

The VA provides free, confidential support 24/7 for Veterans and their family and friends. If you are in crisis, contact the **Veterans Crisis Line** by dialing 988 (Press 1), or dialing 1 (800) 273-8255 (Press 1), or texting 838255, or visiting <https://www.veteranscrisisline.net>. If you are homeless or at risk of homelessness, contact the **National Call Center for Homeless Veterans (NCCHV)** by dialing 1 (877) 424-3838 or visiting <https://www.va.gov/HOMELESS/>.

OMB Number: 2900-0876
Expiration: 03/31/2023
Estimated Burden: 5 minutes

Your opinion matters.

VA is seeking your input on how its mission statement can evolve to be more inclusive and representative of the changing needs of all Veterans. Please answer the following survey questions to help us understand what should be considered if the mission statement were to be changed.

This survey should take you approximately 5 minutes to complete.

Please answer the following questions about the VA's current mission statement:

To fulfill Presidents Lincoln's promise "To care for him who shall have borne the battle, and for his widow, and his orphan" by serving and honoring the men and women who are America's Veterans.

I feel this mission statement is inclusive.

Strongly Disagree Disagree Neither Agree nor Disagree Agree Strongly Agree

| | | | | |
|---|---|---|---|---|
| 1 | 2 | 3 | 4 | 5 |
|---|---|---|---|---|

I feel this mission statement inspires a sense of patriotism.

| | | | | |
|-------------------|----------|----------------------------|-------|----------------|
| Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree |
| 1 | 2 | 3 | 4 | 5 |

Please answer the following questions about this proposed mission statement for the VA:

To fulfill President Lincoln's promise to care for those who “shall have borne the battle” and for their families, caregivers, and survivors.

I feel this mission statement is inclusive.

| | | | | |
|-------------------|----------|----------------------------|-------|----------------|
| Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree |
| 1 | 2 | 3 | 4 | 5 |

I feel this mission statement inspires a sense of patriotism.

| | | | | |
|-------------------|----------|----------------------------|-------|----------------|
| Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree |
| 1 | 2 | 3 | 4 | 5 |

Please answer the following questions about this proposed mission statement for the VA:

To fulfill President Lincoln's promise to care for those who have served in our nation’s military and for their families, caregivers, and survivors.

I feel this mission statement is inclusive.

| | | | | |
|-------------------|----------|----------------------------|-------|----------------|
| Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree |
| 1 | 2 | 3 | 4 | 5 |

I feel this mission statement inspires a sense of patriotism.

| | | | | |
|-------------------|----------|----------------------------|-------|----------------|
| Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree |
| 1 | 2 | 3 | 4 | 5 |

Which of these mission statements do you prefer? Select all that apply.

☐ To fulfill President Lincoln’s promise “To care for him who shall have borne the battle, and for his widow, and his orphan” by serving and honoring the men and women who are America’s veterans.

☐ To fulfill President Lincoln's promise to care for those who “shall have borne the battle” and for their families, caregivers, and survivors.

☐ To fulfill President Lincoln's promise to care for those who have served in our nation’s military and for their families, caregivers, and survivors.

☐ No preference

How would you describe your status? Select all that apply.

☐ Veteran

☐ Family Member

☐ Caregiver

☐ Survivor

☐ VA Employee

☐ Currently serving on Active Duty/Reserves/Guard

Which branch of service do/did you serve in? Select all that apply.

☐ Air Force

☐ Army

☐ Coast Guard

☐ Marine Corps

☐ National Guard/Reserves

☐ Navy

☐ National Oceanic and Atmospheric Administration

☐ Space Force

☐ U.S. Public Health Service Commissioned Corps

☐ N/A

Did you serve in combat?

☐ Yes

☐ No

How often do you engage with the VA (including health care, benefits, memorial affairs)?

| | | | | |
|-------|--------|-----------|-----------|--------|
| Never | Rarely | Sometimes | Generally | Always |
| 1 | 2 | 3 | 4 | 5 |

The following demographic questions are voluntary and are used to help VA better serve you.

How would you describe your gender?

☐ Male

☐ Female

☐ Non-Binary / Third Gender

☐ Prefer not to say

☐ Other

How would you describe your race/ethnicity? Select all that apply.

☐ American Indian or Alaskan Native

☐ Asian

☐ Black or African American

☐ Hispanic or Latino

☐ Middle Eastern or North African

☐ Native Hawaiian or Other Pacific Islander

☐ White

What is your current age?

☐ Under 20

☐ 20 - 29

☐ 30 - 39

☐ 40 - 49

☐ 50 - 59

☐ 60 - 69

☐

70 or over

Finish

VA may utilize individual Veteran survey data from this survey or other sources to ensure the final scores truly and accurately represent the experiences of Veterans. This information is collected in accordance with section 3507 of the Paperwork Reduction Act of 1995. Title 38, United States Code, allows us to ask for this information. We estimate that you will need an average of 5 minutes to review the instructions and complete this survey. The results of this survey will be used to inform opportunities for program improvement in the quality of VA services. Participation in this survey is voluntary, and your decision not to respond will have no impact on VA benefits or services which you may currently be receiving. VA cannot conduct or sponsor a collection of information unless a valid OMB control number is displayed. You are not required to respond to a collection of information if this number is not displayed. Valid OMB control numbers can be located on the OMB Internet Page at <https://www.reginfo.gov/public/do/PRAMain>. Information gathered will be kept private to the extent provided by law.

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