Request for Nonsubstantive Change to the 2022 American Community Survey Revisions to Respondent Contact Materials OMB Control No. 0607-0810
U.S. Department of Commerce U.S. Census Bureau

### **Purpose**

The American Community Survey (ACS) is requesting to revise respondent contact materials starting in early 2022. The ACS plans to implement the change to increase the number of returns on internet, improve data quality, and reduce ACS spending.

### **Housing Unit Revisions to Respondent Contact Materials**

### **Current Mailing Strategy**

For households eligible to receive survey materials by mail, the first contact includes a letter and instruction card explaining how to complete the survey online. Also included is a brochure that provides basic information about the survey in English, Spanish, Russian, Chinese, Vietnamese, and Korean, and provides a phone number to call for more information in each language. The instruction card provides information on how to respond in English and Spanish. The letter explains that if the respondent is unable to complete the survey online, a paper questionnaire will be sent later.

The second mailing is a letter that reminds respondents to complete the survey online, thanks them if they have already done so, and informs them that a paper questionnaire will be sent later if we do not receive their response. This letter includes clear login instructions and prominently displays the user identification number. We utilize a pressure seal mailer for this letter.

In a third mailing, the American Community Survey Household (HU) Questionnaire Package is sent only to those sample addresses that have not completed the online questionnaire within two weeks. The content includes a follow-up letter, a paper copy of the questionnaire, and a return envelope. The cover letter with this questionnaire package reminds the household of the importance of the ACS, and asks them to respond soon either by completing the survey online or by returning a completed paper questionnaire.

The fourth mailing (Attachment D) is a postcard that reminds respondents that "now is the time to complete the survey," informs them that an interviewer may contact them if they do not complete the survey, and reminds them of the importance of the ACS.

A fifth mailing (Attachment E) is sent to respondents who have not completed the survey within five weeks. This mailing reminds these respondents to complete the survey by a predefined due date and thanks them if they have already done so. This letter includes clear

login instructions and prominently displays the user identification number. We utilize a pressure seal mailer for this mailing.

#### **Respondent Contact Material Revisions**

Based on results from a 2021 field test, the ACS will convert the initial mail package (first mailing) from a standard envelope with inserted materials to a pressure seal mailer (Attachment A). The multilingual brochure and instruction card will no longer be used and the messaging in the letter will be modified. In the 2021 field test, the ACS discovered an increase in return rates prior to the third mailing using the pressure seal mailing. Converting the initial mailing to a pressure seal mailer reduces the number of materials commercially printed, reducing the overall cost to the program.

The pressure seal mailer will provide instructions on how to complete the survey online, will prominently display the user identification number, and explain that a paper questionnaire will be sent later if the respondent is unable to complete the survey online. Compared with the current initial mailing letter, the pressure seal letter deemphasizes that the paper questionnaire will be sent by un-bolding the text and moving it to the middle of a paragraph. FAQs from the back of the initial mail package letter were condensed and included in small font on the pressure seal letter.

The instruction card currently used in the initial mailing provides login information which will now be more clearly conveyed in the pressure seal letter. However, the instruction card also provides login information in Spanish. This language will not fit on the initial mailing pressure seal letter and instead will be added to the second mailing (Attachment B). Additionally, some information from the multilingual brochure will now be conveyed on the letter in the third mailing (Attachment C). The back of the third mailing letter will direct respondents to call the Census Bureau for more information in Spanish, Russian, Chinese, Vietnamese, and Korean.

A detailed list of changes to the respondent contact materials is outlined in Attachment F.

#### Attachments:

- A- First Mailing (Initial Pressure Seal Mailer)
- **B- Second Mailing (Reminder Pressure Seal Mailer)**
- C- Third Mailing Letter (Questionnaire Package)
- D- Fourth Mailing (Postcard Reminder Mailing)
- E- Fifth mailing (Final Reminder w/Due Dates Pressure Seal Mailer)
- F- Detailed List of Mailout Strategy Changes

### Attachment A - First Mailing (Initial Mailing)

#### **Front**



U.S. Census Bureau Washington, DC 20233 Office of the Director

A message from the Director of the U.S. Census Bureau:

Your address has been randomly selected by the U.S. Census Bureau to participate in the **American Community Survey**. The Census Bureau conducts this survey each year to give our country an up-to-date picture of how we live — including our housing, education, and jobs.

Communities across the country rely on information from this survey to decide where important services are needed, including:

- · Improving roads and reducing traffic
- Building schools
- Planning for the health care needs of the elderly

Respond now at https://respond.census.gov/acs Log in with this user ID:

#### Your response is required by U.S. law.

Because your household has been asked to participate on behalf of your community, it is vital that you complete this survey to help meet critical needs in your area.

The Census Bureau is using the internet to collect this information to conserve natural resources, save taxpayers' money, and process data more efficiently. If you are unable to complete the survey online, we will send you a paper questionnaire in a few weeks. If you need help completing the survey or have questions, please call our toll-free number (1–800–354–7271).

