

We want to implement a customer satisfaction survey in ePermits based on Fast-track Survey Question J-55.

Preview - ePermits Customer Satisfaction Survey

ePermits Customer Satisfaction Survey

Please help us improve by taking our short satisfaction survey

ePermits Satisfaction Survey

* How satisfied are you with ePermits?

- ☐ Extremely Dissatisfied
- ☐ Somewhat Dissatisfied
- ☐ Neutral
- ☐ Somewhat Satisfied
- ☐ Extremely Satisfied


Additional data or comments

Paperwork Reduction Act Statement: We are collecting this information subject to the Paperwork Reduction Act (44 U.S.C. 3501 *et seq.*) to gather feedback from users of the ePermits System. Your response is voluntary and we will not share your response publicly. We may not conduct or sponsor and you are not required to respond to a collection of information unless it displays a currently valid OMB Control Number. OMB has reviewed and approved this focus group and assigned OMB Control Number 1090-0011.


Estimated Burden Statement: We estimate responses will average 3 minutes per response, including time to read instructions and gather information. You may submit comments on any aspect of this information collection to the Service Information Collection Clearance Officer, U.S. Fish and Wildlife Service, 5275 Leesburg Pike, MS: PRB (JAO/3W), Falls Church, VA 22041-3803, or via email at Info_Coll@fws.gov.

When the following actions occur in ePermits an email is sent the applicant/permittee that includes a link to a survey the applicant/permittee may access via in ePermits: 1) submit an application; 2) have a permit issued to them; or 3) have a technical support request closed. The applicant/permittee is also able to access the survey directly from their account in ePermits portal. The screen shot below demonstrates how a My Surveys widget can be made available to users through their ePermits accounts.


Service Portal




Order Something
Browse the catalog for services and items you need



Knowledge Base
Browse and search for articles, rate or submit feedback



Get Help
Contact support to make a request, or report a problem



Community
Community-sourced answers to your questions

Current Status

No system is reporting an issue

[More information...](#)

Top Rated Articles

Getting Around in Windows

★★★★★

My Surveys

[Survey for DERT Review](#)
Due in 7d

[Service Desk Satisfaction Survey](#)
Due in 7d

[Unofficial ServiceNow Developer Survey](#)
Due in 7d

[ServiceNow Benchmark Customer Feedback Survey](#)
Due in 7d

[Change Request Satisfaction Survey](#)
Due in 7d

First 5 of 6 shown [View all](#)

Popular Questions

No questions have been asked yet.

My Approvals

You have no pending approvals

My Open Incidents

[Rain is leaking on main DNS Server](#)
INC00000015 • 8d ago

[JavaScript error on hiring page of corporate website](#)
INC00000045 • 8d ago

[Can't launch 64-bit Windows 7 virtual machine](#)
INC00000019 • 8d ago

[Sales forecast spreadsheet is READ ONLY](#)
INC00000018 • 8d ago