

Author Full Name : Kelsey Royce**Received Date :** 10/03/2022 10:58 PM**Comments Received :**

It merits looking into what student loan call center agents continue to tell and have told borrowers about our eligibility for participation in the public service loan forgiveness program. How many uninformed or misinformed loan representatives have steered borrowers away from filing paperwork- from even trying? As someone who worked in public service for 15 years while attending school, I can attest to being steered away from even trying to participate in this program. Please extend the participation window for this program and consider opening the door for part-time public service employees to participate who have dedicated decades to serving the public while going to school.