Thank you in advance for your prompt response.

The Census Bureau is not permitted to publicly release your responses in a way that could identify you. We are conducting this survey under the authority of Title 13, U. S. Code, Sections 141 and 193. Title 13, Section 221, as changed by Title 18, imposes a penalty for not responding. Federal law protects your privacy and keeps your answers confidential (Title 3, U. S. Code, Section 9). Per the Federal Cybersecurity Enhancement Act of 2015, your data are protected from cybersecurity risks through screening of the system that transmit your data. By law, the Census Bureau can only use your response to produce stics. Your information will be used in combination with information from other households to produce data for your community. Similar data will be produced for communities across Puerto Ricco and the United States. We may combine your answers with information that you gave to other agencies to enhance the statistical use of these data. This information will be given the same protections as your survey information. Based on the information that you provide, you may be asked to participate in other Census Bureau surveys that are voluntary.

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### Attachment A – First Mailing (Initial Mailing)

Back



### Attachment B - Second Mailing (Reminder Pressure Seal Mailer)

#### **Front**



Washington, DC 20233 Office of the Director

A message from the Director of the U.S. Census Bureau:

A few days ago, you should have received instructions for completing the **American Community Survey** online. Local communities depend on information from this survey to decide where schools, highways, hospitals, and other important services are needed. If you have not already responded, please do so now.

Respond now at https://respond.census.gov/acs Log in using this user ID:

If we do not receive your response online, we will mail a paper questionnaire to your address.

Your response to this survey is required by law.

Your response is critically important to your local community and your country. Responding promptly will prevent you from receiving additional reminder mailings, phone calls, or personal visits from Census Bureau interviewers.

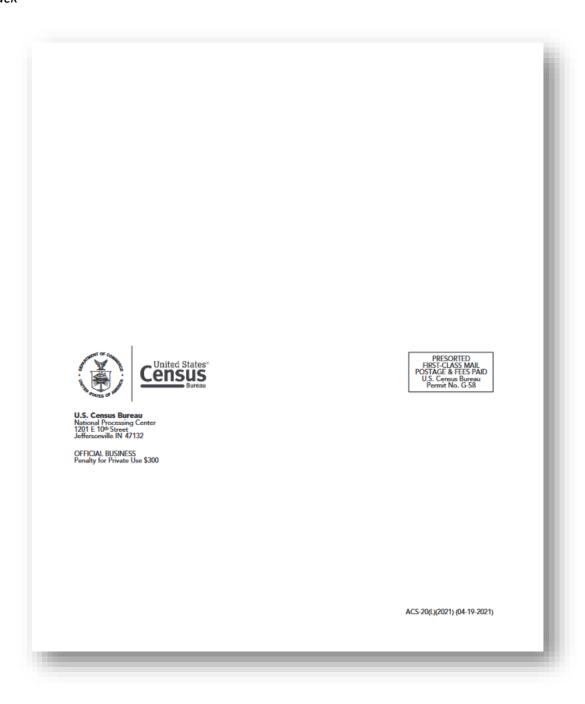
If you need help completing the survey or have questions, please call our toll-free number (1–800–354–7271).

Thank you in advance for your prompt response.

### Para completar la Encuesta sobre la Comunidad Estadounidense en español:

Por internet – Vaya a respond.census.gov/acs. Haga clic en "Para completar en español, oprima aquí." Por teléfono - Llame al 1-877-833-5625 para hablar en español con un empleado de la Oficina del Censo.

# **Attachment B – Second Mailing (Reminder Pressure Seal Mailer)** *Back*



### Attachment C – Third Mailing Letter (Questionnaire Package)

#### **Front**



U.S. Census Bureau Washington, DC 20233 Office of the Director

A message from the Director of the U.S. Census Bureau:

The U.S. Census Bureau recently sent you a request to complete the **American Community Survey** online. If you have not already responded to this important survey, please do so now.

Complete the survey using ONLY ONE of the following options:

- Respond online at https://respond.census.gov/acs
- If you are unable to respond online, please fill out and mail back the enclosed questionnaire.

#### You are required by U.S. law to respond to this survey.

The Census Bureau has randomly selected your address to receive this survey as part of a nationally representative sample. Because you will be providing important information on behalf of your community, it is vital that you complete this survey to help meet critical needs in your area – including determining where to locate new schools, hospitals, and fire stations.

If you do not respond promptly, a Census Bureau interviewer may contact you to complete the survey.

#### The Census Bureau is required by law to keep your information confidential.

The Census Bureau is not permitted to publicly release your responses in a way that could identify you or your household.

If you need help completing the survey or have questions, please call our toll-free number (1-800-354-7271).

Thank you for your prompt response.

