



U.S. Department of Veterans Affairs

What is your primary professional role while interacting with VA?

- ☐ Journalist
- ☐ State, county, or local public-sector employee
- ☐ Tribal Representative
- ☐ Veterans Service Organization Employee
- ☐ Non-profit Employee
- ☐ Private-sector organization employee
- ☐ Non-VA federal employee
- ☐ VA Employee

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
VA is easy to work with.	1	2	3	4	5

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
VA employees respond in a timely manner when I reach out with questions.	1	2	3	4	5

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
VA employees provide complete answers to my queries.	1	2	3	4	5

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
VA employees proactively communicate with me about VA-related news and issues.	1	2	3	4	5

Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree

VA employees treat me the same as others in my field.

1	2	3	4	5
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Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree

I am satisfied with my work-related VA experience.

1	2	3	4	5
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What VA organizations do you interact with?

<input type="checkbox"/> Office of Public and Intergovernmental Affairs
<input type="checkbox"/> Veterans Experience Office
<input type="checkbox"/> Center for Minority Veterans
<input type="checkbox"/> Center for Women Veterans
<input type="checkbox"/> None of the above

Next

The following survey questions appear only if above options are selected.

Questions only displayed if condition is selected:

The Office of Public and Intergovernmental Affairs (OPIA) connects me with subject matter experts when necessary.

Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
1	2	3	4	5

OPIA's responsiveness has improved compared to one year ago.

Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
1	2	3	4	5

I trust OPIA.

Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
1	2	3	4	5

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Questions only displayed if condition is selected:

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
The Veterans Experience Office (VEO) is open to exploring new ideas to serve VA's customers.	1	2	3	4	5

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
VEO has made a positive impact to my organization's goals.	1	2	3	4	5

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
VEO is an effective VA office for my organization to work with.	1	2	3	4	5

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
I trust VEO.	1	2	3	4	5

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Questions only displayed if condition is selected:

The Center for Minority Veterans (CMV) accurately represents the interests of Minority Veterans

Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
1	2	3	4	5

CMV influences decisions within the VA system impacting minority Veterans

Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
1	2	3	4	5

CMV provides needed resources for minority Veterans

Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
1	2	3	4	5

I trust CMV.

Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
1	2	3	4	5

Questions only displayed if condition is selected:

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
The Center for Women Veterans (CWV) effectively represents the interests of Women Veterans	1	2	3	4	5

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
CWV influences decisions within the VA system impacting Women Veterans	1	2	3	4	5

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
CWV provides needed resources for Women Veterans	1	2	3	4	5

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
I trust CWV.	1	2	3	4	5

End

VA



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Thank you for taking the time to complete this survey.