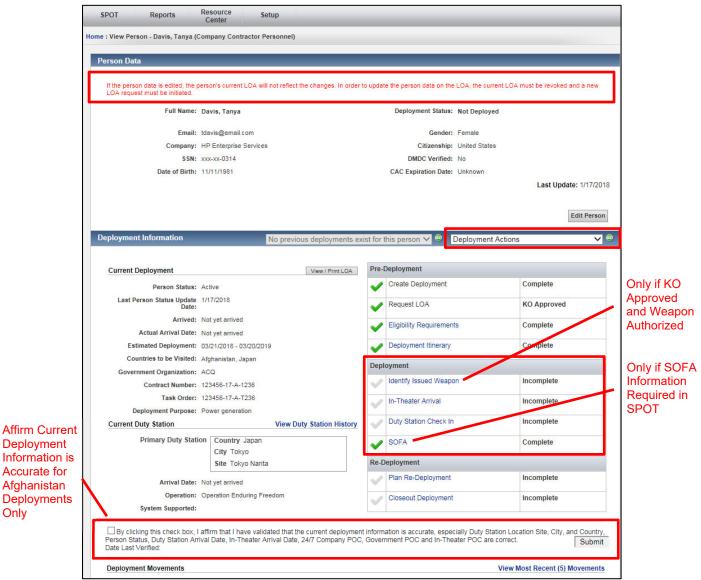
# 9 Deployments

This section provides instructions on how to manage a deployment by performing tasks such as entering issued weapon information, updating deployment information, entering a person's intheater arrival date (ITAD), entering a duty station check-in date, updating points of contact, updating duty station information, and if an LOA does not exist, cancelling a deployment. Cancelling a person's deployment removes the deployment data and cancels the LOA request.

After you have successfully created a person's deployment, you have the ability to update the person's deployment information. Deployment updates should be made any time the information relating to the deployment undergoes a change, such as the estimated start date, estimated end date, countries being visited, deployment purpose, person's status, person's job title, and the person's in-theater email during the deployment.

**Note:** If the person data is edited, the person's current LOA will not reflect the changes. In order to update the person data on the LOA, the current LOA must be revoked and a new LOA must be initiated.

# "View Person" Page - Current Deployment Example (KO Approved with Weapon and **SOFA Requirements in SPOT)**



If you request a SPOT system-generated LOA or the person deploys (i.e., an ITAD has been entered in SPOT), you are no longer able to update deployment information; the update deployment information option is removed from the **Deployment Action** drop-down list.

Note: After you enter deployment information, the **Deployment Actions** drop-down list lets you go directly to a page to update deployment data instead of going through multiple pages in a workflow. The options available in the **Deployment Action** drop-down list depend on whether an LOA has been requested or an ITAD is populated.

Deployment

Accurate for

Afghanistan

Only

#### Example: LOA Requested/ITAD Entered

# Deployment Actions Update POCs Manage Additionally Supported Contracts Update Person Status Change Deployment Duty Station Update Visa

#### Example: LOA Revoked/No ITAD Entered

Deployment Actions			
Update POCs			
Update Deployment Information			
Manage Additionally Supported Contracts			
Cancel Deployment			
Update Person Status			
Change Deployment Duty Station			
Update Visa			

If a person's point of contact changes at any time, you have the ability to update the person's company, government, and in-theater points of contact. You can also update a person's deployment duty station information if it changes before or after the person deploys.

Entering a person's ITAD will set the person's deployment status to "Currently Deployed" in SPOT. This date is entered after the person has arrived in-theater and cannot be a future date. Until an ITAD has been entered in SPOT, the person will be listed as "Not Deployed". You should diligently enter the ITAD as soon as you find out the person is "boots-on-the-ground" and has arrived in-theater. In some cases, the ITAD can be automatically populated (see Section 9.4.2). Once the person arrives at his or her duty station, you should also enter the person's duty station check-in date.

The following table summarizes the deployment states, which are defined by two dates: ITAD and actual departure date from AOR.

**Table 5: SPOT Deployment States** 

<b>Deployment State</b>	ITAD	Actual Departure	Person's
		Date from AOR	<b>Deployment Status</b>
Open	Not Populated	Not Populated	Not Deployed
Active	Populated	Not Populated	Deployed
Closed	Populated	Populated	Not Deployed
Cancelled	Irrelevant	Irrelevant	Not Deployed

## 9.1 Affirming Deployment Information

For deployments where the deployment duty station country is Afghanistan, every 30 days, click the checkbox at the bottom of the "Deployment Information" section on the "View Person" page to affirm that the current deployment information is accurate, especially Primary Duty Station Site, City, and Country, Person Status, Duty Station Arrival Date, In Theater Arrival Date, 24/7 Company Point of Contact (POC), Government POC, and In-Theater POC. Update information as required prior to clicking the checkbox.

By clicking this check box, I affirm that I have validated that the current deployment information is accurate, especially Duty Station Location Site, City, and Country, Person Status, Duty Station Arrival Date, In-Theater Arrival Date, 24/7 Company POC, Government POC and In-Theater POC are correct.

Submit

For prior verifications, the latest date verified is saved and displayed. The checkbox is reset to blank for the next verification.

☐ By clicking this check box, I affirm that I have validated that the current deployment information is accurate, especially Duty Station Location Site, City, and Country, Person Status, Duty Station Arrival Date, In-Theater Arrival Date, 24/7 Company POC, Government POC and In-Theater POC are correct.

Submit

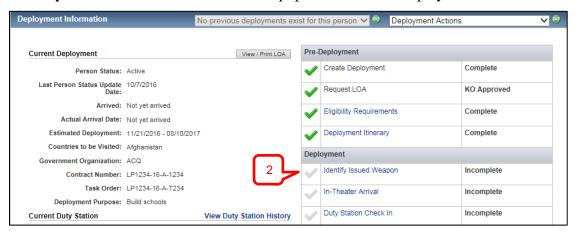
Date Last Verified: 3/28/2018

## 9.2 Identifying an Issued Weapon

If a contractor is authorized to carry weapons, you can identify issued weapons during the predeployment phase by updating the eligibility requirements. However, in some cases, you may not have the information during the predeployment phase because the contractor may not actually be issued weapons until the person is in-theater. For these cases, add or update issued weapons during the deployment phase by clicking the **Identify Issued Weapon** link in the "Deployment" section of the "View Person" page. This link is available after an LOA with **Weapon** selected as an Authorized Government Service is approved by a Contracting Officer.

To identify weapons issued to a contractor:

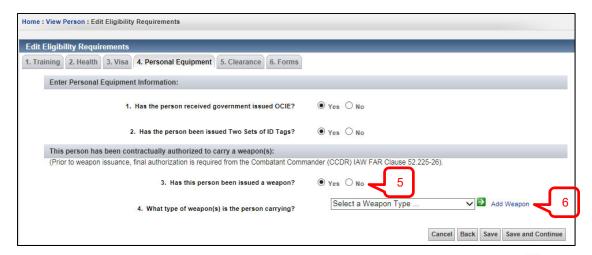
- 1. Search for and select a person. The "View Person" page will display.
- 2. From the "Deployment" section of the "View Person" page, click the **Identify Issued Weapon** link. The "The "4. Personal Equipment" tab will display."



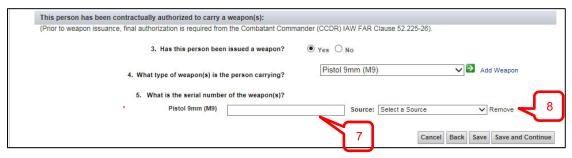
3. If the contractor is not issued a weapon, click **No**. If the contractor is issued a weapon, go to step 5.

**Note:** A selected "WEAPON" checkbox in the "AUTHORIZED GOVERNMENT SERVICES" section of a Contracting Officer approved LOA indicates only that the employee is contractually able to carry a weapon. Other training and certification requirements imposed by the contract or COCOM also need to be satisfied prior to the contractor being issued a weapon. It is possible for a contractor to be authorized to carry weapons, but the contractor is never actually issued a weapon.

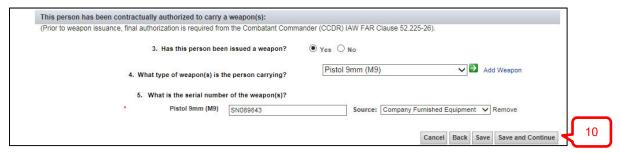
- 4. Click **Save and Continue** to display the "5. Clearance" tab (see Section 6.6.5).
- 5. If the contractor is issued a weapon, select **Yes** for question 3. Question 4 will display.



6. For question 4, select the **Weapon Type** from the drop-down list. Click **Go** (▶) or the **Add Weapon** link. Question 5 will display.



- 7. Enter the **Serial Number** in the text field. A serial number is required. This field cannot be empty/blank or contain invalid characters, all spaces, or the value **Unknown** (in uppercase, lowercase, or mixed case). Valid characters are letters (a-z or A-Z), numbers (0-9), and a dash (-).
- 8. Select the source of the weapon from the **Source** drop-down list.
- 9. Repeat the steps to add all weapons associated with this person, up to a maximum of ten.



10. Click **Save and Continue**. The "5. Clearance" tab will display (see Section 6.6.5). Click **Cancel** to return to the "View Person" page.

On the "View Person" page, the "Deployment" section is updated. The **Eligibility Requirements** task will have a green check mark and the status "Complete".



# 9.3 Updating SOFA Requirements

If a contractor's country to be visited or deployment duty station country requires SOFA information in SPOT, a **SOFA** link appears in the "Deployment" section of the "View Person" page. Use this **SOFA** link if you have to update the SOFA requirements entered when the deployment was requested.

To update a contractor's SOFA requirements:

- 1. Search for and select a person. The "View Person" page will display.
- 2. From the "Deployment" section of the "View Person" page, click the **SOFA** link. The "The "7. SOFA" tab will display. It is prepopulated with the SOFA requirements that were previously entered for this deployment.



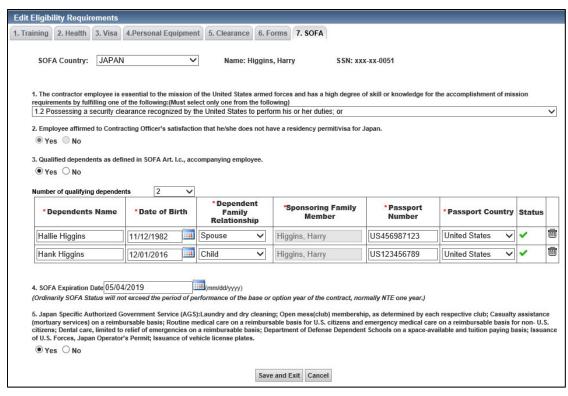
3. Update the selections on the "7. SOFA" tab.

#### **Notes:**

- If necessary, select the **SOFA Country** from the drop-down list.
- Question 1 Select one response for fulfilling the mission requirements.
- Question 2 Indicates if deployed person does not have a residency permit or visa. Radio buttons are gray and disabled. Defaults to Yes if Question 1 is 1.1 through 1.5. Defaults to No if Question 1 is 1.6 No SOFA Status.
- Question 3 Indicate if qualified dependents will accompany the deployed person. If you select Yes, you must select the number of qualifying dependents

and enter required information for those dependents in the table that appears on the screen. If you select **No**, the **Number of qualifying dependents** field is gray and disabled. When adding dependents:

- o The table displays a row for each of the number of qualified dependents.
- o In the "Status" column, a red "X" (♣) appears until the row is complete and the data is saved. A green check mark (✔) appears after the row is complete and saved.
- Oclick the trash can () to remove a dependent's row from the table and update the number of qualified dependents.
- You must enter dependent information for each qualified dependent quantity indicated.
- Question 4 Enter or select the SOFA expiration date. If Question 1 is 1.6 No SOFA Status, then this date field is gray and disabled and you cannot enter a date. If you enter a date outside the contract/task order PoP, a warning message will appear when you click the Save and Exit button. Click OK to continue or Cancel to remain on the "SOFA Page". Ensure dates are in compliance with SOFA requirements, normally not to exceed one year.
- Questions 5 Indicate if the SOFA-specific AGS apply. Defaults to **No** and is gray and disabled if Question 1 is **1.6 No SOFA Status**.
- If all required fields are not complete when you click **Save and Exit**, an error message appears and you remain on the "SOFA Page".



4. Click **Save and Exit** to save your changes and return to the "View Person" page.

# 9.4 Entering a Person's In-Theater Arrival Date (ITAD)

There are three ways that a person's ITAD can be entered into the system. You can manually enter the date, or there are two situations when SPOT automatically populates this field. For the system-populated date, company personnel (or other authorized users) are required to validate, and if necessary, manually change the date.

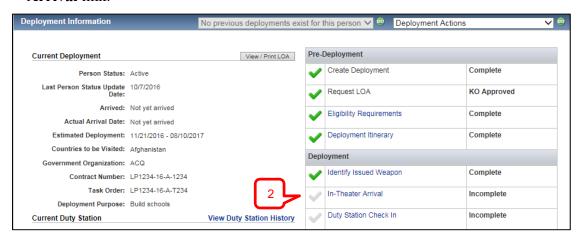
**Note:** An email is sent to the contract assigned SPOT Contracting Officer, Government Authority, and Company Administrator if the ITAD is not entered in SPOT within 15 days after the estimated deployment start date.

Entering the ITAD (through the manual or automatic process), changes the person's status to "Deployed" and the deployment status changes from "Open" to "Active".

## 9.4.1 Manually Entering the ITAD

To enter the ITAD manually:

- 1. Search for and select a person. The "View Person" page will display.
- 2. From the "Deployment" section of the "View Person" page, click the **In-Theater Arrival** link.



The "In-Theater Arrival" page will display.



3. Enter the date the person arrived in-theater. Enter the date (in MM/DD/YYYY format, including forward slashes) or select the date using the calendar control.

#### **Notes:**

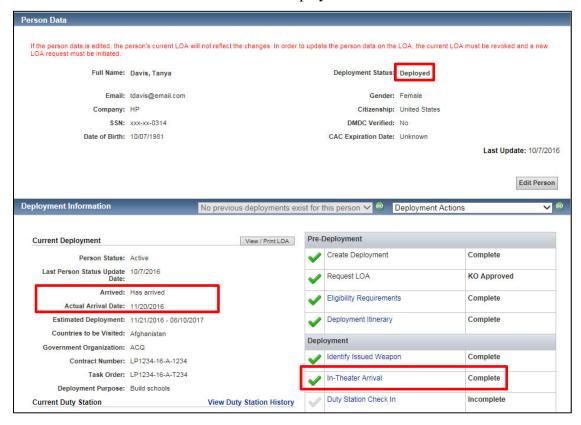
- O You cannot enter future dates (dates later than the current date); you must enter the date that truly reflects the person's in-theater arrival.
- The ITAD may or may not be the same as the duty station check-in date, but it cannot be after the duty station check-in date.

- The ITAD cannot be more than 30 days (including the 30<sup>th</sup> day) before the estimated deployment start date. For example, if the estimated deployment start date is November 30, the ITAD can be from November 1 to November 30.
- The ITAD cannot be outside the period of performance of the current contract/task order.
- The ITAD cannot overlap with a previously closed deployment. The ITAD must be after the actual end date of all previously closed deployments. The ITAD cannot be "back-dated" to reflect the original ITAD date of a contractor who has remained in theater and is issued back-to-back LOAs when a contract is extended or an option periond is exercised. This change was implemented to prevent overlapping deployments.

#### 4. Click Save and Continue.

The updated "View Person" page will display. The **In-Theater Arrival** task will have a green check mark and the status "Complete", and the person's deployment status changes to "Deployed".

**Note:** In the "Current Deployment" section, the **Arrived** field will display "Has arrived" and the **Actual Arrival Date** field will display the date entered for the ITAD.



#### 9.4.2 Automatically Populating the ITAD

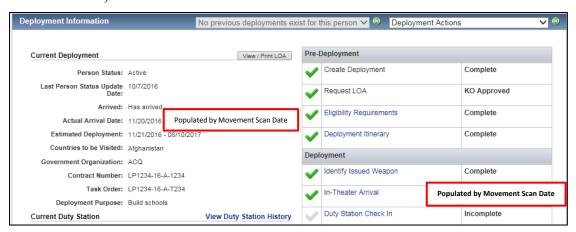
There are two ways that SPOT will automatically populate the ITAD:

1. If the ITAD is *not* recorded in SPOT and you enter the duty station check-in date, SPOT will automatically populate the ITAD with the arrival date at the duty station. While the

- ITAD can be automatically populated, the duty station check-in date cannot. Therefore, you need to enter the duty station check-in date.
- 2. If the ITAD is *not* recorded in SPOT and the person scans a Common Access Card (CAC) or LOA at a JAMMS location in-theater (i.e., OCONUS), once the scans have been uploaded via the JAMMS upload process, SPOT compares the date of the scan to the deployment start date. If the scan date is on or after the estimated deployment start date but *not* after the estimated deployment end date, SPOT automatically populates the ITAD with the date of the scan, as long as the deployment has not been cancelled or closed. In this case, the "View Person" page will display the text "Populated by Movement Scan Date" next to the *In-Theater Arrival* task and the *Actual Arrival Date* field. A JAMMS scan before the SPOT estimated deployment start date *or* after the estimated deployment end date does not populate the ITAD.

#### **Notes:**

- For a CAC scan to populate the ITAD, the person record in SPOT must be DMDC verified in order for the scan to associate with the person record via the DoDID.
- Automated population of the ITAD changes the person's status to "Deployed". It
  also sets the **Arrived** field to "Has arrived" and sets the **Actual Arrival Date**field to the date entered for the in-theater arrival.
- In the past, the JAMMS upload process may have caused an overlapping deployment of up to 14 days if the automatically populated ITAD was before the actual end date of all previously closed deployments. This exception will appear on reports that contain deployment and JAMMS scan information. You can correct an overlapping deployment when you validate the ITAD (see Section 9.4.3).



## 9.4.3 Validating or Changing the Automatically Populated ITAD

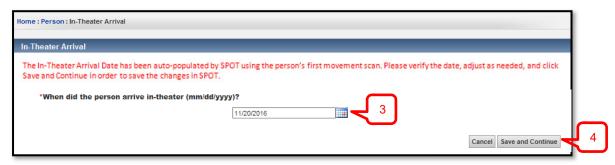
When SPOT automatically populates the ITAD, the Company Administrator (or other authorized users) *must* validate, and if necessary, change the date to make sure it reflects the actual date that the person arrived in-theater.

To validate or change the ITAD:

1. Search for and select a person. The "View Person" page will display.

2. From the "Deployment" section of the "View Person" page, click the **In-Theater Arrival** link.

The "In-Theater Arrival" page will display.



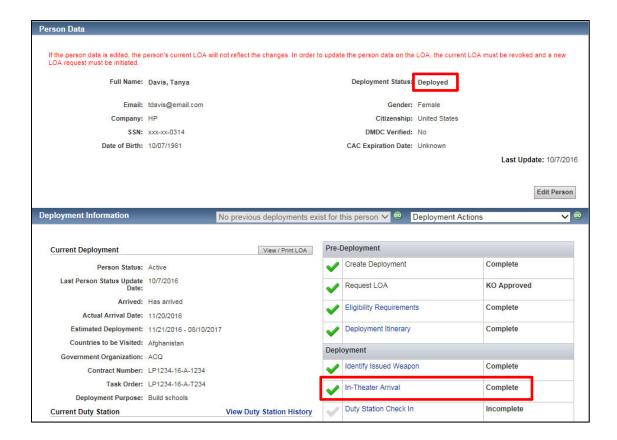
3. Verify the ITAD or change it to reflect the correct date.

#### **Notes:**

- O You cannot enter future dates (dates later than the current date); you must enter the date that truly reflects the person's in-theater arrival.
- The ITAD may or may not be the same as the duty station check-in date, but it cannot be after the duty station check-in date.
- o The ITAD cannot be more than 30 days (including the 30<sup>th</sup> day) before the estimated deployment start date. For example, if the estimated deployment start date is November 30, the ITAD can be from November 1 to November 30.
- The ITAD cannot be outside the period of performance of the current contract/task order.
- The ITAD cannot overlap with a previously closed deployment. The ITAD must be after the actual end date of all previously closed deployments. You cannot "back-date" the ITAD to reflect the original ITAD date of a contractor who has remained in theater and is issued back-to-back LOAs when a contract is extended or an option period is exercised. This change was implemented to prevent overlapping deployments.

#### 4. Click Save and Continue.

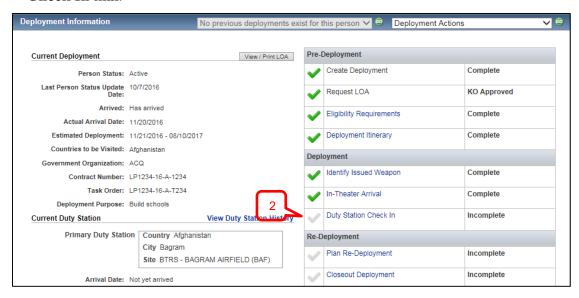
The "View Person" page will display. In the "Deployment" section, the **In-Theater Arrival** task will have a green check mark and the status "Complete".



