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Crosswalk of DV Manual, page 2, Section 3.2.2.2. - According to the change proposed all SO staff should complete the CMS web-based training. The new text does not specify how CMS or the DVCs will monitor the certificates of completion. Will it be included as part of the documentation requested during the DV audit?

Is the completion of the training required before a specific date?

Also, the page included in the new text is unavailable (i.e. page not found)

Crosswalk of Appendix J, page 1, Part D CDR. - The new language states that the final decision is based in the date the party is notified in writing of the coverage determination decision.

Should MAPD plans also consider this for the Organizations, Determinations and Reconsiderations report (ODR)? The current ODR language is not specific and it would be helpful to align Part C and Part D reporting when using the same reporting systems.