

## Block 5

Thank you very much for taking the time to complete this exit survey about your experience with your most recent FSI test. In the FSI Division of Language Testing and Assessment (LTA), we would like to ensure that:

1. Test scheduling and logistics are easy to accomplish.
2. Test preparation activities offered by the LTA are useful.
3. Interaction with LTA administrative and testing staff helps examinees show their best performance on the test.
4. Technical issues such as sound or image quality are addressed.

**Please note that your comments here are anonymous.** If you wish to receive a response from the LTA to any comments about your testing experience, please complete the LTA Language Test Comment Form in addition to this survey. The link is available in your Score Report e-mail.

OMB Control Number: 1405-0193

Expiration Date: 08-31-2024

Burden Estimate: 10 minutes

Public reporting burden for this collection of information is estimated to average 10 minutes per response, including time required for searching existing data sources, gathering the necessary documentation, providing the information and/or documents required, and reviewing the final collection.

You do not have to supply this information unless this collection displays a currently valid OMB control number. If you have comments on the accuracy of this burden estimate and/or recommendations for reducing it, please send them to FSILTA@state.gov.

## Overall Experience

# Overall Experience

**This section of the survey asks about your overall impressions and experiences with the test.**

Please indicate which test you took

- ☐ Speaking only
- ☐ Reading only
- ☐ Both Speaking and Reading

Did you take this test following FSI language training?

- ☐ Yes
- ☐ No

Overall, how well did FSI training prepare you for the test?

- ☐ Extremely well
- ☐ Very well

- ☐ Moderately well
- ☐ Slightly well
- ☐ Not well at all

Overall, how satisfied are you with your language testing experience?

- ☐ Extremely satisfied
- ☐ Very satisfied
- ☐ Moderately satisfied
- ☐ Slightly satisfied
- ☐ Not satisfied

How stressful was your overall testing experience?

- ☐ Extremely stressful
- ☐ Very stressful
- ☐ Moderately stressful
- ☐ Slightly stressful
- ☐ Not stressful

**"The test I just took reflects the language proficiency I need at post."**

Please indicate the degree to which you agree/disagree with this statement.

- ☐ Strongly agree
- ☐ Agree
- ☐ Disagree
- ☐ Strongly disagree
- ☐ Not sure
- ☐ N/A

Please provide comments to help us better understand your response to the question above, including details about the modality (speaking and/or reading).

How relevant were the conversation topics to foreign language use at post:

- ☐ Extremely relevant
- ☐ Very relevant
- ☐ Moderately relevant

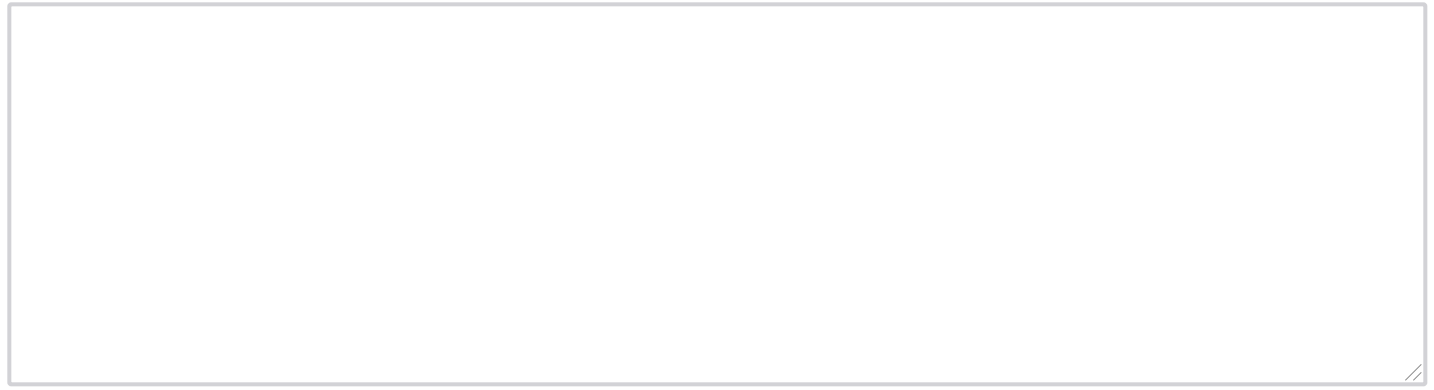
- ☐ Slightly relevant
- ☐ Not relevant

Please provide comments to help us better understand your response above.

How relevant was the pre-meeting scenario to foreign language use at post:

- ☐ Extremely relevant
- ☐ Very relevant
- ☐ Moderately relevant
- ☐ Slightly relevant
- ☐ Not relevant

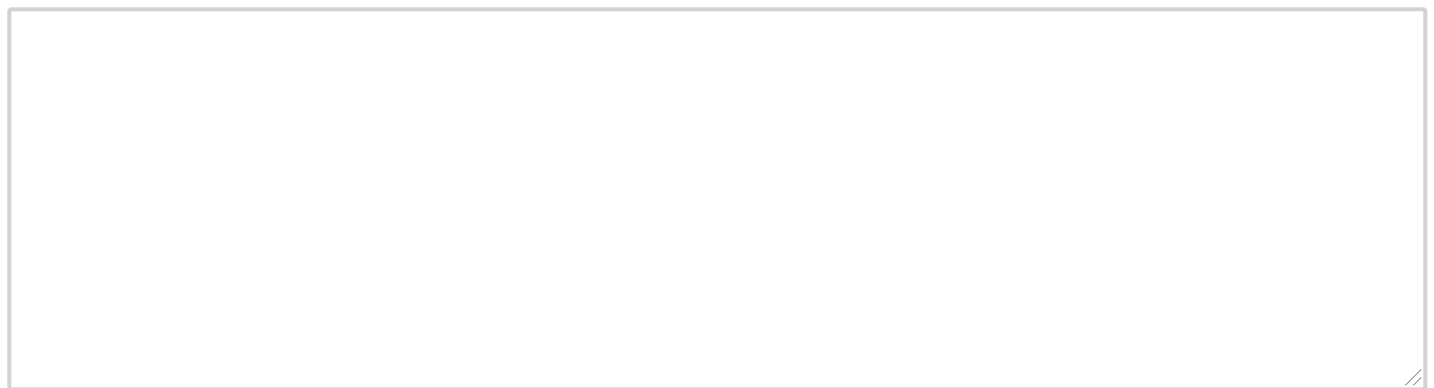
Please provide additional details to help us understand your response above.



