# 1. Title page for the state's eligibility and coverage policies demonstration or eligibility and coverage policies components of the broader demonstration

The state should complete this transmittal title page as a cover page when submitting its implementation plan.

State	Enter state name.
Demonstration name	Enter full demonstration name as listed in the demonstration approval letter.
Approval date	Enter approval date of the demonstration as listed in the demonstration approval letter.
Approval period	Enter the entire approval period for the demonstration, including a start date and an end date.
Implementation date	Enter implementation date(s) for the demonstration.

PRA Disclosure Statement - This information is being collected to assist the Centers for Medicare & Medicaid Services in program monitoring of Medicaid Section 1115 Eligibility and Coverage Demonstrations. This mandatory information collection (42 CFR § 431.428) will be used to support more efficient, timely and accurate review of states' eligibility and coverage 1115 demonstrations monitoring reports submissions to support consistency of monitoring and evaluation of Medicaid Section 1115 Eligibility and Coverage Demonstrations, increase in reporting accuracy, and reduce timeframes required for monitoring and evaluation. Under the Privacy Act of 1974 any personally identifying information obtained will be kept private to the extent of the law. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid Office of Management and Budget (OMB) control number. The OMB control number for this project is 0938-1148 (CMS-10398 # 58). Public burden for all of the collection of information requirements under this control number is estimated to take about 20 hours per response. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to CMS, 7500 Security Boulevard, Attn: Paperwork Reduction Act Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

### 2. Required implementation information, by eligibility and coverage policy

Answer the following questions about implementation of the state's eligibility and coverage demonstration. States should respond to each prompt listed in the tables. Note any actions that involve coordination or input from other organizations (government or non-government entities). Place "NA" in the summary cell if a prompt does not pertain to the state's demonstration. Answers are meant to provide details beyond the information provided in the state's special terms and conditions. Answers should be concise, but provide enough information to fully answer the question.

This template only includes CE policies.

Prompts	Summary
CE.Mod_1. Specify community en	gagement policies
Intent: To describe in more detail the CE policies outlined in the state's STCs.	
1.1 Describe how the state will	a) Full-time student status
define exempt populations,	
including additional details about	Example: The state exempts full-time high school, college, and graduate students are exempt. The state defines full
how these exemptions are defined	time student status for college and graduate students as a minimum of at least 12 credit hours per semester (or the
and how long exemptions will last	equivalent) at an accredited institution of higher education. The state will use the Board of Education's definition
if applicable:	of full-time high school status, found in its reporting guidelines and procedures (link). College and graduate
a) Full-time student status	students must continue to meet these requirements to qualify for the CE exemption. High school students will
b) Medical frailty and other	remain exempt even if they do not meet these requirements during their summer break.
medical conditions	b) Medical frailty and other medical conditions
c) Pregnancy	
d) Acute medical condition	
e) Former foster care youth	c) Pregnancy
	d) Acute medical condition
	e) Former foster care youth

Pro	ompts	Summary
f)	Beneficiaries in substance use	f) Beneficiaries in substance use disorder treatment
	disorder treatment	
g)	Beneficiaries who are	
	homeless	g) Beneficiaries who are homeless
h)	Beneficiaries who were	
	incarcerated within the last six	
	months Beneficiaries receiving	h) Beneficiaries who were incarcerated within the last six months
1)	unemployment benefits	
j)	Enrollment in the state's	i) Beneficiaries receiving unemployment benefits
] ]/	Medicaid employer premium	t) beneficialies receiving unemployment benefits
	assistance program	
k)	Caregiver of a dependent	j) Enrollment in the state's Medicaid employer premium assistance program
1)	Beneficiaries exempt from	
	TANF/SNAP requirements	
m)	Other (by specific exempt	k) Caregiver of a dependent
	status)	
		l) Beneficiaries exempt from TANF/SNAP requirements
		m) Other
		m) Other
1.2	Provide additional details	a) Hour requirements
abo	out qualifying community	
	gagement activities and the	Example: The state requires 80 hours per month of qualifying CE
nui	nber of required CE hours.	b) Extra hours policy
a)	Hour requirements	activities.
b)	Extra hours policy	

