## Organization

## Determinations/Reconsiderations (Part C) 2022

Organization Name
Contract Number:

Reporting Section:

Organization
Determination
s/Reconsiderat
ions (Part C)

Last Updated:

Date of Site Visit (on-site or virtual):

Name of Reviewer:

Name of Peer Reviewer:

## Instructions:

- 1) In the "Data Sources and Review Results:" column, enter the review results and/or data sources used for each standard or sub-standard.
- 2) Enter "Y" if the requirements for the standard or substandard have been completely met. If any requirement for the standard or sub-standard has not been met, enter "N". If any standard or sub-standard does not apply, enter "N/A".
- 3) For standards 1c, 1d, 1e, 1g, 1h, and 2e, enter 'Findings' as follows based on the five-point scale: Select "1" if plan data has more than 20% error, select "2" if plan data has between 15.1% 20.0% error, select "3" if plan data has between 10.1% 15.0% error, select "4" if plan data has between 5.1% 10.0% error, select "5" if plan data has less than or equal to a 5% error. Enter "N/A" if standard does not apply.

Standard/Sub-standard ID	Reporting Section Criteria ID	Standard/Sub-standard Description	Data Element	Data Sources and Review Results: Enter review results and/or data sources	Enter 'Findings' using the applicable choice in the appropriate cells. Cells marked with an '*' should not be edited.
1		A review of source documents (e.g., programming code, spreadsheet formulas, analysis plans, saved data queries, file layouts, process flows) indicates that all source documents accurately capture required data fields and are properly documented.		Data Sources:	*
1.a		Source documents are properly secured so that source documents can be retrieved at any time to validate the information submitted to CMS via HPMS.		Review Results:	
1.b		Source documents create all required data fields for reporting requirements.		Review Results:	
1.c		Source documents are error-free (e.g., programming code and spreadsheet formulas have no messages or warnings indicating errors, use correct fields, have appropriate data selection, etc.).		Review Results:	

Standard/Sub-standard ID	Reporting Section Criteria ID	Standard/Sub-standard Description	Data Element	Data Sources and Review Results: Enter review results and/or data sources	Enter 'Findings' using the applicable choice in the appropriate cells. Cells marked with an '*' should not be edited.
1.d		All data fields have meaningful, consistent labels (e.g., label field for Patient ID as Patient ID, rather than Field1 and maintain the same field name across data sets).		Review Results:	
1.e		Data file locations are referenced correctly.		Review Results:	
1.f		If used, macros are properly documented.		Review Results:	
1.g		Source documents are clearly and adequately documented.		Review Results:	
1.h		Titles and footnotes on reports and tables are accurate.		Review Results:	
1.i		Version control of source documents is appropriately applied.		Review Results:	
2		A review of source documents (e.g., programming code, spreadsheet formulas, analysis plans, saved data queries, file layouts, process flows) and census or sample data, whichever is applicable, indicates that data elements for each reporting section are accurately identified, processed, and calculated.		Data Sources:	*
2.a	RSC-1	The appropriate date range(s) for the reporting period(s) is captured.  Organization reports data based on the periods of 1/1 through 3/31, 4/1 through 6/30, 7/1 through 9/30, and 10/1 through 12/31.		Review Results:	
2.b	RSC-2	Data are assigned at the applicable level (e.g., plan benefit package or contract level).  Organization properly assigns data to the applicable CMS contract.		Review Results:	
2.c	RSC-3	Appropriate deadlines are met for reporting data (e.g., quarterly).  Organization meets deadlines for reporting data to CMS by 02/27/2023.  [Note to reviewer: If the organization has, for any reason, re-submitted its data to CMS for this reporting section, the reviewer should verify that the organization's original data submissions met the CMS deadline in order to have a finding of "yes" for this reporting section criterion. However, if the organization re-submits data for any reason and if the re-submission was completed by 3/31 of the data validation year, the reviewer should use the organization's corrected data submission for the review of this reporting section.]		Review Results:	

Standard/Sub-standard ID	Reporting Section Criteria ID	Standard/Sub-standard Description	Data Element	Data Sources and Review Results: Enter review results and/or data sources	Enter 'Findings' using the applicable choice in the appropriate cells. Cells marked with an '*' should not be edited.
2.d	RSC-4	Terms used are properly defined per CMS regulations, guidance, Reporting Requirements, and Technical Specifications.  Organization properly defines the term "Organization Determinations" in accordance with 42 C.F.R. Part 422, Subpart M, and the Parts C & D Enrollee Grievances, Organization/Coverage Determinations and Appeals Manual. This includes applying all relevant guidance properly when performing its calculations and categorizations.  Organization properly defines the term "Reconsideration" in accordance with 42 C.F.R. Part 422, Subpart M, and the Parts C & D Enrollee Grievances, Organization/Coverage Determinations and Appeals Manual. This includes applying all relevant guidance properly when performing its calculations and categorizations.		Data Sources:	
2.e	RSC-5.a	The number of expected counts (e.g., number of members, claims, grievances, procedures) are verified; ranges of data fields are verified; all calculations (e.g., derived data fields) are verified; missing data have been properly addressed; reporting output matches corresponding source documents (e.g., programming code, saved queries, analysis plans); version control of reported data elements is appropriately applied; QA checks/thresholds are applied to detect outlier or erroneous data prior to data submission.  RSC-5: Organization accurately reports data by applying data integrity checks listed below and uploads it into HPMS.  a: The total number of organization determinations (Subsection #1, Data Element A) is equal to sum of organization determinations by outcome (Subsection #2, Data Elements A-L).		Data Sources:	*
2.e	RSC-5.a		Subsection #1, Data Element A, Subsection #2, Data Elements A-L	Review Results:	
2.e	RSC-5.b	RSC-5: Organization accurately reports data by applying data integrity checks listed below and uploads it into HPMS.  b: The total number of reconsiderations (Subsection#3, Data Element A) is equal to sum of reconsiderations by outcome (Subsection #4, Data Elements A-L).		Data Sources:	*
2.e	RSC-5.b		Subsection #3, Data Element A, Subsection #4, Data Elements A-L	Review Results:	
2.e	RSC-5.c	RSC-5: Organization accurately reports data by applying data integrity checks listed below and uploads it into HPMS.  c: The total number of reopened decisions (Subsection #5, Data Element A) is equal to the number of records reported in the data file with a disposition of reopened.		Data Sources:	•
2.e	RSC-5.c		Subsection #5, Data Element A	Review Results:	