To what extent were you able to interact in a conversation similar to a real-life situation:

- ☐ Extremely well
- ☐ Very well
- ☐ Moderately well
- ☐ Somewhat well
- ☐ Not well

Please provide additional details to help us understand your response above.



## Preparation, Scheduling, and Logistics

# Preparation, Scheduling, and Logistics

**This section of the survey asks about your test-related experiences leading up to and following your test.**

How useful were the following resources in preparing for your test?

	Very useful	Useful	Minimally useful	Not useful	N/A
Communication with LTA administrative staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
LTA website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Brown bag sessions on testing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
LTA brochures about testing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Resilience activities aimed at reducing test anxiety (e.g. therapy dog)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Learning Consultation Service in the School of Language Studies	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	Very useful	Useful	Minimally useful	Not useful	N/A
Communication with my Language Training Supervisor about the test	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Communication with my language instructor(s) about the test	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How easy was it to do the following?

	Very easy	Easy	Difficult	Very difficult	N/A
Schedule language test	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Request and obtain accommodations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Communicate with LTA administrative staff about the test	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Who scheduled the FSI test that you just took?



- ☐ My Language Training Supervisor (LTS)
- ☐ My post language officer
- ☐ Myself
- ☐ Other:

Did you find your surroundings conducive to taking the test?

- ☐ Yes
- ☐ No

Where did you take your test?

- ☐ In the LTA
- ☐ At an overseas post
- ☐ At a domestic U.S. government facility (not FSI)
- ☐ At home (i.e., fully remote)

What was the format of your test?

- ☐ Traditional test with both the Examinee and the testing team in-person in the LTA
- ☐ Hybrid test with the Examinee in-person at the LTA and the testing team remote

Where did you take your test?

- ☐ Home
- ☐ Overseas post (embassy, consulate)
- ☐ Other:

Have you taken an FSI test before?

- ☐ No
- ☐ Yes

Where have you taken previous FSI language tests? Select all that apply.

- ☐ In person at FSI's LTA
- ☐ Remotely

Which testing method do you prefer?

- ☐ Traditional test with both the Examinee and the testing team in-person in the LTA
- ☐ Hybrid test with the Examinee in-person at the LTA and the testing team remote
- ☐ Remote test with the Examinee not in the LTA
- ☐ No preference

If you prefer one testing method over the other, please explain your preference below.

## Block 2

### Interactions with LTA Staff

**This section of the survey asks about your experience interacting with LTA staff before and during the test, including instructions, procedures, and testing environment.**

When scheduling the test and arranging logistics, how clear were the instructions provided by the Division of Language Testing and Assessment (LTA) staff?

- ☐ Extremely clear
- ☐ Very clear
- ☐ Moderately clear
- ☐ Slightly clear
- ☐ Not clear at all

On the day of the test, how clear was the guidance from the LTA administrative staff about test procedures?

- ☐ Extremely clear
- ☐ Very clear
- ☐ Moderately clear
- ☐ Slightly clear
- ☐ Not clear at all

How helpful were the written instructions during the test?

- ☐ Extremely helpful
- ☐ Very helpful
- ☐ Moderately helpful
- ☐ Slightly helpful
- ☐ Not helpful at all

How clearly did the testing team explain your tasks (what you need to do) during the test?

- ☐ Extremely clearly
- ☐ Very clearly
- ☐ Moderately clearly
- ☐ Slightly clearly
- ☐ Not clearly at all

To what extent did the testing team create an environment that allowed you to show your best performance?

- ☐ Extremely well
- ☐ Very well
- ☐ Moderately well
- ☐ Slightly well
- ☐ Not well at all

## Block 5

# Test Taker Characteristics

**This section of the survey asks about your job-related experience and role.**

Which of the following describes you?

- ☐ Consular Fellows Program candidate
- ☐ Department of State (DOS) contractor
- ☐ Department of State (DOS) Employee
- ☐ Employee of other federal agency
- ☐ Recently passed Foreign Service Oral Assessment
- ☐ Other:

Department of State (DOS) employees, which of the following best describes you?

- ☐ Civil Service
- ☐ Consular Fellow
- ☐ Foreign Service Generalist
- ☐ Foreign Service Specialist
- ☐ Other:

Foreign Service Generalists, which of the following best describes you?

- ☐ Consular
- ☐ Economic
- ☐ Management
- ☐ Political
- ☐ Public Diplomacy
- ☐ Other:

Foreign Service Specialists, which of the following best describes you?

- ☐ Administration

- ☐ Construction Engineering Facilities Management Information Technology
- ☐ Diplomatic Security or Law Enforcement
- ☐ International Information and English Language Programs
- ☐ Medical and Health
- ☐ Office Management
- ☐ Other:

Please provide us with any additional comments you may have about your testing experience.



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