

REQUIRED OMB INFORMATION:

Form Approved

OMB No. 0917-0036

Exp. Date TBD

FY2023 OIT RPMS Training Needs Assessment Survey

Demographic Information

* 1. Please select your Area.

* 2. What is your IHS/Tribal/Urban (I/T/U) affiliation?

* 3. What is the role that most closely describes your position? Please select all that apply.

- ☐ Auditor/Data Analyst
- ☐ Behavioral Health
- ☐ Biller
- ☐ Business Office Staff (Purchased/Referred Care, Patient Registration, etc.)
- ☐ Community Health Representative
- ☐ Dentistry
- ☐ Diabetes Coordinator/Consultant
- ☐ Healthcare Administrator/ Manager
- ☐ Healthcare Provider
- ☐ Health Informaticist
- ☐ Health Information Management (HIM) Professional (Coders, Techs, Supervisors, Managers/ Medical Records Staff)
- ☐ Immunization Coordinator
- ☐ Information Systems Coordinator/Specialist
- ☐ Information Technology Professional
- ☐ Laboratory Consultant
- ☐ Laboratory Informaticist
- ☐ Meaningful Use Coordinator
- ☐ Nursing
- ☐ Optometry
- ☐ Pharmacist
- ☐ Pharmacy Informaticist
- ☐ Pharmacy Technician
- ☐ Physician

- ☐ Physician Assistant
- ☐ Privacy Coordinator
- ☐ Program Consultant
- ☐ Psychologist
- ☐ Quality Assurance/Process Improvement Professional (QA/PI)
- ☐ Radiology Informaticist
- ☐ RPMS Administrator/Site Manager
- ☐ Social Worker
- ☐ Training Coordinator
- ☐ Utilization Reviewer
- ☐ Other (please specify)

Clinical Applications

* 4. Would you like to provide input on Clinical Application training topics?

☐ Yes

☐ No

FY2023 OIT RPMS Training Needs Assessment Survey

Clinical Applications

Please indicate if training is needed for you, your facility, and/or your Area for the applications and topics listed below.

5. Behavioral Health (AMH):

	Not Needed	Training Needed
Accessing Patient Information	<input type="radio"/>	<input type="radio"/>
Documenting Individual Visits	<input type="radio"/>	<input type="radio"/>
Group Entry, Intake, and Case Management	<input type="radio"/>	<input type="radio"/>
Treatment Plans	<input type="radio"/>	<input type="radio"/>
Administrative/Community Activities	<input type="radio"/>	<input type="radio"/>
Manager Utilities and Reports	<input type="radio"/>	<input type="radio"/>
Suicide Reporting Form (SRF)	<input type="radio"/>	<input type="radio"/>

6. Diabetes Management System [DMS] (BDM):

	Not Needed	Training Needed
Establish and Maintain Diabetes Register	<input type="radio"/>	<input type="radio"/>
Generate Reports	<input type="radio"/>	<input type="radio"/>
Perform Ad Hoc Retrievals of Data	<input type="radio"/>	<input type="radio"/>
Set Up Taxonomies	<input type="radio"/>	<input type="radio"/>
Execute Automated Diabetes Audit	<input type="radio"/>	<input type="radio"/>

7. Electronic Dental Record (EDR):

	Not Needed	Training Needed
EDR Interface Overview	<input type="radio"/>	<input type="radio"/>
Data Transmission between Dentrix and RPMS Interface	<input type="radio"/>	<input type="radio"/>
Troubleshooting Issues with HealthShare EDR Interface	<input type="radio"/>	<input type="radio"/>

8. iCare (BQI):

	Not Needed	Training Needed
User Set Up and Preferences	<input type="radio"/>	<input type="radio"/>
Panel Layouts of Patient Data	<input type="radio"/>	<input type="radio"/>
Managing Site Parameters	<input type="radio"/>	<input type="radio"/>
Reminder Notifications	<input type="radio"/>	<input type="radio"/>
Text Integration Utility (TIU) Notes	<input type="radio"/>	<input type="radio"/>
Population Management Tool	<input type="radio"/>	<input type="radio"/>
Care Management Event Tracking [CMET]	<input type="radio"/>	<input type="radio"/>