Standard/Sub-standard ID	Reporting Section Criteria ID	Standard/Sub-standard Description	Data Element	Data Sources and Review Results: Enter review results and/or data sources	Enter 'Findings' using the applicable choice in the appropriate cells. Cells marked with an '*' should not be edited.
2.e	RSC-5.d	RSC-5: Organization accurately reports data by applying data integrity checks listed below and uploads it into HPMS.  d: The date each case was reopened (Subsection #5, Data Element K) is after the date of its original disposition (Subsection #5, Data Element F).		Data Sources:	*
2.e	RSC-5.d		Subsection #5, Data Element K	Review Results:	
2.e	RSC-5.e	RSC-5: Organization accurately reports data by applying data integrity checks listed below and uploads it into HPMS.  e: The date of disposition for each reopening (Subsection #5, Data Element N) is after the date of the original disposition (Subsection #5, Data Element F).		Data Sources:	*
2.e	RSC-5.e		Subsection #5, Data Element N	Review Results:	
2.e	RSC-5.f	RSC-5: Organization accurately reports data by applying data integrity checks listed below and uploads it into HPMS.  f: The date of disposition for each reopening (Subsection #5, Data Element N) is after the date the case was reopened (Subsection #5, Data Element K).		Data Sources:	*
2.e	RSC-5.f		Subsection #5, Data Element N	Review Results:	
2.e	RSC-5.g	RSC-5: Organization accurately reports data by applying data integrity checks listed below and uploads it into HPMS.  g: The date of disposition for each reopening (Subsection #5, Data Element N) is within the reporting quarter.		Data Sources:	•
2.e	RSC-5.g		Subsection #5, Data Element N	Review Results:	
2.e	RSC-5.h	RSC-5: Organization accurately reports data by applying data integrity checks listed below and uploads it into HPMS.  h: Verify that there is a valid value submitted for date of original disposition as MM/DD/YYYY format (Subsection #5, Data Element F).		Data Sources:	*
2.e	RSC-5.h		Subsection #5, Data Element F	Review Results:	
2.e	RSC-5.i	RSC-5: Organization accurately reports data by applying data integrity checks listed below and uploads it into HPMS.  i: Verify that there is a valid value submitted for case level (Organization Determination or Reconsideration) (Subsection #5, Data Element E)		Data Sources:	*

	Reporting			Data Sources and Review	Enter 'Findings' using the applicable
Standard/Sub-standard ID	Section Criteria ID	Standard/Sub-standard Description	Data Element	Results: Enter review results and/or data sources	choice in the appropriate cells. Cells marked with an '*' should not be edited.
2.e	RSC-5.i		Subsection #5, Data Element E	Review Results:	
2.e	RSC-5.j	RSC-5: Organization accurately reports data by applying data integrity checks listed below and uploads it into HPMS.  j: Verify that there is a valid value submitted for reopening disposition (Fully Favorable; Partially Favorable; Adverse or Pending (Subsection #5, Data Element O).		Data Sources:	*
2.e	RSC-5.j		Subsection #5, Data Element O	Review Results:	
2.e	RSC-5.k	RSC-5: Organization accurately reports data by applying data integrity checks listed below and uploads it into HPMS.  k: If the organization received a CMS outlier/data integrity notice validate whether or not an internal procedure change was warranted or resubmission through HPMS.		Data Sources:	•
2.e	RSC-5.k		Subsection #1, Data Elements A-G, Subsection #2, Data Elements A-L, Subsection #3, Data Elements A-G, Subsection #4, Data Elements A-L, Subsection #5, Data Elements A, E, F, G, N, and O	Review Results:	
2.e	RSC-6.a	RSC-6: Organization accurately calculates the total number of organization determinations, including the following criteria:  a: Includes all completed organization determinations (Part C only) for services requested by an enrollee/representative, a provider on behalf of the enrollee, or a non-contract provider, and all organization determinations for claims submitted by enrollee/representative or non-contract provider with a date of member notification of the final decision that occurs during the reporting period, regardless of when the request for organization determination was received.		Data Sources:	*
2.e	RSC-6.a		Subsection #1, Data Element A	Review Results:	
2.e	RSC-6.a		Subsection #1, Data Element D	Review Results:	

Standard/Sub-standard ID	Reporting Section Criteria ID	Standard/Sub-standard Description	Data Element	Data Sources and Review Results: Enter review results and/or data sources	Enter 'Findings' using the applicable choice in the appropriate cells. Cells marked with an '*' should not be edited.
2.e	RSC-6.a		Subsection #1, Data Element E	Review Results:	
2.e	RSC-6.a		Subsection #1, Data Element F	Review Results:	
2.e	RSC-6.a		Subsection #1, Data Element G	Review Results:	
2.e	RSC-6.a		Subsection #2, Data Element I	Review Results:	
2.e	RSC-6.a		Subsection #2, Data Element J	Review Results:	
2.e	RSC-6.a		Subsection #2, Data Element K	Review Results:	
2.e	RSC-6.a		Subsection #2, Data Element L	Review Results:	
2.e	RSC-6.b	RSC-6: Organization accurately calculates the total number of organization determinations, including the following criteria:  b: Includes adjudicated claims with a date of adjudication that occurs during the reporting period.		Data Sources:	•
2.e	RSC-6.b		Subsection #1, Data Element A	Review Results:	
2.e	RSC-6.b		Subsection #1, Data Element D	Review Results:	
2.e	RSC-6.b		Subsection #1, Data Element E	Review Results:	
2.e	RSC-6.b		Subsection #1, Data Element F	Review Results:	
2.e	RSC-6.b		Subsection #1, Data Element G	Review Results:	
2.e	RSC-6.b		Subsection #2, Data Element I	Review Results:	
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Standard/Sub-standard ID	Reporting Section Criteria ID	Standard/Sub-standard Description	Data Element	Data Sources and Review Results: Enter review results and/or data sources	Enter 'Findings' using the applicable choice in the appropriate cells. Cells marked with an '*' should not be edited.
2.e	RSC-6.b		Subsection #2, Data Element J	Review Results:	
2.e	RSC-6.b		Subsection #2, Data Element K	Review Results:	
2.e	RSC-6.b		Subsection #2, Data Element L	Review Results:	
2.e	RSC-6.c	RSC-6: Organization accurately calculates the total number of organization determinations, including the following criteria:  c: Includes all claims submitted for payment including those that pass through the adjudication system that may not require determination by the staff of the organization or its delegated entity.		Data Sources:	*
2.e	RSC-6.c		Subsection #1, Data Element A	Review Results:	
2.e	RSC-6.c		Subsection #1, Data Element D	Review Results:	
2.e	RSC-6.c		Subsection #1, Data Element E	Review Results:	
2.e	RSC-6.c		Subsection #1, Data Element F	Review Results:	
2.e	RSC-6.c		Subsection #1, Data Element G	Review Results:	
2.e	RSC-6.c		Subsection #2, Data Element I	Review Results:	
2.e	RSC-6.c		Subsection #2, Data Element J	Review Results:	
2.e	RSC-6.c		Subsection #2, Data Element K	Review Results:	
2.e	RSC-6.c		Subsection #2, Data Element L	Review Results:	

