



U.S. Department
of Veterans Affairs

The VA provides free, confidential support 24/7 for Veterans and their family and friends. If you are in crisis, contact the **Veterans Crisis Line** by dialing 1 (800) 273-8255 (Press 1), or texting 838255, or visiting <https://www.veteranscrisisline.net>. If you are homeless or at risk of homelessness, contact the **National Call Center for Homeless Veterans (NCCHV)** by dialing 1 (877) 424-3838 or visiting <https://www.va.gov/HOMELESS/>.

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VA's mission statement comes from a line at the end of Abraham Lincoln's Second Inaugural Address. The current VA mission statement is:

To fulfill President Lincoln's promise "To care for him who shall have borne the battle, and for his widow, and his orphan" by serving and honoring the men and women who are America's Veterans.

VA is seeking your input on how its mission statement can evolve to be more inclusive and representative of the changing needs of all Veterans. Please answer the following survey questions to help us understand what should be considered if the mission statement were to be changed.

Please indicate which of these VA Mission Statement options would be your preferred choice.

(Required)

- ☐ To fulfill President Lincoln's promise to care for all those 'who shall have borne the battle' and for their families, caregivers, and survivors.
- ☐ To care for all Veterans who have 'borne the battle' in times of peace and war, and their families, caregivers, and survivors.
- ☐ The mission of the Department of Veterans Affairs is to provide care, benefits, and memorials to those who have served in our nation's military and their families, caregivers, and survivors.
- ☐ To care for all Veterans and their families, caregivers, and survivors.
- ☐ No preference.

We are working to better understand our customers. The following questions are voluntary.

Are you Hispanic or Latino?

- ☐ Yes
- ☐ No

How would you describe your race? Select all that apply.

- ☐ American Indian or Alaska Native
- ☐ Asian
- ☐ Black or African American
- ☐ Native Hawaiian or Other Pacific Islander
- ☐ White

How would you describe your gender?

- ☐ Male
- ☐ Female
- ☐ Transgender Man
- ☐ Transgender Woman
- ☐ Non-Binary / Third Gender
- ☐ Prefer not to say
- ☐ Other

Finish

By filling out this survey, you are authorizing VA database access to retrieve Veteran contact information to follow up with you accordingly for purposes of service recovery, potential crisis, or to learn more about feedback you have shared regarding your experience with VA. VA may utilize individual Veteran survey data from this survey or other sources to ensure the final scores truly and accurately represent the experiences of Veterans. This information is collected in accordance with section 3507 of the Paperwork Reduction Act of 1995. Title 38, United States Code, allows us to ask for this information. We estimate that you will need an average of 1 minute to review the instructions and complete this survey. The results of this survey will be used to inform opportunities for program improvement in the quality of VA services. Participation in this survey is voluntary, and your decision not to respond will have no impact on VA benefits or services which you may currently be receiving. VA cannot conduct or sponsor a collection of information unless a valid OMB control number is displayed. You are not required to respond to a collection of information if this number is not displayed. Valid OMB control numbers can be located on the OMB Internet Page at <https://www.reginfo.gov/public/do/PRAMain>. Information gathered will be kept private to the extent provided by law.