

**U.S. Department of State
AMERICAN CITIZEN SERVICES OUTREACH SURVEY
United States Embassy Dublin**



*Thank you for attending our American Citizen Outreach today.
Please take a moment to complete our survey. We appreciate your feedback!*

Q.1. How did you hear about our outreach event?

Please check all boxes that apply.

- ☐ E-mail from the U.S. Embassy Dublin
- ☐ Local newspaper
- ☐ The U.S. Embassy Dublin website
- ☐ Email signature on a response from ACSDublin@state.gov
- ☐ Embassy Twitter/Facebook
- ☐ Word of mouth
- ☐ Local library/Parish newsletter
- ☐ Other – please specify: _____

Q.2. Have you ever attended a U.S. Embassy outreach event before? If yes, please indicate when and where this outreach took place.

☐ Yes – When and Where: _____

☐ No

Q.3. Do you follow the U.S. Embassy Dublin's social media online?

☐ Yes

☐ No

Q.4. How was your communication with our American Citizen Services Team prior to your appointment today? Please check all boxes that apply.

- ☐ Instructions were clear and concise
- ☐ Instructions were easy to follow
- ☐ Instructions were confusing
- ☐ Responses were received in a timely manner
- ☐ Other – Please specify _____

Q.7. What is the most important/valuable benefit from our Outreach event? Please check all that apply.

- ☐ Saving of time/annual leave
- ☐ Saving of transport costs
- ☐ Saving of accommodation costs
- ☐ Did not need to take children out of school
- ☐ Other – please specify: _____

Q.8.

i) Are you eligible to vote in U.S. Elections?

☐ Yes

☐ No

☐ Not sure

ii) If yes, do you know how to register to vote?

☐ Yes

☐ No

Q.9. Are you aware of the www.fvap.gov voting website?

☐ Yes

☐ No

Q.10. Are you enrolled in STEP (Smart Traveler Enrolment Program) to receive updates from the Embassy?

☐ Yes

☐ No

Q.11. Do you have any further suggestions or comments about our American Citizen Outreach program?

Many thanks for your participation in our survey!