

[DRAFT-TAS Survey-Pilot QR Survey-Wave 4 Letter Content-all recipients]
[TAS Letterhead Stationery]

Date:

John Doe
123 Main Street
Anytown, CT 66666

Dear [Name],

In the last few weeks, we sent you correspondence asking for your help to improve service to taxpayers. We are interested in your thoughts and opinions about your experience with the Taxpayer Advocate Service (TAS).

- If you have already completed and taken the survey either online or by paper, thank you!
- If not, please take a few minutes today to complete and return the survey. You can take the survey by completing the enclosed paper survey questionnaire and return it with the enclosed postage paid envelope.
- If you would like to take the survey online, you can scan the QR code below and enter this survey password XXXXXXXX to take the survey. The survey is also available at www.XXXXXX and can be accessed using the same password.
- Please take only one survey (either paper or online).

If you have any questions or need assistance in completing this survey, please call 904-661-3146 and leave a message with your name and phone number. Someone will call you back shortly.

Privacy Act Notice

The primary purpose for requesting this information is to help the IRS improve its service to taxpayers. Our authority for requesting the information is 5 USC and 26 USC 7801. Providing information is voluntary. However, if you do not answer all or part of the survey questions, the IRS and TAS may lack information it could use to improve taxpayer service. TAS is required to follow confidentiality protections required by the Privacy Act and /or Internal Revenue Code section 6103.

We appreciate your participation. Thank you for your help.

Sincerely,

Erin Collins
National Taxpayer Advocate

QR Code

Enclosures:
Survey Questionnaire
Postage Paid Envelope