

# DOI Small Business Counseling Services - Small Business Vender Feedback

Thank you for participating in our survey! Your responses are being collected by the Department of the Interior's Office of Small and Disadvantaged Business Utilization (OSDBU) and feedback will be combined with those of other survey participants to help the OSDBU understand how to best serve our stakeholders.

Paperwork Reduction Act Statement: We are collecting this information subject to the Paperwork Reduction Act (44 U.S.C. 3501) to gather stakeholder feedback for future possible stakeholder engagement improvements. Your response is voluntary and we will not share the results publicly. We may not conduct or sponsor and you are not required to respond to a collection of information unless it displays a currently valid OMB Control Number. OMB has reviewed and approved this survey and assigned it OMB Control Number 1090-0012 (Pending Approval), which expires on 12/31/2023.

Estimated Burden Statement: We estimate the survey will take each respondent no more than 4 minutes to complete, including time to read instructions, gather information, complete the survey and submit. You may submit comments on any aspect of this information collection to the Information Collection Clearance Officer, DOI Office of Policy, Management, and Budget, XXX.

## Survey Entry Point

1. I own, represent, or work for:

- ☐ A Business
- ☐ Government (Local, State, Federal)
- ☐ Chamber of Commerce
- ☐ Procurement Technical Assistance Center
- ☐ An Organization Affiliated with a Specific Industry
- ☐ Other

2. How did you obtain the link to this survey?

- ☐ Website
- ☐ An Email
- ☐ DOI-Hosted Event (i.e. Industry Day, Networking Event, Workshops)
- ☐ Engagement at a Small Business Conference (i.e. Booth, Matchmaking Event, etc.)
- ☐ I'm not sure
- ☐ Other

3. Please identify the Event/Conference you attended?

- ☐ Event/Conference Name 1
- ☐ Event/Conference Name 2
- ☐ Event/Conference Name 3
- ☐ Other

4. Question

	Strongly Disagree	Disagree	Neutral	Agree	Strongly agree
I am satisfied with the service I received from the DOI Small Business Program.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I trust the Department of the Interior to fulfill our country's commitment to small and disadvantaged businesses.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. Please add any additional feedback on your scores above.

6. Question

	Strongly Disagree	Disagree	Neutral	Agree	Strongly agree
My need was addressed.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It was easy to complete what I needed to do.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It took a reasonable amount of time to do what I needed to do.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I was treated fairly.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Employees I interacted with were helpful.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

7. I will seek future opportunities to engage with the DOI Small Business Program.

- ☐ Yes
- ☐ No
- ☐ Unsure

8. How do you plan to use the information you obtained today?

9. Please provide any additional feedback that you would like to share about the DOI Small Business Program.

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