OMB 1652-0058
Exp. 9/30/2025

DEPARTMENT OF HOMELAND SUCURITY
Transportation Security Administration

HSIN INSIDER THREAT – TRANSPORTATION SECTOR LIBRARY FEEDBACK SURVEY

INSTRUCTIONS: Please, complete the survey questions and submit per directions below.

Clear Form

How satisfied or dissatisfied are you with the overall usefulness of the information on the HSIN Insider Threat – Transportation Sector Library? (In open text boxes, please do not include any personally identifiable information.)

☐ Very Satisfied ☐ Somewhat Satisfied ☐ Neither Satisfied Nor Dissatisfied ☐ Somewhat Dissatisfied ☐ Very Dissatisfied

How would you rate the timeliness of information shared on the Insider Threat – Transportation Sector Library?

☐ Excellent – Exactly the right time
☐ Very Good – Information affects decision making
☐ Good – Responsive and timely
☐ Needs Improvement – A little later than needed
☐ Poor – If information is received, it is too late to use
☐ Other –

How would you rate the quality of the information shared on the Insider Threat – Transportation Sector Library?

☐ Excellent – Insightful and useful
☐ Very good – Strong information
☐ Good – Accurate
☐ Needs Improvement – General and vague information
☐ Poor – Inaccurate information
☐ Other –

How would you rate the quantity of information shared via Insider Threat – Transportation Sector Library?

☐ Too Much
☐ Excellent
☐ Good
☐ Needs Improvement
☐ Too Little
☐ Other –

How strongly do you agree or disagree the information found on the Insider Threat – Transportation Sector Library helps you better understand insider threat issues and make decisions?

☐ Strongly Agree ☐ Agree ☐ Neither Agree Nor Disagree ☐ Disagree ☐ Strongly Disagree

Which categories of information should receive more focus on the Insider Threat – Transportation Sector Library? Check all that apply.

☐ Threat Information Intelligence
☐ Assessments
☐ Training Products
☐ Case Studies
☐ Lessons Learned
☐ Best Practices
☐ Programmatic Documents
☐ All categories of information

Which Insider Threat – Transportation Sector Libraries do you visit most?

- ☐ Aviation Insider Threat Library
- ☐ Surface Insider Threat Library
- ☐ Cargo Insider Threat Library
- ☐ Supply Chain Insider Threat Library
- ☐ General/Multi-modal Insider Threat Library
- ☐ All libraries equally

How satisfied or dissatisfied are you with the user interface and navigation of the HSIN Insider Threat portal and libraries?

☐ Very Satisfied ☐ Somewhat Satisfied ☐ Neither Satisfied Nor Dissatisfied ☐ Somewhat Dissatisfied ☐ Very Dissatisfied

(Not required) If you are willing to be contacted, please fill in information below.

Name:		Phone Number:	
Organization:		Email Address:	

Provide Survey Responses to ***insiderthreat.library@tsa.dhs.gov*** *OR* Submit Form

PAPERWORK REDUCTION ACT BURDEN STATEMENT*: TSA is collecting this information to identify ongoing improvement opportunities for its Insider Threat program. The public burden for collecting this information is estimated to be approximately 5 minutes. This is a voluntary collection of information. Send comments regarding this burden estimate or collection to: TSA-11, Attention: PRA 1652-0058, 6595 Springfield Center Drive, Springfield, VA 20598 – 6011. An agency may not conduct or sponsor, and persons are not required to respond to a collection of information, unless it displays a valid OMB control number. The OMB control number assigned to this collection is 1652-0058, which expires 09/30/2025.*