9. Immunization Tracking System (BI) and Immunization Data Exchange (BYIM):

	Not Needed	Training Needed
New Functionality from 2015 Edition Certification	<input type="radio"/>	<input type="radio"/>
Immunization Components	<input type="radio"/>	<input type="radio"/>
Immunizations Component and Data Exchange	<input type="radio"/>	<input type="radio"/>
Pediatrics Vaccination - Data Exchange, Setup, and Troubleshooting	<input type="radio"/>	<input type="radio"/>

10. Laboratory (LR):

	Not Needed	Training Needed
Laboratory Test Build (POC, In-House, and Ref Lab)	<input type="radio"/>	<input type="radio"/>
Data Innovations Overview	<input type="radio"/>	<input type="radio"/>

11. VistA Imaging (BMAG):

	Not Needed	Training Needed
Quality Functions and Reports in VistA of Scanned Documents	<input type="radio"/>	<input type="radio"/>
Quality Standards and Destruction Methods	<input type="radio"/>	<input type="radio"/>
VistA Imaging Quality Assurance Utility	<input type="radio"/>	<input type="radio"/>
Clinical Capture and Clinical Display	<input type="radio"/>	<input type="radio"/>
VistARad, DICOM Gateways, and the Background Processor	<input type="radio"/>	<input type="radio"/>
Integrated BH - VistA Imaging	<input type="radio"/>	<input type="radio"/>
VistA Imaging Note Surrogacy	<input type="radio"/>	<input type="radio"/>

Practice Management Applications

* 12. Would you like to provide input on Practice Management application training topics?

☐ Yes

☐ No

FY2023 OIT RPMS Training Needs Assessment Survey

Practice Management Applications

Please indicate if training is needed for you, your facility, and/or your Area for the applications and topics listed below.

13. Accounts Receivable (BAR):

	Not Needed	Training Needed
Creating, Editing, Finalizing Collection Batches	<input type="radio"/>	<input type="radio"/>
Posting Payments, Adjustments, Refunds	<input type="radio"/>	<input type="radio"/>
Debt Letters	<input type="radio"/>	<input type="radio"/>
Managing Aged Receivables and Reports	<input type="radio"/>	<input type="radio"/>
Adding and Maintaining Collection Points	<input type="radio"/>	<input type="radio"/>
Collections Entry Option	<input type="radio"/>	<input type="radio"/>
Edit Treasury Deposit Number (ETDN)/Intra-governmental Payment	<input type="radio"/>	<input type="radio"/>
Collection System Number	<input type="radio"/>	<input type="radio"/>
Patient Prepayments	<input type="radio"/>	<input type="radio"/>
Patient Statements	<input type="radio"/>	<input type="radio"/>
Flat Rate Posting	<input type="radio"/>	<input type="radio"/>
Processing Electronic Remittance Advice (ERA) (835) Files	<input type="radio"/>	<input type="radio"/>
AR Reports	<input type="radio"/>	<input type="radio"/>
New Patch Releases	<input type="radio"/>	<input type="radio"/>

14. Third Party Billing (ABM):

	Not Needed	Training Needed
Revenue Cycle	<input type="radio"/>	<input type="radio"/>
Claims Generation	<input type="radio"/>	<input type="radio"/>
Adding and Editing Insurance Information	<input type="radio"/>	<input type="radio"/>
Editing, Approving, and Managing Claims	<input type="radio"/>	<input type="radio"/>
Posting Scenarios	<input type="radio"/>	<input type="radio"/>
Managing Aged Receivables	<input type="radio"/>	<input type="radio"/>
Commonly Used Reports	<input type="radio"/>	<input type="radio"/>
Key Business Office Reports	<input type="radio"/>	<input type="radio"/>
Secondary Billing	<input type="radio"/>	<input type="radio"/>
Printing Paper Claims	<input type="radio"/>	<input type="radio"/>
Creating Electronic Claim Files	<input type="radio"/>	<input type="radio"/>
Fee Schedules	<input type="radio"/>	<input type="radio"/>
Insurer Setup and Maintenance	<input type="radio"/>	<input type="radio"/>
Creating 837 Files	<input type="radio"/>	<input type="radio"/>
837 File Structure	<input type="radio"/>	<input type="radio"/>
Setting up Electronic Clearinghouses for 837 Files	<input type="radio"/>	<input type="radio"/>
837 Segment Overrides and Form Locator Overrides	<input type="radio"/>	<input type="radio"/>
Working Rejections	<input type="radio"/>	<input type="radio"/>
New Patch Releases	<input type="radio"/>	<input type="radio"/>

