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Submitted via Federal e-Rulemaking Portal: <http://www.regulations.gov>

March 22, 2022

Office of Strategic Operations and Regulatory Affairs
Centers for Medicare & Medicaid Services (CMS)
7500 Security Boulevard
Baltimore, MD 21244

Re: Comments Regarding Medicare Current Beneficiary Survey (MCBS) (CMS-P-0015A)

Dear Office of Strategic Operations and Regulatory Affairs:

Anthem, Inc. (Anthem) appreciates the opportunity to provide comments on the Medicare Current Beneficiary Survey (MCBS) information collection, as outlined by *Federal Register* notice, dated January 21.

We applaud the Centers for Medicare & Medicaid Services (CMS) for its work to collect beneficiary feedback through recurrent surveys to guide CMS policy making and improve the Medicare program. We would like to collaborate with CMS and measure stewards to update and improve surveys to ensure they provide an accurate portrayal of the beneficiaries' experience and take into account the evolving healthcare system, the diversity of the Medicare Advantage (MA) population, and the changing healthcare landscape due to the COVID-19 pandemic.

Given that the MCBS is the most comprehensive and complete survey available on the Medicare population, we encourage CMS to share survey results at the aggregate level for MA and Part D beneficiaries to enable health plans to further improve person-centered experience, quality, safety, equity, and affordability for beneficiaries. Sharing the MCBS data in a more detailed and timely manner will enable stakeholders to better benchmark trends and implement strategies to improve the quality of care delivery in the MA and Part D programs.

Anthem appreciates this opportunity to provide comments on the MCBS. Should you have any questions or wish to discuss our comments further, please contact Amanda Hurley at (202) 669-6946 or Amanda.Hurley@anthem.com.

Sincerely,

A handwritten signature in black ink, appearing to read "Elizabeth P. Hall", with a stylized flourish at the end.

Elizabeth P. Hall

Anthem is a leading health company dedicated to improving lives and communities, and making healthcare simpler. Through its affiliated companies, Anthem serves more than 118 million people, including more than 45 million within its family of health plans. Delivering health beyond healthcare, Anthem is expanding from being a partner in health benefits to a lifetime, trusted health partner. For more information, please visit www.antheminc.com or follow @AnthemInc on Twitter.