## 9.5 Entering a Person's Duty Station Check-in Date

To enter the duty station check-in date:

- 1. Search for and select a person. The "View Person" page will display.
- 2. From the "Deployment" section of the "View Person" page, click the **Duty Station** Check In link.



The "Update Deployment Duty Station" page will display.



3. Enter the duty station check-in date in the **Date Arrived** field. Enter the date (in MM/DD/YYYY format, including forward slashes) or select the date using the calendar control.

#### **Notes:**

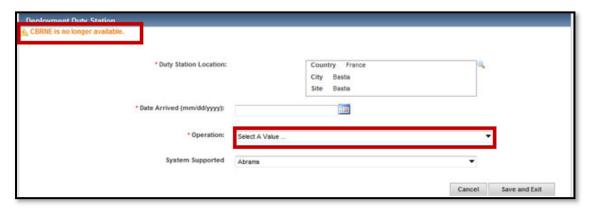
- O You cannot enter future dates (dates later than the current date); you must enter the date that truly reflects the person's duty station check-in.
- The duty station check-in date can be the same as or later than the ITAD. You cannot enter a date that is earlier than the ITAD.
- If the duty station/ITAD overlaps with a previously closed deployment, an error message appears and you cannot proceed until you enter a valid date. The duty station check-in date and ITAD must be after the actual end date of all previously

- closed deployments. You cannot "back-date" the duty station check-in date to reflect the original duty station check-in date of a contractor who has remained in theater and is issued back-to-back LOAs when a contract is extended or an option period is exercised. This change was implemented to prevent overlapping deployments.
- If you change the duty station country to a country that requires SOFA information in SPOT and no LOA was requested for the deployment, when you click **Save and Exit**, an error message will display that indicates an LOA is required. The message instructs you to cancel or close the current deployment and create a new deployment and LOA. Click **Cancel** to exit the page without saving.
- If you change the duty station country to a country that requires SOFA information in SPOT and an LOA was requested for the deployment, when you click **Save and Exit**, a pop-up window will display to inform you about additional SOFA requirements.
  - o If you click **OK** in the pop-up window, the "SOFA Page" will display.
    - Complete the SOFA requirements on the "SOFA Page" (see the Notes in Section 9.3), ensuring the expiration date is in compliance with SOFA requirements and the deployment period is not greater than one year. Click Save and Exit to return to the "Deployment Duty Station" page. Click Save and Exit to save your duty station location changes and return to the "View Person" page.
    - If you enter an expiration date on the "SOFA Page" for a current deployment period that is greater than one year, a pop-up warning message will display when you click **Save and Exit**. Because SOFA deployments are limited to one year, you should cancel or close the current deployment and request a new deployment of one year or less. Click **Cancel** to close the pop-up window and click **Cancel** on the "SOFA Page".
    - If you do not complete the SOFA requirements on the "SOFA Page "and click Cancel, you return to the "Deployment Duty Station" page and a pop-up window indicates that the SOFA country is removed from the Duty Station Location field. Click OK to close the pop-up window. The Duty Station Location is not changed to a SOFA country until SOFA requirements are complete. Click Cancel to exit the "Deployment Duty Station" page without saving and return to the "View Person" page.
  - o If you click **Cancel** in the pop-up window, the pop-up window closes, you remain on the "Deployment Duty Station" page, and the **Duty Station Location** is not changed to a SOFA country. Click **Cancel** to exit the "Deployment Duty Station" page without saving and return to the "View Person" page.
- 4. If necessary, update the other fields.

#### **Notes:**

• Operations that are expired are not available for selection from the **Operation** drop-down list.

• If the previously selected **Operation** is expired, a message will display and you need to select an **Operation** from the drop-down list. In the following example, the previously selected **Operation** value "CBRNE" is expired.

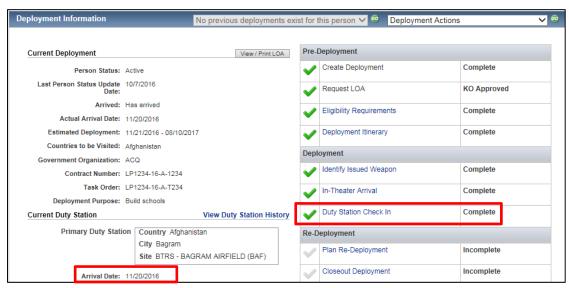


#### 5. Click Save and Exit.

The "View Person" page will display. In the "Deployment" section, the **Duty Station** Check In task will have a green check mark and the status "Complete".

#### **Notes:**

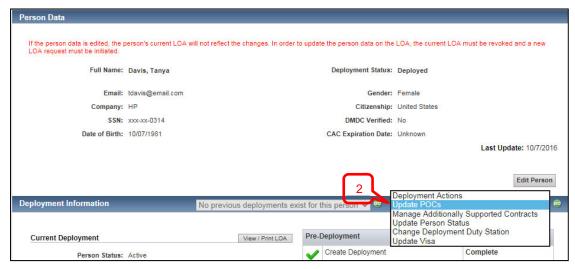
- o In the "Current Duty Station" section, the **Actual Arrival Date** field will display the duty station check-in date.
- o If the ITAD is *not* recorded in SPOT for the current deployment before the duty station check-in date is populated, SPOT will automatically populate the ITAD with the arrival date at the duty station. As a result, the **In-Theater Arrival** task is also marked as "Complete" and the person's deployment status is changed to "Deployed". In addition, the **Arrived** field will display "Has arrived" and the **Actual Arrival Date** field will display the date entered for the ITAD.



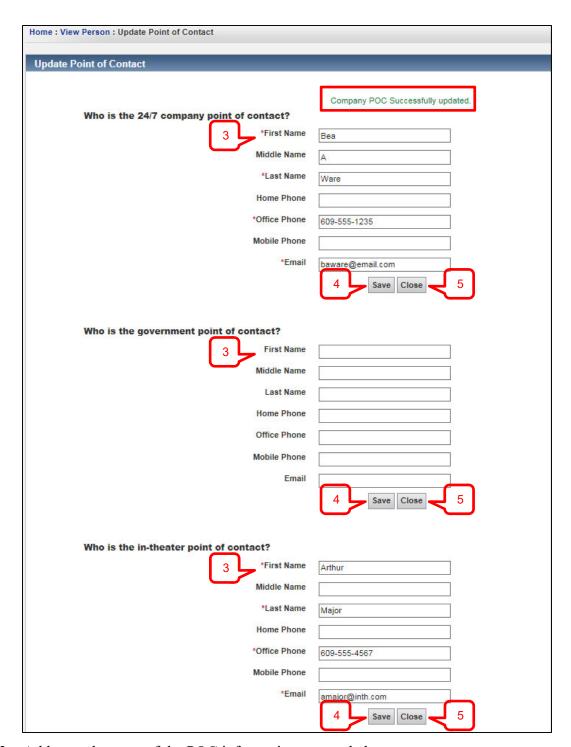
## 9.6 Updating Points of Contact

Points of Contact (POC) information can be updated at any time, whether the person is actively deployed or not. The updated information will be visible on the person's "LOA Details" page in SPOT. However, the LOA will not reflect those updates if the PDF file has already been produced. For the LOA in its PDF form to reflect those updates, it needs to be revoked and reissued.

- 1. Search for and select a person. The "View Person" page will display.
- 2. From the "Deployment Information" section of the "View Person" page, select **Update POCs** from the **Deployment Actions** drop-down list. Click **Go** ( ).



The "Update Point of Contact" page will display.



3. Add or update any of the POC information, as needed.

**Note:** The 24/7 company and in-theater points of contact are required. The government contact is optional. If not entered, this contact will be populated on the LOA with information for the assigned Government Authority.

4. Click **Save** for each POC that you add or update. A message confirming the successful updates will display.

5. Click any one of the three **Close** buttons. The "View Person" page will display.

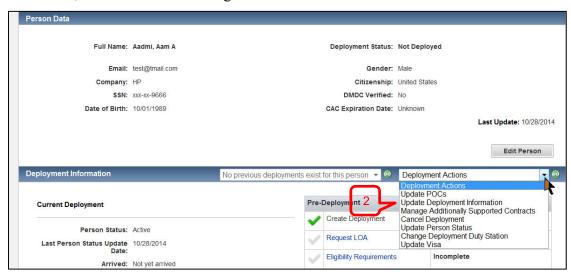
**Note**: The **Save** button only saves updates to the section that contains the button. However, any one of the three **Close** buttons will close the entire "Update Point of Contact" page.

## 9.7 Updating Deployment Information

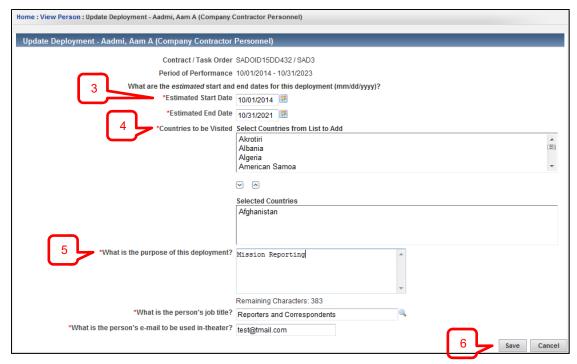
To update the deployment dates, countries to visited, purpose of deployment, job title, or intheater email address:

- 1. Search for and select a person. The "View Person" page will display.
- 2. From the "Deployment Information" section of the "View Person" page, select **Update Deployment Information** from the **Deployment Actions** drop-down list. Click **Go** ( ).

**Note**: The **Update Deployment Information** option is *not* available if the ITAD is populated or an LOA has been requested. To update deployment information when an LOA has been requested, an authorized user may recall or revoke an LOA. For more information about recalling LOAs, see Section 6.4, Recalling an LOA. To have an LOA revoked, contact the Contracting Officer.



The "Update Deployment" page will display.



3. Edit the **Estimated Start Date** and the **Estimated End Date**, if necessary. Enter the dates (in MM/DD/YYYY format, including forward slashes) or select the dates using the calendar controls.

#### Notes:

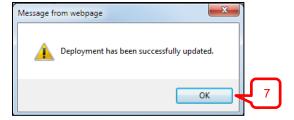
- Deployment start dates must fall within the referenced contract or task order's period of performance. Deployment end dates may extend up to 30 days beyond the contract or task order's end date to allow for close out.
- The deployment start date cannot be earlier than the current date. If a deployment start date is in the past, an error message will appear and you cannot proceed until you enter a valid date. You cannot enter an estimated deployment date in the past. If a person is staying in theater on back-to-back deployments and remains in theater when a contract is extended or an option period is exercised, you must create a new deployment with an estimated start date that must be the day after the previous deployment is closed out.
- If a new deployment overlaps with a previously closed deployment, an error message appears and you cannot proceed until you enter a valid date. The estimated start date of a new deployment must be after the actual end date of all previously closed deployments. This change was implemented to prevent overlapping deployments.
- For deployments that do not require SOFA information in SPOT, if the deployment period is greater than one year, a warning message will appear when you click **Save**. Ensure dates are in compliance with SPOT business rules and reflect only the funded portion of the contract/task order PoP. Click **OK** to continue updating the deployment.
- For deployments that require SOFA information in SPOT, if the deployment period is greater than one year, an error message will appear when you click **Save**.

To update deployment dates, you might have to cancel the current deployment and request a new deployment of one year or less.

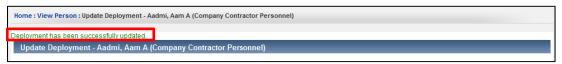
4. Edit Countries to be Visited, if necessary. To add Countries to be Visited, select one or more countries from the list and click the Down Arrow button to move the selection(s) to the box of Selected Countries.

#### **Notes:**

- If you need to remove countries from the **Selected Countries** list, select one or more countries and click the **Up Arrow** button.
- After you select the correct countries, you can update visa information as needed for the selected countries. For more information, see Sections 9.12, Updating Visa Information.
- If you attempt to add a country to the **Selected Countries** list that requires SOFA information in SPOT and no LOA was requested for the deployment, when you click the **Down Arrow** button, a pop-up window will display that instructs you to cancel or close the current deployment and create a new deployment and LOA.
- If you attempt to add a country to the **Selected Countries** list that requires SOFA information in SPOT and the LOA for the deployment was recalled, denied, revoked, or in a pending signed state, when you click the **Down Arrow** button, a pop-up window will display to inform you about additional SOFA requirements.
  - o If you click **OK** in the pop-up window, the "SOFA Page" will display.
    - Complete the SOFA requirements on the "SOFA Page" (see the Notes in Section 9.3), ensuring the expiration date is in compliance with SOFA requirements. Click Save and Exit to return to the "Update Deployment" page. The SOFA country is added to the Selected Countries list.
    - If you do not complete the SOFA requirements on the "SOFA Page "and click Cancel, you return to the "Update Deployment" page and a pop-up window indicates that the SOFA country is removed from the Selected Countries list. Click OK to close the pop-up window. A SOFA country is not added to the Selected Countries list until SOFA requirements are complete.
  - o If you click **Cancel** in the pop-up window, the pop-up window closes, you remain on the "Update Deployment" page, and the SOFA country is not added to the **Selected Countries** list.
- 5. Edit the purpose of this deployment, job title, and in-theater email address, if necessary.
- 6. Click Save. A pop-up window will display to confirm the successful updates.



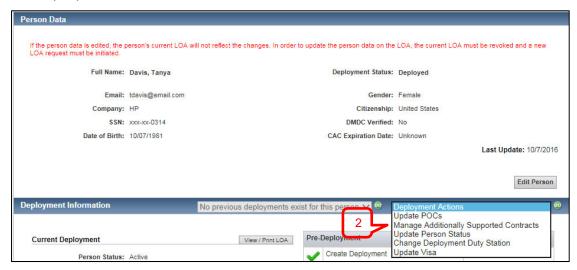
7. Click **OK**. The "Update Deployment" page displays a success message. Then the "View Person" page will display.



## 9.8 Referencing Additionally Supported Contracts or Task Orders

SPOT allows Company Administrators to reference additional contracts or task orders that a person is supporting in-theater. Note that additional contracts or task orders are listed for reference purposes only, as the LOA will only reflect the primary contract/ task order identified when the LOA request was approved.

- 1. Search for and select a person. The "View Person" page will display.
- 2. From the "Deployment Information" section of the "View Person" page, select Manage Additionally Supported Contracts from the Deployment Actions drop-down list. Click Go ( ).



The "Manage Additionally Supported Contracts" page will display.

- 3. Add, update, or remove additionally supported contracts or task orders that the contractor is supporting. For instructions, see Sections 9.8.1 through 9.8.3.
- 4. When done with all the updates, click **Save & Exit** to return to the "View Person" page.

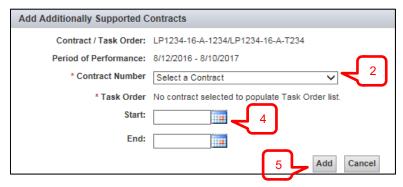
# 9.8.1 Adding Additionally Supported Contracts or Task Orders

To add an additionally supported contract or task order:

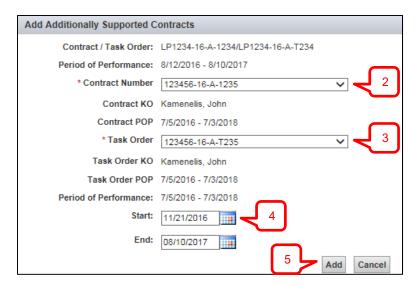
1. Select the **Add** icon ( ) next to "Additionally Supported Contracts".



The "Add Additionally Supported Contracts" window will display.

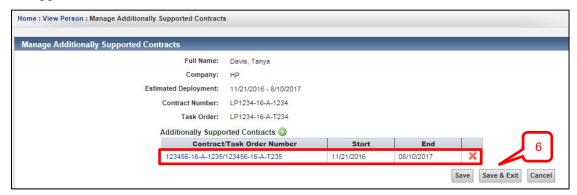


- 2. Select a contract from the **Contract Number** drop-down list. SPOT will display information in the **Contract KO**, **Contract POP**, and **Task Order** fields for the selected contract.
- 3. If the selected contract has task orders, select a task order from the **Task Order** drop-down list. After you select a task order, SPOT will display information in the **Task Order KO** and **Task Order PoP** fields for the selected task order.
- 4. Enter or update the dates that the contractor will be supporting the additional Contract or Task Order, if necessary.



### 5. Click Add.

The "Manage Additionally Supported Contracts" page will display. The "Additionally Supported Contracts" table displays the newly added contract/task order that the person supports.



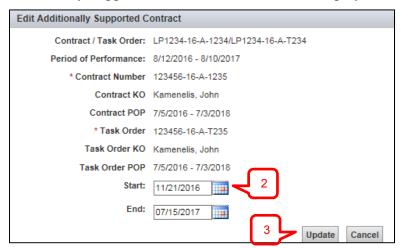
6. When done with all the updates, click Save & Exit to return to the "View Person" page.

## 9.8.2 Updating Additionally Supported Contracts or Task Orders

To update an additionally supported contract or task order:

1. Click the desired link in the Contract/Task Order column.





The "Edit Additionally Supported Contracts" window will display.

2. Enter or update the dates that the contractor will be supporting the additional contract/task order, if necessary.

**Note**: Other fields cannot be changed.

3. Click Update.

The "Manage Additionally Supported Contracts" page will display with the updated dates in the "Additionally Supported Contracts" table.



4. When done with all the updates, click **Save & Exit** to return to the "View Person" page.

# 9.8.3 Removing Additionally Supported Contracts or Task Orders

To remove an additionally supported contract or task order:

1. Click the **Remove** icon (**孝**) associated with the contract/task order to be removed.



The "Additionally Supported Contracts" table will update accordingly.



2. When done with all the updates, click Save & Exit to return to the "View Person" page.

## 9.9 Cancelling a Deployment

Both the deployment status and the status of an associated LOA determine if the **Cancel Deployment** option is available in the **Deployment Actions** drop-down list on the "View Person" page.

• If there is an associated LOA, you can cancel a deployment if the LOA status is one of the following, as long as the ITAD has *not* been populated:

<b>LOA Status When Cancel Deployment</b>	LOA Status After Deployment is
is Available	Cancelled
LOA Not Requested (no associated LOA)	N/A
Request Pending	Cancelled
Denied	Denied
Recalled	Cancelled
Revoked	Revoked

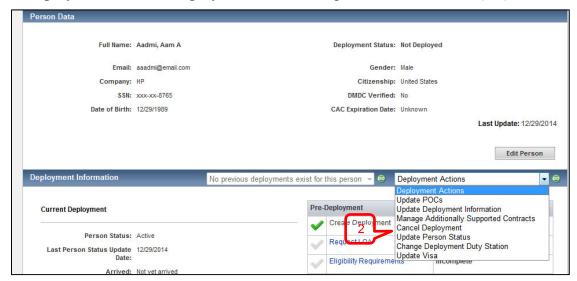
The **Cancel Deployment** option is not available if the LOA status is "Government Authorized", "Pending Signed Document", or "KO Approved".

By cancelling a deployment, the LOA status is automatically changed (see table above). In the LOA Inbox, you can search for an LOA by status and view LOA details. However, you can only view the LOA PDF file for an LOA with a "KO Approved" status.

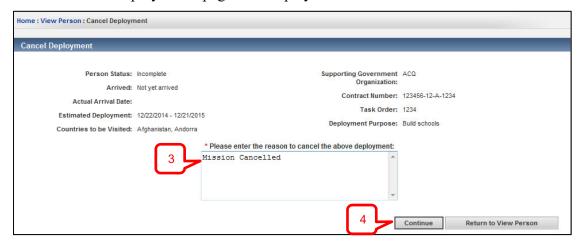
• You can cancel an open deployment, but not an active deployment. After an ITAD is entered, the deployment is active and the **Cancel Deployment** option is not available.

## To cancel a deployment:

- 1. Search for and select a person. The "View Person" page will display.
- 2. From the "Deployment Information" section of the "View Person" page, select Cancel **Deployment** from the **Deployment Actions** drop-down list. Click **Go** ( ).



The "Cancel Deployment" page will display.



- 3. Enter the reason the deployment is being cancelled.
- 4. Click Continue.

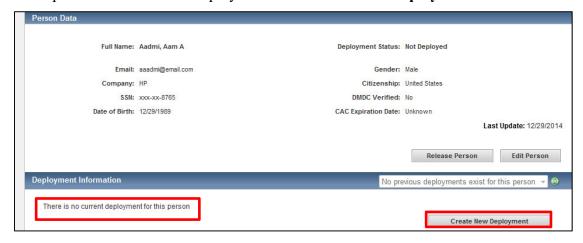
The confirmation page with the **Cancel Deployment** button will appear.