15. Contract Health Services Management System (ACHS):

	Not Needed	Training Needed
Create and Edit Documents	<input type="radio"/>	<input type="radio"/>
Fiscal Management System	<input type="radio"/>	<input type="radio"/>
Provider/Patient/Vendor Data File	<input type="radio"/>	<input type="radio"/>
Commitment Register of Obligated and Paid Contract Health Services Funds	<input type="radio"/>	<input type="radio"/>
Rates Quote, Reports, Denials, and Transmissions	<input type="radio"/>	<input type="radio"/>
Area Office Operations	<input type="radio"/>	<input type="radio"/>

16. Practice Management Application Suite [PMAS] (BPRM):

	Not Needed	Training Needed
Scheduling GUI	<input type="radio"/>	<input type="radio"/>
Admit Discharge Transfer GUI	<input type="radio"/>	<input type="radio"/>
Patient Registration GUI	<input type="radio"/>	<input type="radio"/>

17. Patient Registration (AG):

	Not Needed	Training Needed
Adding and Editing a New Patient	<input type="radio"/>	<input type="radio"/>
Patient Chart	<input type="radio"/>	<input type="radio"/>
Entering and Sequencing Insurance Information	<input type="radio"/>	<input type="radio"/>
Printing Routine Reports	<input type="radio"/>	<input type="radio"/>

18. Pharmacy Point of Sale (ABSP):

	Not Needed	Training Needed
Understanding the Need for a Pharmacy Point of Sale Team	<input type="radio"/>	<input type="radio"/>
How to Make an Rx Insurance Entry into the Insurer File	<input type="radio"/>	<input type="radio"/>
Adding a New Insurer: Quick setup	<input type="radio"/>	<input type="radio"/>

Adding a New Insurer: Advanced Setup	<input type="radio"/>	<input type="radio"/>
Daily Task List: Getting Setup for Pharmacy Point of Sale Billing	<input type="radio"/>	<input type="radio"/>
Prior Authorizations: How the Process Works	<input type="radio"/>	<input type="radio"/>
Common POS Rejections and How To Fix Them	<input type="radio"/>	<input type="radio"/>
Identifying Pharmacy Insurance for Uninsured Patients	<input type="radio"/>	<input type="radio"/>
RPMS Prescription Pricing Updates: McKesson AAC Download	<input type="radio"/>	<input type="radio"/>
Entry of Insurance Cards in RPMS	<input type="radio"/>	<input type="radio"/>
Adding RPMS Special Codes	<input type="radio"/>	<input type="radio"/>
RRIP Tutorial/Demonstration	<input type="radio"/>	<input type="radio"/>
Pharmacy Point of Sale Billing Reports	<input type="radio"/>	<input type="radio"/>
Special Codes Entry and NCPDP Field Suppression	<input type="radio"/>	<input type="radio"/>
Understanding Submission Clarification Code Entry	<input type="radio"/>	<input type="radio"/>
Days' Supply: Understanding and Calculating	<input type="radio"/>	<input type="radio"/>
RPMS Reports for Monitoring Your Pharmacy Point of Sale Success	<input type="radio"/>	<input type="radio"/>
Pharmacy Insurance Audits: Preventing Loss of Collections	<input type="radio"/>	<input type="radio"/>
Updating RPMS Drug File Entries (NDC, Pack Size, Benchmark Price)	<input type="radio"/>	<input type="radio"/>

19. Referred Care Information System [RCIS] (BMC):

	Not Needed	Training Needed
In-house Referrals	<input type="radio"/>	<input type="radio"/>
Referrals to Other IHS Facilities	<input type="radio"/>	<input type="radio"/>
Referrals to Outside Contract Providers	<input type="radio"/>	<input type="radio"/>

FY2023 OIT RPMS Training Needs Assessment Survey

Data Entry and Management, Reports and Measures

* 20. Would you like to provide input on Data Entry and Management, Reports, and Measures training topics?