Pro	ompts	Summary
c) d)	Grace period Reporting frequency and hours measurement	c) Grace period
		d) Reporting frequency and hours measurement
_	Provide additional details on w the state will:	a) Define the circumstances that give rise to good cause
	Define the circumstances that give rise to good cause	Example: The state considers the following circumstances as meriting good cause: 1) the beneficiary has a disability as defined by the ADA, section 504 of the Rehabilitation Act, or section 1557 of the Patient Protection and
	Review additional circumstances that fall outside the defined list of circumstances	Affordable Care Act and was unable to meet the requirement for reasons related to that disability; 2) the beneficiary has an immediate family member in the home with a disability under federal disability rights laws and was unable to meet the requirement for reasons related to the disability of that family member; 3) the beneficiary or an immediate family member who was living in the home with the beneficiary experiences a hospitalization or serious illness.
(c)	Determine how long individual good cause circumstances will apply	b) Review additional circumstances
		c) How long individual good cause circumstances apply
	Provide additional details on w the state will define the	a) Opportunity to cure/grace periods
fol	lowing compliance actions:	Example: The state will allow beneficiaries an opportunity to cure non-compliance. In the month immediately
a)	Opportunity to cure/grace	following the month in which a beneficiary has failed to meet the community engagement hours requirement, the
b)	periods Suspension	beneficiary may cure non-compliance by completing 80 hours of community engagement activities in that calendar month. The opportunity to cure may be used once per calendar year.
	ouspension .	b) Suspension

Prompts	Summary
c) Termination	c) Termination
d) Non-eligibility period	
e) Other compliance actions	
	d) Non-eligibility period
	e) Other compliance actions
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CE.Mod_2. Establish beneficiary s	
	rovide supports to beneficiaries to ensure that they are able to meet CE requirements.
Specific supports	
2.1 Describe planned	Summary
transportation supports and how	
the state will connect beneficiaries	Example: The state Medicaid agency has developed a partnership with the state department of transportation to
with those supports.	ensure that beneficiaries are aware of the state's free public transportation program for low-income state
	residents. CE beneficiaries have been mailed notices about this program. All beneficiaries subject to CE
	requirements qualify for free or significantly reduced access to public transportation. Call center staff have also
227 11 1 1111	been trained to direct beneficiaries to these transportation supports.
2.2 Describe planned child care	Summary
supports and how the state will	
connect beneficiaries to those	
supports.	
2.3 Describe planned language	Summary
support services for non-English-	
speaking beneficiaries and how the	
state will connect beneficiaries	
with those supports.	

Prompts	Summary
2.4 Describe if the state will	Summary
provide or connect beneficiaries to	
any other supports, including	Example: Managed care organizations in the state will provide CE supports, such as job and skills training,
assistance from other agencies and	GED programs, and referrals to education and volunteering, that serve beneficiaries subject to the CE
entities complementing Medicaid	requirement.
efforts.	
Ensure that CE activities are avail	able and accessible
2.5 Describe the state's strategy	Summary
for ensuring training opportunities,	
including job search training, on-	
the-job training, and job skills	
training, are available and	
accessible to beneficiaries.	
2.6 Describe public programs that	Summary
the state Medicaid agency will	
partner with to leverage existing	
employment and training supports.	
Describe how the arrangements	
will work, and indicate if these	
supports will be available to all	
demonstration beneficiaries	
subject to CE requirements or if	
other qualifying restrictions will	
apply. Describe how the state will	
fund such employment and	
training supports.	
2.7 Describe how the state will	Summary
modify community engagement	
requirements in areas with few CE	
opportunities and how often these	
adjustments will be reviewed.	

