

# NOTICE OF OFFICE OF MANAGEMENT AND BUDGET ACTION

Date 12/19/2019

Department of Health and Human Services  
Centers for Disease Control and Prevention

FOR CERTIFYING OFFICIAL: Edwin Simcox  
FOR CLEARANCE OFFICER: Debbie Kramer

In accordance with the Paperwork Reduction Act, OMB has taken action on your request received  
12/19/2019

ACTION REQUESTED: Generic IC

IC TITLE: Customer Service Satisfaction Assessment of TB Laboratory Site Visits conducted by CDC  
Laboratory Consultants-Online Survey

ICR REFERENCE NUMBER: 201705-0920-017

AGENCY ICR TRACKING NUMBER: 0920-14AMW

TITLE: Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery  
(NCHHSTP)

LIST OF INFORMATION COLLECTIONS: See next page

OMB ACTION: Approved without change

OMB CONTROL NUMBER: 0920-1027

The agency is required to display the OMB Control Number and inform respondents of its legal significance in  
accordance with 5 CFR 1320.5(b).

EXPIRATION DATE: 07/31/2020

DISCONTINUE DATE:

BURDEN:	RESPONSES	HOURS	COSTS
Previous	56,850	37,200	0
New	42,660	29,070	0
Difference			
Change due to New Statute	0	0	0
Change due to Agency Discretion	-14,190	-8,130	0
Change due to Agency Adjustment	0	0	0
Change due to PRA Violation	0	0	0

TERMS OF CLEARANCE: Terms of the Generic ICR remain in effect.

OMB Authorizing Official: Dominic J. Mancini  
Deputy and Acting Administrator,  
Office Of Information And Regulatory Affairs

List of ICs				
IC Title	Form No.	Form Name	CFR Citation	Hrs/\$/Resp
Virtual Focus Groups for Exploratory Research with Primary Care Physicians - Hepatitis C	none	Screeners		187 / 0 / 496
Assessment of Asian-American and Pacific Islanders Community Health Organizations' (AAPCHO) Providers Knowledge, Attitudes, and Practices Regarding Latent TB Infection	0920-1027	AAPCHO/MAYO Clinic Tuberculosis Assessment		25 / 0 / 100
Assessment of the Model Performance Evaluation Program (MPEP)	0920-1027	Assessment of the Model Performance Evaluation Program (MPEP)		21 / 0 / 84
2018 NPIN Web-based Survey	none, none, none	NPIN Survey Screener, NPIN Survey - word, NPIN Survey - screenshots		260 / 0 / 12,120
2018 NPIN Evaluation Focus Groups	0920-1027, 0920-1027, 0920-1027	NPIN Evaluation Screener, NPIN Evaluation Moderator Guide - Rank and File, NPIN Evaluation Moderator Guide - Managers		163 / 0 / 240
Customer Feedback from CDC-Funded CBO about Rapid Feedback Reports	none	Web Assessment		40 / 0 / 476
Customer Service Satisfaction Assessment of TB Laboratory Site Visits conducted by CDC Laboratory Consultants-Online Survey	n/a	Site Visit Evaluation: Immediate Follow-up		10 / 0 / 58
Total Hours Actually Used for Information Collections Under Currently Approved ICR:				706