

APPENDIX A

INTRODUCTION EMAIL

Subject: Help Improve the NCSES Data Tools

Greetings from the National Center for Science and Engineering Statistics (NCSES) within the National Science Foundation (NSF). We are pleased to offer an opportunity to help shape the future of the NCSES Data Tools and features.

NCSES is the principal source of analytical and statistical reports, data, and related information that describe and provide insight into the nation's Science and Engineering (S&E) resources. The Center distributes a variety of data and products on S&E topics including research and development (R&D) funding, R&D performance, and the S&E workforce.

Our goal is to better understand how to improve our data tools as well as current and future data needs. To meet this goal, we would like to invite you to participate in a survey about your level of satisfaction when using the NCSES website data tools. The survey should take less than 5 minutes to complete.

<LINK TO CUSTOMER SATISFACTION SURVEY QUESTIONS>

Your participation is voluntary, and answers will be kept confidential. Your feedback is a critical element to our ability to learn and improve. The OMB control number for this study is 3145-0215.

If you have questions, please do not hesitate to contact me. Thank you for your participation.

Sincerely,

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