



## Default Question Block

0. The FDIC would like to better understand your experience with BankFind Suite. Please participate in this brief survey to share your feedback. Your answers will be anonymous and used to help guide potential improvements to FDIC's tools and resources.

1. Which best describes your role in using BankFind Suite today? Select all that apply.

- Banker
- Researcher / Academic
- Employee
- Consumer
- Policymaker
- API User
- Analyst
- |  |  |
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 Other (Please Specify)

2. How long have you been working in your profession?

- Less than one year
- 1-5 years
- 6-10 years
- 11-15 years
- 16-20 years
- More than 20 years

### 3. How often do you use BankFind Suite?

- Multiple times per week
- At least once a week
- Multiple times per month
- At least once a month
- Multiple times per quarter
- At least once a quarter
- Less often than once per quarter

### 4. How satisfied are you with your recent BankFind Suite experience?

- Very satisfied
- Somewhat satisfied
- Neither satisfied nor dissatisfied
- Somewhat dissatisfied
- Very dissatisfied

### 5. Please explain what contributed to your overall satisfaction or dissatisfaction with your recent BankFind Suite experience.

### 6. How would you describe the ease of use for BankFind Suite?

- Very easy to use
- Somewhat easy to use
- Not very easy to use
- Not at all easy to use

### 7. What would improve your experience with BankFind Suite?

8. How long have you used the tools and resources currently housed within BankFind Suite, including previous iterations such as BankFind; Institution Directory (ID); Statistics on Depository Institutions (SDI); Report of Structure Changes (ROC); Historic Statistics on Banking (HSOB); and/or Failure Data (included in HSOB).

- Less than six months
- Six months to one year
- One to five years
- More than five years

9. How would you rate your satisfaction with the updates to BankFind Suite over the last year?

- Very satisfied
- Somewhat satisfied
- Neither satisfied nor dissatisfied
- Somewhat dissatisfied
- Very dissatisfied

10. Please explain what has contributed to your overall satisfaction or dissatisfaction with updates to BankFind Suite.

11. Which components of BankFind Suite do you use? Please select all that apply.

- Find Institutions by Name & Location: Search for banks past and present by name, URL and FDIC Cert or find banks located within ZIPs, Cities, or States.
- API for Data Miners & Developers: The API Developer Portal provides a complete API solution for building applications around the bank data.
- Find Events & Changes: Openings? Closings? Mergers? See all of the structural changes that have happened by institution and industry-wide.
- Find Annual Historical Bank Data: Annual and summary of financial and structural data for all FDIC-insured institutions since 1934.
- Bank Failures & Assistance Data: Get a complete look at bank failures and assistance transactions of FDIC-insured institutions from 1934 to the present.

- Run Financial Reports by Institution: Use institution-reported data to create financial reports that reveal performance trends over time.
- Peer Group Comparisons: Deepen your understanding of past and current financial trends by comparing institutions and peer groupings.

12. How would you rate your satisfaction with the component *Find Institutions by Name & Location*?

- Very satisfied
- Somewhat satisfied
- Neither satisfied nor dissatisfied
- Somewhat dissatisfied
- Very dissatisfied

13. What changes would improve your satisfaction with the component *Find Institutions by Name & Location*?

14. How would you rate your satisfaction with the component *API for Data Miners & Developers*?

- Very satisfied
- Somewhat satisfied
- Neither satisfied nor dissatisfied
- Somewhat dissatisfied
- Very dissatisfied

15. What changes would improve your satisfaction with the component *API for Data Miners & Developers*?

16. How would you rate your satisfaction with the component *Find Events & Changes*?

- Very satisfied
- Somewhat satisfied
- Neither satisfied nor dissatisfied
- Somewhat dissatisfied
- Very dissatisfied

17. What changes would improve your satisfaction with the component *Find Events & Changes*?

18. How would you rate your satisfaction with the component *Find Annual Historical Bank Data*?

- Very satisfied
- Somewhat satisfied
- Neither satisfied nor dissatisfied
- Somewhat dissatisfied
- Very dissatisfied

19. What changes would improve your satisfaction with the component *Find Annual Historical Bank Data*?

20. How would you rate your satisfaction with the component *Bank Failures & Assistance Data*?

- Very satisfied
- Somewhat satisfied
- Neither satisfied nor dissatisfied
- Somewhat dissatisfied
- Very dissatisfied

22. How would you rate your satisfaction with the component *Run Financial Reports by Institution*?

- Very satisfied
- Somewhat satisfied
- Neither satisfied nor dissatisfied
- Somewhat dissatisfied
- Very dissatisfied

21. What changes would improve your satisfaction with the component *Bank Failures & Assistance Data*?

23. What changes would improve your satisfaction with the component *Run Financial Reports by Institution*?

24. How would you rate your satisfaction with the component *Peer Group Comparisons*?

- Very satisfied
- Somewhat satisfied
- Neither satisfied nor dissatisfied
- Somewhat dissatisfied
- Very dissatisfied

25. What changes would improve your satisfaction with the component *Peer Group Comparisons*?



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