Standard/Sub-standard ID	Reporting Section Criteria ID	Standard/Sub-standard Description	Data Element	Data Sources and Review Results: Enter review results and/or data sources	Enter 'Findings' using the applicable choice in the appropriate cells. Cells marked with an '*' should not be edited.
2.e	RSC-6.d	RSC-6: Organization accurately calculates the total number of organization determinations, including the following criteria: d: Includes decisions made on behalf of the organization by a delegated entity.		Data Sources:	•
2.e	RSC-6.d		Subsection #1, Data Element A	Review Results:	
2.e	RSC-6.d		Subsection #1, Data Element D	Review Results:	
2.e	RSC-6.d		Subsection #1, Data Element E	Review Results:	
2.e	RSC-6.d		Subsection #1, Data Element F	Review Results:	
2.e	RSC-6.d		Subsection #1, Data Element G	Review Results:	
2.e	RSC-6.d		Subsection #2, Data Element I	Review Results:	
2.e	RSC-6.d		Subsection #2, Data Element J	Review Results:	
2.e	RSC-6.d		Subsection #2, Data Element K	Review Results:	
2.e	RSC-6.d		Subsection #2, Data Element L	Review Results:	
2.e	RSC-6.e	RSC-6: Organization accurately calculates the total number of organization determinations, including the following criteria:  e: Includes organization determinations that are filed directly with the organization or its delegated entities for services requested by an enrollee/representative, or a provider on behalf of the enrollee, or non-contract provider, and claims submitted either by an enrollee/representative or non-contract provider. If a member requests an organization determination directly with the organization and files an identical complaint via the CTM, the organization includes only the organization determination that was filed directly with the organization and excludes the identical CTM complaint.		Data Sources:	*

Standard/Sub-standard ID	Reporting Section Criteria ID	Standard/Sub-standard Description	Data Element	Data Sources and Review Results: Enter review results and/or data sources	Enter 'Findings' using the applicable choice in the appropriate cells. Cells marked with an '*' should not be edited.
2.e	RSC-6.e		Subsection #1, Data Element A	Review Results:	
2.e	RSC-6.e		Subsection #1, Data Element D	Review Results:	
2.e	RSC-6.e		Subsection #1, Data Element E	Review Results:	
2.e	RSC-6.e		Subsection #1, Data Element F	Review Results:	
2.e	RSC-6.e		Subsection #1, Data Element G	Review Results:	
2.e	RSC-6.e		Subsection #2, Data Element I	Review Results:	
2.e	RSC-6.e		Subsection #2, Data Element J	Review Results:	
2.e	RSC-6.e		Subsection #2, Data Element K	Review Results:	
2.e	RSC-6.e		Subsection #2, Data Element L	Review Results:	
2.e	RSC-6.f	RSC-6: Organization accurately calculates the total number of organization determinations, including the following criteria:  f: Includes all methods of organization determination request receipt (e.g., telephone, letter, fax, in-person).		Data Sources:	*
2.e	RSC-6.f		Subsection #1, Data Element A	Review Results:	
2.e	RSC-6.f		Subsection #1, Data Element D	Review Results:	
2.e	RSC-6.f		Subsection #1, Data Element E	Review Results:	
2.e	RSC-6.f		Subsection #1, Data Element F	Review Results:	
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Standard/Sub-standard ID	Reporting Section Criteria ID	Standard/Sub-standard Description	Data Element	Data Sources and Review Results: Enter review results and/or data sources	Enter 'Findings' using the applicable choice in the appropriate cells. Cells marked with an '*' should not be edited.
2.e	RSC-6.f		Subsection #1, Data Element G	Review Results:	
2.e	RSC-6.f		Subsection #2, Data Element I	Review Results:	
2.e	RSC-6.f		Subsection #2, Data Element J	Review Results:	
2.e	RSC-6.f		Subsection #2, Data Element K	Review Results:	
2.e	RSC-6.f		Subsection #2, Data Element L	Review Results:	
2.e	RSC-6.g	RSC-6: Organization accurately calculates the total number of organization determinations, including the following criteria:  g: Includes all organization determinations for services requested by an enrollee/representative, or provider on behalf of the enrollee, or a non-contract provider, and claims submitted by either enrollee/representative or non-contract provider.		Data Sources:	*
2.e	RSC-6.g		Subsection #1, Data Element A	Review Results:	
2.e	RSC-6.g		Subsection #1, Data Element D	Review Results:	
2.e	RSC-6.g		Subsection #1, Data Element E	Review Results:	
2.e	RSC-6.g		Subsection #1, Data Element F	Review Results:	
2.e	RSC-6.g		Subsection #1, Data Element G	Review Results:	
2.e	RSC-6.g		Subsection #2, Data Element I	Review Results:	
2.e	RSC-6.g		Subsection #2, Data Element J	Review Results:	

Standard/Sub-standard ID	Reporting Section Criteria ID	Standard/Sub-standard Description	Data Element	Data Sources and Review Results: Enter review results and/or data sources	Enter 'Findings' using the applicable choice in the appropriate cells. Cells marked with an '*' should not be edited.
2.e	RSC-6.g		Subsection #2, Data Element K	Review Results:	
2.e	RSC-6.g		Subsection #2, Data Element L	Review Results:	
2.e	RSC-6.h	RSC-6: Organization accurately calculates the total number of organization determinations, including the following criteria:  h: Includes supplemental benefits (i.e., non- Medicare covered item or service) provided as a part of a plan's Medicare benefit package.		Data Sources:	٠
2.e	RSC-6.h		Subsection #1, Data Element A	Review Results:	
2.e	RSC-6.h		Subsection #1, Data Element D	Review Results:	
2.e	RSC-6.h		Subsection #1, Data Element E	Review Results:	
2.e	RSC-6.h		Subsection #1, Data Element F	Review Results:	
2.e	RSC-6.h		Subsection #1, Data Element G	Review Results:	
2.e	RSC-6.h		Subsection #2, Data Element I	Review Results:	
2.e	RSC-6.h		Subsection #2, Data Element J	Review Results:	
2.e	RSC-6.h		Subsection #2, Data Element K	Review Results:	
2.e	RSC-6.h		Subsection #2, Data Element L	Review Results:	
2.e	RSC-6.i	RSC-6: Organization accurately calculates the total number of organization determinations, including the following criteria: i: Excludes dismissals and withdrawals.		Data Sources:	•

