Form Approved

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Help Improve ReportStream!

CDC estimates the average public reporting burden for this collection of information as 2 minutes per response, including the time for reviewing instructions, searching existing data/information sources, gathering and maintaining the data/information needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to CDC/ATSDR Information Collection Review Office, 1600 Clifton Road NE, MS D-74, Atlanta, Georgia 30333; ATTN: PRA (0920-1050)

Completing this survey is voluntary.

[Begin/Next - Page Break]

About you:

- 1. I work at: *
 - a. Name of organization [Drop down alphabetical order of all users]
 - b. Other [add in]
- 2. The organization where I work is
 - a. a public health authority that uses ReportStream to get data
 - b. an organization that uses ReportStream to report test results
 - c. a public health authority that uses ReportStream to both get and report test results

Tell us about ReportStream:

On a scale of 1 - 7, where 1 is strongly disagree and 7 is strongly agree, how much you agree with the following statements,

- 3. ReportStream's capabilities meet my requirements.
 - [on a scale of 1 to 7 from strongly disagree to strongly agree]
- 4. ReportStream is easy to use.
 - [scale of 1 to 7 from strongly disagree to strongly agree]
- 5. On a scale of 1 7, where 1 is very dissatisfied and 7 is completely satisfied, how satisfied are you with ReportStream?*
 - [scale of 1 to 7 completely dissatisfied to completely satisfied]
- 6. On a scale of 0 10, how likely are you to recommend ReportStream to a colleague or friend? *

- a) [scale of 0 to 10 from not at all likely to extremely likely]
- 7. If you work at a public health authority that uses ReportStream to get data, although more than one reason may apply, which ONE of the following most influenced your likelihood to refer?*
 - a) I do not work at a public health authority.
 - b) The ability to get quality data from ReportStream
 - c) The ability to get data from multiple sources via a single automated connection
 - d) The ability to get a large volume of data via a single automated connection
 - e) The ability to get SimpleReport data via ReportStream
 - f) The ability to manually download data from ReportStream
 - g) ReportStream's customer service
 - h) ReportStream's public website
 - i) Other: Write-in option
- **8.** If you work at an organization that that uses ReportStream to report test results, although more than one reason may apply, which ONE of the following most influenced your likelihood to refer?*
 - a) I do not work at an organization that reports test results
 - b) The ability to share data via API
 - c) The ability to share data via CSV files
 - d) The flexibility to share data via API or CSV
 - e) ReportStream's customer service
 - f) ReportStream's public website

- g) Other: Write-in option
- 9. Please provide any additional thoughts on your experience using the feature that you selected above. [survey tool's word count clicker, e.g. 4000 characters remaining] (optional)
- **10.** If you work at a public health authority that uses ReportStream to get data, and although more than one reason may apply, which ONE of the following responses best characterizes the **impact** ReportStream has on your work?*
 - b) It saves me time.
 - c) It's free! It saves money.
 - d) It increases the volume of data that my organization successfully gets.
 - e) It improves the quality of data that my organization gets.
 - f) Other: Write-in option
- **11.** If you work at an organization that uses ReportStream to report test results, and although more than one reason may apply, which ONE of the following responses best characterizes the **impact** ReportStream has on your work?*
 - g) It saves me time.
 - h) It's free! It saves money.
 - i) It helps my organization meet reporting requirements.
 - j) It increases the volume of data that my organization successfully reports.
 - k) It improves the quality of data reported by my organization.
 - l) Other: Write-in option
- 12. Please provide any additional thoughts on the impact ReportStream has on your work. [survey tool's word count clicker, e.g. 4000 characters remaining] (optional)

13. What would improve your experience using ReportStream?/How can we improve ReportStream? [survey tool's word count clicker, e.g. 4000 characters remaining] (optional)

Thank you for completing this survey. We value your feedback and look forward to using what we learn and working with you to improve ReportStream. If you have any questions, please email us at ReportStream@cdc.gov.

*Indicates required question

For more information about privacy please visit our terms of service <u>here</u>.

Thank you!

END OF SURVEY/CLOSES WINDOW