**Note**: Records of cancelled deployments are *not* accessible to users. If the cancelled deployment has an LOA associated with it, a warning message of "The cancellation of this Deployment will result in automatic cancellation of the associated LOA." will display at the top of the page because the LOA will also be cancelled and users can no longer view or print it.

## 5. Click Cancel Deployment.

The "View Person" page will display. The "Deployment Information" section indicates the person has no current deployment. The **Create New Deployment** button is available.

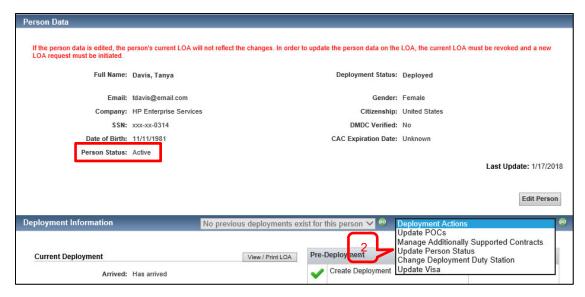


## 9.10 Updating a Person's Status for a Deployed Person

When you request a deployment, the person's status is **Active**. You can change a person's status without closing out the deployment or the LOA. For example, if a person goes on R&R, change the status to **R&R**. Then when the person returns, repeat these steps to change the status back to **Active**.

To update a person's status:

- 1. Search for and select a person. The "View Person" page will display.
- 2. From the "Deployment Information" section of the "View Person" page, select **Update Person Status** from the **Deployment Actions** drop-down list. Click **Go** ( ).

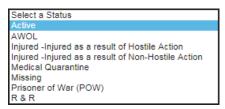


The "Update Person Status" page will display.

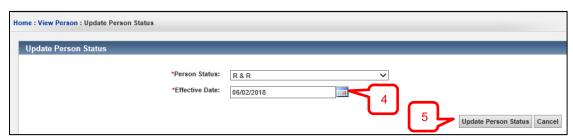


3. Select the **Person Status** from the drop-down list.

**Note:** See the SPOT Business Rules if you have questions about the terms in the **Person Status** drop-down list.

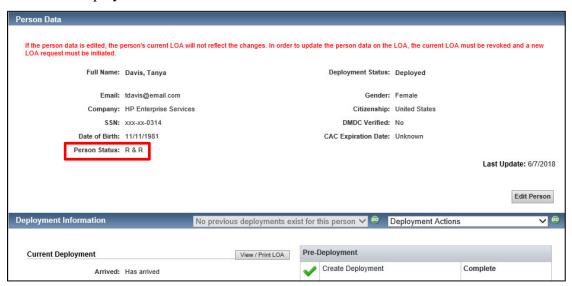


4. Enter the **Effective Date** of the person status change. The date must be the current date or a prior date. Type the date (in MM/DD/YYYY format, including forward slashes) or use the calendar control to select the date.



5. Click Update Person Status.

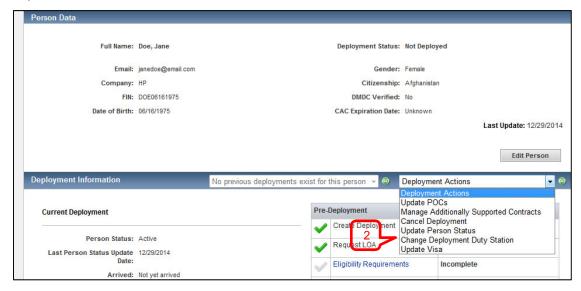
The "View Person" page will display. In the "Person Data" section, the **Person Status** field will display the selected status.



# 9.11 Changing a Deployment Duty Station

To change a deployment duty station:

- 1. Search for and select a person. The "View Person" page will display.
- 2. From the "Deployment Information" section of the "View Person" page, select Change Deployment Duty Station from the Deployment Actions drop-down list. Click Go ().



The "Update Deployment Duty Station" page will display.



3. Update the duty station information, as needed.

#### Notes:

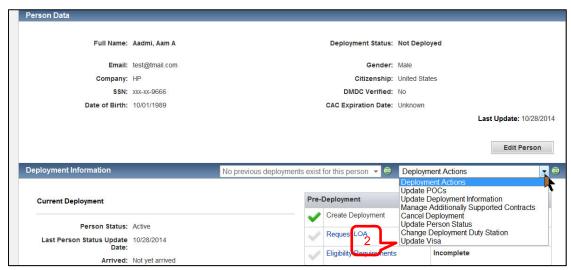
- Operations that are expired are not available for selection from the **Operation** drop-down list.
- If the previously selected **Operation** is expired, select a valid **Operation** from the drop-down list to proceed.
- O You cannot enter future dates (dates later than the current date); you must enter the date that truly reflects the person's duty station check-in.
- The duty station check-in date can be the same as or later than the ITAD. You cannot enter a date that is earlier than the ITAD.
- If the duty station/ITAD overlaps with a previously closed deployment, an error message appears and you cannot proceed until you enter a valid date. You cannot "back-date" the duty station check-in date to reflect the original duty station check-in date of a contractor who has remained in theater and is issued back-to-back LOAs when a contract is extended or an option period is exercised. This change was implemented to prevent overlapping deployments.
- If you change the duty station country to a country that requires SOFA information in SPOT and no LOA was requested for the deployment, when you click **Save and Exit**, an error message will display that indicates an LOA is required. The message instructs you to cancel or close the current deployment and create a new deployment and LOA. Click **Cancel** to exit the page without saving.
- If you change the duty station country to a country that requires SOFA information in SPOT and an LOA was requested for the deployment, when you click **Save and Exit**, a pop-up window will display to inform you about additional SOFA requirements.
  - o If you click **OK** in the pop-up window, the "SOFA Page" will display.
    - Complete the SOFA requirements on the "SOFA Page" (see the Notes in Section 9.3), ensuring the expiration date is in compliance with SOFA requirements and the deployment period is not greater than one year. Click Save and Exit to return to the "Deployment Duty Station" page. Click Save and Exit to save your duty station location changes and return to the "View Person" page.

- If you enter an expiration date on the "SOFA Page" for a current deployment period that is greater than one year, a pop-up warning message will display when you click **Save and Exit**. Because SOFA deployments are limited to one year, you should cancel or close the current deployment and request a new deployment of one year or less. Click **Cancel** to close the pop-up window and click **Cancel** on the "SOFA Page".
- If you do not complete the SOFA requirements on the "SOFA Page "and click Cancel, you return to the "Deployment Duty Station" page and a pop-up window indicates that the SOFA country is removed from the Duty Station Location field. Click OK to close the pop-up window. The Duty Station Location is not changed to a SOFA country until SOFA requirements are complete. Click Cancel to exit the "Deployment Duty Station" page without saving and return to the "View Person" page.
- o If you click **Cancel** in the pop-up window, the pop-up window closes, you remain on the "Deployment Duty Station" page, and the **Duty Station Location** is not changed to a SOFA country. Click **Cancel** to exit the "Deployment Duty Station" page without saving and return to the "View Person" page.
- 4. Click **Save and Exit**. The "View Person" page will display.

## 9.12 Updating Visa Information

To update visa information:

- 1. Search for and select a person. The "View Person" page will display.
- 2. From the "Deployment Information" section of the "View Person" page, select **Update Visa** from the **Deployment Actions** drop-down list. Click **Go** ( ).



The "Update Visa" page will display.



3. Click the **Edit** icon ( ✓ ) to update the visa information.

The "Update Visa" page will display with fields for updating the selected visa.



- 4. Update the visa number, expiration date, and any optional visa remarks.
- 5. Click **Update**. A confirmation message will display.



6. Click **Close** to return to the "Update Visa" page.

The "Update Visa" page displays the updated visa information.



7. Click **Exit** to return to the "View Person" page.

# 10 Redeployments

This section provides instructions on how to plan a redeployment, close out a deployment, and view a person's deployment history after their previous deployment has been closed out.

SPOT uses the term *redeployment* in the military context. In SPOT, the term redeployment is defined as "returning from deployment". The term does not refer to deploying again or returning to deployment.

Redeployment occurs when a person's deployment ends and the individual returns home and/or to the demobilization station (point of origin). The following two workflows are associated with managing a person's redeployment:

- 1. Planning redeployment (i.e., planning to return home and/or to the demobilization station), and
- 2. Closing out the deployment.

Completing the two workflows helps organizations prepare and plan for the utilization of their personnel.

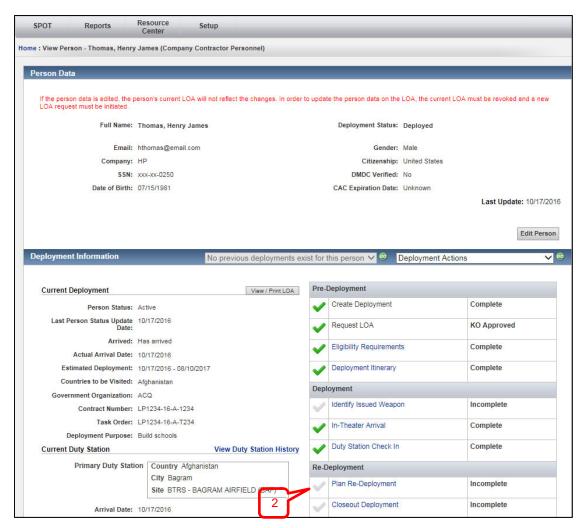
The "Redeployment" section of the "View Person" page provides links to the redeployment and close out deployment workflows. Planning a person's redeployment involves completing the redeployment itinerary. The anticipated departure date from AOR is the target date for the person to depart from the AOR. The actual departure date is entered only after the person has departed.

To close out a person's deployment, enter the departure date in the **Actual Departure Date from AOR** field. Once the actual departure date is entered and saved, the deployment record becomes part of the permanent historical record set for the person. All of the data fields are locked; you can no longer add or update information. However, you can view the deployment details by selecting the PoP from the **Previous Deployments** drop-down list. The **Previous Deployments** drop-down list allows you to view the details that relate to a person's previous deployment(s) affiliated with your company.

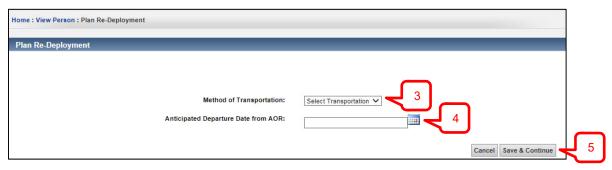
# 10.1 Planning a Redeployment

To plan a redeployment:

1. Search for and select a person. The "View Person" page will display.



2. From the "Re-Deployment" section of the "View Person" page, click the **Plan Re-Deployment** link. The "Plan Redeployment" page will display.



3. Select the **Method of Transportation** from the drop-down list.



4. Enter the **Actual Departure Date from AOR** (in MM/DD/YYYY format, including forward slashes), or use the calendar control to select the date.



5. Click Save & Continue. The "View Person" page will display.

On the "View Person" page, the **Plan Re-Deployment** task will have a green check mark and the status "Complete".



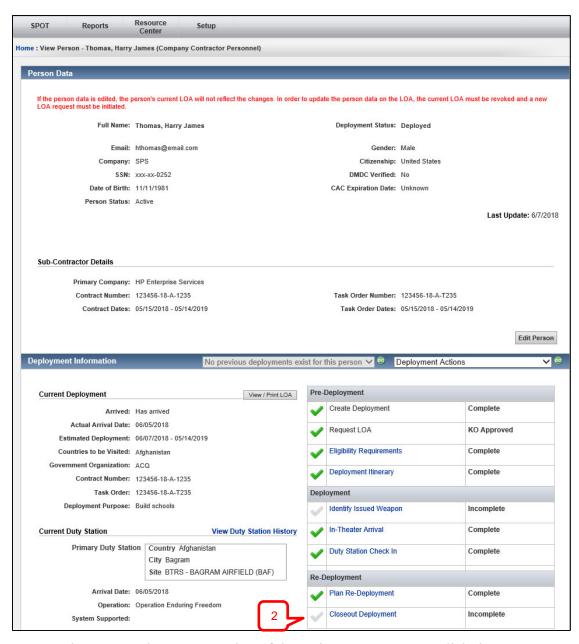
# 10.2 Closing Out a Deployment

A deployment must be closed out in SPOT *after* the person has left the Area of Responsibility (AOR). No further edits can be made to the deployment once the **Actual Departure Date from AOR** has been entered and the deployment has been closed out. You can only close out a deployment if the ITAD has been entered.

To ensure data quality in SPOT, automated processes are run daily on a scheduled basis. These processes will close or cancel appropriate deployments and correspondingly set the status of associated LOAs. For more information, see the Automated Processes section in Appendix A: Getting Started in SPOT.

To close out a deployment:

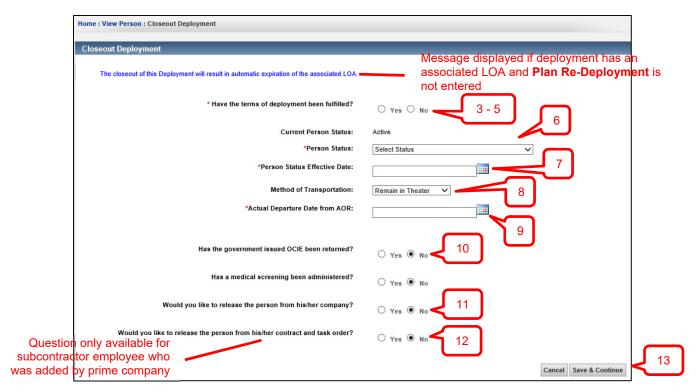
1. Search for and select a person. The "View Person" page will display.



2. From the "Re-Deployment" section of the "View Person" page, click the **Closeout Deployment** link. The "Closeout Deployment" page will display.

### **Notes:**

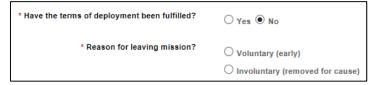
- The ITAD must be entered before closing a deployment. For information on entering the date, see Section 9.4.
- If an LOA is associated with the deployment, SPOT will display a warning message: "The closeout of this Deployment will result in automatic expiration of the associated LOA."



- 3. Click the appropriate Yes or No radio button to answer the question Have the terms of deployment been fulfilled?
  - If you select **Yes**, skip steps 4 and 5 and go to step 6 to complete the rest of the screen.



• If you select **No**, an additional question will appear asking the reason for the person's departure without fulfilling the terms of the deployment. Continue with step 3.

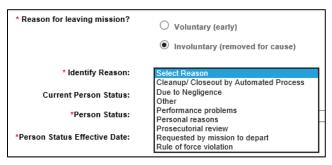


- 4. Click the appropriate radio button to answer the question **Reason for leaving mission?** 
  - o If you select **Voluntary (early)**, skip step 5 and go to step 6.



o If you select **Involuntary (removed for cause)**, the **Identify Reason** drop-down list will display.

From the Identify Reason drop-down list, select the reason for the involuntary departure.
 Note: See the SPOT Business Rules if you have questions about the terms in the Identify Reason drop-down list.



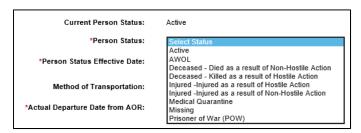
**Note**: If you select **Other** from the **Identify Reason** drop-down list, a text field will display for you to enter a reason. This field is required.



6. Select the **Person Status** from the drop-down list.

#### Notes:

- See the SPOT Business Rules if you have questions about the terms in the **Person** Status drop-down list.
- If the person is remaining active, select Active from the Person Status dropdown list.

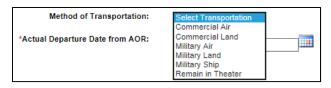


7. Enter the date of the status change in the **Person Status Effective Date** field. The date must be the current date or a prior date. Type the date (in MM/DD/YYYY format, including forward slashes) or use the calendar control to select the date.



8. If necessary, select the **Method of Transportation** from the drop-down list.

**Note:** If the person is remaining in theater, select **Remain in Theater**.



9. Enter the **Actual Departure Date from AOR**. Type the date (in MM/DD/YYYY format, including forward slashes) or use the calendar control to select the date.

**Note:** You should not enter a future departure date (date later than the current date).



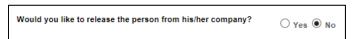
10. Click the appropriate **Yes** or **No** radio button to answer the next two questions regarding Organization Clothing Individual Equipment (OCIE) and medical screening.



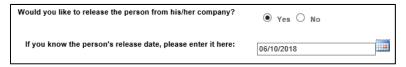
11. Click the appropriate **Yes** or **No** radio button to release the person from his/her company.

**Note:** Releasing a person from a company allows the person to become available in SPOT for a new employer.

• If you select **No**, go to step 12.



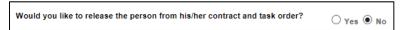
o If you select **Yes**, an additional question will appear asking the date of the release from company. Enter the release date (in MM/DD/YYYY format, including forward slashes), or use the calendar control. Then go to step 13.



12. If available, click the appropriate **Yes** or **No** radio button to release a subcontractor from the prime company and previously assigned contract/task order.

**Note:** This question is available only if the person whose deployment is being closed is a subcontractor employee who was added to SPOT by the prime company. Releasing a person from a contract/task order releases the person from an assigned contract/task order and the prime company. The person is still assigned to the employer. This allows the person to work on another contract/task order for the employer.

• If you select **No**, go to step 13.



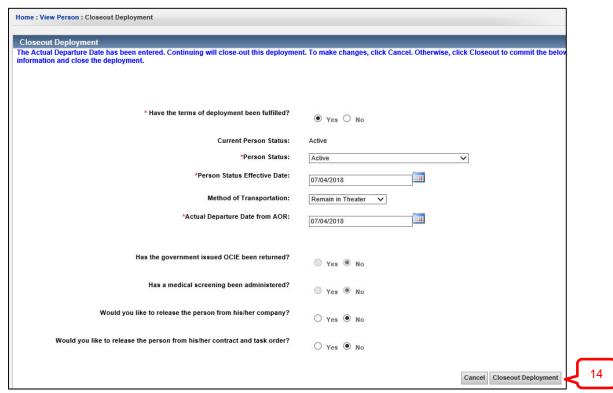
o If you select **Yes**, an additional question will appear asking the date of the release from contract/task order. Enter the release date (in MM/DD/YYYY format, including forward slashes), or use the calendar control. Then go to step 13.



## 13. Click Save & Continue.



SPOT displays a warning message: "The Actual Departure Date has been entered. Continuing will close out this deployment. To make changes, click Cancel. Otherwise, click Closeout to commit the below information and close the deployment."



# 14. Click **Closeout Deployment** to close out the deployment.

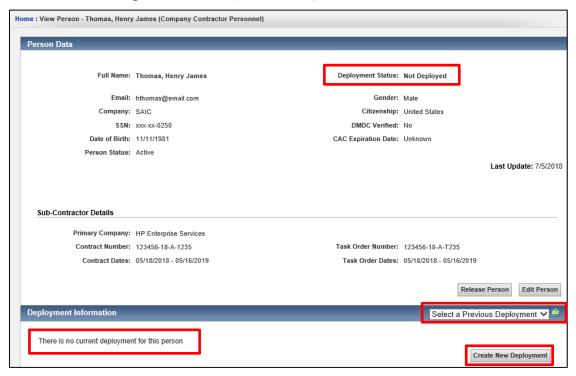
**Note:** If the ITAD has *not* been entered, you cannot close out the deployment and an error message appears. Enter the ITAD (see Section 9.1) and then close out the deployment.

After you click **Closeout Deployment**, the deployment is closed out and the "View Person" page will display. The person's status changes to "Not Deployed" and the "View Person" page indicates there are no current deployments. The **Create New Deployment** button is available to create another deployment, unless the person was released from his/her company. Previous deployments are listed in the **Select a Previous Deployment** drop-down list.

