An official website of the United States government
Here's how you know

LOGIN.GOV **In-person identity verification follow up**

Please answer the following questions about your experience verifying your identity in person with Login.gov at the Post Office. We will use your responses to improve this service.

How easy or hard was it to complete the online steps before going to the Post Office?

○ Very easy

○ Easy

○ Neither easy or hard

○ Hard

○ Very hard

Tell us more about your online experience with Login.gov.

Did you feel prepared to go to the Post Office?

○ Yes, I felt prepared

○ No, I felt unprepared

How long did you wait in line at the Post Office?

○ 0-10 minutes

○ 10-20 minutes

○ 20-30 minutes

○ More than 30 minutes

Tell us more about what made you feel prepared or unprepared.

If you had to go through this process again, would you prefer to go in person or complete the process entirely online?

○ In person

○ Online

More detail about your feedback can help us improve this service. Can we contact you with more questions?

○ Yes

○ No

If you selected "Yes" in the question above, please enter your email address.

100000 characters allowed

Submit

This information collection meets the requirements of 44 U.S.C. § 3507, as amended by section 2 of the Paperwork Reduction Act of 1995. You do not need to answer these questions unless we display a valid Office of Management and Budget (OMB) control number. The OMB control number for this collection is 3090-0325. We estimate that it will take 5 minutes to read the instructions and answer the questions.

🇺🇸 An official form of the United States government. Provided by Touchpoints
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