Default Question Block

Post Language Program Experience Survey

FSI would appreciate receiving your constructive feedback regarding improvement of Post Language Programs. Your responses to this survey will assist FSI in that endeavor, and they will remain anonymous. This survey should take under 10 minutes to complete. Thank you.

Block 1

Tell us about yourself

Please be sure to select a response option for every prompt below, otherwise you will not be able to proceed with the survey.

Select the most recent post where you have engaged with Post Language Programs.

Bureau [⌄]

Location [⌄]

Post [⌄]

Based on the post selected, what best describes your role, i.e., Officer or Eligible Family Member.

○ Foreign Service Officer (FSO)

○ Elligible Family Member (EFM)

○ Employed by other United States Government (USG) Agency

Block 14

Based on the post selected, what best describes your role, i.e., Specialist or Generalist

○ Foreign Service Officer Generalist

○ Foreign Service Specialist

Block 15

What is/was your rank at the post you selected?

○ FS-06

○ FS-05

○ FS-04

○ FS-03

○ FS-02

○ FS-01

○ Senior Foreign Service Officer

What is/was your rank at the post you selected?

○ FS-06

○ FS-05

○ FS-04

○ FS-03

○ FS-02

○ FS-01

○ Senior Foreign Service Officer

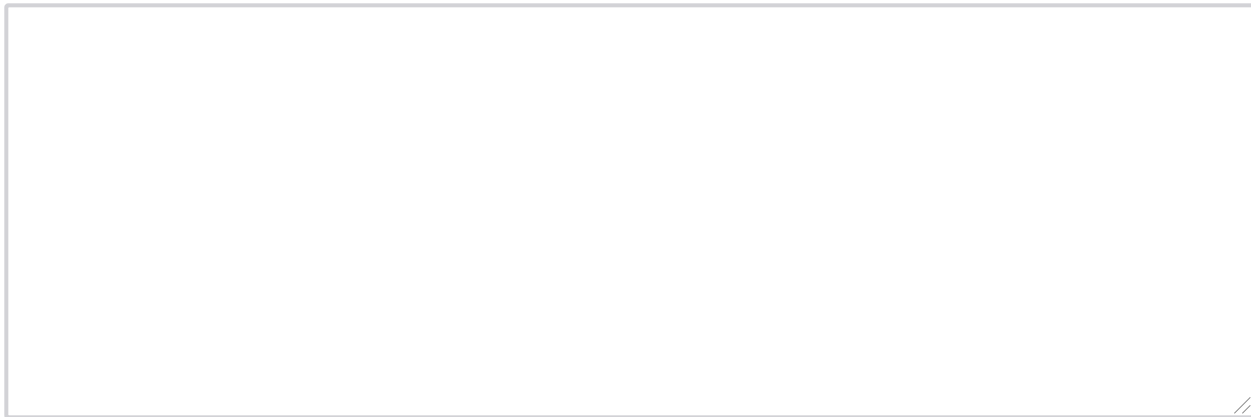**Block 16**

Based on the post selected, what best describes your EFM status, i.e., EFM of State Department FSO

○ EFM of State Department FSO

○ EFM of other USG agency employee

Block 13

Optional: If you or your sponsoring officer work for another USG agency, please specify agency.

Block 3

Experiences with Post Language Programs

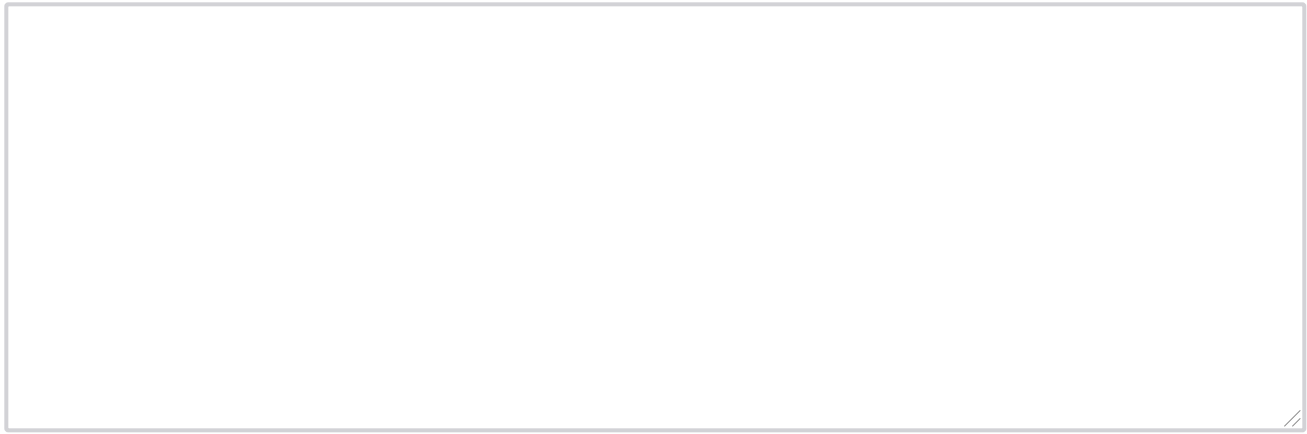What was the class/group size in your most recent PLP language learning experience?