Enclosures

ACS-14(1)(2021) (02-12-2021)

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### Attachment C – Third Mailing Letter (Questionnaire Package)

Back

Will my response be confidential? Yes. The U.S. Census Bureau is required by law to protect this information. The Census Bureau is not permitted to publicly release your responses in a way that could identify you. We are conducting this survey under the authority of Title 13, United States Code, Sections 141 and 193. Federal law protects your privacy and keeps your answers confidential (Title 13, United States Code, Section 9). Per the Federal Cybersecurity Enhancement Act of 2015, your data are protected from cybersecurity risks through screening of the systems that transmit your data.

#### Am I required to fill out the survey?

Yes. Your response to this survey is required by law (Title 13, U.S. Code, Sections 141, 193, and 221). Title 13, as changed by Title 18, imposes a penalty for not responding. As a randomly selected representative of your community, you are the voice of your neighbors and peers. To create an accurate picture of your community, it is critical that you respond.

#### How will the Census Bureau use the information I provide?

By law, the Census Bureau can only use your responses to produce statistics. Your information will be used in combination with information from other households to produce data for your community. Similar data will be produced for communities across Puerto Rico and the United States.

We may combine your answers with information that you gave to other agencies to enhance the statistical uses of these data. This information will be given the same protections as your survey information. Based on the information that you provide, you may be asked to participate in other Census Bureau surveys that are voluntary.

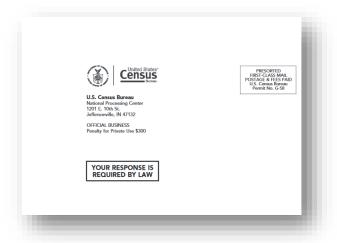
#### Para completar la Encuesta sobre la Comunidad Estadounidense en español:

Por internet - Visite respond.census.gov/acs. Haga clic en "Para completar en español, oprima aquí." Por teléfono - Llame al 1-877-833-5625 para hablar en español con un empleado de la Oficina del Censo.

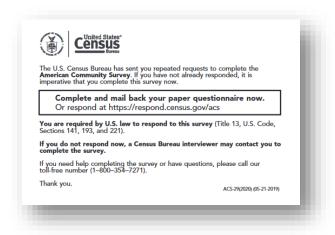
Your address has been randomly selected by the U.S. Census Bureau to participate in the American Community Survey. If you have questions about this mandatory survey, please call <number>.

### Attachment D - Fourth Mailing (Postcard Reminder Mailing)

### **Front**



### Back



### Attachment E – Fifth mailing (Final Reminder w/Due Dates Pressure Seal Mailer) Front



U.S. Census Bureau Washington, DC 20233 Office of the Director

A message from the Director of the U.S. Census Bureau:

The U.S. Census Bureau has sent you several requests to complete the **American Community Survey**. If you have not already done so, now is the time to respond.

#### Due:

Respond now at https://respond.census.gov/acs
Log in with this user ID:
OR complete and mail back your paper questionnaire.

#### Your response is required by law.

Because your response is critically important to your local community and to your country, a Census Bureau interviewer may come to your home to complete the survey in person.

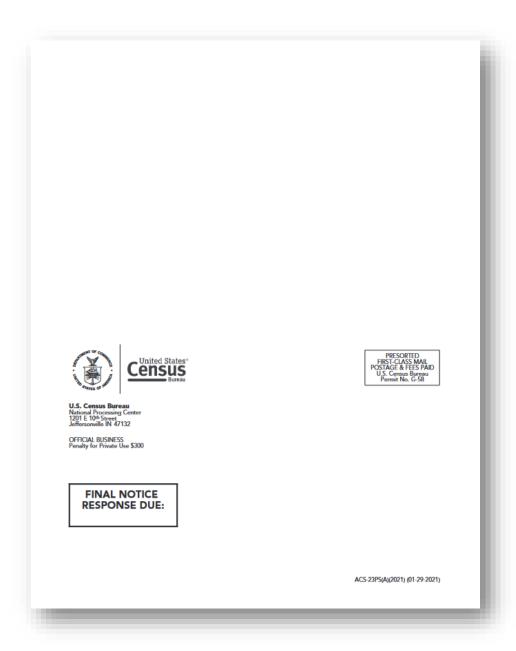
If you would like to complete the survey by telephone or need assistance, please call our toll-free number (1-800-354-7271).

Thank you.

Mensaje Importante: Si tiene preguntas o necesita ayuda para completar la encuesta, llámenos al 1-877-833-5625 para hablar con un empleado de la Oficina del Censo que hable español.

