



U.S. Department
of Veterans Affairs

The VA provides free, confidential support 24/7 for Veterans and their family and friends. If you are in crisis, contact the **Veterans Crisis Line** by dialing 1 (800) 273-8255 (Press 1), or texting 838255, or visiting <https://www.veteranscrisisline.net>. If you are homeless or at risk of homelessness, contact the **National Call Center for Homeless Veterans (NCCHV)** by dialing 1 (877) 424-3838 or visiting <https://www.va.gov/HOMELESS/>.

OMB Number: 2900-0876
Expiration: 03/31/2023
Estimated Burden: 5 minutes

Help us serve you better.

We want to hear about your experience with the services provided by SCI Outpatient Rehabilitation Center. By responding to this survey, you will directly help us improve the care given to Veterans at the SCI Outpatient Rehabilitation Center.

This survey should take you approximately 5 minutes to complete.

I was able to get enough sessions to meet my rehabilitation needs.

Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
1	2	3	4	5

The Interdisciplinary Team did a good job addressing my needs for bowel/bladder management.

Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
1	2	3	4	5

The Interdisciplinary Team did a good job addressing my needs for everyday activities.

Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
1	2	3	4	5

The Interdisciplinary Team did a good job explaining the importance of an emergency preparedness plan.

Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
1	2	3	4	5

The Interdisciplinary Team did a good job discussing my discharge/transition plan from outpatient rehabilitation services.

Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
1	2	3	4	5

The Interdisciplinary Team did a good job making me feel heard.

Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
1	2	3	4	5

I was given ample opportunity to help set my rehabilitation goals.

Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
1	2	3	4	5

I was actively involved in setting my rehabilitation goals.

Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
1	2	3	4	5

My family was given ample opportunity to get involved in my rehabilitation.

Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
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1	2	3	4	5
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Did the Interdisciplinary Team order the equipment you needed

<input type="radio"/> No
<input type="radio"/> Yes
<input type="radio"/> Not applicable

I am able to deal effectively with everyday life activities.

Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
1	2	3	4	5

Overall, I was satisfied with the services I received.

Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
1	2	3	4	5

What type of therapy did you receive at the SCI Outpatient Rehabilitation Center?

<input type="checkbox"/> Occupational (OT)
<input type="checkbox"/> Physical (PT)
<input type="checkbox"/> Recreational (RT)
<input type="checkbox"/> Kinesio (KT)
<input type="checkbox"/> Psychological
<input type="checkbox"/> Driver's training

Finish

VA may utilize individual Veteran survey data from this survey or other sources to ensure the final scores truly and accurately represent the experiences of Veterans. This information is collected in accordance with section 3507 of the Paperwork Reduction Act of 1995. Title 38, United States Code, allows us to ask for this information. We estimate that you will need an average of 5 minutes to review the instructions and complete this survey. The results of this survey will be used to inform opportunities for program improvement in the quality of VA services. Participation in this survey is voluntary, and your decision not to respond will have no impact on VA benefits or services which you may currently be receiving. VA cannot conduct or sponsor a collection of information unless a valid OMB control number is displayed. You are not required to respond to a collection of information if this number is not displayed. Valid OMB control numbers can be located on the OMB Internet Page at <https://www.reginfo.gov/public/do/PRAMain>. Information gathered will be kept private to the extent provided by law.

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