

**Paperwork Reduction Act Burden Disclosure Statement**

This data is being collected to gather feedback about Phishing Simulation and Awareness tools. The data will be collected through Microsoft Forms, which is an online tool that is free for users.

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Notwithstanding any other provision of the law, no person is required to respond to, nor shall any person be subject to a penalty for failure to comply with a collection of information subject to the requirements of the Paperwork Reduction Act unless that collection of information displays a currently valid OMB control number.

Submission of this data is voluntary.

# Phishing Simulation and Awareness Tools Survey - April 2023

The purpose of this survey is to gather feedback about Phishing Simulation and Awareness tools used by Offices, Sites, and Labs.

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OMB Control Number: 1910-5160

Expiration: 04.28.2023

## **Paperwork Reduction Act Burden Disclosure Statement**

This data is being collected to gather feedback about Phishing Simulation and Awareness tools. The data will be collected through Microsoft Forms, which is an online tool that is free for users. Burden for the collection of information is estimated to average 30 seconds per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the Office of the Chief Information Officer, Enterprise Policy Development & Implementation Office, IM-22, Information Collection Management Program (1910-5160), U.S. Department of Energy, 1000 Independence Ave SW, Washington, DC 20585; and to the Office of Management and Budget (OMB), OIRA, Paperwork Reduction Project (1910-5160), Washington, DC 20503. Notwithstanding any other provision of the law, no person is required to respond to, nor shall any person be subject to a penalty for failure to comply with a collection of information subject to the requirements of the Paperwork Reduction Act unless that collection of information displays a currently valid OMB control number. Submission of this data is voluntary.

\* Required

1. What is your email address? \*

2. What Office, Site, or Lab are you with? \*

3. What Phishing Simulation tool are you using for phishing campaigns? \*

- ☐ Cofense
- ☐ KnowBe4
- ☐ Gophish
- ☐ Proofpoint
- ☐ None
- ☐ Other

4. Who are you sending the phishing simulations to? \*

- ☐ Entire Program Office / Site workforce
- ☐ Entire Office, Site, or Lab workforce minus management/leadership
- ☐ No one
- ☐ Specific groups within Office, Site, or Lab - please list below
- ☐ Other

5. How often do you conduct phishing campaigns? \*

- ☐ Monthly
- ☐ Quarterly
- ☐ Annually
- ☐ Never
- ☐ Other

6. If you are using KnowBe4, how many new licenses are you expected to add to the KnowBe4 platform through FY23? \*

- ☐ 1-500
- ☐ 501-1,000
- ☐ 1,001-2,500
- ☐ 2,501-5,000
- ☐ 5,001+
- ☐ None
- ☐ Other

7. How many new licenses are you expected to add to the KnowBe4 platform through FY25? \*

- ☐ 1-500
- ☐ 501-1,000
- ☐ 1,001-2,500
- ☐ 2,501-5,000
- ☐ 5,001+
- ☐ None
- ☐ Other

8. How many new licenses are you expected to add to the KnowBe4 platform through FY27? \*

- ☐ 1-500
- ☐ 501-1,000
- ☐ 1,001-2,500
- ☐ 2,501-5,000
- ☐ 5,001+
- ☐ Other

9. What Phishing Awareness tool are you using for training? \*

- ☐ Cofense
- ☐ KnowBe4
- ☐ Living Security
- ☐ Proofpoint
- ☐ None
- ☐ Other

10. If you are using KnowB4, which training resources are you using from the ModStore? \*

- ☐ Assessments
- ☐ Games
- ☐ Mobile Modules
- ☐ Newsletters
- ☐ Posters
- ☐ Training Modules
- ☐ Video Modules
- ☐ None
- ☐ Other

11. Who are you assigning the training resources to? \*

- ☐ Entire Office, Site, or Lab workforce
- ☐ Entire Office, Site, or Lab workforce minus management/leadership
- ☐ No one
- ☐ Specific groups within Office, Site, or Lab - please list below
- ☐ Other

12. How often are you assigning the training resources? \*

- ☐ Monthly
- ☐ Quarterly
- ☐ Annually
- ☐ Never
- ☐ Other

13. How do users access the assigned training resources? \*

- ☐ Users receive email to log into KnowBe4 platform to access
- ☐ Training resources are downloaded from KnowBe4 platform and uploaded to Program Offices / Sites Learning Management System to access
- ☐ Training resources are downloaded from KnowBe4 platform and emailed to users to view (e.g., newsletters)
- ☐ Other



14. If you are not using KnowBe4 for phishing simulations or awareness training, would you like to learn more about the Department's subscription and potentially take advantage of the free offering? \*

☐ Yes, please contact me

☐ No, not interested

☐ Other

15. Did you purchase KnowBe4's PhishER tool? \*

☐ Yes

☐ No

☐ Other

16. If yes, how many licenses did you purchase? \*

17. How many new licenses are you expected to purchase by the end of the year? \*

- ☐ 1-500
- ☐ 501-1,000
- ☐ 1,001-2,500
- ☐ 2,501-5,000
- ☐ 5,001+
- ☐ None
- ☐ Other

18. How many new licenses are you expected to purchase within three years? \*

- ☐ 1-500
- ☐ 501-1,000
- ☐ 1,001-2,500
- ☐ 2,501-5,000
- ☐ 5,001+
- ☐ None
- ☐ Other

19. How many new licenses are you expected to purchase within five years? \*

- ☐ 1-500
- ☐ 501-1,000
- ☐ 1,001-2,500
- ☐ 2,501-5,000
- ☐ 5,001+
- ☐ None
- ☐ Other

20. If you did not purchase the KnowBe4 PhishER tool, would you like to learn more about the tool? \*

- ☐ Yes, please contact me
- ☐ No, not interested
- ☐ Other

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 Microsoft Forms