○ Received 1:1 instruction

○ 2

○ 3-6

○ 7-8

How were your most recent PLP language learning activities provided?

○ By a language instructor who is employed directly by post

○ By contractors or language schools from the local market at post

○ By language programs available on the Internet
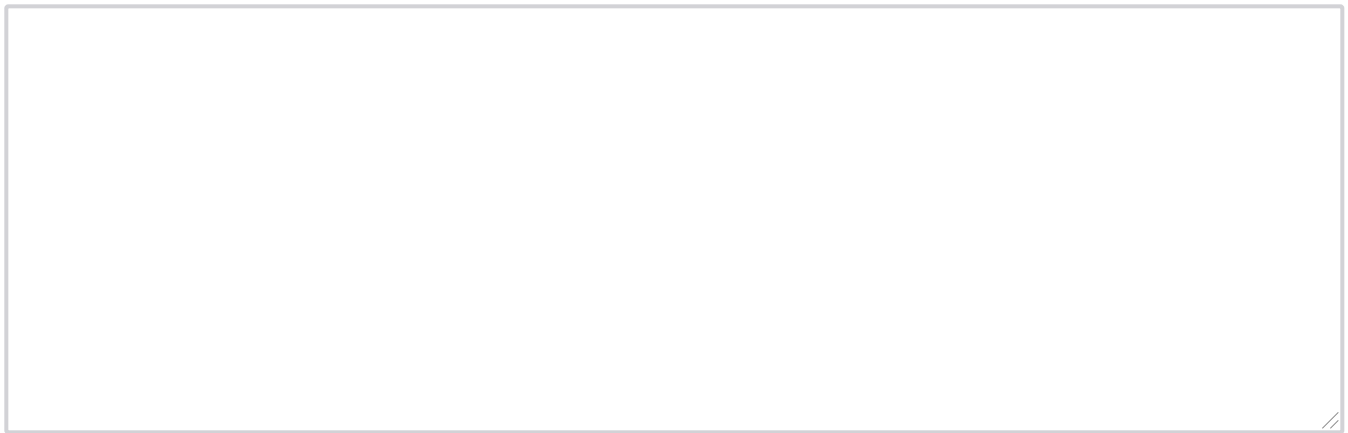
○ Other

○ I don't know.