Prompts	Summary	
Reasonable modifications for indiv	viduals with disabilities (in compliance with all applicable federal laws, including the Americans with Disabilities	
Act, Section 504 of the Rehabilitation	on Act, Section 1557 of the Affordable Care Act, Title VI of the Civil Rights Act, and the Age Discrimination Act)	
2.8 Describe the planned	Summary	
modifications to community		
engagement requirements		
available to beneficiaries with		
disabilities.		
2.9 Describe the state's process for	Summary	
assessing and providing		
modifications to community		
engagement requirements		
available to beneficiaries with		
disabilities.		
2.10 Describe how the state will	Summary	
connect beneficiaries with		
disabilities to needed supports and		
services.		
2.11 Describe any additional steps	Summary	
the state will take to ensure		
compliance with all applicable		
federal laws related to people with		
disabilities.		
CE.Mod_3. Establish procedures for enrollment, verification, and reporting		
Intent: To describe modifications to enrollment processes as well as verification and reporting of activities and exemptions.		
Modifications to application, enrollment, and renewal procedures		
3.1 Describe any planned changes	Summary	
to the state's application(s) and		
application/enrollment processes	Example: The state intends to revise its single streamlined application to include questions about adults' current	
to identify beneficiaries subject to	work hours, Those not already working more than a specified hours/week that would exempt them from reporting	
or exempt from CE requirements.	will be provided a separate form post-enrollment to determine whether they meet other exemptions.	

Prompts	Summary	
3.2 Describe any planned changes	Summary	
to the state's renewal processes for		
the CE demonstration population.		
For example, will the state update		
any pre-populated renewal forms		
to capture information on CE		
compliance or exemptions?		
3.3 Describe any other planned	Summary	
modifications to the state's		
eligibility determination and	Example: The state is planning to revise its application and enrollment processes to incorporate community	
enrollment processes and	engagement eligibility requirements. All applications for beneficiaries who may be subject to CE will be funneled to	
operations as a result of	a new unit for processing. These eligibility staff will be specifically trained on CE enrollment policies.	
implementation of CE		
requirements. For example, will		
applications for beneficiaries who		
may be subject to CE be funneled		
to a specific unit for processing?		
Describe any impact that this may		
have on processing time for		
applications.		
Procedures for beneficiaries to report CE activities		
3.4 Describe how beneficiaries	Summary	
will report compliance with CE		
requirements. For example, what	Example: Beneficiaries must report monthly hours online, in a state portal, by phone, or in person at a local office	
are the modalities to report hours	by the 5 <sup>th</sup> day of the following month following compliance.	
and how frequently are		
beneficiaries required to report?		

	Summary
3.5 In states that allow online	Summary
reporting, describe any reporting	
modifications available to	
beneficiaries without Internet	
access.	
<b>Procedures for CE entities to repo</b>	rt CE activities
3.6 Describe if the state plans to	Summary
develop capacities so that	
employers, volunteer supervisors,	
schools, and other representatives	
can report CE activities on behalf	
of beneficiaries. Describe the	
procedures for CE entities to report	
CE activities.	
Procedures for beneficiaries to rep	port or file for an exemption
3.7 <u>Describe the procedures</u> for	Summary
beneficiaries to report standard	
exemptions as defined in section	
1.1 (e.g., pregnancy, full time	
student status, homelessness) and	
what documentation is required, if	
any. Note whether specific	
exemptions must be reported	
differently.	
3.8 <u>Describe the procedures</u> for	Summary
beneficiaries to file for good cause	
as defined in section 1.3 and what	
documentation is required, if any.	

Prompts	Summary
State verification of CE activities a	and exemptions
3.9 Describe how the state will	Summary
verify beneficiaries' compliance	
with CE requirements. For	Example: The state will accept beneficiaries' monthly attestation of reported hours unless the agency has
example, note whether the state	information to indicate a discrepancy. On a quarterly basis, the agency will identify a random sample of 10 percent
will accept self-attestation of	of beneficiaries subject to CE requirements and attempt to verify reported hours against state wage data, SNAP,
beneficiary-reported hours or	TANF, and other data sources.
verify hours through use of data	
from other sources. Specify how	
periodic audits will be conducted,	
if applicable.	
3.10 Describe how the state will	Summary
verify exemptions as defined in	
section 1.1, if applicable.	
3.11 Describe if and how the state	Summary
will use data from SNAP and	
TANF. Describe the process for	
identifying beneficiaries enrolled	
in SNAP/TANF and exempt from	
or meeting CE requirements for	
those programs. Describe how the	
state will ensure that those	
beneficiaries are also counted as	
meeting or exempt from Medicaid	
CE requirements, as applicable.	