Standard/Sub-standard ID	Reporting Section Criteria ID	Standard/Sub-standard Description	Data Element	Data Sources and Review Results: Enter review results and/or data sources	Enter 'Findings' using the applicable choice in the appropriate cells. Cells marked with an '*' should not be edited.
2.e	RSC-6.i		Subsection #1, Data Element A	Review Results:	
2.e	RSC-6.i		Subsection #1, Data Element D	Review Results:	
2.e	RSC-6.i		Subsection #1, Data Element E	Review Results:	
2.e	RSC-6.i		Subsection #1, Data Element F	Review Results:	
2.e	RSC-6.i		Subsection #1, Data Element G	Review Results:	
2.e	RSC-6.i		Subsection #2, Data Element I	Review Results:	
2.e	RSC-6.i		Subsection #2, Data Element J	Review Results:	
2.e	RSC-6.i		Subsection #2, Data Element K	Review Results:	
2.e	RSC-6.i		Subsection #2, Data Element L	Review Results:	
2.e	RSC-6.j	RSC-6: Organization accurately calculates the total number of organization determinations, including the following criteria:  j: Excludes Independent Review Entity (IRE) Decisions.		Data Sources:	•
2.e	RSC-6.j		Subsection #1, Data Element A	Review Results:	
2.e	RSC-6.j		Subsection #1, Data Element D	Review Results:	
2.e	RSC-6.j		Subsection #1, Data Element E	Review Results:	
2.e	RSC-6.j		Subsection #1, Data Element F	Review Results:	
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Standard/Sub-standard ID	Reporting Section Criteria ID	Standard/Sub-standard Description	Data Element	Data Sources and Review Results: Enter review results and/or data sources	Enter 'Findings' using the applicable choice in the appropriate cells. Cells marked with an '*' should not be edited.
2.e	RSC-6.j		Subsection #1, Data Element G	Review Results:	
2.e	RSC-6.j		Subsection #2, Data Element I	Review Results:	
2.e	RSC-6.j		Subsection #2, Data Element J	Review Results:	
2.e	RSC-6.j		Subsection #2, Data Element K	Review Results:	
2.e	RSC-6.j		Subsection #2, Data Element L	Review Results:	
2.e	RSC-6.k	RSC-6: Organization accurately calculates the total number of organization determinations, including the following criteria:  k: Excludes Quality Improvement Organization (QIO) reviews of a member's request to continue Medicare-covered services (e.g., a SNF stay).		Data Sources:	*
2.e	RSC-6.k		Subsection #1, Data Element A	Review Results:	
2.e	RSC-6.k		Subsection #1, Data Element D	Review Results:	
2.e	RSC-6.k		Subsection #1, Data Element E	Review Results:	
2.e	RSC-6.k		Subsection #1, Data Element F	Review Results:	
2.e	RSC-6.k		Subsection #1, Data Element G	Review Results:	
2.e	RSC-6.k		Subsection #2, Data Element I	Review Results:	
2.e	RSC-6.k		Subsection #2, Data Element J	Review Results:	
2.e	RSC-6.k		Subsection #2, Data Element K	Review Results:	

Standard/Sub-standard ID	Reporting Section Criteria ID	Standard/Sub-standard Description	Data Element	Data Sources and Review Results: Enter review results and/or data sources	Enter 'Findings' using the applicable choice in the appropriate cells. Cells marked with an '*' should not be edited.
2.e	RSC-6.k		Subsection #2, Data Element L	Review Results:	
2.e	RSC-6.I	RSC-6: Organization accurately calculates the total number of organization determinations, including the following criteria:  I: Excludes duplicate payment requests concerning the same service or item.		Data Sources:	*
2.e	RSC-6.I		Subsection #1, Data Element A	Review Results:	
2.e	RSC-6.I		Subsection #1, Data Element D	Review Results:	
2.e	RSC-6.I		Subsection #1, Data Element E	Review Results:	
2.e	RSC-6.I		Subsection #1, Data Element F	Review Results:	
2.e	RSC-6.I		Subsection #1, Data Element G	Review Results:	
2.e	RSC-6.I		Subsection #2, Data Element I	Review Results:	
2.e	RSC-6.I		Subsection #2, Data Element J	Review Results:	
2.e	RSC-6.I		Subsection #2, Data Element K	Review Results:	
2.e	RSC-6.I		Subsection #2, Data Element L	Review Results:	
2.e	RSC-6.m	RSC-6: Organization accurately calculates the total number of organization determinations, including the following criteria:  m: Excludes payment requests returned to an enrollee/representative or non-contract provider in which a substantive decision (fully favorable, partially favorable or adverse) has not yet been made due to error (e.g., payment requests or forms that are incomplete, invalid or do not meet the requirements for a Medicare claim).		Data Sources:	*

Standard/Sub-standard ID	Reporting Section Criteria ID	Standard/Sub-standard Description	Data Element	Data Sources and Review Results: Enter review results and/or data sources	Enter 'Findings' using the applicable choice in the appropriate cells. Cells marked with an '*' should not be edited.
2.e	RSC-6.m		Subsection #1, Data Element A	Review Results:	
2.e	RSC-6.m		Subsection #1, Data Element D	Review Results:	
2.e	RSC-6.m		Subsection #1, Data Element E	Review Results:	
2.e	RSC-6.m		Subsection #1, Data Element F	Review Results:	
2.e	RSC-6.m		Subsection #1, Data Element G	Review Results:	
2.e	RSC-6.m		Subsection #2, Data Element I	Review Results:	
2.e	RSC-6.m		Subsection #2, Data Element J	Review Results:	
2.e	RSC-6.m		Subsection #2, Data Element K	Review Results:	
2.e	RSC-6.m		Subsection #2, Data Element L	Review Results:	
2.e	RSC-7.a	RSC-7: Organization accurately calculates the number of organization determinations, including the following criteria:  a: Includes all service organization determinations requested by enrollee/representative, provider on behalf of enrollee, or non-contract provider.		Data Sources:	•
2.e	RSC-7.a		Subsection #1, Data Element D	Review Results:	
2.e	RSC-7.a		Subsection #1, Data Element F	Review Results:	
2.e	RSC-7.b	RSC-7: Organization accurately calculates the number of organization determinations, including the following criteria:  b: Includes all payment (claim) organization determinations submitted by enrollee/representative or non-contract provider.		Data Sources:	*

