DEPARTMENT OF HOMELAND SUCURITY
Transportation Security Administration

HSIN INSIDER THREAT – TRANSPORTATION SECTOR
LIBRARY FEEDBACK SURVEY

INSTRUCTIONS: Please, complete the survey questions and submit per directions below.

How satisfied or dissatisfied are you with the overall usefulness of the information on the HSIN Insider Threat – Transportation Sector Library? (In open text boxes, please do not include any personally identifiable information.)

Very Satisfied	Somewhat Satisfied	Neither Satisfied Nor Dissatisfied	Somewhat Dissatisfied	Very Dissatisfied

How would you rate the <u>timeliness of information</u> shared on the Insider Threat – Transportation Sector Library?

Excellent – Exactly the right time
Very Good – Information affects decision making
Good – Responsive and timely
Needs Improvement – A little later than needed
Poor – If information is received, it is too late to use
Other –

How would you rate the <u>quality of the information</u> shared on the Insider Threat – Transportation Sector Library?

Excellent – Insightful and useful
Very good – Strong information
Good – Accurate
Needs Improvement – General and vague information
Poor – Inaccurate information
Other –

How would you rate the <u>quantity of information</u> shared via Insider Threat – Transportation Sector Library?

Too Much
Excellent
Good
Needs Improvement
Too Little
Other –

How strongly do you agree or disagree the information found on the Insider Threat – Transportation Sector Library helps you better understand insider threat issues and make decisions?

Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree

Which categories of information should receive more focus on the Insider Threat – Transportation Sector Library? Check all that apply.

Threat Information Intelligence
Assessments
Training Products
Case Studies
Lessons Learned
Best Practices
Programmatic Documents
All categories of information

Which Insider Threat – Transportation Sector Libraries do you visit most?

> Aviation Insider Threat Library
> Surface Insider Threat Library
> Cargo Insider Threat Library
> Supply Chain Insider Threat Library
> General/Multi-modal Insider Threat Library
> All libraries equally

How satisfied or dissatisfied are you with the user interface and navigation of the HSIN Insider Threat portal and libraries?

Very Satisfied   Somewhat Satisfied   Neither Satisfied Nor Dissatisfied   Somewhat Dissatisfied   Very Dissatisfied

(Not required) If you are willing to be contacted, please fill in information below.

Name:		Phone Number:	
Organization:		Email Address:	

*Provide Survey Responses to **insiderthreat.library@tsa.dhs.gov** OR*