Author Full Name: Reotha Young Received Date: 10/07/2021 12:48 PM

Comments Received:

My name is Reotha Young. Phyllis Young is my daughter and a recent patient at the Encompass Facility in Robinson, where we received Quality Grade A care. My daughter has MS, had a very bad flare up(exacerbation). For 4 weeks she was unable to walk, sit up, arm strength was very week. Because of the kind loving STAFF @ Encompass she was admitted on Aug 25, 2021. She was transferred by ambulance to the Facility. Keep in mind she wasn't walking. That was on a Wednesday. The AMAZING STAFF had my baby girl on parallel bars the very next day. Praise God from whom ALL BLESSINGS FLOW. She advanced to using a Walker, able to get in and out of the shower of course with help from me. I could write a Novel about Encompass and the Amazing Compassionate Professional People there. We were treated like FAMILY from Day1. The dismissal was not the end. The PT and OT, The Nurses after we got home was GREAT. They still call just to see how we are doing. Thank you ALL FROM THE DEPTH OF OUR HEARTS I would recommend Encompass to anyone that needs Physical Therapy garnished with LOVE AND ALL THE TRIMMINGS. We are PEACOCK PROUD AND HAPPY GLAD THAT MS DONNA and THE STAFF CHOSE TO ACCEPT US.