

CONTRACTOR  
RRB-PGBA(RRB)

NUMBER  
000882

WORKING DAYS 252.00

REPORTING ITEM	TOTAL	ASSIGNED	UNASSIGNED
<b>A: MONTHLY WORKLOAD OPERATIONS</b>			
<b>OPENING PENDING</b>			
1. CLAIMS PENDING END OF LAST MONTH	1,285,679	1,284,137	1,542
2. ADJUSTMENTS	205,102	204,495	607
3. ADJUSTED OPENING PENDING	1,490,781	1,488,632	2,149
<b>RECEIPTS</b>			
4. TOTAL CLAIMS RECEIVED DURING MONTH	7,789,975	7,778,907	11,068
5. CLAIMS TRANSFERRED	0	0	0
6. NET NUMBER OF CLAIMS RECEIVED	7,789,975	7,778,907	11,068
7. ELECTRONIC MEDIA CLAIMS RECEIVED	7,634,852	7,628,161	6,691
<b>CLAIMS PROCESSED</b>			
8. TOTAL CWF CLAIMS	7,578,970	7,568,627	10,343
9. CLAIMS PAID	6,787,523	6,779,697	7,826
10. CLAIMS APPLIED TO DEDUCTIBLE	275,043	274,020	1,023
11. CLAIMS DENIED	516,404	514,910	1,494
12. TOTAL NON-CWF CLAIMS	407,102	405,752	1,350
13. CLAIMS APPROVED	0	0	0
14. CLAIMS DENIED	407,102	405,752	1,350
15. TOTAL CLAIMS PROCESSED	7,986,072	7,974,379	11,693
16. REPLICATE CLAIMS PROCESSED	267		
<b>CLOSING PENDING</b>			
17. CLAIMS PENDING AT END OF MONTH	1,294,684	1,293,160	1,524
<b>DISTRIBUTION BY DAYS ELAPSED SINCE RECEIPT</b>			
18. 1 - 15 DAYS	1,250,457	1,248,977	1,480
19. 16 - 30 DAYS	35,964	35,920	44
20. 31 - 60 DAYS	8,078	8,078	0
21. 61 - 90 DAYS	123	123	0
22. OVER 90 DAYS	62	62	0
<b>CLAIM INVESTIGATIONS</b>			
23. NUMBER CLAIMS INVESTIGATED DURING MONTH	8,147	8,111	36
<b>B: INQUIRIES</b>			
24. TOTAL PROCESSED DURING MONTH	0	0	0
25. TELEPHONE	0	0	0
26. WALK-IN CONTACT	0	0	0
27. WRITTEN	0	0	0
<b>C: MISCELLANEOUS CLAIMS DATA</b>			
<b>MEDICAID CROSSOVER CLAIMS</b>			
28. NUMBER TRANSFERRED TO ST. AGENCIES	0		
29. NUMBER TRANSFERRED ELECTRONICALLY	0		
<b>OPTICAL CHARACTER RECOGNITION CLAIMS</b>			
30. TOTAL CLAIMS	174,744		
31. TOTAL MSNS MAILED	1,128,468		