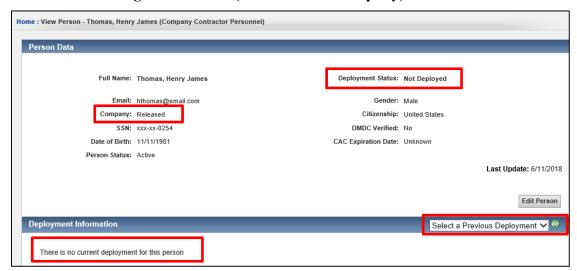
#### **Notes:**

- The Company field displays "Released" if the person was released from the company, or the employer name if the person was released from the contract/task order.
- The view is different if you are the Company Administrator for the prime company and you release the person from a contract and/or task order. In this scenario, the prime Company Administrator will *not* see the previous deployments listed in the **Select a Previous Deployment** drop-down list because the prime/subcontractor relationship no longer exists with the person whose record is being viewed.
- After leaving the "View Person" page, you will no longer be able to search for and view information about the released person if your company's relationship with this person no longer exists

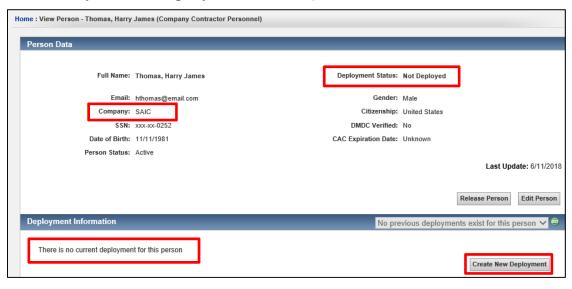
## **View Person Page After Close (No Release)**



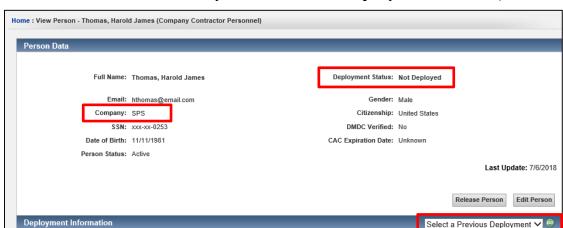
# **View Person Page After Close (Release from Company)**



# View Person Page After Close (Release from Contract/Task Order by Prime and Viewed by Prime Company Administrator)



Create New Deployment



# View Person Page After Close (Release from Contract/Task Order by Subcontractor and Viewed by Subcontractor Company Administrator)

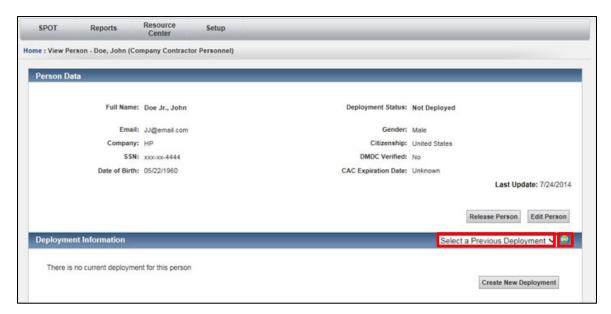
# 11 Deployment History and LOAs

There is no current deployment for this person

# 11.1 Viewing Deployment History

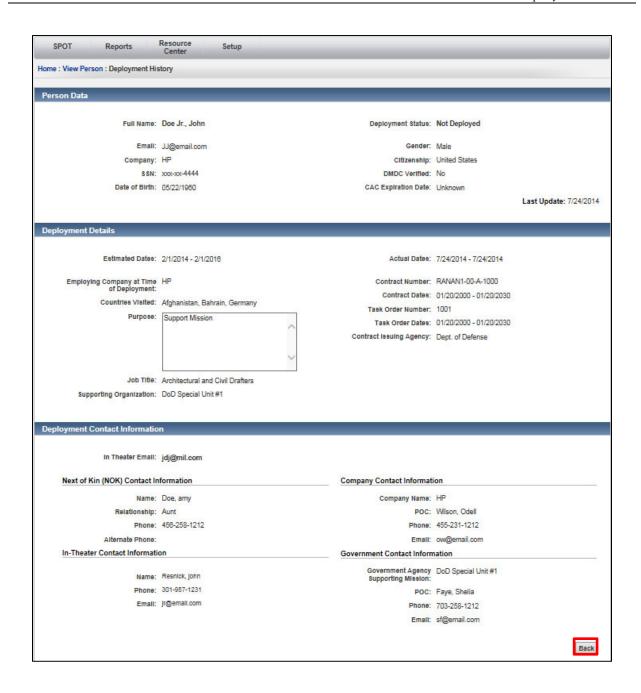
The **Select a Previous Deployment** drop-down list appears after a person's deployment is closed out. The list allows you to view the details that relate to the person's previous deployment(s) affiliated with your company. The list is organized by previous deployment date range.

- 1. Search for and select a person. The "View Person" page will display.
- 2. From the "Deployment Information" section of the "View Person" page, click the **Select a Previous Deployment** drop-down list and select the PoP for the desired deployment record. Click **Go** ( ). The "Deployment History" page for the selected deployment will display.



The "Deployment History" page is read-only because you cannot make edits to deployments that are closed out.

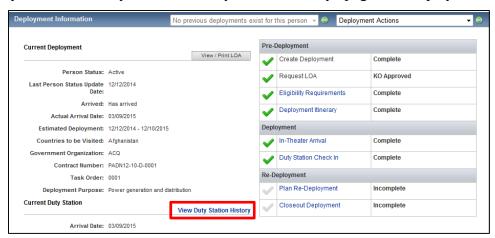
3. Click **Back** to return to the "View Person" page.



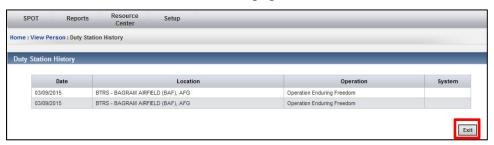
# 11.2 Viewing Duty Station History

To view duty station history for a deployment:

- 1. Search for and select a person. The "View Person" page will display.
- 2. From the "Deployment Information" section of the "View Person" page, click the **View Duty Station History** link. The "Duty Station History" page will display.



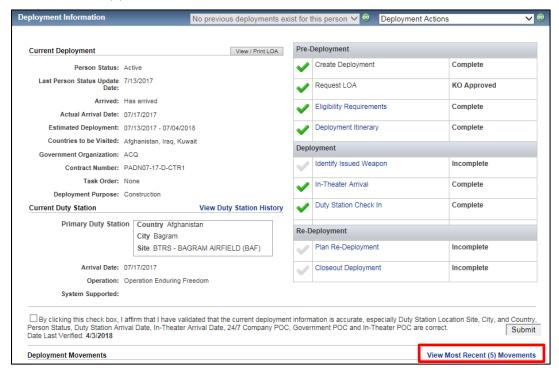
3. Click Exit to return to the "View Person" page.



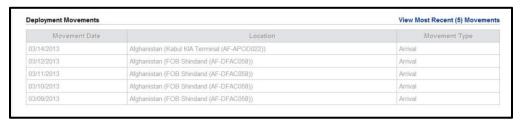
# 11.3 Viewing JAMMS Movements

To view the most recent and Joint Asset Movement Management System (JAMMS) movements for a deployment:

- 1. Search for and select a person. The "View Person" page will display.
- 2. From the "Deployment Information" section of the "View Person" page, click the View Most Recent (5) Movements link.



The five most recent JAMMS scans that have been uploaded into SPOT will display.



**Note:** If JAMMS movements are not uploaded into SPOT via the JAMMS upload process, the "View Person" page will display a message to indicate that no movements are available for this person for the current deployment dates.

### 11.4 Viewing and Printing LOAs

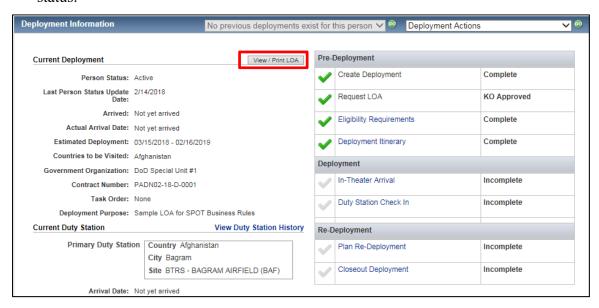
After an LOA is approved and signed by the Contracting Officer, you can view and print the LOA as a read-only portable document format (PDF). You can access an LOA from the "LOA Inbox" section of the "Home" page (see Section 6.3) or from the "View Person" page.

Note: LOA PDFs are only available for LOAs with a "KO Approved" status.

To view and print an LOA from the "View Person" page:

- 1. Search for and select a person. The "View Person" page will display.
- 2. From the "Deployment Information" section of the "View Person" page, click the **View / Print LOA** button. The LOA will display.

**Note:** The **View / Print LOA** button only appears for an LOA with a "KO Approved" status.



3. Click **Open** to display the read-only PDF document.

Note: Optionally, you can click Save or Cancel instead of opening the PDF document.

The LOA displays as a PDF document. The actual LOA will have a watermark, based on the identified Supporting Government Organization for the deployment (such as Department of Defense, Department of State, or U.S. Agency for International Development).

LE	TTER OF	AUTHORIZATIO	ON	DATE OF REQUEST
NOT	T VALID W	VITHOUT PHOTO	O ID	2/15/2018
REQUIRING ACTIVITY	G	OVT AUTHORITY POC	GOVT AUTHORITY POC PHONE	GOVT AUTHORITY POC EMAIL
DoD Special Unit #1	F	Peter H Piper	609-123-5678	peter.h.piper@mail.mil
NAME (Last, First, Middle)	S	SN/DODID	FIN/UID	DATE OF BIRTH
Doe, John D	x	xx-xx-0053		11/11/1981
EMAIL			CITIZENSHIP	PASSPORT # / EXPIRATION
john.d.doe@mail.mil			United States	987654321 / 11/11/2025
THEATER EMAIL			DEPLOYMENT PERIOD START	DEPLOYMENT PERIOD END
john.d.doe@mail.mil			2/15/2018	2/16/2018
COMPANY (full name)/Prime or Sub	bcontractor			
77 Construction Company / Prime				
COMPANY POC		NY POC TELEPHONE		COMPANY POC EMAIL
Roe, Jane	202-555	-1235		jane.roe@email.com
CONTRACT NUMBER/ TASK ORDI	ER		CONTRACT START/END DATE	CONTRACT ISSUING AGENCY
PADN02-18-D-0001/None		V'-	2/1/2018 - 1/31/2019	Dept. of Defense
ASSIGNED KO		ED KO TELEPHONE		ASSIGNED KO EMAIL
Kris H Kringle	555-555			kris kringle@mail.mil
IN-THEATER CONTACT		CT'S PHONE		CONTACT'S EMAIL
Public, John	202-555	-3458	TATAL	john.q publio@mail.mil
COUNTRIES TO BE VISITED			CONTRACT	OR STATUS
Afghanistan	// X	7 / / /	☐ ☐ CAAF	□ NON-CAAF
/ 5 <sup>×</sup> /			AUTHORIZED GOV	ERNMENT SERVICES*
PURPOSE	78			MILITARY ISSUED CLOTHING
Sample LOA for SPOT Business Rules	6			MILITARY ISSUED EQUIPMENT
	E-E			MWR FACILITIES
	100			MILITARY EXCHANGE COMMISSARY
	1			MILITARY BANKING
	4			Z EXCESS BAGGAGE
COMPANY BILLING ADDRESS	63/	<i>42779</i>	DIPLOMATIC POST OFFICE (DPO)	MILAR
123 State Street	W		PRIMARY CARE***	TRANSPORTATION (other than MILAIR)
Trenton, New Jersey - 08801	416	<b>20. ⊻</b>	OTHER (SEE REMARKS FIELD)	NONE
United States			MBER OF AGS ITEMS CHECKED	15
Simes States	- P		TOO TIEMS STEENED	/

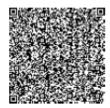
"Authorized Government Services does not necessarily mean that the Government provides these services to contractors on a nonreimbursable basis. For certain categories of authorized services, the contractor may be required to reimburse the government IAW applicable Federal, DOD or COCOM regulations/policies and/or the contract terms and conditions. The indicated Authorized Government Services on this LOA are only applicable for the designated countries to be visited during the deployment; however, if the services vary between countries, the contracting officer shall specify which services may be authorized in each country. If the country to be visited has a Status of Forces Agreement (SOFA) in place that governs the categories of services to be authorized, then the terms of the SOFA take precedence over the terms of this LOA.

\*\*Combatant Commander (CCDR) authorization is required IAW FAR Clause 52.225-28 in order for a contractor to be authorized to carry a weapon.

\*\*\*Resuscitative/Emergency Care is the default level of care. Unless specifically negotiated in the contract, ALL medical care is reimbursable to the U.S. Government.

The government organization specified above, in its mission support capacity under the contract, authorizes the individual employee identified herein, to proceed to the location(s) listed for the designated deployment period set forth above. Upon completion of the mission, the employee will return to the point of origin.





#### **Notes:**

- For deployments that require SOFA information in SPOT, the SOFA questions and responses are printed at the top of the "LOA REMARKS" section on the second page of the LOA.
- The number of qualified dependents prints on the LOA, not the dependent information that was entered in SPOT. To see SOFA information and dependent details:
  - Display the SPOT "View Person" page for the contractor employee. In the "Deployment" section, click the SOFA link (see Section 9.3) or click the Eligibility Requirements link and continue to the "7. SOFA" tab (see Section 6.6.7).
  - o Run the Status of Forces Agreement (SOFA) Report (see Section 13.6).

#### LOA REMARKS

1. The contractor employee is essential to the mission of the United States armed forces and has a high degree of skill or knowledge for the accomplishment of mission requirements by fulfilling one of the following: (Must select only one from the following) \*1.2 Possessing a security clearance recognized by the United States to perform his or her duties; or; 2. Employee affirmed to Contracting Officer's satisfaction that he/she does not have a residency permit/visa for Japan. \*yes; 3. Qualified dependents as defined in SOFA Art. I.c., accompanying employee. \*no; Number of qualifying dependents \*0; 4. SOFA Expiration Date \*05/14/2019; 5. Japan Specific Authorized Government Service (AGS):Laundry and dry cleaning; Open mess(club) membership, as determined by each respective club; Casualty assistance (mortuary services) on a reimbursable basis; Routine medical care on a reimbursable basis for U.S. citizens and emergency medical care on a reimbursable basis; Department of Defense Dependent Schools on a space-available and tuition paying basis; Issuance of U.S. Forces, Japan Operator's Permit; Issuance of vehicle license plates \*yes;

- 4. To print the LOA, click the **Print** icon ( ). Select print options and click **Print**.
- 5. Close Adobe® Reader<sup>TM</sup> to return to the "View Person" page.

## 12 Equipment

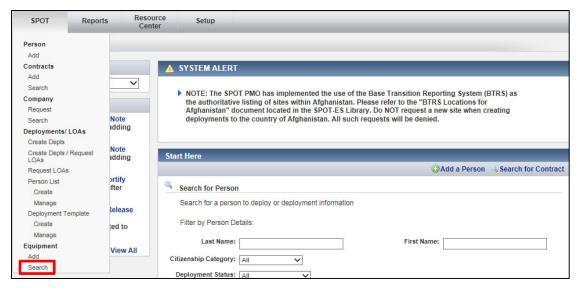
The "Equipment" option allows companies to track the following types of equipment:

- Equipment operated by Private Security Contractor (PSC) personnel to be compliant with the DoD Instruction DODI 3020.50
- Contractor-Owned Contractor-Operated Equipment (COCO) equipment

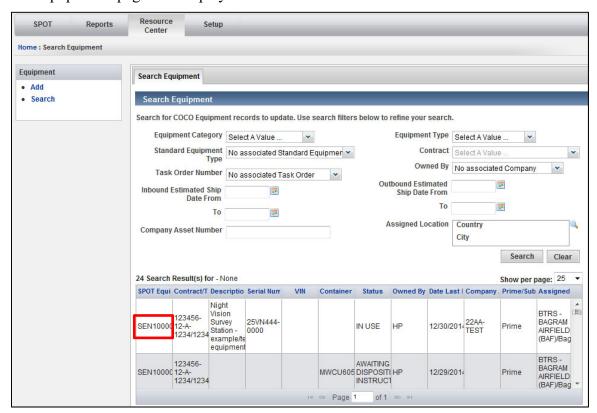
Company Administrators and Equipment Managers can add, search, and update equipment information for a company. Contracting Officer, Contracting Administrator, and Contract Accountability users can only view equipment information. This section is limited to the functions available to the Company Administrators.

## 12.1 Searching for Equipment

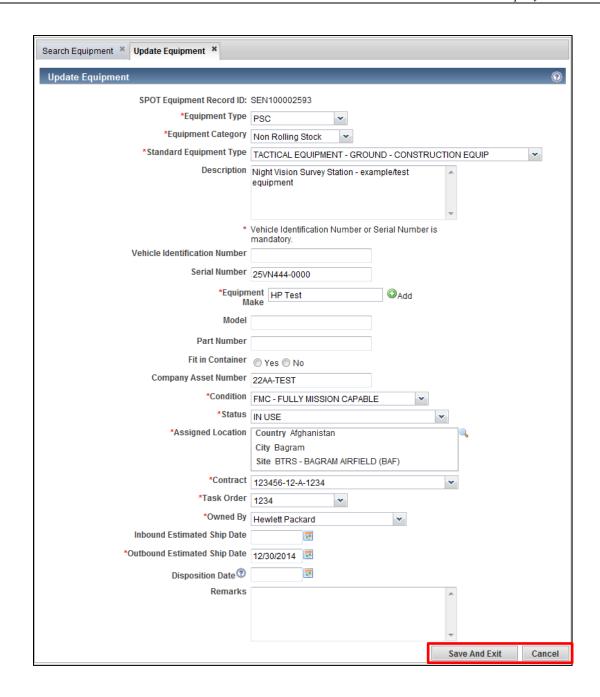
- 1. From the SPOT menu bar, hover the cursor over **SPOT** and a drop-down menu will display. Click the **Search** link and the "Search Equipment" page will display.
- 2. Enter the search criteria and click **Search**. The search results display.



3. In the **SPOT Equipment Number** column, click an equipment number. The "Update Equipment" page will display.

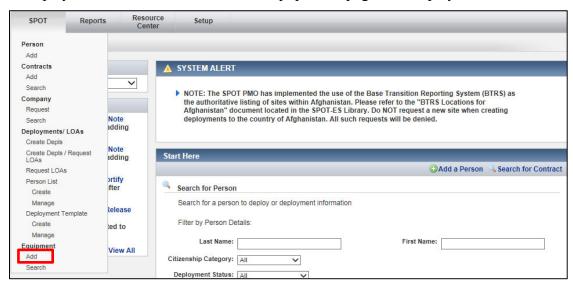


4. View the equipment details. Click **Save and Exit** or **Cancel** to exit. The "Search Equipment" page will display.



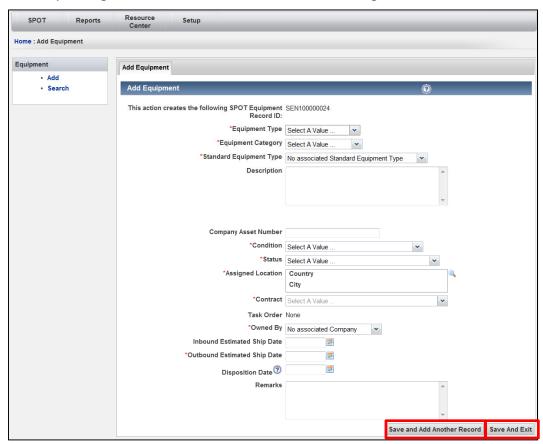
### 12.2 Adding Equipment

1. From the SPOT menu bar, hover the cursor over **SPOT** and a drop-down menu will display. Click the **Add** link the "Add Equipment" page will display.

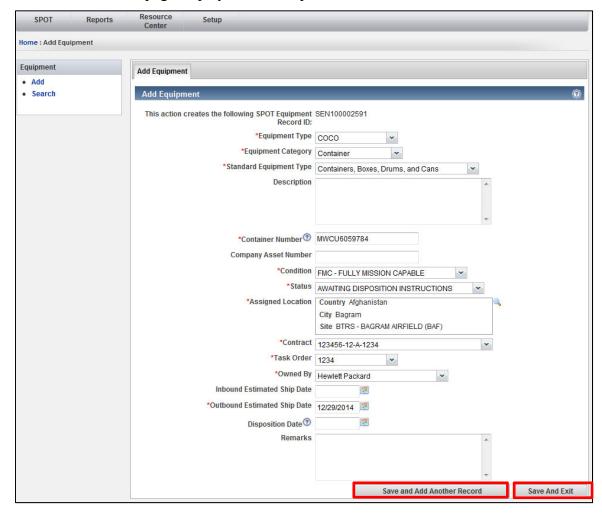


2. Enter equipment information in the required and optional fields.

**Note:** The following screens are examples. The actual fields visible/available/required will vary/change based on selections made while entering data!



- 3. Select one of the following options:
  - Click **Save and Add Another Record** to save the changes and add another record. The "Add Equipment" page displays for you to add another record.
  - Click **Save and Exit** to save the changes but do not add another record. The "Home" page displays with the updates.



## 13 Reports

SPOT reports provide insight and information about personnel and personnel deployment activity. Contractor Company SPOT users can access five report categories from the **Reports** option: Personnel, Pre-Deployment Eligibility, Deployment, Contract, and LOA. SPOT provides standard (predefined) reports and allows users to customize (define) reports to meet specific reporting needs. The Operations Visibility Report is automatically exported to a Microsoft Excel<sup>TM</sup> formatted file. All other reports are generated in SPOT and can be downloaded and saved in various formats such as PDF and Microsoft Excel.

## 13.1 Types of SPOT Reports

The following types of standard and customized (ad hoc) reports are available in SPOT for the Company Administrator role. With the addition of the Operations Visibility Report, some older reports were removed from SPOT.

