

Goldberg, Rafi

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To: Goldberg, Rafi
Cc: Karl Kolesnikoff
Subject: Submitting an input to OMB Control Number 0660-0021

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In your survey the following question has some adjustments needed. See suggestions below the survey question below. R, Karl

HOMTE

HHs w/ any home Internet users

HMINT2

TEOTHR

HHs w/ any home Internet users & HOMTE4 == 1 I am going to read a list of ways that people access the Internet from their homes, other than a mobile data plan. At home, [do you/does anyone in this household] access the Internet using:

Read and select all that apply

(1) High-speed Internet service installed at home, such as cable, DSL, or fiber- optic service? (If needed) This type of Internet service is often provided by a cable company or phone company. (Go to HNETQL)

(2) Satellite Internet service? (If needed) This type of Internet service is received through a satellite dish installed at home.

(3) Dial-up service?

(4) Some other service?

(5) (Do not read) None

What other service?

Enter verbatim response

(Go to HNETQL) (Go to HNETQL) (Go to TEOTHR) (Go to HNETQL)

I suggest stop calling DSL, and cable high speed internet. It is not. DSL can barely give you 10/1 up and down speed. Cable is maybe good for 100/25 if your fortunate to pay for it and have the right ISP.

I suggest separating these out into their distinct category and not combining DSL and Cable and fiber optics in the same sentence choice. They are distinctly different modes of internet connection. When you talk about other services, label them. There is a finite number. Wisps are popping up everywhere. As an example. Thanks for reading.

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