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Previewing Touchpoint



FEMA

Disaster Recovery Center Feedback Form

At Disaster Recovery Centers, we hope to provide information, resources, and support as you begin your path towards disaster recovery. Please provide information on how your visit today went and how we can do better in the future. For each question, please indicate to what extent you agree or disagree with each statement. Feedback is anonymous and will have NO impact on FEMA eligibility determinations. ****Please do NOT provide any personally identifiable information (name, address, Registration ID number, etc.). **** FEMA staff are unable to follow up with individual respondents For immediate needs, or if you have questions specific to your application for FEMA assistance, please visit FEMA staff at this Disaster Recovery Center.

Today's Disaster Recovery Center Visit – page 1 of 2

I am satisfied with the service I received today at this Disaster Recovery Center.

☐ Strongly Disagree

☐ Disagree

☐ Neutral

☐ Agree

☐ Strongly Agree

My needs were addressed by visiting this Disaster Recovery Center.

☐ Strongly Disagree

☐ Disagree

☐ Neutral☐ Agree☐ Strongly Agree

How many times have you visited this Disaster Recovery Center?

☐ This is my first visit.☐ I have visited between 2 and 5 times.☐ I have visited between 6 and 10 times.☐ I have visited more than 10 times.☐ I am not sure.

Is there anything you want to tell us about your visit today?

****Please do NOT provide any personally identifiable information (name, address, Registration ID number, etc.). ****

1000 characters allowed

Would you like to take two more minutes to answer more questions to help us improve our services?

Yes, keep going →**No, only submit these responses**

This feedback will be used to improve operations at our Disaster Recovery Centers in the future. Feedback is anonymous and will have NO impact on FEMA eligibility determinations. ****Please do NOT provide any personally identifiable information (name, address, Registration ID number, etc.).**** FEMA staff are unable to follow up with individual respondents. For immediate needs, or if you have questions specific to your application for FEMA assistance, please visit FEMA staff at this location.



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