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# Attachment E – Fifth mailing (Final Reminder w/Due Dates Pressure Seal Mailer) Back



	Form		Description of Changes		
Mailing Order	Form Number	Туре		<u>Current Language</u>	Updated Language
	1		Removal of Mail material from Initial mailing package.		
Initial mailing	ACS-46IM	Envelope	incinioval of Iviali material from mittal maining package.	N/A	N/A
			Removal of Mail material from Initial mailing package.	A message from the Director of the U.S. Census Bureau:	A message from the Director of the U.S. Census Bureau:
			Proposing replacement with the ACS-13PS (see updated	Your address has been randomly selected by the U.S. Census Bureau to participate in the	Your address has been randomly selected by the U.S. Census Bureau to participate in the
			nanguage column ana/or row 5 m tilis tabi.		American Community Survey. The Census Bureau conducts this survey each year to give our
					country an up-to-date picture of how we live — including our housing, education, and jobs.
				Communities across the country rely on information from this survey to decide where important	Communities across the country rely on information from this survey to decide where important
					services are needed, including:
				Improving roads and reducing traffic	Improving roads and reducing traffic
					Building schools
				Planning for the health care needs of the elderly	Planning for the health care needs of the elderly
				Respond now at https://respond.census.gov/acs	Respond now at https://respond.census.gov/acs
Initial mailing	ΔCS-13(I.)	Letter (Front)			Log in with this user ID:
initial maining	AC3-13(L)	Letter (Front)		Your response is required by U.S. law.	Volume response is required by U.S. Jour
					Your response is required by U.S. law.  Because your household has been asked to participate on behalf of your community, it is vital
					that you complete this survey to help meet critical needs in your area.
				If you are unable to complete the survey online, we will send you a paper questionnaire in a	
					The Census Bureau is using the internet to collect this information to conserve natural resources,
					save taxpayers' money, and process data more efficiently. If you are unable to complete the
					survey online, we will send you a paper questionnaire in a few weeks. If you need help completing the survey or have questions, please call our toll-free number (1–800–354–7271).
				(1–800–354–7271).	completing the survey of have questions, please can our toil-free humber (1 800 354 7271).
					Thank you in advance for your prompt response.
				Thank you in advance for your prompt response.	
					The Census Bureau is not permitted to publicly release your responses in a way that could identify you. We are conducting this
			1	Will my response be confidential?	Remove this wording as the proposal is to remove the letter and replace it with a Pressure Seal Mailer (ACS-13PS(2022)). The FAQs on the
			in the same series and the same appeared		back of the ACS-13(L) are similarly covered in the text at the bottom of the ACS-13PS(2022).
			Hanguage Column).	not permitted to publicly release your responses in a way that could identify you. We are conducting this survey under the authority of Title 13, United States Code, Sections 141 and	
				193. Federal law protects your privacy and keeps your answers confidential (Title 13, United	
				States Code, Section 9). Per the Federal Cybersecurity Enhancement Act of 2015, your data are	
				protected from cybersecurity risks through screening of the systems that transmit your data.	
				Am I required to fill out the survey?	
				Yes. Your response to this survey is required by law (Title 13, U.S. Code, Sections 141, 193, and	
				221). Title 13, as changed by Title 18, imposes a penalty for not responding. As a randomly	
				selected representative of your community, you are the voice of your neighbors and peers. To	
				create an accurate picture of your community, it is critical that you respond.	
Later Lander	1.00 42(1)	(5 1)		How will the Census Bureau use the information I provide?	
Initial mailing	ACS-13(L)	Letter (Back)		By law, the Census Bureau can only use your responses to produce statistics. Your information	
				will be used in combination with information from other households to produce data for your community. Similar data will be produced for communities across Puerto Rico and the United	
				States.	
				We may combine your answers with information that you gave to other agencies to enhance the	
				statistical uses of these data. This information will be given the same protections as your survey	
				information. Based on the information that you provide, you may be asked to participate in	
				other Census Bureau surveys that are voluntary.	

