

# PUBLIC SUBMISSION

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Agency Information Collection Activities: Proposed Request

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Agency Information Collection Activities: Proposed Request

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Comment from Shavzin, Pearl

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## General Comment

I haven't completed a CDR, but I've thought about it as a content designer focused on usability and accessibility. I think there are significant improvements that can be made to this form just by considering usability. For example: the process of finding each bit of information for any form adds to the time needed and requires task switching (an aspect of executive function), and any number of disabilities can quickly amplify that. A list of "what you'll need to complete this" at the beginning would provide a way to limit the physical and mental requirements of tracking down those things (or make it easier to get help from another person), can help reduce interruptions to thinking, decrease overwhelm and stress, etc.

I think development on a new version of this form by someone who works on usability, plus feedback/input/usability testing on drafts from a number of people (with a range of abilities and disabilities) is not only valuable but should be viewed as a moral obligation.