

EMAIL SUBJECT LINE: Military Environmental Exposures Care Survey (5 minutes)

EMAIL PREHEADER: Tell us about your experience receiving care for military environmental exposures.



OMB Number: 2900-0876
Expiration: 2/28/2026
Estimated Burden: 5 minutes

Your opinion matters.

Dear <First Name Last Name>,

We want to hear about your experience with VA healthcare providers caring for Veterans that have been affected by military environmental exposures. By responding to this survey, you will directly help us improve care and better support Veterans like you. VA wants to provide you with the best care for health concerns related to military environmental exposures!

Take Our Survey

Thank you,

Veterans Experience Office
Department of Veterans Affairs

Whether you’re just getting out of the service or you’ve been a civilian for years, the [VA Welcome Kit](#) can help guide you to the benefits and services you’ve earned.

The Veterans Crisis Line provides free, confidential support for Veterans and their families and friends in crisis. Dial 988 (Press 1) or 1 (800) 273-8255 (Press 1), or text 838255 to receive confidential support 24/7 (System of Records Notice VA158VA10NC5). Visit <https://www.veteranscrisisline.net> for more information.

Additionally, the National Call Center for Homeless Veterans (NCCHV) provides free, confidential support for Veterans and their family members and friends who are homeless or at risk of homelessness. Veterans can either call or chat online with the National Call Center for Homeless Veterans where trained counselors are ready to talk confidentially 24 hours a day, 7 days a week. Dial 1 (877) 424-3838 or visit <https://www.va.gov/HOMELESS/> to receive confidential support.

Please do not reply to this email - it is unmonitored.

If you wish to share your feedback, please do so by <Month DD, YYYY at TT:TT>.

You received this email because you provided your email address to VA. If you would like to opt out from receiving future surveys, please click below.

[Unsubscribe from this VA Survey](#) | [Privacy Policy](#)

By filling out this survey, you are authorizing VA database access to retrieve Veteran contact information to follow up with you accordingly for purposes of service recovery, potential crisis, or to learn more about feedback you have shared regarding your experience with VA. VA may utilize individual Veteran survey data from this survey or other sources to ensure the final scores truly and accurately represent the experiences of Veterans. This information is collected in accordance with section 3507 of the Paperwork Reduction Act of 1995. Title 38, United States Code, allows us to ask for this information. We estimate that you will need an average of 5 minutes to review the instructions and complete this survey. The results of this survey will be used to inform opportunities for program improvement in the quality of VA services. Participation in this survey is voluntary, and your decision not to respond will have no impact on VA benefits or services which you may currently be receiving. VA cannot conduct or sponsor a collection of information unless a valid OMB control number is displayed. You are not required to respond to a collection of information if this number is not displayed. Valid OMB control numbers can be located on the OMB Internet Page at <https://www.reginfo.gov/public/do/PRAMain>. Information gathered will be kept private to the extent provided by law.

Privacy Policy [logic: Hyperlink: <https://www.va.gov/privacy-policy/>]

EMAIL SUBJECT LINE: We still want to hear about your experience receiving care for military environmental exposures (5 minutes)

EMAIL PREHEADER: Tell us about your experience receiving care for military environmental exposures.



U.S. Department
of Veterans Affairs

OMB Number: 2900-0876
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Your feedback is important to us.

Dear <First Name Last Name>,

We care about your experience. Please take this [5 minute survey](#) to let us know about your experience receiving care for military environmental exposures.

Take Our Survey

Thank you,

Veterans Experience Office

Department of Veterans Affairs

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U.S. Department
of Veterans Affairs

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Help us serve you better.

We want to hear about your experience with VA healthcare providers caring for Veterans that have been affected by military environmental exposures. By responding to this survey, you will directly help us improve care and better support Veterans like you. VA wants to provide you with the best care for health concerns related to military environmental exposures!

The following questions ask about your most recent experience with VA health care for health concerns related to military environmental exposure. **Military environmental exposure(s)** include being exposed to airborne hazards, burn pits, Agent Orange, contaminated water and other things in the environment during your military service that may impact your health.

This survey should take you approximately 5 minutes to complete.

