

The VA provides free, confidential support 24/7 for Veterans and their family and friends. If you are in crisis, contact the **Veterans Crisis Line**: Dial 988 (Press 1) or 1 (800) 273-8255 (Press 1), text 838255, or visit <a href="https://www.veteranscrisisline.net">https://www.veteranscrisisline.net</a>. If you are homeless or at risk of homelessness, contact the National Call Center for Homeless Veterans (NCCHV) by dialing 1 (877) 424-3838 or visiting <a href="https://">https://</a> www.va.gov/HOMELESS/.

OMB Number: 2900-0876 Expiration: 03/31/2023 Estimated Burden: 5 Minutes

## Help us serve you better.

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How frequently my counselor reaches out to me							
Very Dissatisfied	Dissatisfied	sfied Neutral Satis		Very Satisfied	Not Applicable (N/A)		
1	2	3	4	5	0		
Diagon indicate your actiofaction with the following:							

Please indicate your satisfaction with the following:

Dissatisfied

2

Ease of getting tools and resources

Very

Dissatisfied

1

Disagree

Satisfied

4

Neutral

3

Not Applicable

(N/A)

0

Very

Satisfied

5

Agree

Please indicate your satisfaction with the following:  Timeliness of my education and subsistence allowance payments						
Very Dissatisfied Dissatisfied Neutral Satisfied Very Not Applica Satisfied (N/A)						
1	2	3	4	5	0	

Please indicate your satisfaction with the following:							
The education/training I receive fits my specific needs							
Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	Not Applicable (N/A)		
1	2	3	4	5	0		

I trust VR&E to help me prepare for, obtain, and maintain suitable employment or achieve independence in daily living Required Strongly Neither Agree Strongly Disagree Agree

1	2	3	4	5
		Finish		

nor Disagree

By filling out this survey, you are authorizing VA database access to retrieve Veteran contact information to follow up with you accordingly for purposes of service recovery, potential crisis, or to learn more about feedback you have shared regarding your experience with VA. This information is collected in accordance with section 3507 of the Paperwork Reduction Act of 1995. Title 38, United States Code, allows us to ask for this information. We estimate that you will need an average of 5 minutes to review the instructions and complete this survey. The results of this survey will be used to inform opportunities for program improvement in the quality of VA services. Participation in this survey is voluntary, and your decision not to respond will have no impact on VA benefits or services which you may currently be receiving. VA may utilize individual Veteran survey data from this survey or other sources to ensure the final scores truly and accurately represent the experiences of Veterans. VA cannot conduct or sponsor a collection of information unless a valid OMB control number is displayed. You are not required to respond to a collection of information if this number is not displayed. Valid OMB control numbers can be located on the OMB Internet Page at <a href="https://www.reginfo.gov/public/do/PRAMain">https://www.reginfo.gov/public/do/PRAMain</a>. Information gathered will be kept private to the extent provided by law.