			Removal of Mail material from Initial mailing package.	Information From the	
				U.S. Census Bureau	
				[The above text is translated into Spanish, Simplified Chinese, Vietnamese, Russian, and Korean - translations appear in the same order and	
				are vertically aligned. ]	
				The U.S. Census Bureau is conducting	
				the American Community Survey	
				In a few weeks you will receive	
		Multi-Lingual Brochure (Front)		an American Community Survey	
				questionnaire in the mail. Because you are living in the United States, you are	
	!			required by law to respond to this survey.	
Initial mailing	IACS_Q			If you have questions about the form,	N/A
				please call us at 1-800-354-7271.	
				What is the American Community	ļ
				Survey?	
				The American Community Survey is	
				an important survey conducted by the Census Bureau. It is designed to give	
				communities current information about	
				its people and housing. In order to make	<u> </u>
				well-informed decisions, a community	<u> </u>
				needs accurate and reliable information.	
				By responding to this survey, you are helping your community to get this kind	
				of information.	
Initial mailing	ACS-9	Multi-Lingual	Removal of Mail material from Initial mailing package.	[Not shown: Similar language as the front of the ACS-9 Multi-lingual brochure in Simplified Chinese, Vietnamese, Russian, and Korean is also	N/A
miliai maiing	7.03 3	Brochure (Back)		included on the ACS-9]. Go to nttps://respond.census.gov/acs to complete the American Community Survey online.	1970
			Removal of Mail material from Initial mailing package.	de la mapa, propositione de la comprese une rimensem community curve, comme	
		Instruction Card (Front)		(Vea el otro lado	
Initial mailing	ACS-34IM			para español.)	N/A
	ACS 5411VI			IMPORTANT: You will need information from the address label on this card to log in. If you need help or have questions about the American	,
				Community Survey, call the toll-free number 1-800-354-7271.	
			Removal of Mail material from Initial mailing package.	Internet en español.	
		Instruction Card (Back)			
Initial mailing	VC2-341V4			ATENCIÓN: Necesitará información que aparece en la etiqueta en el otro lado de esta tarjeta para iniciar la sesión.	N/A
illiciai maiing	ACS-34IIVI			Si usted necesita ayuda para llenar la encuesta o tiene preguntas acerca de la Encuesta sobre la Comunidad Estadounidense, llame sin cargo al 1-877-833-5625.	19/0
				Estadounidense, name sin eargo at 1 077 655 5025.	
				See other side for English.	
		Prossuro Soal	Proposed replacement for the ACS-13(L). This will be the	A message from the Director of the U.S. Census Bureau:	
			only material in the Initial mailing.	Your address has been randomly selected by the U.S. Census Bureau to participate in the	
			This green was and anailer will include a decomplete of	American Community Survey. The Census Bureau conducts this survey each year to give our	
			This pressure seal mailer will include a de-emphasized paper questionnaire reference.	country an up-to-date picture of how we live — including our housing, education, and jobs.	
			paper questionnaire reference.		
				Communities across the country rely on information from this survey to decide where important services are needed, including:	
				services are needed, including.	
				Improving roads and reducing traffic	
				Building schools	
				Planning for the health care needs of the elderly	
				Respond now at https://respond.census.gov/acs	
				Log in with this user ID:	21/2
Initial mailing					N/A
				Your response is required by U.S. law.  Because your household has been asked to participate on behalf of your community, it is vital	
				that you complete this survey to help meet critical needs in your area.	
				The Census Bureau is using the internet to collect this information to conserve natural resources,	
				save taxpayers' money, and process data more efficiently. If you are unable to complete the survey online, we will send you a paper questionnaire in a few weeks. If you need help	
				completing the survey or have questions, please call our toll-free number (1–800–354–7271).	
				Thank you in advance for your prompt response.	
					l
Indiated accepts	ACC 4333	Pressure Seal	N/A	N/A	
Initial mailing	1// ( -1 2 0 (	Mailer			

		Add Spanish wording to the inside/front of the Remi	nder A message from the Director of the U.S. Census Bureau:	A message from the Director of the U.S. Census Bureau:
		letter to provide information to those who speak		
		Spanish.	A few days ago, you should have received instructions for completing the American Community	A few days ago, you should have received instructions for completing the American Community
		ppanisn.	Survey online. Local communities depend on information from this survey to decide where schools,	Survey online. Local communities depend on information from this survey to decide where schools,
			highways, hospitals, and other important services are needed. If you have not already responded,	highways, hospitals, and other important services are needed. If you have not already responded,
			please do so now.	please do so now.
			predict do so now.	picase do so now.
			Respond now at https://respond.census.gov/acs	Respond now at https://respond.census.gov/acs
			Log in using this user ID:	Log in using this user ID:
			If we do not receive your response online, we will mail a paper questionnaire to your address.	If we do not receive your response online, we will mail a paper questionnaire to your address.
			Your response to this survey is required by law.	Your response to this survey is required by law.
			Your response is critically important to your local community and your country. Responding	Your response is critically important to your local community and your country. Responding
	Pressure Seal		promptly will prevent you from receiving additional reminder mailings, phone calls, or personal visits	promptly will prevent you from receiving additional reminder mailings, phone calls, or personal visits
ninder Letter	14(5-20)		from Census Bureau interviewers.	from Census Bureau interviewers.
	Mailer (Front)		Trom Census Bureau interviewers.	Trom Census Bureau interviewers.
			If you need help completing the survey or have questions, please call our toll-free number (1–800–354–7271).	If you need help completing the survey or have questions, please call our toll-free number (1–800–354–7271).
			Thank you in advance for your prompt response.	Thank you in advance for your prompt response.
				Para completar la Encuesta sobre la Comunidad Estadounidense en español:
				Por internet - Visite https://respond.census.gov/acs. Haga clic en "Para completar en español, oprima aquí".
				Por teléfono - Llame al 1–877–833–5625 para hablar en español con un empleado de la Oficina del Censo.
	<u> </u>	Add Spanish wording to the inside of the Reminder I	etter .	
	Drossuro Soal	to provide information to those who speak Spanish.		
ninder Letter	ACS-20 Pressure Seal	changes proposed for the back/outside of the ACS-2	11/4	
	Mailer (Back)	changes proposed for the backy outside of the ries 2		
		Updates will only be applied to the back of the letter	No A message from the Director of the U.S. Census Bureau:	
		updates being proposed for the front of the letter.		
			The U.S. Census Bureau recently sent you a request to complete the American Community Survey	
			online. If you have not already responded to this important survey, please do so now.	
			Complete the survey using ONLY ONE of the following options:	
			Complete the survey using ONLY ONE of the following options.	
			Respond online at https://respond.census.gov/acs	
			If you are unable to respond online, please fill out and	
			mail back the enclosed questionnaire.	
			You are required by U.S. law to respond to this survey.	
			The Census Bureau has randomly selected your address to receive this survey as part of a nationally	
			representative sample. Because you will be providing important information on behalf of your	
stionnaire	1,00 4,411   11 15 15		community, it is vital that you complete this survey to help meet critical needs in your area – including	
nailout package	ACS-14(L) Letter (Front)		determining where to locate new schools, hospitals, and fire stations.	N/A
			If you do not respond promptly, a Census Bureau interviewer may contact you to complete the survey.	
			The Consus Bureau is required by law to keep your information confidential	
			The Census Bureau is required by law to keep your information confidential.	
			The Census Bureau is not permitted to publicly release your responses in a way that could identify you or your household.	
			If you need help completing the survey or have questions, please call our toll-free number	
			(1–800–354–7271).	
			Thank you for your prompt response.	
			Enclosures	