Prompts	Summary
3.12 Describe if and how the state	Summary
will use additional data sources or	
leverage other entities to verify	
compliance with or identify	
potential exemptions from CE	
requirements (e.g., state wage data,	
unemployment, managed care	
organizations [MCO]).	
CE.Mod_4. Operationalize strateg	ies for noncompliance
Intent: To describe how states will in	nplement the policies for beneficiaries who do not comply with CE requirements.
Strategies for beneficiaries at risk	of noncompliance
4.1 Describe how the state will	Summary
identify beneficiaries at risk of	
noncompliance.	Example: The state has developed new functionality in its systems to automatically flag beneficiaries who are at risk of becoming non-compliant in the next month unless they report CE hours or apply for an exemption.
4.2 Describe what strategies the	Summary
state will use to assist beneficiaries	Summer y
at risk of noncompliance in	
meeting the requirements.	
4.3 Describe how the state will	a) Suspension
implement the following	
compliance actions, including	b) Termination
what processes the state will	
implement to identify and track	c) Non-eligibility period
beneficiaries in these statuses:	
a) Suspension	
b) Termination	
c) Non-eligibility period	

Prompts	Summary
d) Other compliance actions (e.g.,	d) Other compliance actions
grace periods/ opportunity to	
cure)	
4.4 Provide details on the state's	Summary
plan, if applicable, to provide	
advance notice to beneficiaries at	
risk of suspension or disenrollment	
for noncompliance. Include when	
the state will notify beneficiaries	
and how many notices or other	
communications (e.g., calls) each	
beneficiary will receive.	
4.5 Describe the state's process for	Summary
benefit reactivation (from	
suspension) and/or re-enrollment	
(from termination) once	
community engagement	
requirements are met.	
4.6 Describe the process by which	Summary
a beneficiary who is about to be	
suspended or disenrolled will be	
screened for other Medicaid	
eligibility groups or exemptions	
(e.g., by sending form to	
potentially eligible beneficiaries to	
capture additional information).	

Prompts	Summary
4.7 Describe any	Summary
differences/modifications from the	
current renewal process, including	
changes for beneficiaries in	
suspension status due to	
noncompliance with CE	
requirements.	
Stopping payments to managed ca	re
4.8 Describe procedures to stop	Summary
capitation payment to MCOs when	
a beneficiary's eligibility is	
suspended or terminated due to	
failure to comply with CE	
requirements.	
4.9 Describe if and how	Summary
beneficiaries will be made aware	
of ways to access primary and	
preventive care at low or no cost	
after disenrollment or during a	
suspension.	
Re-enrollment after disenrollment for noncompliance	
4.10 Describe what beneficiaries	Summary
will need to do to re-enroll	
following disenrollment or	
suspension for failure to comply	
with CE requirements.	

Prompts	Summary
4.11 Describe how the state will	Summary
process new applications for	
individuals who were disenrolled	
for non-compliance if it differs	
from the state's standard	
application processes.	
4.12 Describe how the state will	Summary
handle applications for individuals	
who reapply for coverage but are	
still in suspended status or non-	
eligibility period, if applicable. For	
example, will the state process	
those applications with a	
prospective eligibility date or will	
the state deny those applications	
until individuals are eligible.	
Appeals processes	
4.13 Describe any modifications to	Summary
the appeals processes for	
beneficiaries enrolled in the CE	
demonstration, including appeals	
for:	
a) Suspensions or disenrollment	
for noncompliance;	
b) Denials of exemption or good	
cause requests	
Describe what happens to the	
beneficiary while the case is	
pending or in the appeals/fair	
hearing process, if it differs from	
the current process.	

## Prompts Summary

## CE.Mod\_5. Develop comprehensive communications strategy

Intent: To describe how the state will communicate CE policies and procedures (as necessary) to internal and external stakeholders (beneficiaries, partners, staff/other internal entities).

#### **Beneficiary communication**

5.1 Provide details on the state's plan to communicate to current beneficiaries and new applicants/beneficiaries about general CE policies, including when community engagement requirements will commence, the number of required community engagement hours and frequency of completion, how to report compliance and on what frequency, specific activities that may be used to satisfy community engagement requirements, and information about resources that will facilitate compliance such as the availability of transportation and child care. Include details such as how often the state plans to communicate with beneficiaries and through what modes of communication, including what information will be distributed using formal notices.

