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PUBLIC SUBMISSION

Comment Submitted by Christine Marshall

Posted by the **Department of Homeland Security** on Jul 12, 2021

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Comment

(1) Is this collection necessary to the proper functions of the Department;

- In my opinion, I believe the use of AI to support collection efforts is necessary for the department. I believe there is a lot of controversy for things people don't fully understand, largely exaggerated by popular movies and science fiction books. I believe there is a level of responsibility assumed by DHS to ensure the data does not be abused or collected without reason.

(2) will this information be processed and used in a timely manner;

- The way I understand the objective to break down AI and machine learning into smaller chunks and find out how the data sets collected can be most effective. If done properly I believe this will assist the DHS in a much faster fashion than without the use AI.

(3) is the estimate of burden accurate;

- I believe the estimate of burden is accurate as the DHS is trying to make better use of modern technology today to keep the country safer within their limits of jurisdiction.

(4) how might the Department enhance the quality, utility, and clarity of the information to be collected; and

- I think the primary way to enhance the clarity of the information being collected is to inform the public as much as possible and to relate it to the importance of their efforts. Some people may protest the collection efforts accusing technology as being wrong or possibly abused, but transparency of the true threat that DHS faces and the use of the AI collection platforms may be effective.

(5) how might the Department minimize the burden of this collection on the respondents, including through the use of information technology? Please note that written comments received in response to this notice will be considered public records.

- As mentioned in (4) transparency will help minimize the burden of this collection efforts. Ensure people that we will not be using the technology to publicly shame jay walkers at their local mall or

something like that. Reassure the public that the AI collection efforts is going to make previous efforts more effective and perhaps cost less as the technology is able to produce better results faster. Perhaps lay out the oversight plan and have a plan to revisit and audit the collection efforts regularly.

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