Category	Report Name	Type	Report Description
Personnel	Personnel Detail	Ad Hoc	By name listing based on selected user criteria (personnel category, deployment status, citizenship, and organization/company).
	DMDC Reverify Failed Log	Standard	Summary of all unverified person records from DMDC verification. Reasons explain the data mismatch during DMDC verification.
Pre-Deployment Eligibility	Predeployment Detail	Ad Hoc	Returns the status and/or information on eligibility requirements (health, visa, equipment, theater/country clearance, forms, LOA, and training) for persons who have not yet been updated as deployed in SPOT.
Deployment	OCSIC Affirmation Report	Ad Hoc	Displays details for company contractor personnel supporting all government organizations in SPOT (except Department of State and USAID orgs) having open and active deployments in Afghanistan. The report displays deployment details such as duty station site, city and country, person status, duty station arrival date, in-theatre arrival date, 24/7 company POC, government POC and intheatre POC. It also provides the POC information for the person who last affirmed the data was correct and the date affirmed. Deployments having LOAs that have not been requested will show blank in the LOA Number and LOA Status columns in this report.
	Operations Visibility Report	Ad Hoc	Displays all company contractor personnel in SPOT having open, active and future deployments. The report displays deployment details such as contract, task order, contracting office (office responsible for deployment), duty station city/country, LOA information (if applicable), and last scanned information.
	Status of Forces Agreement (SOFA) Report	Ad Hoc	Displays data based on your SPOT user based permissions and report filter selections for all company contractor personnel in SPOT having open, active, and future deployments with either a current primary deployed duty station country or a country to be visited that requires SOFA information in SPOT. The report displays SOFA data entered in SPOT for the contract/task order selected. The report displays deployment details such as contract,

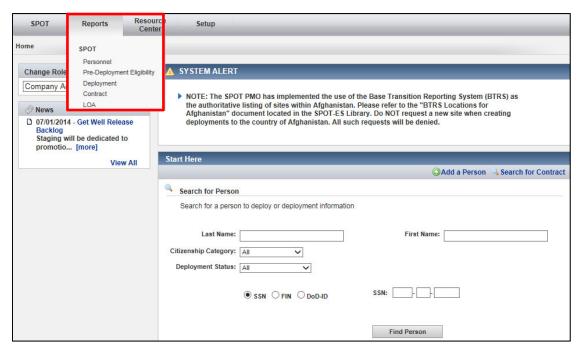
Category	Report Name	Type	Report Description
			task order, current duty station site/city/country, LOA information (if applicable), and SOFA data.
Contract	Company Equipment by Contract/Task Order	Standard	Listing of company managed equipment by contract and task order.
LOA	LOA Status	Standard	Summary report that presents aggregated counts of all active and historical LOAs based on LOA status. This report links to an "LOA Detail" report that provides detailed information (such as person name, contract/task order information, relevant LOA dates, and KO/GA names) regarding the LOAs based on the user selected status from the "LOA Status" report.
	Weapons Summary	Standard	Summary report that presents aggregated counts of personnel authorized and issued weapons by company and country. This report links to a detailed report providing specific information (such as person name, contract/task order, citizenship category, job title, and supporting org) about personnel authorized to carry a weapon and the specific weapon they are issued.

#### **Notes:**

- Ad hoc reports tend to have a slower response time than standard reports.
- The Operations Visibility Report, OCSIC Affirmation Report, and Status of Forces Agreement (SOFA) Report are automatically exported to Excel. These reports provide information about contractor personnel with open, active, and future deployments.
  - An open deployment is a deployment record that does not have an ITAD populated.
  - o An active deployment is a deployment record that has an ITAD populated and the estimated deployment end date is still in the future.
  - o A future deployment is an open deployment that has an estimated start date that is greater than today's date.

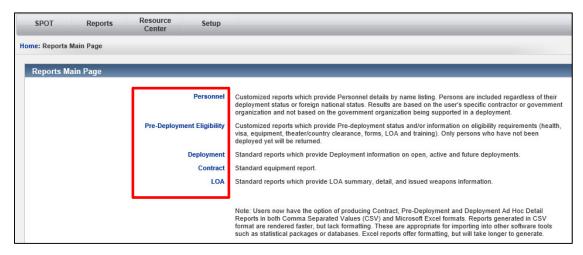
## 13.2 Accessing SPOT Reports

1. From the SPOT menu bar, hover the cursor over **Reports** and a drop-down menu will display. Click the **SPOT** link to go to the "Reports Main" page, or click any report category link below **SPOT** to go directly to that specific report page. The report categories listed depend on your role.



2. If you clicked **SPOT**, the SPOT "Reports Main" page will display. Click the "Report Category" name for the type of report you want to generate. The menu options for the report category will display.

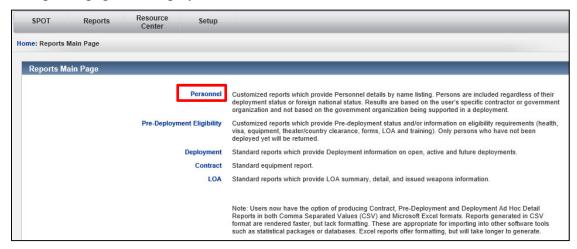
**Note**: If the available report options in a report category do not allow you to generate the kind of report needed, you can request a customized report through the SPOT-ES Help Desk.



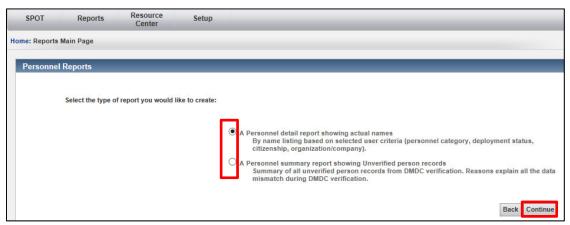
## 13.3 Accessing a Sample Report Generated in SPOT

Complete the following steps to generate a sample personnel report:

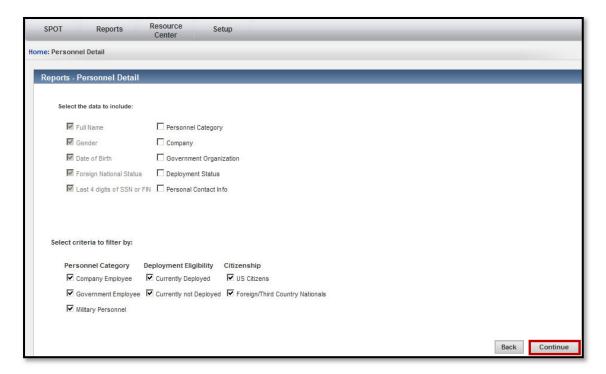
1. From the "Reports Main" page, click the **Personnel** report category. The "Personnel Reports" page will display.



2. Click the radio button to select **A Personnel detail report showing actual names**. Click **Continue**. The "Reports – Personnel Detail" page will display.

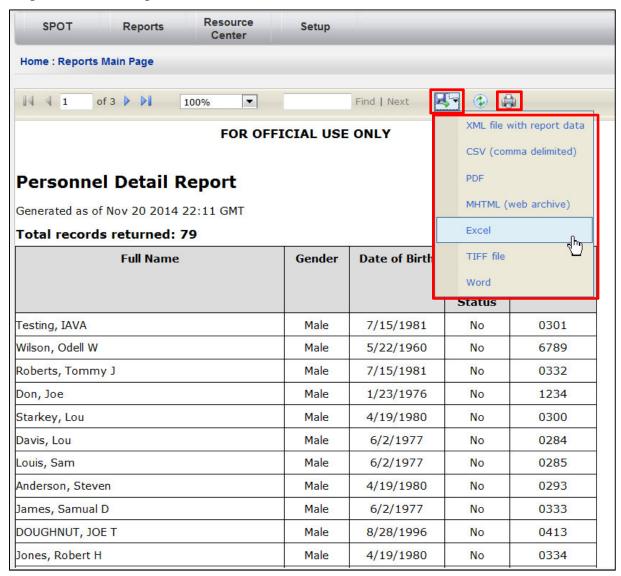


3. Click the checkboxes to select the data and filter criteria to include in the report. Click **Continue**. The "Personnel Detail Report" page will display.



- 4. From this page, perform the following actions for the report:
  - To print the report, click the **Print** icon.
  - To save the report, click the **Save** icon and select the desired format.

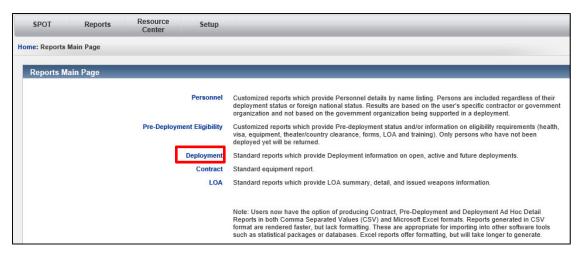
### **Sample Personnel Report:**



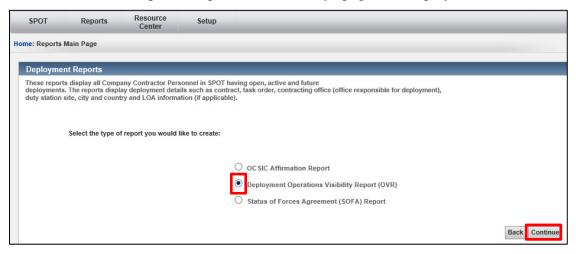
## 13.4 Accessing the Operations Visibility Report

Complete the following steps to generate the Operations Visibility Report.

1. From the "Reports Main" page, click the **Deployment** report category. The "Deployment Reports" page will display.



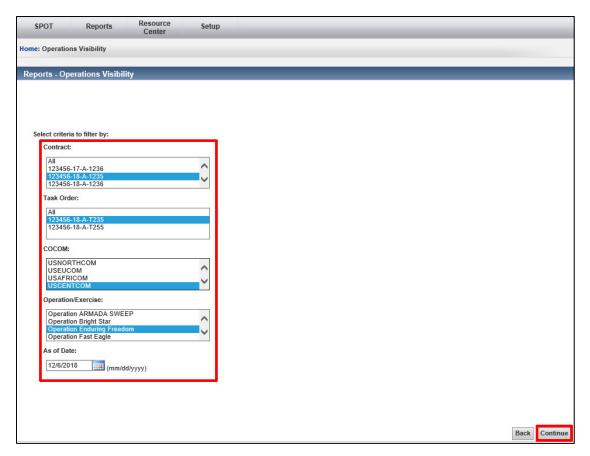
2. Click the radio button to select **Deployment Operations Visibility Report (OVR)**. Click **Continue**. The "Reports – Operations Visibility" page will display.



3. Select the desired parameter values to filter the report.

#### Notes:

- o The **Contract** field lists contracts associated with your company.
- Task Order field lists task orders associated with the selected contract(s). If there are no task orders associated with the selected contract(s), the Task Order field displays "No Task Order".
- o For Contract, Task Order, COCOM, and Operation/Exercise, you can select a single value, multiple values, or All to select all values in the list. To select multiple values, hold the SHIFT key (for consecutive choices) or the CTRL key (for non-consecutive choices) and click.
- O By default, the **As of Date** parameter value is set to the current date. This parameter is configured to allow you to select only the current or a prior date.



4. Click **Continue**. SPOT will automatically export the report to a Microsoft Excel format file.

**Note:** The duration to generate a report is dependent upon a number of conditions, including the number of filters applied and the size of the result set.

- 5. If prompted, click **Open** to open the "Operations Visibility Report".
- 6. Use the features available in Excel to view, print, or save the data in the report.

**Note:** If the combination of selected parameters does not return any data, a "No data found for the selected criteria" message will display in the report. Return to the "Reports – Operations Visibility" page so you can select different parameters and run the report again.

## **Sample Operations Visibility Report:**

#### FOR OFFICIAL USE ONLY

## **Operations Visibility Report**

**Generated On:** 2018-12-06 07:12:50

Company:Hewlett PackardContract:123456-18-A-1235Task Order:123456-18-A-T235

COCOM: USCENTCOM

**Operation/Exercise:** Operation Enduring Freedom

**As Of Date:** 2018-12-06

**Description:** This report displays all Company Contractor Personnel in SPOT having open, active and future deployments.

The report displays deployment details such as contract, task order, contracting office (office responsible for deployment),

duty station city/country, LOA information (if applicable), and last scanned information.

Contract Number	Task Order Number	Prime Contractor Company	Contracting Agency	Contracting Office (Office responsible for deployment)	Contracting Officer Name	Task Order Contracting Officer Name	Current 24/7 Company POC	Current Government POC	Current In- Theater POC
123456- 18-A- 1235	123456- 18-A- T235	Hewlett Packard (HP)	DOD [Dept. of Defense]	ACQ [Acquisition]	Hunt, Anne	Hunter, Andrew	Lou Mann, Imann@email.com, 703-555-9876	Gary Gregg, gary.gregg@email.com, 609-999-9999	Sam Ellis, sjellis@inth.com, 318-555-1234
123456- 18-A- 1235	123456- 18-A- T235	Hewlett Packard (HP)	DOD [Dept. of Defense]	ACQ [Acquisition]	Hunt, Anne	Hunter, Andrew	Lou Mann, Imann@email.com, 703-555-9876	Gary Gregg, gary.gregg@email.com, 609-999-9999	Sam Ellis, sjellis@inth.com, 318-555-1234
123456- 18-A- 1235	123456- 18-A- T235	Hewlett Packard (HP)	DOD [Dept. of Defense]	ACQ [Acquisition]	Hunt, Anne	Hunter, Andrew	Lou Mann, Imann@email.com, 703-555-9876	Gary Gregg, gary.gregg@email.com, 609-999-9999	Sam Ellis, sjellis@inth.com, 318-555-1234
123456- 18-A- 1235	123456- 18-A- T235	Hewlett Packard (HP)	DOD [Dept. of Defense]	ACQ [Acquisition]	Hunt, Anne	Hunter, Andrew	Lou Mann, Imann@email.com, 703-555-9876	Gary Gregg, gary.gregg@email.com, 609-999-9999	Sam Ellis, sjellis@inth.com, 318-555-1234
123456- 18-A- 1235	123456- 18-A- T235	Hewlett Packard (HP)	DOD [Dept. of Defense]	ACQ [Acquisition]	Hunt, Anne	Hunter, Andrew	Lou Mann, Imann@email.com, 703-555-9876	Gary Gregg, gary.gregg@email.com, 609-999-9999	Sam Ellis, sjellis@inth.com, 318-555-1234

# **Sample Operations Visibility Report (continued):**

Employee Last Name	Employee First Name	Employee Middle Name	Employee Gender	Employee Company Name	Employee Citizenship Country	Citizen ship Catego ry	Job Title	Deploy ment Status	Actual In- Theater Arrival Date	Estimated Deployme nt Start Date	Estimated Deployme nt End Date
Ailey	Alvin	Adam	Male	Hewlett Packard (HP)	United States (USA)	US	Electrical Engineers	ACTIVE	2018-05- 29	2018-05- 29	2019-05- 16
Ali	Abdul	A	Male	Hewlett Packard (HP)	Afghanistan (AFG)	LN	Electrical Engineers	ACTIVE	2018-05- 29	2018-05- 30	2019-05- 16
Cane	Candy	Carol	Female	Hewlett Packard (HP)	United States (USA)	US	Electrical Engineers	ACTIVE	2018-05- 31	2018-05- 31	2019-05- 16
Downer	David	Daniel	Male	Hewlett Packard (HP)	United States (USA)	US	Electrical Engineers	OPEN		2018-05- 29	2019-05- 16
Garcia	Juan	Carlos	Male	SPS (SPS)	Colombia (COL)	TCN	Electrical Engineers	ACTIVE	2018-05- 29	2018-05- 30	2019-05- 16

# **Sample Operations Visibility Report (continued):**

Supporting Government Organization	LOA Requested?	LOA Approval Date	LOA Number	LOA Status	Duty Station Arrival Date	Duty Station Site	Duty Station City	Duty Station Country	Duty Station Country Visa Number	Duty Station Country Visa Expiration Date
ACQ [Acquisition]	YES	2018-05- 29	42CBH2	KO Approved	2018- 05-29	BTRS - BAGRAM AIRFIELD (BAF)	Bagram	Afghanistan (AFG)	AFG0998776554	2020-05-19
ACQ [Acquisition]	YES	2018-05- 30	NSPJJR	KO Approved	2018- 05-29	BTRS - BAGRAM AIRFIELD (BAF)	Bagram	Afghanistan (AFG)		
ACQ [Acquisition]	YES	2018-05- 29	HOSRM0	KO Approved	2018- 05-31	BTRS - BAGRAM AIRFIELD (BAF)	Bagram	Afghanistan (AFG)	AFG0998776555	2020-05-18
ACQ [Acquisition]	YES		WV9JT6	Request Pending		BTRS - BAGRAM AIRFIELD (BAF)	Bagram	Afghanistan (AFG)		
ACQ [Acquisition]	YES	2018-05- 30	DD16TK	KO Approved	2018- 05-29	BTRS - BAGRAM AIRFIELD (BAF)	Bagram	Afghanistan (AFG)	AFG0998776666	2020-05-01

## **Sample Operations Visibility Report (continued):**

Duty Station Country Visa Remarks	Operation Name	Person Status	Last Scan Date	Last Scan Site	Last Scan City	Last Scan Country	Last Verified By	Date Last Verified
Expires on 5/19/2020	Operation Enduring Freedom	Active	2018-05-29	BTRS - BAGRAM AIRFIELD (BAF)	Bagram	Afghanistan (AFG)	Peters, Paul	2018-05-29
	Operation Enduring Freedom	Active	2018-05-29	BTRS - BAGRAM AIRFIELD (BAF)	Bagram	Afghanistan (AFG)	Peters, Paul	2018-05-29
Visa obtained	Operation Enduring Freedom	Active	2018-05-29	BTRS - BAGRAM AIRFIELD (BAF)	Bagram	Afghanistan (AFG)	Peters, Paul	2018-05-31
	Operation Enduring Freedom	Active						
	Operation Enduring Freedom	Active	2018-05-29	BTRS - BAGRAM AIRFIELD (BAF)	Bagram	Afghanistan (AFG)	Peters, Paul	2018-05-29

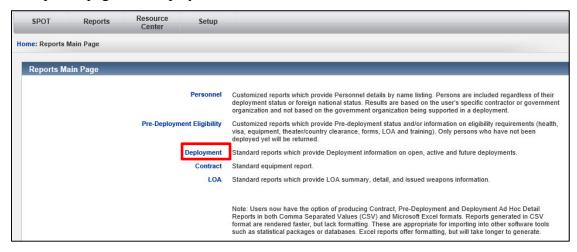
#### **Notes:**

- In the "Contracting Office (Office responsible for deployment)" column, if the contract has task orders, the responsible office is the Task Order Contracting Office. If the contract does not have task orders, the responsible office is the Contract Contracting Office.
- "Duty Station Country Visa" columns display visa information entered in SPOT for the deployment country to be visited. If no visa information has been entered or the current duty station country is not a country to be visited, these columns are blank.
- The "Last Verified By" and "Date Last Verified" columns indicate who/when last clicked the checkbox at the bottom of the "Deployment Information" section on the "View Person" page to affirm that the current deployment information is accurate, especially Primary Duty Station Site, City, and Country, Person Status, Duty Station Arrival Date, In Theater Arrival Date, 24/7 Company Point of Contact (POC), Government POC, and In-Theater POC. This is required every 30 days for deployments where the deployment duty station country is Afghanistan.

## 13.5 Accessing the OCSIC Affirmation Report

Complete the following steps to generate the OCSIC Affirmation Report. This report provides the date and point of contact information for the person who last clicked the checkbox at the bottom of the "Deployment Information" section on the "View Person" page to affirm (see Section 9.1) that the current deployment information is accurate. This action is required every 30 days for deployments where the deployment duty station country is Afghanistan.

1. From the "Reports Main" page, click the **Deployment** report category. The "Deployment Reports" page will display.



2. Click the radio button to select **OCSIC Affirmation Report**. Click **Continue**. The "Reports – OCSIC Affirmation Report" page will display.



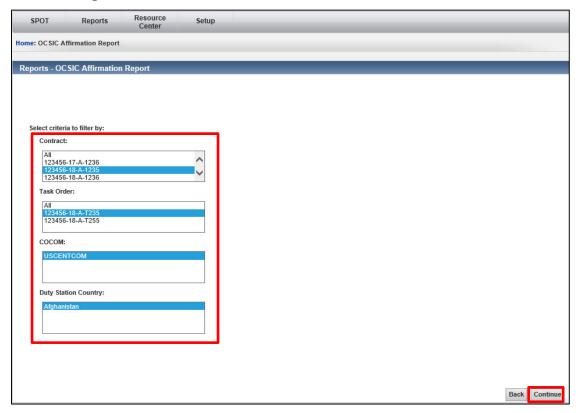
3. Select the desired parameter values to filter the report.

#### **Notes:**

- If there are no task orders associated with the selected contract(s), the Task
   Order field displays "No Task Order".
- For Contract and Task Order you can select a single value, multiple values, or All to select all values in the list. To select multiple values, hold the SHIFT key

(for consecutive choices) or the CTRL key (for non-consecutive choices) and click.

COCOM defaults to CENTCOM and Duty Station Country defaults to Afghanistan.



