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April 6, 2009

Document Identifier: CMS-R-245

The Home Care Quality Institute of Fazzi Associates provided a free webinar to the home health industry on April 1, 2009 in which Rhonda Will, RN, BS, COS-C, HCS-D and Cindy Krafft, MS, PT, COS-C provided initial tips for readiness as agencies begin to prepare for the implementation of OASIS C in January 2010. We took the opportunity to survey the participants in order to provide feedback to you for this public comment period.

Please consider the recommendation of most participants to relocate the diagnosis statements to the care planning portion of the OASIS C data set. Placement there is projected to improve accuracy so the diagnosis statements are reflective of the HHA plan of care. Providers report struggling with clinicians in the data review process as assessing clinicians tend to list diagnoses based on what occurred in the hospital and are not thinking of the plan of care when the items are presented in numeric order on the assessment tool. Although placement is optional for an agency, forms vendors and software programs tend to present the items in numeric order.

Since M1020/1022/1024 Diagnoses, Symptom Control and Payment Diagnoses flows directly to the Plan of Care/485, we recommend moving these items to the area of the document that is more closely related to the planning process for the patient's home care needs following Care Management M2100/2110 and Therapy Need and Plan of Care M0220/2250:

Yes 949
No 136

There were about 1500 participants on this call. All were connected to the audio but not all were logged into the webinar portion and able to vote. While the amount of participation varied by survey item, these results reflect at least 70% of the participants who were able to vote. Please note that a large majority have positive opinions about the OASIS C data set. However, they are concerned about the burden the process measures will place on workflow, considering the impact on intake, communication, data transference, data review processes and retooling among other things.

Compared to OASIS B1, we generally find the OASIS C data collection tool to be more user friendly: †

Yes 733
No 198

The data items to be written with more clarity:

Yes 922
No 43

Expect that it will be more useful in care planning: †

Yes 880
No 113

Rate the impact of new process measures on work flow.

1 Minimal Impact/Burden 45
3 Moderate Impact/Burden 511
5 Significant Impact/Burden 486

Respectfully submitted on behalf of many interested and concerned home care providers,
Rhonda Will and Cindy Krafft