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Comment from Anonymous

Submitter Information

Name: Anonymous Anonymous Email: mtaylor5@sbcglobal.net

General Comment

Re: Your CDR "time burden estimate"

The estimate of 60 minutes to complete the CDR paperwork is ridiculously and absurdly low. My son became disabled in 1999, and was approved for SSI in 2005. He switched to SSDI in 2018 as a DAC. He went through CDR multiple times. I had to provide maximum assistance to him to complete the paperwork. I had to make 2 copies of the documents to use when having to rewrite sections based on my son's answers to the questions. I gave him the papers to read and fill out, and he was only able to complete a tiny amount, before becoming extremely upset and physically and emotionally ill. I then had to spend over a week calming him down, before I could re approach asking him more of the questions.

Because of his multiple complex disabilities, I had to verbally ask him every question, then hand write out the answers he dictated to me. After I wrote out the paperwork, I then showed it to him and read every answer out loud to him, to make sure it was written accurately, in his opinion, to reflect his disabilities. He verbally dictated changes to me. I then had rewrote the pages all over, reflecting those changes. This process went on over the course of 3 weeks total. At that point, I had to get the paperwork done, and had to finish writing it myself. By that time, my son was so angry about being questioned to prove he was still completely disabled.

In addition to all that, I had to pull out multiple boxes of medical documentation from storage, to finish filling in the paperwork. I did that in between waiting for my son to calm down enough for me to resume asking the questions on the papers. It took a total of 3 weeks to complete each CDR paperwork packet. It would have taken considerably longer than that, and most likely would have never been completed, if my son had to complete the papers by himself. A conservative estimate of the actual number of hours it took us to complete each CDR paperwork packet, was a minimum of 4 hours per day, 5 days a week, over the course of 3 weeks, which equals 60 hours. That does not include the time I had to spend trying to calm my son down, nor the time spent talking to his medical providers to alert them to the fact that having to complete the CDR was triggering increased depression, anxiety and anger for him.