4. Click **Continue**. SPOT will automatically export the report to a Microsoft Excel format file.

**Note:** The duration to generate a report is dependent upon a number of conditions, including the number of filters applied and the size of the result set.

- 5. If prompted, click **Open** to open the "OCSIC Affirmation Report".
- 6. Use the features available in Excel to view, print, or save the data in the report.

**Note:** If the combination of selected parameters does not return any data, a "No data found for the selected criteria" message will display in the report. Return to the "Reports – OCSIC Affirmation Report" page so you can select different parameters and run the report again.

## **Sample OCSIC Affirmation Report:**

#### FOR OFFICIAL USE ONLY

## **OCSIC Affirmation Report**

 Generated On:
 2018-12-12 10:12:02

 Company:
 HP Enterprise Services

 Contract:
 123456-18-A-1235

 Task Order:
 123456-18-A-T235

COCOM: USCENTCOM **Duty Station Country:** Afghanistan

**Description:** This report displays all verified person details for Company Contractor Personnel supporting all Supporting

Government Orgs (except Department of State and USAID orgs) in SPOT having open and active deployments in Afghanistan. The report displays deployment details such as duty station site, city and country, person status, duty station arrival date, in-theatre arrival date, 24/7 company POC, government POC and in-theatre POC. It also provides the POC information of who affirmed the data was correct last and on what date.

Deployments having LOAs that have not been requested will show blank in the LOA Number and LOA Status

columns in this report.

Contract Number	Task Order Number	Prime Contractor Company	Contracting Agency	Contract/Task Order Contracting Office	Contract/Task Order Contracting Officer POC Info	Current 24/7 Company POC (Name, Email, Phone)	Current Government POC (Name, Email, Phone)	Current In Theater POC (Name, Email, Phone)	SPOT Person Record Number ID
123456- 18-A-	123456- 18-A-	Hewlett Packard	DOD [Dept. of Defense]	ACQ [Acquisition]	Anne Hunt, anne.hunt@	Bea Ware, baware@	Gary Gregg, gary.gregg@	Arthur Major, amajor@	FDA26938- 5C43-4553-
1235	T235	(HP)	or Berense,	[/tequisition]	email.com, 609.555.9999	email.com, 609-555-1235	email.com, 609.555.1234	inth.gov, 609- 555-2468	A073- 356FB705F6F1
123456- 18-A- 1235	123456- 18-A- T235	Hewlett Packard (HP)	DOD [Dept. of Defense]	ACQ [Acquisition]	Anne Hunt, anne.hunt@ email.com, 609.555.9999	Bea Ware, baware@ email.com, 609-555-1235	Gary Gregg, gary.gregg@ email.com, 609.555.1234	Arthur Major, amajor@ inth.gov, 609- 555-2468	46D177C4- B2D1-47F9- 9E15- 8046AC25D625
123456- 18-A- 1235	123456- 18-A- T235	Hewlett Packard (HP)	DOD [Dept. of Defense]	ACQ [Acquisition]	Anne Hunt, anne.hunt@ email.com, 609.555.9999	Bea Ware, baware@ email.com, 609-555-1235	Gary Gregg, gary.gregg@ email.com, 609.555.1234	Arthur Major, amajor@ inth.gov, 609- 555-2468	F820841E- D405-418A- BFF9- BC7794162AB5
123456- 18-A- 1235	123456- 18-A- T235	Hewlett Packard (HP)	DOD [Dept. of Defense]	ACQ [Acquisition]	Anne Hunt, anne.hunt@ email.com, 609.555.9999	Bea Ware, baware@ email.com, 609-555-1235	Gary Gregg, gary.gregg@ email.com, 609.555.1234	Arthur Major, amajor@ inth.gov, 609- 555-2468	B9C156EC- C2AD-46E1- B1C6- 4D236BE60A1B

## **Sample OCSIC Affirmation Report (continued):**

Employee Last Name	Employee First Name	Employee Middle Name	Employee Company Name	Employee Citizenship Country	Citizenship Category	FIN	Deployment Status	Actual In- Theater Arrival Date	Estimated Deployment Start Date	Estimated Deployment End Date
Downer	David	Daniel	Hewlett Packard (HP)	United States (USA)	US		ACTIVE	2018-12-05	2018-12-05	2019-05-04
Gilbert	Gary	Greg	Hewlett Packard (HP)	United States (USA)	US		ACTIVE	2018-12-05	2018-12-05	2019-05-04
Hendricks	Hank	Henry	Hewlett Packard (HP)	United States (USA)	US		OPEN		2018-12-05	2019-05-04
Oliver	Olive	0	Hewlett Packard (HP)	United States (USA)	US		OPEN		2018-12-05	2019-05-04

## **Sample OCSIC Affirmation Report (continued):**

Supporting Government Organization Hierarchy	Supporting Government Organization	LOA Number	LOA Status	Duty Station Arrival Date	Duty Station Site	Duty Station City	Duty Station Country	Person Status
US_GOVT > EXEC_BR > DOD > DA > Army_Cmds > AMC > CECOM > ACQ	ACQ [Acquisition]	3SJFTE	KO Approved	2018-12-05	BTRS - BAGRAM AIRFIELD (BAF)	Bagram	Afghanistan (AFG)	Active
US_GOVT > EXEC_BR > DOD > DA > Army_Cmds > AMC > CECOM > ACQ	ACQ [Acquisition]	PH36MP	KO Approved	2018-12-05	BTRS - BAGRAM AIRFIELD (BAF)	Bagram	Afghanistan (AFG)	Active
US_GOVT > EXEC_BR > DOD > DA > Army_Cmds > AMC > CECOM > ACQ	ACQ [Acquisition]	SXQHJ6	KO Approved		BTRS - BAGRAM AIRFIELD (BAF)	Bagram	Afghanistan (AFG)	Active
US_GOVT > EXEC_BR > DOD > DA > Army_Cmds > AMC > CECOM >ACQ	ACQ [Acquisition]	IUHGSS	KO Approved		-	Ab Bala	Afghanistan (AFG)	Active

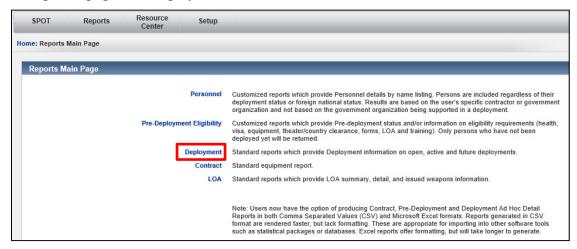
# **Sample OCSIC Affirmation Report (continued):**

Last Scan Date	Last Scan Site	Last Scan City	Last Scan Country	POC Info for Last Person Affirming Data	Date Last Verified
2018-12-05	BTRS - BAGRAM AIRFIELD (BAF)	Bagram	Afghanistan (AFG)	Peters, Paul	2018-12-07
2018-12-05	BTRS - BAGRAM AIRFIELD (BAF)	Bagram	Afghanistan (AFG)	Peters, Paul	2018-12-07
				Peters, Paul	2018-12-05
				Peters, Paul	2018-12-05

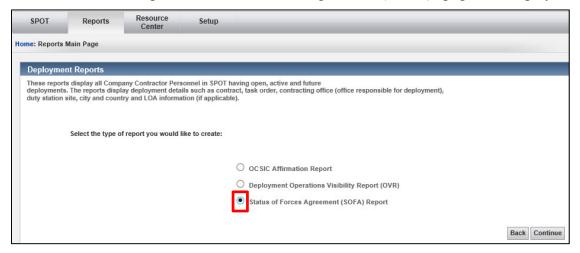
#### 13.6 Accessing the SOFA Operations Visibility Report

Complete the following steps to generate the Status of Forces Agreement (SOFA) Report.

1. From the "Reports Main" page, click the **Deployment** report category. The "Deployment Reports" page will display.



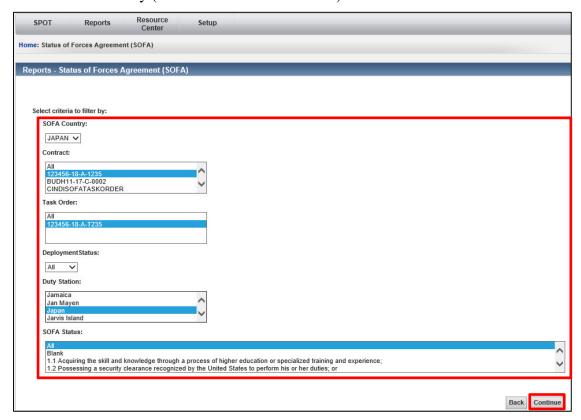
2. Click the radio button to select **Status of Forces Agreement (SOFA) Report**. Click **Continue**. The "Reports – Status of Forces Agreement (SOFA)" page will display.



3. Select the desired parameter values to filter the report.

#### **Notes:**

- o SOFA Country currently defaults to Japan.
- o The **Contract** field lists contracts associated with a SOFA country to be visited or duty station country (currently Japan).
- Task Order field lists task orders for the selected contract(s) that are associated with a SOFA country to be visited or duty station country (currently Japan). If there are no associated task orders, the Task Order field displays "No Task Order".
- o For Contract, Task Order, Duty Station (country), and SOFA Status, you can select a single value, multiple values, or All to select all values in the list. To



select multiple values, hold the **SHIFT** key (for consecutive choices) or the **CTRL** key (for non-consecutive choices) and click.

4. Click **Continue**. SPOT will automatically export the report to a Microsoft Excel format file.

**Note:** The duration to generate a report is dependent upon a number of conditions, including the number of filters applied and the size of the result set.

- 5. If prompted, click **Open** to open the "Status of Forces Agreement (SOFA) Report".
- 6. Use the features available in Excel to view, print, or save the data in the report.

**Note:** If the combination of selected parameters does not return any data, a "No data found for the selected criteria" message will display in the report. Return to the "Reports – Status of Forces Agreement (SOFA)" page so you can select different parameters and run the report again.

## **Sample Status of Forces Agreement (SOFA) Report:**

#### FOR OFFICIAL USE ONLY

## **Status of Forces Agreement (SOFA) Report**

**Generated On:** 2018-12-12 11:12:33 **Company:** HP Enterprise Services

**SOFA Country:** JAPAN

**Contract:** 123456-18-A-1235 **Task Order:** 123456-18-A-T235

Deployment Status:AllDuty Station Country:JapanSOFA Status:All

**Description:** This report displays data based on your SPOT User Based Permissions and report filter selections for all

Company Contractor Personnel in SPOT having open, active, and future deployments with either a current Primary Deployed Duty Station Country (SOFA Country) or a SOFA country listed as a Country to be Visited for the deployment. The report displays any SOFA data entered into SPOT for the contract/task order selected. The

report displays deployment details such as contract, task order, current duty station city/country, LOA

information (if applicable), and SOFA data.

Employee Last Name	Employee First Name	Employee Middle Name	Employee Company Name		Citizenship Category	Job Title	Countries to be Visited
Friendly	Franklin	Fred	Hewlett Packard (HP)	United States (USA)	US	Training and Development Specialists	Japan (JPN )
Gilbert	Gary	Greg	Hewlett Packard (HP)	United States (USA)	US	Logisticians	Japan (JPN )
Hendricks	Hank	Henry	Hewlett Packard (HP)	United States (USA)	US	Electrical Engineers	Japan (JPN )
Rabbitt	Rodger	R	Hewlett Packard (HP)	United States (USA)	US	Storage and Distribution Managers	Japan (JPN )

**Note:** The "Countries to be Visited" column includes the duty station country if the duty station is not in the countries to be visited that was selected in SPOT.

## **Sample Status of Forces Agreement (SOFA) Report (continued):**

Duty Station Site	Duty Station City	Duty Station Country	SOFA Status/ Justification	Affirm NO Residency permit/visa for (Japan)	Qualified Dependents	# of Dependents	Dependent Information
-	Okinawa	Japan (JPN)	1.1 Acquiring the skill and knowledge through a process of higher education or specialized training and experience;	yes	no	0	
Camp Zama	Zama	Japan (JPN)	1.3 Possessing a license or certification issued by a U.S. Federal Department or Agency, U.S. State, U.S. Territory, or the District of Columbia to perform his or her duties; or	yes	no	0	
Marine Corps Air Station Iwakuni	Iwakuni	Japan (JPN)	1.2 Possessing a security clearance recognized by the United States to perform his or her duties; or	yes	yes	3	Harry Hendricks; 05/07/2016; Child; US123456789; United States (USA) Annie Hendricks; 07/08/1960; Parent; CAN569874125; Canada (CAN) Hailey Hendricks; 12/31/1981; Spouse; US456987123; United States (USA)
Marine Corps Air Station Iwakuni	Iwakuni	Japan (JPN)	1.5 Specifically authorized by the Joint Committee (to include Article XIV contractors); or	yes	yes	2	Riley Rabbitt; 03/02/2019; Child; US852963741; United States (USA) Rose Rabbitt; 12/03/1980; Spouse; US456987123; United States (USA)

## **Sample Status of Forces Agreement (SOFA) Report (continued):**

SOFA Status Expiration Date	Japan Specific Authorized Government Service (AGS)	Contract Number	Task Order Number	Prime Contractor Company	Contracting Agency Name	Contract/Task Order Contracting Office	Contract/Task Order Contracting Officer Name, Phone, Email
2019-05-04	yes	123456-18- A-1235	123456- 18-A- T235	Hewlett Packard (HP)	DOD (Dept. of Defense)	OSD Staff [Office of the Secretary of Defense Staff]	John Kay, 850-555-1234, john.kay@email.com
2019-05-04	yes	123456-18- A-1235	123456- 18-A- T235	Hewlett Packard (HP)	DOD (Dept. of Defense)	OSD Staff [Office of the Secretary of Defense Staff]	John Kay, 850-555-1234, john.kay@email.com
2019-05-04	yes	123456-18- A-1235	123456- 18-A- T235	Hewlett Packard (HP)	DOD (Dept. of Defense)	OSD Staff [Office of the Secretary of Defense Staff]	John Kay, 850-555-1234, john.kay@email.com
2019-05-04	yes	123456-18- A-1235	123456- 18-A- T235	Hewlett Packard (HP)	DOD (Dept. of Defense)	OSD Staff [Office of the Secretary of Defense Staff]	John Kay, 850-555-1234, john.kay@email.com

## **Sample Status of Forces Agreement (SOFA) Report (continued):**

In Theater Point of Contact Name, Phone, Email	Operation/ Exercise Name	Deployment Status	Estimated Deployment Start Date	Estimated Deployment End Date	Actual In- Theater Arrival Date	Supporting Government Organization	LOA Approval Date	LOA Number	LOA Status
Arthur Major, 609-555- 2468, amajor@inth.gov	OCONUS Field Support	OPEN	2018-12-05	2019-05-04		ACQ (Acquisition)	2018-12- 01	2MBAVR	KO Approved
Arthur Major, 609-555- 2468, amajor@inth.gov	OCONUS Field Support	OPEN	2018-12-05	2019-05-04		ACQ (Acquisition)	2018-12- 01	PH36MP	KO Approved
Arthur Major, 609-555- 2468, amajor@inth.gov	OCONUS Field Support	ACTIVE	2018-12-04	2019-05-04	2018-12- 05	ACQ (Acquisition)	2018-12- 01	SXQHJ6	KO Approved
Arthur Major, 609-555- 2468, amajor@inth.gov	OCONUS Field Support	ACTIVE	2018-12-05	2019-05-04	2018-12- 05	ACQ (Acquisition)	2018-12- 01	ELKK55	KO Approved

### 14 Account Information

This section provides instructions on actions you can take based on your account. Specifically, you can do the following:

- Request additional roles to accomplish your job tasks.
- View your account information, including your name, personnel category, email address, and the role(s) and the respective company and organization(s) associated with your role(s).

If you request additional roles, SPOT will generate automatic emails to send to authorized users to notify them of the request status and/or ask them to take actions accordingly.

**Notes**: Effective June 1, 2012, a SPOT authorized Public Key Infrastructure (PKI) certificate credential is required for SPOT login. This results in several changes effective June 1, 2012:

- AKO accounts are no longer supported.
- Functionalities such as adding an AKO credential are no longer available.

For more information regarding the PKI certificate login requirement for SPOT-ES, review the FAQs links on the "Login" page, or once you log in, view related documents available under the **Resource Center** menu.

#### **Notes:**

- If you are a registered SPOT user and your first name, last name, or middle name/initial changes on your CAC, you should still be able to access SPOT if your new DoD-issued CAC certificate matches the DoD ID stored in the system for your account. Upon successful verification, SPOT will automatically update your login. For other changes to your SPOT user profile information (such as email address or company), contact the SPOT-ES Help Desk.
- If you do not log into SPOT for a system-specified number of days, you receive a warning email that your account will be deactivated due to inactivity. To keep your account active, log into SPOT on a regular basis.

## 14.1 Requesting Additional Roles

After initially registering and logging into SPOT, you can request one or more additional roles. Company Administrator users are eligible for only a specific set of additional roles. Table 5 lists the additional SPOT user roles that you may request.

**Table 6: SPOT Company Administrator Additional Roles** 

Role Name	Role Description
Basic Report User	Generates SPOT standard reports for the company or organization with which the user is registered.
Contracting Administrator	Contractor company employee who manages contract and task order information in SPOT for the government organization the user supports.
Government Administrator	Government or military employee who manages deployment and LOA information for a government organization. A

Role Name	Role Description
	contractor company employee may be assigned to fulfill this
	role for a government organization.
JAMMS Administrator	Responsible for uploading JAMMS files into SPOT
JAMMS User	Accesses JAMMS reports in SPOT only.

The additional roles available to you are based on your role and the "Personnel Category" assigned to your user account during initial registration. To request an additional role, you must select the role then supply the following information:

- Company This applies if the role requested is a company-type role, such as a Basic Report User for the company associated with your existing role. The company name will prepopulate and cannot be edited.
- Government Organization(s) This applies if the role requested is a government-type
  role, such as a Contracting Administrator for the supporting government organization or
  Government Organization Administrator. If a desired government organization is not
  available, or the organization hierarchy is not as expected, please contact the SPOT-ES
  Help Desk.

Once you complete and submit your request for an additional role, SPOT will automatically generate an email to you with instructions. You need to ask your sponsor to send an approval email to the SPOT Registration Team as detailed in the email with the instructions. Your original Sponsoring POC may not be able to sponsor your new request if the role you are requesting is for a different organization.

If you are requesting a company-type additional role, your original Sponsoring POC must reply to the SPOT Registration Team and indicate approval or denial of the request.

If you are requesting a role for a new organization (such as for a government-type additional role), you must identify a new organizational sponsor for *each* new organization added. This sponsor will need to email the SPOT Registration Team at SPOT.registration@us.army.mil. The email should include the following information:

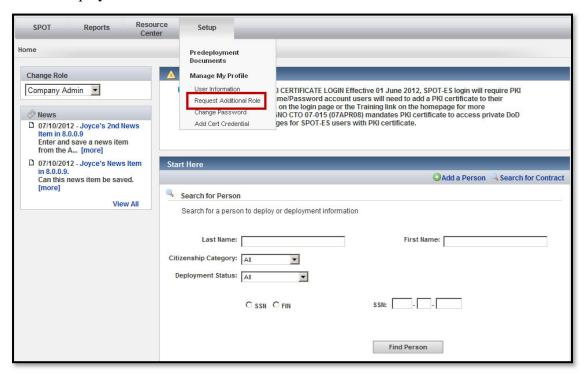
- The organization that the sponsor represents
- Your name
- The name(s) of the role(s) for which the sponsor approves access

#### **Notes:**

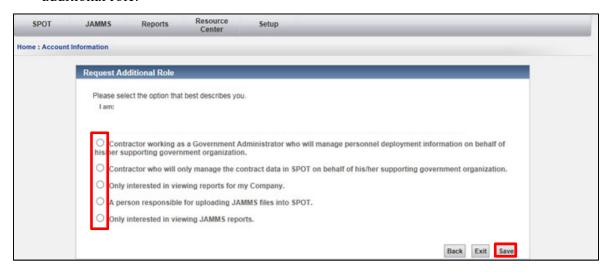
- The Sponsoring POC for an additional, company-type role of Basic Report User is your company supervisor or Human Resources (HR) representative who can validate your need for the additional role.
- The Sponsoring POC for a government-type additional role of Government Administrator JAMMS Administrator, JAMMS User, or Contracting Administrator is your government supervisor who can validate your need for the additional role.
- After the Sponsoring POC(s) and SPOT Registration approve the request for an additional role, you will receive an email confirming that the additional role has been added. Once a role is added to your user account, that role will no longer appear in the list of roles available for you to submit an additional role request.

#### To request an additional role:

1. From the SPOT menu bar, hover over the cursor over **Setup** and a drop-down menu will display. Click the **Request Additional Role** link and the "Request Additional Role" page will display.



