



An official website of the United States government
[Here's how you know](#)

Previewing Touchpoint

User Experience on fws.gov

Thank you for visiting our website. Please help us improve our site by answering a few questions.

page 1 of 2

I am satisfied with the information or service I found on fws.gov

☐ Strongly Disagree

☐ Strongly Agree

☐ Neutral

☐ Agree

☐ Strongly Agree

This interaction increased my confidence in U.S. Fish and Wildlife Service to fulfill our country's commitment to wildlife conservation and public lands recreation.

☐ Strongly Disagree

☐ Disagree

☐ Neutral

☐ Agree

☐ Strongly Agree

Anything you want to tell us about your scores above? (free text)

1000 characters allowed

Would you like to take two more minutes to answer more questions to help us improve our services?

Yes, keep going →

No, only submit these responses



An official form of the United States government. Provided by [Touchpoints](#)
OMB Approval #3090-0321 · Expiration Date 10/31/2022

User Experience on fws.gov

Thank you for visiting our website. Please help us improve our site by answering a few questions.

[← Back](#)

page 2 of 2

My need was addressed.

☐ Strongly Disagree

☐ Disagree

☐ Neutral

☐ Agree

☐ Strongly Agree

It was easy to complete what I needed to do.

☐ Strongly Disagree

☐ Disagree

☐ Neutral

☐ Agree

☐ Strongly Agree

It took a reasonable amount of time to do what I needed to do.

☐ Strongly Disagree

☐ Disagree

☐ Neutral

☐ Agree

☐ Strongly Agree

I was treated fairly.

☐ Strongly Disagree

☐ Disagree

☐ Neutral

☐ Agree☐ Strongly Agree

Employees I interacted with were helpful.

☐ Strongly Disagree☐ Disagree☐ Neutral☐ Agree☐ Strongly Agree

Anything else you'd like to share with us?

2500 characters allowed

Submit



An official form of the United States government. Provided by [Touchpoints](#)
OMB Approval #3090-0321 · Expiration Date 10/31/2022