Help Improve ReportStream!

Completing this survey is voluntary.

[Begin/Next - Page Break]

About you:

1. I work at: *
   a. Name of organization [Drop down alphabetical order of all users]
   b. Other [add in]

2. The organization where I work is
   a. a public health authority that **uses ReportStream to get data**
   b. an organization that **uses ReportStream to report test results**
   c. a public health authority that **uses ReportStream to** *both* **get and report test results**

Tell us about ReportStream:

On a scale of 1 – 7, where 1 is strongly disagree and 7 is strongly agree, how much you agree with the following statements,

3. ReportStream's capabilities meet my requirements.
   - [on a scale of 1 to 7 from strongly disagree to strongly agree]

4. ReportStream is easy to use.
   - [scale of 1 to 7 from strongly disagree to strongly agree]

5. **On a scale of 1 – 7, where 1 is very dissatisfied and 7 is completely satisfied**, how satisfied are you with ReportStream?*
   - [scale of 1 to 7 completely dissatisfied to completely satisfied]

6. **On a scale of 0 – 10**, how likely are you to recommend ReportStream to a colleague or friend? *

a) [scale of 0 to 10 from not at all likely to extremely likely]

7. **If you work at a public health authority that uses ReportStream to get data,** although more than one reason may apply, which ONE of the following most influenced your likelihood to refer?*

    a) I do not work at a public health authority.
    b) The ability to get quality data from ReportStream
    c) The ability to get data from multiple sources via a single automated connection
    d) The ability to get a large volume of data via a single automated connection
    e) The ability to get SimpleReport data via ReportStream
    f) The ability to manually download data from ReportStream
    g) ReportStream's customer service
    h) ReportStream's public website
    i) Other: Write-in option

8. **If you work at an organization that that uses ReportStream to report test results,** although more than one reason may apply, which ONE of the following most influenced your likelihood to refer?*

    a) I do not work at an organization that reports test results
    b) The ability to share data via API
    c) The ability to share data via CSV files
    d) The flexibility to share data via API or CSV
    e) ReportStream's customer service
    f) ReportStream's public website

g) Other: Write-in option

9. Please provide any additional thoughts on your experience using the feature that you selected above. [survey tool's word count clicker, e.g. *4000 characters remaining] (optional)*

10. **If you work at a public health authority that uses ReportStream to get data, and** although more than one reason may apply, which ONE of the following responses best characterizes the **impact** ReportStream has on your work?*
    b) It saves me time.
    c) It's free! It saves money.
    d) It increases the volume of data that my organization successfully gets.
    e) It improves the quality of data that my organization gets.
    f) Other: Write-in option

11. **If you work at an organization that uses ReportStream to report test results, and** although more than one reason may apply, which ONE of the following responses best characterizes the **impact** ReportStream has on your work?*
    g) It saves me time.
    h) It's free! It saves money.
    i) It helps my organization meet reporting requirements.
    j) It increases the volume of data that my organization successfully reports.
    k) It improves the quality of data reported by my organization.
    l) Other: Write-in option

12. Please provide any additional thoughts on the impact ReportStream has on your work. [survey tool's word count clicker, e.g. *4000 characters remaining] (optional)*

13. What would improve your experience using ReportStream?/How can we improve ReportStream?
    [survey tool's word count clicker, e.g. *4000 characters remaining] (optional)*

Thank you for completing this survey. We value your feedback and look forward to using what we learn and working with you to improve ReportStream. If you have any questions, please email us at ReportStream@cdc.gov.

*Indicates required question

For more information about privacy please visit our terms of service here.

Thank you!

END OF SURVEY/CLOSES WINDOW