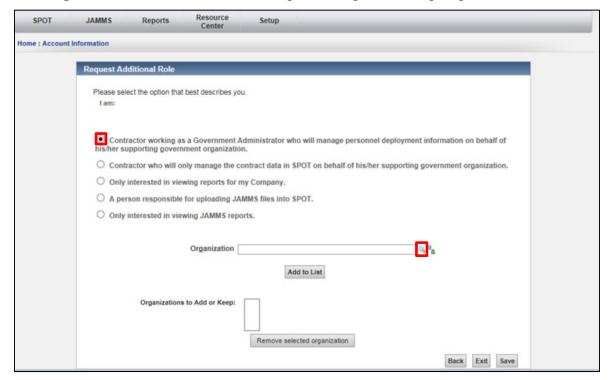
2. Select the appropriate radio button next to the role description that best describes your additional role.



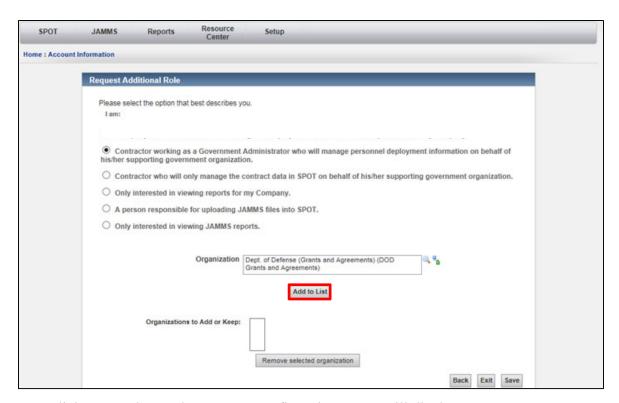
3. If you choose one of the last two selections (company-type roles), skip steps 4 through 6 and go to step 7.

If you choose the second or third selections (government-type roles), you need to enter the organization information.

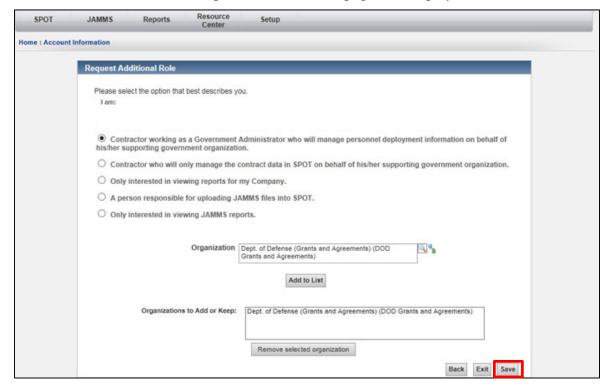
4. To search for the sponsoring government organization, click on the **Search** icon ( ) next to the **Organization** field. For more information, see Section 2.6, Searching for a Government Organization. The selected government organization will display in the **Organization** field. Continue with steps 4 through 6 and skip step 7.



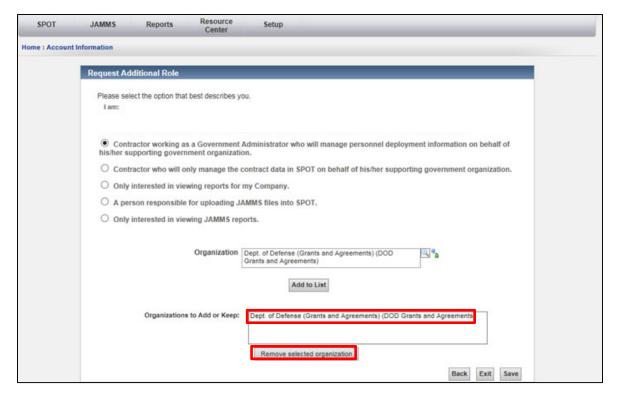
5. Click **Add to List**. The government organization name will display in the list of **Organizations to Add or Keep**. The government organization(s) listed here will be associated with the additional role.



6. Click **Save**. The "Role Request Confirmation" page will display.

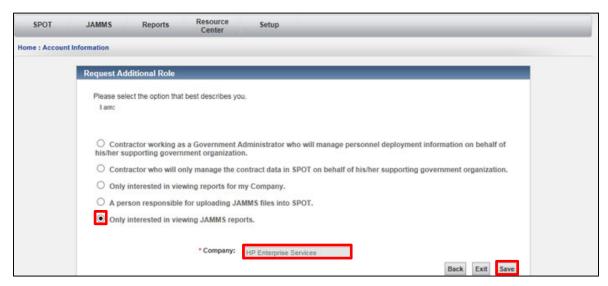


**Note**: If you need to remove the organization's name, select the organization in the **Organizations to Add or Keep** list and click **Remove selected organization**.



7. If you choose one of the last two selections (company-type roles), click **Save**. The "Role Request Confirmation" page will display.

**Note:** The additional role will be associated with the company with which you are associated.



8. Notification confirmation message displays, stating that your request for an additional role is pending. Click **OK**. The "Account Information" page will display.

#### Notes:

• Every time you log into SPOT, the system will recognize the "default" role and organization you selected during initial registration. After the additional role(s)

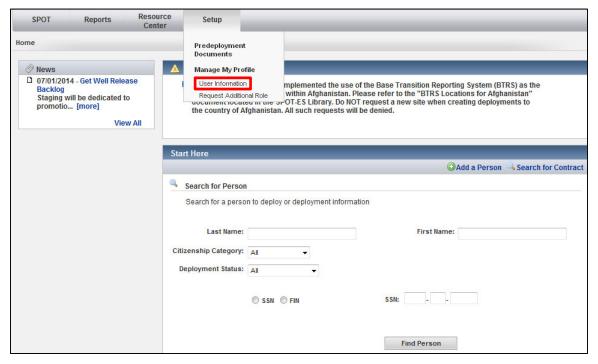
- are approved and added to your account, you will be able to switch your view of SPOT from your default role to any other role associated with your account. For more information, see the Role Context section in Appendix A: Getting Started in SPOT.
- Changing your role context will update your view of SPOT according to the role you selected. Your view of data in SPOT, including contract search results, person search results, and report data (for applicable reports) will also update to reflect the organization(s) affiliated with the selected role. The data you can view encompasses information from all the organizations associated with each of your respective user roles.



## 14.2 Viewing User Information

You can view basic information about your SPOT user account including your name, personnel category, email address, role(s) and the respective company and organization(s) associated with your role(s).

1. From the SPOT menu bar, hover over **Setup** and a drop-down menu will display. Select the **User Information** link. The "User Information" page will display.



2. Click **Back** to go to the "Account Information" page.



## 14.3 Changing a Password

Effective 1 June, 2012, most company users of SPOT are required to have an authorized Public Key Infrastructure (PKI) certificate to login to SPOT. There are still a small number of company users that are authorized user name and passwords, however, as such, a user with a SPOT user name and password account is required to change the password at regular intervals. You must change your password every 120 days, but no more than once every seven (7) days. If you attempt to log into SPOT and your password has expired, the system displays the "Change Password" page with an error message at the top, and fields for you to create a new password. If your user name and password account has been deactivated or locked, contact the SPOT-ES Help Desk for assistance.

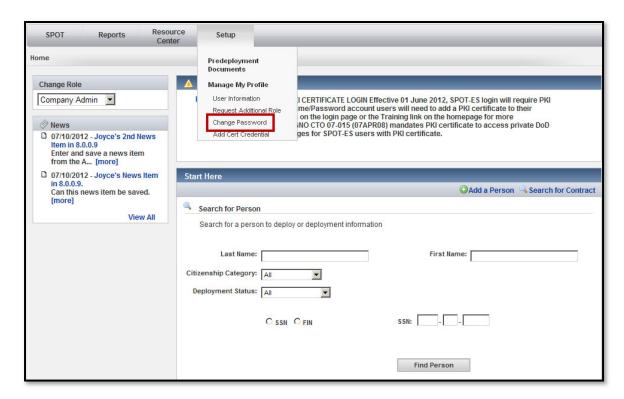
SPOT generates a temporary password when you register or if you request a password reset.

The following is a list of the password creation guidelines:

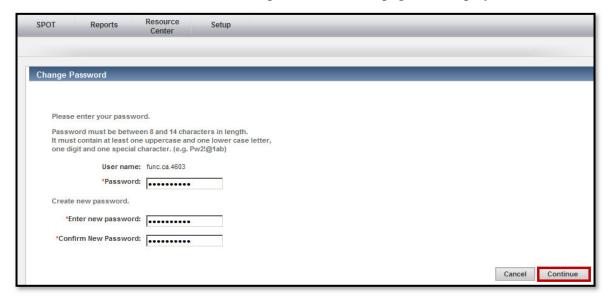
- Passwords must be between eight (8) and fourteen (14) characters.
- Passwords must contain a case-sensitive mixture of the following:
  - o Letters At least one (1) uppercase and one (1) lowercase,
  - o Digits At least one (1) number, and
  - Special characters At least one (1) special character, such as a punctuation mark.
- Temporary passwords expire after five (5) days.
- A new password cannot be the same as any of your last ten (10) passwords.

To change your password:

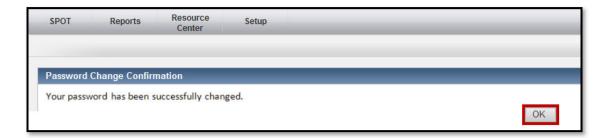
1. From the SPOT menu bar, hover over **Setup** and a drop-down menu will display. Click **Change Password**. The "Change Password" page will display.



2. Enter the current password, new password, and new password confirmation. Click **Continue**. The "Password Change Confirmation" page will display.



3. Click **OK**. The "Home" page will display.

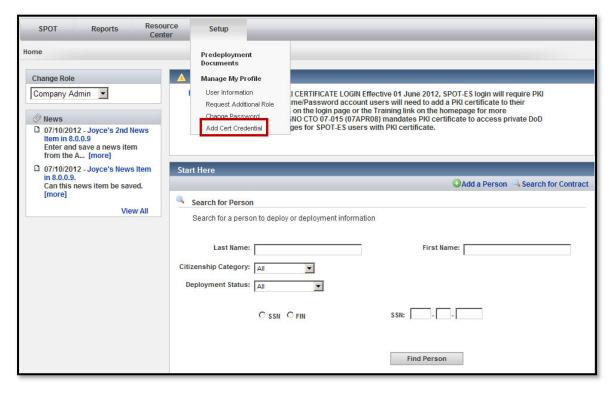


## 14.4 Adding a Certificate Credential

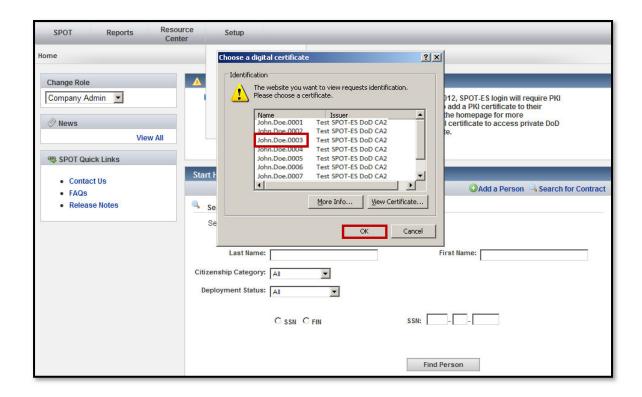
You can add a SPOT Authorized PKI credential to your user name and password account. After you add a PKI credential to your user name and password account, you can log in only using the credential because the user name and password login will no longer be available.

**Note**: After you add a certificate credential to your account, the **Add Certificate Credential** option will no longer appear in the list of credentials that you can add.

1. From the SPOT menu bar, hover over **Setup** and a drop-down menu will display. Click the **Add Cert Credential** link. A pop-up window displays, prompting you to select your certificate.



2. Select the certificate credential. Click **OK**. The certificate will be added to your account and the **Add Certificate Credential** link will no longer be available. You will be asked to log out and log back in with the new certificate.



# Appendix A: Getting Started in SPOT

Access to SPOT is restricted to authorized and registered users. Effective June 1, 2012, access to SPOT will only be granted by PKI certificate or User Name/Password login. This means users can only log into SPOT using SPOT Authorized Digital Certificates or User Name/Password.

A government issued Common Access Card (CAC) is one of SPOT Authorized PKI Certificates. It is the most widely used PKI certificate within DoD when there is a requirement to control and restrict access to buildings, computer networks, and other infrastructure. DoD policy dictates that an authorizing official sponsors contractor personnel and approves issuance of the CAC. Approval is verified through the Contractor Verification System (CVS). A smart card reader and middleware are required accessories for any computer used to access restricted computer networks using a CAC PKI certificate. Eligible contractors must provide their Trusted Agent (TA) with information required by the CVS prior to visiting a DEERS/RAPIDS office.

## **SPOT Registration**

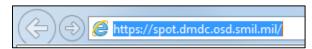
Access to the SPOT application requires a submitted and approved registration with a SPOT Authorized PKI Certificate. You can register for SPOT online from the SPOT "Login" page. To complete and submit the online registration, you are required to enter your company name and information about the sponsor who is authorizing your access to the SPOT system.

This section provides instructions on how to register for SPOT access with a SPOT Authorized PKI Certificate.

- 1. Launch a web browser and enter the SPOT website URL into the browser address window. The SPOT "DoD Disclaimer" page will display.
  - For Non-secure Internet Protocol Router Network (NIPRNet): https://spot.dmdc.mil

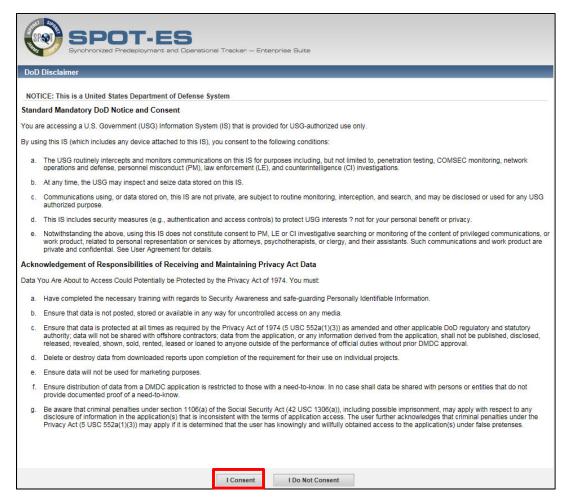


• For Secure Internet Protocol Router Network (SIPRNet): https://spot.dmdc.osd.smil.mil

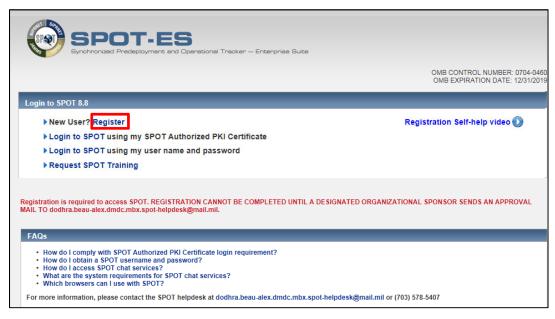


2. Review the "DoD Disclaimer" page and click **I Consent**. The SPOT "Login" page will display.

**Note**: If you select **I Do Not Consent**, the "Non-Consent" page will display and your access to the SPOT system will be blocked. To release the block, you must close the web browser and launch a new browser session by entering the SPOT URL.



3. On the SPOT "Login" page, click the **Register** link. The online user registration process will begin. For help, click the **Registration Self-help video** link or button (①).

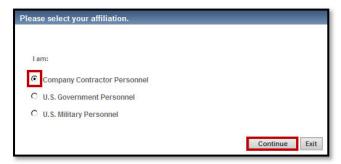


**Note:** For information about supported browsers, click the **Which browsers can I use** with SPOT? link. The "Browser Compatibility with SPOT" page will display. Click the **Back** link to return to the SPOT "Login" page.

4. Select the **Company Contractor Personnel** radio button. Click **Continue**. The role description page will display.

## **Notes:**

- The affiliation should indicate your employer. If you are a contractor who supports a government organization, select **Company Contractor Personnel**.
- o For each affiliation, there will be different roles available for selection.



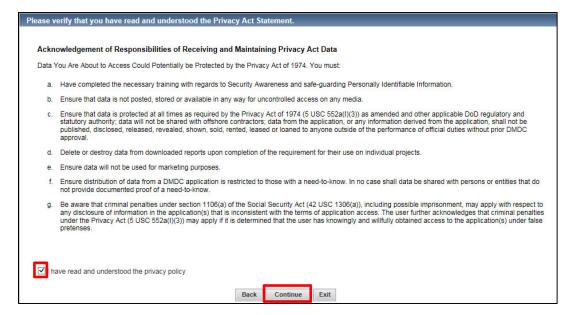
5. Click the radio button next to the description which best describes your need for SPOT access. Click **Continue**. The "Privacy Act Statement" will display.

#### Notes:

- o Contractors requesting government roles require SPOT Program Management Office (PMO) approval and are approved on a case-by-case basis.
- o If you are not sure which statement best describes your role, contact the SPOT-ES Help Desk for guidance.



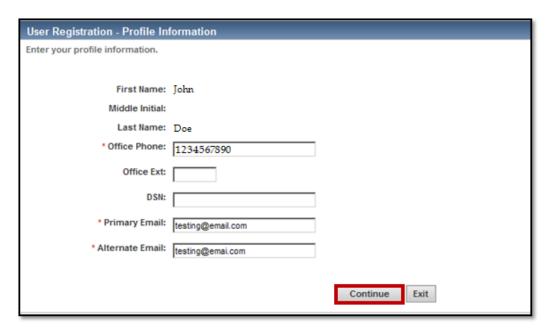
6. Read the "Privacy Act Statement". Click to select the checkbox stating "I have read and understood the privacy policy." You cannot proceed until you select this checkbox. Click **Continue**. You will be prompted to select the appropriate SPOT Authorized PKI Certificate Credential.



7. Select your identity (not email) digital certificate (appears as "DOD-ID CA-XX" or "DoD CA-XX") and click **OK**.

**Note:** Ensure your Common Access Card (CAC) is inserted in the card reader or your third-party PKI certificate is properly loaded onto your workstation. If a pop-up window does not display, it is possible that SPOT does not recognize your certificate. For assistance, contact the SPOT-ES Helpdesk at <u>dodhra.beau-alex.dmdc.mbx.spot-helpdesk@mail.mil</u> or (703) 578-5407. If you select the wrong certificate in the pop-up window, close your browser and try again or click **Tools > Internet options > Content > Clear SSL state** to clear your SSL cache.

- 8. If the selected certificate requires a Personal Identification Number (PIN), enter your **PIN** at the prompt and click **OK**. The "User Registration Profile Information" page will display.
- 9. Enter your profile information (telephone number and primary and alternate email addresses). The email addresses must be NIPRNet or unclassified email accounts. If a contractor is supporting a government organization and requires a SPOT governmental role, the primary email address must be a government or ".mil" email account. Click **Continue**. The "User Registration Organization Affiliation" page will display.



10. To enter the company name, click the **Search** icon ( ) next to the **Company** field. A search window will display.



11. Search for a company. For instructions, see Section 2.4. The selected company will be displayed in the **Company** field.

**Note:** The ability to request a new company is not available when company contractor personnel try to register for SPOT. If you cannot find your company, contact the SPOT-ES Help Desk at <u>dodhra.beau-alex.dmdc.mbx.spot-helpdesk@mail.mil</u> or (703) 578-5407.

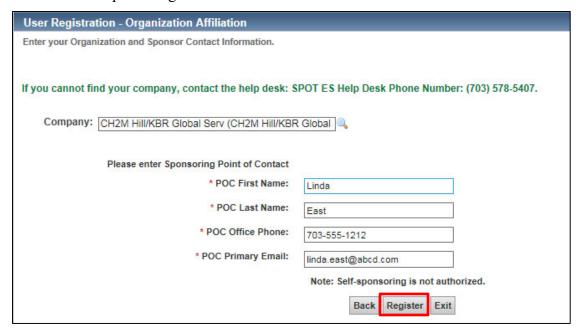
12. Enter contact information in the **Sponsoring Point of Contact** fields. The **Sponsoring Point of Contact** should be a supervisor within your organization or company who can validate your need to access SPOT. Click **Register**. The "User Registration – Complete" page will display.

#### Notes:

- o A sponsor does not need to be a registered SPOT user.
- To ensure your sponsor receives the SPOT registration request for approval, verify the sponsor's email address is correct.
- o For a Company Administrator role in SPOT, your sponsor should be a supervisor within your company who can validate your need to access SPOT.
- o If a contractor is supporting a government organization and requires a SPOT governmental role, the sponsor must be a government official and not a company supervisor. The government sponsor must submit the following requirements to the Program Management Office (PMO) for the contractor requesting a governmental role:
  - o Government or ".mil" email address
  - Completed and digitally signed (by both sponsor and person registering)
     System Authorization Access Request (SAAR) DD Form 2875

The DD Form 2875 must indicate the date the following required training was completed:

- Information Assurance (IA) training or equivalent (http://iatraining.disa.mil/eta/piiv2/launchPage.htm)
- o Non-Disclosure Agreement (NDA) Form
- Self-sponsoring is not authorized.



