



## CITY OF COLLEGE PARK

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April 9, 2021

Idurre L. Isasa-Cowan  
Federal Aviation Administration, AEE  
800 Independence Avenue SW, Suite 900W  
Washington, DC 20591  
Attn.: Docket Number FAA-2013-0259-2245

Regarding: Docket Number FAA-2013-0259-2245; College Park, GA's Comment on the FAA's Agency Information Collection Activities; Clearance of a Renewal Approval of Information Collection: FAA Aircraft Noise Complaint and Inquiry System (Noise Portal)

Dear FAA Comment Review Staff,

My name is Bianca Motley Broom. I have served as the 27<sup>th</sup> mayor of College Park, Georgia since January 2020. As mayor of College Park, GA, I am providing comment regarding the FAA's Noise Portal to the FAA on behalf of the city of College Park, GA. College Park, GA, appreciates the FAA's request for comment on the FAA's Noise Portal.

As the FAA knows, the city of College Park, GA is home to large portions of Hartsfield-Jackson Atlanta International Airport (ATL). The ATL airport's Domestic Terminal, Concourse T, Concourse A and the southern half of Concourse B are inside College Park's city limits. Additionally, the airport's Consolidated Rental Car Center, the SkyTrain and ATL West Parking Deck are in College Park. Located to the west of the ATL airport, College Park's neighborhoods are impacted by the concentrated noise of narrow departure and arrival paths.

In addition to serving as mayor of College Park, I am the chair of the Georgia Municipal Association's (GMA) Municipal Government Policy Committee and a member of GMA's Board of Directors, Legislative Policy Council and Federal Policy Council. I serve on several of the Georgia Municipal Association's (GMA) committees, including the Environment and Natural Resources Committee and the newly formed Equity and Inclusion Commission. I am also a member of the National League of Cities' Community & Economic Development Committee. I am a registered arbitrator, civil mediator, and domestic relations mediator in Georgia. From 2017-2019, I served as a part-time judge in Fulton County Magistrate Court. Prior to my appointment to the bench, I was a trial attorney and litigator for nearly fifteen years.

College Park encourages the Office of Management and Budget (OMB) to approve the renewal of an information collection, specifically renewal of the FAA's collection of information in the

noise portal. We believe that the FAA's noise portal may evolve into an important resource where College Park's residents can share and review airport noise reporting. We hold that the FAA's noise portal has the potential to evolve to be an important noise information resource that will be valued both locally and nationally.

College Park staff and elected officials have visited the FAA's Noise Portal and been disappointed that all the site seemed to achieve was to point to the noise reporting program at Hartsfield-Jackson Atlanta International Airport. The city of College Park suspects that our staff and elected officials may have fielded more complaints from College Park residents than is recorded in the portal. Greater transparency on local noise reporting, and the FAA's Ombudsman's response, is needed on the FAA's Noise Portal website. FAA practitioner's interaction with the airport community should be encouraged and easily tracked using the FAA's noise portal.

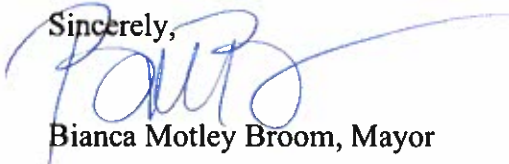
The FAA stated that it *"would use the data to identify common complaints or inquiries so we could post commonly asked questions and answers to the regional websites to inform those interested upfront without their having to submit a complaint or inquiry through the FAA Noise Portal."* The website does not indicate the FAA has done such an analysis in the Southern Region. If or when the FAA does an analysis for the southern region, indeed for any region, then that analysis should be easily accessed by the public from the FAA Noise Portal's webpage.

To assist the FAA with quickly and appropriately routing noise complaints, College Park recommends that the FAA's Noise Portal adds a specific reference for helicopters; currently there is only a general direction to contact the FSDO for low flying aircraft issues. And to prepare for the growth of new aviation technologies and the noise they'll add to airport areas, add a specific reference and routing link for unmanned aviation systems (UAS) or drones.

Many of College Park's residents are elderly and may prefer submitting noise comments by mail or by phone. College Park recommends the FAA add an easily findable mailing address or phone number for those who don't want to submit a complaint online, and prefer to submit by mail or phone. Once the FAA receives noise reports by mail or phone then the reported incidents should quickly be posted for the public to review.

Please contact College Park's office of Airport Affairs if you desire more information. That office can be reached at phone 404-699-9262 or by e-mail to [gyoung@collegeparkga.com](mailto:gyoung@collegeparkga.com).

Sincerely,



Bianca Motley Broom, Mayor

Cc: City of College Park City Council  
Mercedes Miller, Interim City Manager – City of College Park  
Gary Young, Director of Airport Affairs – City of College Park