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Comments Received:

The National College Attainment Network (NCAN) would like to provide the following comment to increase the usability and efficiency of the Free Application for Federal Student Aid (FAFSA) for the 2023-2024 academic year.

The user experience while filing the FAFSA also can create inadvertent barriers. To improve this experience and to increase the likelihood that students complete the FAFSA filing process, NCAN recommends: A method to electronically submit a FAFSA signature page versus mailing it. This would expedite the process for any student or parent that have FSA ID issues (of which there are still many) or for undocumented parents. One solution would be to add a fax number or an email address to which the signature page can be sent. A confirmation should be provided that the signature page has been received.