Standard/Sub-standard ID  2.e	Reporting Section Criteria ID	Standard/Sub-standard Description	Data Element Subsection #1, Data	Data Sources and Review Results: Enter review results and/or data sources Review Results:	Enter 'Findings' using the applicable choice in the appropriate cells. Cells marked with an '*' should not be edited.
	1.00 7.10		Element E		
2.e	RSC-7.b		Subsection #1, Data Element G	Review Results:	
2.e	RSC-8.a	RSC-8: Organization accurately calculates the number of adverse (e.g., denial of entire request resulting in no coverage of the item or service) organization determinations, including the criteria below. All non-adverse organization determinations must be either partially or fully favorable organization determinations.		Data Sources:	٠
2.e	RSC-8.a		Subsection #2, Data Element I	Review Results:	
2.e	RSC-8.a		Subsection #2, Data Element J	Review Results:	
2.e	RSC-8.b	RSC-8: Organization accurately calculates the number of adverse (e.g., denial of entire request resulting in no coverage of the item or service) organization determinations, including the criteria below. All non-adverse organization determinations must be either partially or fully favorable organization determinations.		Data Sources:	٠
2.e	RSC-8.b		Subsection #2 Data Element K	Review Results:	
2.e	RSC-8.b		Subsection #2 Data Element L	Review Results:	
2.e	RSC-9.a	RSC-9: Organization accurately calculates "Withdrawn Organization Determination" according to the following criteria:  a: Includes an organization determination that is withdrawn upon the enrollee's request, the enrollee representative's request, or the enrollee provider's request but excludes appeals that the organization forwards to the IRE for dismissal.		Data Sources:	*
2.e	RSC-9.a		Subsection #1, Data Element B	Review Results:	
2.e	RSC-10.a	RSC-10: Organization accurately calculates "Organization Determinations - Dismissals" according to the following criteria:  a: Includes dismissals that were processed in accordance with the Parts C & D Enrollee Grievances, Organization/Coverage Determinations and Appeals Manual.		Data Sources:	•

Standard/Sub-standard ID	Reporting Section Criteria ID	Standard/Sub-standard Description	Data Element	Data Sources and Review Results: Enter review results and/or data sources	Enter 'Findings' using the applicable choice in the appropriate cells. Cells marked with an '*' should not be edited.
2.e	RSC-10.a		Subsection #1, Data Element C	Review Results:	
2.e	RSC-11.a	RSC-11: Organization accurately calculates the total number of reconsiderations, including the following criteria:  a: Includes all completed reconsiderations (Part C only) both for services requested by an enrollee/representative, or provider on behalf of the enrollee, or non-contract provider, and claims submitted either by enrollee/representative or non-contract provider with a date of member notification of the final decision that occurs during the reporting period, regardless of when the request for reconsideration was received.		Data Sources:	•
2.e	RSC-11.a		Subsection #3, Data Element A	Review Results:	
2.e	RSC-11.a		Subsection #3, Data Element D	Review Results:	
2.e	RSC-11.a		Subsection #3, Data Element E	Review Results:	
2.e	RSC-11.a		Subsection #3, Data Element F	Review Results:	
2.e	RSC-11.a		Subsection #3, Data Element G	Review Results:	
2.e	RSC-11.a		Subsection #4, Data Element I	Review Results:	
2.e	RSC-11.a		Subsection #4, Data Element J	Review Results:	
2.e	RSC-11.a		Subsection #4, Data Element K	Review Results:	
2.e	RSC-11.a		Subsection #4, Data Element L	Review Results:	
2.e	RSC-11.b	RSC-11: Organization accurately calculates the total number of reconsiderations, including the following criteria:  b: Includes decisions made on behalf of the organization by a delegated entity.		Data Sources:	*

Standard/Sub-standard ID	Reporting Section Criteria ID	Standard/Sub-standard Description	Data Element	Data Sources and Review Results: Enter review results and/or data sources	Enter 'Findings' using the applicable choice in the appropriate cells. Cells marked with an '*' should not be edited.
2.e	RSC-11.b		Subsection #3, Data Elements A	Review Results:	
2.e	RSC-11.b		Subsection #3, Data Element D	Review Results:	
2.e	RSC-11.b		Subsection #3, Data Element E	Review Results:	
2.e	RSC-11.b		Subsection #3, Data Element F	Review Results:	
2.e	RSC-11.b		Subsection #3, Data Element G	Review Results:	
2.e	RSC-11.b		Subsection #4, Data Element I	Review Results:	
2.e	RSC-11.b		Subsection #4, Data Element J	Review Results:	
2.e	RSC-11.b		Subsection #4, Data Element K	Review Results:	
2.e	RSC-11.b		Subsection #4, Data Element L	Review Results:	
2.e	RSC-11.c	RSC-11: Organization accurately calculates the total number of reconsiderations, including the following criteria:  c: Includes all methods of reconsideration request receipt (e.g., telephone, letter, fax, and in-person).		Data Sources:	•
2.e	RSC-11.c		Subsection #3, Data Elements A	Review Results:	
2.e	RSC-11.c		Subsection #3, Data Element D	Review Results:	
2.e	RSC-11.c		Subsection #3, Data Element E	Review Results:	
2.e	RSC-11.c		Subsection #3, Data Element F	Review Results:	