Block 5

Since you selected "other" please tell us more about how your most recent PLP language learning experience was provided.
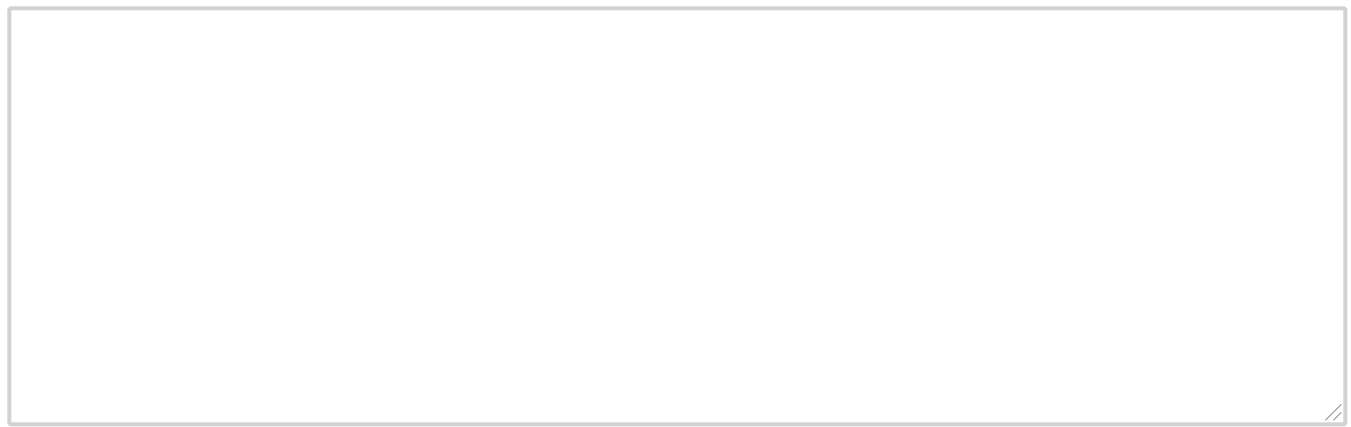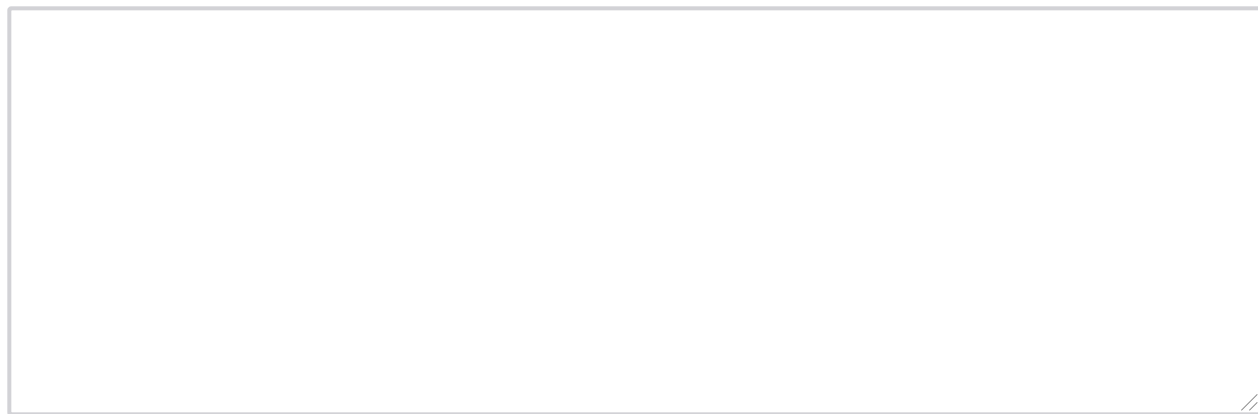
[ ]

Block 6

Tell us about a time when your PLP language learning experience was impactful for your work or life at post.
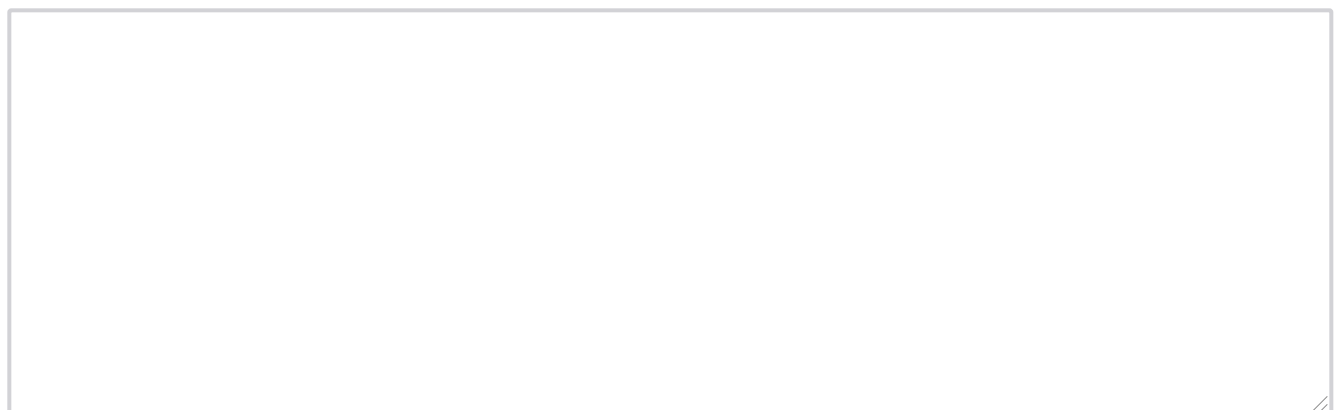
[ ]

What language learning activities in particular were helpful for you?