			Add "If you have questions about the American	Will my response be confidential?	Will my response be confidential?
			Community Survey, please call us at (Phone Number)" to	Yes. The U.S. Census Bureau is required by law to protect this information. The Census Bureau is	Yes. The U.S. Census Bureau is required by law to protect this information. The Census Bureau is
			Russian, and Korean.	not permitted to publicly release your responses in a way that could identify you. We are	not permitted to publicly release your responses in a way that could identify you. We are
				conducting this survey under the authority of Title 13, United States Code, Sections 141 and	conducting this survey under the authority of Title 13, United States Code, Sections 141 and
				193. Federal law protects your privacy and keeps your answers confidential (Title 13, United	193. Federal law protects your privacy and keeps your answers confidential (Title 13, United
				States Code, Section 9). Per the Federal Cybersecurity Enhancement Act of 2015, your data are	States Code, Section 9). Per the Federal Cybersecurity Enhancement Act of 2015, your data are
				protected from cybersecurity risks through screening of the systems that transmit your data.	protected from cybersecurity risks through screening of the systems that transmit your data.
				Am I required to fill out the survey?	Am I required to fill out the survey?
				Yes. Your response to this survey is required by law (Title 13, U.S. Code, Sections 141, 193, and	Yes. Your response to this survey is required by law (Title 13, U.S. Code, Sections 141, 193, and
i				221). Title 13, as changed by Title 18, imposes a penalty for not responding. As a randomly	221). Title 13, as changed by Title 18, imposes a penalty for not responding. As a randomly
				selected representative of your community, you are the voice of your neighbors and peers. To	selected representative of your community, you are the voice of your neighbors and peers. To
	ACS-14(L)			create an accurate picture of your community, it is critical that you respond.	create an accurate picture of your community, it is critical that you respond.
Questionnaire				How will the Census Bureau use the information I provide?	How will the Census Bureau use the information I provide?
mailout package		Letter (Back)		By law, the Census Bureau can only use your responses to produce statistics. Your information	By law, the Census Bureau can only use your responses to produce statistics. Your information
				will be used in combination with information from other households to produce data for your	will be used in combination with information from other households to produce data for your
				community. Similar data will be produced for communities across Puerto Rico and the United	community. Similar data will be produced for communities across Puerto Rico and the United
				States.	States.
i				We may combine your answers with information that you gave to other agencies to enhance the	We may combine your answers with information that you gave to other agencies to enhance the
1				statistical uses of these data. This information will be given the same protections as your survey	statistical uses of these data. This information will be given the same protections as your survey
ĺ				information. Based on the information that you provide, you may be asked to participate in	information. Based on the information that you provide, you may be asked to participate in
1				other Census Bureau surveys that are voluntary.	other Census Bureau surveys that are voluntary.
					Deve completes le Engueste cobre le Comunidad Estadounidance en españal.
					Para completar la Encuesta sobre la Comunidad Estadounidense en español:  Por internet – Visite https://respond.census.gov/acs. Haga clic en "Para completar en español, oprima aquí."
					Por teléfono – Llame al 1–877–833–5625 para hablar en español con un empleado de la Oficina del Censo.
					r of telefono – Liame al 1-677-655-5025 para habiar en español con un empleado de la Oficina del Celiso.
					[Note: The following wording will be translated into Simplified Chinese, Vietnamese, Russian, and Korean. Each language will have a different phone