	Done-time			Data Sources and Review	Entoy   Findings  using the applicable
Standard/Sub-standard ID	Reporting Section Criteria ID	Standard/Sub-standard Description	Data Element	Results: Enter review results and/or data sources	Enter 'Findings' using the applicable choice in the appropriate cells. Cells marked with an '*' should not be edited.
2.e	RSC-11.c		Subsection #3, Data Element G	Review Results:	
2.e	RSC-11.c		Subsection #4, Data Element I	Review Results:	
2.e	RSC-11.c		Subsection #4, Data Element J	Review Results:	
2.e	RSC-11.c		Subsection #4, Data Element K	Review Results:	
2.e	RSC-11.c		Subsection #4, Data Element L	Review Results:	
2.e	RSC-11.d	RSC-11: Organization accurately calculates the total number of reconsiderations, including the following criteria:  d: Includes all reconsiderations for services requested by an enrollee/representative, or provider on behalf of the enrollee, or non-contract provider, and claims submitted either by enrollee/representative or non-contract provider.		Data Sources:	*
2.e	RSC-11.d		Subsection #3, Data Element A	Review Results:	
2.e	RSC-11.d		Subsection #3, Data Element D	Review Results:	
2.e	RSC-11.d		Subsection #3, Data Element E	Review Results:	
2.e	RSC-11.d		Subsection #3, Data Element F	Review Results:	
2.e	RSC-11.d		Subsection #3, Data Element G	Review Results:	
2.e	RSC-11.d		Subsection #4, Data Element I	Review Results:	
2.e	RSC-11.d		Subsection #4, Data Element J	Review Results:	

Standard/Sub-standard ID	Reporting Section Criteria ID	Standard/Sub-standard Description	Data Element	Data Sources and Review Results: Enter review results and/or data sources	Enter 'Findings' using the applicable choice in the appropriate cells. Cells marked with an '*' should not be edited.
2.e	RSC-11.d		Subsection #4, Data Element K	Review Results:	
2.e	RSC-11.d		Subsection #4, Data Element L	Review Results:	
2.e	RSC-11.e	RSC-11: Organization accurately calculates the total number of reconsiderations, including the following criteria:  e: Includes reconsiderations that are filed directly with the organization or its delegated entities for services requested by an enrollee/representative, or provider on behalf of the enrollee, or non-contract provider, and claims submitted either by enrollee/representative or non-contract provider. If a member requests a reconsideration directly with the organization and files an identical complaint via the CTM, the organization includes only the reconsideration that was filed directly with the organization and excludes the identical CTM complaint.		Data Sources:	*
2.e	RSC-11.e		Subsection #3, Data Element A	Review Results:	
2.e	RSC-11.e		Subsection #3, Data Element D	Review Results:	
2.e	RSC-11.e		Subsection #3, Data Element E	Review Results:	
2.e	RSC-11.e		Subsection #3, Data Element F	Review Results:	
2.e	RSC-11.e		Subsection #3, Data Element G	Review Results:	
2.e	RSC-11.e		Subsection #4, Data Element I	Review Results:	
2.e	RSC-11.e		Subsection #4, Data Element J	Review Results:	
2.e	RSC-11.e		Subsection #4, Data Element K	Review Results:	
2.e	RSC-11.e		Subsection #4, Data Element L	Review Results:	

Standard/Sub-standard ID	Reporting Section Criteria ID	Standard/Sub-standard Description	Data Element	Data Sources and Review Results: Enter review results and/or data sources	Enter 'Findings' using the applicable choice in the appropriate cells. Cells marked with an '*' should not be edited.
2.e	RSC-11.f	RSC-11: Organization accurately calculates the total number of reconsiderations, including the following criteria:  f: Includes supplemental benefits (i.e., non- Medicare covered item or service) provided as a part of a plan's Medicare benefit package.		Data Sources:	*
2.e	RSC-11.f		Subsection #3, Data Element A	Review Results:	
2.e	RSC-11.f		Subsection #3, Data Element D	Review Results:	
2.e	RSC-11.f		Subsection #3, Data Element E	Review Results:	
2.e	RSC-11.f		Subsection #3, Data Element F	Review Results:	
2.e	RSC-11.f		Subsection #3, Data Element G	Review Results:	
2.e	RSC-11.f		Subsection #4, Data Element I	Review Results:	
2.e	RSC-11.f		Subsection #4, Data Element J	Review Results:	
2.e	RSC-11.f		Subsection #4, Data Element K	Review Results:	
2.e	RSC-11.f		Subsection #4, Data Element L	Review Results:	
2.e	RSC-11.g	RSC-11: Organization accurately calculates the total number of reconsiderations, including the following criteria: g: Excludes dismissals and withdrawals.		Data Sources:	*
2.e	RSC-11.g		Subsection #3, Data Element A	Review Results:	
2.e	RSC-11.g		Subsection #3, Data Element D	Review Results:	

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Standard/Sub-standard ID	Reporting Section Criteria ID	Standard/Sub-standard Description	Data Element	Data Sources and Review Results: Enter review results and/or data sources	Enter 'Findings' using the applicable choice in the appropriate cells. Cells marked with an '*' should not be edited.
2.e	RSC-11.g		Subsection #3, Data Element E	Review Results:	
2.e	RSC-11.g		Subsection #3, Data Element F	Review Results:	
2.e	RSC-11.g		Subsection #3, Data Element G	Review Results:	
2.e	RSC-11.g		Subsection #4, Data Element I	Review Results:	
2.e	RSC-11.g		Subsection #4, Data Element J	Review Results:	
2.e	RSC-11.g		Subsection #4, Data Element K	Review Results:	
2.e	RSC-11.g		Subsection #4, Data Element L	Review Results:	
2.e	RSC-11.h	RSC-11: Organization accurately calculates the total number of reconsiderations, including the following criteria:  h: Excludes IRE Decisions.		Data Sources:	*
2.e	RSC-11.h		Subsection #3, Data Element A	Review Results:	
2.e	RSC-11.h		Subsection #3, Data Element D	Review Results:	
2.e	RSC-11.h		Subsection #3, Data Element E	Review Results:	
2.e	RSC-11.h		Subsection #3, Data Element F	Review Results:	
2.e	RSC-11.h		Subsection #3, Data Element G	Review Results:	
2.e	RSC-11.h		Subsection #4, Data Element I	Review Results:	

Standard/Sub-standard ID	Reporting Section Criteria ID	Standard/Sub-standard Description	Data Element	Data Sources and Review Results: Enter review results and/or data sources	Enter 'Findings' using the applicable choice in the appropriate cells. Cells marked with an '*' should not be edited.
2.e	RSC-11.h		Subsection #4, Data Element J	Review Results:	
2.e	RSC-11.h		Subsection #4, Data Element K	Review Results:	
2.e	RSC-11.h		Subsection #4, Data Element L	Review Results:	
2.e	RSC-11.i	RSC-11: Organization accurately calculates the total number of reconsiderations, including the following criteria:  i: Excludes QIO reviews of a member's request to continue Medicare-covered services (e.g., a SNF stay).		Data Sources:	•
2.e	RSC-11.i		Subsection #3, Data Element A	Review Results:	
2.e	RSC-11.i		Subsection #3, Data Element D	Review Results:	
2.e	RSC-11.i		Subsection #3, Data Element E	Review Results:	
2.e	RSC-11.i		Subsection #3, Data Element F	Review Results:	
2.e	RSC-11.i		Subsection #3, Data Element G	Review Results:	
2.e	RSC-11.i		Subsection #4, Data Element I	Review Results:	
2.e	RSC-11.i		Subsection #4, Data Element J	Review Results:	
2.e	RSC-11.i		Subsection #4, Data Element K	Review Results:	
2.e	RSC-11.i		Subsection #4, Data	Review Results:	