Tell us about a time when your PLP language learning experience was not as helpful as you had hoped it would be (for life or work at post). What would have made it more helpful?
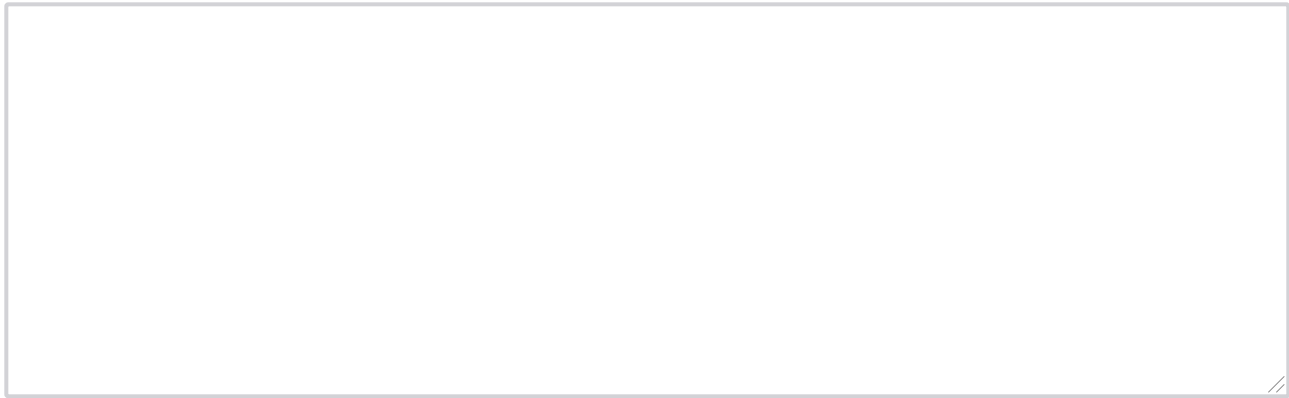
What are ways in which you learn language more effectively that were not offered by the PLP at post?

Block 2

COVID-19 Pandemic Impact

When you engaged with PLP at your most recent post, did the COVID-19 pandemic impact your participation in the program in any way?
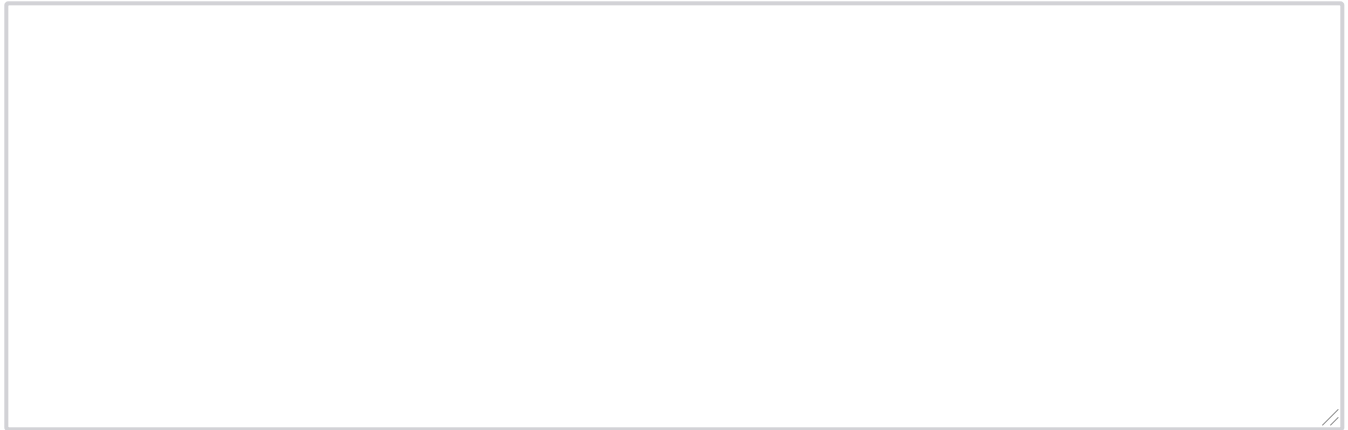
If you engaged with PLP activities during the COVID-19 pandemic, how was language learning delivered?

