

The VA provides free, confidential support 24/7 for Veterans and their family and friends. If you are in crisis, contact the **Veterans Crisis Line** by dialing 988 (Press 1), or dialing 1 (800) 273-8255 (Press 1), or texting 838255, or visiting <https://www.veteranscrisisline.net>. If you are homeless or at risk of homelessness, contact the **National Call Center for Homeless Veterans (NCCHV)** by dialing 1 (877) 424-3838 or visiting <https://www.va.gov/HOMELESS/>.

OMB Number: 2900-0876  
Expiration: 03/31/2023  
Estimated Burden: 3 minutes

# Help us serve you better.

We understand that you may have recently filed a Promise to Address Comprehensive Toxics (PACT) Act claim for benefits from the VA. We would appreciate your feedback for this claim.

This survey should take you approximately 3 minutes to complete.

How did you find out about the opportunity to file your PACT Act claim? (Select all that apply)

- Veteran Service Officer / Veterans Service Organization (e.g. VFW, DAV, American Legion...)
- Notification from the Department of Veterans Affairs
- Internet search
- Social media
-

Referral from someone I know (family, friend, fellow veteran)

Television/radio

Other

What motivated you to file the PACT Act claim?

Compensation benefits

Health care benefits

Vocational Rehabilitation benefits

Other

Did you have assistance from a Veteran Service Officer in filing this PACT Act claim?

Yes

No

Unsure

Have you enrolled in VA programs before?

Yes

No

Unsure

It was easy to file my PACT Act claim.

Do Not Agree At All

Completely Agree

1

2

3

4

5

I know where to go with questions or for status updates concerning my PACT Act claim.

Do Not Agree At All

Completely Agree

1

2

3

4

5

Finish

VA may utilize individual Veteran survey data from this survey or other sources to ensure the final scores truly and accurately represent the experiences of Veterans. This information is collected in accordance with section 3507 of the Paperwork Reduction Act of 1995. Title 38, United States Code, allows us to ask for this information. We estimate that you will need an average of 3 minutes to review the instructions and complete this survey. The results of this survey will be used to inform opportunities for program improvement in the quality of VA services. Participation in this survey is voluntary, and your decision not to respond will have no impact on VA benefits or services which you may currently be receiving. VA cannot conduct or sponsor a collection of information unless a valid OMB control number is displayed. You are not required to respond to a collection of information if this number is not displayed. Valid OMB control numbers can be located on the OMB Internet Page at <https://www.reginfo.gov/public/do/PRAMain>. Information gathered will be kept private to the extent provided by law.

[Privacy Policy](#)