Standard/Sub-standard ID	Reporting Section Criteria ID	Standard/Sub-standard Description	Data Element	Data Sources and Review Results: Enter review results and/or data sources	Enter 'Findings' using the applicable choice in the appropriate cells. Cells marked with an '*' should not be edited.
2.e	RSC-11.j	RSC-11: Organization accurately calculates the total number of reconsiderations, including the following criteria:  j: Excludes duplicate payment requests concerning the same service or item.		Data Sources:	•
2.e	RSC-11.j		Subsection #3, Data Element A	Review Results:	
2.e	RSC-11.j		Subsection #3, Data Element D	Review Results:	
2.e	RSC-11.j		Subsection #3, Data Element E	Review Results:	
2.e	RSC-11.j		Subsection #3, Data Element F	Review Results:	
2.e	RSC-11.j		Subsection #3, Data Element G	Review Results:	
2.e	RSC-11.j		Subsection #4, Data Element I	Review Results:	
2.e	RSC-11.j		Subsection #4, Data Element J	Review Results:	
2.e	RSC-11.j		Subsection #4, Data Element K	Review Results:	
2.e	RSC-11.j		Subsection #4, Data Element L	Review Results:	
2.e	RSC-11.k	RSC-11: Organization accurately calculates the total number of reconsiderations, including the following criteria:  k: Excludes payment requests returned to an enrollee/representative or noncontract provider in which a substantive decision (Fully Favorable, Partially Favorable or Adverse) has not yet been made due to error (e.g., payment requests or forms that are incomplete, invalid or do not meet the requirements for a Medicare claim).		Data Sources:	•
2.e	RSC-11.k		Subsection #3, Data Element A	Review Results:	

Standard/Sub-standard ID	Reporting Section Criteria ID	Standard/Sub-standard Description	Data Element	Data Sources and Review Results: Enter review results and/or data sources	Enter 'Findings' using the applicable choice in the appropriate cells. Cells marked with an '*' should not be edited.
2.e	RSC-11.k		Subsection #3, Data Element D	Review Results:	
2.e	RSC-11.k		Subsection #3, Data Element E	Review Results:	
2.e	RSC-11.k		Subsection #3, Data Element F	Review Results:	
2.e	RSC-11.k		Subsection #3, Data Element G	Review Results:	
2.e	RSC-11.k		Subsection #4, Data Element I	Review Results:	
2.e	RSC-11.k		Subsection #4, Data Element J	Review Results:	
2.e	RSC-11.k		Subsection #4, Data Element K	Review Results:	
2.e	RSC-11.k		Subsection #4, Data Element L	Review Results:	
2.e	RSC-12.a	RSC-12: Organization accurately calculates the number of adverse (e.g., denial of entire request resulting in no coverage of the item or service) reconsiderations, including the criteria below. All non-adverse organization reconsiderations must be either partially or fully favorable organization determinations:  a: Includes all adverse service reconsideration determinations requested by		Data Sources:	•
2.e	RSC-12.a		Subsection #4, Data Element I	Review Results:	
2.e	RSC-12.a		Subsection #4, Data Element J	Review Results:	
2.e	RSC-12.b	RSC-12: Organization accurately calculates the number of adverse (e.g., denial of entire request resulting in no coverage of the item or service) reconsiderations, including the criteria below. All non-adverse organization reconsiderations must be either partially or fully favorable organization determinations:  b: Includes all adverse payment (claim) reconsideration determinations		Data Sources:	*
2.e	RSC-12.b		Subsection #4, Data Element K	Review Results:	

Standard/Sub-standard ID  2.e	Reporting Section Criteria ID	Standard/Sub-standard Description	Data Element	Data Sources and Review Results: Enter review results and/or data sources Review Results:	Enter 'Findings' using the applicable choice in the appropriate cells. Cells marked with an '*' should not be edited.
z.e	KSC-12.D		Subsection #4, Data Element L	Review Results:	
2.e	RSC-12.c	RSC-12: Organization accurately calculates the number of adverse (e.g., denial of entire request resulting in no coverage of the item or service) reconsiderations, including the criteria below. All non-adverse organization reconsiderations must be either partially or fully favorable organization determinations:		Data Sources:	*
2.e	RSC-12.c		Subsection #4, Data Element I	Review Results:	
2.e	RSC-12.c		Subsection #4, Data Element J	Review Results:	
2.e	RSC-12.c		Subsection #4, Data Element K	Review Results:	
2.e	RSC-12.c		Subsection #4, Data Element L	Review Results:	
2.e	RSC-13.a	RSC-13: Organization accurately calculates "Withdrawn Reconsiderations" according to the following criteria:  a: Includes a Reconsideration that is withdrawn upon the enrollee's request, the enrollee representative's request, or the enrollee provider's request.		Data Sources:	*
2.e	RSC-13.a		Subsection #3, Data Element B	Review Results:	
2.e	RSC-14.a	RSC-14: Organization accurately calculates "Reconsiderations Dismissals" according to the following criteria:  a: Includes reconsiderations dismissals that were processed in accordance with the Parts C & D Enrollee Grievances, Organization/Coverage Determinations and Appeals Manual.		Data Sources:	•
2.e	RSC-14.a		Subsection #3, Data Element C	Review Results:	
2.e	RSC-15.a	RSC-15: Organization accurately calculates the total number of reopened decisions according to the following criteria:  a: Includes a remedial action taken to change a final determination or decision even though the determination or decision was correct based on the evidence of record.		Data Sources:	•