An on-screen notification will display stating that your registration request has been successfully submitted.



**Note:** Immediately after submitting your registration, SPOT automatically sends an email notification to the **Sponsoring Point of Contact**. The email notification instructs your Sponsor to respond to approve or deny your registration. Your SPOT registration cannot be processed without your Sponsor's response.

If you do not get an email notification regarding your registration status within three business days, contact the SPOT-ES Help Desk's registration team at <u>dodhra.beau-alex.dmdc.mbx.spot-helpdesk@mail.mil</u> or (703) 578-5407.

## **Rules of Behavior**

When you initially log into SPOT after registering, a page will appear requiring you to consent to the rules of behavior listed on the page. Click **I Consent**.

**Note**: You need to consent to this page only once, which is the first time after registration. If something changes with the rules of behavior, you will be required to consent to the updated rules.



# SPOT Log in With an Authorized PKI Certificate

Once registration has been approved, you can log into the SPOT application. To log into SPOT using your SPOT Authorized PKI Certificate:

1. Click the URL included in the SPOT system-generated e-mail notification or go to: https://spot.dmdc.mil. The "DoD Disclaimer" page will display.



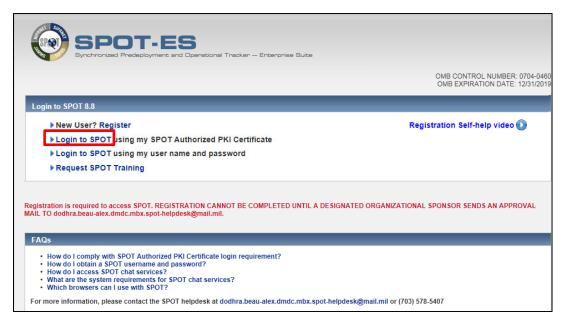
2. Review the "DoD Disclaimer" page and click **I Consent**. The SPOT "Login" page will display. This is the same page that displayed when you registered for SPOT.

**Note:** If you select **I Do Not Consent**, the "Non-Consent" page will display and your access to the SPOT system will be blocked. To release the block, you must close the web browser associated with the "Non-Consent" page and launch a new browser session by entering the SPOT URL.



3. Click **Login to SPOT using my SPOT Authorized PKI Certificate**. You will be prompted to select the appropriate SPOT PKI Certificate Credential.

**Note:** Ensure your Common Access Card (CAC) is inserted in the card reader or your third-party PKI certificate is properly loaded onto your workstation. A pop-up window will display for certificate selection. If a pop-up window does not display, it is possible that your certificate is not recognized by SPOT. For assistance, contact the SPOT-ES Helpdesk at <u>dodhra.beau-alex.dmdc.mbx.spot-helpdesk@mail.mil</u> or (703) 578-5407. If you select the wrong certificate in the pop-up window, close your browser and try again.



**Note:** For information about supported browsers, click the **Which browsers can I use** with **SPOT?** link. The "Browser Compatibility with SPOT" page will display. Click the **Back** link to return to the SPOT "Login" page.

- 4. Select your identity (not email) digital certificate (appears as "DOD-ID CA-XX" or "DoD CA-XX") and click **OK**.
- 5. If the selected certificate requires a Personal Identification Number (PIN) to access the system, enter your PIN at the prompt and click **OK**. The SPOT "Home" page will display.

**Note:** If your login was not successful, an error message appears indicating that you might have selected an incorrect certificate or might not have an active registration.

- If you selected an incorrect certificate:
  - o Close and then reopen your browser and log in again, or
  - Click the link to return to the "Login" page. For Internet Explorer, select Tools > Internet options from the browser's menu bar. In the "Internet Options" window, click on the Content tab and click the Clear SSL state button. Click OK to acknowledge the pop-up window and OK to close the "Internet Options" window. Log in again.
- If you are not a registered SPOT user, click the link to register.
- If your account is no longer active, contact the SPOT Help Desk. Accounts deactivate automatically after 90 days of inactivity. To keep your account active, log into SPOT on a regular basis.



## **SPOT User Name and Password Accounts**

A company user who requires access to SPOT, and is not able to obtain a SPOT Authorized PKI Certificate account, can apply for a SPOT user name and password account.

**Note:** Effective 1 June 2012, all SPOT-ES users who are citizens of one of the 5i partner nations (United States, United Kingdom, Australia, New Zealand, and Canada) must use a PKI certificate to access SPOT. Only individuals who are *not* citizens of the 5i partner nations are permitted to obtain a SPOT User Name and Password account.

Users are required to submit a request in writing (e-mail, letter, fax, etc.) to the supporting Government Authority/Administrator or Contracting Officer/Administrator with the following information:

- First name
- Last name
- Office phone
- Primary e-mail
- Alternate e-mail
- Company
- Government Organization
- Sponsoring POC first name
- Sponsoring POC last name
- Sponsoring POC office phone
- Sponsoring POC primary e-mail

#### Note:



The Sponsoring POC for a person requesting a SPOT account as a Company Administrator is the user's company supervisor or Human Resources (HR) representative who can validate the user's need to access SPOT.



The Sponsoring POC for a person requesting a SPOT account as a Government or Contract Administrator is the user's Government supervisor who has a SPOT account and can validate the user's need to access SPOT.

Using the information received, the Government Authority/Administrator or Contracting Officer/Administrator will complete the registration process for the company user. SPOT will automatically generate an e-mail informing the company user that a user name and password

account has been requested. When the account is validated by the SPOT Registration, a user name and password is forwarded to the company user.

The system-generated user name cannot be changed. The assigned password, however, is temporary and must be changed when the user first logs into the system. SPOT allows user name and password account holders to change their passwords as needed and requires a password update every 120 days. The system will display a password expiration date reminder on the "Home" page view starting 30 days prior to the password's expiration date.

## **SPOT Log in With a User Name and Password Account**

If you are logging in with a SPOT user name and password account, login authentication requires you to enter the assigned user name and associated password. The SPOT system-generated email notifying you of the newly assigned SPOT user name and password account will contain the assigned user name and a temporary password. The first time you log in, you will be asked to change the password. Your user-created password must adhere to the Individual Identification and Authentication Password Policy.

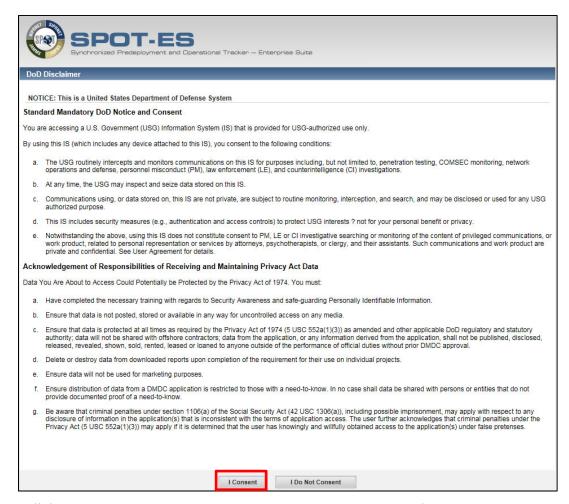
To log into SPOT for the first time with a user name and password account:

1. Click the URL included in the SPOT system-generated e-mail notification or go to: https://spot.dmdc.mil. The "DoD Disclaimer" page will display.

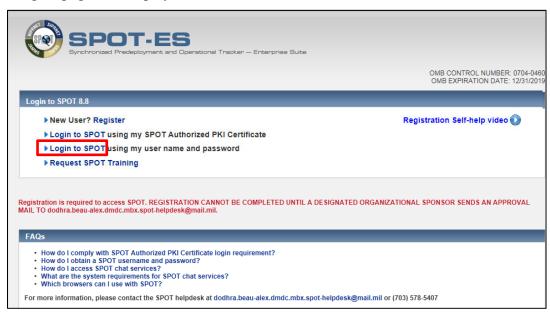


2. Review the "DoD Disclaimer" page and click **I Consent**. The SPOT "Login" page will display. This is the same page that displayed when you registered for SPOT.

**Note:** If you select **I Do Not Consent**, the "Non-Consent" page will display and your access to the SPOT system will be blocked. To release the block, you must close the web browser associated with the "Non-Consent" page and launch a new browser session by entering the SPOT URL.



3. Click **Login to SPOT using my user name and password**. The "User name & Password Login" page will display.

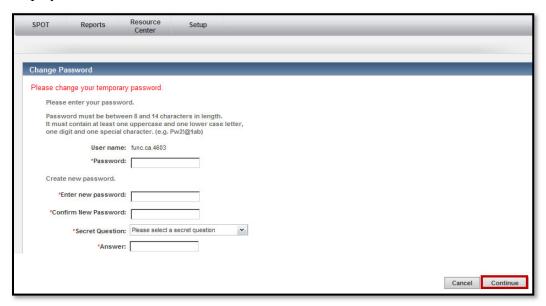


**Note:** For information about supported browsers, click the **Which browsers can I use** with **SPOT?** link. The "Browser Compatibility with SPOT" page will display. Click the **Back** link to return to the SPOT "Login" page.

4. Enter your user name and temporary password. Click **Login**. The "Change Password" page will display.



5. Enter your temporary password then enter and confirm a new password. Select a secret question and answer. Click **Continue**. The "Password Change Confirmation" page will display.



6. Click **OK**. The "Home" page will display.



## **Home Page**

The SPOT "Home" page is accessible from anywhere within the application. To go to the SPOT "Home" page, click any of the following:

- SPOT Title and Logo
- **Home** link found within the breadcrumbs

Header and footer information is located at the top and bottom of every page within SPOT to provide classification markings and links to useful information.

- SPOT NIPRNet classification markings appear within a green banner and will read: UNCLASSIFIED//FOR OFFICIAL USE ONLY
- SPOT SIPRNet classification markings appear within a red banner and will read: CLASSIFIED//SECRET

In the upper-right corner of every page, SPOT displays a **Welcome** link and the last date and time you logged in, displayed as the webserver local date and time.



Welcome Link and Last Login Date and Time

The "Home" page consists of the following six sections:

- 1. Change Role (only displayed if you have multiple roles)
- 2. News
- 3. System Alerts (displays any system alerts)
- 4. Start Here
- 5. LOA Inbox
- 6. Deployment Preparation

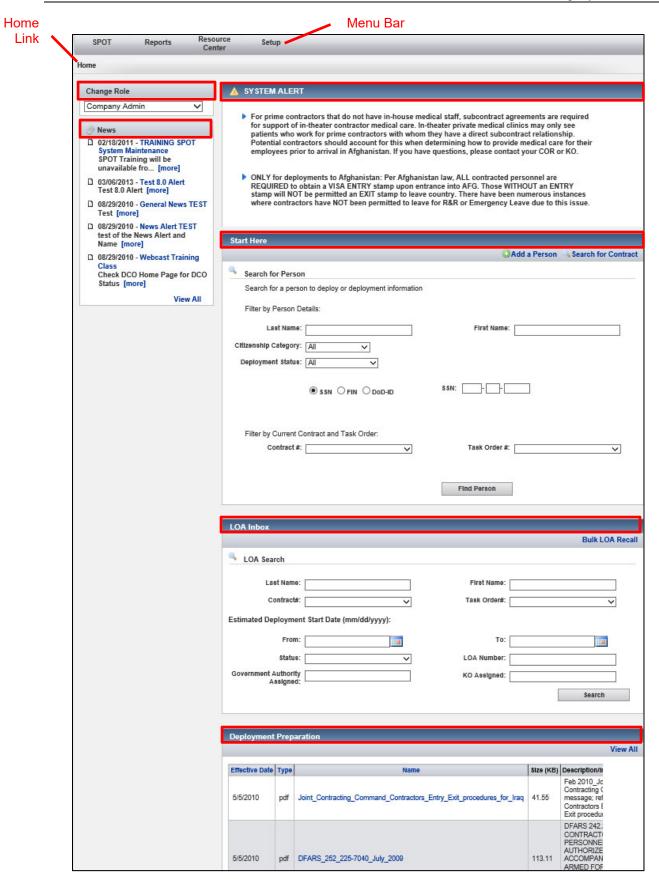


Figure 4: Contractor Company User Home Page View

From any place within the SPOT application, you can select the **Home** link in the upper left corner of the page to navigate to the SPOT "Home" page.

The following functionality is available from the "Home" page:

- News, System Alert, and Deployment Preparation.
- From the "Start Here" section, the "Search for Contract", "Add Person", and "Search for Person" functions are available.
- From the "LOA Inbox" section, the "LOA Search" and "Bulk LOA Recall" functions are available.

#### Menu Bar

The SPOT menu bar is located in the upper left area of every Web page and features four options: **SPOT**, **Reports**, **Resource Center**, and **Setup**. By hovering over these options, you can view links to different sections of the system you are authorized to use.



The following menu options are available.

**SPOT** – The **SPOT** option may include the following based on your user role:

- **Person** Under the "Person" category, the **Add** option links to the "Add Person" page where you can add, edit, and view personnel data.
- **Contracts** Under the "Contracts" category, the following links are available:
  - The **Add** option links to the "Add/Update Contract Details" where you can add a contract.
  - The **Search** option links to the main "Search for Contract" page where you can search for, add, and manage basic contract data.

- Company Under the "Company" category, the following links are available:
  - The **Request** option links to the "Request Company" where you can add SPOT's list of selectable companies.
  - The **Search** option links to the main "Search Company" page where you can search for company to see if it has been added to SPOT.
- **Deployments/LOAs** Under the "Deployments/LOAs" category, links are available to the Deployments/LOAs pages where you can manage deployments/LOA processing.
- **Equipment** Under the "Equipment" category, add and search links are available to pages where you can add, update, and view equipment records.

**Reports** – The **Reports** option links to the "Reports Main" page where you can view and generate reports. You can also click one of the links below **SPOT** to go directly to that report page.

**Resource Center** – The **Resource Center** option links to SPOT-ES libraries and Training. You will be able to search for and return documents based on keyword searches. The search will take into account document title and content.

**Setup** – The **Setup** option has the following options:

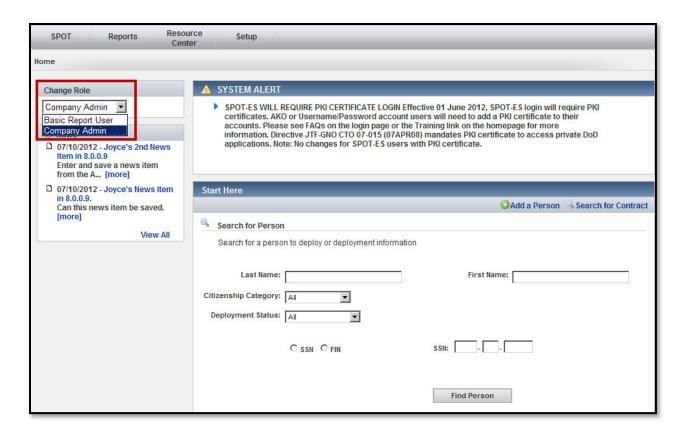
- **Predeployment Documents** The **Predeployment Documents** option links to a page that provides you with pertinent information and policy documents that are needed in order to maintain compliance.
- Manage My Profile The Manage My Profile option links to the "Account Information" page, which provides features such as requesting additional roles and viewing user information. You can also click one of the links below Manage My Profile to go directly to that account information page.

# **Role Context Change**

The role context change functionality is only available if you have several roles assigned to your account. In this case, every time you log into SPOT, the system will recognize the "default" role and organization you selected during initial registration. You will be able to switch your view of SPOT from your default role to any other role associated with your account. Changing your view of SPOT by switching from one role to another is referred to as "changing your role context."

**Note**: Changing your role context will update your view of SPOT according to the role you selected. Your view of data in SPOT, including contract search results, person search results, and report data (for applicable reports), will also update to reflect the organization(s) affiliated with the selected role. The data you can view encompasses information from all the organizations associated with each of your respective user roles.

To change your role context, from the SPOT "Home" page, click the **Change Role** drop-down list and select the role you would like to use. The appropriate view of the "Home" page will display. This view is based on the role context selected.



## **Automated Processes**

To ensure data quality in SPOT, automated processes are run daily on a scheduled basis. These processes will close or cancel appropriate deployments and correspondingly set the status of associated LOAs.

• If the ITAD is <u>not</u> recorded in SPOT and the person scans a Common Access Card (CAC) or LOA at a JAMMS location in-theater (i.e., OCONUS), once the scans have been uploaded via the JAMMS upload process, SPOT compares the date of the scan to the deployment start date. If the scan date is on or after the estimated deployment start date but *not* after the estimated deployment end date, SPOT automatically populates the ITAD with the date of the scan, as long as the deployment has not been cancelled or closed. In this case, the "View Person" page will display the text "Populated by Movement Scan Date" next to the **In-Theater Arrival** task and the **Actual Arrival Date** field. A JAMMS scan before the SPOT estimated deployment start date *or* after the estimated deployment end date does not populate the ITAD.

#### Notes:

- For a CAC scan to populate the ITAD, the person record in SPOT must be DMDC verified in order for the scan to associate with the person record via the DoDID.
- Automated population of the ITAD changes the person's status to "Deployed" and the deployment status from "Open" to "Active". It also sets the Arrived field with "Has arrived" and sets the Actual Arrival Date field to the date entered for the in-theater arrival.

o In the past, the JAMMS upload process may have caused an overlapping deployment of up to 14 days if the automatically populated ITAD was before the actual end date of all previously closed deployments. This exception will appear on reports that contain deployment and JAMMS scan information. You can correct an overlapping deployment when you validate the ITAD (see Section 9.4.3).

Warning: If a JAMMS scan does not occur on or after the SPOT estimated deployment start date through the SPOT estimated deployment end date, SPOT does not automatically populate the ITAD. This means a person could be in-theater without being marked as "Deployed" in SPOT. Therefore, it is very important that the Company Administrator (or other authorized user) validate and enter or update the ITAD if it is not populated.

- If an open deployment's estimated deployment end date has passed and an ITAD was not populated, SPOT will automatically cancel the deployment and cancel any associated LOA. An open deployment is recognized in SPOT as a deployment record that does <u>not</u> have an ITAD.
- If an active deployment's estimated deployment end date has passed, SPOT will close the deployment and set the LOA's status to "Expired" for any associated LOAs that are not already "Revoked" or "Denied". An active deployment is recognized in SPOT as a deployment record that has an ITAD and estimated deployment end date is still in the future.
- If a deployment is manually closed in SPOT, the system will automatically make the associated LOA "Expired", provided the LOA has not been "Revoked" or "Denied".
- If an LOA is manually "Revoked" in SPOT, the system will wait 72 hours for a new LOA to be requested for the associated deployment. If no such LOA is requested, SPOT will close the deployment if it is active or cancel the deployment if it is open. The LOA will remain in a "Revoked" status.
- If an LOA is denied, SPOT will cancel the deployment. The LOA will remain in a "Denied" status.

Apart from confirming that deployments and LOAs have correct states/statuses, these processes ensure that you work with current and correct data. Authorized users will receive relevant emails that notify them when these processes are executed.

# **Appendix B: Acronyms and Abbreviations**

The following is a list of acronyms used within this document.

Acronym	Description
24x7	24 hours a day, 7 days a week
AKO	Army Knowledge Online
AOR	Area of Responsibility
CAC	Common Access Card
CENTCOM	United States Central Command
(USCENTCOM)	Office States Central Command
CENTCOM	United States Central Command Fragmentary Order
FRAGO	Office States Central Command Pragmentary Order
COCOM	Combatant Command
CONUS	Contiguous or Continental United States
COR	Contracting Office Representative
CPR	CAC Pin Reset
CVS	Contractor Verification System
DBA	Defense Base Act
DEERS	Defense Enrollment Eligibility Reporting System
DMDC	Defense Manpower Data Center
DoD	Department of Defense
DoD ID	Department of Defense Identification Number (formerly referred to as EDIPI)
EDIPI	Electronic Data Interchange Personal Identifier
FAQ	Frequently Asked Questions
FIN	Foreign Identification Number
FPDS-NG	Federal Procurement Data System – Next Generation
GA	Government Authority
AGS	Authorized Government Services
GUI	Graphical User Interface
HR	Human Resources
ID	Identification
JAMMS	Joint Asset Movement Management System
KO	Contracting Officer
LOA	Letter of Authorization
LRA	Local Registration Authority
MOD	Modified
NAICS	North American Industry Classification System
NDAA	National Defense Authorization Act
OCONUS	Outside Contiguous or Continental United States
PDF	Portable Document Format
PKI	Public Key Infrastructure
PMO	Program Management Office
POC	Point of Contact
PoP	Period of Performance
SIPR	Secure Internet Protocol Router
SOFA	Status of Forces Agreement
SPOT	Synchronized Predeployment & Operational Tracker
SPOT-ES	Synchronized Predeployment & Operational Tracker - Enterprise Suite
SSN	Social Security Number

Acronym	Description
TBC	Theater Business Clearance
TCN	Third Country National
TOPSS	Total Operational Picture Support System
URL	Uniform Resource Locator