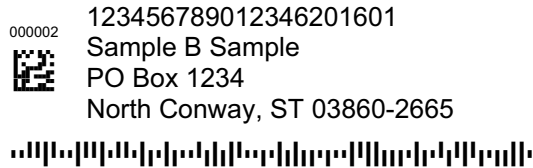


Exhibit E

December 31, 9999



Attn: Business Name

We recently sent you a letter asking for your help with an important survey we are conducting. The Taxpayer Advocate Service (TAS) wants to learn how to improve service to taxpayers.

You were selected to participate in this survey, which will take about 10 minutes to complete. Your participation is voluntary.

Included in the package are the TAS Customer Satisfaction survey and the self-addressed, stamped return envelope. Reflect upon the concern a TAS case advocate assisted you in addressing when responding to the questions. Return the completed survey as soon as possible using the included envelope.

If you have any questions or need assistance in completing this survey, please call 904-661-3351 and leave a message with your name and phone number. Someone will call you back.

To verify the authenticity of our survey, please visit www.irs.gov/css where you'll find this survey listed under Taxpayer Advocate Service.

Privacy Act Notice

The primary purpose for requesting this information is to help the IRS improve its service to taxpayers. Our authority for requesting the information is 5 USC 301 and 26 USC 7801. Providing information is voluntary. However, if you do not answer all or part of the survey questions, the IRS and TAS may lack information it could use to improve taxpayer service. TAS is legally compelled to protect your information under Internal Revenue Code Section 6103.

I am committed to providing the best possible service to every taxpayer and I look forward to hearing about your experience with TAS.

Sincerely,
Erin Collins
Erin Collins
National Taxpayer Advocate

Enclosures:
Survey Questionnaire
Postage Paid Envelope