○ Completely in-person

○ Completely virtual

○ Hybrid— some combination of in-person and virtual language learning

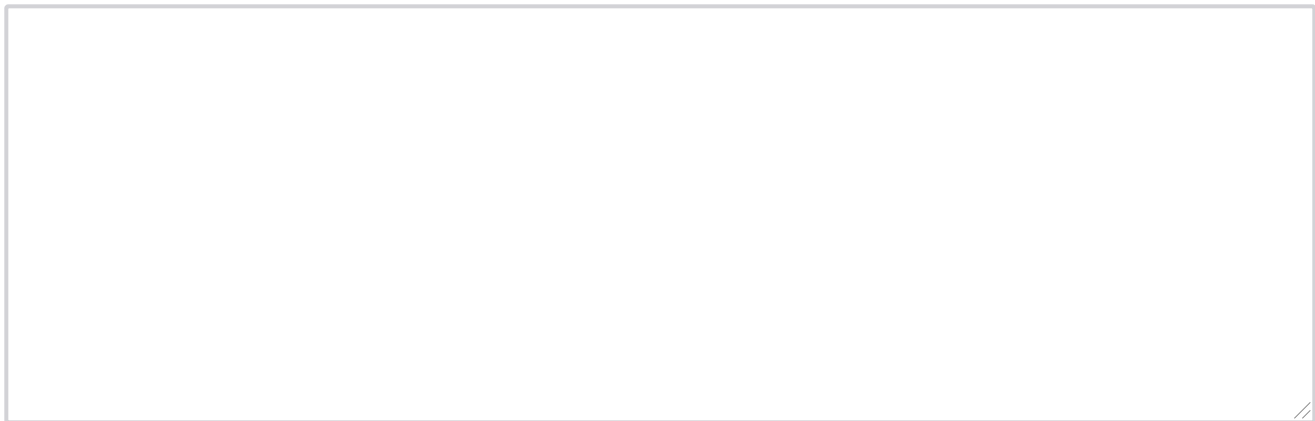○ I did not participate or paused my participation due to the COVID-19 pandemic.

Block 7

Based on your hybrid learning experience, was there anything especially beneficial or challenging?

Block 8

Based on your completely virtual learning experience, was there anything especially beneficial or challenging?
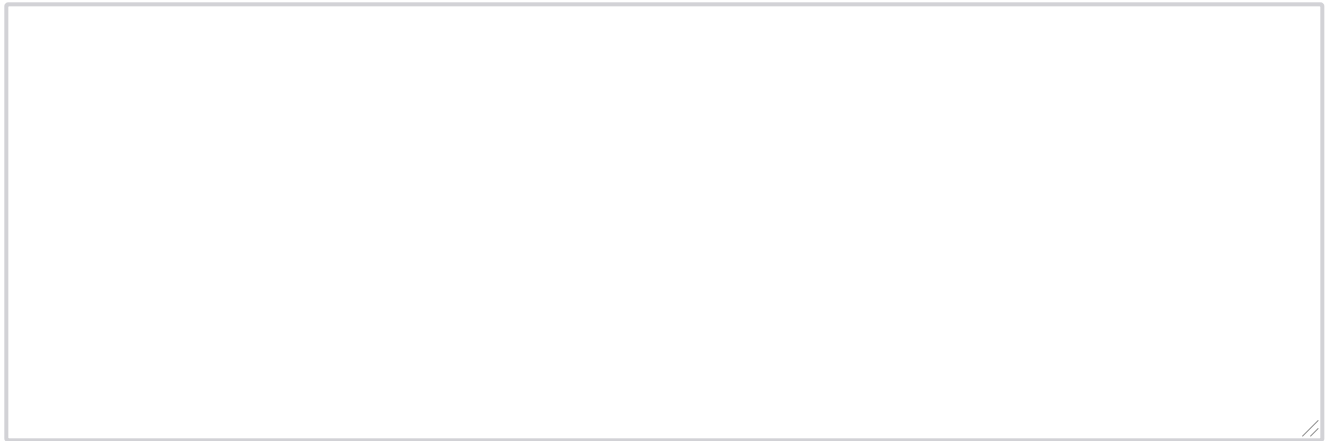
Block 11

If you participated in the PLP during the COVID-19 pandemic, what technology platform did you use the most for your virtual or hybrid language learning?