☐ Yes

☐ No

FY2023 OIT RPMS Training Needs Assessment Survey

Data Entry and Management, Reports, and Measures

Please indicate if training is needed for you, your facility, and/or your Area for the applications and topics listed below.

21. Clinical Quality Measures (eCQM):

	Not Needed	Training Needed
Evolving Use of CQMs	<input type="radio"/>	<input type="radio"/>
Newly Available IHS RPMS CQMs	<input type="radio"/>	<input type="radio"/>
BQRE Extraction	<input type="radio"/>	<input type="radio"/>
eCQM Engine Overview	<input type="radio"/>	<input type="radio"/>

22. Patient Care Component- IHS PCC Suite (BJPC), PCC Data Entry (APCD), and PCC Health Summary (APCH):

	Not Needed	Training Needed
Visit Data, Health Summary, and Reminders	<input type="radio"/>	<input type="radio"/>
ICD-10 Codes	<input type="radio"/>	<input type="radio"/>
Entering Forms and Historical Data	<input type="radio"/>	<input type="radio"/>
Coding Audits	<input type="radio"/>	<input type="radio"/>
Data Extraction - PCC Reports	<input type="radio"/>	<input type="radio"/>
PCC Outputs	<input type="radio"/>	<input type="radio"/>
How to Build the Health Summary	<input type="radio"/>	<input type="radio"/>
Health Summary Menu	<input type="radio"/>	<input type="radio"/>
Health Summary Maintenance	<input type="radio"/>	<input type="radio"/>
Patient Wellness Menu, Education, Reminders, and Definitions	<input type="radio"/>	<input type="radio"/>

23. QMAN/VGEN/Reporting (AMQQ):

	Not Needed	Training Needed
Selecting, Running, and Formatting Ad Hoc Searches/Reports	<input type="radio"/>	<input type="radio"/>
Capturing and Exporting PCC Data	<input type="radio"/>	<input type="radio"/>
Producing Patient Lists	<input type="radio"/>	<input type="radio"/>
Custom Letters and Mailing Labels	<input type="radio"/>	<input type="radio"/>

FY2023 OIT RPMS Training Needs Assessment Survey

RPMS Administrator/Site Manager

* 24. Would you like to provide input on RPMS Administrator/Site Manager training topics?

☐ Yes

☐ No

FY2023 OIT RPMS Training Needs Assessment Survey

RPMS Administrator/Site Manager

Please indicate if training is needed for you, your facility, and/or your Area for the role-specific topics listed below.

25. Resource and Patient Management System (RPMS) Administrator:

	Not Needed	Training Needed
Database Backup, Integrity Check and Journaling	<input type="radio"/>	<input type="radio"/>
Journals, WIJ, and Database	<input type="radio"/>	<input type="radio"/>
Site Manager Duties	<input type="radio"/>	<input type="radio"/>
RPMS Administrator Bootcamp	<input type="radio"/>	<input type="radio"/>

FY2023 OIT RPMS Training Needs Assessment Survey

Electronic Health Record (EHR) Applications

* 26. Would you like to provide input on Electronic Health Record (EHR) training topics?

☐ Yes

☐ No

FY2023 OIT RPMS Training Needs Assessment Survey

Electronic Health Record (EHR) Applications

Please indicate if training is needed for you, your facility, and/or your Area for the applications, roles, and topics listed below.

27. Text Integration Utilities (TIU):

	Not Needed	Training Needed
Basic TIU Usage	<input type="radio"/>	<input type="radio"/>
Advanced TIU Usage	<input type="radio"/>	<input type="radio"/>

28. Electronic Health Record (EHR):

	Not Needed	Training Needed
EHR for the Emergency Department (BEDD)	<input type="radio"/>	<input type="radio"/>
EHR for Health Information Management (HIM) Health Informatics	<input type="radio"/>	<input type="radio"/>
EHR Optimization for Prenatal Care (BJPN)	<input type="radio"/>	<input type="radio"/>
Integrated Behavioral Health (AMH) in RPMS EHR	<input type="radio"/>	<input type="radio"/>
EHR Policy Orders	<input type="radio"/>	<input type="radio"/>
EHR Clinical Reminders	<input type="radio"/>	<input type="radio"/>
Clinical Documentation Improvement Strategies	<input type="radio"/>	<input type="radio"/>

29. Electronic Health Record (EHR) Informatics:

	Not Needed	Training Needed
Components Functionality	<input type="radio"/>	<input type="radio"/>
Advanced Informatics Processes and Skills	<input type="radio"/>	<input type="radio"/>
Fileman	<input type="radio"/>	<input type="radio"/>
HL7 Interfaces	<input type="radio"/>	<input type="radio"/>

Pharmacy Informatics

* 30. Would you like to provide input on Pharmacy Informatics training topics?

