

Federal Housing Administration Website Feedback Survey

 An official website of the United States government [Here's how you know](#) ▾



Federal Housing Administration (FHA) Website Survey

Thank you for taking the time to give us helpful feedback. Your responses are confidential and anonymous. We'll only use your feedback to improve your experience on our website. NOTE: If you have specific questions, call or email the [FHA resource center](#).

1. I would describe myself as a:

Select one

2. I came to the Federal Housing Administration (FHA) web pages today to:



Find lenders



Find housing counselors



Understand the home buying process and FHA loans



Find out what my options are for avoiding foreclosure



Find policy changes and guidance



Get information about my institution's eligibility to participate in the FHA program



Find and use FHA portfolio data



Get help on my individual situation

3. I would rate my overall experience on this website as:



4. It was easy to find the information I needed on this website.

☐ Strongly disagree

☐ Disagree

☐ Neither agree nor disagree

☐ Agree

☐ Strongly agree

☐ N/A - I did not find the information I needed

5. I found what I needed quickly on this website.

☐ Strongly disagree

☐ Disagree

☐ Neither agree nor disagree

☐ Agree

☐ Strongly agree

☐ N/A - I did not find the information I needed

6. The information on this website is straightforward and easy to understand.

☐ Strongly disagree

☐ Disagree

☐ Neither agree nor disagree

☐ Agree

☐ Strongly agree

7. The information on this website is useful.

☐ Strongly disagree

☐ Disagree

☐ Neither agree nor disagree

☐ Agree

☐ Strongly agree

8. I trust FHA to provide accurate and up-to-date information on this website.

☐ Strongly disagree

☐ Disagree

☐ Neither agree nor disagree

☐ Agree

☐ Strongly agree

9. This interaction increased my trust in the FHA.

☐ Strongly disagree

☐ Disagree

☐ Neither agree nor disagree

☐ Agree

☐ Strongly agree

10. How can we improve your experience on our website? (Optional)

500 characters allowed

Submit

According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. Answering these questions is voluntary, and it will take approximately 3 minutes to complete this survey. The questions contained in this survey relate to your experience with the agency. The results of this survey will be used to help evaluate and improve customer experience.