Summary

#### Example:

The state will provide beneficiaries with official notices about when CE requirements will commence, the number of required hours per week, how to report hours, specific activities that may be used to satisfy the requirements, and supports that are available to assist beneficiaries in meeting the requirements. These will be provided twice, 30 days and 15 days prior to the CE requirements going into effect. The Medicaid agency is also working with local community partners to host events in the community to provide information about general CE polices and answer questions. The Medicaid agency plans to hold at least one event in every county. Material about how to report hours has been distributed to local libraries and other community partners that have computers that beneficiaries can use to enter their hours into the online portal.

Prompts	Summary
5.2 Provide details on the state's	Summary
plan to communicate to	
beneficiaries about <b>exempt</b>	
populations and good cause	
<b>circumstances</b> . Include details	
such as how often the state plans to	
communicate with beneficiaries	
and through what modes of	
communication, including what	
information will be distributed	
using formal notices.	
5.3 Provide details on the state's	Summary
plan to communicate to	
beneficiaries about suspension or	
disenrollment for	
<b>noncompliance.</b> Include details	
such as how often the state plans to	
communicate with beneficiaries,	
through what modes of	
communication, including what	
information will be distributed	
using formal notices.	

Prompts	Summary
5.4 Provide details on the state's	Summary
plan to communicate to	
beneficiaries about reactivation	
following suspension or re-entry	
after disenrollment for	
noncompliance. Include details	
such as how often the state plans to	
communicate with beneficiaries,	
through what modes of	
communication, including what	
information will be distributed	
using formal notices.	
5.5 Describe the state's plan for	Summary
communicating to beneficiaries	
about changes in requirements. For example, how will beneficiaries be	
notified of differences in the	
requirements they need to meet if	
they transition off SNAP/TANF	
but remain subject to community	
engagement requirements.	
5.6 Describe any plans to use CE	Summary
partners, such as qualified health	Summary
plans, managed care organizations,	
providers, or community	
organizations to communicate to	
beneficiaries and conduct	
outreach, such as delivering	
education and ensuring compliance	
with CE requirements.	
1	

Prompts	Summary	
5.7 Describe how the state will ensure that materials or communications are accessible to beneficiaries with limited English proficiency, low literacy, in rural areas, and other diverse groups. Describe the process for testing beneficiary notices for reading level and comprehension.	Summary	
5.8 Describe the state's plans for translating beneficiary notices into languages other than English, and note what other languages will be available.	Summary	
5.9 Describe the state's plan to communicate modifications of community engagement requirements to beneficiaries with disabilities.	Summary	
Partner communications		
5.10 Describe the state's plan to conduct outreach to partner organizations.	Summary	
5.11 Describe how the state plans to keep partner organizations informed and engaged, including all forms of communication that the state plans will use to engage partner organizations.	Summary	

Prompts	Summary
Staff/internal communications	
5.12 Describe internal staff trainings that the state is planning to conduct, such as trainings for call center representatives.	Summary
5.13 Describe any internal materials that the state is planning to develop for staff, such as manuals or reference guides.	Summary

Submitted on [Insert Date]

Prompts	Summary		
CE.Mod_6. Establish continuous monitoring			
Intent: To describe the state's process	Intent: To describe the state's process for conducting process and quality improvement for the CE program.		
6.1 Describe any analyses that the	Summary		
state is planning to conduct to			
inform its monitoring beyond the	Example: The state is planning to conduct beneficiary phone surveys and track beneficiaries who are not reporting		
CMS required quarterly and	hours due to technical difficulties. If the state identifies a substantial number of beneficiaries are not reporting		
annual monitoring reports.	hours due to technical difficulties, the state will consider providing additional notices to beneficiaries and/or		
Describe the state's process for	training CE partner entities who help beneficiaries enter hours into the state's online portal.		
determining whether changes are			
needed for the following:			
a) Beneficiaries exempt from			
community engagement			
requirements			
b) Qualifying community			
engagement activities and			
required hours			
c) Reporting frequency and hours			
measurement			
d) Situations that give rise to			
good cause			
e) Compliance actions			
f) Other policy changes			

