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Comments Received:

The USPTO is being unfair and is not being user friendly because the USPTO asks for docx formatted applications to be uploaded. The USPTO then converts the docx application to PDF format and says the user is responsible for any conversion errors from docx to PDF. It would be far more user friendly if the user was told that the submitted docx formatted document controlled and not the PDF that the USPTO made. The USPTO wants the user to be responsible for the USPTO's conversion from docx to pdf. They have it backwards and create significant extra work for the user to ensure that their converted document is correct. Why can't the USPTO take responsibility for its own actions and tell the user that the uploaded docx document is controlling. With the backwards rule, the user has to invest significant time and effort to ensure that USPTO's conversion action had no errors. The attorney costs for pre-filing error correction, post-filing error correction, loss of patent validity, and increase in malpractice costs is not accounted for by the USPTO and it can be a considerable additional cost of their regulations and burden to the public.