☐ Yes

☐ No

FY2023 OIT RPMS Training Needs Assessment Survey

Pharmacy Informatics

Please indicate if training is needed for you, your facility, and/or your Area for the applications, roles, and topics listed below.

31. Pharmacy Informaticist:

	Not Needed	Training Needed
Medication Use Processes to Improve Outcomes	<input type="radio"/>	<input type="radio"/>
RPMS Pharmacy Informaticist Skills for Safeguarding Processes Impacting Medication Administration	<input type="radio"/>	<input type="radio"/>
Optimization of Health Information Technology	<input type="radio"/>	<input type="radio"/>
Infrastructure and Information Flow for Patient Care	<input type="radio"/>	<input type="radio"/>
Understanding Medication Management's Impact	<input type="radio"/>	<input type="radio"/>

32. Pharmacy Drug File Optimization:

	Not Needed	Training Needed
Fundamentals for Supporting Pharmacy Functions	<input type="radio"/>	<input type="radio"/>
Order, Dispense, and Administer Medication	<input type="radio"/>	<input type="radio"/>
Update for Manufacturers, New Products, Shortages, and Non-Formulary Medications	<input type="radio"/>	<input type="radio"/>

33. Inpatient for Outpatient Meds:

	Not Needed	Training Needed
24-Hour Pharmacy Coverage for Improving Medication Safety within Emergency Departments	<input type="radio"/>	<input type="radio"/>

Centralized Interoperability Suite

* 34. Would you like to provide input on Centralized Interoperability Suite training topics?

☐ Yes

☐ No

FY2023 OIT RPMS Training Needs Assessment Survey

Centralized Interoperability Suite

Please indicate if training is needed for you, your facility, and/or your Area for the applications and topics listed below.

35. Four Directions Hub (4DH):

	Not Needed	Training Needed
Patient Index	<input type="radio"/>	<input type="radio"/>
Clinical Viewer	<input type="radio"/>	<input type="radio"/>

36. Personal Health Record (PHR):

	Not Needed	Training Needed
Area Administrator Role and Responsibilities	<input type="radio"/>	<input type="radio"/>
Registrar Role and Responsibilities	<input type="radio"/>	<input type="radio"/>
Service Unity/Facility Administrator Role and Responsibilities	<input type="radio"/>	<input type="radio"/>

37. RPMS Direct:

	Not Needed	Training Needed
Area Administrator Role and Responsibilities	<input type="radio"/>	<input type="radio"/>
Service Unit/Facility Administrator Role and Responsibilities	<input type="radio"/>	<input type="radio"/>
User Application (Webmail) Functionality	<input type="radio"/>	<input type="radio"/>
Patient Secure Messaging	<input type="radio"/>	<input type="radio"/>
Electronic Transition of Care	<input type="radio"/>	<input type="radio"/>

FY2023 OIT RPMS Training Needs Assessment Survey

Training Needs Feedback

38. Please enter up to five RPMS Training topics not included in this survey. List in priority order and if possible, include the objectives for the topic.

First priority

Second priority

Third priority

Fourth priority

Fifth priority

39. Did you know you may view recorded RPMS training and course material in the Recording and Material Library? (<https://www.ihs.gov/rpms/training/recording-and-material-library/>)

☐ Yes

☐ No

40. Please add any additional comments here:

Thank you for taking the time to complete this Office of Information Technology (OIT) RPMS training needs assessment. The results will aid in the development of the annual training schedule.

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0917-0036. The time required to complete this information collection is estimated to average less than 10 minutes per response, including the time to review instructions, search existing data resources, gather the data needed, to review and complete the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: Indian Health Service, OMS/DRA, 5600 Fishers Lane, Rockville, MD 20857, Attention: Information Collections Clearance Officer.