Prompts	Summary
6.2 Describe any actions needed to	Summary
ensure that the state can capture	
and report required quarterly and	
annual monitoring metrics.	
Describe any necessary structural	
or process changes (i.e. data	
sharing systems/agreements with	
MCOs) that the state must make in	
order to capture and report	
required quarterly and annual	
monitoring metrics. IT changes	
need only be discussed in section	
7.	
6.3 Describe how the state will	Summary
assess the availability of accessible	
transportation supports by region	
and how the state will address gaps	
in supports. Note the frequency	
with which the state will assess the	
availability of transit and	
transportation supports.	
6.4 Describe how the state will	Summary
assess the availability of child care	
supports by region and how it will	
address gaps in supports. Note the	
frequency with which the state will	
assess the availability of child care	
supports.	

Prompts	Summary
6.5 Describe how the state will assess the availability of language access services by region and address gaps in supports. Note the frequency with which the state will assess the availability of language access services.	Summary
6.6 Describe how the state will assess the availability of other supports, including assistance from other agencies and entities complementing Medicaid efforts, by region and address gaps in supports. Note the frequency with which the state will assess the availability of other supports.	Summary
6.7 Describe how the state will assess whether qualifying community engagement activities are available during a range of times, through a variety of means, and throughout the year. Describe any additional analysis that the state is planning to conduct to verify the available community engagement opportunities.	Summary

Prompts	Summary
6.8 Describe how the state will	Summary
identify geographic areas with	
high unemployment and limited	
economic and/or educational	
opportunities. Describe how the	
state will adjust community	
engagement requirements in areas	
with few CE opportunities and	
how often those adjustments will	
be reviewed.	
6.9 Describe how the state will	Summary
assess reasonable modifications	
and the availability of supports for	
beneficiaries with disabilities by	
region. Describe how the state will	
address gaps in supports. Note the	
frequency with which the state will	
assess reasonable modifications	
and the availability of supports.	
CE.Mod_7. Develop, modify, and	maintain systems
	ges needed to implement CE policies and meet reporting requirements.
7.1 Describe whether the state is	Summary of planned changes or enhancements
planning to enhance its eligibility	
and enrollment systems to	Example: The state plans to enhance current system capabilities to identify and tag beneficiaries in the system
determine eligibility for the CE	who must comply with and those who are already exempt from CE requirements. The state will establish data
demonstration population.	sharing agreements with SNAP/TANF and automate the system to flag exempt SNAP/TANF beneficiaries.
7.2 Describe whether the state is	Summary of planned changes or enhancements
planning to develop or enhance	
systems capacities so that	
beneficiaries can report CE hours.	

Prompts	Summary
7.3 Describe whether the state is	Summary of planned changes or enhancements
planning to develop or enhance	
systems capacities so that CE	
entities, such as employers,	
volunteer supervisors, schools, and	
other institutions, can	
automatically report CE activities	
completed by beneficiaries.	
7.4 Describe whether the state is	Summary of planned changes or enhancements
planning to develop or enhance	
systems capacities to integrate data	
from other public programs, such	
as SNAP and TANF.	
7.5 Describe any systems	Summary of planned changes or enhancements
modifications that the state is	
planning to operationalize the	
suspension of benefits and/or	
termination of eligibility.	
Describe any changes to the	
determination of eligibility,	
including changes to the MMIS	
eligibility module to show	
someone is in a suspended status.	

Prompts	Summary
7.6 Describe any systems	Summary of planned changes or enhancements
modifications that the state is	
planning to operationalize benefit	
reactivation and/or re-enrollment	
once community engagement	
requirements are met. Describe	
what changes states with non-	
eligibility periods will implement	
to prevent enrollment during these	
periods.	
7.7 Describe any other significant	Summary of planned changes or enhancements
systems modifications the state is	
planning to operationalize	
community engagement	
requirements.	

#### **Section 3: Relevant documents**

Please provide any additional documentation or information that the state deems relevant to successful execution of the implementation plan. This information is not meant as a substitute for the information provided in response to the prompts outlined in Section 2. Instead, material submitted as attachments should support those responses.