	Reporting			Data Sources and Review	Enter 'Findings' using the applicable
Standard/Sub-standard ID	Section Criteria ID	Standard/Sub-standard Description	Data Element	Results: Enter review results and/or data sources	choice in the appropriate cells. Cells marked with an '*' should not be edited.
2.e	RSC-15.a		Subsection #5, Data Element A	Review Results:	
2.e	RSC-16.a	RSC-16: The organization accurately reports the following information for each reopened case:  a: Contract Number		Data Sources:	*
2.e	RSC-16.a		Subsection #5, Data Element B	Review Results:	
2.e	RSC-16.b	RSC-16: The organization accurately reports the following information for each reopened case: b: Date of original disposition		Data Sources:	*
2.e	RSC-16.b		Subsection #5, Data Element F	Review Results:	
2.e	RSC-16.c	RSC-16: The organization accurately reports the following information for each reopened case:  c: Original disposition (Fully Favorable; Partially Favorable; or Adverse)		Data Sources:	*
2.e	RSC-16.c		Subsection #5, Data Element G	Review Results:	
2.e	RSC-16.d	RSC-16: The organization accurately reports the following information for each reopened case:  d: Case Level (Organization Determination or Reconsideration)		Data Sources:	*
2.e	RSC-16.d		Subsection #5, Data Element E	Review Results:	
2.e	RSC-16.e	RSC-16: The organization accurately reports the following information for each reopened case: e: Date case was reopened		Data Sources:	•
2.e	RSC-16.e		Subsection #5, Data Element K	Review Results:	
2.e	RSC-16.f	RSC-16: The organization accurately reports the following information for each reopened case:  f: Reason (s) for reopening (Clerical Error, Other Error, New and Material		Data Sources:	*
		Evidence, Fraud or Similar Fault, or Other)			

Standard/Sub-standard ID	Reporting Section Criteria ID	Standard/Sub-standard Description	Data Element	Data Sources and Review Results: Enter review results and/or data sources	Enter 'Findings' using the applicable choice in the appropriate cells. Cells marked with an '*' should not be edited.
2.e	RSC-16.f		Subsection #5, Data Element L	Review Results:	
2.e	RSC-16.g	RSC-16: The organization accurately reports the following information for each reopened case: g: Date of reopening disposition (revised decision)		Data Sources:	•
2.e	RSC-16.g		Subsection #5, Data Element N	Review Results:	
2.e	RSC-16.h	RSC-16: The organization accurately reports the following information for each reopened case:  h: Reopening disposition (Fully Favorable; Partially Favorable, Adverse, or Pending)		Data Sources:	*
2.e	RSC-16.h		Subsection #5, Data Element O	Review Results:	
3		Organization implements policies and procedures for data submission, including the following:		Data Sources:	*
3.a		Data elements are accurately entered/uploaded into HPMS and entries match corresponding source documents.	Subsection #1, Data Element A	Review Results:	
3.a			Subsection #1, Data Element B	Review Results:	
3.a			Subsection #1, Data Element C	Review Results:	
3.a			Subsection #1, Data Element D	Review Results:	
3.a			Subsection #1, Data Element E	Review Results:	
3.a			Subsection #1, Data Element F	Review Results:	
3.a			Subsection #1, Data Element G	Review Results:	

Standard/Sub-standard ID	Reporting Section	Standard/Sub-standard Description	Data Element	Data Sources and Review Results:	Enter 'Findings' using the applicable choice in the appropriate cells. Cells
Standard, Sab Standard ID	Criteria ID	Stationary, Sub-Stationary Description	Dutu Element	Enter review results and/or data sources	marked with an '*' should not be edited.
3.a			Subsection #2, Data Element I	Review Results:	
			Element		
3.a			Subsection #2, Data	Review Results:	
			Element J		
3.a			Subsection #2, Data	Review Results:	
			Element K		
3.a			Subsection #2, Data	Review Results:	
			Element L		
3.a			Subsection #3, Data	Review Results:	
			Element A		
3.a			Subsection #3, Data	Review Results:	
			Element B		
3.a			Subsection #3, Data	Review Results:	
			Element C		
<b>3</b> .a			Subsection #3, Data	Review Results:	
			Element D		
3.a			Subsection #3, Data Element E	Review Results:	
			Element E		
3.a			Subsection #3, Data Element F	Review Results:	
			Element P		
3.a			Subsection #3, Data Element G	Review Results:	
			Element G		
3.a			Subsection #4, Data	Review Results:	
			Element I		
3.a			Subsection #4, Data	Review Results:	
			Element J		
3.a			Subsection #4, Data	Review Results:	
			Element K		

Standard/Sub-standard ID	Reporting Section Criteria ID	Standard/Sub-standard Description	Data Element	Data Sources and Review Results: Enter review results and/or data sources	Enter 'Findings' using the applicable choice in the appropriate cells. Cells marked with an '*' should not be edited.
3.a			Subsection #4, Data Element L	Review Results:	
3.a			Subsection #5, Data Element A	Review Results:	
3.a			Subsection #5, Data Element B	Review Results:	
3.a			Subsection #5, Data Element E	Review Results:	
3.a			Subsection #5, Data Element F	Review Results:	
3.a			Subsection #5, Data Element G	Review Results:	
3.a			Subsection #5, Data Element H	Review Results:	
3.a			Subsection #5, Data Element I	Review Results:	
3.a			Subsection #5, Data Element J	Review Results:	
3.a			Subsection #5, Data Element K	Review Results:	
3.a			Subsection #5, Data Element L	Review Results:	
3.a			Subsection #5, Data Element M	Review Results:	
3.a			Subsection #5, Data Element N	Review Results:	
3.a			Subsection #5, Data Element O	Review Results:	

Standard/Sub-standard ID	Reporting Section Criteria ID	Standard/Sub-standard Description	Data Element	Data Sources and Review Results: Enter review results and/or data sources	Enter 'Findings' using the applicable choice in the appropriate cells. Cells marked with an '*' should not be edited.
3.b		All source, intermediate, and final stage data sets and other outputs relied upon to enter data into HPMS are archived.		Review Results:	
4		Organization implements policies and procedures for periodic data system updates (e.g., changes in enrollment, provider/pharmacy status, claims adjustments).		Review Results:	
5		Organization implements policies and procedures for archiving and restoring data in each data system (e.g., disaster recovery plan).		Review Results:	
6		If organization's data systems underwent any changes during the reporting period (e.g., because of a merger, acquisition, or upgrade): Organization provided documentation on the data system changes and, upon review, there were no issues that adversely impacted data reported.		Review Results:	
7		If data collection and/or reporting for this reporting section is delegated to another entity: Organization regularly monitors the quality and timeliness of the data collected and/or reported by the delegated entity or first tier/ downstream contractor.		Review Results:	