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## Approved/Current: ACS-13(L)(2021)(02-12-2021) Page 1 of 2 U.S. Census Bureau Washington, DC 20233 Office of the Director A message from the Director of the U.S. Census Bureau: Your address has been randomly selected by the U.S. Census Bureau to participate in the American Community Survey. The Census Bureau conducts this survey each year to give our country an up-to-date picture of how we live - including our education, housing, and jobs. Communities across the country rely on information from this survey to decide where important services are needed, including: · Improving roads and reducing traffic Building schools · Planning for the health care needs of the elderly Respond now at https://respond.census.gov/acs Your response is required by U.S. law. Because your household has been asked to participate on behalf of your community, it is vital that you complete this survey to help meet critical needs in your area. If you are unable to complete the survey online, we will send you a paper questionnaire in a few weeks. The Census Bureau is using the internet to collect this information to conserve natural resources, save taxpayers' money, and process data more efficiently. If you need help completing the survey or have questions, please call our toll-free number (1-800-354-7271). Thank you in advance for your prompt response. American Community Survey data help determine the annual distribution of more than \$675 billion in federal funds to communities nationwide.

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Will my response be confidential?

ACS-13(L)(2021) (02-12-2021)

Yes. The U.S. Census Bureau is required by law to protect this information. The Census Bureau is not permitted to publicly release your responses in a way that could identify you. We are conducting this survey under the authority of Title 13, United States Code, Sections 141 and 193. Federal law protects your privacy and keeps your answers confidential (Title 13, United States Code, Section 9). Per the Federal Cybersecurity Enhancement Act of 2015, your data are protected from cybersecurity risks through screening of the systems that transmit your data.

Am I required to fill out the survey?

Yes. Your response to this survey is required by law (Title 13, U.S. Code, Sections 141, 193, and 221). Title 13, as changed by Title 18, imposes a penalty for not responding. As a randomly selected representative of your community, you are the voice of your neighbors and peers. To create an accurate picture of your community, it is critical that you respond.

How will the Census Bureau use the information I provide?

By law, the Census Bureau can only use your responses to produce statistics. Your information will be used in combination with information from other households to produce data for your community. Similar data will be produced for communities across Puerto Rico and the United

We may combine your answers with information that you gave to other agencies to enhance the statistical uses of these data. This information will be given the same protections as your survey information. Based on the information that you provide, you may be asked to participate in other Census Bureau surveys that are voluntary.

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U.S. Census Bureau Washington, DC 20233 Office of the Director

A message from the Director of the U.S. Census Bureau:

Your address has been randomly selected by the U.S. Census Bureau to participate in the American Community Survey. The Census Bureau conducts this survey each year to give our country an up-to-date picture of how we live - including our housing, education, and jobs.

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Communities across the country rely on information from this survey to decide where important services are needed, including:

- · Improving roads and reducing traffic
- Building schools
- · Planning for the health care needs of the elderly

Respond now at https://respond.census.gov/acs Log in with this user ID:

Your response is required by U.S. law.

Because your household has been asked to participate on behalf of your community, it is vital that you complete this survey to help meet critical needs in your area.

The Census Bureau is using the internet to collect this information to conserve natural resources, save taxpayers' money, and process data more efficiently. If you are unable to complete the survey online, we will send you a paper questionnaire in a few weeks. If you need help completing the survey or have questions, please call our toll-free number (1–800–354–7271).

Thank you in advance for your prompt response.

The Census Bureau is not permitted to publicly release your responses in a way that could identify you. We are conducting the survey under the authority of Tale 13, U. S. Code, Sections 141 and 193. Title 13, Section 221, as changed by Title 18, imposes senalty for not responding. Federal law protects your privacy and keeps your answers confidential (Title 13, U. S. Code, Sectio 2). Per the Federal Cybersecurity Enhancement Act of 2015, your data are protected from cybersecurity risks through screening the system that transmit your data. By law, the Census Bureau can only use your response to produce statistics. Your information will be used in combination with information from other households to produce data for your community. Similar data will be used in combination with information from other households to produce data for your answers with information that you gave to other agencies to enhance the statistical use of these data. This information will be given the same protections as your provide, you may be asked to participate in other Census Bureau survey that are voluntary.

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U.S. Census Bureau National Processing Center 1201 E. 10th St. Jeffersonville, IN 47132

OFFICIAL BUSINESS Penalty for Private Use \$300

The American Community Survey YOUR RESPONSE IS REQUIRED BY LAW

PRESORTED FIRST-CLASS MAIL POSTAGE & FEES PAID

ACS-13PS(2022) (09-09-2021)

U.S. Census Bureau Washington, DC 20233 Office of the Director

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A message from the Director of the U.S. Census Bureau:

A few days ago, you should have received instructions for completing the American Community Survey online. Local communities depend on information from this survey to decide where schools, highways, hospitals, and other important services are needed. If you have not already responded, please do so now

Respond now at https://respond.census.gov/acs Log in using this user ID:

If we do not receive your response online, we will mail a paper questionnaire to your address.