○ Google Meet

○ Zoom

○ MS Teams

○ WebEx

○ Other

Block 10

Since you selected "other" please tell us more about the
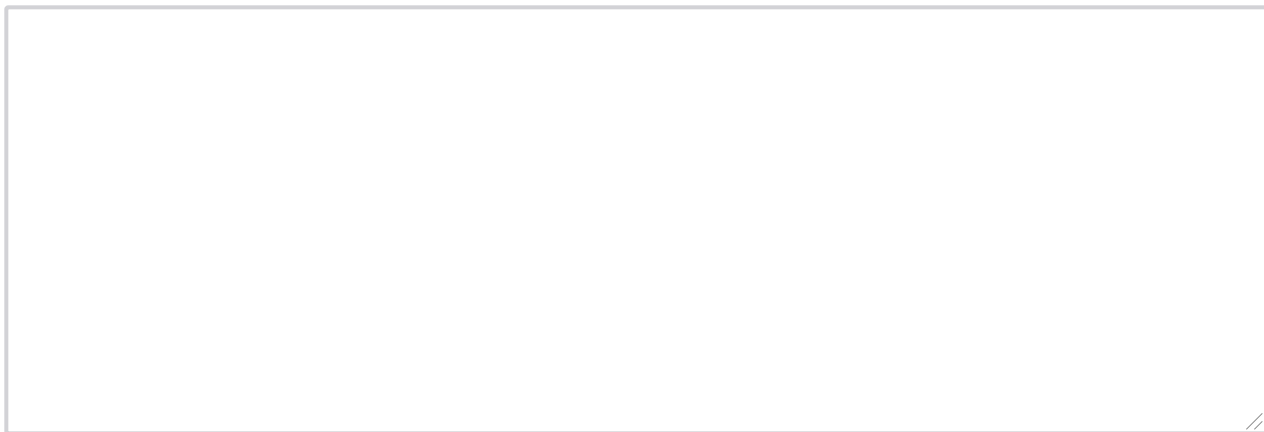technology platform you used.

Block 12

Language Learning

Which of these practices could your Language Instructor(s) have
used to help you improve your language learning?

- ☐ Become more responsive to your feedback regarding your learning needs and style

- ☐ Develop a better understanding of what U.S. foreign affairs professionals do in their work at post

- ☐ Obtain additional training on innovative language learning practices

- ☐ Obtain additional training on diversity, equity, and inclusion practices

- ☐ Other

Block 11

Since you selected "other" please tell us more about ways in which your instructor could improve your language learning experience.

Block 4

At your most recent post, which of the below nine (9) areas of support have you sought from the Post Language Officer (PLO) or

the Post Language Program (PLP), if so, how responsive were they?

	Extremely responsive	Very responsive	Moderately responsive	Somewhat responsive	No resp
Requesting information about the Post Language Program	O	O	O	O	
Scheduling of classes or language learning experience	O	O	O	O	
Assessment of language skills	O	O	O	O	

Obtaining

	Extremely responsive	Very responsive	Moderately responsive	Somewhat responsive	No res
language learning materials (if applicable)	○	○	○	○	
Guidance on language learning funding (if applicable)	○	○	○	○	
Meeting or consultation with Post Language Officer	○	○	○	○	
Guidance on language learning administration issues (if applicable)	○	○	○	○	

Requesting

changes to mode of language learning (i.e, In person to hybrid or virtual)	◯ Extremely responsive	◯ Very responsive	◯ Moderately responsive	◯ Somewhat responsive	No resp
Conveying feedback about language instructor on their performance or method of language learning delivery.	◯	◯	◯	◯	

If you sought support that was not listed above, please let us know what support you engaged with and how responsive that support was.

Is there anything else that you would like to share regarding your experience with the Post Language Program?

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