Please think of your *most recent experience* with your *VA healthcare provider* when answering these questions.

My healthcare provider made me *feel respected and valued* when talking about my health concerns with military environmental exposure(s).

Strongly Disagree	Disagree	Neither	Agree	Strongly Agree	Not Applicable (N/A)
1	2	3	4	5	<input type="radio"/>

My healthcare provider talked in a way I could *easily understand* about health concerns with military environmental exposure(s).

Strongly Disagree	Disagree	Neither	Agree	Strongly Agree	Not Applicable (N/A)
1	2	3	4	5	<input type="radio"/>

My healthcare provider seemed *well informed* about the potential health effects of military environmental exposure(s).

Strongly Disagree	Disagree	Neither	Agree	Strongly Agree	Not Applicable (N/A)
1	2	3	4	5	<input type="radio"/>

My healthcare provider *took seriously* my health concerns with military environmental exposure(s).

Strongly Disagree	Disagree	Neither	Agree	Strongly Agree	Not Applicable (N/A)
1	2	3	4	5	<input type="radio"/>

My healthcare provider gave me helpful *recommendations* related to *health concerns* with military environmental exposure(s).

Strongly Disagree	Disagree	Neither	Agree	Strongly Agree	Not Applicable (N/A)
1	2	3	4	5	<input type="radio"/>

My healthcare provider *asked specifically* about my health concerns with military environmental exposure(s).

- ☐ Yes
☐ No
☐ Don't know/Don't remember

My healthcare provider gave me *information* about the potential health effects of military environmental exposure(s).

- ☐ Yes
☐ No
☐ Don't know/Don't remember

The following questions are about the *VA healthcare system* as a whole.

I have confidence that VA has the *best trained healthcare providers* in military environmental exposure(s).

Strongly Disagree	Disagree	Neither	Agree	Strongly Agree	Not Applicable (N/A)
1	2	3	4	5	<input type="radio"/>

I would like to be able to see a *VA specialty healthcare provider* in military environmental exposure(s).

Strongly Disagree	Disagree	Neither	Agree	Strongly Agree	Not Applicable (N/A)
1	2	3	4	5	<input type="radio"/>

Overall, I am *satisfied with the VA healthcare* I've received for my health concerns with military environmental exposure(s).

Strongly Disagree	Disagree	Neither	Agree	Strongly Agree	Not Applicable (N/A)
1	2	3	4	5	<input type="radio"/>

I trust VA to take care of my *current health conditions* that are related to military environmental exposure(s).

Strongly Disagree	Disagree	Neither	Agree	Strongly Agree	Not Applicable (N/A)
1	2	3	4	5	<input type="radio"/>

I trust VA to take care of any *future health conditions* that may be related to military environmental exposure(s).

Strongly Disagree	Disagree	Neither	Agree	Strongly Agree	Not Applicable (N/A)
1	2	3	4	5	<input type="radio"/>

Strongly Disagree	Disagree	Neither	Agree	Strongly Agree	Not Applicable (N/A)
1	2	3	4	5	<input type="radio"/>

The following questions are *about you*.

I have received information from VA about how to *file a claim* for disability compensation related to health conditions from military environmental exposure(s).

- ☐ Yes
☐ No
☐ Don't know/Don't remember

Do you *currently have health conditions* you believe are related to military environmental exposure(s)?

- ☐ Yes
☐ No
☐ Not sure

How much are you *concerned about your health* from military environmental exposure(s)?

- ☐ Not At All
☐ Slightly
☐ Moderately
☐ Very

Was the healthcare provider who *most recently addressed your concerns* about military environmental exposure(s):

- ☐ Your primary care provider/team
☐ A specialist
☐ A military environmental exposure provider at your local facility
☐ VET-HOME Provider
☐ Other [fill-in]

Finish

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V1 DRAFT 01/17/2023

Working Draft, Pre-Decisional, Deliberative document – Internal VA Use Only

VA



U.S. Department of Veterans Affairs

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Thank you for choosing VA

The U.S. Department of Veterans Affairs uses these surveys to collect your feedback in order to continuously improve your experience with VA services.

Please visit [VA.gov](https://www.va.gov) to explore benefits, resources, and information at VA.

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