Your response to this survey is required by law.

Your response is critically important to your local community and your country. Responding promptly will prevent you from receiving additional reminder mailings, phone calls, or personal visits from Census Bureau interviewers.

If you need help completing the survey or have questions, please call our toll-free number (1-800-354-7271).

Thank you in advance for your prompt response.

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U.S. Census Bureau National Processing Center 1201 E 10<sup>th</sup> Street Jeffersonville IN 47132

OFFICIAL BUSINESS Penalty for Private Use \$300 PRESORTED FIRST-CLASS MAIL POSTAGE & FEES PAID U.S. Census Bureau Permit No. G-58

ACS-20(L)(2021) (04-19-2021)

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U.S. Census Bureau

Washington, DC 20233 Office of the Director

A message from the Director of the U.S. Census Bureau:

A few days ago, you should have received instructions for completing the **American Community Survey** online. Local communities depend on information from this survey to decide where schools, highways, hospitals, and other important services are needed. If you have not already responded,

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If you need help completing the survey or have questions, please call our toll-free number (1-800-354-7271).

Thank you in advance for your prompt response.

Para completar la Encuesta sobre la Comunidad Estadounidense en español:

Por internet – Visite https://respond.census.gov/acs. Haga clic en "Para completar en español, oprima aquí." Por teléfono – Llame al 1–877–833–5625 para hablar en español con un empleado de la Oficina del Censo.

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U.S. Census Bureau National Processing Center 1201 E 10<sup>th</sup> Street Jeffersonville IN 47132

OFFICIAL BUSINESS Penalty for Private Use \$30 PRESORTED FIRST-CLASS MAIL POSTAGE & FEES PAID U.S. Census Bureau Permit No. G-58

ACS-20(L)(2021) (04-19-2021)

### Current Production ACS-14(L) and Proposed updates to the ACS-14(L)

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U.S. Census Bureau Washington, DC 20233 Office of the Director

A message from the Director of the U.S. Census Bureau:

The U.S. Census Bureau recently sent you a request to complete the **American Community Survey** online. If you have not already responded to this important survey, please do so now.

Complete the survey using ONLY ONE of the following options:

- Respond online at https://respond.census.gov/acs
- If you are unable to respond online, please fill out and mail back the enclosed questionnaire.

### You are required by U.S. law to respond to this survey.

The Census Bureau has randomly selected your address to receive this survey as part of a nationally representative sample. Because you will be providing important information on behalf of your community, it is vital that you complete this survey to help meet critical needs in your area – including determining where to locate new schools, hospitals, and fire stations.

If you do not respond promptly, a Census Bureau interviewer may contact you to complete the survey.

### The Census Bureau is required by law to keep your information confidential.

The Census Bureau is not permitted to publicly release your responses in a way that could identify you or your household.

If you need help completing the survey or have questions, please call our toll-free number (1–800–354–7271).

Thank you for your prompt response.

Enclosures

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### Will my response be confidential?

Yes. The U.S. Census Bureau is required by law to protect this information. The Census Bureau is not permitted to publicly release your responses in a way that could identify you. We are conducting this survey under the authority of Title 13, United States Code, Sections 141 and 193. Federal law protects your privacy and keeps your answers confidential (Title 13, United States Code, Section 9). Per the Federal Cybersecurity Enhancement Act of 2015, your data are protected from cybersecurity risks through screening of the systems that transmit your data.

## Am I required to fill out the survey?

Yes. Your response to this survey is required by law (Title 13, U.S. Code, Sections 141, 193, and 221). Title 13, as changed by Title 18, imposes a penalty for not responding. As a randomly selected representative of your community, you are the voice of your neighbors and peers. To create an accurate picture of your community, it is critical that you respond.

## How will the Census Bureau use the information I provide?

By law, the Census Bureau can only use your responses to produce statistics. Your information will be used in combination with information from other households to produce data for your community. Similar data will be produced for communities across Puerto Rico and the United States.

We may combine your answers with information that you gave to other agencies to enhance the statistical uses of these data. This information will be given the same protections as your survey information. Based on the information that you provide, you may be asked to participate in other Census Bureau surveys that are voluntary.

### Proposed: ACS-14(L)(2022)

### Page 1 of 2



U.S. Census Bureau Washington, DC 20233

Office of the Director

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Enclosures

ACS-14(L)(2021) (02-12-2021) Census.gov

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[Note: The following wording will be translated into Simplified Chinese, Vietnamese, Russian, and Korean. Each language will have a different phone number.]

Your address has been randomly selected by the U.S. Census Bureau to participate in the American Community Survey. If you have questions about this mandatory survey, please call <number>.