



An official website of the United States government
[Here's how you know](#)

Previewing Touchpoint



FEMA

Disaster Recovery Center Feedback Form

At Disaster Recovery Centers, we hope to provide information, resources, and support as you begin your path towards disaster recovery. Please provide information on how your visit today went and how we can do better in the future. For each question, please indicate to what extent you agree or disagree with each statement. Feedback is anonymous and will have NO impact on FEMA eligibility determinations. ****Please do NOT provide any personally identifiable information (name, address, Registration ID number, etc.). **** FEMA staff are unable to follow up with individual respondents For immediate needs, or if you have questions specific to your application for FEMA assistance, please visit FEMA staff at this Disaster Recovery Center.

[← Back](#)

Additional Disaster Recovery Center Feedback – page 2 of 2

It took a reasonable amount of time to do what I needed to do at this Disaster Recovery Center.

☐ Strongly Disagree

☐ Disagree

☐ Neutral

☐ Agree

☐ Strongly Agree

It was easy to complete what I needed to do at this Disaster Recovery Center.

☐ Strongly Disagree☐ Disagree☐ Neutral☐ Agree☐ Strongly Agree

I was treated fairly at this Disaster Recovery Center.

☐ Strongly Disagree☐ Disagree☐ Neutral☐ Agree☐ Strongly Agree

The Disaster Recovery Center staff I interacted with were helpful.

☐ Strongly Disagree☐ Disagree☐ Neutral☐ Agree

☐ Strongly Agree


Today's visit makes me more confident that I will recover from this disaster.

☐ Strongly Disagree☐ Disagree☐ Neutral☐ Agree☐ Strongly Agree

What did you find most helpful during today's visit? ****Please do NOT provide any personally identifiable information (name, address, Registration ID number, etc.).****

2500 characters allowed

Is there anything else you would like to share with us? ****Please do NOT provide any personally identifiable information (name, address, Registration ID number, etc.).****



2500 characters allowed

Submit

This feedback will be used to improve operations at our Disaster Recovery Centers in the future. Feedback is anonymous and will have NO impact on FEMA eligibility determinations. ****Please do NOT provide any personally identifiable information (name, address, Registration ID number, etc.).**** FEMA staff are unable to follow up with individual respondents. For immediate needs, or if you have questions specific to your application for FEMA assistance, please visit FEMA staff at this location.



An official form of the United States government. Provided by [Touchpoints](#)
OMB Approval #3090-0321 · Expiration Date 10/31/2022